

Xerox® VersaLink® C8000 and C9000 Color Printer

Customer Expectation and Installation Guide



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1 Product Overview

The Xerox® VersaLink® C8000/C9000 single function color printers are part of the ConnectKey Ecosystem and our latest Workplace Assistants. These simple-to-implement systems give you real, practical solutions that easily streamline how you communicate, process and share important information, simplify complex paper-driven tasks, and drive down costs while keeping your data secure.

Introduction

When at the workplace, the Xerox® VersaLink® C8000/C9000 printers give your office staff the luxury of controlling device functions from any workstation. Plus, mobile professionals can stay connected to the communications tools and productivity solutions offered by the Xerox® VersaLink® C8000/C9000 series – for more flexibility regardless of location.

Product Highlights

Intuitive User Experience

An entirely new – and yet entirely familiar way to interact that includes a tablet-like experience, with gesture-based touchscreen controls and easy customization.

Mobile and Cloud Ready

Instant connectivity to cloud and mobile devices right from the user interface, with access to pre-loaded, cloud-hosted services that let you work where, when and how you want.

Benchmark Security

Full multi-level protection for both documents and data, ready to guard against and eliminate emerging threats and meet or exceed regulatory compliance.

Enables Next Generation Services

Work more efficiently and manage resources more effectively. Easy integration of Xerox® Managed Print Services enables remote monitoring of service delivery and consumables.

Gateway to New Possibilities

Instantly extend your capabilities with access to the Xerox App Gallery, featuring real-world apps designed to optimize digital workflows. Commission our network of partners to design innovative, business specific solutions.

Find out more about how you'll work smarter at www.connectkey.com

System / Product Configuration



Base System	
Standard Feeding	Bypass Tray: 100 sheet capacity Tray 1: 520 sheets Tray 2: 520 sheets
Output Trays	500 Sheet Standard (without Center Tray) 2x250 Sheet (with Center Tray)
Options	
Feeder Options	2 Tray Module: 1040 Sheets (Trays 3 and 4) Tandem Tray Module: 2000 Sheet (Trays 3 and 4) High Capacity Feeder (HCF): 2,000 Sheet Envelope Tray: 50 envelope capacity
Finisher Options	Office Finisher (requires Gap filler) Office Finisher Booklet Maker Office Finisher Hole Punch Business Ready Finisher with Booklet Maker and Hole punch (Requires Horizontal Transport Kit) Swedish Hole Punch for Business Ready Finisher

2 Detailed Specifications

System Specification

Print Speed and Monthly Volume	C8000	C9000
Simplex Speed B&W/Color ppm	Up to 45	Up to 55
Recommended Average Monthly Print Volume ¹	Up to 20,000 pages	Up to 30,000 pages
Maximum Monthly Duty Cycle ²	Up to 205,000 pages	Up to 270,000pages

What exactly is a Duty Cycle?

Duty Cycle is a print device's maximum rated capacity to continuously perform over a single month under normal conditions. Not expected to be sustained on a regular basis.

Define the problem

When discussing a machine's capabilities, there is often a misconception about its Duty Cycle. Customers tend to think in terms of duty cycle, while Xerox thinks in terms of AMPV (Average Monthly Print Volume). Many print device vendors today do not define what these terms mean, how they are different, and how it affects a customer.

What are considered "normal conditions"?

Because Duty Cycle is based on how the printer performs under "normal conditions," you first must define what "normal conditions" are—and there are many factors that affect the execution of everyday print jobs. These include everything from the robustness of the machine and the types of applications being run to the physical environment in which the customer is printing.

In addition, any true measure of what constitutes "normal" must account for those occasions when a job is running at less than maximum speed. And as we all know, there are other times that for any number of reasons, a job isn't running and the machine sits idle. It's a natural part of the printing business. So to calculate Duty Cycle, Xerox took into account these "normal conditions", as well as the anticipated shift usage per week, to consider all factors that a machine and its operators may encounter when running print jobs.

What is the difference between Average Monthly Print Volume (AMPV) and Maximum Monthly Duty Cycle?

AMPV is the printer's maximum single monthly volume range. It is not recommended to print the maximum monthly AMPV over sustained period of time. Whereas the maximum monthly duty cycle is the rated capacity for constant performance over a single month under normal conditions. Both AMPV and Duty cycle are guidelines and not intended for continuous operation.

¹ Recommended Average Monthly Print Volume on a sustained basis 3,100 – 4,100 per month, though each printer is capable of printing up to 20,000 or 30,000 pages in any given single month.

² Duty Cycle is a print device's maximum rated capacity to continuously perform over a single month under normal conditions. Not expected to be sustained on a regular basis. Customers should consider higher volume machines or multiple machines if average monthly volume approaches the maximum duty cycle on a continual basis.

Device Specifications

Connectivity

Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n/g/b/a and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair

Control Panel Language Support

English, French, Italian, German, Spanish, Brazilian Portuguese, Russian, Dutch, Swedish, Danish, Finnish, Norwegian, Greek, Turkish, Polish, Czech, Hungarian, Romanian, Catalan

Certifications

EPEAT (Gold)
 Energy Star
 Blue Angel
 GS Mark
 Eco Logo
 CE Mark
 EAC (Russia)
 Ukraine
 BIS (India)
 NOM (Mexico)
 Nordic ECO (ECMA 370)
 WHQL
 SAP
 IPv6 Ready
 Bonjour
 Cerner
 FIPS 140-2
 Google Cloud Print™
 Citrix®
 Mopria
 Apple® AirPrint®
 MEDITECH
 Wi-Fi Direct

To view the latest list of certifications, go to www.xerox.com/OfficeCertifications

Note: Some certifications may not be listed, or may not be complete at the time of publication of this document

Accessory Options

Envelope Tray: Replaces Tray 1
 High Capacity Feeder: 2,000 Sheet
 Two Tray Module
 Tandem Tray Module
 Xerox Precise Color Management (C9000 only)
 Office Finisher with required Gap Filler
 Office Finisher Booklet Maker
 Office Finisher Hole Punch
 Business Ready Booklet Maker Finisher with required Horizontal Transport
 Swedish Hole Punch for Business Ready Finisher
 Xerox® Integrated RFID Card Reader
 Xerox® Wireless Network Adapter Kit
 Minimum 320 GB HDD / Productivity kit (C8000 only)
 Foreign Device Interface (FDI) - Also known as Auxiliary Access Device, this is an interface to third party access control devices, such as coin machines and card readers.

Operating Environment

Operating Environment	
Required Storage Temperature Range	Below 48° C (118°F) and in compliance with MN2-810.13
Required Temperature Range	Operating Temperature Range: 10–28°C (50–83°F)
Required Relative Humidity	Humidity Range: 15–85% (non-condensing) When temperature is below 32°C (90°F), relative humidity must be 62.5% or below. When relative humidity is 85%, temperature must be 28°C (83°F) or below. Note: In extreme environmental conditions, such as 10°C (50°F) and 85% relative humidity, printing defects can occur, due to condensation inside the printer.
Altitude (above sea level)	Max of 2,500 m (8,200 ft)
Sound Power Levels	Printing: 6.83 B(A) or less Standby: 3.24 B(A) or less Full System (including finisher) Printing: 7.71 B(A) or less Standby: 3.38 B(A) or less
Sound Pressure Levels	Printing: 52.7 dB or less Full System (including finisher) Printing: 59.4 dB or less

Electrical Requirements

Electrical	
North America	Voltage: 110-127 VAC +/- 10% Frequency: 50/60 Hz +/- 3%, 12 A
Europe / Asia / South America / Africa	Voltage: 220-240 VAC +/- 10% Frequency: 50/60 Hz +/- 3%, 10A

