

Quick Reference Guide

SAMSUNG
Galaxy A10e | A20



Samsung Care

Get to know your product:

- Access user manuals, troubleshooting, and more at samsung.com/us/support

Ask the community:

- Ask questions and share solutions with other Samsung customers at us.community.samsung.com

Contact us for support:

- Get hardware or software support, at samsung.com/us/support/contact or call us at 1.800.SAMSUNG
- Find a service location near you at samsung.com/us/support/service/locations

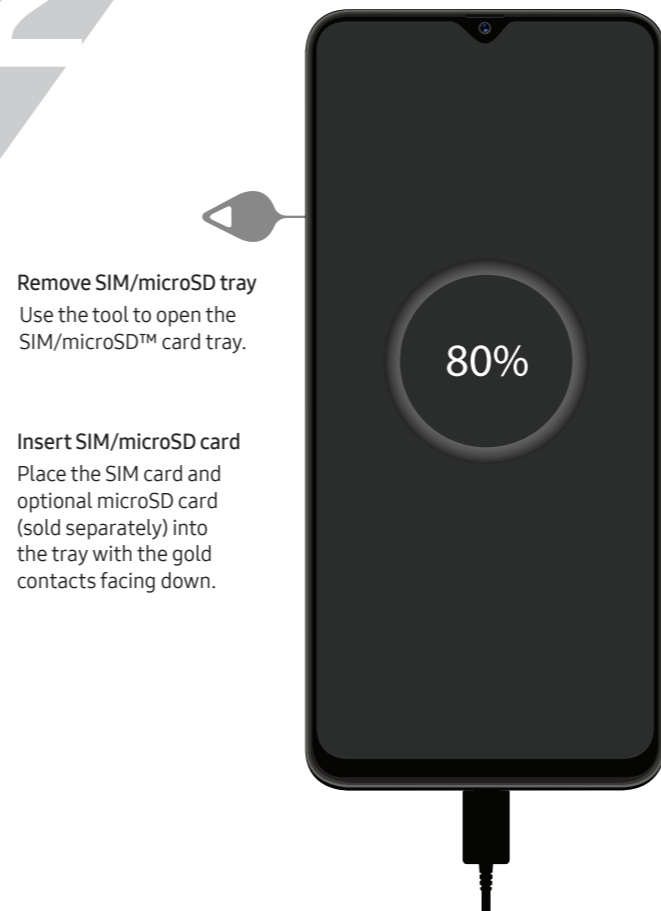
1 About your phone



Images shown are of the Galaxy A20 and are for reference only. The Galaxy A10e does not support a Dual camera or Fingerprint scanner.

2 Set up your phone

Your SIM card may be pre-installed.



Remove SIM/microSD tray
Use the tool to open the SIM/microSD™ card tray.

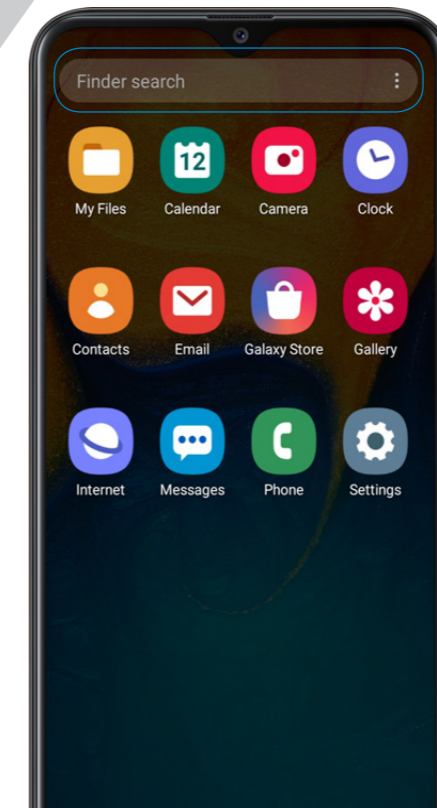
Insert SIM/microSD card
Place the SIM card and optional microSD card (sold separately) into the tray with the gold contacts facing down.

Charge your device
Before turning on your phone, charge it fully.


Backup and restore
Get help transferring contacts, photos and other content from your old phone at samsung.com/smarts witch








3 Search

From the Home screen, swipe up and search for apps, settings, contacts, and more.



Customize your phone

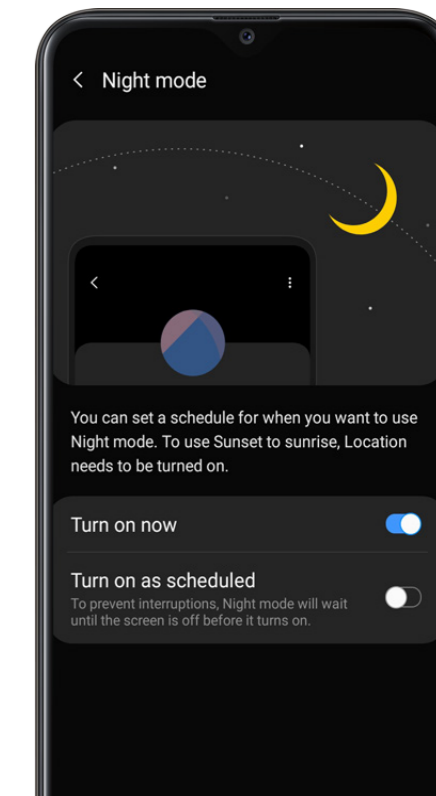
From the Home screen, swipe up, and then tap **Settings**  to customize, connect and personalize your phone:

