MFC-J995DW

brother

Quick Setup Guide

Read the *Product Safety Guide* first, then read this *Quick Setup Guide* for the correct installation procedure.

ℹ The latest manuals are available at the Brother Solutions Center: support.brother.com/manuals

D01D7T001-01
USA/CAN
Version C

1 Unpack the machine and check the components

The components included in the box may differ depending on your country.
Remove the protective tape or film covering the machine.

Watch our FAQ Videos for help with setting up your Brother machine.
support.brother.com/videos

Starter Ink Cartridges
• Black
• Yellow
• Cyan
• Magenta

Quick Setup Guide
Product Safety Guide

Brother Installation Disc

Telephone Line Cord

NOTE
Manuals in Spanish for this model are available at support.brother.com.
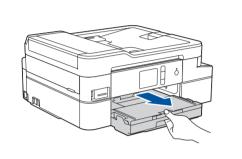Manuales en Español para este modelo están disponibles en support.brother.com.
• Save all packing materials and the box in case you must ship your machine.
• **You must purchase the correct interface cable for the interface you want to use. A USB cable is included in some countries.**

USB cable
We recommend using a USB 2.0 cable (Type A/B) that is no more than 6 feet (2 meters) long.
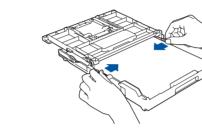
Ethernet (Network) cable
Use a straight-through Category 5 (or greater) twisted-pair cable for 10BASE-T or 100BASE-TX Fast Ethernet Network.
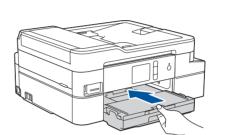
2 Load paper in the paper tray

Open the output paper tray cover ❶.

Adjust the paper guides.
Fan the paper well and load it in the tray.

Close the output paper tray cover, and then slowly push the tray completely into the machine.

NOTE
Pull out the paper support ❶, and unfold the paper support flap ❷ so that the printed pages do not fall.

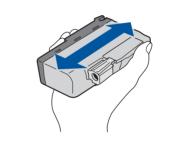## 3 Connect the power cord

NOTE
You can adjust the control panel angle to read the touchscreen more easily.

4 Install the starter ink cartridges

Open the ink cartridge cover.

Quickly shake just the **black** ink cartridge horizontally 15 times as shown, before inserting it into the machine.

Follow the touchscreen instructions to unpack and install the ink cartridges. Close the ink cartridge cover. The machine will prepare the ink tube system for printing.

NOTE
The first time you install the ink cartridges, the machine will use extra ink to fill the ink delivery tubes. This is a one-time process that enables high-quality printing.

5 Set the date and time

Follow the touchscreen instructions to set the date and time.

6 Machine settings

When the machine has finished the initial cleaning process, follow the touchscreen instructions to configure the machine settings.
• Set Brother LCD Message defaults
• Check print quality
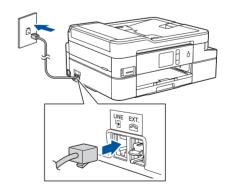• Print the installation sheet

7 Connect the telephone line cord

If you are not using your machine as a fax, go to **8**
For more information on using the fax feature, see the *Online User's Guide*.

8 Select your language (if needed)

1. Press 🔧 [Settings] > [All Settings] > [Initial Setup] > [Local Language].
2. Press your language.
3. Press 🏠.

9 Select the correct Receive Mode

If you are not using your machine as a fax, go to **11**.

1. Press 🔧 [Settings] > [All Settings] > [Fax] > [Setup Receive] > [Receive Mode].
2. Press your preferred Receive Mode.
3. Press 🏠.

10 Set your Station ID
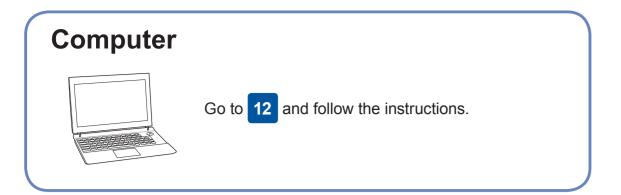
If you are not using your machine as a fax, go to **11**.