Power Consumption	C8000 (45ppm)	C9000 (55ppm)
110 -127V	Printing: 2.30 kWh Standby: 75.3 W Sleep: 0.48 W	Printing: 2.85 kWh Standby: 75.3 W Sleep: 0.48 W
220 – 240V	Printing: 2.32 kWh Standby: 73.8 W Sleep: 0.53 W	Printing: 2.82 kWh Standby: 73.8 W Sleep: 0.53 W
Warm Up from Power Off	Less than 60 sec.	
Recovery from Standby:	Less than 10 sec	
Recovery from Sleep	Less than 10 sec. (without HDD) Less than 16 sec. (with HDD)	

Feature Specifications

Print	C8000 (45ppm)	C9000 (55ppm)
First Print Out Time ³ Color / B&W	As fast as 11.0 sec	As fast as 10.5
Resolution	Up to 1200 x 2400 dpi	
Registration	Printing registration specifications for 8.5 x 11" (A4): <ul style="list-style-type: none"> • +/- 1.5 mm (side 1), +/- 1.9 mm (side 2) along lead edge – Tray 1-4 • +/- 2.0 mm (side 1), +/- 2.4 mm (side 2) for side edge – Tray 1-4 • +/- 2.2 mm – Lead Edge from Bypass • +/- 3.0 mm – Side Edge from Bypass • +/- 1.5 mm (side 1), +/- 2.0 mm (side 2) skew lead edge – Tray 1-4 • +/- 3.0 mm (side 1), +/- 4.0 mm (side 2) skew side edge – Tray 1-4 • +/- 2.0 mm – Lead Skew from Bypass • +/- 4.0 mm – Side Skew from Bypass 	
Max Printable Area	4 mm from lead edge of paper, 2 mm from Side and Trail edges of paper 12 x 18.7 in / 305 x 476.6mm Banner 12 x 51.7 in / 305 x 1314.8 mm	
Print Features	Application Defaults Banner Pages Enable / Disable Bi-directional Real-time Status Booklet Layout Color Adjustments (lightness, contrast, saturation, color balance) Color Correction Draft Mode Finishing (requires a finisher option) Fit to new paper size Job Identification (Print ID or Banner, Print ID in margins on first page only or all pages) Job Monitoring (Client or Local User Interface) N-up Page Layout (up to 16 pages per sheet) Paper Selection by Attribute Personal Print Print Around Enable / Disable Print from USB Run Black Sample Set Saved Job Scaling Secure Print Skip Blank Pages Special Pages (exception page programming: covers, inserts, exceptions pages) Store and Recall Driver Settings Stored Jobs Deletion Two-sided Printing (as default) Watermark (predefined and custom) Xerox® Earth Smart Driver Settings	
Print from USB	Allows walk-up printing from Type A USB port Supports direct printing from computer via Type B USB port Supported file formats: PDF, JPEG, TIFF, XPS, PDF/A	
Xerox® Mobile Express Driver® (X-MED)	Makes it easy for mobile users to find, use and manage Xerox® and non-Xerox® devices in every new location. Plug into a new network, and Mobile Express Driver automatically discovers available printers and provides status and capability information. Save a list of "favorite" printers for each location, store application print settings for use on any printer in any network, and greatly reduce mobile support calls to IT.	
Xerox® Global Print Driver®	A truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.	
Xerox® Pull Print Driver	Makes it easy for IT managers to qualify, deploy and manage all print devices using a single driver in a Pull Print environment. Uses a single queue and single driver. The Xerox® Pull Print Driver extends convenience across a	

³ The first print out times were measured with image quality setting at defaults, Reduction/Enlargement at 100%, selecting and feeding 8.5x11 / A4 plain paper sheet from tray 1 in black or full color respectively and feeding to the bottom center tray without any finisher installed.

Print	C8000 (45ppm)	C9000 (55ppm)
	broad range of printing assets. IT administrators no longer need to manage and configure multiple drivers. Used in conjunction with Equitrac Office®, Ysoft® SafeQ®, Pharos® and others.	

Mobile Solutions / Mobile Device Apps	
Apple® AirPrint®	Print email, photos and important office documents directly from an Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, an iPhone or iPad automatically locates and connects to the AirPrint-enabled device over the office Wi-Fi network.
Google Cloud Print™	Google Cloud Print connects print devices to the web, enabling users to print the applications they use every day from smartphones, tablets, Chromebook™ notebook computers and any other web-connected device.
@PrintByXerox	@PrintByXerox is a free service that allows secure printing from any email-enabled device (computer, phone, tablet, iOS, Android™, Google® Chromebook™ and more) to a Xerox® printer or MFP using a single email address with no IT intervention. No training is needed. End-users simply send attachments to the email address, and release them at the MFP panel.
Xerox® Print Service Plug-in for Android™ (Free at Google Play™ Store)	The Xerox® Print Service Plug-in for Android KitKat (4.4 or greater) devices streamlines mobile printing without third-party apps or additional print drivers. You can easily print photos, Web pages and documents when your mobile device is connected to printers using a wireless network. A robust print option set includes two-sided printing, stapling and secure code release. A free download is available from the Google Play™ store.
Xerox® Workplace Suite and Xerox® Workplace Cloud	Xerox® Workplace Solutions boost productivity and reduce costs with a modular print management and mobility solution. Control and manage your printer fleet while enabling mobile productivity with simplified workflows, convenience and security—for any brand printer, anywhere. Xerox® Workplace Solutions offer flexible license options to suit any size business with the ability to scale as you grow.
Software Solutions	
Xerox® ConnectKey® Apps (Found at the Xerox® App Gallery)	Increase user productivity by simplifying and shortening everyday tasks. Unlike traditional software, ConnectKey Apps do not require a dedicated server, PC or IT resource. Instead, simply download these lightweight, Server-less ConnectKey Apps to the device.

Security	
Security Features	<ul style="list-style-type: none"> Access Controls AES 256-bit Encryption Audit Log Certificate Path Validation Certificate Revocation List (CRL)/Status Protocol (OCSP) Detection of external program falsification (XCP Plug-in) Cisco® Identity Services Engine (ISE) Integration Domain Filtering FIPS 140-2 Firmware Verification Immediate Disk Overwrite* IP Address Filtering IPsec Network Authentication Port Filtering Pre-installed Self-Signed Certificates Role Based Permissions Secure Print Security Certificate Management Smart Card Enablement (CAC/PIV/.NET) SNMPv3 Status Protocol (OCSP) TLS/SSL <p>*Requires HDD/Productivity Kit (C8000)</p>

Accounting

Features	
Xerox® Standard Accounting / Network Accounting (Standard)	
Tracking	Print
Accounting	<p>Xerox® Standard Accounting Tool</p> <p>Up to 9,999 User Accounts (C9000 and C8000 with optional HDD installed)</p> <p>Up to 500 General Accounts</p> <p>Up to 1,000 User Accounts (C8000 without optional HDD installed)</p> <p>Network Accounting (Job Based Accounting)</p> <p>Up to 60,000 User IDs; Up to 60,000 Account IDs (C9000 and C8000 with optional HDD installed)</p> <p>Up to 1,000 User IDs; Up to 1,000 Account IDs (C8000 without optional HDD installed)</p> <p>Up to 14,000 accounting records (transactions)</p>
Features	Administrator can manage the feature via the Embedded Web Server or device control panel in tools.
Accounting Optional Features – Network Accounting (Allows central server to manage all accounting)	
	<ul style="list-style-type: none"> • Enhanced network accounting with up to the minute data on how the system is being used • Comprehensive management and enterprise scale tracking and reporting of device usage of print. • Numerous solutions are available through Xerox Alliance Partners. For details visit www.xerox.com • Security enhancements includes support for HTTPS protocol • Device requests account authentication from third party server enabling larger databases of users and accounts • Accept Authentication Login at control panel and pass to third party Networking Account

