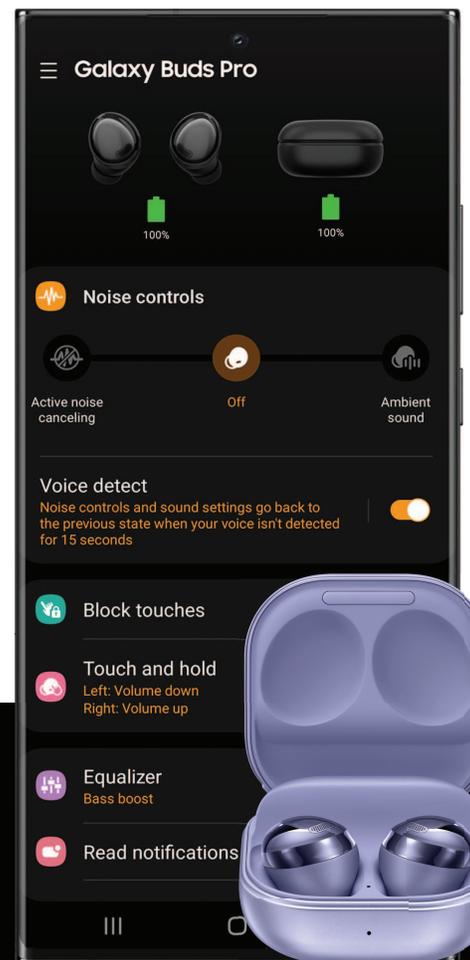


# SAMSUNG

## Galaxy Buds Pro



User manual

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# Getting started

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Galaxy Buds Pro

Set up your device

Start using your device

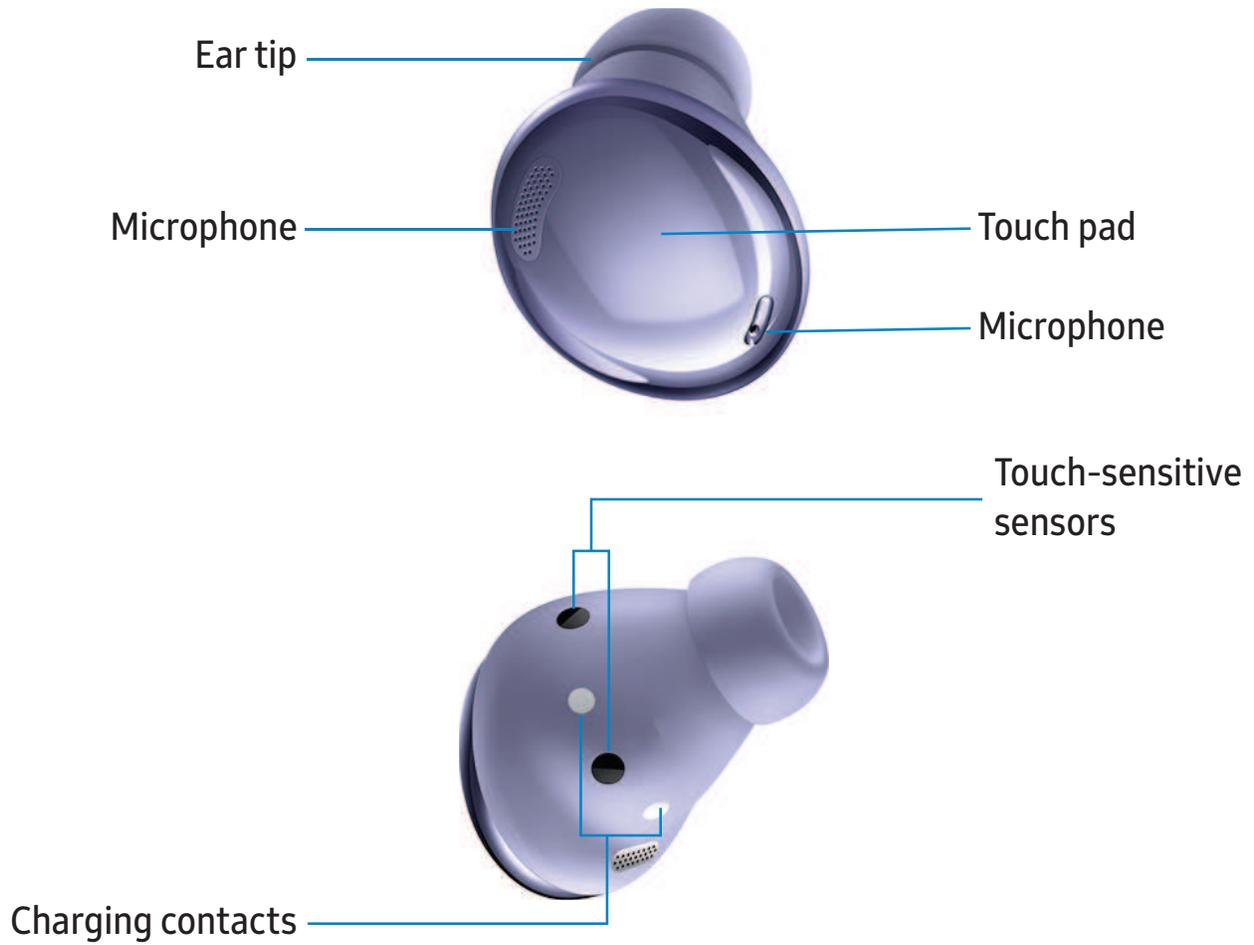
Music features

Call features

Noise controls



# Galaxy Buds Pro



# Set up your device

Learn more about your device hardware, assembling and charging, and how to get started using your new device.

## Charge the battery

Your device case is also the charger.



1. Place the earbuds into the charging case. For best results, do not insert earbuds in the charging case if they are wet or dirty.
