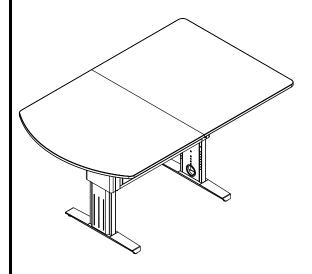
# Owner's Manual

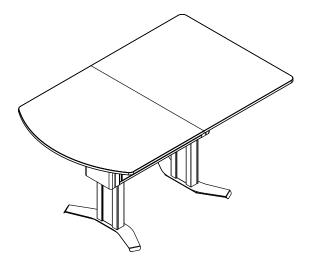


# InVision Access<sup>™</sup> V2 Table

37125	Table with set and go <sup>™</sup> legs
37126	Table with eLift <sup>™</sup> electric legs
37127	Table with fixed legs



set and go legs



eLift electric legs

## ▲ Important ▲

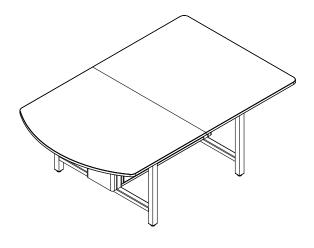
Before using this product:

- Read this manual
- · Comply with all safety and operating instructions
- Ensure all parts and correct quantities are included

Any parts damaged during shipment must be reported within 15 days of receipt. To report information regarding missing parts or damage, to purchase parts or accessories, or if you have any questions, please contact us.

Thank you for purchasing Spectrum products!

Spectrum Industries, Inc 925 First Avenue, Chippewa Falls, WI 54729 USA 800 235 1262 715 723 6750 www.spectrumfurniture.com



fixed legs

# Important Safety and Care Instructions

- · Read this owner's manual before assembly or operation.
- · Do not allow children to move the cart.
- · Proceed slowly and carefully when moving the cart.
- For indoor use only. Do not install or store the cart where it will be exposed to moisture.
- · Do not block the ventilation openings.
- Avoid uneven loading of the equipment into the cart. Uneven weight distribution could cause the cart to tip when the cart is moving.
- · Do not allow anyone to sit, stand, or climb on the cart.
- Use a damp, soft-cloth, or sponge, with mild soap or detergent solution to clean dirty surfaces. <u>Do not use harsh solvents or abrasives.</u>
- This cart is intended for institutional use. It does not have any user-serviceable parts or user-maintenance requirements. If servicing is necessary, please contact Spectrum Industries for assistance.

Warning - Relocating audio and/or video equipment to furniture not specifically designed to support audio and/or video equipment may result in death or serious injury due to the furnishing collapsing or over turning onto a child.

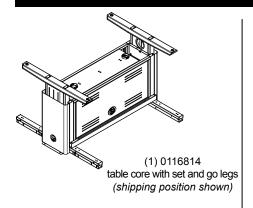
Warning - Death or serious injury may occur when children climb on audio and/or video equipment furniture. A remote control or toys placed on the furnishing may encourage a child to climb on the furnishing and as a result the furnishing may tip over on to the child.

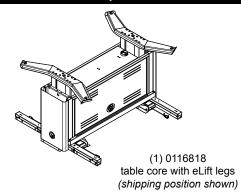
### **Electrical Safety:**

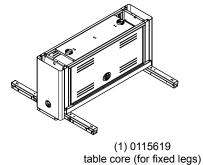
- Keep the power switch in the OFF position before plugging or unplugging from the wall outlet.
- · Turn OFF the devices before plugging them into the cart.
- Ensure total device / equipment load does not exceed 12-amps.
- · Do not plug the power cord into an extension cord.
- Inspect the power cords for damage before each use. Do not use power cords that are damaged.
- Unplug power cord from electrical outlet by gripping the cord. Do not unplug
  the power cord by pulling only on the cord.
- Do not step on, drive over, drag, or place objects on the power cord.
- For added safety, plug the cart into a grounded outlet controlled by a GFI (Ground Fault Interrupter) circuit breaker.
- Damaged electrical components can create significant hazards to users and is not covered by the warranty. Repairs should always be performed by a qualified electrician.
- Electrical devices are not toys. Children are often unaware of the hazards associated with electrical devices. This cart must always be used by adults or with adult supervision.

