



# FREEDOM

**USER GUIDE**

ENGLISH ©

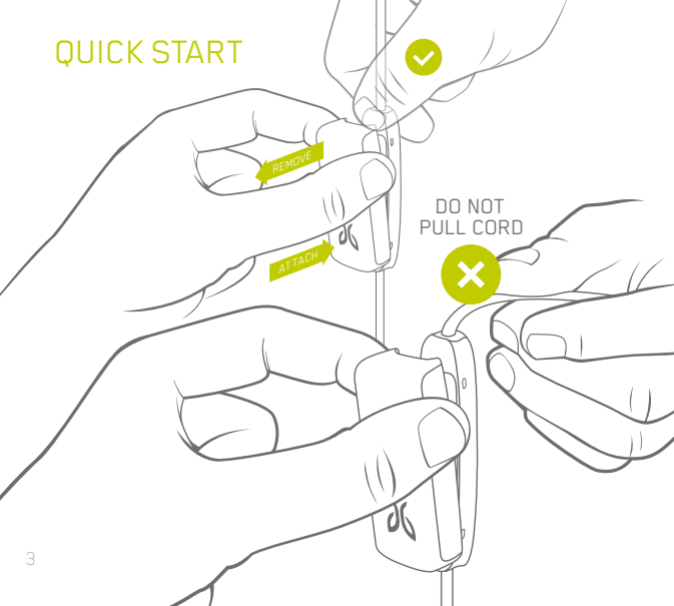
## SET-UP

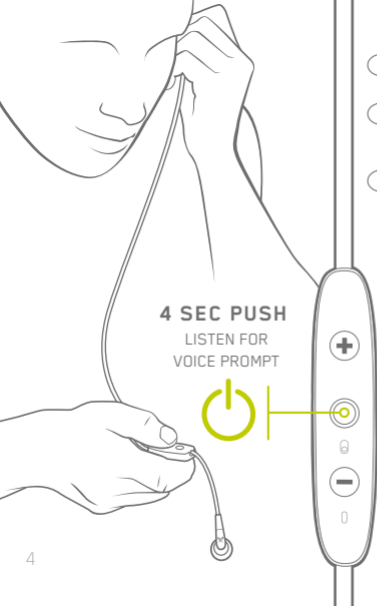
Quick Start .....	3
In-the-box .....	10
Fit .....	11
Comply .....	12
Ear Fins .....	14
Cord Management Clips.....	17
Cord Clip.....	19
Power On: Music & Calls.....	20
MySound App .....	21

## DETAILED INSTRUCTIONS

Charging / Battery Status .....	23
Charging Clip .....	25
Controls for Music and Calls.....	30
Pairing .....	31
Multipoint .....	33
ShareMe .....	35
Smartwatches.....	37
Troubleshooting .....	38
Specifications .....	39
Warranty, Warnings & Safety .....	40

# QUICK START





**4 SEC PUSH**  
LISTEN FOR  
VOICE PROMPT

- “POWER ON”
- “SEARCHING FOR YOUR MUSIC DEVICE”
- “HEADPHONES CONNECTED”

PAIRING



CUSTOMIZE YOUR SOUND SETTINGS  
AND SAVE THEM TO YOUR BUDS





COMPLY™  
EAR TIPS



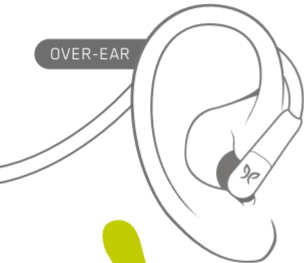
SILICONE  
EAR FINs



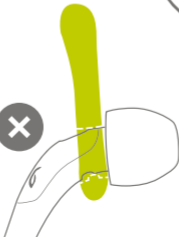
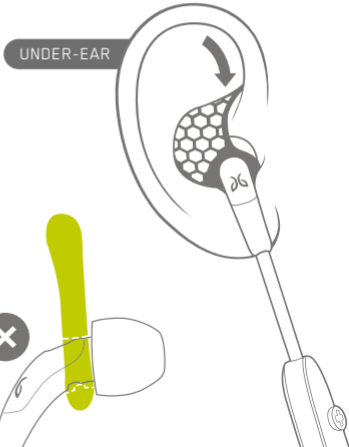
SILICONE  
EAR TIPS

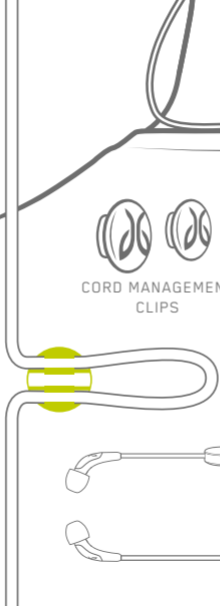
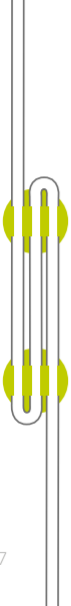
CHOOSE THE RIGHT FIT  
OPTION/COMBINATION THAT  
WORKS BEST FOR YOU.