Device management

Device Management	
Management Support	SNMP Version 1, SNMP Version 2c and SNMP Version 3 trap over TCP/IP and IP MIB access (IETF-MIBII RFC 1213), Host Resources MIB RFC 2790, Printer MIB RFC 1759 v.2
Xerox® CentreWare® Web	<ul style="list-style-type: none"> • A Web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system • Works with any SNMP-managed printer from any manufacturer • Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management
Xerox® Embedded Web Server (EWS)	<ul style="list-style-type: none"> • A Web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system • Works with any SNMP-managed printer from any manufacturer ▪ Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management
Xerox® Device Manager	<p>Xerox® Device Manager collects and manages the data that drives fact-based decisions for your enterprise device management environment. It is a single tool to install print queues and configure, manage, monitor and report on both networked and locally connected devices – regardless of vendor – across your enterprise.</p> <p>Xerox® Device Manager provides:</p> <ul style="list-style-type: none"> Device monitoring and troubleshooting Extensive reporting and discovery of new devices Usage collection, chargeback and billing capabilities
Xerox® Device Types for SAP Environment	Xerox, together with SAP through our Gold-level membership in the SAP Printer Vendor Program, provides seamless connectivity between SAP systems and your Xerox® printers and MFPs. And as an SAP customer you benefit from having SAP-certified Xerox® device types available right from SAP's online delivery model. SAP-certified device types for Xerox® printers and MFPs are available to download. www.office.xerox.com/software-solutions
Xerox® SAP R/3 Intelligent Barcode Utility (optional)	Provides built-in process intelligence that allows the printing of barcodes on any appropriately configured PostScript printer in specific versions of SAP environment and within Latin-1 (ISO8859-1) SAP system code pages only. Used in conjunction with Xerox® PostScript Device Types for SAP environment and Xerox® Font Center Barcode Fonts. Information available at www.office.xerox.com/software-solutions

Device Management	
Xerox® Barcode Pro PS (optional)	Enables intelligent PostScript printing on Xerox® multifunction systems by storing Xerox® software, as well as, the barcode fonts on the printer hard disk. Enables the printing of barcodes from any application (SAP client or mainframe) that supports PostScript printing. Information available at www.office.xerox.com/software-solutions
Embedded Web Server – Integrated Web Pages Provided by the Device	
Device Status	<ul style="list-style-type: none"> • Tray status/contents • Consumables status • Billing/Usage • Quick Links
Job Submission	Print ready files: PS, PCL, TIFF, PDF, JPG, XPS, PRN, TXT Output feature selection (2-sided, output color, collate, orientation, staple, hole punch, folding, output destination) Delivery options (Immediate, sample set, delay and secure, Save job or reprint)
Administration	Allows simple remote installation setting of configuration options and management of the device
Browsers	Microsoft® Internet Explorer® Microsoft Edge™ Mozilla™ Firefox® Apple® Safari® Google Chrome™
Support	Install print /drivers and online support available via web page
Languages Supported	English, French, Italian, German, Spanish, Brazilian Portuguese, Russian, Dutch, Swedish, Danish, Finnish, Norwegian, Greek, Turkish, Polish, Czech, Hungarian, Romanian, Catalan

Controller / Print Server

System Specifications	
Processor	1.6 GHz Dual-core
Memory	4 GB system
System Disk (HDD)	Minimum 320 GB Option for C8000 only
Xerox Precise Color Management System	Option for C9000 only
Color Management	<ul style="list-style-type: none"> • C8000: Embedded spot color table, Xerox Color Corrections • C9000: Embedded spot color table with the ability to swap out PANTONE® approved color table, Custom spot color editor, Xerox® Precise Color Management System software
PDLS	Page Description Languages: Adobe® PostScript® 3™, PDF, PCL® 5c, PCL® 6, TIF, JPEG, HP-GL, XPS
Operating Systems	Windows®, 7, 8, 8.1, 10 Windows Server 2008 SP2, Server 2008 R2 SP1, Server 2012, Server 2012 R2, Server 2016, Server 2019 Mac OS® version 10.12, 10.13, 10.14 Citrix® Redhat® Enterprise Linux® Fedora Core 28 x 64 SUSE® SAP® IBM® AIX® 7.2 HP-UX® 11iv3 Oracle® Solaris 11.3 Note: For information about supported versions for the above operating systems, please visit our Drivers & Downloads page and specify your device at www.support.xerox.com
Fonts	<ul style="list-style-type: none"> • PCL: 83 • PostScript 3: 136
Features	Configuration Cloning, Xerox Extensible Interface Platform®, Xerox App Gallery, Xerox® Standard Accounting, Network Accounting Enabled, Role Based Permissions, Convenience Authentication Enabled, Online Support (accessed from the Embedded Web Interface and Print driver)

System Specifications	
Protocols	Network Protocols: TCP/IP: HTTP/HTTPS, Internet Printing Protocol, LPR/LPD, Raw Socket Printing/Port 9100, IPv4/IPv6 NetWare: Bindery and NDS IPX/SPX, NDPS®/NEPS (with Server Gateway) AirPrint™ Bonjour® Most protocols not in use can be disabled
	Administrative Protocols: DHCP, SNMP, WINS, HTTP, HTTPS, TLS, SNTP, MDNS

System Productivity

The Xerox® VersaLink® C8000/C9000 Single Function Color Printer may cycle down between each page depending on job complexity.

Overall system performance ('Click to Clunk' time) is primarily dependent upon the software applications and network environment being used. Rasterizing (RIP-ing) is only a small fraction of Click to Clunk time.

The continuous print speeds shown in table below are for Plain paper fed from Trays 1 – 4. Speed from Bypass Tray (5) will be slightly lower.

Long Edge Feed (LEF)

Short Edge Feed (SEF)

Productivity Speed/Minute (Media)	C8000		C9000	
	Simplex	Duplex	Simplex	Duplex
8.5x11 in / A4 / B5 (LEF)	45 ppm	45 ppm	55 ppm	55 ppm
8.5x11 in / A4 / B5 (SEF)	32 ppm	32 ppm	40 ppm	40 ppm
8.5x14 in / B4 SEF	26 ppm	17 ppm	32 ppm	21 ppm
11x17 in / A3 / 12x18 in / SRA3 (SEF)	22 ppm	15 ppm	27 ppm	19 ppm

Feeding/Finishing Specifications

Bypass Tray (standard)	
Capacity ⁴	Tray 5: 100 sheets
Paper Sizes	Custom sizes: 3.5 x 3.9 in. to 12.6 x 19 in./88.9 x 98.4 mm to 320 x 482.6 mm Banners: 12.6 x 52 in./320 x 1320.8 mm
Weights	Simplex and Duplex: 18 lb. bond to 130 lb. cover/64 to 300 gsm ¹ (C9000 350 gsm, Simplex only)
Supported Media Types	Bond Plain Paper Cardstock Custom Envelopes (windowless) Extra Heavyweight Cardstock Extra Heavyweight Glossy Cardstock Glossy Cardstock Hole Punched Labels Heavyweight Cardstock Heavyweight Glossy Cardstock Letterhead Lightweight Cardstock Lightweight Glossy Cardstock Pre-Printed Postcards Recycled
Trays 1 and 2 Tray (Standard)	
Capacity ⁴	Trays 1-2: 520 sheets each
Paper Sizes	Tray 1: Up to 520 sheets; Custom sizes: 3.9 x 5.8 in. to 11.69 x 17 in./100 x 148 mm to 297 x 431.8 mm Tray 2: Up to 520 sheets; Custom sizes: 3.9 x 5.8 in. to 12.598 x 18 in./100 x 148 mm to 320 x 457.2 mm
Weights	Simplex and Duplex: 64 to 300 gsm ¹
Supported Media Types	Bond Plain Paper Cardstock Custom Hole Punched Labels Letterhead Glossy Cardstock Heavy Weight Glossy Cardstock Lightweight Cardstock Lightweight Glossy Cardstock Heavyweight Cardstock Pre-Printed Recycled
Two Tray Module (Optional)	
Capacity	520 sheets each
Sizes	Custom sizes: 3.9 x 5.8 in. to 12 x 18 in./100 x 148 mm to 320 x 457.2 mm
Weights	Simplex and Duplex: 18 lb. bond to 110 lb. cover/64 to 300 gsm ¹
Types	<ul style="list-style-type: none"> • Bond • Plain Paper • Cardstock • Custom • Glossy Cardstock • Hole Punched • Labels • Heavyweight Cardstock • Heavyweight Glossy Cardstock • Letterhead • Lightweight Cardstock • Lightweight Glossy Cardstock • Pre-Printed • Recycled

