

# Quick Reference Guide

**SAMSUNG Galaxy Note9**



## Samsung Care

### Samsung Premium Care

Get more than just protection for your device. Pick the time and place, and a team member will meet you to setup, troubleshoot, repair or replace your product.

Enroll, at [samsung.com/us/support/premium-care](https://samsung.com/us/support/premium-care)

### GET TO KNOW YOUR PRODUCT:

- Access user manuals, troubleshooting and more at [samsung.com/us/support](https://samsung.com/us/support)

### ASK THE COMMUNITY:

- Ask questions and get solutions from Samsung customers, at [us.community.samsung.com](https://us.community.samsung.com)

### CONTACT US FOR SUPPORT:

- For hardware or software support, visit [samsung.com/us/support/contact](https://samsung.com/us/support/contact) or call us at 1.800.SAMSUNG.
- Find a service location near you, at [support-us.samsung.com/cyber/locator/asc\\_locator.jsp](https://support-us.samsung.com/cyber/locator/asc_locator.jsp)

## 1 About your phone



## Device features

### EXPANDABLE STORAGE

- Expand storage with a microSD™ card (sold separately).

### FLEXIBLE SECURITY

- Biometric security features

### CAMERA

- Live translate
- AR Emoji
- Super slow motion video

### S PEN WITH BLUETOOTH

- Remotely open an app or perform a function.

### BIXBY

- The smarter way to get things done. Say a command, identify what you're looking at or set a reminder just by pressing a button.

### IP68

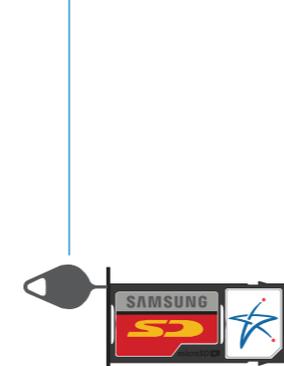
- Water resistant\*

\*For more information, see Samsung Terms and Conditions.

## 2 Set up your phone

Your SIM card may be pre-installed.

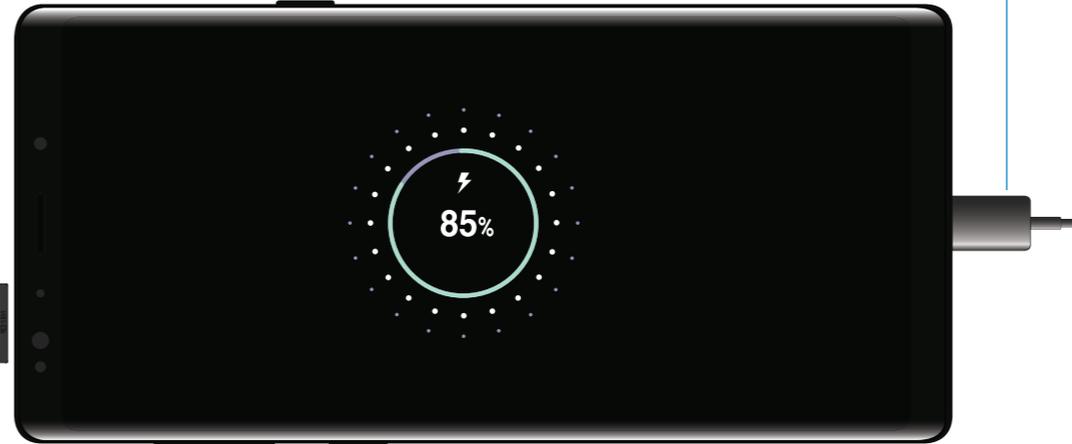
**REMOVE SIM/microSD TRAY**  
Use the tool to open the SIM/microSD card tray.



**INSERT SIM/microSD CARD**  
Slide the SIM card and the optional microSD card into the tray with the gold contacts facing down.

Caution: Use only Samsung approved charging devices and accessories. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

**CHARGE YOUR DEVICE**  
Before turning on your phone, charge it fully.



**BACKUP AND RESTORE**  
For help transferring contacts, photos and other content from your old phone, visit: [samsung.com/smarts witch](https://samsung.com/smarts witch)

## 3 Customize your phone

Pinch the home screen to change the look of your phone:



From a home screen swipe up, and then tap **Settings**  to customize, connect or turn on options to personalize your phone:

**CONNECTIONS**  
Connect to a Wi-Fi™ network, Bluetooth device and other connection options.

**SOUNDS AND VIBRATION**  
Set device volume and sounds.

**DISPLAY**  
Customize the home screen and display brightness.

**LOCK SCREEN**  
Select a screen lock type and set security options.

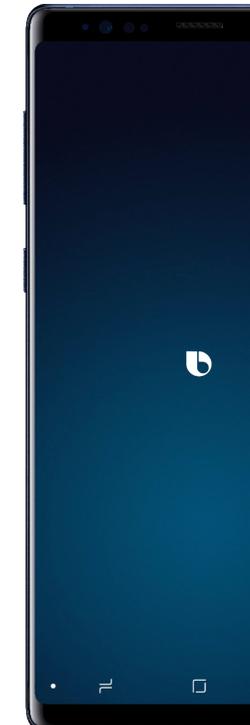
**BIOMETRICS AND SECURITY**  
Set biometric security options.

### Bixby

Set reminders, send messages, search and access content on your phone and Internet.

Press the **Bixby** button and follow the prompts.

Note: For more information about Bixby, visit [samsung.com/us/support/owners/app/Bixby](https://samsung.com/us/support/owners/app/Bixby).



