

HP Stream Laptop 14-cb171wm



**Completely connected.
Perfectly productive.**

Get the essential productivity you want, without slowing down. This nimble laptop lets you easily shift from homework workhorse to marathoning your favorite shows.

Product overview

- **Connect and go:** The improved 802.11 ac 2x2 Wi-Fi antenna delivers a stronger, more reliable Internet connection than before and with up to 11 hours of video playback battery life, you'll enjoy enhanced streaming, fast downloads, and smooth web surfing all day.^{(19a)(75)}
- **Office 365 Personal 1-year included:** Experience the most secure Windows ever built, streamlined for security and superb performance.^(1b) Add in full access to Microsoft Excel, Word, PowerPoint, OneNote, Access, and 60 Skype minutes per month for one year, plus 1TB OneDrive cloud storage for one year for improved productivity.^{(25a)(32)(65)}
- **Portable, stylish design:** With a thin, lightweight design and bold, bright colors, this laptop was never meant to stand still. It travels easily and comes in a vibrant, non-traditional color for a uniquely personal look.

Key specifications

- **Operating system:** Windows 10 Home in S mode^(1b)
- **Subscription:** Office 365 Personal 1-year⁽⁶⁵⁾
- **Processor:** Intel® Celeron® N4000^(2b)
- **Display:** 14.0-inch diagonal HD SVA BrightView WLED-backlit⁽³³⁾
- **Memory:** 4 GB DDR4-2400 SDRAM (1 x 4 GB)
- **Internal storage:** 64 GB eMMC^(4d)
- **Graphics:** Intel® UHD Graphics 600⁽¹⁴⁾
- **Battery life:**
 - Up to 11 hours (video playback)⁽⁷⁵⁾
 - Up to 7 hours and 30 minutes (wireless streaming)⁽⁸⁰⁾
- **Wireless:** Realtek 802.11b/g/n/ac^(19a) (2x2) and Bluetooth®⁽²⁶⁾ 4.2 combo
- **Camera:** HP Webcam with integrated digital microphone⁽⁸⁹⁾
- **Product weight:** 3.17 lb⁽⁷⁶⁾

Product features

- **Windows 10 Home in S mode:** Experience the most secure Windows ever built with fast boot times, increased responsiveness, and added protection against phishing and malware.^(1b)
- **Rock-solid connections:** With the latest Wi-Fi 5 (2x2) WLAN adapter and Bluetooth® 4.2, all your connections are rock solid.^{(19a)(26)}
- **MU-MIMO supported:** Pair with a MU-MIMO router for a smoother online experience in multi-device homes.
- **Liberating battery life:** Take on the day without worrying about recharging.
- **Dual-core Intel® Celeron® processor:** The perfect combination of performance, power consumption, and value helps your device run smoothly.
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.
- **Dual front-facing speakers:** Pump up the volume to your favorite music, movie or game. When your audio is directed towards you, nothing comes between you and your entertainment.

Additional product features

- **HP Webcam:** Clear, smooth video chats so you can stay in touch with the whole family.⁽⁸⁹⁾
- **64 GB eMMC storage:** An embedded multimedia card provides reliable flash-based storage.
- **Intel® UHD Graphics:** Smoothly stream content and play your favorite games.⁽⁹⁾
- **High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.⁽³³⁾
- **Brilliant BrightView panel:** Get the ideal indoor visual experience with a bright, clear picture.

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Stream Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified⁽⁶²⁾
- Low Halogen⁽⁶¹⁾
- Mercury-free display backlights
- Arsenic-free display glass

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

Support Options:

- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.⁽⁹⁾
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at hp.com/go/community, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.⁽⁹⁾

Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1-844-814-1800 to get started.⁽⁹⁵⁾
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1-877-232-8009.⁽⁸³⁾



Specifications

Operating system	• Windows 10 Home in S mode ^(1b)
Subscription	• Office 365 Personal 1-year ⁽⁶⁵⁾
Processor	• Intel® Celeron® N4000 ^(2b) • Dual-Core
Processor speed	• 1.1 GHz base frequency, up to 2.6 GHz burst frequency ^(2c)
Processor cache	• 4 MB Cache
Memory	• 4 GB DDR4-2400 SDRAM (1 x 4 GB)
Accessible memory slots	• Memory slot not user accessible
Video graphics	• Intel® UHD Graphics 600 ⁽¹⁴⁾
Internal storage	• 64 GB eMMC ^(4d)
Finish and features	• Top cover: Royal blue • Keyboard deck: Royal blue
Camera	• HP Webcam with integrated digital microphone ⁽⁸⁹⁾
Display	• 14.0-inch diagonal HD SVA BrightView WLED-backlit, 220 nits, 45% NTSC (1366 x 768) ⁽²⁰⁾⁽³³⁾
Wireless connectivity	• Realtek 802.11b/g/n/ac ^(19a) (2x2) and Bluetooth® ⁽²⁶⁾ 4.2 combo • MU-MIMO supported
Digital media	• Multi-format SD media card reader
Sound	• HD Audio with stereo speakers
Keyboard	• Full-size island-style keyboard
Pointing device	• HP Imagepad with multi-touch gesture support
External notebook ports	• 2 USB 3.1 Gen 1 (Data Transfer Only) • 1 USB 2.0 • 1 HDMI 1.4 • 1 Headphone-out/microphone-in combo jack
Dimensions	• Unpackaged: 13.27 in (W) x 8.90 in (D) x 0.70 in (H) • Packaged: 17.68 in (L) x 2.72 in (W) x 12.01 in (H)
Weight	• Unpackaged: 3.17 lb ⁽⁷⁶⁾ • Packaged: 5.86 lb
Security	• Kensington Mini Security lock slot ⁽²⁸⁾
Power	• 3-cell, 41 Wh lithium-ion prismatic battery • 45 W Smart AC power adapter
Battery life	• Up to 11 hours (video playback) ⁽⁷⁵⁾ • Up to 7 hours and 30 minutes (wireless streaming) ⁽⁸⁰⁾

