



# RT-AC1200 V2

## 802.11AC Dual Band Router



### Quick Start Manual / Kullanım Klavuzu

#### ASUS Recycling/Takeback Services

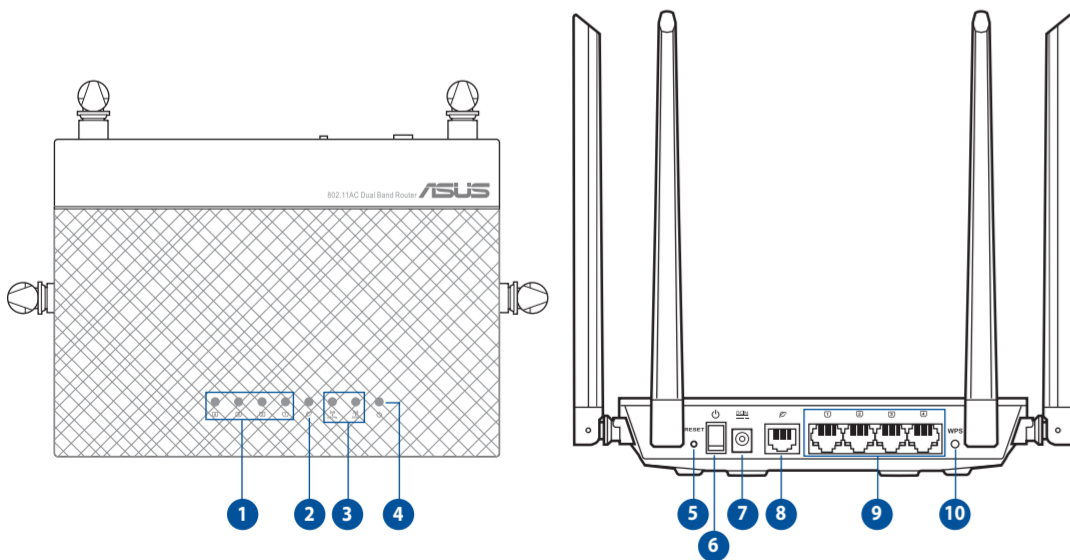
ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for you to be able to responsibly recycle our products, batteries, other components, as well as the packaging materials. Please go to <http://csr.asus.com/english/Takeback.htm> for the detailed recycling information in different regions.

## Package Contents

- RT-AC1200 V2 Wireless Router
- Network cable (RJ-45)
- Warranty card
- AC adapter
- Quick Start Guide

**NOTE:** If any of the items is damaged or missing, please contact your retailer.

## A quick look at your RT-AC1200 V2

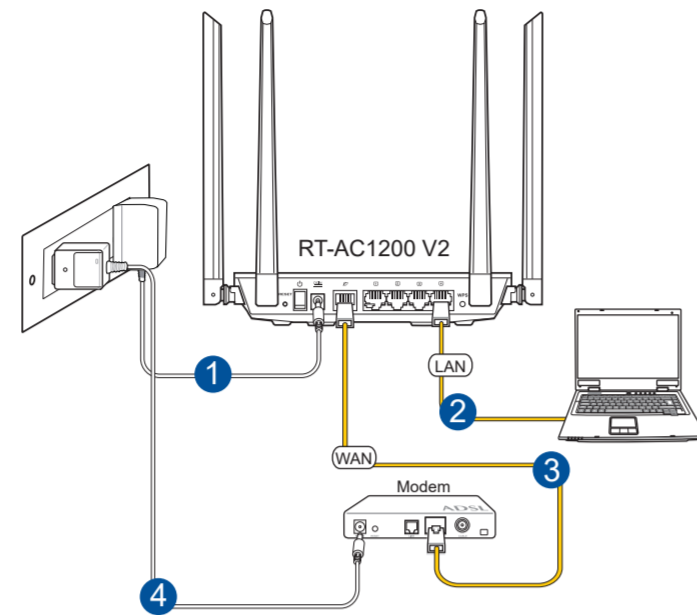


|                       |                        |                  |
|-----------------------|------------------------|------------------|
| 1) LAN 1~4 LED        | 5) Reset button        | 9) LAN 1~4 ports |
| 2) WAN (Internet) LED | 6) Power switch        | 10) WPS button   |
| 3) 2.4GHz / 5GHz LED  | 7) Power (DC-IN) port  |                  |
| 4) Power LED          | 8) WAN (Internet) port |                  |

**CAUTION!** DO NOT throw this product in municipal waste. This product has been designed to enable proper reuse of parts and recycling. This symbol of the crossed out wheeled bin indicates that the product (electrical and electronic equipment) should not be placed in municipal waste. Check local regulations for disposal of electronic products.

