SAMSUNG
Galaxy S20 FE 5G

Unlocked[1]

Quick Reference Guide

Samsung Care

Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product.

Visit **Samsung.com/us/support/premium-care** to enroll.

Get to know your product

Visit **Samsung.com/us/support** or download the **Samsung Members** app

▶ Play Store ▸ Ⓜ Samsung Members

Contact us

Questions?
Visit **us.community.samsung.com**

Get Support
Call **1.800.SAMSUNG**

Service locations
Find a service location near you at
Samsung.com/us/support/service/locations

Learn more

⚙ Settings ▸ 💡 Tips and help

About your phone
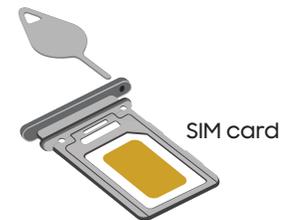
- Camera
- SIM card tray
- Cameras
- Volume
- Side key
  (Press to turn on)
- SIM card
- Audio / USB port

Insert a SIM card

1. Use the tool to open the SIM card tray.
2. With the gold contacts facing up, place the SIM card into the tray and gently press down to secure the card.
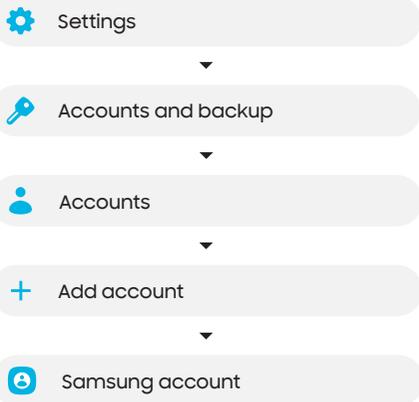
Samsung account

Get the most out of your phone by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is set up, you can

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more

⚙️ **Settings**

▼

🔑 **Accounts and backup**

▼

👤 **Accounts**

▼

➕ **Add account**

▼

👤 **Samsung account**

Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

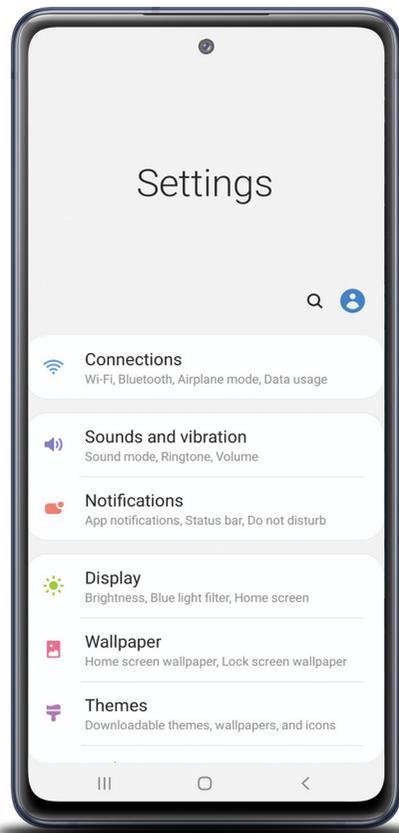Back up your old phone using your favorite back-up app.

Samsung Smart Switch

1. From your new Galaxy device, tap **Settings** > **Accounts and backup** > **Smart Switch**.
2. Tap **Receive data**.
3. Select your old device type.
4. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

Customize

Tap **Settings** to personalize your phone.

Settings

🔍 👤

📶 **Connections**
Wi-Fi, Bluetooth, Airplane mode, Data usage

🔊 **Sounds and vibration**
Sound mode, Ringtone, Volume

📱 **Notifications**
App notifications, Status bar, Do not disturb

☀️ **Display**
Brightness, Blue light filter, Home screen

🖼️ **Wallpaper**
Home screen wallpaper, Lock screen wallpaper

🎨 **Themes**
Downloadable themes, wallpapers, and icons

Essential apps

Pay **Samsung Pay**

Introducing a better way to pay.

Pass **Samsung Pass**

Say goodbye to forgotten passwords.

📹 **Google Duo**

Simple, high quality video calling for smartphones, tablets, computers and smart displays.

Google Photos

Store and back up your photos and videos automatically to your Google Account with Google Photos™.

Google Drive

Store, share and access your files from any device.

[1] Wireless voice, data and messaging services compatible with most major U.S. GSM and CDMA networks. Visit www.samsung.com for more information on your device. Support for certain features and services such as VoWiFi and Hotspot, vary by wireless service provider. See provider for compatibility details.