Tandem Tray Module Trays 3 and 4 (Optional)	
Capacity	Total capacity: 2,000 sheets Tray 3: 867 sheets Tray 4: 1,133 sheets
Standard Sizes	8.5 x 11 in./A4, B5 (Custom sizes not supported)
Weights	Simplex and Duplex: 18 lb. bond to 110 lb. cover/64 to 300 gsm ¹
Supported Media Types	Bond Plain Paper Cardstock Custom Hole Punched Labels Letterhead Lightweight Cardstock Glossy Cardstock Lightweight Glossy Cardstock Heavy Weight Glossy Cardstock Heavyweight Cardstock Pre-Printed Recycled
High Capacity Feeder Tray 6 (Optional)	
Capacity	Tray 6: 2000 Sheets
Standard Sizes	8.5 x 11 in., 7.25 x 10.5 in./A4, B5
Custom Sizes	Custom sizes not supported
Weights	18 lb. bond to 95 lb. cover/64 to 216 gsm ¹
Supported Media Types	Bond Plain Paper Cardstock Custom Hole Punched Letterhead Lightweight Cardstock Glossy Cardstock Light Weight Glossy Cardstock Recycled
Envelope Tray (Optional-Replaces Tray 1)	
Capacity	Up to 50 envelopes
Sizes	#10 Commercial, Monarch, DL, C4,C5, C6
Notes:	<ul style="list-style-type: none"> Envelope printing should not be used as a primary application Envelopes without windows are supported through the bypass tray in sizes Monarch, DL, C5, C6 and No 10 (other custom sizes are supported as well). Envelope feeding reliability is highly dependent on the envelope used and the area coverage of the image being affixed to the envelope. Windowed envelop are not supported The optional envelope tray replaces Tray 1. Customer is responsible for installing the envelope tray.
Output Trays (Standard)	
Stacking Trays	2 x 250 Sheet with Center tray when offsetting is off 2 x 125 Sheet with Center tray when offsetting is on
Office Finisher (Optional)	
Capacity	Stacking Tray: 2,000 sheets unstapled or 1,000 sheets single stapled or 750 sheets dual stapled (8.5 x 11 in. / A4) Offset available for collated sets of standard size paper (8.5x11 in / A4 to 11x17 in / A3) Center Lower Tray is not available when Office Finisher is installed
Sizes	8.3 x 7.2 in. to 11.7 x 17 in. / 210 x 182 mm to 297 x 432 mm
Weights	16 lb bond to 80 lb cover / 60 to 220 gsm ¹
Multi-position (Dual) Stapling	50 sheets of 24 lb. bond / 90 gsm
Hole Punch (Optional)	Up to 65 lb cover (200gsm) available to right center tray 2-3 Hole Punch 2-4 Hole Punch

Booklet Maker for Office Finisher (Score/Crease, Saddle-stitch Staple) (Optional)	
Capacity	40 booklets (2-15 sheets per booklet – 20 lb. / 80 gsm or less)
Sizes	Letter – 8.5 x 11 in. / A4 SEF Legal – 8.5 x 14 in. / B4 SEF Ledger – 11 x 17 in. / A3 SEF
Saddle-stitch Stapling	2-15 sheets / 8-60 page booklet 16 lb. bond to 24 lb. bond / 60 to 90 gsm
Score / Crease	1-15 sheets / unstapled
	Creases up to 28 lb (60 to 105 gsm)
Business Ready (BR) Booklet Maker Finisher (Optional)	
Capacity	Offsetting Top Tray: 500 sheets of 8.5 x 11 in. / A4 unstapled Stacking Stapling Tray: 1,500 sheets of 8.5 x 11 in. / 11 x 17 in. / A4 / A3 unstapled or 200 stapled sets of 8.5 x 11 in. / A4 (single-position stapling or dual or 4-position stapling) or 100 stapled sets of 11 x 17 in. / A3
Sizes	4 x 6 in. to 11 x 17 in. / A6 to A3 for stacking 7.25 x 10.5 in. to 11 x 17 in. / B5 to A3 for stapling
Weights	16 lb. bond to 110 lb. cover / 60 to 300 gsm (coated and uncoated) ¹
Stapling	Single, Dual and four position stapling Auto stapling (50 sheets maximum) – 24 lb. / 90 gsm Letter, Legal, Tabloid, A3, A4, B4 and B5 sizes supported
Hole Punch	North America:
	European:
Booklet Maker	Saddle-stitch 2 to 16 sheets (7 sheets at 106 to 176 gsm coated or 5 sheets at 177 to 220 gsm coated) Bi-fold up to 5 sheets Letter, Legal, Tabloid, A3, A4 supported

Media and Substrate

¹ For more detailed information on throughput materials, please refer to the Recommended Xerox Materials List.

<https://www.xerox.com/printer-supplies/recommended-paper/enus.html>

- Using coated (e.g., gloss, matte coated or photo finished / proofing) and/ or Cardstock (i.e., >90lb Index / 164 gsm) stock may result in degraded reliability performance. Customers using these materials exclusively or extensively will see decreased performance as it relates to image quality and product reliability.
- Attempts to feed heavier than recommended paper stocks, and/or misuse of the media settings, may cause machine damage or poor image quality. Using media at run modes other than that recommended for the grade may cause poor image quality and machine damage.
- Envelope printing should not be used as a primary application
- Envelopes without windows are supported through the bypass tray in sizes Monarch, DL, C5, and No 10 (other custom sizes are supported as well). Envelope feeding reliability is highly dependent on the envelope used and the area coverage of the image being affixed to the envelope.
- The optional envelope tray replaces Tray 1. Customer is responsible for installing the envelope tray.
- Specialty media may not provide optimum image quality at the extremes of the environmental range

Xerox Sustainability

Environmental Features

The Xerox® VersaLink® C8000/C9000 Single Function Color Printer delivers cutting-edge reductions in energy consumption.

3 Maintenance and Support

This section helps define the support and services that Xerox will supply and what is expected of the customer.

Support Services

Call Procedure

The Xerox Customer Support Centers are available to provide general information, answer questions and take service calls. You can reach the Customer Support Center at the following toll-free phone numbers:

Technical Support Contact Information		
Geography	Country	Phone Number
North America	US	1-800-821-2797 (Base Business)
	Canada	1 800 939 3769
	Mexico	01.800.00.Xerox (93769) Opción 2
South America	Argentina	0800-222-XEROX (0800-222-93769)
	Bolivia, Plurinational State of	0800-222-XEROX (0800-222-93769)
	Brazil	4004-4050 (capitais e regiões metropolitanas) 0800 979 3769 (demais localidades)
	Chile	800-200-600
	Colombia	+01 8000 410071 / (571) 489 0071
	Ecuador	no number
	Falkland Islands	no number
	Guyana	no number
	Paraguay	0800-222-XEROX (0800-222-93769)
	Peru	no number
	Suriname	no number
	Trinidad and Tobago	no number
	Uruguay	0800-222-XEROX (0800-222-93769)
	Venezuela	+0800 7746837
Western Europe	Austria	0043 1 207 9000
	Belgium	32 2 713 14 52 352 48 01 23 (Luxembourg)
	Cyprus	no number
	Denmark	70107288
	Faroe Islands	00 298 344001
	Finland	(09) 6937 9666
	France	0 825 012 013
	Germany	069 999915632
	Gibraltar	no number
	Greece	801 11 93769
	Greenland	+299 36 35 34
	Iceland	+354 440 9000
	Ireland	1890 925 050
	Italy	199 309 241
	Liechtenstein	no number
	Luxembourg	32 2 713 14 52 352 48 01 23 (Luxembourg)
	Malta	no number
	Monaco	0825 03 30 10
	Netherlands	020 6563620
	Norway	815 00 308
	Portugal	707 200 578
	Spain	902 200 169 opción 2
	Sweden	0771-17 88 08
Switzerland	043 299 90 00	
United Kingdom	0870 900 5501	

Product Sustainability

Packaging take-back service for Xerox branded products:

Whenever possible, we encourage you to recycle packaging locally as it reduces greenhouse gas emissions associated with transportation. If you are managing the disposal of your Xerox product, please note that the printer may contain lead, mercury, perchlorate, and other materials whose disposal may be regulated due to environmental considerations. The presence of these materials is fully consistent with global regulations applicable at the time that the product was placed on the market. For recycling and disposal information, contact your local authorities.