# Setting up a Home Network - Router Mode

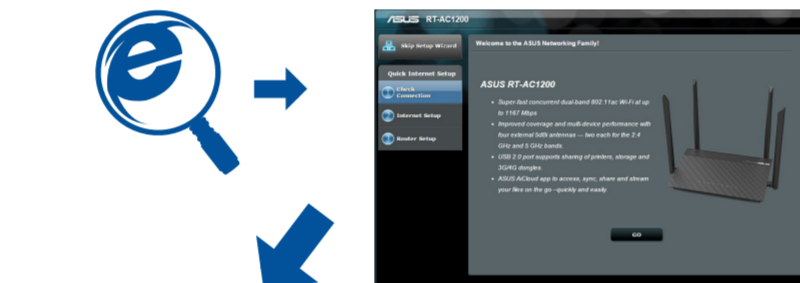
### 1. Connect your devices.



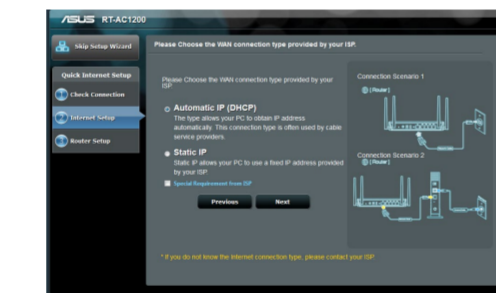
- Insert your wireless router's AC adapter to the DC-IN port and plug it to a power outlet.
- Using the bundled network cable, connect your computer to your wireless router's LAN port.
- Using another network cable, connect your modem to your wireless router's WAN port.
- Insert your modem's AC adapter to the the DC-IN port and plug it to a power outlet.

**NOTE:** Before you proceed, disconnect the wires/cables from your existing modem setup. After two minutes, reconnect the wires/cables.

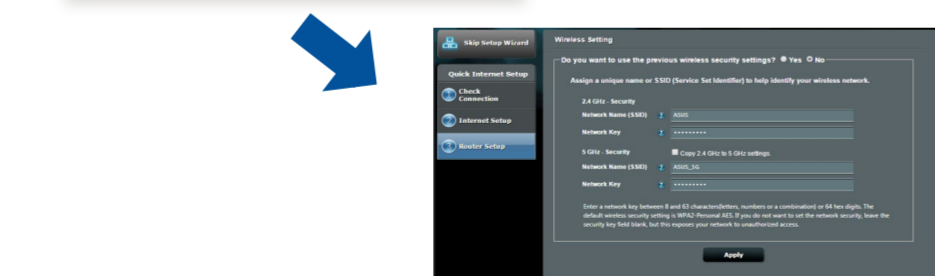
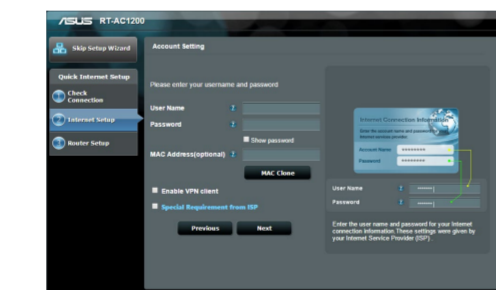
### 2. Launch the web browser and follow the Quick Internet Setup (QIS) steps.



for Automatic IP (DHCP)



for PPPoE, PPTP, and L2TP

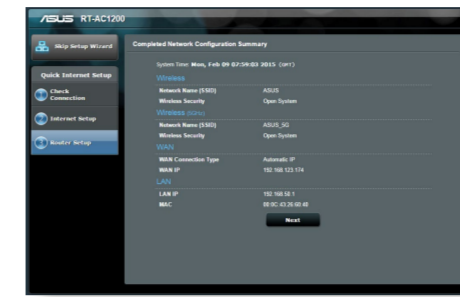


- If the QIS web page does not appear after launching the web browser, disable the proxy settings on the web browser.
- If QIS does not launch automatically, follow these steps to manually launch QIS:
  - On your web browser, key in <http://router.asus.com>. Use the default username **admin** and password **admin** to log into the user interface.
  - Click **Quick Internet Setup** on the left panel on the **Network Map** page.