2. Close the charging case, and either connect the USB cable as shown, or place the charging case on a wireless charger. The earbuds and charging case are charged simultaneously.

 **CAUTION** The charging head for plugging the USB cable into a wall outlet is not included. Use only Samsung charging devices rated with an output voltage of 5v and an output current of over 150mA (sold separately). Samsung accessories are designed for your device to maximize battery life. Using other accessories may cause damage, and damage may not be covered by warranty.

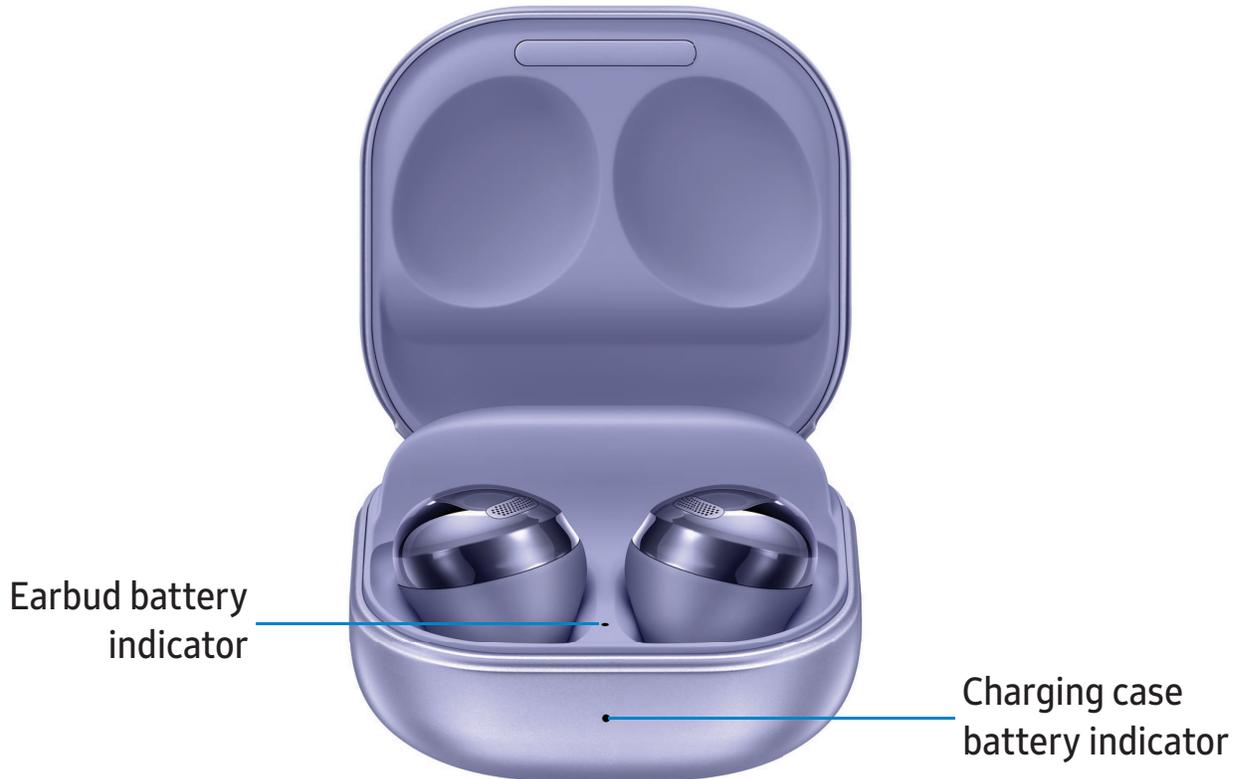
While charging, the device and the charger may become hot. This does not affect the device's lifespan or performance and is in the device's normal range of operation.

