

HP Pavilion Desktop TP01-1023w



Built reliably for real life.

Real-life action demands serious performance and tested durability. The HP Pavilion Desktop PC brings the latest technology and reliability from a trusted brand that protects what matters to you most.

Product overview

- **Power through your to-do:** Everything you do feels easier and faster than ever before with a high performance processor and integrated Bluetooth® technology.⁽²⁶⁾
- **Brand you trust. Built to last.** For 80 years, we've had your back. That's why our PCs go through over 230 individual tests to ensure you're getting a powerful, reliable PC that's going to last.⁽⁵²⁾
- **Made for the modern family:** Ditch the dull black box with a polished silver brushed finish that perfectly fits in any space. Designed with multiple ports located on the front so you can quickly and easily connect your devices.

Key specifications

- **Operating system:** Windows 10 Home⁽¹⁾
- **Processor:** 10th Generation Intel® Core™ i5-10400 processor^(2b)
- **Memory:** 8 GB DDR4-2666 SDRAM memory⁽³⁾ (1 x 8 GB)
- **Internal Storage:** 256 GB PCIe® NVMe™ M.2 Solid State Drive^{(15)(58c)}
- **Graphics:** Intel® UHD Graphics 630⁽¹⁶⁾
- **Mouse and keyboard:** USB black wired keyboard and mouse combo
- **Optical drive:** DVD-Writer^(6a)
- **USB ports:** 9 (2 SuperSpeed USB Type-A 5Gbps signaling rate, 2 SuperSpeed USB Type-A 10Gbps signaling rate, 1 SuperSpeed USB Type-C® 10Gbps signaling rate⁽⁴²⁾⁽⁵⁰⁾, 4 USB 2.0 Type-A)
- **Wireless:** Realtek Wi-Fi 5 (1x1) and Bluetooth® 4.2 Combo, MU-MIMO supported^{(19a)(26)}
- **Warranty:** 1-year limited hardware warranty

Product features

- **Windows 10 Home:** Do great things confidently with the familiar feel of Windows - only better.⁽¹⁾
- **10th Gen Intel® Desktop Processor:** Outstanding performance and immersive multimedia entertainment with 4K visuals.⁽¹²⁾
- **Intel® UHD Graphics:** Smoothly stream 4K content and play your favorite games.⁽¹⁰⁾⁽¹²⁾
- **Dual display support:** Add a second display for a more immersive and productive computing experience.
- **SuperSpeed USB Type-A 5Gbps signaling rate:** Plug in your external storage with this SuperSpeed USB Type-A port, featuring 5Gbps signaling data rate.⁽⁴³⁾
- **SuperSpeed USB Type-A 10Gbps signaling data rate:** Plug in your external storage with this SuperSpeed USB Type-A port, featuring 10Gbps signaling data rate.⁽⁴³⁾
- **SuperSpeed USB Type-C® 10Gbps signaling data rate and Power Delivery:** Power your device from just one SuperSpeed USB Type-C® port, featuring 10Gbps signaling data rate.⁽⁴²⁾⁽⁴³⁾
- **Built to last:** Backed by over 230 tests, our desktop deliver durability you can trust.⁽⁵²⁾
- **PCIe® NVMe™ SSD storage:** Get up to 10x faster performance than a traditional hard drive.^(58c)
- **Wi-Fi 5 (1x1) & Bluetooth® 4.2:** Stay connected to Wi-Fi and to Bluetooth® accessories with wireless technology.^{(19a)(26)}
- **MU-MIMO supported:** Pair with a MU-MIMO router for a smoother online experience in multi-device homes.
- **5.1 Surround Sound output:** All the necessary ports for truly immersive sound quality with 5.1 surround sound.
- **DDR4 RAM:** With its higher bandwidth, everything from multi-tasking to playing games gets a performance boost.
- **McAfee LiveSafe™:** Protect your operating system with a free 30-day McAfee LiveSafe™ trial.⁽⁶⁾

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Pavilion Desktop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified⁽⁶²⁾
- EPEAT® Bronze registered^(27b)

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Warranty details are included with your product.

Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.⁽⁵⁶⁾
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.⁽¹⁰⁾
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at community.hp.com, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.⁽¹⁰⁾
- **Extend your coverage:**
 - **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1.844.814.1800 to get started.⁽⁹⁵⁾
 - **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1.877.232.8009.⁽⁶³⁾