**IMPORTANT!** Obtain the necessary information from your ISP about the Internet connection type.

**NOTE:** To set up your router via wireless connection, please refer to the SSID and Password below. You can also find SSID and Password at the bottom of your router.

### 3. Setup complete.



- Italiano**
- Collegare le periferiche.
  - Avviare il browser web e seguire la procedura QIS (Quick Internet Setup).
  - La configurazione è stata completata.

- Hrvatski**
- Spojite uređaje.
  - Pokrenite web preglednik i slijedite korake za Quick Internet Setup (QIS) (Brzo podešavanje za Internet).
  - Podešavanje je dovršeno.

- Česky**
- Připojte zařízení.
  - Spusťte webový prohlížeč a postupujte podle kroků Rychlého nastavení Internetu (QIS).
  - Instalace je dokončena.

- Nederlands**
- Sluit uw apparaat aan.
  - Start de webbrowser en volg de QIS-stappen (Quick Internet Setup (snelle internetinstelling)).
  - De instelling is voltooid.

- Suomi**
- Kytke laitteet.
  - Käynnistä verkkoselain ja noudata QIS-asennuksen vaiheita.
  - Asennus on valmis.

- Magyar**
- Csatlakoztassa az eszközöket.
  - Indítsa el a webböngészőt, és kövesse a gyors internetes beállítás (QIS) lépéseit.
  - A beállítás befejeződött.

- Latviski**
- Savienojiet savas ierices.
  - Palaidiet tīmekļa pārlūku un izpildiet Quick Internet Setup (Ātrās interneta palaišanas) (QIS) soļus.
  - Iestāšana ir pabeigta.

- Srpski**
- Povežite svoje uređaje.
  - Pokrenite internet pregledač i pratite korake Uputstva za brzo podešavanje (QIS).
  - Podešavanje je obavljeno.

- Polski**
- Podłącz swoje urządzenia.
  - Uruchom przeglądarkę internetową i postępuj zgodnie z poleceniami Szybkiej konfiguracji Internetu (QIS).
  - Konfiguracja została zakończona.

- Română**
- Conectați dispozitivele dvs.
  - Lansați browser-ul web și urmați pașii de Conectare Rapidă la Internet (QIS).
  - Conectarea este finalizată.

- Slovensčina**
- Pripojte naprave.
  - Zaženite internetni brskalnik in sledite navodilom QIS (hitra nastavitve interneta).
  - Namestitvev je dokončana.

- Українська**
- Підключіть пристрої.
  - Запустіть браузер і дотримуйтеся інструкцій для Швидкого з'єднання з мережею Інтернет (QIS).
  - Налаштування завершено.

- Español**
- Conecte sus dispositivos.
  - Abra su explorador web y siga los pasos indicados por la función Quick Internet Setup rápida de Internet.
  - Ha finalizado la configuración.

- Français**
- Connectez les périphériques.
  - Lancez votre navigateur Web puis suivez les étapes du gestionnaire de configuration rapide d'Internet en ligne (QIS).
  - La configuration est terminée.

- עברית**
- חבר את המכשירים.
  - פתח דפדפן ופעל לפי הוראות להתקנה מהירה דרך האינטרנט (QIS).
  - ההתקנה הסתיימה.

- Deutsch**
- Schließen Sie Ihre Geräte an.
  - Starten sie einen Web-Browser und folgen sie den Internet-Schnelleinstellungsschritten (QIS).
  - Die Einrichtung ist fertig.

- Русский**
- Подключите ваши устройства.
  - Запустите браузер и следуйте инструкциям быстрого подключения к Интернету (QIS).
  - Установка завершена.

