



VOLUME 1: SETUP  
VOLUME 1: INSTALLATION  
VOLUMEN 1: CONFIGURACIÓN

# Xbox 360



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# English

## WARNING

Failure to properly set up, use, and care for the Xbox 360 video game system can increase the risk of serious injury or death, or damage to the Xbox 360 video game system. Read this manual and the manuals of any peripherals for important safety and health information. Keep all manuals for future reference. For replacement manuals, go to [www.xbox.com/support](http://www.xbox.com/support) or call the Xbox Customer Support number provided on the back cover.

Before allowing children to use the Xbox 360 video game system:

- 1 Determine how each child can use the Xbox 360 console (playing games, connecting to Xbox Live, replacing batteries, making electrical, AV cable, and network connections) and whether they should be supervised during these activities.
- 2 If you allow children to use the Xbox 360 console without supervision, be sure to explain all relevant safety and health information and instructions.



This symbol identifies safety and health messages in this manual and Xbox 360 peripherals manuals.

- 2 Your Xbox 360 Video Game and Entertainment System
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## YOUR XBOX 360 VIDEO GAME AND ENTERTAINMENT SYSTEM



Xbox 360 Console and Controller



Composite AV Cable



Power Cord



Power Supply

Thanks for purchasing your Xbox 360™ video game system from Microsoft. You're now at the center of a customizable experience that brings your games, your friends, and your digital entertainment together in one powerful package.

- The Xbox 360 video game system lets you play Xbox 360 games, DVD movies, and audio CDs.

- With high-speed Internet service, connect to millions of gamers on Xbox Live®. Instantly be a part of a community where you can play together, talk to your friends, and download new content.
- Stream pictures, music, and more to your Xbox 360 console by connecting to your Microsoft® Windows®-based PC or other devices such as digital cameras and portable music players.

## SELECT A LOCATION FOR THE XBOX 360 CONSOLE

### ⚠ Prevent the Console from Falling

If the Xbox 360 console falls and hits someone, especially a small child, it could cause serious injury. To reduce the risk of such injuries and damage to the Xbox 360 console, set up the Xbox 360 console according to these instructions.

Place the console on a surface that:

- Is flat and level.
- Is stable and not likely to tip over.
- Allows all four feet of the console to be in contact with the surface.
- Is not likely to allow the console to slip or slide off.
- Is clean and free of dust and debris.

If the surface or console feet become dirty or dusty, clean them with a dry cloth. If the console is positioned vertically, put it on a surface where it is not likely to fall if it tips over.

Arrange all cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk through the area. When the console is not in use, you may need to disconnect all cables and cords from the front and rear of the console to keep them out of the reach of children and pets. Do not allow children to play with cables and cords.

### Prevent the Console from Overheating

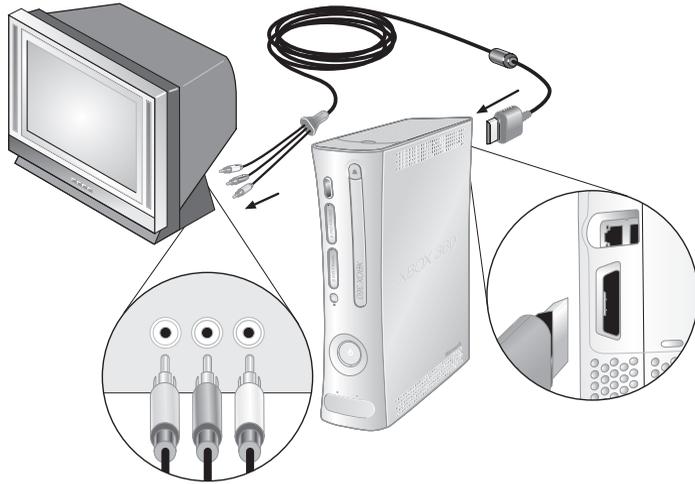
Do not block any ventilation openings on the console or power supply. Do not place the console or power supply on a bed, sofa, or other soft surface that may block ventilation openings. Do not place the console or power supply in a confined space, such as a bookcase, rack, or stereo cabinet, unless the space is well ventilated.

Do not place the console or power supply near any heat sources, such as radiators, heat registers, stoves, or amplifiers.

### Avoid Smoke and Dust

Do not use the console in smoky or dusty locations. Smoke and dust can damage the console, particularly the DVD drive.

## SET UP YOUR XBOX 360 VIDEO GAME SYSTEM



### IMPORTANT

Stationary images in video games can “burn” into some TV screens, creating a permanent shadow. Consult your TV owner’s manual or manufacturer before playing games.

