Vostro 3425

Setup and Specifications

Regulatory Model: P152G Regulatory Type: P152G002 February 2022 Rev. A00



Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

© 2022 Dell Inc. or its subsidiaries. All rights reserved. Dell, EMC, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

Contents

Chapter 1: Set up your Vostro 3425	4
Chapter 2: Views of Vostro 3425	6
Right	
Left	
Тор	
Front	
Bottom	
Service Tag	
Battery charge and status light	
Chapter 3: Specifications of Vostro 3425	12
Dimensions and weight	
Processor	
Chipset	
Operating system	
Memory	
External ports	14
Internal slots	14
Ethernet	
Wireless module	15
Audio	
Storage	
Media-card reader	
Keyboard	
Camera	
Touchpad	
Power adapter	
Battery	
Display	
Fingerprint reader (optional)	
GPU—Integrated	
GPU—Discrete	21
Hardware security	
Operating and storage environment	21
Chapter 4: ComfortView	23
Chapter 5: Keyboard shortcuts of Vostro 3425	24
Chapter 6: Getting help and contacting Dell	

Set up your Vostro 3425

(i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

2. Finish operating system setup.

For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles 000131655 and 000131676 at www.dell.com/support.

For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 - () NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.
- 3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps

Resources	Description
	Dell Product Registration Register your computer with Dell.
1 Ö	Dell Help & Support Access help and support for your computer.
Deell	My Dell Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.
	SupportAssist
<i>~</i>	SupportAssist is the smart technology that keeps your computer running at its best by optimizing settings, detecting issues, removing viruses and notifies when you need to make system updates. SupportAssist proactively checks the health of your system's hardware and software. When an issue is detected, the necessary system state information is sent to Dell to begin troubleshooting. SupportAssist is preinstalled on most of the Dell devices running Windows operating system. For more information, see SupportAssist for Home PCs User's Guide on www.dell.com/serviceabilitytools.
	() NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.
	Dell Update Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article 000149088 at www.dell.com/support.
	Dell Digital Delivery Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 000128904 at www.dell.com/support.

Views of Vostro 3425

Right



1. SD-card slot

Reads from and writes to the SD card. The computer supports the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

2. USB 2.0 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

3. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access, with a transfer rate of 10/100/1000 Mbps.

4. Global headset jack

Connect headphones or a headset (headphone and microphone combo).

5. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Left



1. Power-adapter port

Connect a power adapter to provide power to your computer and charge the battery.

2. Power and battery-status light

Indicates the power state and battery state of the computer.

Solid white—Power adapter is connected and the battery is charging.

Solid amber—Battery charge is low or critical.

Off-Battery is fully charged.

NOTE: On certain computer models, the power and battery-status light are also used for diagnostics. For more information, see the *Troubleshooting* section in your computer's *Service Manual*.

3. HDMI 1.4 port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

4. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

5. USB 3.2 Gen 1 (Type-C) port

Connect to external storage devices. Provides data transfer speeds up to 5 Gbps. (i) NOTE: This port does not support video/audio streaming.

Тор



1. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 10 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

NOTE: The power-status light on the power button is available only on computers without the fingerprint reader. Computers that are shipped with the fingerprint reader that is integrated on the power button will not have the power-status light on the power button.

(i) NOTE: To reset the battery, press and hold the power button for 25 seconds.

2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

Front

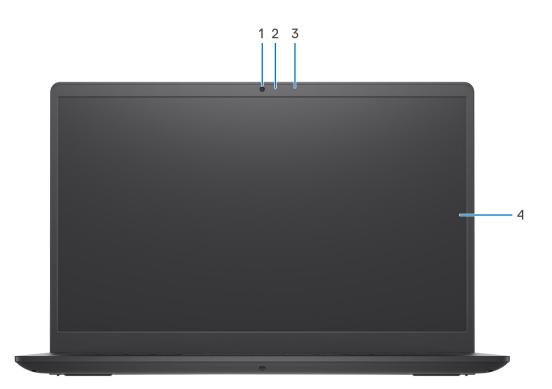


Figure 1. Plastic chassis with single microphone

1. Camera

Enables you to video chat, capture photos, and record videos.

2. Camera-status light

Turns on when the camera is in use.

3. Right microphone

Provides digital sound input for audio recording and voice calls.

4. LCD panel

Provides visual output to the user.