## Learn more



### Need help?

The Help feature gives access to the user manual and information on how to use your device.

To open, from the Home screen, swipe up and tap **Settings** > **Help**.

- Make a call
- Contacts
- Health & Fitness
- Personalized device support
- Accessibility settings

### Search

From the home screen swipe up, and search for apps, settings, contacts and more.



## Camera



### CAMERA MODES

Swipe right or left to select a mode

### BIXBY VISION

Identify objects or locations

### TOOLS PANEL

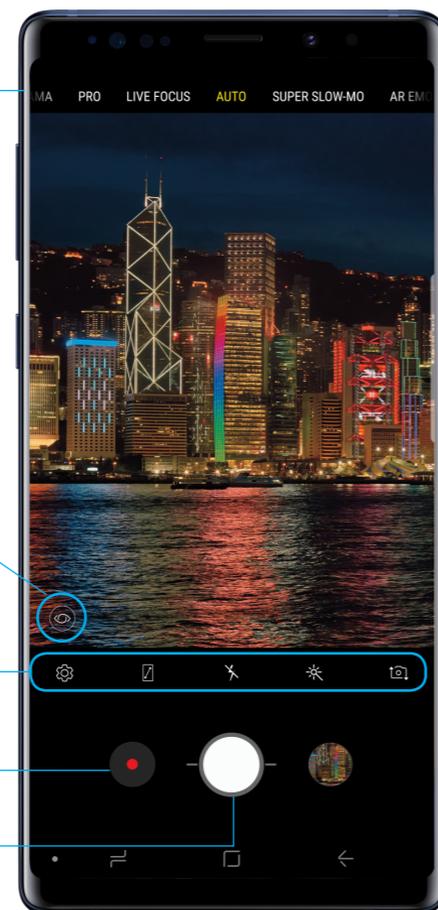
Swipe left or right to select effects

### RECORD

Record a video

### CAPTURE AND ZOOM

Capture a photo, or drag left or right to zoom in and out



### SUPER SLOW-MO

Super slow-mo captures several frames per second, slowing down reality so you can enjoy every frame.

### AR EMOJI

Create an animated emoji that looks like you.



### STICKERS

Express yourself while messaging with friends.



## Messages



Tap to create a new message.



### ATTACHMENT

Add content from the gallery, capture and add a photo, or share your location.



### STICKERS and GIFs

Share the cartoon version of yourself, or say it with a GIF.

### KEYBOARD ICONS



### EMOTICON

Skip the boring text and send a fun emoji.



### STICKERS

Share the cartoon version of yourself or preloaded stickers.



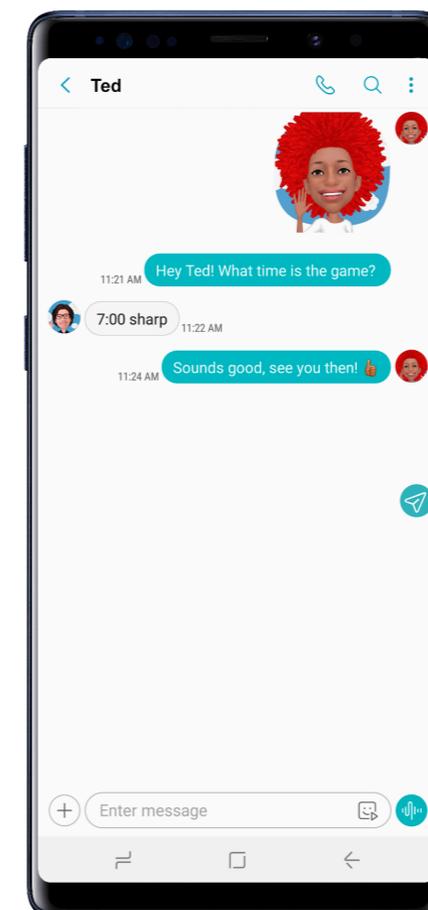
### GIFs

Send your very own GIFs.



### AUDIO MESSAGE

Say it with an audio message.



## S Pen with Bluetooth

### UNLEASH THE S PEN

Push the S Pen inward and, then pull it out.

When you remove the S Pen, Air commands launches.

### S PEN BUTTON

### S PEN REMOTE

Press and hold the S Pen button to open an app remotely.

A single or double press can open an app, capture a photo, navigate, scroll and more.

Remove the S Pen, and tap **Settings** > **S Pen remote** to set the S Pen remote features.

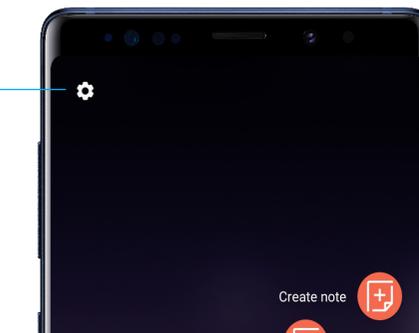


### AIR COMMANDS

- Create note:** Create customized notes.
- View all notes:** View all notes created.
- Smart select:** Outline and crop a screen.
- Screen write:** Capture a screen image and write on it.
- Live message:** Create live messages and GIFs.
- Translate:** Hover the S Pen over a word to view its definition and pronunciation.
- PENUP:** Use the S Pen to draw, color, edit, and share live drawings.
- Add shortcuts:** Select an app or function to open or turn on using Air command.

### SETTINGS

Set up S Pen remote options



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Create note