OVER-EAR



UNDER-EAR

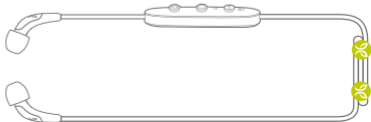




CORD MANAGEMENT  
CLIPS

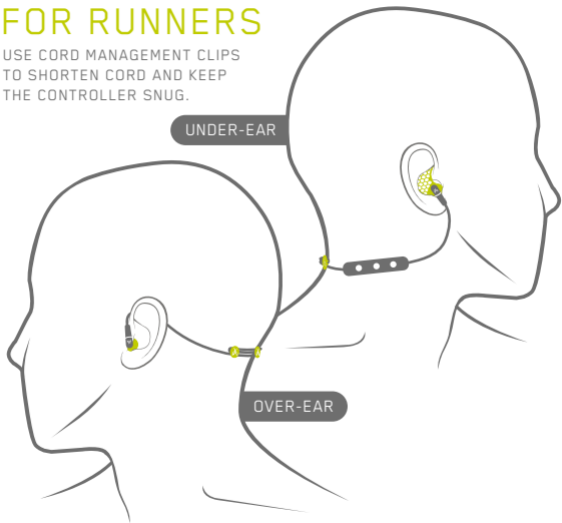


CORD CLIP



# FOR RUNNERS

USE CORD MANAGEMENT CLIPS TO SHORTEN CORD AND KEEP THE CONTROLLER SNUG.





## MUSIC + CALLS

WITH COMPLETE  
REMOTE CONTROLS

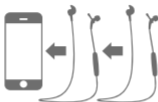
PAGE 20



## SHARE ME

SHARE 1 DEVICE  
WITH 2 BUDS

PAGE 35



## PAIRING

REMEMBER UP  
TO 8 DEVICES

PAGE 31



## MULTIPOINT

CONNECT YOUR  
BUDS TO 2 DEVICES  
SIMULTANEOUSLY

PAGE 34



## SMARTWATCH

LEAVE YOUR PHONE  
BEHIND & PAIR WITH  
YOUR SMARTWATCH

PAGE 37



## MYSOUND APP

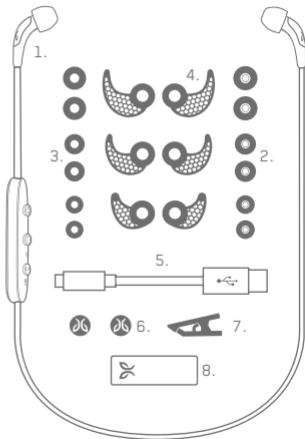
CUSTOMIZE YOUR SOUND  
SETTINGS AND SAVE THEM  
TO YOUR BUDS

PAGE 21



# IN-THE-BOX

1. Freedom Bluetooth Buds
2. 3 pairs Silicone Eartips (S,M,L)
3. 3 pairs Comply™ Premium Foam Eartips (S,M,L)
4. 3 Pairs Ear Fins (S,M,L)
5. USB Charging Cable
6. 2 Cord Management Clips
7. Cord Clip
8. Charging Clip
9. Carry Pouch



# FIT

GREAT SOUND PERFORMANCE IS IN  
SELECTING THE RIGHT SIZE EARTIP

We love great sound. Make sure you hear it. Because everyone's ears are different, be sure to try all sizes of eartips. Only with the right size eartips will you enjoy a snug fit & premium sound quality.



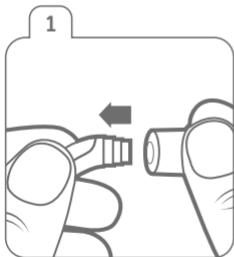
SILICON EAR TIPS



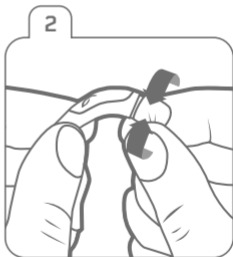
COMPLY™ PREMIUM  
SPORT FOAM EAR TIPS

# COMPLY™

Premium Comply™ Foam ear tips exclusively designed for Jaybird Freedom deliver maximum noise isolation and comfort.



Slide Comply Foam tip onto Freedom speaker housing.