Remove the device from the charger and wait for the device to cool down. For more information, visit <https://www.samsung.com/us/support/answer/ANS00076952>.

 **NOTE** Do not disassemble, modify, or repair your device. Placing objects, such as magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, next to the device or charger may cause damage from the charger or device's magnetic field.

## Check the charge status

When you connect the earbuds and the charger case the LED indicators flash certain colors to indicate the battery level.



- **Green:** Fully charged or above 60% battery.
- **Yellow:** Between 30 and 60% battery.
- **Red:** Charging or below 30% battery.
- **Flashing Red:** Charging error. Reconnect the case and earbuds. If the error occurs again, contact a Samsung Service Center for service support.

 **NOTE** You can check the battery level for the case and earbuds in the Galaxy Wearable app. For more information, see [Battery level](#).

## Wireless PowerShare

Wirelessly charge your device using a supported Samsung smartphone. Some features are not available while sharing power.



1. From Quick settings, tap  **Wireless PowerShare** to enable this feature.
2. With the phone face down, place the compatible device on the back of the phone to charge. A notification sound or vibration occurs when charging begins.

 **NOTE** Wireless PowerShare works with most Qi-Certified devices. Requires minimum 30% battery to share. Speed and power efficiency of charge varies by device. May not work with some accessories, covers, or other manufacturer's devices. If you have trouble connecting or charging is slow, remove any cover from each device.

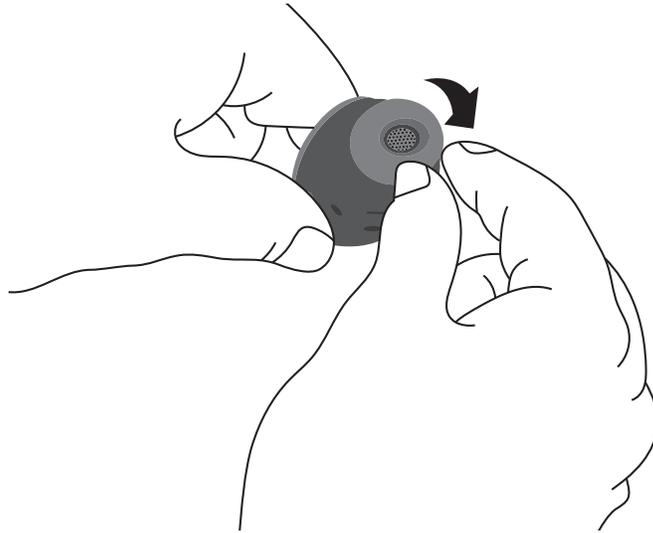
For best results when using Wireless PowerShare, please note:

- Remove any accessories or cover before using the feature. Depending on the type of accessory or cover, Wireless PowerShare may not work properly.
- The location of the wireless charging coil may vary by device, so you may need to adjust the placement to make a connection. When charging starts, a notification or vibration will occur, so the notification will help you know you've made a connection. During charging, do not move or use either device.
- Call reception or data services may be affected, depending on your network environment.

- Charging speed or efficiency can vary depending on device condition or surrounding environment.
- Do not use headphones.

