

Overview

HP 962XL Ink Cartridge, cyan

Count on professional-quality documents. Original HP ink cartridges provide impressive reliability for dependable performance, reliable page yields, and durable results.[1] Print business documents that combine vibrant colors and sharp black text.

Reliable performance, standout results

Original HP ink cartridges are designed to work with your HP printer for optimal quality and reliability.

Cartridges designed for your printing volume

Print 2x more pages and replace cartridges less often, using Original HP high-yield ink cartridges.[2]

Designed to conserve

Easily recycle your Original HP cartridges at no charge through HP Planet Partners.[4]

Features





Designed to work first time, every time^[6]

Quality prints you can take pride in





The environmental choice.^[7]

Better together. Better results.





Print thousands of pages

Original HP proprietary inks

[1] Based on HP internal testing. See http://www. hp.com/go/printpermanence.

[2] Based on cartridge yields for HP 962XL ink cartridges compared with HP 962 standard ink cartridges. For more information, see http://www.hp.com/go/learnaboutsupplies.

[4] HP Planet Partners Program availability varies. For more information, see http://www.visit hp.com/recycle.

[6] See http://www.hp.com/go/suppliesclaims.

[7] HP Planet Partners Program availability varies. For details, see http://www.hp.com/recycle. On recycled materials in cartridges, see http://www.hp.com/go/recycledcontent.

Specifications

Ink types	Pigment-based
Color(s) of printing supplies	Cyan
Print Technology	Ink
Supply type	Cartridges
Print cartridge volume delivered	22.77 ml
Operating temperature range	5 to 35℃
Storage temperature range	-40 to 60℃
Operating humidity range	10 to 90% RH
Non-Operating Humidity Range	10 to 90% RH
Print Resolution Technologies	TIJ 4.X
Compatibility	HP OfficeJet Pro 9010 All-in-One Printer series, HP OfficeJet Pro 9020 All-in-One Printer series
Product count per unit	1
Case or master carton quantity	24
Quantity per pallet	4224
Count of carton in pallet	176
UPC number	(140) 192545377959
Pallet barcode	(140) 50192545377954
Minimum dimensions (W x D x H)	114 x 25 x 126 mm
Minimum dimensions (W x D x H)	4.49 x 0.98 x 4.96 in
Package dimensions (W x D x H)	114 x 25 x 126 mm
Package dimensions (W x D x H)	4.49 x 0.98 x 4.96 in
Case or master carton dimensions (W x D x H)	252 x 249.9 x 108 mm
Case dimensions (case or master carton)	9.92 x 9.84 x 4.25 in
Pallet dimensions (W x D x H)	1016 x 1219.2 x 1333.5 mm
Pallet dimensions	40 x 48 x 52.5 in
Case weight (case or master carton)	1.86 kg
Package weight	0.07 kg
Package weight	0.15 lb
Pallet weight	345.8 kg
Pallet weight	761.6 lb
Page Yield	1600

What's in the box	Ink cartridge
Warranty	HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty.

Additional specifications

Cartridge Colors	Cyan
Case weight (case or master carton, imperial)	4.1 lb
Count of cartons per pallet layer	16
Count of layers in pallet	11
Country of origin	Made in Malaysia, China, Singapore, Ireland
Empty weight	26.75 g (+/- 0.02 g)
Inner pack ITF-14 unit code	(140) 30192545377950
Operating temperature range	41 to 95°F
Package count	1
Page yield (color)	~1,600 pages
Page yield footnote	Tested in HP OfficeJet Pro 9020 Printer. Average continuous composite (cyan/magenta/yellow) yield based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. For details, see http://www.hp.com/go/learnaboutsupplies.
Print technology	HP Thermal Inkjet
Product subgroup	High Capacity Ink Cartridges
Quantity per box	4
Segment	OfficeJet Pro
Segment Selectability	OfficeJet Pro 962XL
-	
Selectability	962XL
Selectability Smaller master carton barcode	962XL
Selectability Smaller master carton barcode Stacking number for pallet	962XL (140) 40192545377957 2
Selectability Smaller master carton barcode Stacking number for pallet Storage temperature range	962XL (140) 40192545377957 2 -40 to 140°F
Selectability Smaller master carton barcode Stacking number for pallet Storage temperature range Subgroup	962XL (140) 40192545377957 2 -40 to 140°F High Capacity Cartridges
Selectability Smaller master carton barcode Stacking number for pallet Storage temperature range Subgroup UNSPSC code	962XL (140) 40192545377957 2 -40 to 140°F High Capacity Cartridges 44103105 HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty. This warranty pertains to the product when used in its designated HP or authorized OEM printing device. HP will, at HP's option, either refund the purchase price or replace products that prove to be defective. Visit the HP online support web site http://www.hp.com/support for a list of support