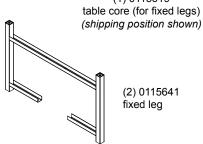


### Components









Hardware



(1) 0109398 control button bracket



(4) 021587 8-32 x 1/2" PHMS



(1) 0109397 control button



(4) 029019 8-32 locknut



(1) 0104836 4" Snap-in grommet



(3) 0100167 8-23 x 1/2" PH threadcutting screw



(2) 037779 5/16-18 glide



(32) 0114740 M6 x 1.0 x 10mm PHMS



(2) 037542 #8 x 5/8" PHSM



(4) 026064 1/4-20 x 5/8" PHMS



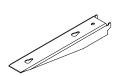
(2) 0107023 Snap-in pine tree clip



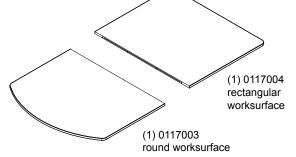
(4) 041943 1/4-20 locknut

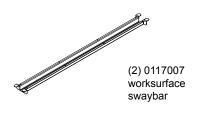


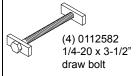
(3) 0117078 12" spline



(8) 0115718 cantilever brackets









(16) 026057 #10 x 3/4" PHSM



(4) 0101382 #14 x 7/8" PHSM



(28) 026064 1/4-20 x 5/8" **PHMS** 



(8) 021551 1/4-20 x 2-3/4" **PHMS** 



(2) 059984 2" snap-in grommet



(4) 0113768 1" x 2" domed end cap



(2) 0116072 unit-to-unit bracket



(4) 037779 5/16-18 glide



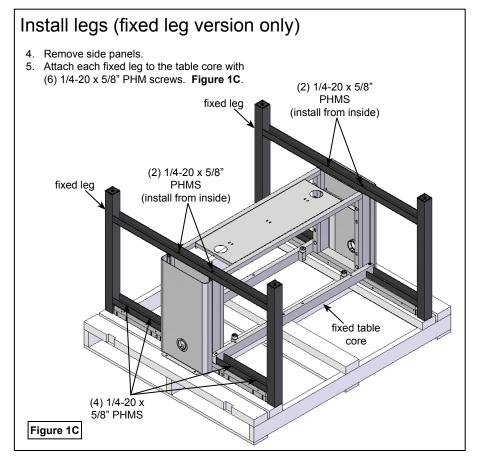
(1) 025069 glide wrench



Hardware

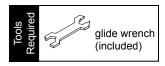
# Assembly / Setup

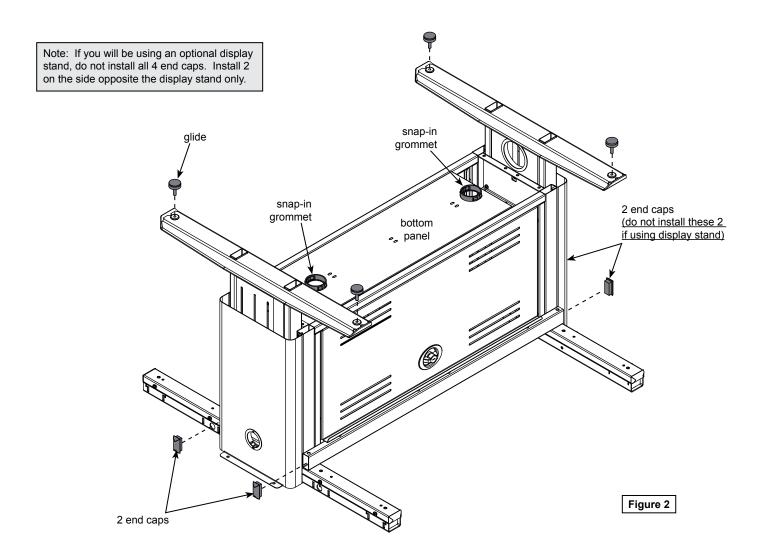
# 1. Unpack & detach from pallet Phillips screwdriver 1. Remove outer sleeve. Figure 1A. or 2. Unscrew the (4) Phillips head wood screws securing the table core to the pallet. Figure 1B. 3. Without using a utility knife, open the rest of the boxes. Cordless drill with long magnetic Phillips driver wood screw table core (set and go legs shown) pallet Figure 1A Figure 1B



# 2. Install glides, end caps, and grommets

- With the table still upside-down, install the glides onto the legs (4) on fixed / set- and-go, (6) on eLift legs. Figure 2.
- 2. Install the end caps into the tube ends.
- 3. Install the (2) snap-in grommets from inside into the bottom panel. (One of the side panels may need to be removed to gain access.)





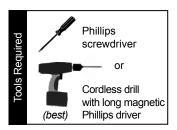
# 3. Adjust leg height (set and go legs only)

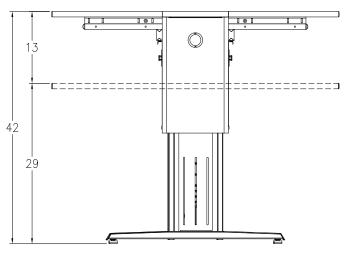
Note: If you have a table with fixed or eLift legs, proceed to step 4.

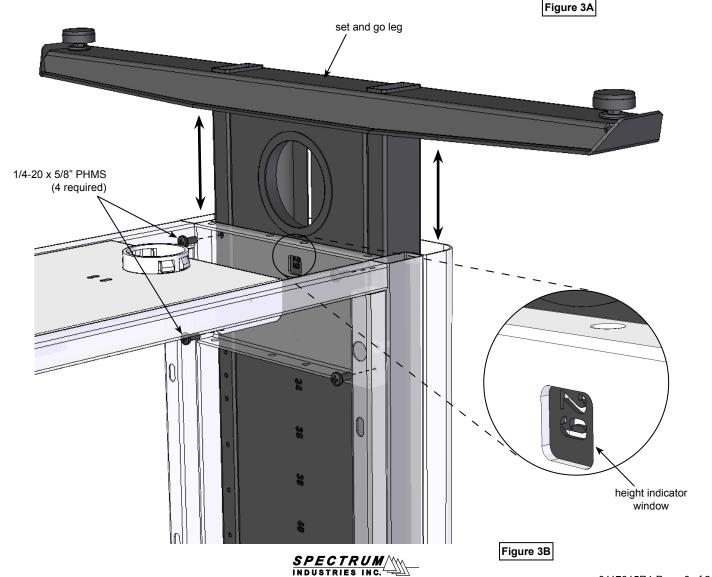
Tables with adjustable-height set and go legs can be adjusted to have a worksurface height between 29"- 42" (in 1" or 2" increments). **Figure 3A**. The factory-set height is 29"H. Adjustment to the leg height should be done while the table is still upside down on the pallet.

### To adjust leg height:

- 1. Remove both side panels to provide access. Figure 3B.
- Locate and remove the (4) 1/4-20 x 5/8" PHM screws that secure the set and go leg. While these screws are removed, have a helper support the detached leg.
- Locate the height indicator window and slide the leg to the desired height setting.
- 4. Replace the (4) 1/4-20 x 5/8" PHM screws and tighten securely.
- 5. Repeat on the second leg using the same height setting.

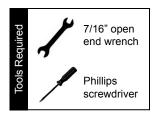


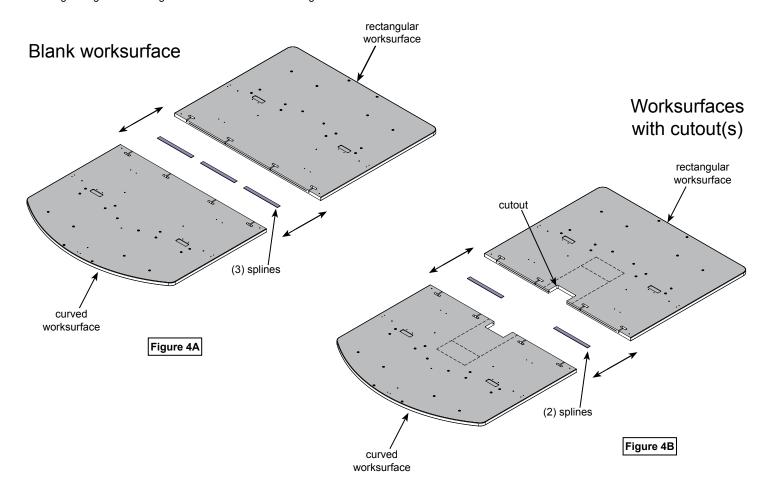




# 4. Assemble two-piece worksurface

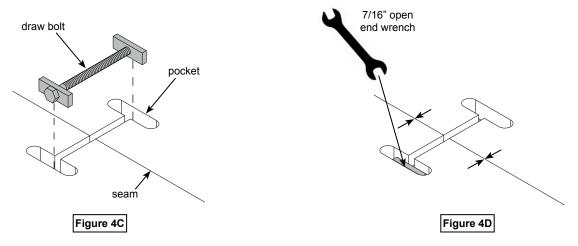
- Place the worksurfaces upside-down (laminate side-down) onto a flat, hard, non-abrasive surface like another table.
- Insert splines into the worksurface edge slot. For a blank worksurface, use (3) splines Figure 4A. For a worksurface with cutouts, use (2) splines. Figure 4B.
- 3. Bring the two worksurfaces together while making sure the splines line up and align along the entire length of the seam. Make sure all edges are flush.