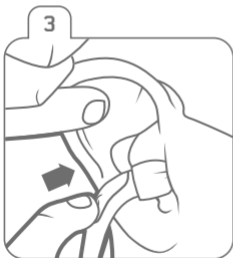
Compress Comply Foam tip by rolling with fingers.

**Secure-Fit:** Expands to give you a custom fit and remarkable in-ear retention. Your earbuds remain secure whether you're in the gym, on the slopes, or on the go.

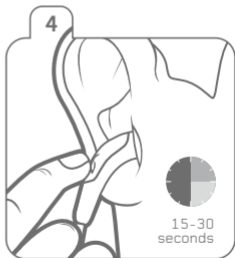
**Soft Comfort:** Unique memory foam provides all-day comfort, while eliminating in-ear irritation and fatigue.

**Noise Blocking:** Allows you to enjoy your music in noisy environments without raising the volume.

**Audio Experience:** Creates an optimal seal and channels sound directly into the ear canal, transforming your listening experience.



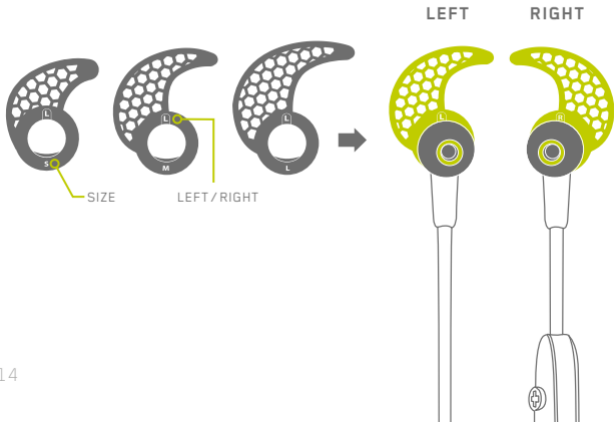
Pull ear back to open ear canal for a deeper more secure fit. Insert entire foam tip into ear.



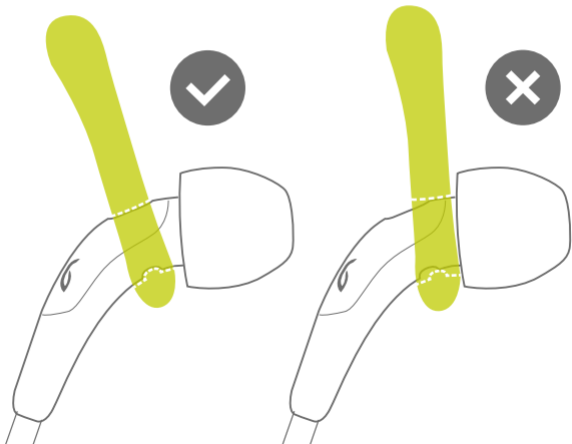
Hold in place 15-30 sec for foam to expand and create a seal.

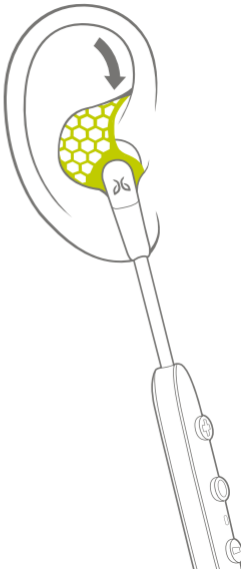
# EAR FINS

INSTALL YOUR PREFERRED SIZED  
SECURE-FIT EAR FINS AS SHOWN.



Slide the secure-fit ear fins back until the ridges in the fins line up with the grooves on the buds.





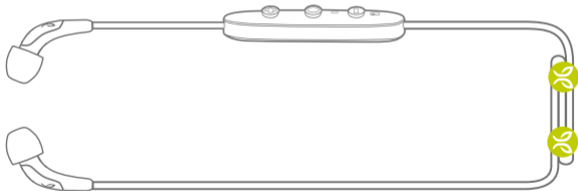
LOCK THE TIP OF THE  
EAR FIN INTO THE  
TOP OF THE BOWL OF  
THE EAR AS SHOWN.

You should have a  
snug fit with contact  
on the lower, back  
and top portions of  
the bowl of the ear.

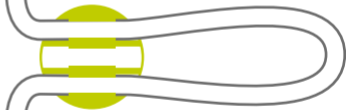
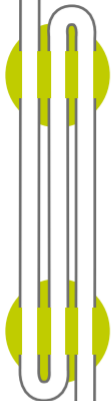


## CORD MANAGEMENT CLIPS

BEFORE FITTING, INSTALL THE CORD MANAGEMENT CLIPS TO REDUCE THE SLACK FOR A CUSTOMIZED FIT.