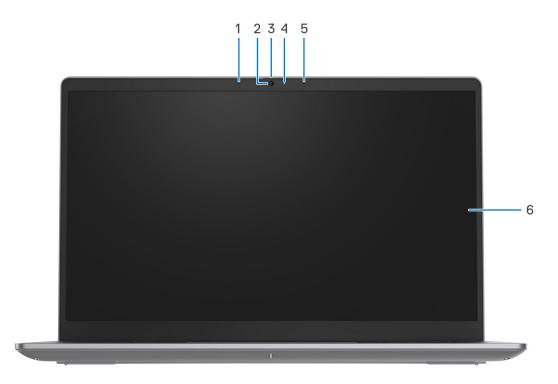


Figure 2. Aluminum chassis with dual microphones and shutter

1. Left microphone

Provides digital sound input for audio recording and voice calls.

2. Camera

Enables you to video chat, capture photos, and record videos.

3. Privacy shutter (optional)

Slide the privacy shutter to cover the camera lens and protect your privacy when the camera is not in use.

4. Camera-status light

Turns on when the camera is in use.

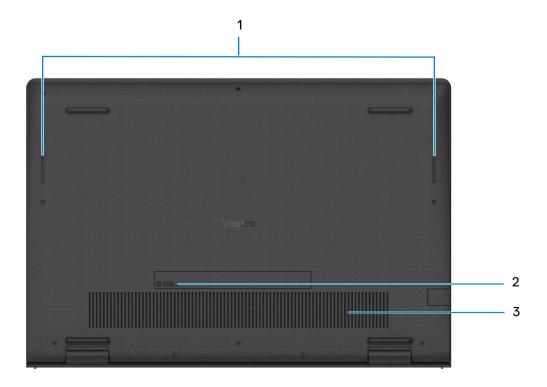
5. Right microphone

Provides digital sound input for audio recording and voice calls.

6. LCD panel

Provides visual output to the user.

Bottom



1. Speakers

Provide audio output.

2. Service Tag and regulatory labels

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information. The regulatory label contains regulatory information of your computer.

3. Air vents

Air is blown out by the internal fans through the air vents.

NOTE: To prevent the computer from overheating, ensure that the air vents are not blocked when the computer is running.

Service Tag

The service tag is a unique alphanumeric identifier that allows Dell service technicians to identify the hardware components in your computer and access warranty information.



Battery charge and status light

The following table lists the battery charge and status light behavior of your Vostro 3425.

Table 2. Battery charge and status light behavior

Power Source	LED Behavior	System Power State	Battery Charge Level
AC Adapter	Off	S0 - S5	Fully Charged
AC Adapter	Solid White	S0 - S5	< Fully Charged
Battery	Off	S0 - S5	11-100%
Battery	Solid Amber (590+/-3 nm)	S0 - S5	< 10%

• S0 (ON) - System is turned on.

• S4 (Hibernate) - The system consumes the least power compared to all other sleep states. The system is almost at an OFF state, expect for a trickle power. The context data is written to hard drive.

• S5 (OFF) - The system is in a shutdown state.

Specifications of Vostro 3425

Dimensions and weight

The following table lists the height, width, depth, and weight of your Vostro 3425.

Table 3. Dimensions and weight

Aluminum 74 in.) 17.52 mm (0.69 in.) 77 in.) 18.48 mm (0.73 in.)
,,,,,,
,,,,,,
77 in.) 18.48 mm (0.73 in.)
2.65 in.) 321.27 mm (12.65 in.)
8.67 in.) 219.76 mm (8.65 in.)
lb) 1.49 kg (3.29 lb)
8

Processor

The following table lists the details of the processors supported by your Vostro 3425.

Table 4. Processor

Description	Option one	Option two	Option three	Option four
Processor type	AMD Ryzen3 3250U	AMD Ryzen3 5425U	AMD Ryzen5 5625U	AMD Ryzen7 5825U
Processor wattage	15 W	15 W	15 W	15 W
Processor core count	2	4	6	8
Processor thread count	4	8	12	16
Processor speed	2.60 GHz to 3.50 GHz,	2.70 GHz to 4.10 GHz	2.30 GHz to 4.30 GHz	2.00 GHz to 4.50 GHz,
Processor cache	4 MB	10 MB	19 MB	20 MB
Integrated graphics	AMD Radeon Graphics	AMD Radeon Graphics	AMD Radeon Graphics	AMD Radeon Graphics

Chipset

The following table lists the details of the chipset supported by your Vostro 3425.

