Samsung Care

Samsung Premium Care
Rack the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product.

Visit Samsung.com/us/support/premium-care to enroll.

Get to know your product
Visit Samsung.com/us/support or download the Samsung Members app

Quick Reference Guide

Learn more
Settings ➔ User manual

Contact us
Questions?
Visit us.community.samsung.com
Get Support
Call 1.800.SAMSUNG

Service locations
Find a service location near you at Samsung.com/us/support/service/locations

About your device

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Samsung account

Get the most out of your device by setting up your Samsung account.
You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is set up, you can:
- Schedule repairs
- Back up your device
- Restore your device and more

Settings

Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Samsung Smart Switch
1. From your new Galaxy device, tap Settings > Accounts and backup > Smart Switch.
2. Tap Receive data.
3. Select your old device type.
4. Tap Cable (Android) or Wireless (Android and iOS) and follow the prompts to connect your devices.

Essential apps

Back up your old device
Back up your old device using your favorite back-up app.

Samsung

1. Tap Settings > Accounts and backup.
2. Tap Accounts.
3. Tap Add account.
4. Tap Samsung account.

Google Duo

Store, share and access your files from any device.

Simple, high quality video calling for smartphones, tablets, computers and smart displays.

For more information about the following visit:
- Smart Switch - Samsung.com/us/smart-switch
- Samsung Accounts - Samsung.com/us/support/account
- Google Duo - Duo.google.com
- Google Photos - Support.google.com/photos
- Google Drive - Support.google.com/drive

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Use only Samsung approved charging devices and accessories.