

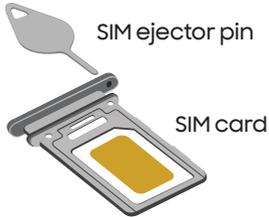
SAMSUNG Galaxy S20 FE 5G

Setting up your phone

Your device SIM card may be pre-installed.

Install your SIM card

1. Insert the SIM ejector pin into the hole on the card tray.
2. Pull out the card tray.



3. With the gold contacts facing up, place the Nano SIM card into the tray and gently press down to secure the card.
4. Insert the card tray back into the slot.

About your phone



Quick Reference Guide

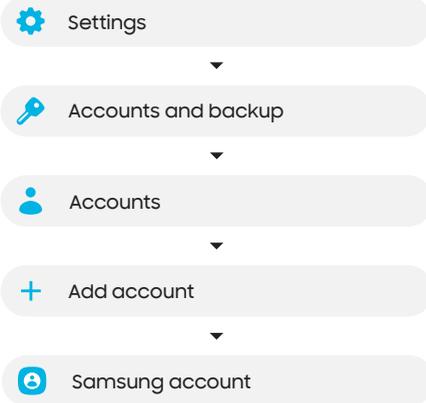
Samsung account

Get the most out of your phone by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is setup, you can

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more



For more information
[Samsung.com/us/support/account](https://samsung.com/us/support/account)

Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

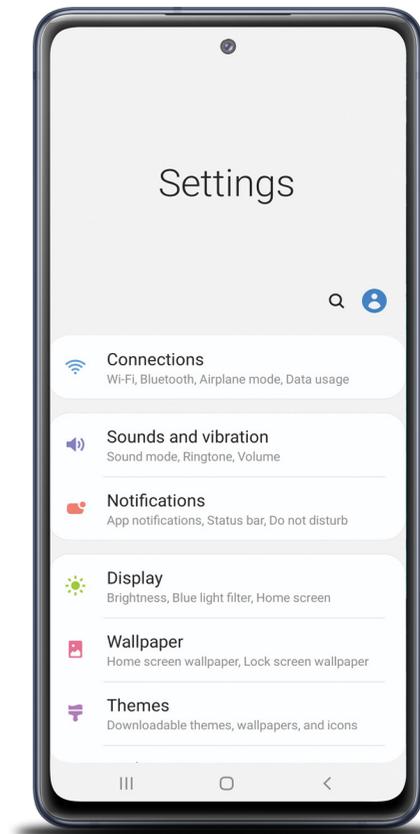
Samsung Smart Switch

1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Select your old device type.
4. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

For more information
[Samsung.com/us/smart-switch](https://samsung.com/us/smart-switch)

Customize

Tap **Settings** to personalize your phone.



Essential apps

 **Samsung Pay**
Introducing a better way to pay.

 **Samsung Pass**
Say goodbye to forgotten passwords.

 **Google Duo**
Simple, high quality video calling for smartphones, tablets, computers and smart displays.

 **Google Photos**
Store and back up your photos and videos automatically to your Google Account with Google Photos™.

 **Google Drive**
Store, share and access your files from any device.

For more information

Google Duo: duo.google.com
Google Photos: support.google.com/photos
Google Drive: support.google.com/drive

Samsung Care

Get to know your product

Visit [Samsung.com/us/support](https://samsung.com/us/support) or download the **Samsung Members** app



Contact us

Questions?

Visit us.community.samsung.com

Get Support

Call **1.800.SAMSUNG**

Service locations

Find a service location near you at [Samsung.com/us/support/service/locations](https://samsung.com/us/support/service/locations)

Learn more



APPROVED FIRMWARE VERSIONS

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

INFORMATION ABOUT SAFEGUARDING HANDSETS

We encourage customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

5G: Devices operating on a nationwide 5G network currently use multiband dual connectivity; and receive service via both 4G LTE network and 5G network to support their connectivity. Dual connectivity could result in instances where the phone's network indicator shows "5G" in a 5G coverage area, but the device is connected to the 4G LTE.

©2020 Samsung Electronics America, Inc. Samsung and Galaxy S are both trademarks of Samsung Electronics Co., Ltd. Other company and product names mentioned herein may be trademarks of their respective owners. Screen images simulated. Appearance of phone may vary. Images shown are for reference only.