### Connect the Composite AV Cable

To connect your Xbox 360 console to a TV with standard, composite input:

- 1 Connect the Xbox 360 Composite AV Cable connector to the AV port on the Xbox 360 console.
- 2 Connect the color-coded connectors to the corresponding jacks on the TV: yellow to yellow (video), red to red (right audio), and white to white (left audio).

### NOTE

For monaural TVs, which have only one audio jack, connect either the right or left audio connector to the audio jack.

- 3 Select the appropriate video input on your TV (see “No Picture” under “Troubleshooting”).

### Other AV Input

You can also connect to additional TV input types by using the Xbox 360 Component HD AV cable, the Xbox 360 S-Video AV Cable, or the Xbox 360 VGA HD AV Cable (all sold separately). For more information, go to [www.xbox.com/hardware](http://www.xbox.com/hardware).

### Connect to a Digital Audio Optical AV System (Optional)

If you have an audio system (typically, a receiver or amplifier) that supports digital audio input, you can connect to digital audio rather than to the standard left and right audio by using the Xbox 360 Component HD AV cable, the Xbox 360 S-Video cable, or the Xbox 360 VGA video cable (all sold separately). Digital audio should produce higher-quality sound. Follow the AV cable instructions for connecting digital audio.

## CONNECT THE CONSOLE TO POWER



### ⚠ Electrical Safety

As with many other electrical devices, failure to take the following precautions can result in serious injury or death from electric shock or fire or damage to the Xbox 360 video game system.

Select an appropriate power source for your Xbox 360 console:

- Use only the power supply unit and AC power cord that came with your console or that you received from an authorized repair center. If you are not sure if you have the correct power supply unit, compare the model number on the power supply unit with the model number specified on your console. If you need a replacement power supply unit or AC power cord, contact Xbox Customer Support.
- Confirm that your electrical outlet provides the type of power indicated on the power supply unit (in terms of voltage [V] and frequency [Hz]). If you are not sure of the type of power supplied to your home, consult a qualified electrician.
- Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable. Only use AC power provided by a standard wall outlet.
- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle. Confirm that they are rated to handle the total current (in amps [A]) drawn by the Xbox 360 console (indicated on the power supply unit) and any other devices that are on the same circuit.
- Use a properly grounded electrical outlet that accommodates the three-prong grounding plug. Do not remove the grounding prong. If the plug does not fit into your outlet, have an electrician replace the obsolete outlet.

### To avoid damaging the power cords and power supply:

- Do not wrap power cords around the power supply.
- Protect the power cords from being walked on.
- Protect cords from being pinched or sharply bent, particularly where they connect to the power outlet, the power supply unit, and the console.
- Do not jerk, knot, sharply bend, or otherwise abuse the power cords.
- Do not expose the power cords to sources of heat.
- Keep children and pets away from the power cords. Do not allow them to bite or chew on them.
- When disconnecting the power cords, pull on the plug—do not pull on the cord.
- Do not let the power supply hang from either power cord.

If a power cord or power supply becomes damaged in any way, stop using it immediately and contact Xbox Customer Support for a replacement.

Unplug your Xbox 360 video game and entertainment system during lightning storms or when unused for long periods of time.

Always connect the power cords according to the following instructions:

- 1 Fully insert the power supply cord into the Xbox 360 console until it clicks.
- 2 Plug the AC power cord into the power supply until it stops.
- 3 Plug the other end of the AC power cord into the wall outlet.

## THE XBOX 360 CONTROLLER

The Xbox 360 Controller is for use with the Xbox 360 video game and entertainment system or with most Microsoft Windows XP-based computers.

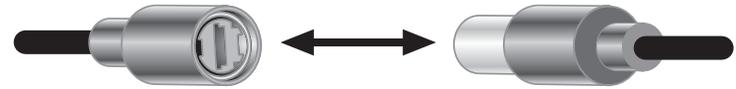
Prior to using the Xbox 360 Controller with a Windows XP-based PC, you must install Xbox 360 Controller for Windows software available at [www.windowsgaming.com](http://www.windowsgaming.com). This software includes important safety information and health warnings.

### The Xbox Guide Button

All controllers and remotes for your Xbox 360 video game and entertainment system are equipped with an Xbox Guide button. Press the Xbox Guide button to show the Xbox Guide at any time.

### Ring of Light

The controller Xbox Guide button and the console Power button are both surrounded by the Ring of Light, which is made up of four quadrants. When a controller is connected to your console, it is assigned a quadrant, which glows green to indicate the controller's position. As more controllers are added, each quadrant of the console glows green to reflect the added controller's number. The Ring of Light on the console will also flash combinations of red if there are system problems. See "Troubleshooting" for more details.