- Български**
- Свържете устройствата.
  - Стартирайте уеб браузъра и следвайте стъпките в Quick Internet Setup (QIS) (Бързи интернет настройки).
  - Конфигурирането приключи.

- Dansk**
- Tilslut enhederne.
  - Start webbrowseren og følg quick-internetopsætning (QIS) trinene.
  - Opsætning fuldført.

- Eesti**
- Ühendage seadmed.
  - Käivitage veebibrauser ja järgige viisardi Quick Internet Setup (Interneti-ühenduse kiirhäälestus (QIS)) samme.
  - Häälestus on lõpule viidud.

- Ελληνικά**
- Συνδέστε τις συσκευές σας.
  - Εκκινήστε το πρόγραμμα πλοήγησης στο διαδίκτυο και ακολουθήστε τα βήματα της Γρήγορης Εγκατάστασης Internet (QIS).
  - Η εγκατάσταση έχει ολοκληρωθεί.

- Bosanski**
- Spojite uređaje.
  - Pokrenite web pretraživač i pratite korake za Quick Internet Setup (QIS) (Brzo podešavanje za internet).
  - Podešavanje je dovršeno.

- Lietuvių**
- Prijunkite prietaisus.
  - Paleiskite interneto naršyklę ir dovavaukites greitos internetinės sąrankos (QIS) nuorodomis.
  - Sąranka baigta.

- Norsk**
- Koble til enhetene dine.
  - Start nettleseren og følg trinnene til Quick Internet Setup (QIS) (Rask oppsett av Internet).
  - Oppsettet er ferdig.

- Português**
- Ligue os dispositivos.
  - Abra o browser da web e siga as instruções para configuração rápida da Internet.
  - A configuração fica assim concluída.

- Slovensky**
- Pripojte svoje zariadenia.
  - Spusťte internetový prehliadač a postupujte podľa krokov Stručného návodu pre nastavenie internetu (QIS).
  - Nastavenie je dokončené.

- Svenska**
- Anslut dina enheter.
  - Öppna webbläsaren och följ stegen i QIS (snabb Internet-inställning).
  - Inställningen slutförd.

- Türkçe**
- Aygıtlarınızı bağlayın.
  - Web tarayıcınızı açın ve Quick Internet Setup (Hızlı İnternet Kurulumu) (QIS) adımlarını izleyin.
  - Kurulum tamamlanmıştır.

- Fransais**
- Connectez les périphériques.
  - Lancez votre navigateur web puis suivez les étapes du gestionnaire de configuration rapide d'Internet en ligne (QIS).
  - La configuration est terminée.

## Frequently Asked Questions (FAQs)

### The client cannot establish a wireless connection with the router.

- Out of Range:**
- Put the router closer to the wireless client.
  - Try to change the channel settings.

- Authentication:**
- Use wired connection to connect to the router.
  - Check the wireless security settings.
  - Press the Reset button at the rear panel for more than five seconds.

- Cannot find the router:**
- Press the Reset button at the rear panel for more than five seconds.
  - Check the setting in the wireless adapter such as SSID and encryption settings.

You can find SSID and Password in the first page of this QSG or in the label at the bottom of the router.

### Cannot access the Internet via wireless LAN adapter.

- Move the router closer to the wireless client.
- Check whether the wireless adapter is connected to the correct wireless router.
- Check whether the wireless channel in use conforms to the channels available in your country/area.
- Check the encryption settings.
- Check if the ADSL or Cable connection is correct.
- Retry using another Ethernet cable.

### Network name or encryption keys are forgotten.

- Try setting up the wired connection and configuring the wireless encryption again.
- Press the Reset button of the wireless router for more than five seconds.
- Factory default settings:

|                              |                    |
|------------------------------|--------------------|
| <b>User name / Password:</b> | <b>IP address:</b> |
| admin / admin                | router.asus.com    |

### Where can I find more information about the wireless router?

- Online FAQ site: <http://support.asus.com/faq>
- Technical Support site: <http://support.asus.com>
- Customer Hotline: Refer to the Support Hotline in this Quick Start Guide

## Notices

### REACH

Complying with the REACH (Registration, Evaluation, Authorisation, and Restriction of Chemicals) regulatory framework, we published the chemical substances in our products at ASUS REACH website at <http://csr.asus.com/english/REACH.htm>.

### Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
  - This device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING!** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Prohibition of Co-location

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

### Safety Information

To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with minimum distance 20cm between the radiator and your body. Use on the supplied antenna.



### Declaration of Conformity for R&TTE directive 1999/5/EC

Essential requirements – Article 3

Protection requirements for health and safety – Article 3.1a

Testing for electric safety according to EN 60950-1 has been conducted. These are considered relevant and sufficient.

Protection requirements for electromagnetic compatibility – Article 3.1b

Testing for electromagnetic compatibility according to EN 301 489-1 and EN 301 489-17 has been conducted. These are considered relevant and sufficient.

Effective use of the radio spectrum – Article 3.2

Testing for radio test suites according to EN 300 328- 2 has been conducted. These are considered relevant and sufficient.

## CE

This equipment may be operated in AT, BE, CY, CZ, DK, EE, FI, FR, DE, GR, HU, IE, IT, LU, MT, NL, PL, PT, SK, SL, ES, SE, GB, IS, LI, NO, CH, BG, RO, TR.

#### Precautions for the use of the device

- Pay particular attention to the personal safety when use this device in airports, hospitals, gas stations and professional garages.
- Medical device interference: Maintain a minimum distance of at least 15 cm (6 inches) between implanted medical devices and ASUS products in order to reduce the risk of interference.
- Kindly use ASUS products in good reception conditions in order to minimize the radiation’s level.
- Keep the device away from pregnant women and the lower abdomen of the teenager.

#### Précautions d'emploi de l'appareil

- Soyez particulièrement vigilant quant à votre sécurité lors de l'utilisation de cet appareil dans certains lieux (les avions, les aéroports, les hôpitaux, les stations-service et les garages professionnels).
- Évitez d'utiliser cet appareil à proximité de dispositifs médicaux implantés. Si vous portez un implant électronique (stimulateurs cardiaques, pompes à insuline, neurostimulateurs...)veuillez impérativement respecter une distance minimale de 15 centimètres entre cet appareil et votre corps pour réduire les risques d'interférence.
- Utilisez cet appareil dans de bonnes conditions de réception pour minimiser le niveau de rayonnement. Ce n'est pas toujours le cas dans certaines zones ou situations, notamment dans les parkings souterrains, dans les ascenseurs, en train ou en voiture ou tout simplement dans un secteur mal couvert par le réseau.
- Tenez cet appareil à distance des femmes enceintes et du bas-ventre des adolescents.

AEEE Yönetmeliğine Uygundur. IEEЕ Yönetmeliğine Uygundur.



- Bu Cihaz Türkiye analog şebekelerde çalışabilecek şekilde tasarlanmıştır.
- Cihazın ayrıntılı kurulum rehberi kutu içeriğinden çıkan CD içerisindedir. Cihazın kullanıcı arayüzü Türkçe'dir.
- Cihazın kullanılması planlanan ülkelerde herhangi bir kısıtlaması yoktur. Ülkeler simgeler halinde kutu üzerinde belirtilmiştir.

#### Условия эксплуатации:

- Температура эксплуатации устройства: 0-40 °С. Не используйте устройство в условиях экстремально высоких или низких температур.
- Не размещайте устройство вблизи источников тепла, например, рядом с микроволновой печью, духовым шкафом или радиатором.
- Использование несовместимого или несертифицированного адаптера питания может привести к возгоранию, взрыву и прочим опасным последствиям.
- При подключении к сети электропитания устройство следует располагать близко к розетке, к ней должен осуществляться беспрепятственный доступ.
- Утилизация устройства осуществляется в соответствии с местными законами и положениями. Устройство по окончании срока службы должны быть переданы в сертифицированный пункт сбора для вторичной переработки или правильной утилизации.
- Данное устройство не предназначено для детей. Дети могут пользоваться устройством только в присутствии взрослых.
- Не выбрасывайте устройство и его комплектующие вместе с обычными бытовыми отходами.

## EAC

Перелік режимів роботи для України:

2,4 ГГц: 802.11b, 802.11g, 802.11n (HT20), 802.11n (HT40), 5 ГГц: 802.11a, 802.11n (HT20), 802.11n (HT40), 802.11ac (VHT20), 802.11ac (VHT40), 802.11ac (VHT80).