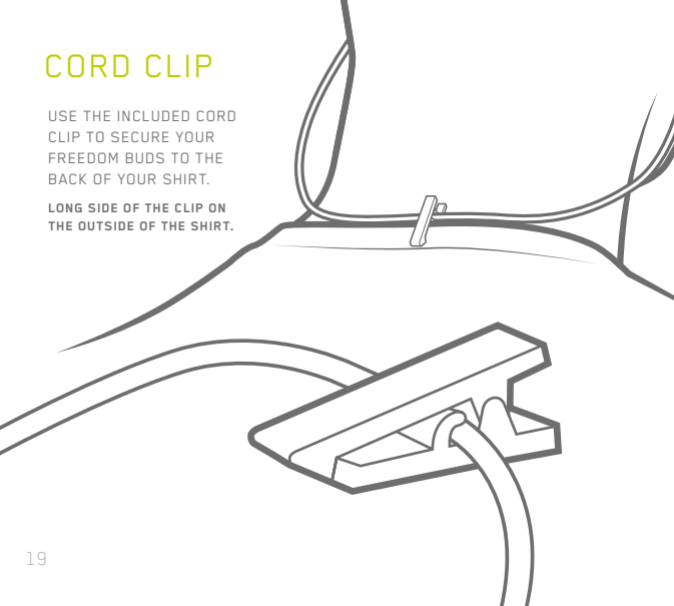
THE CORD MANAGEMENT CLIPS CAN BE USED IN THREE WAYS TO MANAGE THE LENGTH OF YOUR CORD AND FIND THE RIGHT FIT FOR YOU.



## CORD CLIP

USE THE INCLUDED CORD CLIP TO SECURE YOUR FREEDOM BUDS TO THE BACK OF YOUR SHIRT.

LONG SIDE OF THE CLIP ON THE OUTSIDE OF THE SHIRT.



# POWER ON

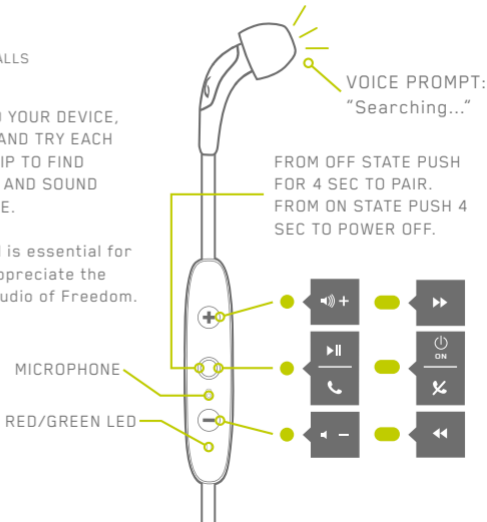
● PUSH ● 1 SEC PUSH ● 4 SEC PUSH



MUSIC & CALLS

PAIR BUDS TO YOUR DEVICE,  
PLAY MUSIC, AND TRY EACH  
SIZE OF EARTIP TO FIND  
THE BEST FIT AND SOUND  
PERFORMANCE.

A proper seal is essential for  
you to fully appreciate the  
high quality audio of Freedom.



# MYSOUND APP

TO CUSTOMIZE THE SOUND PROFILE ON YOUR FREEDOM BUDS. DOWNLOAD THE JAYBIRD MYSOUND APP IN THE APPLE APP OR GOOGLE PLAY STORE.

Your new sound settings are saved right on your buds, so you can take your custom sound with you no matter where you go with any device you use.

**NOTE:** The MySound app works with Jaybird Freedom. Other manufacturers and older Jaybird buds are not supported.

Adding additional bass to your sound profile through the MySound app will reduce play time.



## SOUND

Customize your sound settings. Changes are saved to your Freedom buds.

## SAVE

Save your new preset to your dashboard for easy access to all your favorite sound settings.

## MUSIC

Indicates if music is playing on your device.

## HISTORY

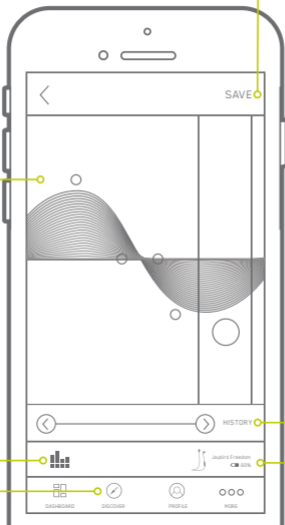
Track through a history of your changes.

## DISCOVER

Discover presets from athletes and other users.

## DEVICE

See your connected device and battery status.