### The Inline Release

Your controller cord has an inline release. This is a safety feature designed to reduce the chance of the Xbox 360 console or computer falling when the cord is pulled. If the console or computer falls and hits someone, especially a small child, it could cause serious injury. To reduce the risk of injuries or damage to the console or computer, it is important to use the controller and the inline release properly. Use the controller connector, not the inline release, to routinely connect and disconnect the controller. If an inline release disconnects, simply reconnect it by aligning the grooved indentations and pressing the two parts completely together. The controller will not work unless the inline release is connected properly.

### ⚠ WARNING

Never tape, glue, or otherwise prevent an inline release from pulling apart.

The inline release reduces, but does not eliminate, the risk of the computer or console being pulled off its surface. To further reduce the risk:

- Do not allow anyone to pull on the controller or controller cord in a way that causes the computer or console to move.
- Do not allow controller cords to become crossed or tangled with one another.

### Connect Your Controller to Your Xbox 360 Console

To connect the Xbox 360 Controller to the Xbox 360 console, insert the controller cord connector into any USB port on the console. To disconnect, pull the controller cord connector out. Be sure to pull on the connector, not the cable.

### NOTE

Do not touch controller cord terminals with your fingers or allow metal parts to touch them. Doing so may damage the controller or the console.

Never force a connector into a USB port. If the connector doesn't easily connect, flip the connector over and try again.

### Turn on Your Xbox 360 Console

To turn on your Xbox 360 console, press the Xbox Guide button or **Start** on your controller, or press the Power or Eject button on the console.

To turn off your console, press the Xbox Guide button to display the Xbox Guide, select **Options**, and then **Shut Down**. You can also press the Power button on your console to turn it off.

### Select Language and Other Settings

The first time you turn on your Xbox 360 console, you will be prompted to enter a **Language**. Follow the prompts to select a language for your Xbox 360 video game and entertainment system.

You can change language and other console settings of the **System** area of the Xbox Dashboard. You can select other settings from the **System** area also, including time, audio, display, and whether you want the Xbox 360 console to turn off automatically after six hours of non-use.

## FAMILY SETTINGS



The new Family Settings feature on the Xbox 360 console gives parents and caregivers the ability to provide age-appropriate entertainment through customized settings. Console settings can limit the games and movies that can be played on your console. Xbox Live settings can customize the Xbox Live experience for each child account, even when playing away from home.

### Apply Family Settings

To apply family settings for games and your console:

- 1 In the Xbox Dashboard, select **System** and then select **Family Settings**.
- 2 Choose the settings you want to apply to your console and your Xbox Live accounts.

Family Settings for the console restrict the games and movies that can be played by anyone on your Xbox 360 console, based on the rating systems used in your locale. Xbox 360 supports the rating systems used in most regions and countries.

In the U.S. and Canada, the Family Settings for Xbox 360 are based on the ESRB (Entertainment Software Rating Board) rating system and movie settings are based on the MPAA (Motion Picture Association of America) rating system. By default, the Xbox 360 video game and entertainment system is set to Allow All for games and movies.

### Xbox Live Settings

You can make sure that your family has a positive experience on Xbox Live by setting limits for each child account. You can manage up to eight settings for each account and set different limits for each account. Your child's Xbox Live settings are pre-selected when their Xbox Live account is created. You may make changes at any time by selecting **System**, **Family Settings**, **Xbox Live Controls**, and picking the child's account.

Family Settings for Xbox Live includes these features:

- Parental approval for adding individuals to your child's friends list.
- Limiting voice, video, and text chat to individuals on your child's friends list.
- Blocking or limiting the display of your child's profile information and online presence.
- Blocking or limiting your child's ability to view content created by other gamers.
- Blocking access to Xbox Live multiplayer games.
- Preventing your child from purchasing items on Xbox Live Marketplace.

## USING THE DISC DRIVE



To insert a CD or DVD:

- 1 Press the Eject button to open the disc tray.
- 2 Place the Xbox 360 game disc, audio CD, or DVD on the disc tray with the label up or to the right if the console is vertical.

To eject a disc:

- 1 Press the Eject button to open the disc tray.
- 2 Remove the disc.
- 3 Press the Eject button to close the disc tray.

### NOTE

When the console is oriented vertically, make sure the disc is held in place by the tabs on the disc tray so that it doesn't fall.

