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# **HPE StoreOnce Mobile**

Monitor HPE StoreOnce Systems with mobile devices





## What is HPE StoreOnce Mobile?

StoreOnce Mobile is an application that allows you to monitor your HPE StoreOnce Systems and perform the following tasks:

- Monitor all of your StoreOnce Systems from your Apple or Android device
- Receive real-time alerts
- Receive real-time tips and recommendations on how to resolve issues

#### StoreOnce Mobile menu options

- My Devices: View summary of all your systems.
- **My Events:** View detailed events along with tips on how to resolve issues.
- My Support Cases: View support case status.
- My Notifications: Summarized view of all notifications received.
- **Notifications Settings:** Subscribe or unsubscribe for alerts from individual systems. Create aliases for individual systems.

#### **StoreOnce Mobile benefits**

- Configure the app to provide alerts for selected StoreOnce Systems
- Provide access to designated individuals or groups
- Receive real-time alerts when attention is required
- Tap notification to get more details
- Monitor open HPE support cases
- Access helpful tips and instructions

### Process to Access the StoreOnce Mobile App

Customers should follow these steps to access the HPE StoreOnce Mobile app

Step 1: Search for "StoreOnce Mobile" app on the Google™ Play Store or the Apple App Store





**Step 2:** After the app is

HPE Passport account

downloaded, log in using your

**Step 3:** If there's no HPE Passport account, create one and return to app log-in screen to log in

Sign in across HPE websit	ies and services with HP Passpo	* h.
Legored *		
Sign in information +		
L-mail address "		
No will plat be plut user 10		
Password 1 +		
Confern password ?		
Forgot Password +		
Lecurity question *		
-		
lecurity answer "		
Security question 1		
laborar a		
Security answer *		
Personal Information		_
fille (Mr., Ms.)		
	Make and	
ast name *		
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**Step 4:** Register your StoreOnce Systems and configure your notifications settings

Notification S	Setting	gs		H
Serial Number Product Number	Alerts		Support	
Alias	Info	Mino	r Major	
MXQ436042C BB916A Test111				
MXQ43208HJ BB917A				
CZ24151280 No:Available				
CZJ504045M				

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