-  **Connections**
Connect to a Wi-Fi™ network, Bluetooth device and other connection options.
-  **Sounds and vibration**
Set device volume and sounds.
-  **Display**
Customize the Home screen, navigation gestures, and display brightness.
-  **Wallpapers and themes**
Make the device your own with fun and unique wallpapers and themes.
-  **Digital wellbeing**
Configure usage limits on your device.
-  **Lock screen**
Select a screen lock type and set security options.
-  **Biometrics and security**
Set facial or fingerprint security options.

Night mode

Use a darker theme to keep your eyes comfortable at night.

From **Settings** , tap **Display**  > **Night mode**.



Camera



STICKER

Add fun overlays to faces.

TOOLS PANEL

Swipe left or right to select effects.

CAMERA MODES

Swipe left or right to select a mode.

GALLERY

View photos.

CAPTURE

Take photos.

TOGGLE CAMERAS

Switch between the back and front cameras.

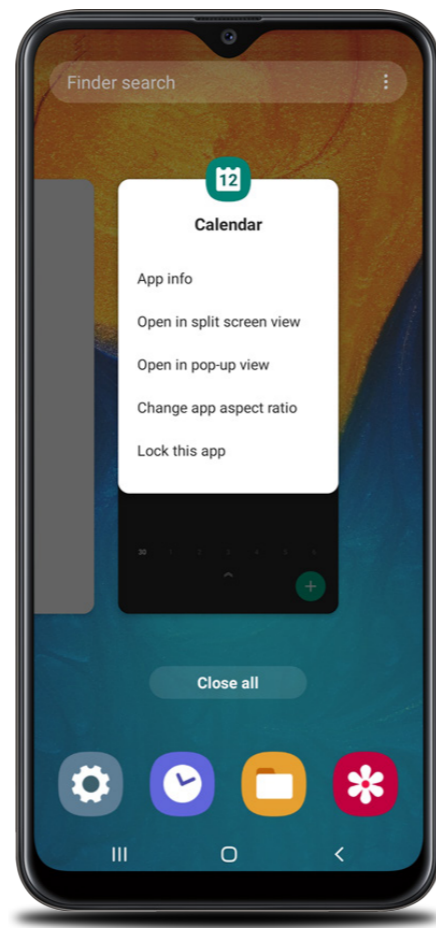


Recent apps

Enjoy the new full-screen view of recent apps.

Tap Recents to view a list of recently opened apps.

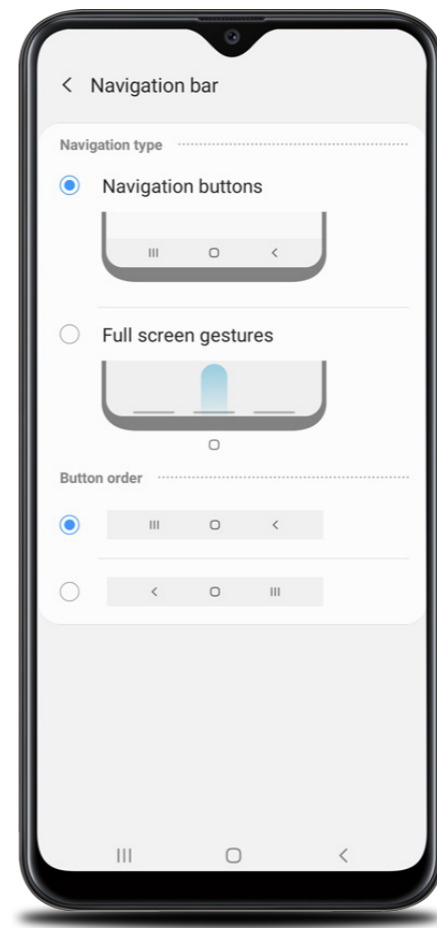
- Tap an app icon to view options.
- Swipe up to close.
- Swipe down to open.



Gestures

Customize the Home, Back, and Recents keys or remove them and use gestures instead to increase screen space.

1. From Settings , tap Display > Navigation bar.
2. Tap one of the following Navigation types:
 - Navigation buttons (default)
 - Full screen gestures
 - Button order
 - Gesture hints (Displays only when full screen gestures is selected)



Learn more

Use the Help feature to access the user manual and other information on how to use your device, including:

- Making a call
- Sending and receiving texts
- Managing contacts
- Configuring accessibility settings

To open, from Settings tap Help .

Manage your account

My Verizon Mobile app
Manage your account, track your usage, edit account information, pay your bill and more.

International travel
For features and rates when outside the US, visit: [verizonwireless.com/International](https://www.verizonwireless.com/International).

Customer service
Call 800.922.0204
Twitter @VZWSupport

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms, conditions and policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

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