Healthcare Products

The Ultimate Patient Experience

Earbuds Disposable Headphones Specialty Headphones Communication Headsets Remote Audio Accessories Comfort Custom Kits



AVID History

AVID, which stands for Audio Visual Instructional Device was established in 1951, manufacturing value-based audio equipment. AVID, a privately held company located in Middletown, RI, sells its entertainment and comfort items into a variety of distribution channels.

The AVID Healthcare division was established in 1971 to supply healthcare facilities with entertainment and comfort items to their patients. Throughout the years products were developed i.e. ear bud sets, pillow speakers, slipper socks, eye shades, and comfort kits, to meet the specific needs of the healthcare market. AVID is committed to developing and providing the best products to enhance the patient experience.

AVID Healthcare Serves the Following Segments:

- Hospitals
- Rehabilitation Centers
- Dialysis Centers
- Cancer Centers
- Surgical Centers
- Blood Centers
- · Dentists & Physicians

AVID Healthcare Offering:

- In-Room Entertainment Products
- Communication Products
- Comfort Products

Customer Consultation:

- Product Selection
- Custom Kits
- Branding Strategy
- Sampling Program
- Distribution Solution
- Recycling Program



Patient Experience

Patient Experience: Why Does It Matter?

Music & Calm

Hospitalization can result not only in physical stress from invasive treatments and therapies, but emotional stress as well from unexpected news, unfamiliar environments, inability to conduct normal activities and lack of control. Listening to music in the medical setting provides patients a familiar and positive way to cope.

Through successful music experiences and TV watching, patients and visitors can regain a sense of control, comfort and relaxation. Music is clinically recognized to influence biological responses such as heart rate, blood pressure, respiration rate, cardiac output, muscle tone, pupillary responses, skin responses, the immune system, and endorphin production.

Numerous studies come from increasing interest in non pharmacological methods --particularly pleasant auditory stimulation-- has prompted research in this field. The use of music during and after surgery has attracted attention recently, and several clinical studies and reviews on the topic have been published.

A new study finds that participants who concentrate on melodies such as "Twinkle Twinkle Little Star" while receiving safe electric shocks cut pain levels by 17% overall. Moreover, actively listening to music is twice as effective at slashing pain levels for highly anxious types as compared to their less-anxious counterparts.

- Journal of Pain

The key to using music to reduce pain is active listening, which is what you do when watching TV or when listening to familiar songs that you would sing along with staying emotionally and cognitively absorbed. Previous studies have found that listening to music helped people workout longer or keep their hands in ice water for more time than those who didn't listen to tunes. Many of the same brain pathways that process music also process pain. Focusing on music engages your mind and triggers emotional responses to compete with pain pathways so you have less resources leftover to process aches.

Many of the brain pathways that process music also process pain.

Researchers speculate that actively listening to music might work best for easing acute pain, such as the kind you feel post-surgery, while getting an endoscopy or shot, or when sitting in the dentist's chair. For other types of pain, such as chronic headaches, zoning out to relaxing music rather than focusing on the specific melodies may be more beneficial to help relieve pain.

Comfort and warmth

It is recognized that comfort and warmth will alleviate the stress that a patient may feel from being sick and/or confined in a foreign environment. This complex natural alarm system also communicates with regions of their brain that control mood, motivation and fear. In a nut shell, stress and tensions will modify body response to treatment.

FACILITY BENEFITS

FEWER patient complications medicine faster recovery

PATIENT BENEFITS

REDUCE pain fatigue stress cramps

Earbuds

AVID has selected a large assortment of easy-to-store, light weight earbuds: single reusable earbud, disposable earbuds, noise-reducing inear designs, and hook earphones, that will fit every need you may have, from in-room to outpatient entertainment. These earbuds come with a 6-foot cable and a 3.5mm single pin. Feel free to consult your AVID representative for more options.







Disposable Headsets

Provide your patients with ear buds, ear clips, or headphones that are comfortable, lightweight, and offer good sound quality. Foam ear pads are included to provide maximum comfort and fit. All headsets are delivered in individually sealed PE bags. We can provide additional packaging options upon request. Headsets specifications can be customized to meet specific usage requirements i.e. cord length, plug configuration, mono or stereo.

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- All headsets come sealed individually in a PE bag, however we can also evaluate other packaging options for your convenience.
 - Cable lengths available: 6ft/1.8m. Consult our sales staff for other options.
 - · Can be printed with your logo, tagline or the name of the facility.





AE-08

This is a great choice as a basic low cost over the head style of headphone.

AE-711R

A mid-sized adult headset with adjustable headband and foam ear pads. The articulating ear cups provide micro fit adjustment and allow for easy storage.