Supplies and Consumables

ISO Standard:

Average standard pages declared in accordance with ISO/IEC 19752. Yield will vary based on media size, image area coverage, Print Mode, media orientation, machine speed, and usage patterns.

Note:

Frequency of supplies replenishment for printing and periodic maintenance will vary depending on monthly print volume, type of maintenance contract, and applications. Check with your supplies help desk for details.

Contact your Help Desk for Fuser, Bias Transfer Roller (2nd BRT) and Transfer Belt (IBT) Cleaner for replacement when required.

Staple Cartridge / Refill

Item	Description	Reorder #
Office Finisher Booklet Maker Cartridge (8 cartridges per container)	16,000 staples (2,000 each cartridge)	008R12897
Staple Refills for Office Finisher (3 refills per container)	15,000 staples (5,000 each refill)	008R12941
Staple Cartridges for BR Finisher and Office Finisher (1 cartridge per carton)	5,000 staples (5,000 each cartridge)	008R12964
Staple Cartridges for BR Booklet Maker (1 cartridge per carton)	5,000 staples (5,000 each cartridge)	008R13177

Item	Description	Reorder #	Yield	Comments
45 ppm (C8000)				
Sold Toner - NA	GENUINE XEROX CYAN STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04034	7600	ISO Standard
Sold Toner - NA	GENUINE XEROX MAGENTA STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04035	7600	ISO Standard
Sold Toner - NA	GENUINE XEROX YELLOW STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04036	7600	ISO Standard
Sold Toner - NA	GENUINE XEROX BLACK STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04037	12600	ISO Standard
Sold Toner - XE	GENUINE XEROX CYAN STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04038	7600	ISO Standard
Sold Toner - XE	GENUINE XEROX MAGENTA STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04039	7600	ISO Standard
Sold Toner - XE	GENUINE XEROX YELLOW STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04040	7600	ISO Standard
Sold Toner - XE	GENUINE XEROX BLACK STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04041	12600	ISO Standard
Sold Toner - DMO	GENUINE XEROX CYAN STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04042	7600	ISO Standard
Sold Toner - DMO	GENUINE XEROX MAGENTA STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04043	7600	ISO Standard
Sold Toner - DMO	GENUINE XEROX YELLOW STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04044	7600	ISO Standard
Sold Toner - DMO	GENUINE XEROX BLACK STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04045	12600	ISO Standard
Sold Toner - NA	GENUINE XEROX CYAN HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04046	16500	ISO Standard
Sold Toner - NA	GENUINE XEROX MAGENTA HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04047	16500	ISO Standard
Sold Toner - NA	GENUINE XEROX YELLOW HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04048	16500	ISO Standard
Sold Toner - NA	GENUINE XEROX BLACK HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04049	20900	ISO Standard
Sold Toner - XE	GENUINE XEROX CYAN HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04050	16500	ISO Standard
Sold Toner - XE	GENUINE XEROX MAGENTA HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04051	16500	ISO Standard
Sold Toner - XE	GENUINE XEROX YELLOW HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04052	16500	ISO Standard
Sold Toner - XE	GENUINE XEROX BLACK HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04053	20900	ISO Standard
Sold Toner - DMO	GENUINE XEROX CYAN HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04054	16500	ISO Standard
Sold Toner - DMO	GENUINE XEROX MAGENTA HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04055	16500	ISO Standard
Sold Toner - DMO	GENUINE XEROX YELLOW HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04056	16500	ISO Standard
Sold Toner - DMO	GENUINE XEROX BLACK HIGH CAPACITY TONER CARTRIDGE, VERSALINK C8000	106R04057	20900	ISO Standard
WW Metered	CYAN METERED TONER CARTRIDGE, VERSALINK C8000	106R04058	26000	
WW Metered	MAGENTA METERED TONER CARTRIDGE, VERSALINK C8000	106R04059	26000	
WW Metered	YELLOW METERED TONER CARTRIDGE, VERSALINK C8000	106R04060	26000	
WW Metered	BLACK METERED TONER CARTRIDGE, VERSALINK C8000	106R04061	36000	
Drum Cartridge	Drum Cartridge	101R00602	190kpv	
Waste Cartridge	Waste Cartridge	108R01504	47kpv	

Item	Description	Reorder #	Yield	Comments
55ppm (C9000)				
Sold Toner - NA	GENUINE XEROX CYAN STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04062	12300	ISO Standard
Sold Toner - NA	GENUINE XEROX MAGENTA STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04063	12300	ISO Standard
Sold Toner - NA	GENUINE XEROX YELLOW STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04064	12300	ISO Standard
Sold Toner - NA	GENUINE XEROX BLACK STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04065	18900	ISO Standard
Sold Toner - XE	GENUINE XEROX CYAN STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04066	12300	ISO Standard
Sold Toner - XE	GENUINE XEROX MAGENTA STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04067	12300	ISO Standard
Sold Toner - XE	GENUINE XEROX YELLOW STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04068	12300	ISO Standard
Sold Toner - XE	GENUINE XEROX BLACK STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04069	18900	ISO Standard
Sold Toner - DMO	GENUINE XEROX CYAN STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04070	12300	ISO Standard
Sold Toner - DMO	GENUINE XEROX MAGENTA STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04071	12300	ISO Standard
Sold Toner - DMO	GENUINE XEROX YELLOW STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04072	12300	ISO Standard
Sold Toner - DMO	GENUINE XEROX BLACK STANDARD CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04073	18900	ISO Standard
Sold Toner - NA	GENUINE XEROX CYAN HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04074	26500	ISO Standard
Sold Toner - NA	GENUINE XEROX MAGENTA HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04075	26500	ISO Standard
Sold Toner - NA	GENUINE XEROX YELLOW HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04076	26500	ISO Standard
Sold Toner - NA	GENUINE XEROX BLACK HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04077	31400	ISO Standard
Sold Toner - XE	GENUINE XEROX CYAN HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04078	26500	ISO Standard
Sold Toner - XE	GENUINE XEROX MAGENTA HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04079	26500	ISO Standard
Sold Toner - XE	GENUINE XEROX YELLOW HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04080	26500	ISO Standard
Sold Toner - XE	GENUINE XEROX BLACK HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04081	31400	ISO Standard
Sold Toner - DMO	GENUINE XEROX CYAN HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04082	26500	ISO Standard
Sold Toner - DMO	GENUINE XEROX MAGENTA HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04083	26500	ISO Standard
Sold Toner - DMO	GENUINE XEROX YELLOW HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04084	26500	ISO Standard
Sold Toner - DMO	GENUINE XEROX BLACK HIGH CAPACITY TONER CARTRIDGE, VERSALINK C9000	106R04085	31400	ISO Standard
WW Metered	CYAN METERED TONER CARTRIDGE, VERSALINK C9000	106R04086	26000	
WW Metered	MAGENTA METERED TONER CARTRIDGE, VERSALINK C9000	106R04087	26000	
WW Metered	YELLOW METERED TONER CARTRIDGE, VERSALINK C9000	106R04088	26000	
WW Metered	BLACK METERED TONER CARTRIDGE, VERSALINK C9000	106R04089	36000	
Drum Cartridge	Drum Cartridge	101R00602	190kpv	
Waste Cartridge	Waste Cartridge	108R01504	47kpv	

4 Installation

Roles and Responsibilities

This section is key to clearly state Xerox and the customer roles and responsibilities and necessary actions.