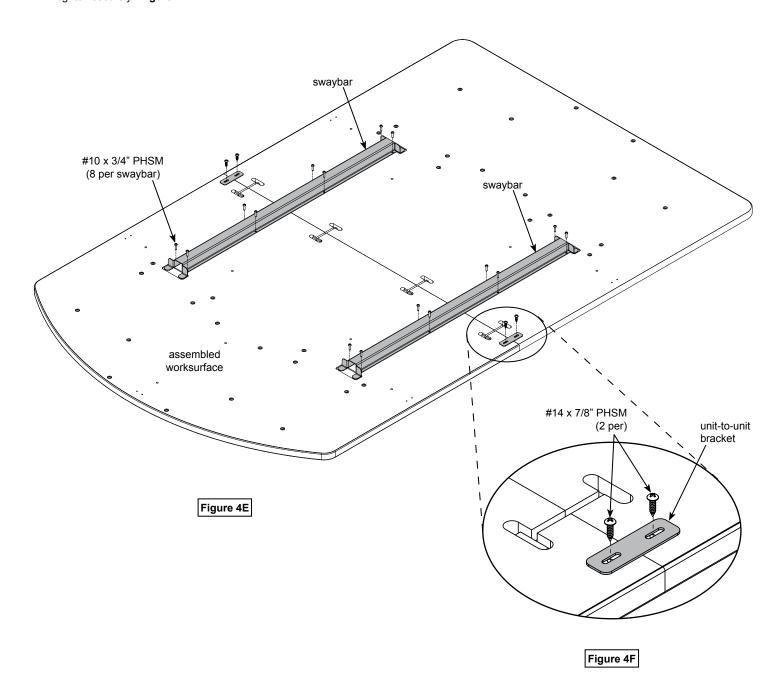
- When the two worksurfaces are completely together (tight seam), set a draw bolt into each pocket. Figure 4C.
- Tighten all draw bolts evenly with a 7/16" open end wrench. Figure 4D.
   Each bolt should be tightened equally until the assembly is snug. Do not overtighten bolts.

Note: Tighten the 4 draw bolts gradually while making sure the laminate side of the 2 worksurfaces are perfectly aligned.





- 6. Using (8) #10 x 3/4" PHSM screws, attach each swaybar to the worksurface as shown. Figure 4E.
  7. Using (2) #14 x 7/8" PHSM screws, install each unit-to-unit bracket over the seam at the edges and tighten securely. Figure 4F.



## 5. Worksurface cutouts (optional)

Note: If you already have a table with cutouts, or do not need to make cutouts, proceed to step 6.

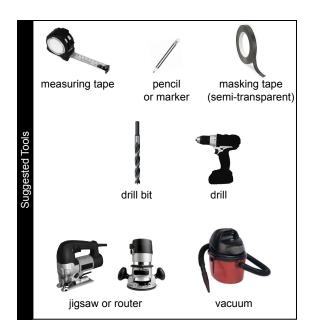


Note: Making cutouts in the worksurface requires a familiarity with using power tools safely. Do not proceed if you're not comfortable with the steps below. Have a qualified person make the cutouts.



Note: Some controllers and devices require additional space around the cutout for clamping under the worksurface. Please double check your device specifications to ensure adequate space around the cutout.

Note: Spectrum Industries, Inc, manufactures furniture that supports a wide variety of power and communication devices from a variety of manufacturers. The Invision Access table is compatible with many Extron, Crestron, Altinex, AMX, and other devices. Spectrum does not resell these products; please consult your electronic supplier for the equipment that will best suit your needs and utilize these specifications to verify the fit.



### Recommended steps for making cutouts:

- The worksurface halves do not need to be assembled to make cutouts, however assembled halves will simplify making a cutout on the seam.
- 2. The maximum cutout area on the assembled worksurface is shown in Figure 5A.

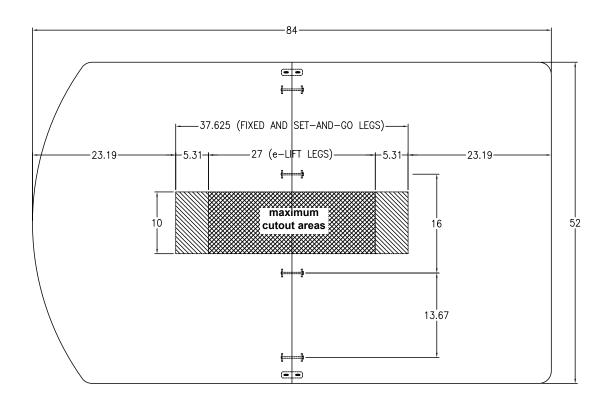


Figure 5A



- 3. Measure across the worksurface width and divide by two to locate the center. Make a pencil line along the worksurface length to indicate the centerline. **Figure 5B**.
- 4. Locate and layout the necessary cutout(s) in the preferred location(s) on the blank worksurface with a dark line. Center all cutout(s) along the centerline if possible. Be sure cutouts do not exceed the max cutout area. Be aware of the vertical depth of your controller / device so it does not interfere with table components or other electronics under the worksurface.
- 5. Place semi-transparent masking tape over the cutout lines. This will minimize laminate chip-out while cutting.
- 6. Drill a starter hole in the worksurface on the cutout-side of the marked lines. This will provide clearance for the jigsaw blade and will be the starting point for the cutout.
- 7. Using a jigsaw with a sharp blade, follow the cut line under the tape and carefully make the cutout inside the line.