AE-711V

Like the AE-711 with vinyl ear pads. The leatherette adds a level of comfort and quality normally found on higher cost headsets.



Like the AE-711 with an added feature, volume control. Instead of having to adjust volume at the source, volume adjustments can be made on the headset cord. Volume control always within reach.



AE-833 An over-the-head stereo headset with a single wire, 6ft cord and 3.5 mm plug.



An over-the-head stereo headset with double wires, 6ft cord and 3.5 mm plug.



FV-060

One of our best sellers. Fully adjustable headset with articulating ear cups. Perfect for patient entertainment and lab work. The leatherette ear pads fit snuggly against the ear blocking ambient sounds.

Various colors in stock.



Specialty Headphones



Bone Conduction Headset

AVID's Bone Conduction Headphones are comfortable, sweat-proof and waterproof. They offer a secure fit without the annoyance of earbuds or eartips in your ears. This headset utilizes bone conduction technology to transmit sound through the vibration of your bone to the inner ear (see diagram A) without passing through the eardrum. This technology prevents damage to the eardrum and reduces stress on the ear, allowing you to hear ambient noise while listening to music.

Clarity

- · Active Noise Cancelling Headphones
- · Noise Reduction: 20dB @ 500 Hz
- · Comfortable leatherette earpads
- · Adjustable padded headband for comfort
- · 40mm speaker for great bass sound
- · 3.5mm plug
- · operated (2xAAA)



AE-425

This model rests on the ear with the headband going behind the neck rather than over the head to prevent getting tangled in the user's hair. Its lightweight design allow for long periods of use without discomfort.



BT-100

- · Behind-the-neck
- · Bluetooth Stereo Headset
- \cdot Up to 12 hours of listening time
- \cdot Comes with USB charging cable
- · Light weight: 2.4 oz.

AE-812

This model features our innovated Automatic Sound Limiting technology. The sound automatically stops at 85dB which is deemed a safe listening level by the American Speech-Language-Hearing Association (ASHA). This prevents patients from turning the sound up to unsafe levels and requires no monitoring by the nurse.





Volume Control Adapter

Can be added to any model with a 3.5mm plug to add personal volume control.



Converts one headphone jack into two. Simply plug two headphones with a 3.5mm stereo plug into the female sockets and plug into your audio source.





Foam Earpads

Helps keep environments hygienic. Great for multiple people reusing the same headphone.



Vinyl Earpads

Are soft, padded earpads that are

easy to clean. Contact AVID for

sizes available.



Storage bags We have many styles and sizes.

White Earpads Color for hospital environments

Extension Cord

Make your cord 10' longer. it works with any headphone with a 3.5 mm stereo plug.



Sanitary Ear Covers Great way to re-use headphones

in a safe and sanitary way.

Communications

4-Conductor Jack with Stereo Audio and Microphone such as

iPads®, Chromebooks® and more! Earpads are permanently

attached to keep them from falling off during use.

AVID has put together a series of headsets for reliable communication in the work place. They are designed for use with devices with a single headphone jack that operates both the speakers and microphone such as some tablet computers, laptops and desk computers. These headphones have a 6' cord, single 3.5mm stereo plug, flexible microphone, foam ear pads or padded vinyl earpads for maximum comfort.



AE-39

Our AE-36 model has been so popular that we added the AE-39 with a USB plug. The USB plug provides superb sound quality. The earpads are permanently attached to keep them from falling off during use.





TRRS Plug Adaptor

It takes a single TRRS plug to change the AE-36 into dual plugs. This gives you one plug for the microphone and one plug for the speakers.

AE-36

HC-364





HC-158



AE-981

The USB plug offers excellent sound quality and removes the need for software to continually configure the microphone. The earpieces have soft padded earpads and comes with an extra pair of vinyl earpads.

Remote Audio

Bluetooth Wireless Sound Transmitter & Receiver

The AVID Transmitter is a 2 in 1 Bluetooth receiver and transmitter which incorporated the latest "aptX" decoder for Bluetooth HD quality music and low latency. The AVID Transceiver is simple to use and enables any Bluetooth enabled music device to connect to both Bluetooth and non-Bluetooth devices. AVID Transmitter is the ideal solution to link your sound devices any time and any place you need it.



Key Features:

As a Transmitter

- Bluetooth Audio Adapter 2-in-1 Receive / Transmit modes
- · Easy to switch between modes
- · 3.5mm plug standard to most audio devices
- Enables your audio devices to transfer stereo audio via Bluetooth
- Turns iPod and other amplifier speaker systems / TV's into Bluetooth enabled audio devices

Stream Quality Sound

As a Receiver



Speakers

Bluetooth Speaker

- Stream music from phone wirelessly or with 3.5mm audio jack input
- · Superior clear sound performance
- Rechargeable battery, up to 4 hours
 music time
- · Mini appearance and portable
- Compatible with all Bluetooth enabled media players, mobile phones and laptops





Hybrid Buetooth Speaker

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SP-815 Speaker & Player

😵 Bluetooth

AVID

AWD

AVID

Great for use with MP3 players, computers, and other audio devices. Charges easily through a computer with USB cable.