Частота, режим і максимальна випромінювана потужність для України:

2412–2472 МГц: 19,98 дБм;

5180–5240 МГц: 19,98 дБм,

5260–5320 МГц: 19,98 дБм;

5500–5670 МГц: 19,98 дБм,

Пристрій призначено для використання тільки у приміщенні під час роботи в частотному діапазоні 5150–5350 МГц.



#### הוראות בטיחות לשימוש במוצר

יש לפעול ע"פ כללי הבטיחות הבאים בעת שימוש במוצר:

- ודא שלמות ותקינות התקע ו/או כבל החשמל.

- אין להכניס או להוציא את התקע מרשת החשמל בידיים רטובות.

- באם המוצר מופעל ע"י מטען חיצוני, אין לפתוח את המטען, במקרה של בעיה כלשהי, יש לפנות למעבדת השירות הקרובה.

- יש להרחיק את המוצר והמטען מנוזלים.

- במקרה של ריח מוזר, רעשים שמקורם במוצר ו/או במטען/ספק כוח, יש לנתקו מיידית מרשת החשמל ולפנות למעבדת שירות.

- המוצר והמטען/ספק כוח מיועד לשימוש בתוך המבנה בלבד, לא לשימוש חיצוני ולא לשימוש בסביבה לחה.

- אין לחתוך, לשבור, ולעקם את כבל החשמל.

- אין להניח חפצים על כבל החשמל או להניח לו להתחמם יתר על המידה, שכן הדבר עלול לגרום לנזק, דליקה או התחשמלות.

- לפני ניקוי המוצר ו/או המטען יש לנתקו מרשת החשמל.

- יש לאפשר גישה נוחה לחיבור וניתוק פתיל הזינה מרשת החשמל

- יש להקפיד ולתחזק את התקן הניתוק במצב תפעולי מוכן לשימושאזהרה:

- אין להחליף את כבל הזינה בתחליפים לא מקוריים, חיבור לקוי עלול לגרום להתחשמלות המשתמש.

- בשימוש על כבל מאריך יש לוודא תקינות מוליך הארקה שבכבל.