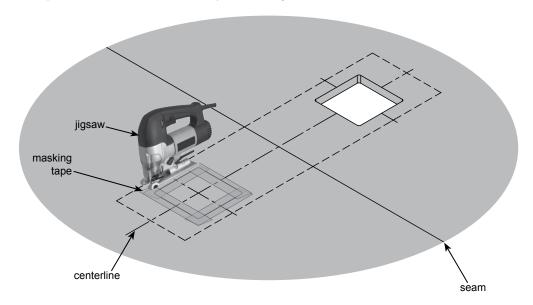
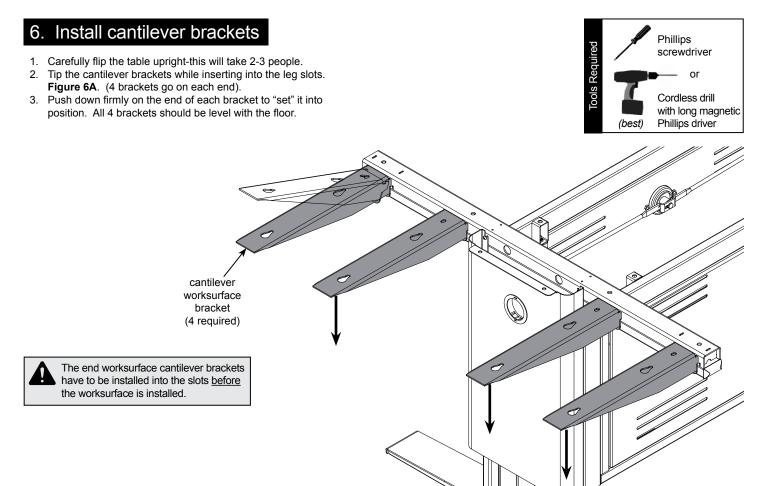


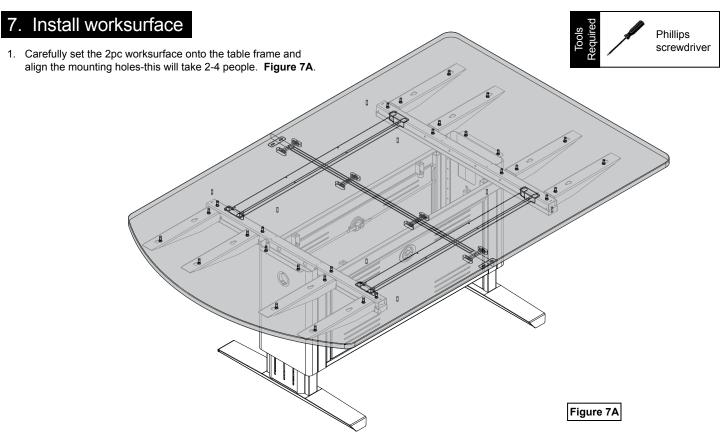
Figure 5B

Figure 6A

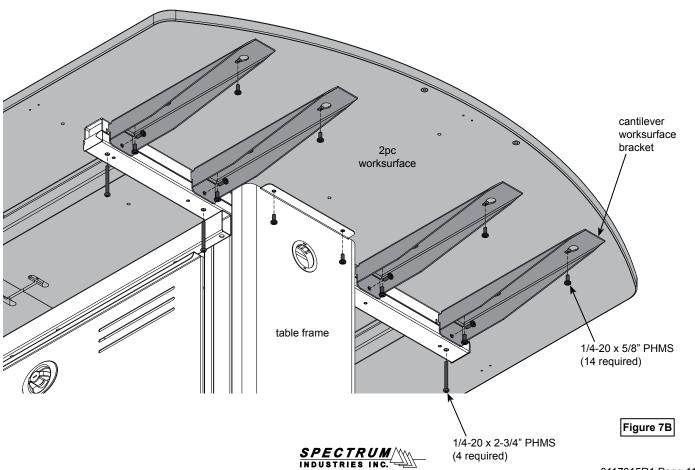
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SPECTRUM/

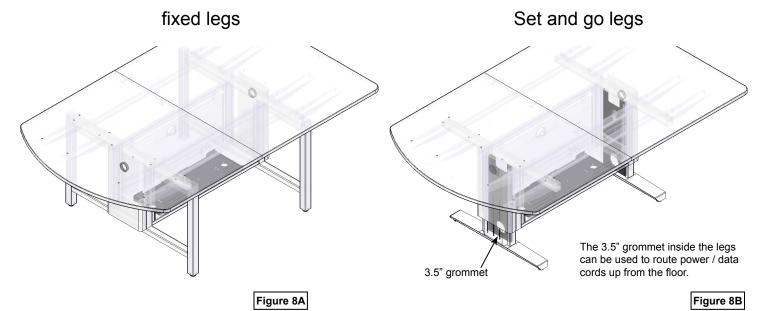


- Install (4) 1/4-20 x 2-3/4" PHM screws into the legs as shown to secure the worksurface. Figure 7B.
   Install (14) 1/4-20 x 5/8" PHM screws as shown.
- 4. Install the same fasteners on the other end of the table.
- 5. Tighten all fasteners securely.



# Cord management options

Cords and wiring can be channeled cleanly throughout the unit using grommet holes and openings in the bottom of the technology compartment.



## eLift legs

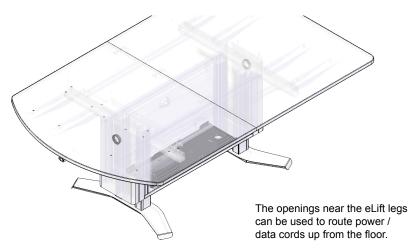
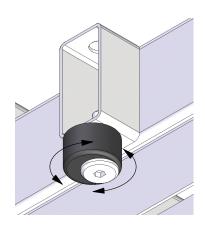


Figure 8C

# Side panel stop adjustment

If necessary, the offset panel stops can be adjusted to slightly shift the closed position of the panels and lock rods.

- 1. Loosen the JC bolt slightly with a 4mm hex wrench. Figure 8.
- Rotate the stop until the panel is positioned correctly. Be sure the lock rods engage easily.
- 3. Re-tighten the JC bolt securely.



