

Meet your new phone

xfinity mobile

SAMSUNG
Galaxy S10e

Getting started

This guide provides you with the information you need to get started.

- Before turning on your phone, visit xfinitymobile.com/activate. Log in to start the activation process.

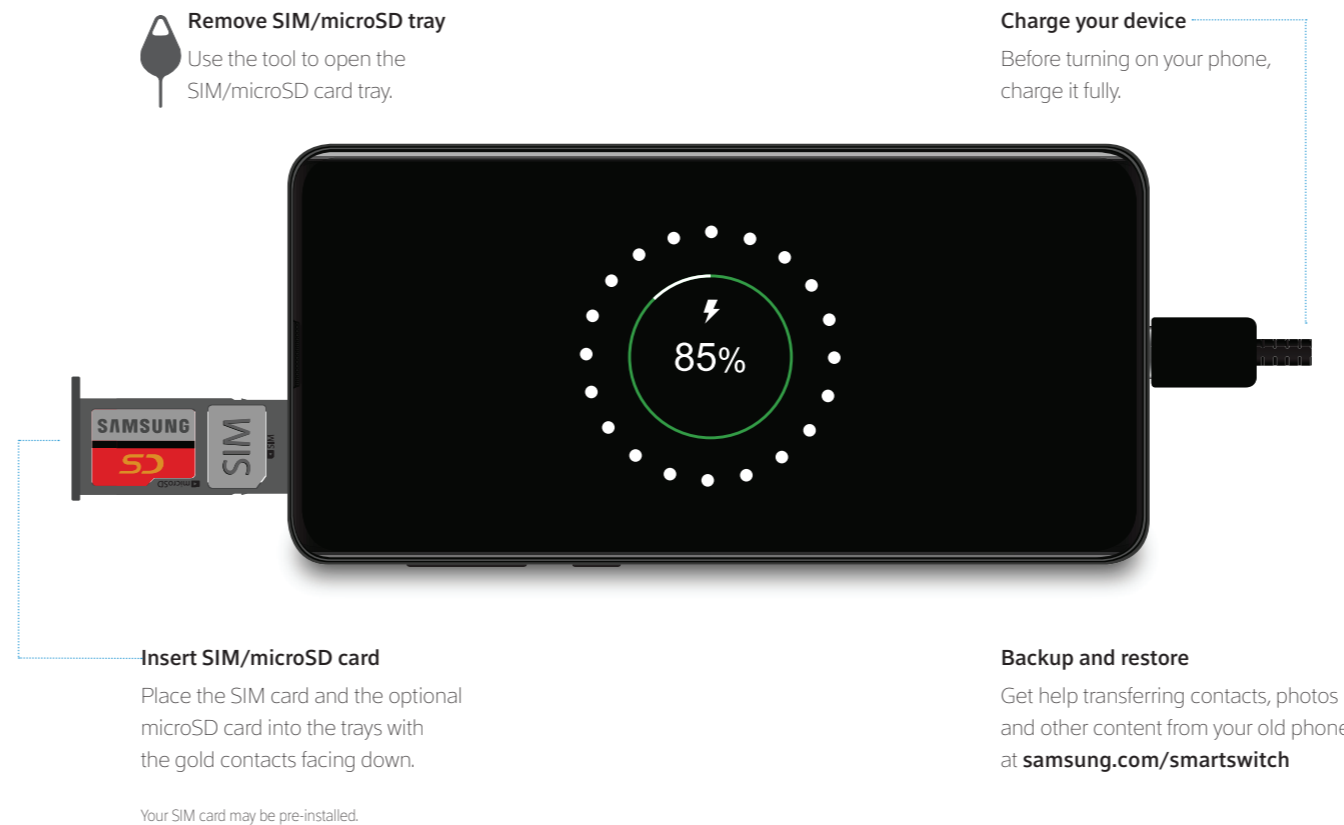
Access account information

- The **Xfinity Mobile** app is preloaded on your phone. Consider it your control center to track your usage, manage your account and more.
- From the Home screen swipe up to access apps, tap Search phone, and enter "Xfinity Mobile" to find the **Xfinity Mobile** app.