## Networks Global Hotline Infomation

| Area                        | Country/ Region         | Hotline Numbers  | Service Hours  |
|-----------------------------|-------------------------|--|--|
| <b>Europe</b>               | Cyprus                  | 800-92491  | 09:00-13:00; 14:00-18:00 Mon-Fri   |
|                             | France                  | 0033-170949400   | 09:00-18:00 Mon-Fri  |
|                             | Germany                 | 0049-1805010920 <p>0049-1805010923 (component support)</p> 0049-2102959911 (Fax) | 09:00-18:00 Mon-Fri <p>10:00-17:00 Mon-Fri</p>   |
|                             | Hungary                 | 0036-15054561  | 09:00-17:30 Mon-Fri  |
|                             | Italy                   | 199-400089   | 09:00-13:00; 14:00-18:00 Mon-Fri   |
|                             | Greece                  | 00800-44142044   | 09:00-13:00 <span> </span> ; 14:00-18:00 Mon-Fri   |
|                             | Austria                 | 0043-820240513   | 09:00-18:00 Mon-Fri  |
|                             | Netherlands/ Luxembourg | 0031-591570290   | 09:00-17:00 Mon-Fri  |
|                             | Belgium                 | 0032-78150231  | 09:00-17:00 Mon-Fri  |
|                             | Norway                  | 0047-2316-2682   | 09:00-18:00 Mon-Fri  |
|                             | Sweden                  | 0046-858769407   | 09:00-18:00 Mon-Fri  |
|                             | Finland                 | 00358-969379690  | 10:00-19:00 Mon-Fri  |
|                             | Denmark                 | 0045-38322943  | 09:00-18:00 Mon-Fri  |
|                             | Poland                  | 0048-225718040   | 08:30-17:30 Mon-Fri  |
|                             | Spain                   | 0034-902889688   | 09:00-18:00 Mon-Fri  |
|                             | Portugal                | 00351-707500310  | 09:00-18:00 Mon-Fri  |
|                             | Slovak Republic         | 00421-232162621  | 08:00-17:00 Mon-Fri  |
|                             | Czech Republic          | 00420-596766888  | 08:00-17:00 Mon-Fri  |
|                             | Switzerland-German      | 0041-848111010   | 09:00-18:00 Mon-Fri  |
|                             | Switzerland-French      | 0041-848111014   | 09:00-18:00 Mon-Fri  |
|                             | Switzerland-Italian     | 0041-848111012   | 09:00-18:00 Mon-Fri  |
| United Kingdom              | 0044-1442265548         | 09:00-17:00 Mon-Fri  |  |
| Ireland                     | 0035-31890719918        | 09:00-17:00 Mon-Fri  |  |
| Russia and CIS              | 008-800-100-ASUS        | 09:00-18:00 Mon-Fri  |  |
| Ukraine                     | 0038-0445457727         | 09:00-18:00 Mon-Fri  |  |
| Australia                   | 1300-278788             | 09:00-18:00 Mon-Fri  |  |
| New Zealand                 | 0800-278788             | 09:00-18:00 Mon-Fri  |  |
| <b>Asia-Pacific</b>         | Japan                   | 0800-1232787 <p>0081-570783886 ( Non-Toll Free )</p>                             | 09:00-18:00 Mon-Fri <p>09:00-17:00 Sat-Sun</p> <p>09:00-18:00 Mon-Fri</p> <p>09:00-17:00 Sat-Sun</p> |
|                             | Korea                   | 0082-215666868   | 09:30-17:00 Mon-Fri  |
|                             | Thailand                | 0066-24011717 <p>1800-8525201</p>  | 09:00-18:00 Mon-Fri  |
|                             | Singapore               | 0065-64157917 <p>0065-67203835 (Repair Status Only)</p>                          | 11:00-19:00 Mon-Fri <p>11:00-19:00 Mon-Fri</p> <p>11:00-13:00 Sat</p>                                |
|                             | Malaysia                | 1300-88-3495   | 10:00-19:00 Mon-Fri  |
|                             | Philippines             | 1800-18550163  | 09:00-18:00 Mon-Fri  |
|                             | India                   | 1800-2090365   | 09:00-18:00 Mon-Sat  |
|                             | India(WL/NW)            |  | 09:00-21:00 Mon-Sun  |
|                             | Indonesia               | 0062-2129495000 <p>500128 (Local Only)</p>                                       | 09:30-17:00 Mon-Fri <p>9:30 – 12:00 Sat</p>  |
|                             | Vietnam                 | 1900-555581  | 08:00-12:00 <p>13:30-17:30 Mon-Sat</p>   |
|                             | Hong Kong               | 00852-35824770   | 10:00-19:00 Mon-Sat  |
|                             | Taiwan                  | 0800-093-456; 02-81439000  | 9:00-12:00 Mon-Fri; 13:30-18:00 Mon-Fri  |
| <b>Americas</b>             | USA                     | 1-812-282-2787   | 8:30-12:00 EST Mon-Fri <p>9:00-18:00 EST Sat-Sun</p>   |
|                             | Canada                  |  |  |
|                             | Mexico                  | 001-8008367847   | 08:00-20:00 CST Mon-Fri <p>08:00-15:00 CST Sat</p>   |
|                             | Brazil                  | 4003 0988 (Capital) <p>0800 880 0988 (demais localidades)</p>                    | 9:00am-18:00 Mon-Fri   |
|                             | Egypt                   | 800-2787349  | 09:00-18:00 Sun-Thu  |
| <b>Middle East + Africa</b> | Saudi Arabia            | 800-1212787  | 09:00-18:00 Sat-Wed  |
|                             | UAE                     | 00971-42958941   | 09:00-18:00 Sun-Thu  |
|                             | Turkey                  | 0090-2165243000  | 09:00-18:00 Mon-Fri  |
|                             | South Africa            | 0861-278772  | 08:00-17:00 Mon-Fri  |
|                             | Israel                  | *6557/00972-39142800 <p>*9770/00972-35598555</p>                                 | 08:00-17:00 Sun-Thu <p>08:30-17:30 Sun-Thu</p>   |
| <b>Balkan Countries</b>     | Romania                 | 0040-213301786   | 09:00-18:30 Mon-Fri  |
|                             | Bosnia Herzegovina      | 00387-33773163   | 09:00-17:00 Mon-Fri  |
|                             | Bulgaria                | 00359-70014411 <p>00359-29889170</p>   | 09:30-18:30 Mon-Fri <p>09:30-18:00 Mon-Fri</p>   |
|                             | Croatia                 | 00385-16401111   | 09:00-17:00 Mon-Fri  |
|                             | Montenegro              | 00382-20608251   | 09:00-17:00 Mon-Fri  |
|                             | Serbia                  | 00381-112070677  | 09:00-17:00 Mon-Fri  |
|                             | Slovenia                | 00368-59045400 <p>00368-59045401</p>   | 08:00-16:00 Mon-Fri  |
|                             | Estonia                 | 00372-6671796  | 09:00-18:00 Mon-Fri  |
| <b>Baltic Countries</b>     | Latvia                  | 00371-67408838   | 09:00-18:00 Mon-Fri  |
|                             | Lithuania-Kaunas        | 00370-37329000   | 09:00-18:00 Mon-Fri  |
|                             | Lithuania-Vilnius       | 00370-522101160  | 09:00-18:00 Mon-Fri  |



