PS4 setup for RIG

PS4 setup
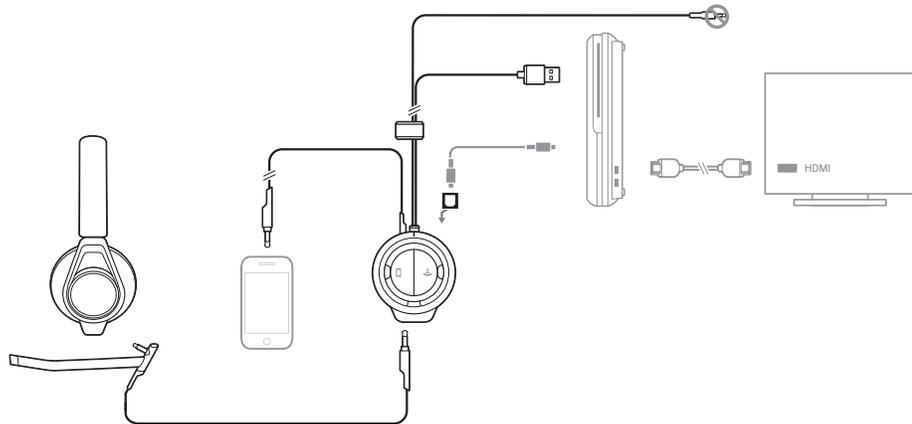
Install the latest PS4 operating system
Installing System Update V1.50 is required to use the voice communication features of RIG. You must also sign into your account on the PlayStation Network.

PRO TIP *Ensure you have the latest PS4 operating system*

1   On the PlayStation Dynamic Menu, select Settings > System Software Update.
2   If necessary, follow the on-screen instructions to download and install the latest operating system on your PS4.

Connect the headset and mixer

1   Make sure the boom mic is attached properly to the RIG headset. Insert the 3.5mm plug into the headset jack on the front of the mixer located under the RIG logo tab, on the left side.
2   Connect an TOSlink optical cable (sold separately) from the optical input on the rear of the RIG Mixer to the optical output on the back of the PS4.
3   Connect the USB cable from the RIG mixer into an available USB port on the PS4.

Configure PS4 settings
1   On the PlayStation Dynamic Menu, select Settings > Sound and Screen > Audio Output Settings > Primary Output Port > Digital Out (Optical).
2   Again select Audio Output Settings > Output to Headphones > Chat Audio (default) (ensure Chat Audio is selected and not All Audio).
3   For the third time, select Audio Output Settings > Audio Format (Priority) > Linear PCM (default).
    PRO TIP *If RIG isn't detected by the PS4 then Output to Headphones will be grayed out under the Audio Output Settings. To correct this, unplug the RIG USB cable and plug the cable into the PS4 again. The PS4 will prompt you to assign the "Headset" to a user. At this point, assign it to your user account and the Output to Headphones option should be available to you.*

    PRO TIP *If your voice chat suddenly stops working mid-game, press and hold the PlayStation button for around three seconds to pull up the quick settings. Select Adjust Device and ensure that Volume Control (Headphones) isn't grayed out and that Output to Headphones is set to Chat Audio and not All Audio.*
4   Find a good balance of game and voice audio by adjusting the [GAME/CHAT SOUND] balancer on the right side of the mixer (over the orange LEDs). Remember that the 3 o'clock position will enable equal volume of both game and voice audio signal. Sliding the control **upward** makes game sound louder and voice (game chat) quieter. Sliding the control **downward** increases voice (game chat) while making game audio quieter.