## Attach the ear tip

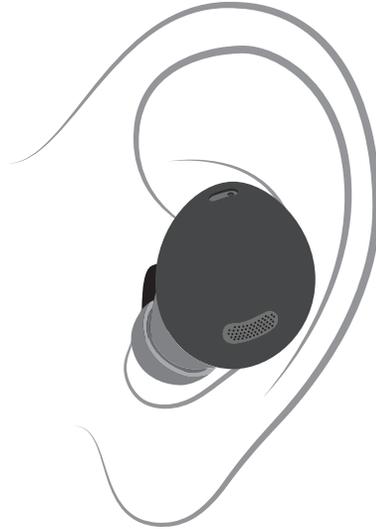
Before wearing the earbuds, be sure to attach the ear tips. Wearing the earbuds without ear tips may hurt your ears.



1. Select the ear tip size that best fits your ear.
2. Hook the ear tip's groove to the earbud's fixation hook on one side and gently pull the ear tip to cover the earbud. Do not pull the ear tip excessively when you attach or detach it because it may tear.
3. Follow the same procedure for the other earbud.

## Wear the earbuds

Place the earbuds in your ears correctly for a comfortable fit.



1. Insert the earbuds into your ears with the ear tips facing the bottom of your ears.
2. Adjust the earbuds by rotating them to the left or right to fit your ears comfortably. The touch-sensitive sensor will detect that you are wearing the earbuds and emit a sound.

## Coupling earbuds

Should you lose one of the earbuds, you can buy a replacement and couple the old and new earbuds together.

1. Insert the earbuds into the charging case. The earbud battery indicator light will flash red to indicate that the earbuds are not coupled.
2. Tap and hold the touch area on both earbuds for seven seconds or more. When the earbud battery indicator light flashes green and then turns off, the earbuds are coupled and ready for use.

# Start using your device

To start using your earbuds connect them to your device.

## Connect the earbuds to your phone

To connect your earbuds to a smartphone, install the Galaxy Wearable app on the smartphone. You can download the app from the Galaxy Store or the Google Play™ store.

Galaxy Wearable is compatible with select devices using Android 7.0 and later with at least 1.5 GB RAM. Supported devices may vary by carrier and device. Some features may not be available. For best results, connect with compatible Samsung Galaxy devices. Visit [samsung.com/us/support/owners/app/galaxy-wearable-watch](https://samsung.com/us/support/owners/app/galaxy-wearable-watch) for a list of compatible smartphones.

1. Open the charging case to enter Bluetooth pairing mode.
  - You can also enter Bluetooth pairing mode while wearing the earbuds by press and holding the left and right touch areas on the earbuds at the same time.
2. From the Apps screen of the smartphone, tap  **Galaxy Wearable**. If necessary, update the app to the latest version.
3. Tap **Get started** and select your device.
4. Follow the prompts to complete the connection.

 **NOTE** When connecting earbuds with a mobile device that has a Samsung account, the earbud pairing information will be synced to other devices that use the same Samsung account.

## Disconnect

To disconnect your earbuds from a smartphone:

1. From  **Galaxy Wearable**, tap  **Menu**.
2. Tap **Disconnect**.

## Use touch controls

Use the touch area on the earbuds to control your music, phone calls, and other useful shortcuts without getting out your phone.



### Single tap

Lightly tap the touch pad one time for the following options:

- Play a track.
- Pause a track.

### Double tap

Quickly tap the touch pad two times for the following options:

- Play the next track.
- Answer or end a call.
- Place the current call on hold and answer a second incoming call.
- Switch between a current call and a call placed on hold.

### Triple tap

Quickly tap the touch pad three times for the following options:

- Play previous track.
- Start the current track over at the beginning.

## Touch and hold

Touch and hold the touch pad for the following options:

- Activate a custom shortcut. See [Customize touch controls](#) for more information.
- Decline a call.
- Turn the microphone on or off during a call.
- Retrieve a called placed on hold after ending the current call.

# Music features

Once connected to your phone, when you play music, videos, or other audio files the sound will come through your earbuds. You can use the touch area on the earbuds to control how the audio is played.

## Volume controls

You can adjust the volume by tapping and holding the touch area on your earbuds.

1. From  Galaxy Wearable, tap **Touch and hold**.
2. View the options for either the **Left** or **Right** ear bud and choose **Volume down** or **Volume up**. Once you have set this option for one earbud, the other will be automatically set.

## Adjust the volume

Once the touch control options are set, you can adjust the volume without using your phone.

- To turn the volume up, tap and hold the right earbud touch area until the volume has been increased the desired amount.
- To turn the volume down, tap and hold the left earbud touch area until the volume has been decreased the desired amount.

