

# SAMSUNG Galaxy S20 5G Galaxy S20+ 5G Galaxy S20 Ultra 5G

Unlocked<sup>1</sup>

# Quick Reference Guide

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## Samsung Care

### Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit [Samsung.com/us/support/premium-care](https://www.samsung.com/us/support/premium-care) to enroll.

### Get to know your product

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or download the **Samsung Members** app



Play Store



Samsung  
Members

### Contact us

#### Questions?

Visit [us.community.samsung.com](https://www.us.community.samsung.com) for questions

#### Get Support

Call 1.800.SAMSUNG for support

#### Service locations

Find a service location near you at [Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

### Learn more

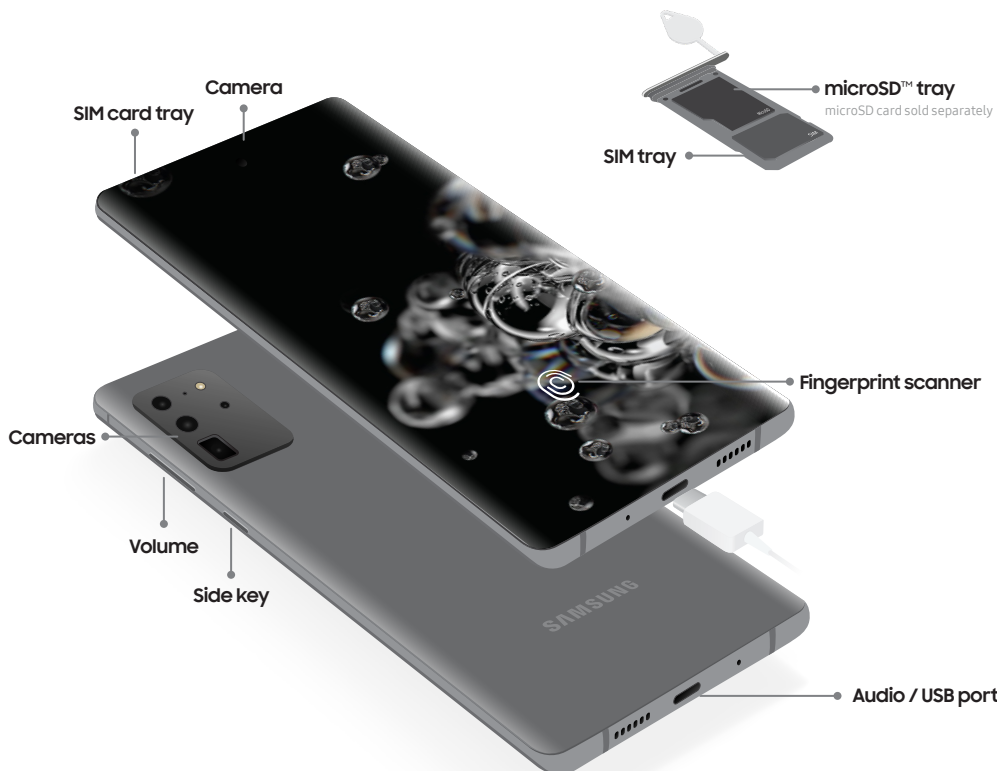


Settings



Tips and help

## About your phone



## Samsung account

Get the most out of your phone, by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is setup, you can

- Set up your wallet with Samsung Pay
- Set up repair calls
- Back up your phone
- Restore your phone and more



Settings



Accounts and backup



Accounts



Add account



Samsung account

For more information

[Samsung.com/us/support/account](https://www.samsung.com/us/support/account)

Use only Samsung approved charging devices and accessories.

# Don't lose a thing

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

## Back up your old phone

Backup your old phone using your favorite back up app.

## Samsung Smart Switch

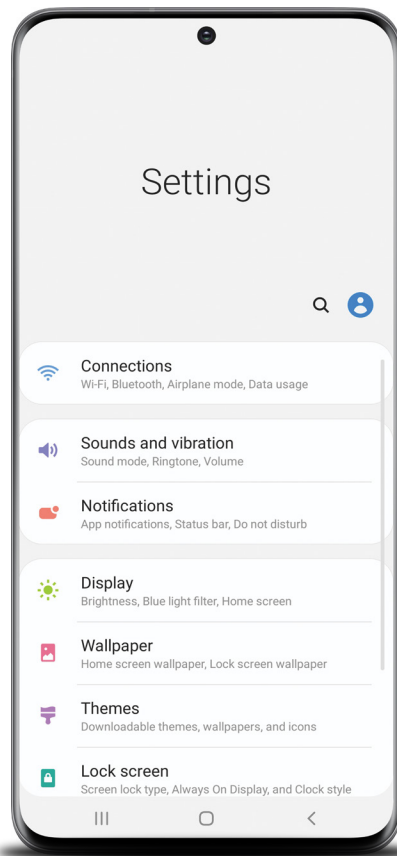
1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

For more information  
[Samsung.com/us/smart-switch](https://samsung.com/us/smart-switch)



# Customize

Tap **Settings** to customize your phone.



# Essential apps

## Samsung Pay

Introducing a better way to pay.

## Samsung Pass

Say goodbye to forgotten passwords.

## Google Duo

Simple, high quality video calling for smartphones, tablets, computers and smart displays.

## Google Photos

Store and back up your photos and videos automatically to your Google Account with Google Photos™.

## Google Drive

Store, share and access your files from any device.

## For more information

Google duo: [duo.google.com](https://duo.google.com)

Google photos: [support.google.com/photos](https://support.google.com/photos)

Google drive: [support.google.com/drive](https://support.google.com/drive)

<sup>1</sup>Wireless voice, data and messaging services compatible with most major U.S. GSM and CDMA networks. Visit [www.samsung.com](https://www.samsung.com) for more information on your device. Support for certain features and services such as VoWiFi and hotspot, vary by wireless service provider. See provider for compatibility details.

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