### IMPORTANT

To avoid jamming the DVD drive and damaging discs or the Xbox 360 console:

- Remove discs before moving the console or tilting it between the horizontal and vertical positions.
- Never use cracked discs. They can shatter inside the console and jam or break internal parts.
- When the console is vertical, do not use discs that are smaller than standard DVDs and CDs.

If the DVD drive jams or is damaged, contact Xbox Customer Support to have your console repaired.

## **⚠ IMPORTANT HEALTH WARNINGS ABOUT PLAYING VIDEO GAMES**

### **Photosensitive Seizures**

A very small percentage of people may experience a seizure when exposed to certain visual images, including flashing lights or patterns that may appear in video games. Even people who have no history of seizures or epilepsy may have an undiagnosed condition that can cause these “photosensitive epileptic seizures” while watching video games.

These seizures may have a variety of symptoms, including lightheadedness, altered vision, eye or face twitching, jerking or shaking of arms or legs, disorientation, confusion, or momentary loss of awareness. Seizures may also cause loss of consciousness or convulsions that can lead to injury from falling down or striking nearby objects.

Immediately stop playing and consult a doctor if you experience any of these symptoms. Parents should watch for or ask their children about the above symptoms—children and teenagers are more likely than adults to experience these seizures. The risk of photosensitive epileptic seizures may be reduced by taking the following precautions:

- Sit farther from the TV screen.
- Use a smaller TV screen.
- Play in a well-lit room.
- Do not play when you are drowsy or fatigued.

If you or any of your relatives have a history of seizures or epilepsy, consult a doctor before playing.

### **Musculoskeletal Disorders**

Use of game controllers, keyboards, mice, or other electronic input devices may be linked to serious injuries or disorders.

When playing video games, as with many activities, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. However,

if you experience symptoms such as persistent or recurring discomfort, pain, throbbing, aching, tingling, numbness, burning sensation, or stiffness, **DO NOT IGNORE THESE WARNING SIGNS. PROMPTLY SEE A QUALIFIED HEALTH PROFESSIONAL**, even if symptoms occur when you are not playing a video game. Symptoms such as these can be associated with painful and sometimes permanently disabling injuries or disorders of the nerves, muscles, tendons, blood vessels, and other parts of the body. These musculoskeletal disorders (MSDs) include carpal tunnel syndrome, tendonitis, tenosynovitis, vibration syndromes, and other conditions.

While researchers are not yet able to answer many questions about MSDs, there is general agreement that many factors may be linked to their occurrence, including medical and physical conditions, stress and how one copes with it, overall health, and how a person positions and uses their body during work and other activities (including playing a video game). Some studies suggest that the amount of time a person performs an activity may also be a factor.

Some guidelines that may help you work and play more comfortably and possibly reduce your risk of experiencing an MSD can be found in the Healthy Gaming Guide (available at [www.xbox.com](http://www.xbox.com)). These guidelines address topics such as:

- Positioning yourself to use comfortable, not awkward, postures.
- Keeping your hands, fingers, and other body parts relaxed.
- Taking breaks.
- Developing a healthy lifestyle.

If you have questions about how your own lifestyle, activities, or medical or physical condition may be related to MSDs, see a qualified health professional.

## **PLAY GAMES**

The Xbox 360 video game and entertainment system can play only game discs licensed by Microsoft for the Xbox 360 video game and entertainment system. Licensed games bear this logo:



For the latest information about Xbox 360 games, go to [www.xbox.com](http://www.xbox.com).

## **CONNECT TO XBOX LIVE**

You can instantly become an Xbox Live Silver member by simply connecting an Ethernet cable into the Ethernet port in the back of the console. You can create gamertags, access the Xbox Live Marketplace, view gamer cards, participate in chats, get voice messages, make friends, and use Xbox Live Family Settings. Xbox Live Silver members get limited-time gameplay through special events like free Xbox Live Gold weekend play, Xbox Live Game with Fame and Xbox Live Prime Time.

If you're ready for the full Xbox Live experience, sign up for an Xbox Live Gold membership. Xbox Live Gold gives you all the features of Xbox Live Silver, and online multiplayer gaming, enhanced matchmaking and feedback tools, privileges and rewards on Xbox Live Marketplace, and media features such as music and photo sharing.

