

Start Here

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Product notice

This guide describes features that are
common to most models. Some features
may not be available on your computer.

Not all features are available in all editions
of Windows 8. This computer may require
upgraded and/or separately purchased
hardware, drivers and/or software to take
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1 See what's new

This guide describes new Windows® features, which may update some of the information provided with your computer. These new features include the following:

- Start button and Start menu
- Easier shutdown process
- Enhanced search options
- Enhanced snap multi-tasking capability
- Optional setting to go to the desktop upon sign-in
- Backup and recovery information
- Additional operating specifications

2 Navigating the Start screen



The Start screen provides a central location where you can access information and email, browse the Web, stream videos, view photos, and access social media websites.

 **NOTE:** Your computer's Start screen may look different than the following illustration.



| | Action | Using a keyboard and mouse | Using touch gestures |
|-----|---|--|--|
| (1) | Open an app | Click a Start screen app. | Tap a Start screen app. |
| (2) | Display the charms (Search, Share, Start, Devices, and Settings) | Point to the upper-right or lower-right corner of the Start screen. | Swipe from the right edge of the TouchPad or touch screen. |
| (3) | Find a list of all apps on your computer | Point to the lower-left area of the Start screen, and then click the arrow. To return to the Start screen, click the arrow again. | Swipe to the left on the TouchPad or the touch screen until the arrow appears, and then tap the arrow in the lower-left corner of the Start screen. To return to the Start screen, tap the arrow again. NOTE: On select touch screen models, swipe up to display a list of all apps on your computer, and swipe down to return to the Start screen. |
| (4) | Display the Start menu | Point to the lower-left area of the Start screen, and then right-click the Start button. | Tap the Desktop app, and then press and release the Start button in the lower-left corner. |
| (5) | Switch between open apps | Point to the upper-left corner of the Start screen to reveal a list of open apps, and then click an open app. | Swipe in and out from the left edge of the TouchPad or touch screen to reveal a list of open apps, and then tap an open app. |



IMPORTANT: To quickly return to the Start screen, press the Windows key  on your keyboard, or point to the lower-left corner of the Start screen, and then click or tap the **Start** button .

Locating the Start button and the Start menu

The Start button is displayed in the lower-left corner of the Windows desktop. The Start menu offers quick access to frequently used options, including File Explorer, Control Panel, Desktop, Power Options, and Shut down. For more information, see the *Windows Basics* guide included with your computer.

Follow the instructions below to display the Start button and the Start menu.

| Action | Using a keyboard and mouse | Using touch gestures |
|---|---|--|
| Locate the Start button and the Start menu | Point to the lower-left area of the Start screen, and then right-click the Start button to display the Start menu. | Tap the Desktop app, and then press and release the Start button in the lower-left corner to display the Start menu. |

Shutting down the computer

To shut down the computer from the Start menu, follow the instructions below.

| Action | Using a keyboard and mouse | Using touch gestures |
|-------------------------------|--|--|
| Shut down the computer | <ol style="list-style-type: none"> Point to the lower-left area of the Start screen, and then right-click the Start button to display the Start menu. Select Shut down, and then select Shut down. <p>– or –</p> <ol style="list-style-type: none"> Point to the upper-right or lower-right corner of the screen to display the charms, and then click Settings. Click the Power icon, and then click Shut down. | <ol style="list-style-type: none"> Tap the Desktop app, and then press and release the Start button in the lower-left corner to display the Start menu. Tap Shut down, and then tap Shut down. <p>– or –</p> <ol style="list-style-type: none"> Swipe from the right edge of the TouchPad or touch screen to display the charms, and then tap Settings. Tap the Power icon, and then tap Shut down. |

Displaying all apps

| Action | Using a keyboard and mouse | Using touch gestures |
|--|--|--|
| See all the apps on your computer | Point to the lower-left area of the Start screen, and then click the arrow. To return to the Start screen, click the arrow again. | Swipe to the left on the TouchPad or touch screen until the arrow appears, and then tap the arrow in the lower-left corner of the Start screen. To return to the Start screen, tap the arrow again. |


| Action | Using a keyboard and mouse | Using touch gestures |
|--------|----------------------------|--|
| | | NOTE: On select touch screen models, swipe up to display a list of all apps on your computer, and swipe down to return to the Start screen. |

Closing apps

| Action | Using a keyboard and mouse | Using touch gestures |
|---------------------|---|---|
| Close an app | <ol style="list-style-type: none"> 1. Point to the upper-left corner of the screen, and then move down the left side of the screen to display all open apps. 2. Drag an app to the right, and then down to the bottom of the screen, hold it until the app rotates, and then release the app to close it. | <ol style="list-style-type: none"> 1. From the upper-left corner of the screen, swipe in and out to display all open apps. 2. Drag an app to the right, and then down to the bottom of the screen, hold it until the app rotates, and then release the app to close it. |

Enhanced search feature

1. To search from the Start screen, begin typing a keyword.
Search results are displayed in a panel at the right side of the screen.
2. To expand your search, click or tap to select one of the following options:
 - Everywhere
 - Settings
 - Files
 - Web images
 - Web videos

 **NOTE:** If you cannot find the topic easily, type **help**, and then search within **Help and Support**.

Enhanced snap feature

You can snap applications to the left or right side of the screen in order to view a Start screen app and a desktop app at the same time. Depending on the computer's screen resolution, you can snap up to four apps at the same time.