## Playback controls

Navigate your playlist using the touch area on your earbuds.

Single tap	Play/pause
Touch and hold	Launch supported music apps
Double tap	Next song
Triple tap	Previous song

# Call features

Answer and control calls using your earbuds.

## Incoming calls

When you receive a call while wearing the earbuds, the ringtone will play in the earbuds. You can also configure your earbuds say the phone number or name that is saved in your contacts of the incoming call.

1. From  Galaxy Wearable, tap **Read notification aloud**, and tap **On**.
2. Tap **Read aloud while using phone** to enable voice notifications.
3. Tap **See all**, and tap the **drop down menu**.

## Phone controls

Manage calls by tapping the touch area on your earbuds.

Touch and hold	Decline call
Double tap	Answer or end call

## Call waiting

If you receive an incoming call while already on a call, the earbuds will emit a sound.

- To reject the incoming call and stay on the current call, touch and hold the touch area on either earbud.
- To answer the incoming call and place the current call on hold, double tap the touch area on either earbud.
- To switch between the current call and one placed on hold, double tap the touch area on either earbud.

# Noise controls

Use intelligent noise controls to enhance your listening experience. Change your noise control settings using your Galaxy Wearable app or by tapping your earbuds. For more information, see [Customize touch controls](#).

## Active noise canceling

Quiet unwanted background noise and ambient sounds. This feature is only available when wearing both earbuds.

1. From  Galaxy Wearable, tap **Active noise canceling**.
2. Tap **High** or **Low** to select an Active noise canceling level.

## Turn off noise controls

Disable all noise canceling and ambient sound features.

- From  Galaxy Wearable, tap **Off**.

## Ambient sound

Control the level of ambient sound while wearing the earbuds.

