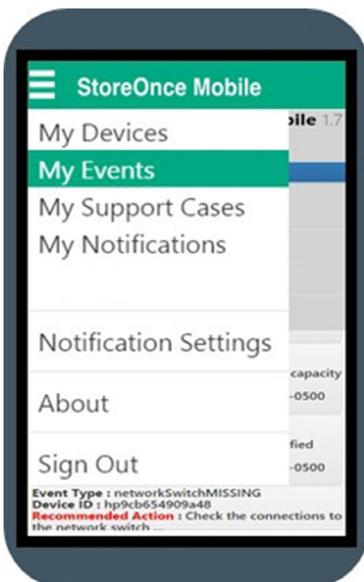


HPE StoreOnce Mobile

Monitor HPE StoreOnce Systems with mobile devices



What is HPE StoreOnce Mobile?

StoreOnce Mobile is an application that allows you to monitor your HPE StoreOnce Systems and perform the following tasks:

- Monitor all of your StoreOnce Systems from your Apple or Android device
- Receive real-time alerts
- Receive real-time tips and recommendations on how to resolve issues

StoreOnce Mobile menu options

- **My Devices:** View summary of all your systems.
- **My Events:** View detailed events along with tips on how to resolve issues.
- **My Support Cases:** View support case status.
- **My Notifications:** Summarized view of all notifications received.
- **Notifications Settings:** Subscribe or unsubscribe for alerts from individual systems. Create aliases for individual systems.

StoreOnce Mobile benefits

- Configure the app to provide alerts for selected StoreOnce Systems
- Provide access to designated individuals or groups
- Receive real-time alerts when attention is required
- Tap notification to get more details
- Monitor open HPE support cases
- Access helpful tips and instructions

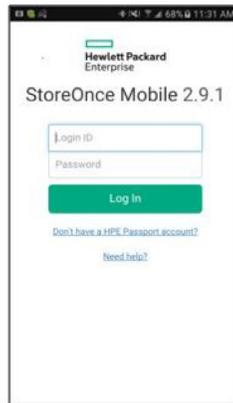
Process to Access the StoreOnce Mobile App

Customers should follow these steps to access the HPE StoreOnce Mobile app

Step 1: Search for “StoreOnce Mobile” app on the **Google™ Play Store** or the **Apple App Store**



Step 2: After the app is downloaded, log in using your HPE Passport account



Step 3: If there's no HPE Passport account, create one and return to app log-in screen to log in



Step 4: Register your StoreOnce Systems and configure your notifications settings

Serial Number	Product Number	Alerts			Support Cases
		Info	Minor	Major	
MXQ436042C	BB916A	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Test1111				
MXQ43208HJ	BB917A	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
CZ34151280	No:Available	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
CZJ504045M	No:Available	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



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