### **Set Up Your Connection**

Set up your Xbox Live connection using a direct connection, a router connection, or

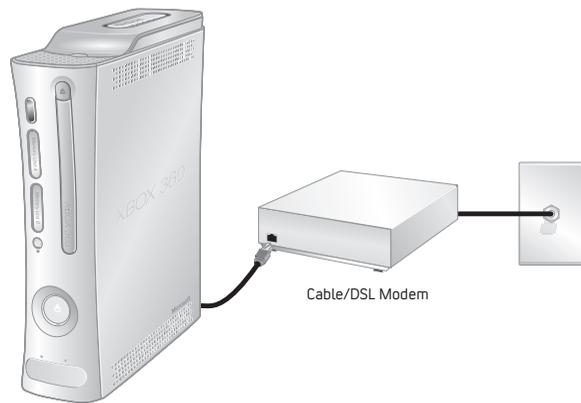
*To start a game:*

- 1** Press the Eject button to open the disc tray.
- 2** Place the Xbox 360 game disc on the disc tray with the label facing out.
- 3** Press the Eject button to close the disc tray. The game will start.

Microsoft Windows Internet Connection Sharing (ICS). You can also set up a wireless home network connection using the Xbox 360 Wireless Networking Adapter (sold separately). For more information about setting up your connection and further home networking options, go to [www.xbox.com/live](http://www.xbox.com/live).

### **NOTE**

You must have a high-speed (cable or DSL) Internet connection to play on Xbox Live. You must also have a hard drive (sold separately if your console did not come with one) or memory unit (sold separately) to store your Xbox Live account information.

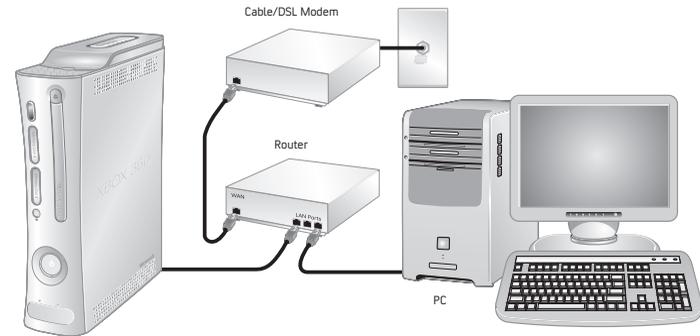


### Direct Connection

Choose a direct connection if you want the easiest way to set up and play, and you don't want to share your Internet connection with your PC (or other device).

*To set up a direct connection:*

- 1 Connect one end of an Ethernet cable to the Ethernet port on your high-speed modem and the other end to the Ethernet port on the back of your Xbox 360 console.
- 2 Follow the instructions onscreen. You may need to enter information provided by your ISP in the **System** area of the Xbox Dashboard.



### Router Connection

Choose a router connection if you want to share your Internet connection with your PC (or other device), your high-speed modem supports an Ethernet connection, and you want to be able to play on Xbox Live whether your PC is on or off.

*To set up a router connection:*

- 1 Connect an Ethernet cable to the Ethernet port on your high-speed modem and the other end to the WAN or Uplink port on your router.
- 2 Connect an Ethernet cable to an Ethernet LAN port on your router and the other end to the Ethernet port on your PC (or other device).
- 3 Connect an Ethernet cable to an Ethernet LAN port on your router and the other end to the Ethernet port on the back of your Xbox 360 console.

#### NOTE

Some modems and devices may require a network hub instead of a router.

- 4 Follow the instructions onscreen. You may need to enter information provided by your ISP in the **System** area of the Xbox Dashboard.

### Troubleshoot Your Connection

If your Xbox 360 console cannot connect automatically, you may need to manually configure your network settings in the Xbox Dashboard. Some Internet service providers (ISP's) require specific settings, including host name, MAC address, and ISP user name and password (for PPPoE authentication). If you are unsure about whether you need this information, check with your ISP. For more information, see "Troubleshooting" or [www.xbox.com/setup](http://www.xbox.com/setup).

### Sign Up for Xbox Live

To create your account, select the option for **Xbox Live** from the Xbox Dashboard and follow the instructions on the screen.

### Communicate on Xbox Live

Use your Xbox 360 Headset (sold separately) to chat and communicate with your friends while on Xbox Live.

#### Hearing Loss

Extended exposure to high volumes when using a headset may result in temporary or permanent hearing loss. Some unapproved third-party headsets may produce higher sound levels than approved Xbox 360 Headsets.

## WATCH MOVIES

Your Xbox 360 console plays DVD movies. To enhance your DVD movie playback experience, consider using the Xbox 360 Universal Media Remote (sold separately).

*To play DVD movies:*

- 1 Press the Eject button to open the disc tray.
- 2 Place the DVD movie on the disc tray with the label facing up.
- 3 Press the Eject button to close the disc tray. The DVD movie will begin playing.

- 4 Press any controller button other than the Xbox Guide button to bring up the DVD onscreen controls and then use your controller to control movie playback.