A map of the hardware



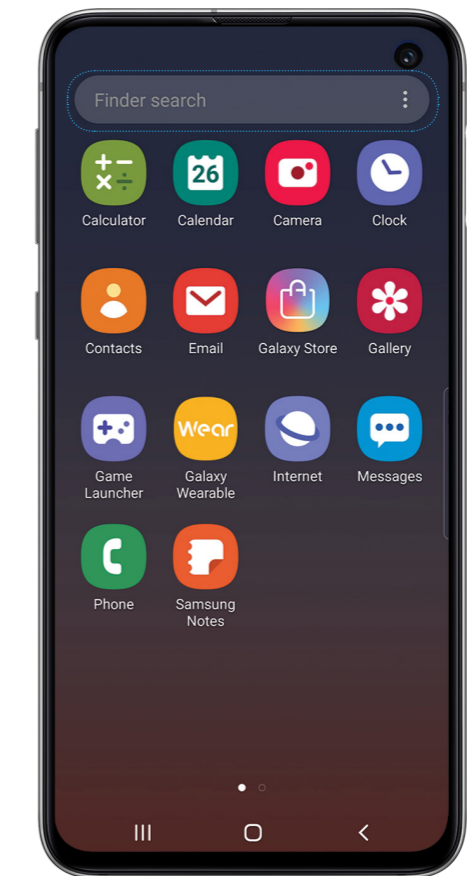
Set up your phone



NOTE: Use only Samsung-approved charging devices and accessories. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

Search

From the Home screen swipe up, and tap **Finder search** to find apps, settings, contacts and more.



Customize your phone

From the Home screen swipe up, and then tap **Settings** to customize, connect or turn on options to personalize your phone:

- Connections**
Connect to or set up a Wi-Fi network, Bluetooth device, Wi-Fi™ calling, Mobile HotSpot, Tethering and other connection options.
- Sounds and vibration**
Set device volume and sounds.
- Display**
Customize the Home screen and display brightness.
- Wallpapers and themes**
Make the device your own with fun and unique wallpaper and themes.
- Digital wellbeing**
Set usage limits for your device.
- Lock screen**
Select a screen lock type and set security options.
- Biometrics and security**
Set facial or fingerprint security options.

Learn more



The Help feature gives access to the user manual and useful information on how to use your device.

To open, from **Settings** tap **Help**.

- Make a call
- Send and receive texts
- Manage contacts
- Explore health & fitness
- Utilize accessibility settings

Wireless PowerShare

Wirelessly charge compatible devices right from your device.

1. Drag the Status bar down to display the Notification panel.
2. Touch and drag  to access all Quick Settings options.
3. Tap **Wireless PowerShare** .
4. With the phone face down, place the device on the back of the phone to charge.

Wireless PowerShare works with most Qi-Certified devices. Requires minimum 30% battery to share. Speed and power efficiency of charge varies by device. May not work with some accessories, covers, or other manufacturer's devices. If you have trouble connecting or charging is slow, remove any cover from each device. May affect call reception or data services, depending on your network environment.



Camera



Bixby Vision

Identify objects and locations.

Tools panel

Swipe left or right to select effects.

Camera modes

Swipe left or right to select a mode.

Gallery

View photos.

Capture

Capture images.

Toggle cameras


Switch between the back and front cameras.



Create an AR Emoji

Turn your selfie into an emoji.



1. From the Home screen, tap **Camera**  > **AR Emoji** > **Create My Emoji**.

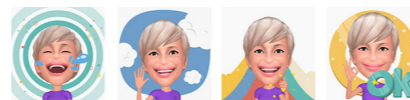
2. Tap  to capture your photo and customize and save your emoji.