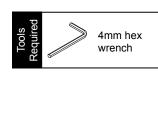


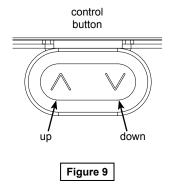
Figure 8

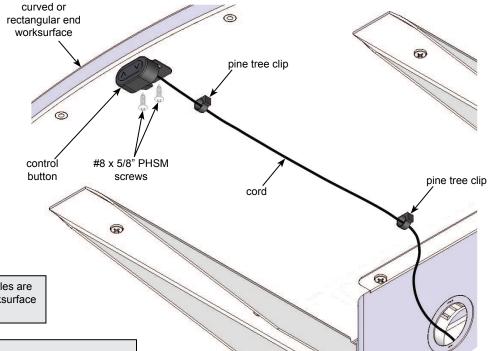


### eLift operating instructions - eLift equipped tables only

- 1. Attach the control button bracket under the radiused portion of the worksurface with (2) #8 x 5/8" PHSM screws and pre-drilled pilot holes in the center of the worksurface.
- Push the control button onto the bracket.
- 3. Use the included pine tree clips to secure the cord to the worksurface.







Note: Additional sets of pre-drilled mounting holes are available under the straight sections of the worksurface to mount the control button if preferred.

### Operation:

- 1. Plug the 11-foot, 15-amp power cord into a wall outlet.
- 2. Locate the "Up" and "Down" buttons on the control pad.
- 3. To raise or lower the worksurface, press and hold the "up" or "down" arrow keys on the control pad until the worksurface reaches the desired height. The worksurface maximum height is 42", minimum height is 29".

Keep clear of pinch points during worksurface movement.

### **Reset Procedure:**

- 1. Unplug, then re-plug the power cord into a wall outlet.
- 2. Make sure all lift mechanism wire connections are in place and secure.
- 3. Remove anything located under the worksurface.
- Press and hold the "Down" button to lower the worksurface to the lowest "work" position until it stops moving.
- 5. Release the "Down" button.
- 6. Press and hold the "Down" button again and hold for 30 seconds. The worksurface will then lower slowly to the RESET MODE position, slightly rise, and stop moving. The worksurface must be completely lowered before resuming operation.

Note: If the worksurface does not lower when doing this step, release the "Down" button, and retry step 6.

7. Release the "Down" button. The lift mechanism has now been reset and the worksurface can be adjusted normally.





### CAUTION A



Keep clear of pinch points during worksurface movement. Note: The lift actuators are rated at a maximum capacity of 180 lbs each.



## CAUTION A



### Always unplug the eLift before working under the worksurface.

Although this table utilizes an anti-collision feature that briefly stops and reverses the motion of the table in the event of an obstruction, Use caution when raising or lowering the worksurface! Do not sit at, under, or on the worksurface when operating the lift mechanism and be sure table movement does not interfere with objects or people.



## CAUTION A



**USE CAUTION WHEN RAISING OR LOWERING TABLE!** 



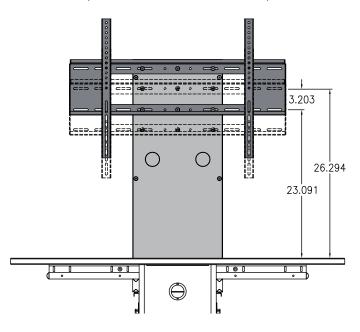
# Options

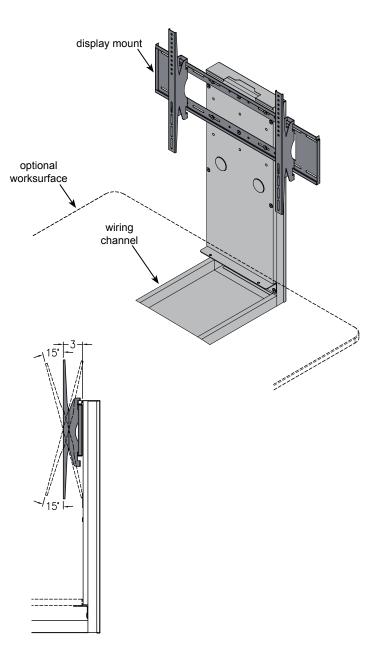
### Access Display Stand - 37120

- Includes two-position VESA monitor mount with tilting mounting brackets
- Wiring channel and back panel provide secure and hidden wiring to technology compartment
- Laminate panel matches table color and can be drilled to support other custom monitor mounts

monitor size range	37"-63" diagor	nal
max weight capacity	100 lbs	(see chart below for combination capacities)
tilting	15° range	
available colors	CHB, FMB, FN	MS, IB, IS, WFB, WFS
box dimensions (nominal)	42" x 31.25" x	5.5"
weight	47 lbs	

Two-vertical positions available (dimensions shown to center of mount)





	Added InVision Access option			Weight	
	Display Shroud 95532 -38 lbs	Dual Display Mount 37124 -29 lbs	Camera Mount 37108 -7 lbs	capacity available for installed monitor(s)	
InVision Access Display Stand 37120 (100 lb capacity)			✓	= 93 lbs	
	✓			= 62 lbs	
	✓		✓	= 55 lbs	
		✓		= 71 lbs	
		✓	✓	= 64 lbs	
	No additional options added		= 100 lbs		

\*Note: The display shroud is <u>not</u> compatible with the dual display mount.

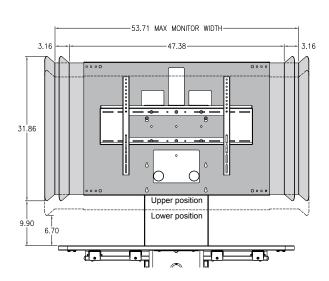


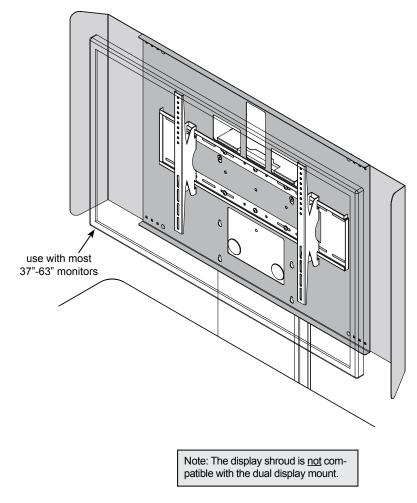
### InVision Access Display Shroud - 95532

- · Helps project sound from rear monitor speakers to audience
- · Protects monitor and hides wires
- Adjustable width
- Upper and lower height mounting options
- Made of aluminum
- · Requires Access Display Stand 37120

monitor size range	for one 37"-63" monitor	
available colors	B, S	
box dimensions (nominal)	N/A	
weight (nominal)	38 lbs	