Pillow Speaker

- ·40mm
- · Sensitivity:109db
- · 6' cord
- · 3.5 mm plug



Comfort

It is recognized that comfort and warmth will alleviate the stress that a patient may feel from being sick and/or confined in a foreign environment. Stress will modify body response to treatment. AVID has put together a selection of comfort items that will alleviate the tensions and allow the patient to relax and go through the treatment more pleasantly.



Eye Shade

Blankets

Blankets, please consult for various colors, sizes, and quality.





Sleep Suits Many colors and varieties.



Available with no tread, single tread or double tread.

Foam Ear Plugs SNR 32dB



Pillow & Pillow Covers Neck pillows Bead, inflatable, with or without tie.





Custom Kits

AVID has extensive experience developing customized comfort kits for the hospitality and commercial airline markets. We're able to develop a customized kit to meet your comfort objectives. The consultative development process will identify product requirements and cost parameters. AVID will then submit concepts for evaluation. We offer branding consultation to ensure the comfort kits align with your marketing objectives. Your patients' experience is our top priority.

Quiet Kit

Your visitors have brought their basic care items; they were planning their overnight stay, but did not plan for the surrounding noises of the night that naturally are present in a busy healthcare facility.

This kit includes:

- Eye shade, soft and comfortable, sealed in a plastic wrap
- Headset, black, adult size, model AE-08
- · Pair of foam ear plugs



Sleep Kit

- · Soft and comfortable cotton pants and shirt
- · Comes in a convenient soft cotton pouch
- Soft slippers

Customize your kit:

- Eye shade
- Earbuds
- · Bag branded with your logo



* Many of our kits are assembled in the US, by individuals with developmental disabilities at the J. Arthur Trudeau Center in Warwick – Rhode Island.

Overnight Kit

When your visitors have an unplanned overnight stay with the patient, they need basic care items. Our unisex Overnight Kit is ideal for parents who stay overnight with their child, elderly parent or loved one. The contents are conveniently stored within the zippered canvas carry bag.

This kit consists of a user-friendly durable bag, which holds:

- · Eye shade, soft & comfortable, wrapped in a plastic bag
- · Pair of foam ear plugs sealed in a plastic wrap
- · Tooth brush sealed in plastic wrap
- Tooth paste 17g tube
- Shave cream & razor
- · Combination brush / comb
- Naturals Cleansing Shampoo 22ml bottle

Customize your kit:

- · Slipper socks
- Children activity items (tic tac toe, crayons, mini stuffed animal, etc.)
- Earbuds
- Skin care
- · Bag branded with the healthcare facility's logo



Custom Kits

AVID has graphic design team ready to create unique art work for your kit.



Customize your kit:

- Eye shade
- Sudoku or Crossword puzzle book
- Pencil
- Thicker blanket
- · Bead neck pillow

Cozy Kit

AVID has developed a unisex kit to keep your patients relaxed and warm during treatment.

This kit consists of a soft, plush drawstring pouch, which holds:

- · Blanket, fleece
- · Inflatable neck pillow
- · Anti-skid socks, one size fits all
- Hearing Solution
- Foam earplugs SNR 32 (option A)
- In-ear earbuds (option B)
- Headset (option C)

Hearing Solution - Option B.

*In-Ear Buds

- Model No: AE-215
- Sensitivity: 102dB
- Cable: 4ft/1.2m
- Plug: 3.5mm Stereo

Single Pin

Hearing Solution - Option C.

*Headset

- Model No: AE-08
- · Sensitivity: 102dB
- · Cable: 4ft/1.2m
- Plug: 3.5mm Single Pin

Available in Stereo or Mono





Home Sweet Home Kit

When visitors or patients have an unplanned overnight stay, they need basic care items. Our unisex Home Sweet Home kit is ideal for parents who stay overnight along with their child, elderly parent or loved one. The contents are conveniently stored within the zippered canvas carry pouch.