# CHARGING / BATTERY STATUS



Charging the battery before use is recommended but not required. Freedom ships partially pre-charged, however initial charge will vary.

Look for this Bluetooth headset battery status icon in the top right corner of your iPhone screen.



Or this icon in the bottom right in the MySound app to see the status of Freedom's battery.



## BATTERY LEVEL

The MySound App is able to report the battery level of your Freedom buds to a 1% accuracy.

When not connected to the MySound App, your Freedom buds will announce an average battery level when you turn them on. Alternatively, an average battery level announcement can be triggered by pressing the **Volume +** or **Volume -** button when connected and not playing music.

On your Freedom buds the values are rounded to the nearest 20%. 26% reported in the App for example would result in the following prompt: "Battery 20 Percent".

## VOICE PROMPT

When not playing music, pressing 'Volume +' or 'Volume -' will announce battery status.

## MICRO USB CHARGING

The charging clip that came with your buds also acts as a charging dock. 2.5 hrs for full charge gives 4 + 4 hours of playtime. 20 mins charging gives 1 hour of play time. The clip can also be charged separately and used at a later time.

## ARE THE BUDS ON? IS THE BATTERY LOW?

In Standby\* mode, push +, watch LED:  
Single Green Flash = **10% or more battery remaining**  
Single Red Flash = **Below 10% battery remaining**  
No Light = **Powered off**

\* Standby Mode: Powered and not connected to a device but not playing music or on a phone call.

## LED STATUS

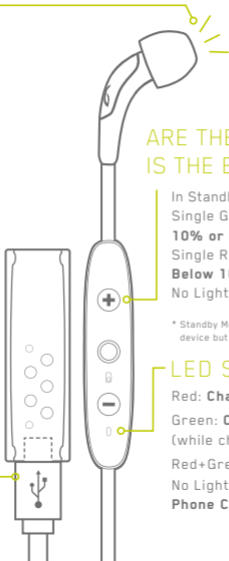
Red: **Charging**

Green: **Charged**

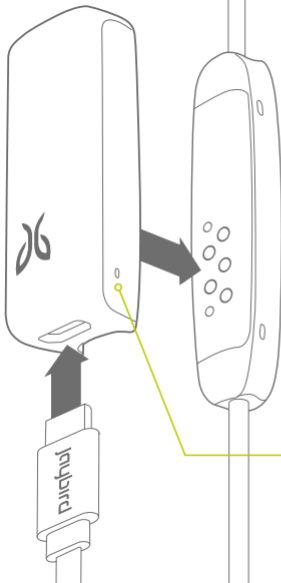
(while charger clip is attached)

Red+Green Alternating: **Pair Mode**

No Light: **Standby/Play Mode/  
Phone Call / Powered Off**







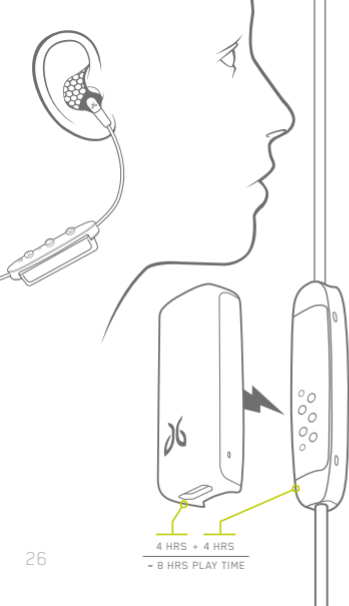
## CHARGING CLIP

To charge your freedom buds, securely attach the charging clip to the back of the controller and insert the micro USB end of your included cable into the bottom end of the charging clip. Plug the other end into any 5V USB power source.

This charges both your buds and the charging clip simultaneously for extended listening.

RED LED = CURRENTLY CHARGING

GREEN LED = FULLY CHARGED  
(with USB cable connected to a power source)



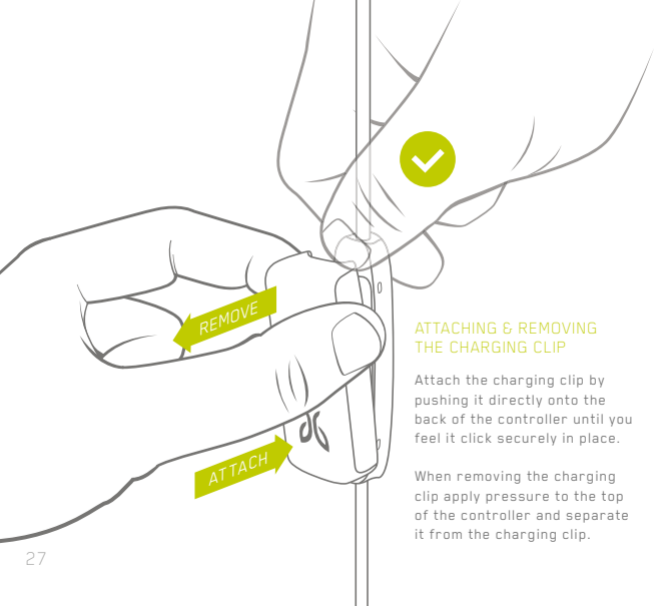
## USING THE CHARGING CLIP TO CHARGE YOUR BUDS