Specifications

Operating system	• Windows 10 Home⁽¹⁾
Processor	• 10th Generation Intel® Core™ i5-10400 processor ^(2b) • 6-core
Processor speed	• 2.90 GHz ^(2h)
Cache	• 12 MB Cache
Memory	• 8 GB DDR4-2666 SDRAM memory ⁽³⁾ (1 x 8 GB) (expandable to 32 GB)
Internal storage	• 256 GB PCIe® NVMe™ M.2 Solid State Drive ^{(15)(58c)}
Finish	• HP finish in natural silver
Optical drive	• DVD-Writer ^(6a)
Video graphics	• Intel® UHD Graphics 630 ⁽¹⁶⁾
Network interface	• 10/100/1000 Base-T Network ⁽²⁹⁾
Wireless connectivity	• Realtek Wi-Fi 5 (1x1) and Bluetooth® 4.2 Combo, MU-MIMO supported ^{(19a)(26)}
Sound	• 5.1 surround sound
Memory slots	• 2 DIMM (288-pin) (one available)
Expansion slots	• 1 PCI-E x16 (available) • 1 PCI-E x1 (available) • 2 M.2 (occupied)
Expansion bays	• HDD: 2 internal 3.5" (two available) • ODD: 1 x 9.5 mm ultraslim (occupied)
Memory card reader	• HP 3-in-1 Media Card Reader—Supports SD, SDHC, SDXC
External ports	• Headphone/Microphone Combo • Front I/O: 2 SuperSpeed USB Type-A 5Gbps signaling rate, 2 SuperSpeed USB Type-A 10Gbps signaling rate, 1 SuperSpeed USB Type-C® 10Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4) ⁽⁴²⁾⁽⁵⁰⁾ • Rear: 4 USB 2.0 Type-A, HDMI Out, VGA
Total USB ports	• 9 (2 SuperSpeed USB Type-A 5Gbps signaling rate, 2 SuperSpeed USB Type-A 10Gbps signaling rate, 1 SuperSpeed USB Type-C® 10Gbps signaling rate ⁽⁴²⁾⁽⁵⁰⁾ , 4 USB 2.0 Type-A)
Multi-display capable	• One HDMI and one VGA at rear I/O area
Mouse and keyboard	• USB black wired keyboard and mouse combo
Power supply	• 180 W Gold efficiency power supply
Dimensions	• Unpackaged: 11.97 in (L) x 6.12 in (W) x 13.28 in (H) approx. • Packaged: 19.65 in (L) x 15.75 in (W) x 11.30 in (H) approx.
Weight	• Unpackaged: 13.14 lb approx. ⁽⁷⁶⁾ • Packaged: 18.08 lb approx.

Learn more at hp.com

⁽¹⁾ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com> ^(2b) Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. ^(2h) GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ⁽³⁾ Up to 512MB of main system memory may be allocated to support video graphics. ^(6a) DVD-Writer does not support DVD RAM. Don't copy copyright protected materials. ⁽⁹⁾ Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. ⁽¹⁰⁾ Internet service required and not included. ⁽¹²⁾ Graphics output may be limited based on the maximum resolution of the display. ⁽¹⁵⁾ Actual formatted capacity is less. Portion of internal storage is reserved for preloaded content. ⁽¹⁶⁾ Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. ^(19a) Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ad) is backwards compatible with prior Wi-Fi 5 specs. ⁽²¹⁾ Internet access required and sold separately. VUDU charges apply. Available in US only. ⁽²²⁾ New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at www.dropbox.com. Internet service required and not included. ⁽²⁶⁾ Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. ^(27b) EPEAT® Bronze registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at www.hp.com/go/options. ⁽²⁹⁾ Actual speeds may vary. ⁽⁴²⁾ USB Type-C® and USB-C® are trademarks of USB Implementers Forum. ⁽⁴³⁾ Actual throughput may vary. ⁽⁴⁴⁾ Support for CPRM protected DVD-VR discs requires a free app update from Windows Store. ⁽⁵⁰⁾ DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. ⁽⁵²⁾ HP Total Test Process testing is not a guarantee of future performance under these test conditions. Damage under the HP Total Test Process test conditions or any accidental damage requires an optional HP Accidental Damage Protection Care Pack. ⁽⁵³⁾ Call 1.800.474.6836 or www.support.hp.com for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. ⁽⁵⁴⁾ For more information visit <http://www.hp.com/go/hpsupportassistant>. (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. ^(58a) Based on HP internal testing using CrystalDiskMark benchmarking software. Performance is sequentially faster (read only) compared to traditional 7,200 rpm HDD. ⁽⁶²⁾ ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. ⁽⁷⁶⁾ Weight and system dimensions may fluctuate due to configuration and manufacturing variances. ⁽⁸³⁾ Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit www.hp.com/go/carepack-services. ⁽⁹⁵⁾ HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. © Copyright 2020 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 03/25/2020_r1 jr

Warranty and support	<ul style="list-style-type: none"> • 1-year limited hardware warranty. Additional information available at www.support.hp.com • 90 days limited technical support for software and initial setup (from date of purchase)⁽⁵³⁾
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Software

HP help and support	<ul style="list-style-type: none"> • HP JumpStarts: Get access to great HP solutions and learn about valuable features that come with your new HP PC. • HP Support Assistant: Help with your HP PC and printers whenever you need it.⁽⁵⁶⁾
Shopping and services	<ul style="list-style-type: none"> • VUDU: Rent, buy and watch HD movies and TV shows on demand.⁽²¹⁾
Books, music, photos and videos	<ul style="list-style-type: none"> • DVD Playback: Enjoy all of your DVDs on your PC with a high performance DVD player optimized for Windows 10. Enjoy easy navigation and enhanced video quality for most popular DVD formats.⁽⁴⁴⁾
Productivity and tools	<ul style="list-style-type: none"> • Dropbox cloud storage: Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.⁽¹⁰⁾⁽²²⁾ • HP Connection Optimizer: Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points.⁽¹⁰⁾
Security and protection	<ul style="list-style-type: none"> • McAfee LiveSafe™: Protect your operating system with a free 30-day McAfee LiveSafe™ trial.⁽⁸⁾

Additional information

Product number	• 9EE42AA#ABA
Ad embargo date	• 07/05/2020
UPC code	• 194850047169
Country of origin	• Mexico
Tariff number	• 8471500000 (US PC)
Pallet information	<ul style="list-style-type: none"> • Dimensions: 47.24 in (L/D) x 39.37 in (W) x 84.21 in (H) approx. • Total weight: 873.84 lb approx. • Layers: 7 • Products per layer: 6 • Total products per pallet: 42

