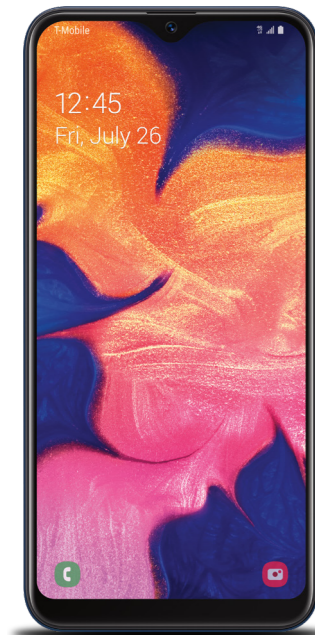# ᐧᐧMobile·

Welcome
Start Guide

SAMSUNG
Galaxy A10e

My carrier

This guide provides you with the information you need to get started. For more information and additional support, please visit **T-Mobile.com/support** where you can:

- Register at **my.t-mobile.com** to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your device's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

Access account information:

1. From a Home screen swipe up, and then tap **T-Mobile** 🔵.
2. Choose from an available category.

Service or use is your agreement to T-Mobile's Terms and Conditions. **T-Mobile requires Arbitration of Disputes unless, for new customers, you opt-out within 30-days, or for existing customers, you previously opted-out.** Failure to activate service within 30-days from purchase will also be considered acceptance. For details, see T-Mobile's Terms and Conditions at **T-Mobile.com/terms-conditions**.

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1 About your phone

Camera
SIM card slot

Camera
Flash
Volume
Power/Lock

USB/Charger port

SAMSUNG

The backcover is not removeable

Samsung Care ➕

GET TO KNOW YOUR PRODUCT:

- Access user manuals, troubleshooting, and more at **samsung.com/us/support**
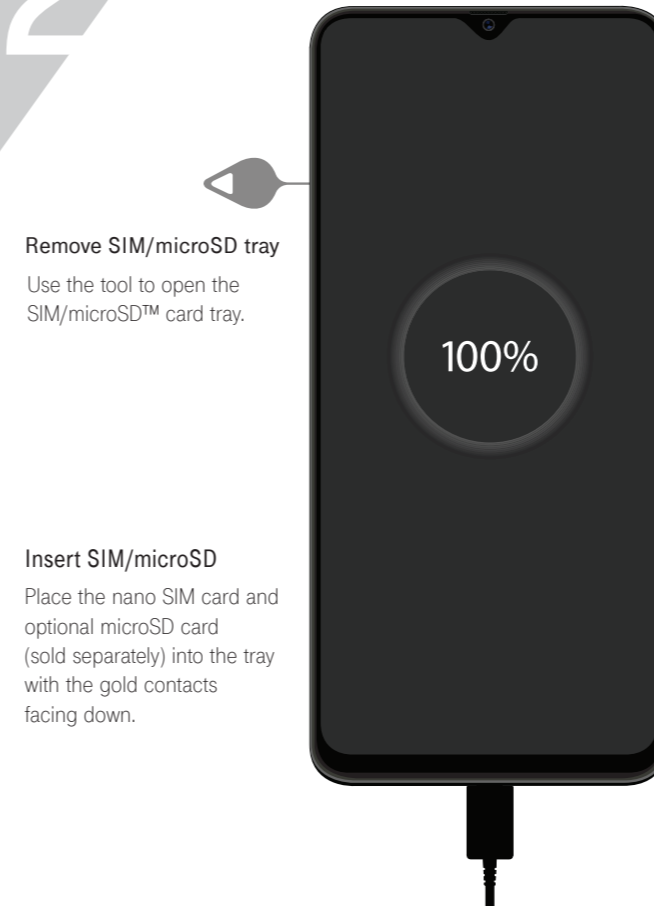
ASK THE COMMUNITY:

- Ask questions and share solutions with other Samsung customers at **us.community.samsung.com**

CONTACT US FOR SUPPORT:

- Get hardware or software support, at **samsung.com/us/support/contact** or call us at 1.800.SAMSUNG
- Find a service location near you, at **samsung.com/us/support/service/locations**

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2 Set up your phone

Remove SIM/microSD tray

Use the tool to open the SIM/microSD™ card tray.

100%

Insert SIM/microSD

Place the nano SIM card and optional microSD card (sold separately) into the tray with the gold contacts facing down.

Charge your device

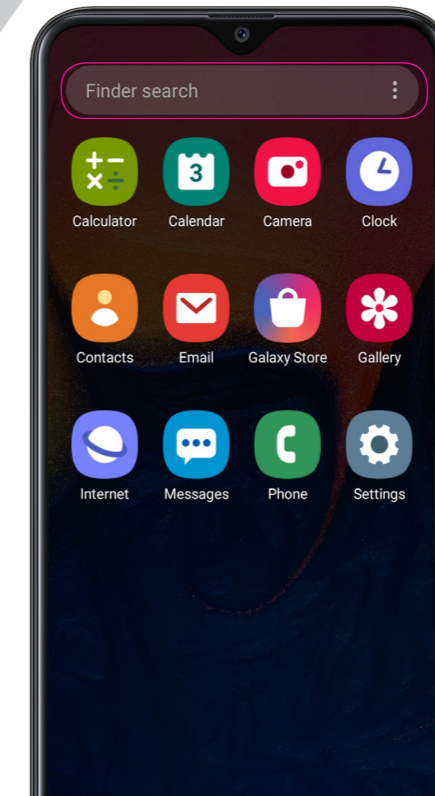Before turning on your phone, charge it fully.