Action	Customer	Xerox
Ensure adequate space and power to configure the Xerox® VersaLink® C8000/C9000	X	
Unpack system / components		X
Install Envelope Tray	X	
Connect all System Components prior to powering up the system		X
Ensure network configuration	X	
Confirm network integrity	X	
Acquire and install client software including print drivers	X	
Run initial software diagnostics when directed	X	
Monitor and adjust as required	X	
Load any additional fonts	X	
Procure BNC transceiver for network connection (if needed)	X	
Order and replace Kits (Drum cartridges, Feed Rollers and Waste Toner Cartridge, etc.) as needed.	X	
Provide Help Line support		X
Provide spared parts		X
Provide service		X

Primary Customer Xerox® VersaLink® C8000/C9000 Printer Applications:

Special considerations or performance limitations identified by Xerox and agreed to by the customer:

Connectivity for Remote Services

For Client Review of Expectations for Remote Services:	
1	To the extent necessary to fulfill Services, Customer grants Xerox, without charge, Remote Data Access. Remote Data Access shall be enabled by Customer prior to the commencement of Services via a method prescribed by Xerox and Customer shall cooperate and assist Xerox in providing Remote Data Access. Unless Xerox deems Devices incapable of Remote Data Access, Customer is responsible to ensure that Remote Data Access is maintained at all times Services are being performed, and Xerox will not be responsible for failures to meet service levels where Remote Data Access is not fully maintained by Customer.
2	Upon Xerox's request, Customer shall also provide key contact information, such as IT contact name and phone number for support of their Devices on their network.
3	Most Xerox equipment is supported and serviced using data that is automatically collected and transferred to Xerox via electronic transmission from equipment through the Customer's network ("Remote Data"). This Remote Data is considered confidential information under the service agreement terms.
4	Remote Data transmitted from Customer may include device information such as registration, meter read, supply level, configuration and settings, software version, and problem/fault code data and may be used by Xerox for billing, report generation, supplies replenishment, support services, on-going and future site optimization opportunities and product improvement purposes.
5	Remote Data Access may also enable Xerox to make available to the customer maintenance releases or upgrades for software or firmware and to remotely diagnose and modify devices to repair and correct faults.
6	Remote Data will be transmitted to a secure off-site location in a secure manner specified by Xerox in accordance with Xerox published policies on information security [at http://www.xerox.com/information-security/enus.html] for your region.
Install Support	
7	For Install Support that includes Xerox System Analysts: Customer shall contact and/or be contacted by their Xerox Systems Analyst. For Install Support that does not include Xerox System Analysts: Customer shall first utilize their Product System Administrator Guides available at Xerox.com, under the Support and Drivers link and by selecting documentation for their desired product. If unsuccessful, the Customer should go to Xerox.com and select "Technical Product Support" within the "Contacts" link to determine the appropriate contact for further support.
Connectivity Information	
8	See Table Below

Setup Remote Services on Xerox device:			
	Who?		
	Customer	Professional Services/Partner	Customer Service Engineer
Use the following to begin the establishment of Remote Services for your new Xerox device. This is not to replace the product System Administrator Guide or Installation Guide but to identify certain install tasks that can be completed before and after the delivery of your device. In order to take advantage of Xerox offerings, Device Direct and/or Xerox Device Agent (like XDA lite) software must be installed and devices connected and communicating to Xerox. These offerings may include Automatic Meter Reads, Automatic Supplies Replenishment, Remote Diagnostics Support and customer self-help for your device(s). The following needs to be completed <u>where applicable</u> :			
PRE-DELIVERY: Device Networking Tasks:			
1. Non-Production Devices: After signing agreement with Xerox, an email will be sent to you with a web link to download the appropriate software to install on a PC/server that is operational 24/7.	X		
2. Print Driver Software: Go to the "Support and Drivers" link on Xerox.com. If applicable, print drivers will be available to download and install on your client devices.	X		
3. Installation by Professional Services: To ensure Device Remote Connectivity can be established, network data will need to be collected by a Xerox Systems Analyst. A configuration form will be provided and require completion for each device documenting connectivity and network information. Each individual device will require a configuration form, unless all devices are to be configured in the same manner. In those cases, one configuration form along with a list of applicable serial numbers on a separate sheet is acceptable.		X	
4. IT Policy Compliance: You (customer) are responsible for obtaining approval for any internal IT policy compliance required for the Xerox device/software to communicate via your intranet / internet to Xerox.	X		
POST-DELIVERY/INSTALL: Device Networking Tasks:			
5. Ethernet Cable: You (customer) need to provide an Ethernet cable for the device to the network drop. Cable Connection can be completed by customer or installer depending on requirements.	X	X	X

<p>6. Sustaining Connectivity: Remote Connectivity must be maintained to take advantage of Xerox offerings. Offerings include Remote diagnostics, supplies replenishment, and meter reads from appropriate products.</p>	X		
<p>7. Device Direct (DD) Communications: Each device will need to be communicating to Xerox through the internet via the Xerox Device Direct method for Remote Diagnostics or customer self-help support. Follow the steps below (customer) to find how to setup Device Direct, if required.</p> <p>Setting up Device Direct:</p> <p>A.) Go to Xerox.com</p> <ul style="list-style-type: none"> – Select “Support” followed by “All Support” from the pull down menu – In the Support & Driver section, type your product into the “Search by Product” – Select your product, then click on the Support link for that product. – In the search field, enter “Configure the Remote Services Option” and follow the instructions provided. <p>B) If the search does not return any instructions:</p> <ul style="list-style-type: none"> – Click on the Documentation link for your product. – Open the System Administrators Guide and refer to the section of the guide “Remote Services and Billing Information” which provides information services setup and follow the steps provided. 	X	X	X

Installation Planning

Main components

The Xerox VersaLink Xerox® VersaLink® C8000/C9000 is delivered with the Print Engine that contains the Embedded Network controller

Dimensions

Dimensions (Unpackaged)	Width	Depth	Height
Base + Bypass	24.4 inches /620mm	28.5 inches /723mm	31.9 inches /809.3mm
Base + Bypass + 2 Tray Module	26.3 inches /668mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass +Tandem Tray Module	26.3 inches /668mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass+ Office Finisher + 2 Tray Module	46.5 inches /1180mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass + Office Finisher + Booklet Unit + 2 Tray Module	46.5 inches /1180mm	28.5 inches /723mm	42.5 inches /1080mm
Base + Bypass + BR Booklet Maker Finisher + 2 Tray Module	54.9 inches /1395mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass+ Office Finisher + Tandem Tray Module	46.5 inches /1180mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass+ Office Finisher + Booklet Unit + Tandem Tray Module	46.5 inches /1180mm	28.5 inches /723mm	42.5 inches /1080mm
Base + Bypass+ BR Booklet Maker Finisher + Tandem Tray Module	54.9 inches /1395mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass +2 Tray Module + High Capacity Feeder	39.8 inches /1012mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass +Tandem Tray Module + High Capacity Feeder	39.8 inches /1012mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass+ Office Finisher + 2 Tray Module + High Capacity Feeder	61.9 inches /1572mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass + Office Finisher + Booklet Unit + 2 Tray Module + High Capacity Feeder	61.9 inches /1572mm	28.5 inches /723mm	42.5 inches /1080mm
Base + Bypass + BR Booklet Maker Finisher + 2 Tray Module + High Capacity Feeder	70.1 inches /1781mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass+ Office Finisher + Tandem Tray Module with Bypass + High Capacity Feeder	61.9 inches /1572mm	28.5 inches /723mm	42.2 inches /1071mm
Base + Bypass+ Office Finisher + Booklet Unit Tandem Tray Module + High Capacity Feeder	61.9 inches /1572mm	28.5 inches /723mm	42.5 inches /1080mm
Base + Bypass+ BR Booklet Maker Finisher + Tandem Tray Module + High Capacity Feeder	70.1 inches /1781mm	28.5 inches /723mm	42.2 inches /1071mm