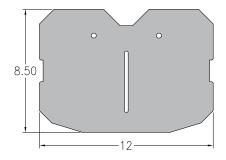


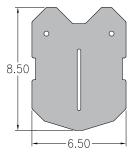


### Camera Mount - 37108

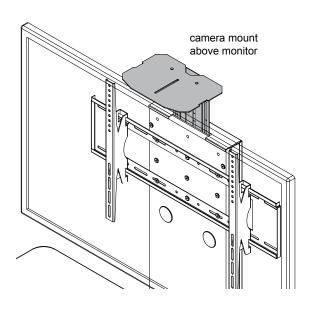
- · Provides ability to mount camera for video teleconferencing
- Requires Access Display Stand 37120
- Mounts above monitor for group teleconferencing
- · Adjustable height bracket provides shelf height adjustment
- Includes two shelf sizes to accommodate most camera and video devices
- · Not recommended for use with the dual display mount

shelf sizes included	12"W x 8.5"D and 6.5"W x 8.5"D	
available colors	B, S	
box dimensions (nominal)	14" x 9" x 3.5"	
weight (nominal)	7 lbs	







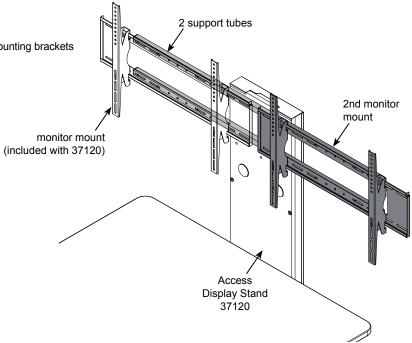


Note: To mount the camera mount, the monitor mount must be attached to the display stand in the lower position.

### InVision Access Dual Display Mount - 37124

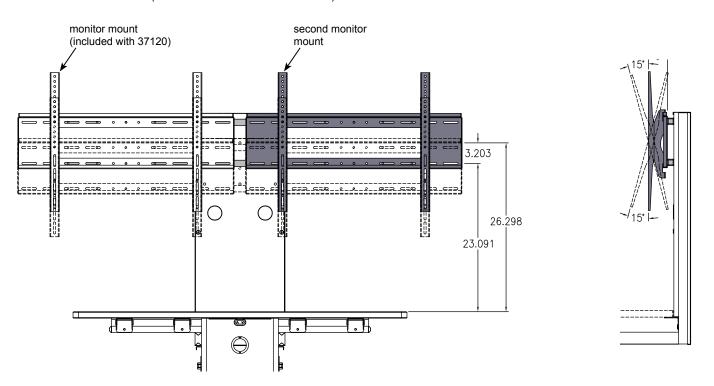
- For two monitors up to 42"
- Includes a 2nd two-position VESA monitor mount with tilting mounting brackets
- Includes 2 support tubes
- Adjustable left-to-right
  Requires Access Display Stand 37120

monitor size range	most monitors up to 42" diagonal
tilting	15° range
available colors	В
box dimensions (nominal)	N/A
weight (nominal)	29 lbs



Note: The dual display mount is not compatible with the display shroud.

### Two-vertical positions available (dimensions shown to center of mount)

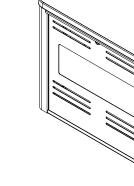


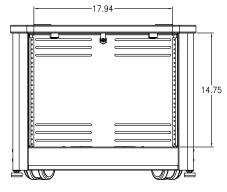


#### InVision Access Equipment Rack 8RU - 37123

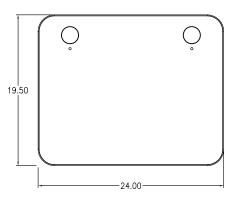
- · Provides rack capacity next to table
- · Equipment rack can be integrated off-site, then wheeled into place
- Single cam locking front and rear panels
- Glides and casters included for stationary or mobile use (glides can be unscrewed to raise unit off casters for stationary use)
- Ventilated side panels help dissipate heat
- · Access panels (one clear acrylic, one solid) provide easy monitoring and access to internal equipment
- · Laminate worksurface
- · Grommet holes in worksurface and base panel provide cord access
- · Includes 2 wire looms

Capacity	8RU
available colors	CHB, FMB, FMS, IB, IS, WFB, WFS
wire loom	.75" dia x 64" length (includes 2)
box dimensions (nominal)	N/A
weight (nominal)	64 lbs

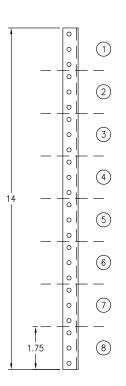




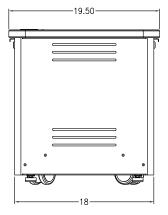
Note: Rack-mount accessories with a depth greater than 14.331"D will not fit in the Access equipment rack. Check the dimensions of all equipment before installation.

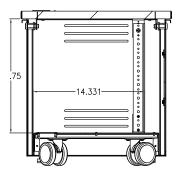


front view (shown with front panel removed)

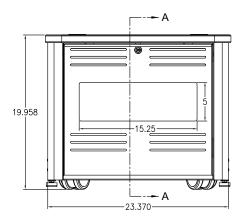


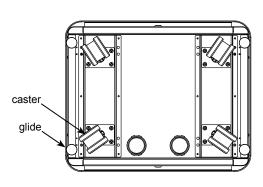
8RU available





section view A-A





bottom view





## Warning!

Failure to comply with these instructions may result in accidents involving serious personal injury. Failing to follow these instructions can result in the product being damaged or being destroyed.



## **Safety Information**

#### General

Safe use of the system is possible only when the operating instructions are read completely and the instructions contained are strictly observed. Failure to comply with instructions marked with the "NOTE" symbol may result in serious damage to the system or one of its components.

- It is important for everyone who is to connect, install, or use the systems to have the
  necessary information and access to the Owners Manual. Follow the instructions for
  mounting risk of injury if these instructions are not followed.
- The appliance is not intended for use by young children or infirm persons without supervision.
- If there is visible damage on the product it must not be installed.
- Note that during construction of applications, in which the actuator is to be fitted, there
  must be no possibility of personal injury, for example the squeezing of fingers or arms.



Assure free space for movement of application in both directions to avoid blockade.

#### Before installation, re-installation, or troubleshooting:

- · Stop the DL5/DL6
- · Pull out the mains plug.
- · Relieve the DL5/DL6 of any loads, which may be released during the work.