In addition to using the USB charging cable, your charging clip can charge your buds without having to be connected to a power source. Your charging clip has an internal battery and circuitry that extends your play time by 4 hours. Simply attach it to the back of the controller and it automatically starts charging.

Every time you attach the charging clip it will reset your buds by turning them off. You may turn your buds back ON and continue to listen to your music while the charging clip is attached and transferring power.

**NOTE:** Although the freedom buds are sweat-proof, the charging clip is not. Exposing to moisture or sweat **will void your warranty.**

Do not use your buds while the USB cable is plugged into a power source. Doing so could cause an electric shock if your power source develops an electrical fault.



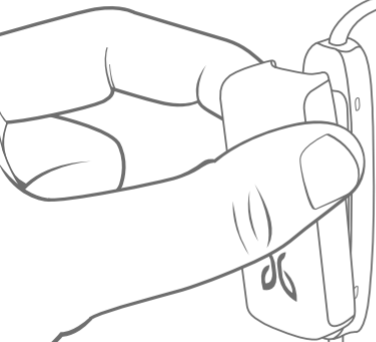
### ATTACHING & REMOVING THE CHARGING CLIP

Attach the charging clip by pushing it directly onto the back of the controller until you feel it click securely in place.

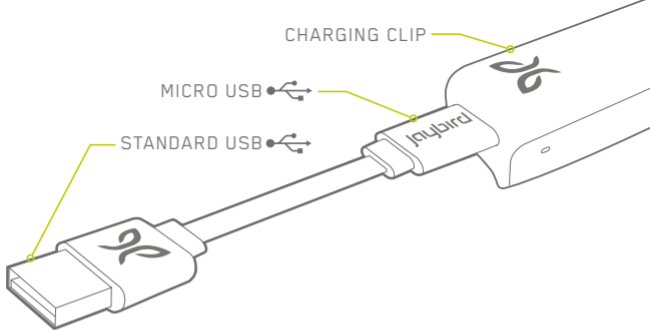
When removing the charging clip apply pressure to the top of the controller and separate it from the charging clip.



DO NOT  
PULL CORD



When removing the clip **DO NOT** pull on the cord. Doing this may cause damage to your buds and will void your warranty.



We recommend you charge your buds/charging clip through any native 5V USB power source. Wall/car adapters/chargers that supply more than 5.5 Volt will damage your Jaybird buds and should not be used. We recommend using Jaybird approved USB wall/car adapters (available at [jaybirdsport.com](http://jaybirdsport.com)).

