SAMSUNG
Galaxy Note20 5G
Galaxy Note20 Ultra 5G

Quick Reference Guide

Setting up your phone

Your device SIM card may be pre-installed.

Install your SIM card

1. Insert the SIM ejector pin into the hole on the card tray.
2. Pull out the card tray.
3. Insert the Nano SIM card in the tray.

Note20 5G

SIM ejector pin

SIM card

Note20 Ultra 5G

SIM ejector pin

microSD™ card

Micro SD

SIM card
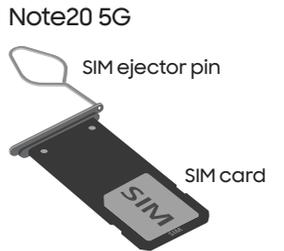
4. Insert the card tray back into the slot.

About your phone

Note20 Ultra 5G

Note20 5G

- SIM card tray
- Camera
- Volume
- Side key

S Pen / S Pen slot

Audio / USB port

Note20 Ultra 5G

Note20 5G

- Cameras

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Use only Samsung approved charging devices and accessories. The Galaxy Note20 Ultra 5G supports a microSD™ card - microSD card sold separately. If you use a screen protector, make sure it allows for use of all touch-screen features.

Samsung account

Get the most out of your phone by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is setup, you can

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more

⚙️	Settings

▼

🔑	Accounts and backup

▼

👤	Accounts

▼

➕	Add account

▼
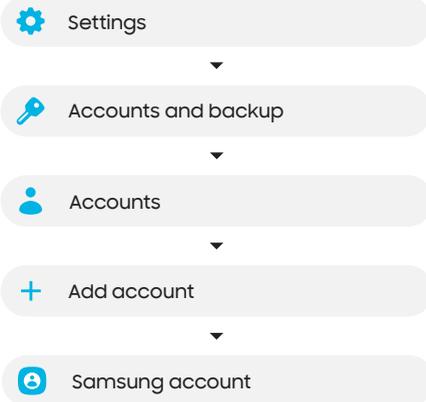
🔒	Samsung account

For more information
Samsung.com/us/support/account

Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

Samsung Smart Switch

1. From your new Galaxy device, tap **Settings** > **Accounts and backup** > **Smart Switch**.
2. Tap **Receive data**.
3. Select your old device type.
4. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

For more information
Samsung.com/us/smart-switch

Customize

Tap **Settings** to personalize your phone.

Settings

🔍 👤

| 📶 | **Connections**
Wi-Fi, Bluetooth, Airplane mode, Data usage |
| --- | --- |
| 🔊 | **Sounds and vibration**
Sound mode, Ringtone, Volume |
| 🔔 | **Notifications**
App notifications, Status bar, Do not disturb |
| ☀️ | **Display**
Brightness, Blue light filter, Home screen |
| 🖼️ | **Wallpaper**
Home screen wallpaper, Lock screen wallpaper |
| 🎨 | **Themes**
Downloadable themes, wallpapers, and icons |
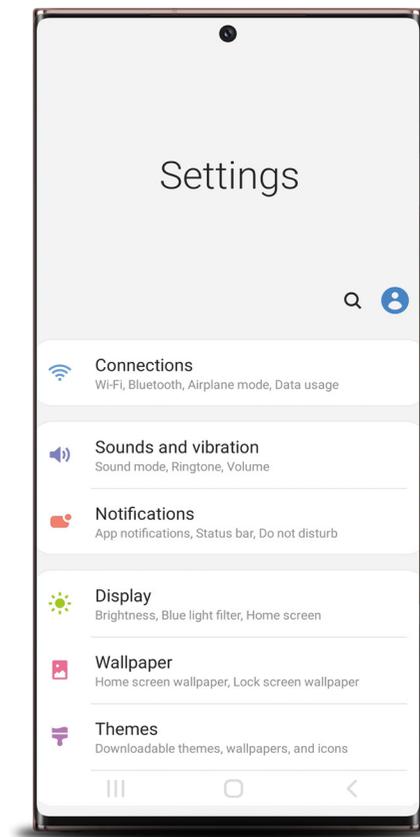
Essential apps

Pay	**Samsung Pay**

Introducing a better way to pay.

Pass	**Samsung Pass**

Say goodbye to forgotten passwords.

📹	**Google Duo**

Simple, high quality video calling for smartphones, tablets, computers and smart displays.

📷	**Google Photos**

Store and back up your photos and videos automatically to your Google Account with Google Photos™.

🔺	**Google Drive**

Store, share and access your files from any device.

For more information
Google Duo: duo.google.com
Google Photos: support.google.com/photos
Google Drive: support.google.com/drive

Samsung Care

Get to know your product

Visit **Samsung.com/us/support** or download the **Samsung Members** app

▶️ Play Store	▸	M Samsung Members

Contact us

Questions?
Visit **us.community.samsung.com**

Get Support
Call **1.800.SAMSUNG**

Service locations
Find a service location near you at **Samsung.com/us/support/service/locations**

Learn more
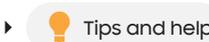
⚙️ Settings	▸	💡 Tips and help

5G: Devices operating on a nationwide 5G network currently use multiband dual connectivity; and receive service via both 4G LTE network and 5G network to support their connectivity. Dual connectivity could result in instances where the phone's network indicator shows '5G' in a 5G coverage area, but the device is connected to the 4G LTE.