Weights

Module	Weight (Unpackaged)	Weight (Packaged)
Base Configuration		
Desktop model	178 lbs / 80.8 Kg	209.4 lbs / 95 Kg
Desktop + Tandem Tray Module	252 lbs / 114.6 Kg	310.2 lbs / 141 Kg
Desktop + 2 Tray Module	237.6 lbs / 108 Kg	294.8 lbs / 134 Kg
Hardware Options		
Tandem Tray Module	74.3 lbs / 33.8 Kg	85.8 lbs / 39 Kg
2 Tray Module	59.8 lbs / 27.2 Kg	70.8 lbs / 32.2 Kg
2,000 sheet High Capacity Feeder	63.8 lbs / 29 Kg	74.3 lbs / 33.7 Kg
Office Finisher (incl. Horizontal Transport Unit)	61.6 lbs / 28 Kg	81.4 lbs / 37 Kg
Office Finisher Gap Filler	0.97 lbs / 0.44 Kg	2.1 lbs / 0.95 Kg
Office Finisher Booklet Unit	20.2 lbs / 9.2 Kg	30.8 lbs / 14 Kg
Office Finisher 2/3 Hole Punch Western Hemisphere	1.5 lbs / 0.7 Kg	5.5 lbs / 2.5 Kg
Office Finisher 2/4 Hole Punch Eastern Hemisphere	1.5 lbs / 0.7 Kg	5.5 lbs / 2.5 Kg
BR Booklet Maker Finisher with 2/3 Hole Punch Western Hemisphere	124.3 lbs / 56.5 Kg	169.4 lbs / 77 Kg
BR Booklet Maker Finisher with 2/4 Hole Punch Eastern Hemisphere	124.3 lbs / 56.5 Kg	169.4 lbs / 77 Kg
BR Finisher Horizontal Transport Kit	9.7 lbs / 4.4 Kg	14.3 lbs / 6.5 Kg
BR Finisher Swedish 4 Hole Punch Eastern Hemisphere	9.4 lbs / 4.3 Kg	13.2 lbs / 6 Kg
Envelope Tray	6.2 lbs / 2.8 Kg	12.1 lbs / 5.5 Kg
HDD / Productivity Kit	0.3 lbs / 0.14 Kg	2.4 lbs / 1.1 Kg

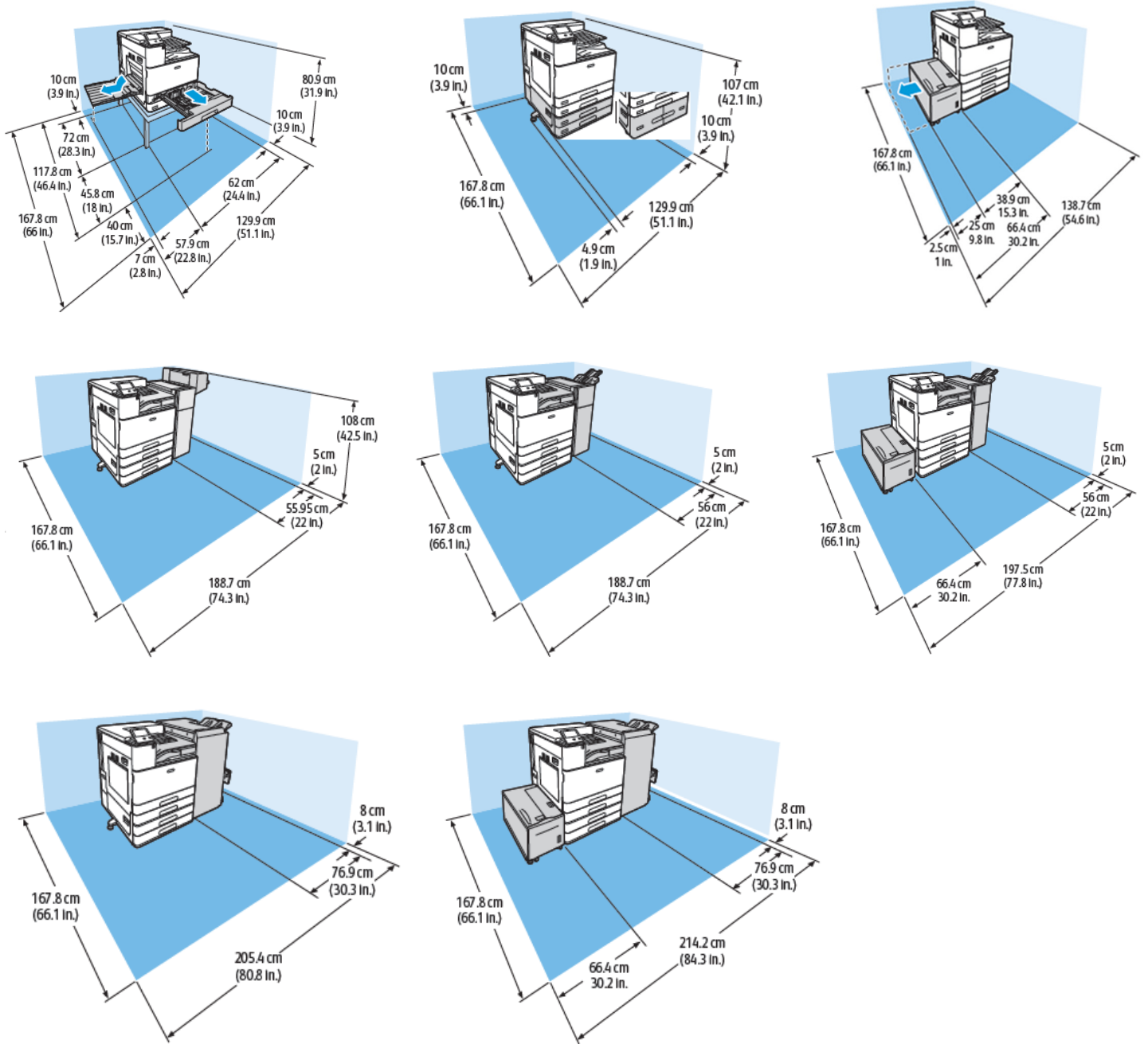
Space Requirements / Space Envelope

The dimensions shown below provide the overall service space required, including the space to the nearest obstruction. The dimensions reflect both typical and hallway installations and are absolute minimums.

Don't work in a confined space.

At least 39 inches / 1 m space is needed for safe working.

A gap of 4 inches / 100 mm is required at the rear of the IOT for airflow to the fans.



Mobility Plate information

Carpeted flooring surfaces may require the installation of a mobility plate on the IOT and Finishers to allow the product to be moved during normal maintenance activities.

Installation Considerations

There should be a minimum of 78 inches (1,981 mm) clearance from the floor to the nearest overhead obstruction.

The Base Configuration unit weighs about 178 lbs (80.8 Kg)

Electrical requirements and space requirements must be satisfied before the equipment is delivered.

One network drop is required for installation.

Network Requirements

The customer is responsible for connecting and configuring the equipment on their network.

Energy Star

Energy Star is a government-backed program helping businesses and individuals protect the environment through superior energy efficiency. The Xerox® VersaLink® C8000/C9000 is Energy Star certified. You can set the time the printer remains idle in ready mode before it automatically transitions to a lower power level and then to sleep mode, saving additional power. The customer can adjust the times using the procedure documented in the System Administrator Guide “Energy Saving Settings”.

