



# HP 962 Black Original Ink Cartridge (3HZ99AN)

## Overview

### HP 962 Ink Cartridge, black

Count on professional-quality documents. Original HP ink cartridges provide impressive reliability for dependable performance, reliable page yields, and durable results.[1] Print business documents that combine vibrant colors and sharp black text.

### Reliable performance, standout results

Original HP ink cartridges are designed to work with your HP printer for optimal quality and reliability.

### Designed to conserve

Easily recycle your Original HP cartridges at no charge through HP Planet Partners.[4]

### Cartridges designed for your printing volume

Print 2x more pages and replace cartridges less often, using optional Original HP high-yield ink cartridges.[2]

## Features



Designed to work first time, every time<sup>[6]</sup>



Quality prints you can take pride in



The environmental choice.<sup>[7]</sup>



Better together. Better results.



Print thousands of pages



Original HP proprietary inks

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[1] Based on HP internal testing. See <http://www.hp.com/go/printpermanence>.

[2] Based on cartridge yields for HP 962XL ink cartridges compared with HP 962 standard ink cartridges. For more information, see <http://www.hp.com/go/learnaboutsupplies>.

[4] HP Planet Partners Program availability varies. For more information, see <http://www.visit hp.com/recycle>.

[6] See <http://www.hp.com/go/suppliesclaims>.

[7] HP Planet Partners Program availability varies. For details, see <http://www.hp.com/recycle>. On recycled materials in cartridges, see <http://www.hp.com/go/recycledcontent>.

## Specifications

<b>Ink types</b>	Pigment-based
<b>Color(s) of printing supplies</b>	Black
<b>Print Technology</b>	Ink
<b>Supply type</b>	Cartridges
<b>Print cartridge volume delivered</b>	24.09 ml
<b>Operating temperature range</b>	5 to 35°C
<b>Storage temperature range</b>	-40 to 60°C
<b>Operating humidity range</b>	10 to 90% RH
<b>Non-Operating Humidity Range</b>	10 to 90% RH
<b>Print Resolution Technologies</b>	TIJ 4.X
<b>Compatibility</b>	HP OfficeJet Pro 9010 All-in-One Printer series, HP OfficeJet Pro 9020 All-in-One Printer series
<b>Product count per unit</b>	1
<b>Case or master carton quantity</b>	24
<b>Quantity per pallet</b>	2304
<b>Count of carton in pallet</b>	96
<b>UPC number</b>	(140) 192545377942
<b>Pallet barcode</b>	(140) 60192545377944
<b>Minimum dimensions (W x D x H)</b>	119 x 36 x 126 mm
<b>Minimum dimensions (W x D x H)</b>	4.69 x 1.42 x 4.96 in
<b>Package dimensions (W x D x H)</b>	119 x 36 x 126 mm
<b>Package dimensions (W x D x H)</b>	4.69 x 1.42 x 4.96 in
<b>Case or master carton dimensions (W x D x H)</b>	252 x 249.9 x 170.9 mm
<b>Case dimensions (case or master carton)</b>	9.92 x 9.84 x 6.73 in
<b>Pallet dimensions (W x D x H)</b>	1016 x 1219.2 x 1163.3 mm
<b>Pallet dimensions</b>	40 x 48 x 45.8 in
<b>Case weight (case or master carton)</b>	2.52 kg
<b>Package weight</b>	0.09 kg
<b>Package weight</b>	0.21 lb
<b>Pallet weight</b>	259.6 kg
<b>Pallet weight</b>	571.8 lb
<b>Page Yield</b>	1000

**Page yield (black and white)** ~1000 pages

**What's in the box** Ink cartridge

**Warranty** HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty.

## Additional specifications

<b>Cartridge Colors</b>	Black
<b>Case weight (case or master carton, imperial)</b>	5.54 lb
<b>Count of cartons per pallet layer</b>	16
<b>Count of layers in pallet</b>	6
<b>Country of origin</b>	Made in Malaysia, China, Singapore, Ireland
<b>Empty weight</b>	47.19 g (+/- 0.02 g)
<b>Inner pack ITF-14 unit code</b>	(140) 30192545377943
<b>Operating temperature range</b>	41 to 95°F
<b>Package count</b>	1
<b>Page yield footnote</b>	Tested in HP OfficeJet Pro 9020 Printer. Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. For details, see <a href="http://www.hp.com/go/learnaboutsupplies">http://www.hp.com/go/learnaboutsupplies</a> .
<b>Print technology</b>	HP Thermal Inkjet
<b>Product subgroup</b>	Standard Capacity Ink Cartridges
<b>Quantity per box</b>	4
<b>Segment</b>	OfficeJet Pro
<b>Selectability</b>	962
<b>Smaller master carton barcode</b>	(140) 40192545377940
<b>Stacking number for pallet</b>	2
<b>Storage temperature range</b>	-40 to 140°F
<b>Subgroup</b>	Standard Capacity Cartridges
<b>UNSPSC code</b>	44103105
<b>Warranty</b>	HP's ink cartridges and printheads are warranted to be free from defects in materials and workmanship during the period of the warranty. This warranty pertains to the product when used in its designated HP or authorized OEM printing device. HP will, at HP's option, either refund the purchase price or replace products that prove to be defective. Visit the HP online support web site <a href="http://www.hp.com/support">http://www.hp.com/support</a> for a list of support phone numbers and conditions or return to your point of purchase.
<b>Weight</b>	0.08 kg
<b>Weight</b>	0.17 lb