#### NOTES

- UK support e-mail: **network\_support\_uk@asus.com**

- For more information, visit the ASUS support site at: **http://support.asus.com**

## Support Hotline

|  |  |
|--|--|
| <b>USA/ CANADA</b>   | <b>BRAZIL</b>  |
| Hotline Number: 1-812-282-2787   | Hotline Number: 4003 0988 (Capital) / 0800 880 0988 (demais localidades) |
| Language: English  | Language: Portuguese   |
| Availability: <b>Mon. to Fri.</b> 8:30-12:00am EST (5:30am-9:00pm PST) | Availability: <b>Mon. to Fri.</b> 9:00am-18:00                           |
| <b>Sat. to Sun.</b> 9:00am-6:00pm EST (6:00am-3:00pm PST)              | <b>United Kingdom</b>  |
|  | Hotline Number: 44-1442265548  |

|                                     |  |
|-------------------------------------|--|
| Manufacturer                        | ASUSTeK Computer Inc. <p>Tel: +886-2-2894-3447</p> Address: 4F, No. 150, LI-TE RD., PEITOU, TAIPEI 112, TAIWAN   |
| Authorised representative in Europe | ASUS Computer GmbH <p>Address: HARKORT STR. 21-23, 40880 RATINGEN, GERMANY</p>   |
| Authorised distributors in Turkey   | BOGAZICI BILGISAYAR TICARET VE SANAYI A.S. <p>Tel./FAX No.: +90 212 331 10 00 / +90 212 332 28 90</p> Address: ESENTEPE MAH. BUYUKDERE CAD. ERCAN HAN B BLOK NO.121 SISLI, ISTANBUL 34394        |
|                                     | CIZGI Elektronik San. Tic. Ltd. Sti. <p>Tel./FAX No.: +90 212 356 70 70 / +90 212 356 70 69</p> Address: GURSEL MAH. AKMAN SK.47B 1 KAGITHANE/ISTANBUL   |
|                                     | KOYUNCU ELEKTRONIK BILGI İSLEM SİST. SAN. VE DİŞ TİC. A.Ş. <p>Tel. No.: +90 216 5288888</p> Address: EMEK MAH.ORDU CAD. NO:18, SARIGAZI, SANCAKTEPE ISTANBUL                                     |
|                                     | ENDEKS BİLİŞİM SAN VE DİŞ TİC LTD ŞTİ <p>Tel./FAX No.: +90 216 523 35 70 / +90 216 523 35 71</p> Address: NECİP FAZİL BULVARI, KEYAP CARSI SITESİ, G1 BLOK, NO:115 Y.DUDULLU, UMRANIYE, ISTANBUL |
|                                     | PENTA TEKNOLOJİ URUNLERİ DAGITIM TICARET A.Ş <p>Tel./FAX No.: +90 216 528 0000</p> Address: ORGANIZE SANAYİ BOLGESİ NATO YOLU 4.CADDE NO:1 UMRANIYE, ISTANBUL 34775                              |