

# SAMSUNG Galaxy Z Fold2 5G

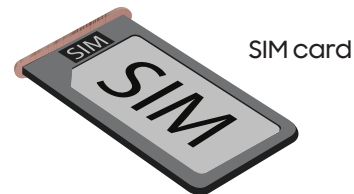
## Quick Reference Guide

### Setting up your phone

Your device SIM card may be pre-installed.

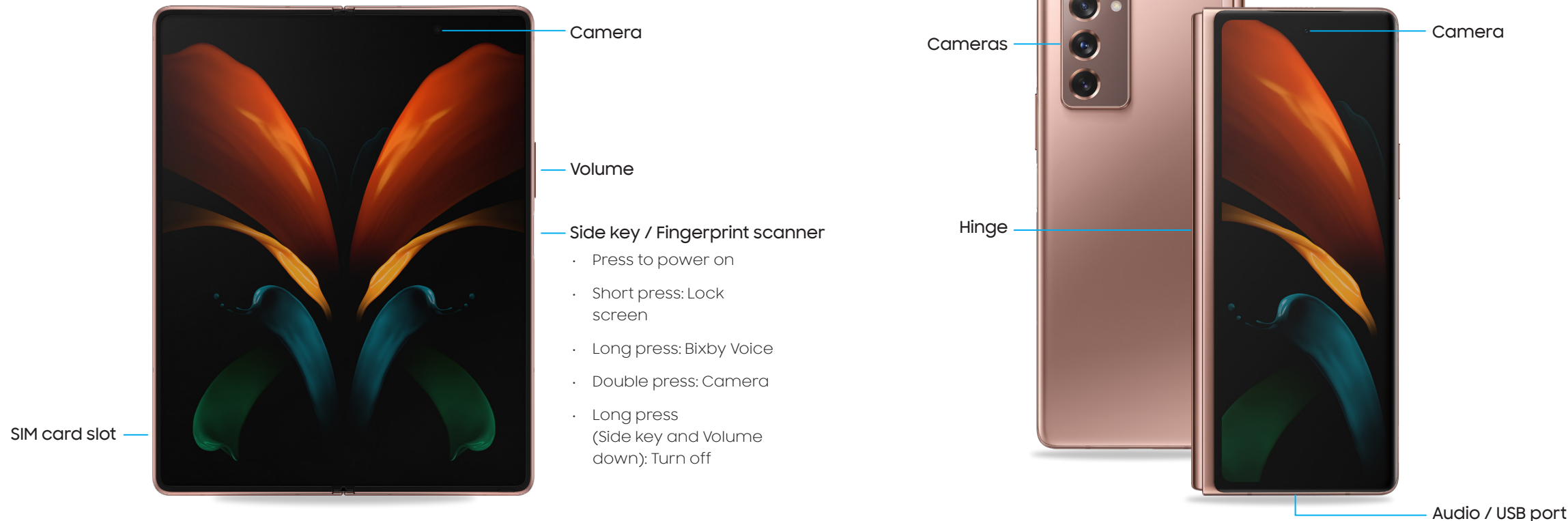
#### Install your SIM card

1. Insert the SIM ejector pin into the hole beside the card tray.
2. Pull out the card tray.



3. Insert the Nano SIM card in the tray.
4. Insert the card tray back into the slot.

### About your phone



Use only Samsung approved charging devices and accessories.

## Samsung Care

### Get to know your product

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or download the **Samsung Members** app



### Contact us

#### Questions?

Visit [us.community.samsung.com](https://us.community.samsung.com)

#### Get Support

Call 1.800.SAMSUNG

#### Service locations

Find a service location near you at [Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

### Learn more



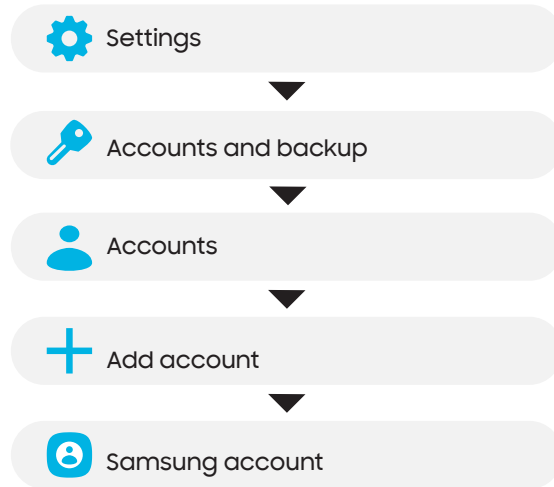
## Samsung account

Get the most out of your device by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is set up, you can

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more



For more information  
[Samsung.com/us/support/account](https://www.samsung.com/us/support/account)

## Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

### Back up your old phone

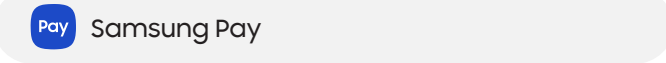
Back up your old phone using your favorite back-up app.

### Samsung Smart Switch

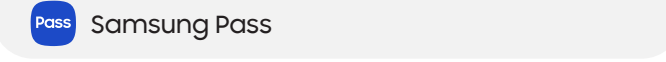
1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Select your old device type.
4. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

For more information  
[Samsung.com/us/smart-switch](https://www.samsung.com/us/smart-switch)

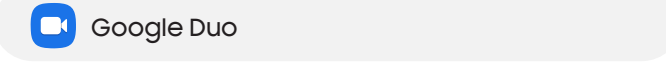
## Essential apps



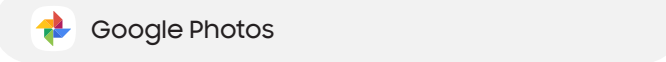
Introducing a better way to pay.



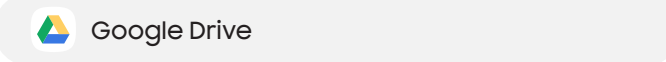
Say goodbye to forgotten passwords.



Simple, high quality video calling for smartphones, tablets, computers and smart displays.



Store and back up your photos and videos automatically to your Google Account with Google Photos™.



Store, share and access your files from any device.

For more information  
Google Duo: [duo.google.com](https://duo.google.com)  
Google Photos: [support.google.com/photos](https://support.google.com/photos)  
Google Drive: [support.google.com/drive](https://support.google.com/drive)

#### APPROVED FIRMWARE VERSIONS

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

#### INFORMATION ABOUT SAFEGUARDING HANDSETS

We encourage customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

**5G:** Devices operating on a nationwide 5G network currently use multiband dual connectivity; and receive service via both 4G LTE network and 5G network to support their connectivity. Dual connectivity could result in instances where the phone's network indicator shows "5G" in a 5G coverage area, but the device is connected to the 4G LTE.

**WARNING:** Your device contains magnets. Keep a safe distance between your device and objects that may be affected by magnets, such as credit cards and implantable medical devices. If you have an implantable medical device, consult your physician before use.

Do not attach any adhesives such as films or stickers to the main screen or remove the top protective layer.

Do not press the screen with a hard or sharp object, such as a pen or fingernail, or apply excessive pressure. When folding the device, do not place any objects, such as cards, coins, or keys, on the screen. This device is not water or dust resistant. Do not expose to liquids or small particles.

©2020 Samsung Electronics America, Inc. Samsung and Galaxy Fold are both trademarks of Samsung Electronics Co., Ltd. Other company and product names mentioned herein may be trademarks of their respective owners. Screen images simulated. Appearance of phone may vary. Images shown are for reference only.