1. From  Galaxy Wearable, tap **Ambient sound**.
2. Drag the slider to customize the volume of your surroundings.

# Galaxy Wearable app

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Battery level

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Labs

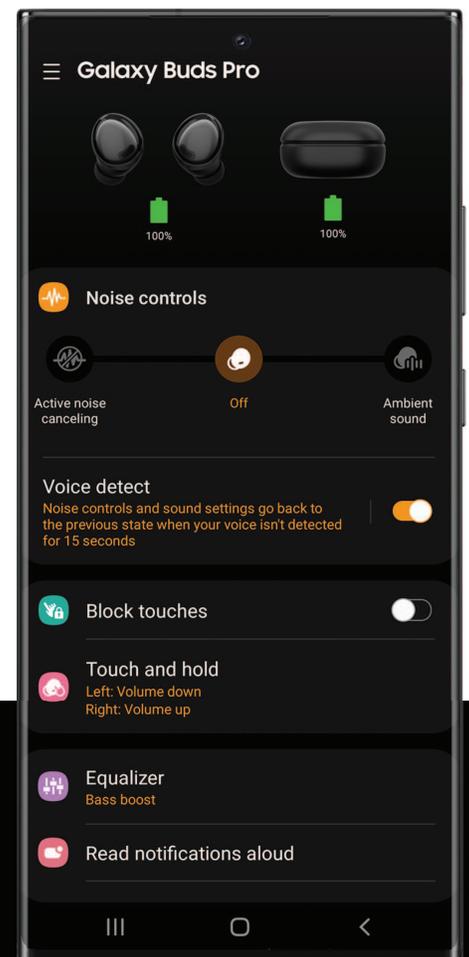
Find my earbuds

Reset

Earbuds software update

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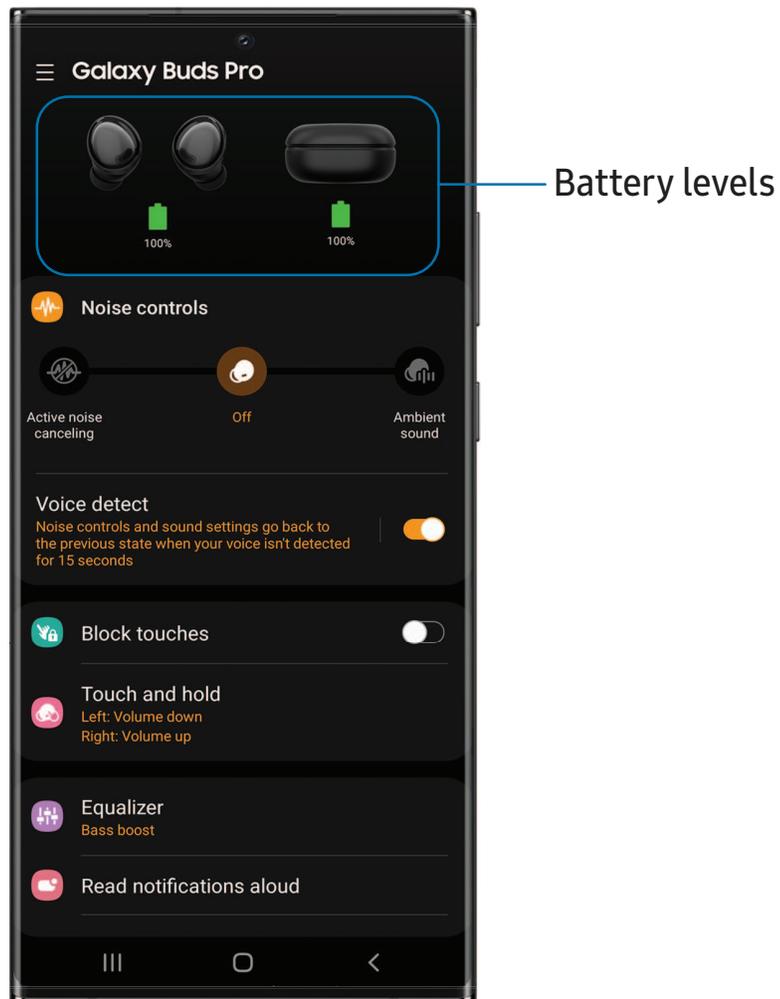
About earbuds



# Battery level

The Galaxy Wearable app displays the battery level for the earbuds and charging case at the top of the screen. When the battery is low a notification will display on your phone.

- Open  Galaxy Wearable to view the battery percentage for the earbuds and charging case.



# Voice detect

Enable conversation mode when you begin speaking while wearing your earbuds. This will end automatically when your voice is not detected.

- From  Galaxy Wearable, tap **Voice detect**, and select a timer that will end the conversation when your voice is not detected for either **5**, **10**, or **15** seconds.

# Customize touch controls

Tap the touch area on your earbuds to activate different controls. The left and right earbuds can be assigned different shortcuts.

-  **TIP** If the touch controls become unresponsive, place the earbuds in the charging case for seven seconds or more to restart them.

## Block touch controls

Prevent unintended actions by turning off the touch controls.

- From  Galaxy Wearable, tap **Block touches** to disable the touch control feature.

## Touch and hold

Set the shortcuts for each earbud.

1. From  Galaxy Wearable, tap **Touch and hold**.
2. Tap an option to set the touch controls for each earbud:
  - **Switch noise controls:** Activate the noise canceling or ambient sound features. For more information, see [Noise controls](#).
  - **Bixby:** Activate Bixby.
  - **Volume up or Volume down:** The right earbud is volume up, and the left is volume down. Once one has been set, the other will automatically update to the volume control option.
  - **Spotify:** Launch the Spotify app.

# Equalizer

Select from six different equalizer presets for a unique sound.

1. From  Galaxy Wearable, tap **Equalizer**.
2. Select an available option to change the sound settings.

# Read notifications aloud

Have text notifications from your phone read aloud on your earbuds.

1. From  Galaxy Wearable, tap **Read notifications aloud**.
2. Tap **On** to enable the feature.
  - To hear notifications from your phone on your earbuds, even while using your phone, tap **Read aloud while using phone**.
  - To choose which app notifications are read aloud, tap an app in the list. You can tap **See all** for additional apps. Sort the list by **Read aloud**, **Not read aloud**, and **All**.

# Advanced

Explore the earbud's advanced features.

## Bixby voice wake-up

Activate Bixby by saying "Hi Bixby" while wearing your earbuds. Not all Bixby functions are available. This option is available only when connected to Bixby-enabled Samsung phones.

1. From  Galaxy Wearable, tap **Advanced** > **Bixby voice wake-up**.
2. Tap **On** to enable the feature.

## Seamless earbud connection

Switch quickly to nearby devices without disconnecting your earbuds or turning on pairing mode. This works with any nearby device that's signed in to your Samsung account, even if it has never paired with your earbuds before.