5 Operational Considerations

Image Quality Expectations

Print Quality

The Xerox® VersaLink® C8000/C9000 is designed to produce consistent high quality prints within the specified Average Monthly Print Volume range. Image Quality is subjective and can be impacted by lighting, and is strongly influenced by paper (consult the Recommended Xerox Materials List). <https://www.xerox.com/printer-supplies/recommended-paper/enus.html>

Color Management and Print Resolution

The appearance of the document displayed on the computer monitor screen may not match the output print due to the following reasons:

- The range of colors that can be produced in print is different than the range of colors that can be displayed on a computer display.
- Different display technologies have different reproductions of color

Printed colors appear differently under different light sources.

The customer is responsible for calibrating the printer using the provided print calibration routines.

The Postscript and PCL drivers contain the ability to adjust the print quality. Image adjustments include Color correction modes, ability to render images at either 600x600 (contone or binary). All images are rendered at 2400 x 1200 dpi. ICC profiles can adjust how RGB and CMYK objects are reproduced. There are differences between the PS, XPS and PCL driver based on PDL image-path limitations.

When the print drivers "Color" output mode is selected, grayscale images in MS Office applications may print using composite grays, which contain a visually neutral combination of C, M, Y and K.

Pages are not guaranteed to print and bill as monochrome unless the "Black and White" output color mode is selected in the print driver.

Print Expectations

Duplex (2-sided) Printing

The Xerox® VersaLink® C8000/C9000 can automatically print two-sided (duplex) on media size up 11.7 x 17 in. / 297 x 432 mm SEF and 169gsm paper.

Full duplex print productivity is achieved except when paper exits to the top center tray.

Reference the Recommended Material List for specific media size and weight restrictions

<https://www.xerox.com/printer-supplies/recommended-paper/enus.html>

USB Print

USB Media Print enables walk-up users to print "Print-Ready" files (PDF, JPEG, TIFF, XPS, PDF/A) files directly from most standard (FAT-32 formatted) USB Thumb Drives.

Files are sent directly from the USB drive to the print controller.

Print Around

The Print Around feature holds a job needing additional resources (such as a different paper size) and prints the next job in queue. This function allows the device to keep working, while making sure jobs are printed correctly.

Apple AirPrint

AirPrint-enabled devices work with iPad (all models), iPhone (3GS or later), and iPod touch (3rd generation or later), running the latest version of iOS. For printing from a Mac, the device must be running Mac OS X 10.7 or later to support AirPrint™. The device submitting the AirPrint job must be on the same subnet as the printer. To allow devices to print from different subnets, configure your network to pass multicast DNS traffic across subnets.

Network Connectivity Expectations

USB Wireless Network Adapter

Your Xerox Device can be equipped with an optional Xerox USB 802.11b/g/n (2.4GHz) Wireless Adapter to enable WiFi connectivity. When utilizing this Xerox Device over WiFi, it is important to understand the performance impacts that may result from WiFi technology. Compared to a wired Ethernet connection, WiFi performance varies significantly due to many factors that are specific to wireless technology.¹⁴

Some of these factors include: WiFi LAN Overhead, Proximity to Access Point (AP) and Physical Obstacles (i.e. Signal Strength), Network usage / AP Loading and Radio Frequency (RF) interference.

For more information, refer to the Xerox Wireless Adapter setup. <https://www.support.xerox.com>

Security Expectations

Xerox Smart Card, Kerberos, and FIPS140-2 support includes:

- CAC, PIV, .NET cards
- FIPS 140-2 grade encryption through user configurable setting

Non-standard paper sizes

Plain paper with a feed length below 5.5in. (140mm) may jam more frequently, which may require replacement of the fuser unit. Therefore paper transport capability is not guaranteed to meet the spec for plain paper with a feed length below 5.5in. (140mm).

- Refer to the Recommended Media List for all media performance and restrictions <https://www.xerox.com/printer-supplies/recommended-paper/enus.html>
- Recommended paper to maximize image quality and product reliability is Xerox Vitality Multi-Purpose 20#/75gsm or Xerox Premier 80gsm. This paper is specifically designed to maximize image quality and machine performance over a wide range of environmental conditions.
- Using coated (e.g., gloss, matte coated or photo finished / proofing) and/ or Cardstock (i.e., >90lb Index / 164 gsm) stock may result in degraded reliability performance. Customers using these materials exclusively or extensively will see decreased performance as it relates to image quality and product reliability.
- Attempts to feed heavier than recommended paper stocks, and/or misuse of the media settings, may cause machine damage or poor image quality. Using media at run modes other than that recommended for the grade may cause poor image quality and machine damage.
- Envelope printing should not be used as a primary application
- Envelopes without windows are supported through the bypass tray in sizes Monarch, DL, C5, C6 and No 10 (other custom sizes are supported as well). Envelope feeding reliability is highly dependent on the envelope used and the area coverage of the image being affixed to the envelope.
- The optional envelope tray replaces Tray 1. Customer is responsible for installing the envelope tray.
- Specialty media may not provide optimum image quality at the extremes of the environmental ranges.

Power On time

Power on time from cold-boot to displaying the main All services screen may take three minutes. Users will notice an additional 5-8 sec delay when they first access a service. Subsequent entries into that service (including after exiting power saver) will not incur any additional delay. This is designed to improve the availability of the first screen as the subsequent services are loaded when first accessed.

Service Uptime

The number of copies or prints between service calls on a digital color printer is highly dependent on customer expectations of quality and the use of applications and throughput materials.

Life Expectancy

The life of the product is either 5 years or 600,000 prints

Solutions

Full list of supported solutions can be found at www.office.xerox.com/software-solutions

Operational Definitions

Operational Definitions	
1-Sided	Printing on only one side of the substrate
2-Sided	Printing on both sides of the substrate
AMPV	Average Monthly Print Volume - reflects a range of an entire machine population's monthly usage, while Duty Cycle displays the potential to grow while still utilizing the machine.
Daily Maintenance	Maintenance that the customer operator must complete daily to maintain quality printing
Delta E	The measurement of color variation, there are multiple
DPI	Dots Per Inch or physical resolution of the printing device
Duplex	Printing on both sides of the substrate
Duty Cycle	A print device's rated capacity to continuously perform work under normal conditions. It is usually expressed as the sustainable volume in letter- or A4-sized pages that can be printed per month.
GSM	Grams per Square meter – Paper density (also known as basis weight and grammage)
Image Registration	The alignment of the individual CMYK image to each other on the printed piece
Lbs.	Pounds - US paper sizes is pounds of a ream of 500 (or in some cases 1000) sheets of a given (raw, still uncut) basis size – heavier stocks have a higher lb
Maximum Paper Size	Largest substrate that can be physically run through the device
Maximum Print Area	Largest area that can be printed on a substrate
Media/Substrate	The material that can be imaged through a device (e.g. uncoated, coated, cover stock, transparency, etc.)
Operator Maintenance	Maintenance tasks the customer is responsible to complete
Paper Registration	The placement/alignment of the image on the sheet and sheet to sheet
Periodic Maintenance	Maintenance that occurs based on print volume
Press	Relates to production devices (graphic communications) concerned with high production and high image/color quality requirements
Preventative Maintenance	Any actions that are taken to prevent downtime and maintains quality printing
Print Quality	The characteristic of printed material evaluated in terms of color, register, clarity, and the degree to which it resembles the original image.
Print Speed	The rated speed that a device can print
Printer	A smaller device (usually A4) that relates to the office side of the business
Simplex	Printing on only one side of the substrate
Uptime	The time that the device is available for printing
Virus Security	Protection for printers similar to how you protect PCs from viruses and malware, and control access to end points on your network – making your printer a fully secured network citizen.

Customer Agreement

I have reviewed this document and understand the specifications listed:

Customer