The Xbox 360 console can only play region 1 DVDs that have this logo:



## PLAY CDS

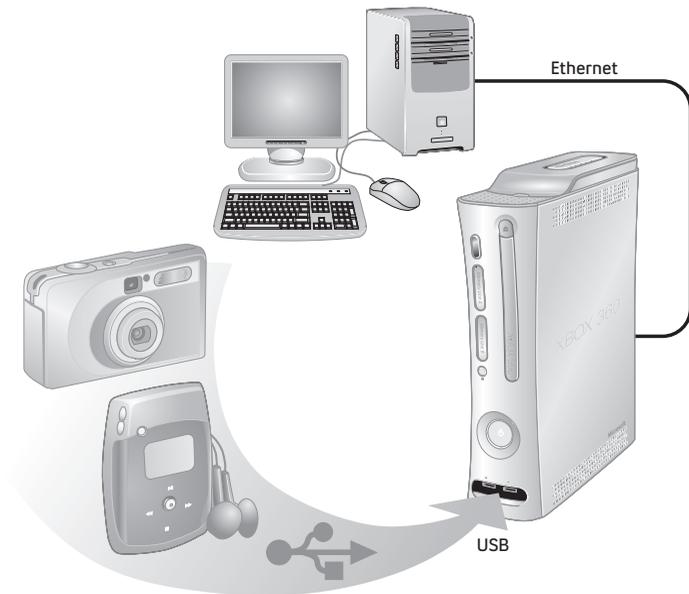
The Xbox 360 video game and entertainment system can play audio CDs that bear this logo:



*To play audio CDs:*

- 1 Press the Eject button to open the disc tray.
- 2 Place the audio CD on the disc tray with the label facing up.
- 3 Press the Eject button to close the disc tray. The CD will begin playing.

## SHARE MEDIA



You can use your Xbox 360 console to play music, view pictures, and access other media files from other devices. You can connect USB devices such as music players and digital cameras to the Xbox 360 console USB ports. You can also connect your Xbox 360 console to a Microsoft Windows PC through an Ethernet cable or other home network configuration.

For a list of third-party devices supported by your Xbox 360 video game and entertainment system go to [www.xbox.com/media](http://www.xbox.com/media).

### Stream Music to Your Console

*To stream music from a personal audio player to your Xbox 360 console:*

- 1 Connect a USB cable (not provided) between the device and your Xbox 360 console.
- 2 Configure the device to play through the USB port.

- 3 In the Xbox Dashboard, select **Media, Music, Connected Devices**.

- 4 Select the music or playlist you want to listen to.

### See Your Pictures

You can create slideshows and view pictures stored on your digital camera.

*To connect your digital camera:*

- 1 Setup your digital camera for viewing pictures. See your camera instructions for details on how to view pictures.
- 2 With your Xbox 360 console turned on, connect your camera to a USB port on the Xbox 360 console with a USB cable.
- 3 The Xbox 360 console will detect your digital camera. Follow the instructions onscreen to access pictures.

### Share Media from Your PC

You can access media files including video, audio, and pictures from a Windows-based PC. To connect to a PC, you need a simple Ethernet connection from the Ethernet port in the back of your Xbox 360 console to your PC. If your PC or home network is also connected to high-speed Internet, you can use this connection to connect to Xbox Live. For more information about these home networking options, see "Connect to Xbox Live" or [www.xbox.com/setup](http://www.xbox.com/setup).

Microsoft Windows Media Connect lets you connect your Xbox 360 console to a PC with Microsoft Windows XP Service Pack 2 (SP2), while Windows Media Center Extender technology lets you connect your Xbox 360 console to a Microsoft Windows XP Media Center-based PC.

Along with normal DVD remote control functions, the Xbox 360 Universal Remote (sold separately) has a Windows Media Extender button that lets you access a connected Windows Media Center-based PC.

### Windows Media Connect

Windows Media Connect enables your Xbox 360 console to stream music and pictures stored on your Windows XP-based computer anywhere in your home. View slide shows on your TV, and create playlists to play all your music through the same sound system connected to your Xbox 360 console through a digital audio receiver. To learn more about Windows Media Connect, go to [www.xbox.com/media](http://www.xbox.com/media).

*To setup Windows Media Connect:*

- 1 Go to [www.xbox.com/pcsetup](http://www.xbox.com/pcsetup) and download the Windows Media Connect software to your PC that is running an up-to-date version of Windows XP SP2.
- 2 Connect your Xbox 360 console to your PC using one of the networks described earlier in this manual in "Connect to Xbox Live."

- 3 On your Xbox 360 console, go to **Media**, and select pictures or music from a Windows PC. Follow the instructions on-screen to finish the Windows Media Connect setup.