1. From  Galaxy Wearable, tap **Advanced** > **Seamless earbud connection**.
2. Tap  **On** to enable the feature.

## Hearing enhancements

Customize the left and right sound balance for your earbuds.

1. From  Galaxy Wearable, tap **Advanced** > **Hearing enhancements**.
2. Drag the slider to customize the sound balance..

# Labs

Explore the earbud's experimental features.

## Gaming mode

Minimize the audio delay for vivid, synchronized gaming sound. For the best experience, keep your earbuds near your phone. This feature is only available when connecting with a Samsung mobile device.

1. From  Galaxy Wearable, tap Labs.
2. Tap Gaming mode, then tap  On to enable the feature.

## Find my earbuds

If you misplace your earbuds, your phone can help you find it.

1. From  Galaxy Wearable, tap Find my earbuds.
2. Tap **Start**. The earbuds will start beeping.
3. Tap **Stop** once you have located your earbuds.

## Reset

Reset settings to their factory default values and delete all data.

1. From  Galaxy Wearable, tap **General** > **Reset**.
2. Tap **Reset** again to confirm and start the reset.

## Earbuds software update

Update your earbud's software for the latest features.

- From  Galaxy Wearable, tap **Earbuds software update**.
  - **Download and install:** Check for software updates for your earbuds.
  - **Last update:** View information about the last software update.

## Tips and user manual

Learn useful tips to get the most out of your device, and view the user manual.

- From  Galaxy Wearable, tap **Tips and user manual**.
  - Swipe right and left to view useful tips.
  - Tap **User manual** to view the manual.

## About earbuds

View information about the earbuds.

- From  Galaxy Wearable, tap **About earbuds** for the following information:
  - Device name, model and serial number
  - Legal information
  - Software information
  - Battery information

# Learn more

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## Videos

[youtube.com/samsungcare](https://youtube.com/samsungcare)

## Tips

[samsung.com/us/support/tips](https://samsung.com/us/support/tips)

## Samsung Care

[samsung.com/us/support](https://samsung.com/us/support)

## Talk to an agent

Contact us on Facebook Messenger

Find us on Facebook

Follow us on Twitter

# Legal information

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READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.

Arbitration Agreement - This Product is subject to a binding arbitration agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. ("Samsung"). You can opt out of the agreement within 30 calendar days of the first consumer purchase by emailing [optout@sea.samsung.com](mailto:optout@sea.samsung.com) or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The full Arbitration Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available online at <https://www.samsung.com/us/Legal/Gear-HSGuide>.

## Samsung Knox

Samsung Knox is Samsung's security platform and is a mark for a Samsung device tested for security with enterprise use in mind. Additional licensing fee may be required. For more information about Knox, please refer to: [samsung.com/us/knox](https://samsung.com/us/knox).

## Maintaining water and dust resistance

 **CAUTION** To avoid electric shock and damage to your device, do not charge device while it is wet or in an area where it could get wet. Do not handle device, charger or cords with wet hands while charging.

The device is not impervious to dust and water damage in any situation. It is important that all compartments are closed tightly.

Follow these tips carefully to prevent damage to the device and maintain dust and water resistance performance:

Water resistant based on IPX7 rating, which means submersion in up to 1 meter of fresh water for up to 30 minutes based on international standard ISO 60529. Not advised for beach or pool use. Charging case is not water resistant. If the earbuds are damaged, they are not guaranteed to be water resistant. If the earbuds or your hands are wet, they must be dried thoroughly prior to handling.

Follow these tips carefully to prevent damage to the device.

- Whenever your device gets wet, dry it thoroughly with a clean, soft cloth. Failure to rinse the device in fresh water and dry it as instructed may cause the device to suffer from operability or cosmetic issues.
- Do not expose the device to water at high pressure.
- If the device is dropped or receives an impact, the water and dust resistant features of the device may be damaged.

## **Restricting children's access to your mobile device**

Your device is not a toy. Do not allow children to play with it because they could hurt themselves and others, or damage the device. Keep the device and all its parts and accessories out of the reach of small children.

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Some multimedia (audio/video) files contain Digital Rights Management (DRM) technology to verify you have the right to use the files. Preloaded apps on your device may not be compatible with DRM-protected files.

Screen images are simulated. Appearance of device may vary.

The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory. The available capacity may change when you upgrade the device.

Please check with your service provider to verify qualifying services/features.