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HELP

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❷ www.htc.com/support/

91H0xxxx-xxM Rev.A

HTC U11 life

—— Inserting nano SIM and microSD cards

IMPORTANT:

Use a standard nano SIM only.
Don't cut a micro or regular SIM card and insert it into the
nano SIM slot. It's thicker than the standard nano SIM card and
may get stuck in the slot.

Don't disassemble any part of the phone.
Don't try to open the phone or remove the battery by force. This
may damage the phone or its electronics and will invalidate the
warranty.

Don't throw the tray away.
You need it to insert your nano SIM and microSD™ cards.

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gold contacts

nano SIM

cut-off corner
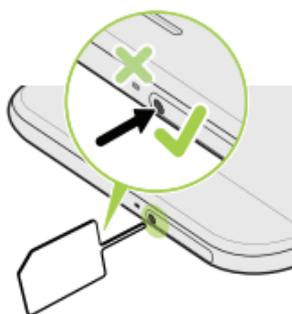
1. With the phone facing up,
   insert the tip of the tray eject
   tool that came in the box (or a
   small bent paperclip) into the
   tray eject hole.

   Note: Do not insert the tip
   of the tray eject tool into the
   microphone hole.

   Push the tip all the way into
   the hole until the card tray
   ejects and then gently pull
   the tray out.
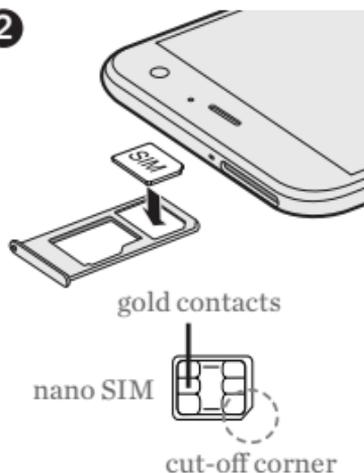
2. With the nano SIM card's
   gold contacts facing *down*,
   place the card into the SIM
   holder of the tray.

   Make sure to align the cut-
   off corner to the notch on
   the holder.
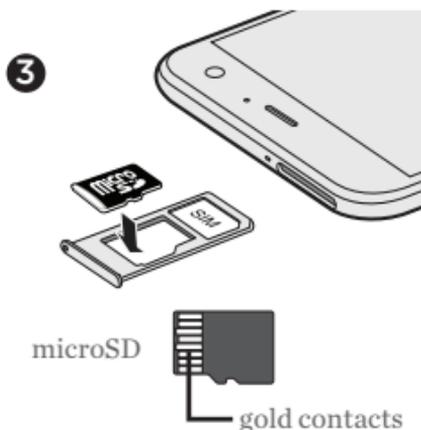
3. With the microSD card's gold contacts facing *down* and narrow side facing *in*, place the card into the SD holder of the tray.

4. When reinserting the tray, make sure it is facing *up* so that the cards don't fall out. Hold the tray with the microSD card holder between your fingers, and then steadily slide the tray all the way into the slot.

microSD

gold contacts
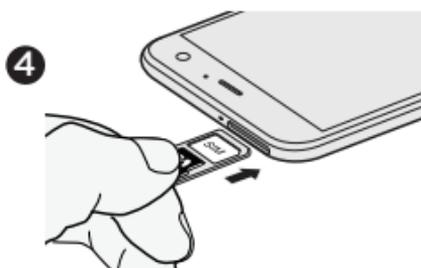
___ Restarting the phone

To restart your phone when it doesn't respond to touch screen or button presses, press and hold the POWER and VOLUME DOWN buttons (for 12 to 15 seconds) until the phone vibrates, and then release the buttons.

___ Need help?

Check out our friendly walkthroughs and self-help in troubleshooting basic problems with the HTC Help app. From the Home screen, tap ⠿, and then find and tap **Help**. Or go to **www.htc.com/support/** to find tutorials, the user guide, and more. Please also read the Safety and regulatory guide that's included in the box.

To prevent water, dust and other contaminants from entering the nano SIM and microSD slot, close the slot cover tightly.
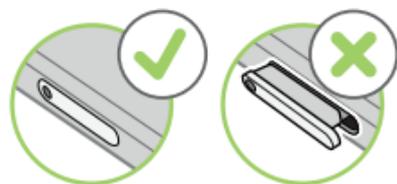
Make sure the cover does not protrude from the side.
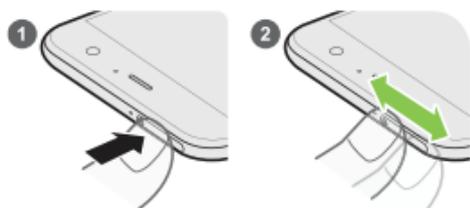
Do not attempt to charge or otherwise use the USB Type-C port when your phone is wet.

Do not expose the phone to or let the USB Type-C port come in contact with the following:

Soap/detergent /shower gel

Swimming pool water /sea water/hot water

Sand

- Water containing soap, detergent, or shower gel
- Sea water, swimming pools, spas, hot water, and hot springs
- Any liquid besides tap water such as alcohol, juices, and condiments
- Sand

For more tips on maintaining water and dust resistance for your phone, see the user guide, support site, or the HTC Help app. Also make sure to read the Safety guide that comes with the phone.