### Windows Media Center Extender

Windows Media Center Extender technology in your Xbox 360 console delivers Microsoft Windows Media Center experiences—including watching or recording TV shows, viewing your digital photos, and listening to your digital music library—from your Windows Media Center-based PC to any TV in your home. When you connect your Xbox 360 console to the same network as your Windows Media Center-based PC, Media Center Extender for Xbox 360 technology delivers the Media Center experiences to your Xbox 360 video game and entertainment system.

To learn more about Windows Media Center Extender for Xbox 360, go to [www.microsoft.com/extender](http://www.microsoft.com/extender)

*To setup Windows Media Center Extender:*

- 1 Go to [www.xbox.com/pcsetup](http://www.xbox.com/pcsetup) and download the latest Windows Media Center software update to your Windows Media Center-based PC.
- 2 Connect your Xbox 360 console to your Windows Media Center-based PC using one of the networks described earlier in this manual in "Connect to Xbox Live."
- 3 On your Xbox 360 console, go to **Media**, and select Media Center Extender. Follow the instructions on-screen to finish the Windows Media Center Extender setup.

## STORAGE

If you are going to connect to Xbox Live you will need a place to store your profile information, game information, and all of the great content available on Xbox Live. The Xbox 360 video game and entertainment system has two data storage options, the Xbox 360 Hard Drive for all of your storage needs and the Xbox 360 Memory Unit for portable storage.

### Removable Hard Drive

You can add an Xbox 360 Hard Drive (sold separately) to your Xbox 360 console for additional storage. The Xbox 360 Hard Drive provides extensive storage for downloadable game content, saved games, gamer profiles, and Xbox Live membership information. A hard drive is required to play original Xbox games on your Xbox 360 console.

### Memory Units

You can also connect up to two portable memory units (sold separately) to the memory unit ports on the front of the Xbox 360 console for additional storage. Memory units are smaller than your hard drive, but designed to be portable so you can take your Xbox Live profile or saved games to other Xbox 360 consoles. You can also take your memory unit to participating retailers and download content from their Xbox 360 Demo Kiosks.



## ADD WIRELESS CONTROLLERS

Your Xbox 360 console comes ready to use with up to four Xbox 360 wireless controllers (sold separately) or a combination of four controllers, wired and wireless. To add a wireless controller to your console, see the Xbox 360 Wireless Controller instructions.

## CONNECT ADDITIONAL PERIPHERALS

The Xbox 360 system is designed to work with a variety of external devices, including:

- Up to four wireless controllers and other gameplay peripherals, including the Xbox 360 Controller (sold separately).
- AV connectors such as component video cables and digital audio cables, including the Xbox 360 S-Video AV Cable and Xbox 360 VGA HD AV Cable (sold separately).
- Ethernet and wireless home networking devices such as the Xbox 360 Wireless Networking Adapter (sold separately).
- Storage devices such as your Xbox 360 Hard Drive (sold separately), Xbox 360 Memory Units (sold separately) and USB-based storage devices.
- USB-based media devices such as music players and digital cameras.
- Custom Xbox 360 Faceplates.

Look for the Xbox Authentic Product logo for peripherals from Microsoft for use with your Xbox 360 system:



For devices from other manufacturers, look for one of the following logos, which means the device has been tested to meet stringent compatibility requirements to work with Xbox 360 or Xbox Live. For more information about compatible devices, go to [www.xbox.com](http://www.xbox.com).



## TROUBLESHOOTING

Follow these steps to troubleshoot difficulties with the Xbox 360 video game and entertainment system. If the steps in this troubleshooting section do not solve your problem, contact Xbox Customer Support. Go to [www.xbox.com/support](http://www.xbox.com/support) or call the Xbox Customer Support number provided on the back cover. Do not take your Xbox 360 console or its peripherals to your retailer for repair or service unless instructed to do so by an Xbox Customer Support representative.

### ⚠ Do Not Attempt Repairs

Do not attempt to take apart, open, service, or modify the Xbox 360 console, power supply or peripherals. Doing so could present the risk of electric shock, fire or damage to your Xbox 360 console. Any evidence of any attempt to open and/or modify the Xbox 360 console, including any peeling, puncturing, or removal of any of the labels, will void the Limited Warranty and render the Xbox 360 console ineligible for authorized repair.

### No Power

Confirm that you have an appropriate power source and check all connections between wall outlet and power supply, and power supply and console (see "Connect the Console to Power"). The power supply light should glow green when it is working properly.