Learn more at hp.com

^(1b) Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>. Windows 10 Home in S mode works exclusively with apps from the Microsoft Store within Windows. Certain default settings, features, and apps cannot be changed. Some accessories and apps compatible with Windows 10 may not work (including some antivirus, PDF Writers, driver utilities and accessibility apps) and performance may vary, even if you switch to Windows 10 Home configuration (fee may apply). You can't switch back to Windows 10 Home in S mode. Learn more at Windows.com/Windows10SFAQ. ^(2b) Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. ^(2c) Burst frequency performance varies depending on hardware, software and overall system configuration. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ^(4d) For storage drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 5.1GB of disk is reserved for system recovery software. ⁽⁹⁾ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. ⁽¹⁴⁾ Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. ^(19a) Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. ⁽²⁰⁾ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. ^(25a) The OneDrive cloud storage offer is available only with the included Office 365 Personal subscription for a limited time. For more information, go to <http://onedrive.com/windowsoffer>. ⁽²⁶⁾ Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. ⁽²⁸⁾ Lock sold separately. ⁽³²⁾ See Microsoft website for details. Actual Skype application must be downloaded from skype.com. ⁽³³⁾ High-definition (HD) content is required to view high definition images. ⁽⁵³⁾ Call 1.800.474.6836 or www.support.hp.com for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. ⁽⁶¹⁾ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. ⁽⁶²⁾ ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. ⁽⁶⁵⁾ One year Office 365 Personal subscription included. Don't forget to activate within six months of Windows activation. Internet service required and not included. Click the Office icon for more details on the Office product that is right for you. ⁽⁷⁵⁾ Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 150 nits brightness, system audio level at 17%, player audio level at 100%, played full-screen from local storage, headphone attached, wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. ⁽⁷⁶⁾ Weight and system dimensions may fluctuate due to configuration and manufacturing variances. ⁽⁸⁰⁾ Battery life tested by HP using continuous Netflix video playback, Windows 10 Netflix app, 150 nits brightness, system audio level 17%, headphone attached, played full-screen, wireless on. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. ⁽⁸³⁾ Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit www.hp.com/go/carepack-services. ⁽⁸⁹⁾ Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. ⁽⁹⁵⁾ HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown. © Copyright 2020 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are the property of their respective owners. 02/14/2020_r1 kc

Warranty and support

- 1-year limited hardware warranty. Additional information available at www.support.hp.com⁽⁹⁾
- 90 days limited technical support for software and initial setup (from date of purchase)⁽⁵³⁾

Software

Communication and chat

- **Skype minutes included:** 60 Skype minutes per month for 1-year included.⁽³²⁾

HP help and support

- **HP Jumpstarts:** Get access to great HP solutions and learn about valuable features that come with your new HP PC.

Books, music, photos and videos

- **Netflix:** Watch movies and TV on your PC with subscription.⁽⁹⁾

Productivity and tools

- **OneDrive cloud storage:** Get 1TB of free cloud storage for one year included with your subscription of Office 365 Personal 1-year, so you can securely store and share your favorite photos, videos, documents, files, and more.^(25a)
- **Office 365 Personal 1-year:** Optimized for both online and offline use, the full version of Office 365 Personal 1-year includes Microsoft Excel, Word, PowerPoint, OneNote, Access, and 60 Skype minutes per month for one year, plus 1TB OneDrive cloud storage for one year.⁽⁶⁵⁾

Additional Information

Product number

- 9VK97UA#ABA

Ad embargo date

- 04/05/2020

UPC Code

- 194850106408

Country of origin

- China

Tariff number

- 8471300000

Pallet information

- **Dimensions:** 42.32 (H) x 39.37 in (W) x 47.24 in (L)
- **Total weight:** 631.70 lb
- **Layers:** 3
- **Products per layer:** 34

Battery regulatory data

- **Transportation or storage regulations:** Y
- **UN# and proper shipping name:** UN3481 - Lithium ion batteries packed with equipment
- **Number of batteries:** 1
- **Primary battery regulated material:** 180g
- **Primary battery watt hours:** 41
- **Applicable CPSC regulations:** N