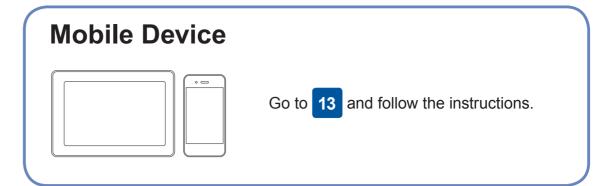Store your name and fax number so the machine prints it on all outgoing fax pages.

1. Press 🔧 [Settings] > [All Settings] > [Initial Setup] > [Station ID] > [Fax].
2. Enter your fax number (up to 20 digits) on the touchscreen, and then press [OK].
3. Press [Name].
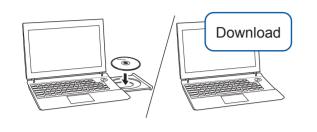4. Enter your name (up to 20 characters) using the touchscreen, and then press [OK].
5. Press 🏠.

11 Select a device to connect to your machine

Computer
Go to **12** and follow the instructions.

Mobile Device
Go to **13** and follow the instructions.

12 Connect your computer

Brother regularly updates firmware to add features and apply bug fixes. To check for the latest firmware, visit support.brother.com/up4.

Put the installation disc into your CD/DVD drive, or download the Full Driver & Software Package at:

For Windows®: support.brother.com/windows
For Mac: support.brother.com/mac

If you are using a recently released operating system on your computer, visit the above websites for updated driver and software information.

Follow the on-screen instructions and prompts.

For Windows®:
If the Brother screen does not appear automatically, go to **Computer** (**My Computer/This PC**). Double-click the CD/DVD-ROM icon, and then double-click **start.exe**.
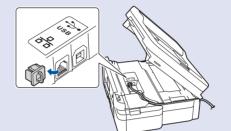
For Mac:
For full driver functionality, we recommend choosing the **CUPS driver** when adding a printer.

For Wired Network Connection and USB Connection:
Locate the correct port (based on the cable you are using) inside the machine as shown.

Finished

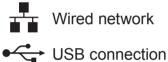**For Network Users: Important Notice for Network Security**
The default Web Based Management password is located on the back of the machine and marked "**Pwd**".
We recommend immediately changing the default password to use network tools/utilities securely and to protect your machine from unauthorized access.

Can't Connect? Check the following:

Wireless network → Restart your wireless access point/router (if possible). → Restart your machine and computer, and then go to **12**. → If still not successful, go to **13**.

Wired network / USB connection → Disconnect the cable. → If still not successful, visit support.brother.com for FAQs and Troubleshooting.

13 Alternative wireless setup

Even if you do not have a wireless access point/router, you can connect your device and your machine directly. For additional wireless network support, go to support.brother.com/wireless-support.
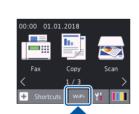
Find your SSID (Network Name) and Network Key (Password) on your wireless access point/router and write them in the table provided below.

SSID (Network Name)	
Network Key (Password)	

SSID: XXXXXXX
Network key: XXXX

If you cannot find this information, ask your network administrator or wireless access point/router manufacturer.

Go to your machine, and press WiFi > [Setup Wizard] > [Yes].

00:00 01.01.2018
Fax   Copy   Scan
Shortcuts   WiFi

Select the SSID (Network Name) for your access point/router and enter the Network Key (Password).

When the wireless setup is successful, the touchscreen displays [Connected].

If setup is not successful, restart your Brother machine and your wireless access point/router, and repeat **13**.

For Computer
Go to **12** to install software.

For Mobile Device
Go to **14** to install apps.

14 Print or scan using your mobile device

Your mobile device must be connected to the same wireless network as your Brother machine.

Brother SupportCenter is a mobile app that provides the latest support information for your Brother product.
Visit the App Store or Google Play™ to download.

Works with Apple AirPrint
AirPrint is available for all supported iOS devices including iPhone, iPad, and iPod touch. You do not need to download any software to use AirPrint. For more information, see the *Online User's Guide*.

mopria
Download and install the Mopria® Print Service app from Google Play™ using your Android™ device.

brother iPrint&Scan
Download and install our free application **Brother iPrint&Scan** from a mobile application store, such as the App Store, Google Play™ or Microsoft® Store using your mobile device.

Optional apps
You can print from and scan to your mobile device using various apps. For instructions, see the *Online User's Guide*.

(USA only) For more information on apps, visit www.brother-usa.com/connect.