### No Picture

Connect the appropriate AV cable. Turn on the TV. Select the video input on the TV (or VCR, if connected to a VCR) that displays the Xbox 360 game. Common names for video input include Input Select, AUX, Line In, Line, In, Input, Source, and EXT, depending on your TV or VCR type. For more information, see your TV or VCR manual.

### No Sound

Check the AV connection. If you're using digital audio, make sure the receiver is turned on and the output in your Xbox 360 console's audio settings is set correctly.

### Poor Quality Sound

Clean the disc as shown in "Care and Cleaning" in the Xbox 360 Warranty manual (Volume 2). Check the AV connection. Play Dolby® Digital audio only on audio systems that support Dolby Digital. Select the audio output that is supported by your system or TV: stereo or Dolby Surround for stereo speakers, mono for monaural speakers. If sound is coming from only one speaker, check that all audio cables are connected correctly.

### Disc Tray Does Not Open

Make sure the removable faceplate on the front of the console is fully connected and properly aligned. Check the connection to power (see "Connect the Console to Power"). Turn on the Xbox 360 console by pressing the Power button.

### Game, Movie or Music Does Not Start

Play only supported discs (Xbox 360 games, audio CDs, DVD movies). Insert the disc with the label up and close the disc tray. Clean the disc as shown in "Care and Cleaning" in the Xbox 360 Warranty manual (Volume 2).

### Ring of Light Flashes

The lights in the console Ring of Light should glow solid while the Xbox 360 video game and entertainment system is on and flash when you press the Eject button. If the Ring of Light flashes differently during operation, the Xbox 360 video game and entertainment system has an internal problem:

- Four lights on console flash red: Check your AV cable.
- Two left lights on console flash red: The Xbox 360 console is too hot and will not play games until cooled down. Place the Xbox 360 console in a well-ventilated area away from other heat sources. Once the console cools, the flashing will stop and the Xbox 360 video game and entertainment system can be played. For more information, see "Select a Location for the Xbox 360 Console."
- Four lights on controller periodically flash green: No Ring of Light quadrant assignment. The controller is not connected or all four quadrants are full.
- All other patterns: Internal problem requires service. Contact Xbox Customer Support.

### Peripheral Does Not Work

Use Xbox 360-compatible peripherals that have this logo:

If a peripheral is not supported by a specific game, the game may not play.

### Cannot Save Game

The Xbox 360 Hard Drive or Memory Unit must have enough free space to save the game. Delete unwanted items from storage or attach an additional memory unit (sold separately) for more space.

### Customer Support

Go to [www.xbox.com/support](http://www.xbox.com/support) or call Xbox 360 Customer Support:

- United States and Canada: 1-800-4MY-XBOX (1-800-469-9269)  
TTY users: 1-866-740-XBOX (1-866-740-9269)
- Mexico: 001-866-745-83-12  
TTY users: 001-866-251-26-21
- Colombia: 01-800-912-1830

### Service à la clientèle

Visitez la page [www.xbox.com/support](http://www.xbox.com/support) ou appelez le Service à la clientèle Xbox 360 :

- États-Unis et Canada : 1-800-4MY-XBOX (1-800-469-9269)  
Utilisateurs de TTY : 1-866-740-XBOX (1-866-740-9269)
- Mexique : 001-866-745-83-12  
Utilisateurs de TTY : 001-866-251-26-21
- Colombie : 01-800-912-1830

### Servicio de soporte al cliente

Visita [www.xbox.com/support](http://www.xbox.com/support) o llama al número del Servicio de soporte al cliente de Xbox 360:

- Estados Unidos y Canadá: 1-800-4MY-XBOX (1-800-469-9269)  
Usuarios TTY: 1-866-740-XBOX (1-866-740-9269)
- México: 001-866-745-83-12  
Usuarios TTY: 001-866-251-26-21
- Colombia: 01-800-912-1830

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## Register your **Xbox 360** console online today.

It only takes a few minutes to join the Xbox community and gain access to exclusive information, rewards and offers.

Go to [www.xbox.com/registermyxbox](http://www.xbox.com/registermyxbox)

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## Inscrivez votre Console **Xbox 360** en ligne dès aujourd'hui

Quelques minutes suffisent pour vous joindre à la communauté Xbox et accéder à des informations, récompenses et offres exclusives.

Visitez la page [www.xbox.com/registermyxbox](http://www.xbox.com/registermyxbox)

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## Registra tu Consola **Xbox 360** en línea hoy mismo

En sólo unos minutos, únete a la comunidad Xbox y obtén acceso a información exclusiva, premios y ofertas.

Visita [www.xbox.com/registermyxbox](http://www.xbox.com/registermyxbox)