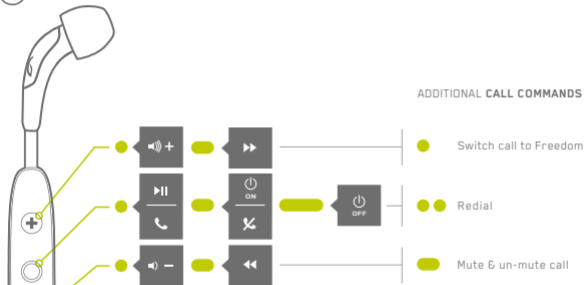
# CONTROLS

● PUSH ● 1 SEC PUSH — 4 SEC PUSH



MUSIC & CALLS

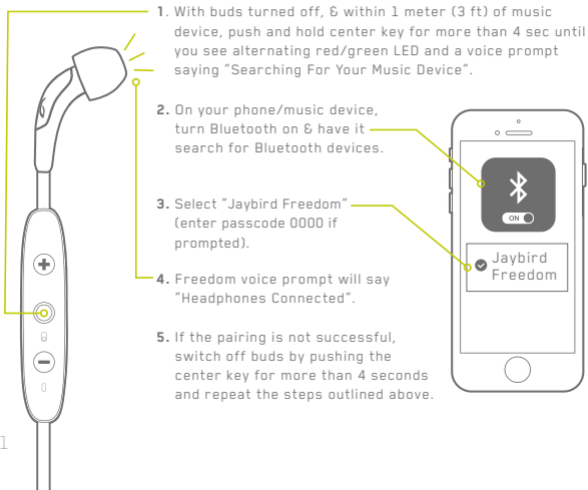
ADDITIONAL CALL COMMANDS



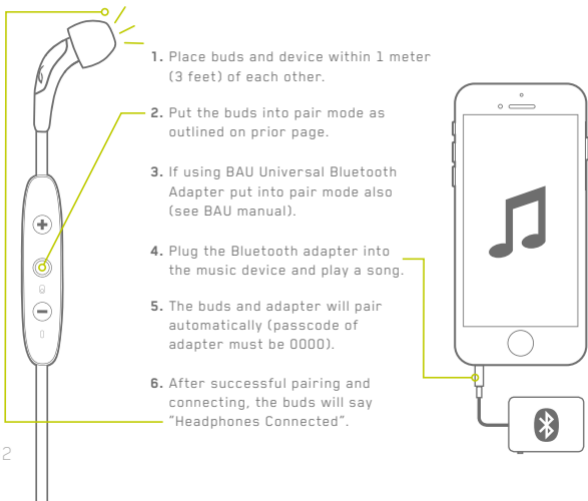
When not on a call or playing music: ● **On center button** activates Siri or Voice Commands

If you have a 2nd incoming call: ● ● **On center button** will answer 2nd call, hold active and switch between active and hold

# PAIRING



## PAIRING WITH A BLUETOOTH ADAPTER

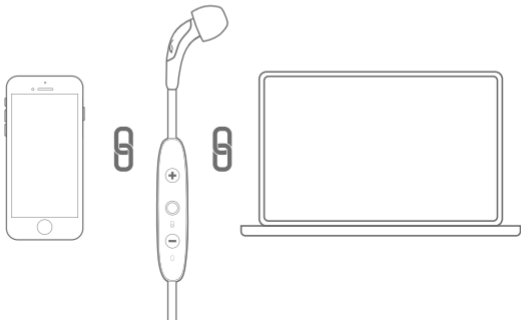




## MULTIPOINT

### PAIRING WITH SEVERAL BLUETOOTH DEVICES

Multipoint enables you to simultaneously pair and connect your buds with two different Bluetooth devices. For example you can have your Freedom buds connected to your laptop and your phone at the same time. You can listen to music from your laptop and are still able to answer an incoming call on your phone using your Freedom buds controller. Pretty wicked, eh?!



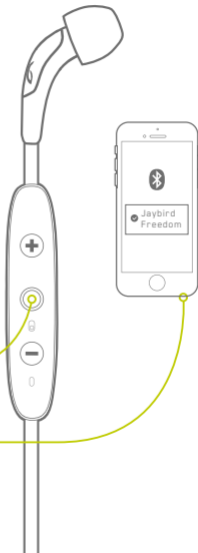
## MULTIPOINT

1. Pair your buds to the first device.



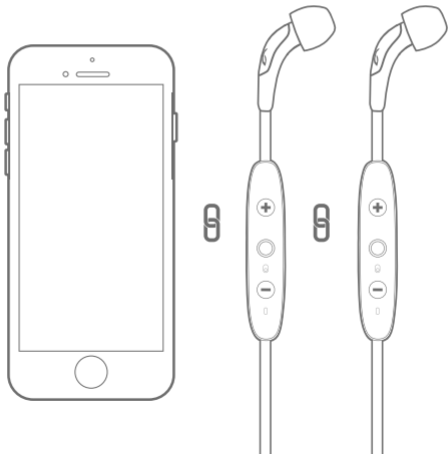
2. Put your buds back in pairing mode and then hold down the center button.

3. Search and select your Freedom buds on the second device.

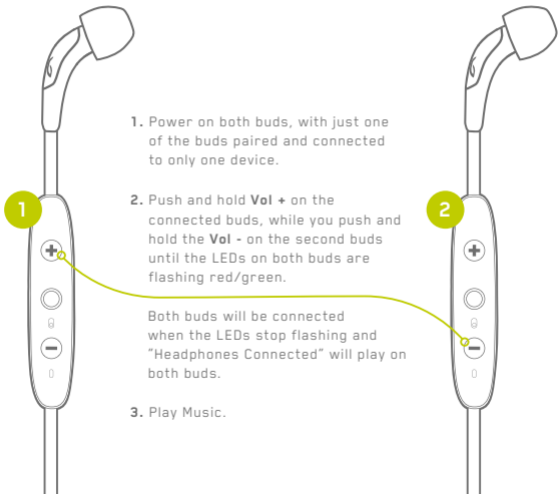


## SHARE ME

Share the music you are listening to with another pair of Freedom buds. Follow these steps to connect a second pair of buds. Love is in the air!