### Before start-up:

- · Make sure that the system has been installed as instructed in this User Manual.
- Make sure that the voltage of the control box is correct before the system is connected to the mains
- System connection. The individual parts must be connected before the control box is connected to the mains. See the User Manual for LINAK actuators, if necessary.

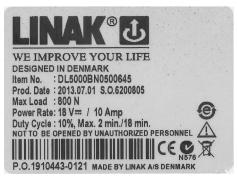
#### **During operation**

- If the control box makes unusual noise or smells, switch off the mains voltage immediately.
- Take care that the cables are not damaged.
- Unplug the mains cable on mobile equipment before it is moved.
- · The products must only be used in an environment, that corresponds to their IP protection.

#### Misc.

The actuator system has a sound level below 55dB(A) in typical applications. Updated manuals and declarations can always be found here: www.linak.com/deskline

DL5





#### Only for EU markets

- This appliance can be used by children aged from 8 years and above and persons
  with reduced physical, sensory or mental capabilities or lack of experience and
  knowledge if they have given supervision or instruction concerning use of the
  appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.



### Only for Non-EU markets

- Persons who do not have the necessary experience or knowledge of the product/ products must not use the product/products. Besides, persons with reduced physical, sensory or mental abilities must not use the product/products, unless they are under surveillance or they have been thoroughly instructed in the use of the apparatus by a person who is responsible for the safety of these persons.
- Moreover, children must be under surveillance to ensure that they do not play with the product.
- It is the operator's responsibility to ensure that there is free space for the application to
  move without risk for the operator or bystanders before operating the application.

#### Misuse

- Do not overload the actuators this can cause danger of personal injury and damage to the system.
- Do not use the actuator system for lifting persons. Do not sit or stand on a table while operating – risk of personal injury.
- · Do not use the system in environments other than the intended indoor use.

#### Repairs

In order to avoid the risk of malfunction, all DESKLINE® repairs must only be carried out by authorised LINAK workshops or repairers, as special tools must be used and special gaskets must be fitted. Lifting units under warranty must also be returned to authorised LINAK workshops.

**Warning!** If any of the DESKLINE® products are opened, there will be a risk of subsequent malfunction.

Warning! The DESKLINE® systems do not withstand cutting oil.

CBD4





#### Misc. on the DESKLINE® DL5/DL6 system

This system is a DESKLINE system developed for desks and for indoor use in offices. Do not use it in industrial kitchens or in other environments that have to be cleaned with aggressive detergents. Do not bolt the legs to the floor so that free movement is prevented. This could cause serious damage to the legs in fault situations.

#### Warranty

There is a 36 months' warranty on the DESKLINE products against manufacturing faults from the production date of the individual products (see label).

LINAK A/S' warranty is only valid in so far as the equipment has been used and maintained correctly and has not been tampered with. Furthermore, the system must not be exposed to violent treatment. In the event of this,

the warranty will be ineffective/invalid. For further details, please see LINAK A/S ordinary conditions of sale.

#### Maintenance

Clean dust and dirt on the outside of the system at appropriate intervals and inspect them for damage and breaks. Inspect the connections, cables, and plugs and check for correct functioning as well as fixing points.

#### Service of double-insulated products:

#### Class II

A Class II or **double insulated** electrical appliance is one which has been designed in such a way that it does not require a safety connection to electrical earth (US: ground).

The basic requirement is that no single failure can result in dangerous voltage becoming exposed so that it might cause an electric shock and that this is achieved without relying on an earthed metal casing. This is usually achieved at least in part by having two layers of insulating material surrounding live parts or by using reinforced insulation.

There is no earthing/grounding means provided on the product, and no earthing/grounding means is to be added to the product.

In Europe, a double insulated appliance must be labelled "Class II", "double insulated" or bear the double insulation symbol (a square inside another square).

Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace.



The cleaners and disinfectants must not be highly alkaline or acidic (pH value 6-8).

#### Description of the DESKLINE® DL5/DL6 system

Each DESKLINE® DL5/DL6 lifting units is equipped with a motor and parallel/memory drive is ensured by means of software in the CBD4/CBD5/CBD6 that also takes account of oblique load on the desk. Soft start and stop are also part of this software, which ensures a soft start and stop when adjusting the desk.

### Application of the DESKLINE $\!0.05$ DL5/DL6 system:

Irrespective of the load the **duty cycle 10%** ~ **6 min./ hour or max. 2 min. at continuous use** stated in the data sheets, must **NOT** be exceeded as this will result in a superheating of the motor, the brake and the spindle nut. Exceeding the duty cycle will result in a dramatic reduction of the life of the system.

The DESKLINE® DL5/DL6 system range contains the following products:

- 1 control box CBD4/CBD5/CBD6
- 1 single DL5/DL6 or 2, 3, or 4 parallel
- 1 exchangeable mains cable
- 1, 2, 3, or 4 motor cables
- 1 DP1U/DPF1M (if memory function is required) DP1C/WDPL/DPT/DPF1C (if memory function and display is required) or 1 DPA/DPB/DP1K/DP1V/DPF1K (if only up/down is required.)

#### Electrical connection of the DL5/DL6 system

The DESKLINE® DL5/DL6 system is to be connected as shown on figure 4. Each DL5/DL6 is to be connected to the sockets on the control box by means of the motor cables, which have an 6-pin plug in each end. Finally, the mains cable is to be mounted and power switched on.



Please note that the control box must only be connected to the voltage stated on the label

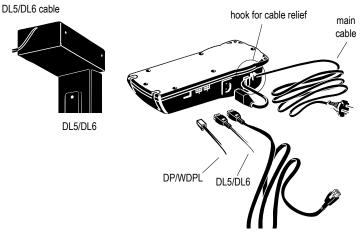
#### CBD4/CBD5/CBD6 with earth

The CBD4/CBD5/CBD6 earth cable to be mounted on the desk construction (typically the top frame) in a way that ensures good electrical contact. The function of the earth cable is to earth the desk and ground static electricity. The earth connection does not protect other electrical products.



### CBD4/CBD5 with mains cut-off (non ZERO models)

If the power cable is damaged it has to be replaced by an authorized LINAK service centre to avoid any danger.



### Anti-Collision™

The function (anti-collision) is an option for the standard CBD4/CBD5/CBD6 advanced/control box software 0077432 version 1.66 and later. A system with anti-collision can limit material damages on a desk if a collision with a solid object should occur.