- ▲ Drag an app to the left or the right side of the screen.

Discovering and connecting to a Miracast-certified wireless display (select models only)

Your computer is compatible with a Miracast-certified wireless display. To discover and connect without leaving your current apps, follow the steps below.

| Action | Using a keyboard and mouse | Using touch gestures |
|--|---|--|
| Discover and connect to a Miracast-certified wireless display | Point to the upper-right or lower-right corner of the Start screen to display the charms, click Devices , click Project , and then follow the on-screen instructions. | Swipe from the right edge of the Start screen to display the charms, tap Devices , tap Project , and then follow the on-screen instructions. |

Opening to the Windows desktop instead of the Start screen

To change the default setting so that Windows will always open to the Windows desktop instead of the Start screen, follow the steps below.

| Action | Using a keyboard and mouse | Using touch gestures |
|--|---|--|
| Open to the Windows desktop instead of the Start screen | <ol style="list-style-type: none"> 1. From the Start screen, click the Desktop app. 2. Right-click the navigation bar at the bottom of the screen, and then select Properties. 3. Click the Navigation tab, and then select the check box labeled When I sign in or close all apps on a screen, go to the desktop instead of Start. 4. Click OK. | <ol style="list-style-type: none"> 1. From the Start screen, tap the Desktop app. 2. Tap and hold the navigation bar at the bottom of the screen, and then select Properties. 3. Tap the Navigation tab, and then select the check box labeled When I sign in or close all apps on a screen, go to the desktop instead of Start. 4. Tap OK. |

To revert to the original sign-in setting, follow the instructions above, but clear the check box labeled **When I sign in or close all apps on a screen, go to the desktop instead of Start**, and then click or tap **OK**.

This PC


To explore files and folders on your computer and connected devices, from the Start screen, type `this pc`, and then select **This PC**. This feature was formerly called My Computer.

3 Backup, restore, and recovery updates

The following backup, restore, and recovery procedures replace the procedures provided in the *User Guide* for your computer.

Using Windows backup and restore


For information about the Windows backup and restore features, see the HP Support Assistant.

 **NOTE:** The path to access the HP Support Assistant has changed.

1. From the Start screen, select the **HP Support Assistant** app.
2. Type `restore` in the **Search** field, and then follow the information provided.


For additional backup information, type `backup` in the **Search** field.

Checking for recovery partitions

 **NOTE:** If you need to check for the presence of the HP Recovery partition or Windows partition before performing system recovery tasks, the steps have changed.


To check for the presence of the HP Recovery partition or Windows partition, from the Start screen, type `file` and then select **File Explorer**.

Using HP Software Setup (select models only)

 **NOTE:** If you need to use HP Software Setup to reinstall drivers or software that has been corrupted or deleted from the system, the steps for accessing HP Software Setup have changed.

To access HP Software Setup:

1. From the Start screen, type **HP Software Setup**.

 **NOTE:** If the HP Software Setup app does not appear, your system does not support this feature. Refer to the *User Guide* for restore and recovery steps for your computer.

2. Select **HP Software Setup**.
3. Follow the on-screen instructions to reinstall drivers or select software.

Using other backup, restore, and recovery tools

For additional information on backup, restore, and recovery, refer to the *User Guide* provided for your computer.

4 Specifications update

Input power

The power information in this section shows an operating voltage and current that may apply to your device and may be helpful if you plan to travel internationally. For other input power ratings, see the *User Guide* provided for your computer.

| Input power | Rating |
|-------------------------------|---------------------------|
| Operating voltage and current | 19.5 V dc @ 2.31 A – 45 W |

5 More HP resources

To locate product details, how-to information, and more, use this table.

| Resource | Contents |
|--|---|
| <i>Windows Basics</i> guide | <ul style="list-style-type: none">• Explanation of using Windows® 8 |
| Getting Started with Windows 8 app on the Start screen. To access this app, click or tap the Getting Started with Windows 8 app. | <ul style="list-style-type: none">• Video demonstrating Windows 8 features |
| HP worldwide support To get support in your language, go to http://welcome.hp.com/country/us/en/wwcontact_us.html . | <ul style="list-style-type: none">• Online chat with an HP technician• Email support• Support telephone numbers• HP service center locations |
| <i>Regulatory, Safety and Environmental Notices</i> To access this information: <ol style="list-style-type: none">1. On the Start screen, type <i>support</i>, and then select the HP Support Assistant app.2. Select My computer, and then select User guides. | <ul style="list-style-type: none">• Important regulatory notices, including proper battery disposal information |
| Limited Warranty To access this information: <ol style="list-style-type: none">1. On the Start screen, type <i>support</i>, and then select the HP Support Assistant app.2. Select My computer, and then select Warranty and services. <p>– or –</p> Go to http://www.hp.com/go/orderdocuments . | <ul style="list-style-type: none">• Specific warranty information about this computer |