Note: Use only Samsung approved charging devices and accessories. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

Backup and restore

Get help transferring contacts, photos and other content from your old phone at samsung.com/smartswitch

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3 Search

From the Home screen, swipe up and search for apps, settings, contacts, and more.

Finder search

Calculator	Calendar	Camera	Clock
Contacts	Email	Galaxy Store	Gallery
Internet	Messages	Phone	Settings

Customize your phone

From the Home screen swipe up, and then tap **Settings** ⚙ to customize, connect and personalize your phone:

Connections
Connect to or set up a Wi-Fi network, Bluetooth device, Wi-Fi™ calling, Mobile HotSpot, Tethering and other connection options.

Sounds and vibration
Set device volume and sounds.

Display
Customize the Home screen and display brightness.

Wallpapers and themes
Make the device your own with fun and unique wallpaper and themes.

Digital wellbeing
Configure usage limits on your device.

Lock screen
Select a screen lock type and set security options.

Biometrics and security
Set facial or fingerprint security options.

Learn more

The **Help** feature gives access to the user manual and information on how to use your device.

To open, from **Settings** ⚙ tap **Help** ⁉

- Make a call
- Send and receive texts
- Manage contacts
- Explore health & fitness
- Configure accessibility settings

Camera

STICKER
Add fun overlays to faces.

TOOLS PANEL
Swipe left or right to select effects.

CAMERA MODES
Swipe left or right to select a mode.

GALLERY
View photos.

CAPTURE
Take photos.

TOGGLE CAMERAS
Switch between the back and front cameras.
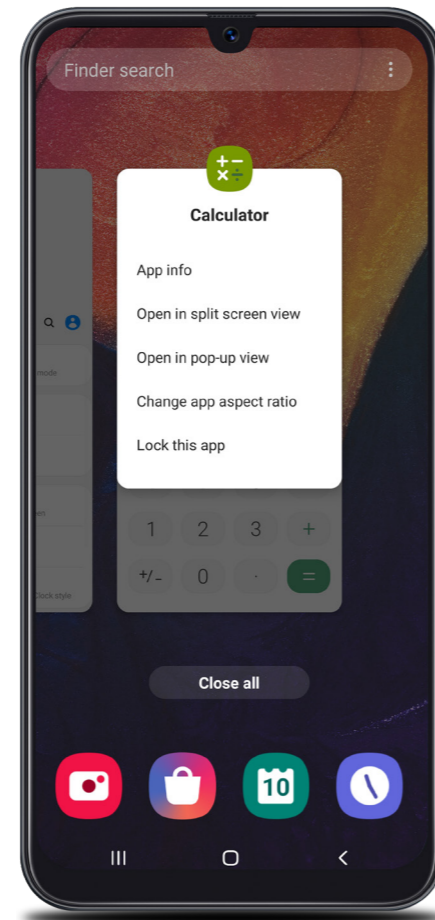
Sticker

Panorama   Pro   **Photo**   Video

Recent apps

Enjoy the new full-screen view of recent apps.
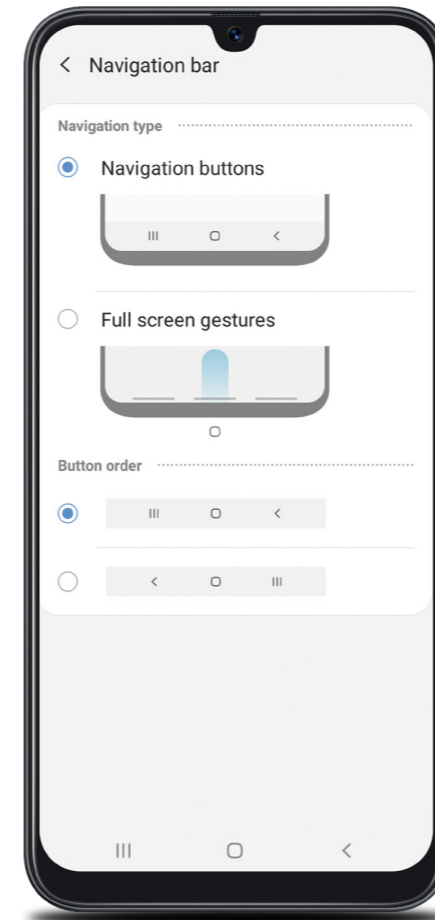
Tap **Recents** ⫼ to view a list of recently opened apps.

- Tap an app icon to view options.
- Swipe up to close.
- Swipe down to open.

Finder search

Calculator
App info
Open in split screen view
Open in pop-up view
Change app aspect ratio
Lock this app

Close all

Gestures

Customize the Home, Back and Recents keys or remove them and use gestures instead to increase screen space.

1. From **Settings** ⚙, tap **Display** ☀ > **Navigation bar**.
2. Tap one of the following Navigation types:
   - Navigation buttons (default)
   - Full screen gestures
   - Button order
   - Gesture hints (Displays only when full screen gestures is selected)

← Navigation bar

Navigation type

● Navigation buttons

○ Full screen gestures

Button order

● | III ○ ‹ |

○ | ‹ ○ III |

Legal