### **Enabling the anti-collision**

To enable the anti-collision function a little plug called a dongle must be mounted in one of the 2 control ports. The function is only active when the dongle is mounted. – If you remove the dongle again you disable the function.

### Method of operation

When the DL/DB's are running the CBD4/CBD5/CBD6 monitors the current consumption on each channel using a special algorithm. If the current consumption on one channel is increased more than a predefined slope, a collision is assumed and all channels are stopped immediately and all DL/DB's will start to run in the opposite direction (approx. 50 mm). This return drive is done automatically and continues with or without any control key pressed (for max. 2.5 sec.).

The anti-collision sensitivity is different in upward and downward direction. Upwards the force is approx. 20 kg. Downwards the load will be approx. 40 kg + the load on the DL/DB (the desk + what is on top of the desk). The 40 kg are needed to activate the anti-collision function.

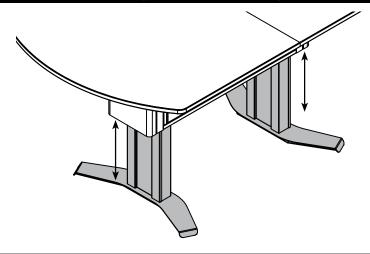
### Situations where the anti-collision does not work

There are situations where the anti-collision will not be activated. These situations are:

- · If the collision happens during the initialisation phase
- If the collision happens within the first 1000 msec or after the control button has been released
- If the collision happens between the floor and the table and the load on the desk + the weight of the legs are lower than 40 kg
- · If the collision happens over too long time, e.g. if the collision is with a soft object.



# eLift Leg Troubleshooting Guide



Symptom	Problem	Solution
	Loss of power	Be sure unit is plugged into a live circuit.
	Loose electrical connections	Make sure all electrical connections are securely plugged into the control box.
	Object encountered under worksurface	Raise the worksurface by pressing the "Up" button.     Remove any items sitting below the worksurface.     Reset the lift mechanism (see below for procedure.)
		Reset Procedure:
		This table has a load-sensing, anti-collision feature in the controller that actively locks out the lift mechanism when unbalanced loads are encountered; i.e. weight from a person sitting on one side of the table. The following reset procedure should be performed if the lift mechanism becomes locked out and the table does not extend or retract.
eLift legs will not operate		The anti-collision feature does not function in RESET MODE. Do not sit at, under, or on the worksurface while resetting the lift mechanism. Be sure the table movement does not interfere with objects or people. Do not place any items under the worksurface.
	Misaligned actuators	<ol> <li>Unplug, then re-plug the power cord into a wall outlet.</li> <li>Make sure all lift mechanism wire connections are in place and secure.</li> <li>Remove anything located under the worksurface.</li> <li>Press and hold the "Down" button to lower the worksurface to the lowest "work" position until it stops moving.</li> <li>Release the "Down" button.</li> <li>Press and hold the "Down" button again and hold for 30 seconds. The worksurface will then lower slowly to the RESET MODE position, slightly rise, and stop moving. The worksurface must be completely lowered before resuming operation.</li> <li>Note: If the worksurface does not lower when doing this step, release the "Down" button, and retry step 6.</li> <li>Release the "Down" button. The lift mechanism has now been reset and the worksurface can be adjusted normally.</li> </ol>



### Warranty Statement

#### WE WILL MAKE IT RIGHT FOR YOU!

Spectrum is committed to provide complete customer satisfaction. Each of our products is manufactured from the best materials available and each product is stringently monitored throughout the production process through our P.A.C.E. program (Product Assurance to meet Customer Expectations).

We expressly warrant that Spectrum products will be of good quality and workmanship and free from defect for the period set out in the warranty table below from the date of delivery. This warranty shall not apply to defects or damage resulting from misuse, abuse, neglect, improper care, modification or repair not authorized by Spectrum, or any other cause outside the control of Spectrum. Spectrum will, at its sole option, either repair or replace the defective product.

This warranty is exclusive; no other warranty, written or oral, is expressed or implied. This warranty is given by Spectrum to Buyer and to no other person or legal entity. No Spectrum dealer, distributor, agent or employee is authorized to make any modification or addition to this warranty.

NOTWITHSTANDING ANYTHING TO THE CONTRARY, SPECTRUM WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR INDIRECT OR LIQUIDATED DAMAGES, INCLUDING CONSEQUENTIAL, INCIDENTAL AND SPECIAL DAMAGES. IN NO EVENT SHALL SPECTRUM'S LIABILITY, WHETHER UNDER CONTRACT OR WARRANTY, IN TORT OR OTHERWISE, EXCEED THE PURCHASE PRICE RECEIVED BY SPECTRUM FOR THE PRODUCT AT ISSUE AND "RECALL ACTION" EXPENSES. SPECTRUM SHALL NOT BE SUBJECT TO ANY OTHER OBLIGATIONS OR LIABILITIES, WHETHER ARISING OUT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY) OR OTHER THEORIES OF LAW, WITH RESPECT TO PRODUCTS SOLD OR SERVICES RENDERED BY SPECTRUM, OR ANY UNDERTAKINGS, ACTS OR OMISSIONS RELATING THERETO.

Our Customer Service Department is ready to provide immediate attention to any questions, comments or concerns. They are available to answer your calls Monday through Friday from 7 am to 5 pm CST. In addition your product comments or concerns are welcome via e-mail at: spectrum@spectrumfurniture.com.

### Warranty Table

Item	Warranty Period	
Adjustable Crank/Electric Desk Legs	4. //	
Flat Panel Desk Gas Cylinders	• 1 Year	
<ul> <li>Adjustable Height Chair Parts – including frames, gas cylinders, wood and plastic parts, and control handles Adjustable Height Chair Parts Casters</li> <li>Adjustable Height Chair Upholstery</li> <li>In-Stock Upholstery</li> <li>Graded-In Fabrics and Customer Owned Material</li> </ul>	<ul><li>7 Years</li><li>2 Years</li><li>2 Years</li><li>No Warranty</li></ul>	
Height Adjustable Columns and Lifts		
General Use Casters	• 1 Year	
Electrical		
Keyboard/Mouse Trays		
<ul> <li>Flat Panel Monitor Arm – General Parts</li> <li>Flat Panel Monitor Arm – Gas Cylinders</li> </ul>	• 5 Years • 2 Years	
<ul><li>Computer Desk Chassis</li><li>Cart Chassis</li><li>Lectern Chassis</li></ul>	• 10 Years	







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