Personalize messages with your emoji.


1. Tap **Messages**  > **New message**  > **Enter message field**.

2. Tap **Stickers**  to add a GIF or your very own emoji or sticker, and then tap **Send** .

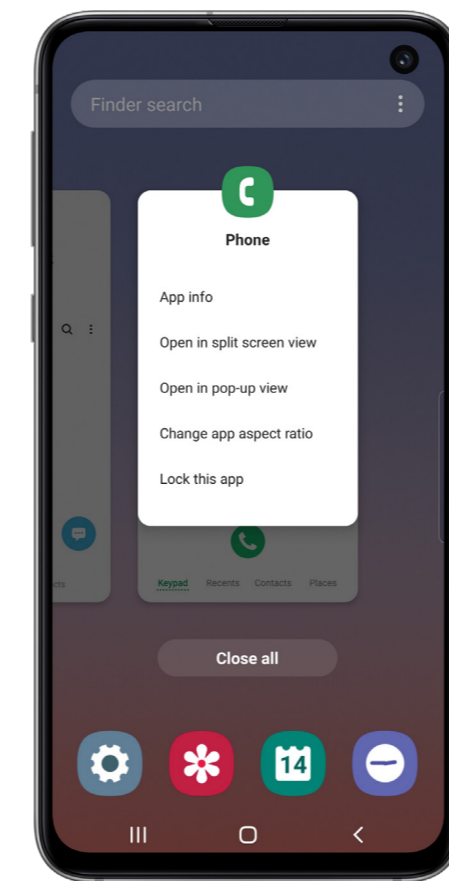


Recent apps

Enjoy the new full-screen view of recent apps.



Tap **Recents**  to view a list of recently opened apps.

- Tap icon to view app options.
- Swipe up to close.
- Swipe down to open.



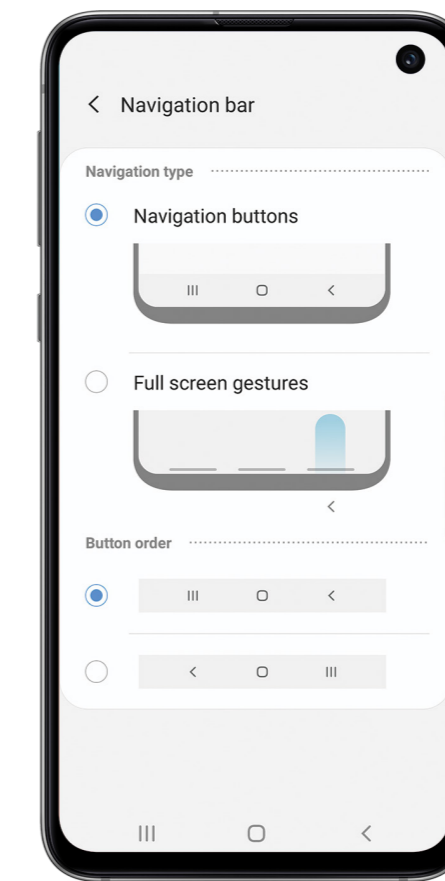
Gestures

Customize the Home, Back and Recents keys or remove them and use gestures instead to increase screen space.

1. From the Home screen tap, **Settings**  > **Display**  > **Navigation bar**.

2. Tap one of the following Navigation types:

- Navigation buttons (default)
- Full screen gestures
- Button order
- Gesture hints (Displays only when full screen gestures is selected)



Samsung Care



Get to know your product

- Access user manuals, tips and more at samsung.com/us/support

Ask the community

- Ask questions and get solutions from other Samsung customers, at us.community.samsung.com

Contact us for support

- For hardware or software support, visit samsung.com/us/support/contact or call us at 1.800.SAMSUNG
- Find a service location near you, at support-us.samsung.com/cyber/locator/asc_locator.jsp

Need Help? We're here.
Call Xfinity Support at **1 (888) 936-4968**

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