# SHARE ME



1. Power on both buds, with just one of the buds paired and connected to only one device.

2. Push and hold **Vol +** on the connected buds, while you push and hold the **Vol -** on the second buds until the LEDs on both buds are flashing red/green.

Both buds will be connected when the LEDs stop flashing and "Headphones Connected" will play on both buds.

3. Play Music.

# SMARTWATCHES

With the right smartwatch you can leave your phone at home. Just sync music to your smartwatch and pair with your buds. Now that's freedom!

**NOTE:** Some smartwatches have a weaker Bluetooth signal which may cause possible intermittent signal drop.

Works with smartwatches like:

APPLE



SAMSUNG



MOTOROLA





# TROUBLESHOOTING

## RESET

If your buds are not responding, connect the charging clip and USB cable to a power source. This will turn your buds off and perform a soft reset.



## FACTORY RESET

1. To reset your buds to their original factory settings put your buds in pairing mode by turning the buds off then push and hold  the center button for more than 4 sec until you see alternating red/green LED.
2. While the LED is flashing red / green double tap  the center button. Upon successful factory reset, the LED turns orange and your buds turns off.

**NOTE:** Once your buds have been reset and you power on they will automatically go into pairing mode. Select "Forget" or "Remove" Jaybird Freedom from your device's Bluetooth menu and pair again.



# SPECIFICATIONS

Bluetooth Version	4.1, Multipoint
Codec	AAC, SBC, Modified SBC
Profile	Handsfree, Headset, A2DP, AVCRP, SPP
Effective Range	10 meters (30 feet)
Play Time	8 Hrs* (4 hrs on buds plus an additional 4 hrs with included charging clip)
Standby Time	110 Hrs*
Power	Bluetooth headset: 4.5V  , 0.2A (Supplied by Charge Clip) Charge Clip: 5.0V  , 0.5A (Supplied by USB Port)
Charging Time	2.5 Hrs
Quick Charge	20 Min = 1 Hr play time on buds + an extra hour through charging clip
Dimensions	23 x 13 mm earbud size, 490 mm cord length
Weight	Approx 13 g

\*Play time and standby time may vary due to usage conditions. Adding additional bass to your sound profile through the MySound app will reduce play time.

# WARRANTY, WARNINGS & SAFETY

Full warranty, care & maintenance details at:  
[jaybirdsport.com/warranty](http://jaybirdsport.com/warranty) +1.866.244.3399

**WARNING:** Due to the isolating characteristics of these headphones do not use while driving, riding a bike or where vehicular traffic is present, or in any other activity where failure to hear surrounding sounds could be dangerous. Use of these headphones at excessive volumes may cause permanent hearing damage. Always turn the volume down before use. Take caution in regards to inserting objects into ear canal, use at own risk. Do not wear the device while it is connected to a power source driven from main 110V or 220V lines.

Copyright 2016 Jaybird, LLC. All rights reserved. Jaybird, and the Jaybird logo are trademarks of Jaybird, LLC. Bluetooth is a trademark owned by Bluetooth SIG, Inc. USA, and licensed to Jaybird, LLC. iPhone, iPad and iPod are trademarks of Apple, Inc., registered in the US and other countries and App Store is a service mark of Apple Inc. All other trademarks are the property of their respective owners. Android is a trademark of Google Inc. in the United States and other countries. Manufactured under Freebit patent numbers EP2177045, US8630436, US8976995 and corresponding international patents. Assembled in Malaysia.





FCC ID: XXB-F5 / IC ID: 20358-F5 MSIP-CRM-JL3-F5 204-620128 CCAK16LP111070

#### FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications to device will void the user's authority to operate the device. The battery is recycled. Do not dispose of the battery in fire, as it may cause explosion.

#### NCC Notice:

Administrative Regulations on Low Power Radio Waves Radiated Devices warning:

Article 12 - Without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to approved low power radio-frequency devices.

Article 14 - The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; if found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications is operated in compliance with the Telecommunications Act. The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

#### Europe-EU Declaration of Conformity

The equipment complies according to the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC. This equipment meets the following conformance standards.

REQUIREMENT	APPLIED STANDARDS
Art.3.1(a) Health	EN 62479:2010
Art.3.1(a) Safety	EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013
Art.3.1(b) EMC	EN301489-1 V1.9.2 EN301489-17 V2.2.1
Art.3.2 Radio	EN 300328 V1.9.1



## LISTEN RESPONSIBLY

Avoid excessive volume levels and prolonged periods of listening. Prolonged listening at excessive volume levels may cause permanent hearing disability.

Do not use around road traffic.

Video instructions at [jaybirdsport.com](https://www.jaybirdsport.com)