Kit includes:

A beautiful designer bag, with a zipper

- · Eye shade, soft and comfortable, wrapped in a plastic bag
- Pair of foam ear plugs sealed in a plastic wrap
- Tooth brush sealed in plastic wrap
- Tooth paste 17g tube
- Mouth wash 36ml bottle
- · Cleansing shampoo 22ml bottle
- Shaving cream
- · Shaver sealed in a plastic wrap
- · Plastic foldable comb/brush
- · Deodorant

Customize your kit:

- Slipper socks
- Children activity items (tic tac toe, crayons, mini stuffed animal, etc...)
- Earbuds
- · Bag branded with the healthcare facility's logo
- Moist towelettes
- Skin care
- Lip balm
- Hand sanitizer



Hospital

Patient care and patient experience work hand-in-hand to leave your patients healed and satisfied. AVID will partner with you to ensure the ultimate patient experience in all areas of your facility. Putting the patient at ease is our job and we take it very seriously!

Blood Center

Donating blood decreases the patient's blood volume and can lead to symptoms of stress. Usually, if the person is in good health, the signs of stress are minimal. However, stress is usually increased by the apprehension of having a needle stuck in the arm. Additionally, some patients suffering from anemia, fatigue, or other simple illnesses, will experience elevated symptoms. AVID has developed a portfolio of products that help alleviate stress, by introducing music, warmth, and comfort into the blood-giving environment. The results are a more efficient process, quicker recovery time, shorter patient visits, and high patient satisfaction.



During dialysis, the patient's blood leaves the body and goes through the dialysis machine. In this process, the blood becomes much colder than when it was in the body. For this reason, when it circulates back in the body, the patient gets cold. Moreover, the room is intentionally kept cold to accommodate the procedure. Hence, the patient is subject to cramps and muscle spasms. A simple fleece blanket will keep the patient warm and relaxed and enable the process to be more efficient.

Emergency Medical Services & Pre-Hospital Care

People injured in an accident or seeking care in the emergency room are often in shock and under stress. AVID comfort items have been developed to keep the patient as warm and comfortable as possible while being treated by medical personnel.

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AVID Commitments

Being Safe

AVID cares about peoples' safety. All of our products are are RoHS (Restriction of Hazardous Substance) compliant. We select products that are manufactured without the use of the following substances: Lead (Pb), Mercury (Hg), Cadmium (Cd), Hexavalent chromium (Cr6+), Polybrominated biphenyls (PBB) and Polybrominated diphenyl ether (PBDE), which have been identified as being harmful to humans. The use of lead-free solders and components has provided immediate health benefits to electronics industry workers around the world. RoHS also helps reduce damage to the people and the environment of the third-world countries, where much of today's "high-tech waste" resides.

Being Green

- \cdot Reduce environmental impact
- \cdot Compliant of relevant laws and regulations
- · Achieve environmental excellence with customers, partners and suppliers
- · Internal Initiatives
- · Lighting/Heating
- · IT Infrastructure Investment
- · Freight Consolidation Program
- · Packaging Design and Labeling
- · Green procurement

- · Customer initiatives
- · E-waste
- · Recycling programs



Disposable Earbuds Recycle Programs

Being Socially Responsible

AVID is committed to the following core values:

- · Ethical conduct
- \cdot Clear direction and strong leadership
- \cdot Customer focus
- \cdot Open communication
- \cdot Deliver best value
- \cdot Openness and transparency
- · Community outreach



AVID encourages team work internally and in the same way promotes a consultative approach with our customers.



AVID is the official sponsor of the Warwick Firefighters Soccer Club



AVID's partnership with the Trudeau Center enables developmentally challenged adults to participate in kit assembly.

Transportation

- · Airlines
- · Trains
- · Buses
- · Cruise Ships

Hospitality/Fitness

- · Fitness headsets for hotel and spa
- · Active fitness soft goods
- · International hotel chains
- · Innovative product design

Education

- · K thru 12 classrooms
- · Listening centers
- · Innovative headsets
- · Assistive technology
- · Educator collaboration
- · Technical service

Healthcare

- · Comfort and entertainment
- · Communication devices
- · Enhanced patient experience
- · Kits for emergency relief



What you want, when you want it!

INVENTORY NOW is a new program that keeps your facilities fully supplied at all times. We have a large selection of stock items and custom assortments of the products you need. Warehousing is always free of charge. We can ship next day; FOB from Middletown, RI to anywhere worldwide. Below is a short list of some of the many products we have in our INVENTORY NOW program. Call an AVID sales representative to learn more.

EXAMPLES



More Than 50 Years at Your Service

Sales and Marketing

- · Expert Sales Executives to help you select the right product
- · Marketing staff to support your bottom line
- Prompt and efficient phone support by our knowledgeable Customer Service staff

Operations

- · Planning and inventory optimization tools to ensure on-time delivery
- · ISO-Certified factories that deliver highest quality products
- Engineering and Logistics staff with over 30 years of experience
- Quality Assurance Program including product testing and process control.

Samples

- · Always available for you to evaluate the product
- Prompt delivery
- Free of charge



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