Table 5. Chipset

Description	Values
Chipset	Integrated
Processor	AMD Ryzen series
DRAM bus width	Two channels, 64-bit
Flash EPROM	16 MB
PCle bus	Up to Gen 3

Operating system

Your Vostro 3425 supports the following operating systems:

- Windows 11 Home, 64-bit
- Windows 11 Pro, 64-bit
- Windows 11 Pro National Academic, 64-bit
- Ubuntu 20.04 LTS, 64-bit

Memory

The following table lists the memory specifications of your Vostro 3425.

Table 6. Memory specifications

Description	Values	
Memory slots	Two SODIMM	
Memory type	DDR4	
Memory speed	3200 MHz	
Maximum memory configuration	32 GB	
Minimum memory configuration	4 GB	
Memory size per slot	4 GB, 8 GB, 16 GB	
Memory configurations supported	 4 GB, 1 x 4 GB 8 GB, 1 x 8 GB 8 GB, 2 x 4 GB 12 GB, 1 x 4 GB + 1 x 8 GB 16 GB, 1 x 16 GB 16 GB, 2 x 8 GB 	

External ports

The following table lists the external ports of your Vostro 3425.

Table 7. External ports

Description	Values
Network port	One RJ45 Ethernet port (flip-down)
USB ports	 One USB 3.2 Gen 1 Type-C port One USB 3.2 Gen 1 port One USB 2.0 Type-A port
Audio port	One headset (headphone and microphone combo) port
Video port	One HDMI 1.4 port
Media-card reader	One SD card slot
Power-adapter port	65 W AC adapter, 4.5 mm barrel
Security-cable slot	One wedge-shaped lock slot

Internal slots

The following table lists the internal slots of your Vostro 3425.

Table 8. Internal slots

Description	Values
M.2	 One M.2 2230 slot for Wi-Fi and Bluetooth Card One M.2 2230/2280 slot for solid-state drive
	() NOTE: To learn more about the features of different types of M.2 cards, search in the Knowledge Base Resource at www.dell.com/support.

Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Vostro 3425.

Table 9. Ethernet specifications

Description	Values
Model number	Integrated Realtek RTL8111H
Transfer rate	10/100/1000 Mbps

Wireless module

The following table lists the Wireless Local Area Network (WLAN) modules supported on your Vostro 3425.

Table 10. Wireless module specifications

Description	Option one	Option two
Model number	Realtek RTL8821CE	MediaTek MT7921
Transfer rate	433 Mbps	1200 Mbps
Frequency bands supported	2.40 GHz/5 GHz	2.40 GHz/5 GHz
Wireless standards	 WiFi 802.11a/b/g Wi-Fi 4 (Wi-Fi 802.11n) Wi-Fi 5 (WiFi 802.11ac) 	 WiFi 802.11a/b/g Wi-Fi 4 (Wi-Fi 802.11n) Wi-Fi 5 (Wi-Fi 802.11ac) Wi-Fi 6 (Wi-Fi 802.11ax)
Encryption	 64-bit/128-bit WEP AES-CCMP TKIP 	 64-bit/128-bit WEP AES-CCMP TKIP
Bluetooth	Bluetooth 5.0	Bluetooth 5.2

Audio

The following table lists the audio specifications of your Vostro 3425.

Table 11. Audio specifications

Description		Values	
Audio controller		Realtek ALC3254	
Stereo conversion		Supported	
Internal audio interface		High definition audio interface	
External audio interface		One headset (headphone and microphone combo) port	
Number of speakers		Two	
Internal-speaker amplif	fier	Not supported	
External volume controls		Keyboard shortcut controls	
Speaker output:			
	Average speaker output	2 W	
	Peak speaker output	2.5 W	
Subwoofer output		Not supported	
Microphone		 Carbon Black/ Titan Gray (Plastic): Single-integrated microphone Titan Gray (Aluminum): Dual array microphone 	

Storage

This section lists the storage options on your Vostro 3425. Your computer supports one M.2 2230/2280 slot for solid-state drive

Table 12. Storage specifications

Storage type	Interface type	Capacity
M.2 2230 Class 35 solid-state drive	PCle NVMe 3x4	Up to 1 TB
M.2 2230 Class 35 solid-state drive	PCle NVMe 4x4	Up to 1 TB
M.2 2280 Class 40 solid-state drive	PCle NVMe 4x4	Up to 2 TB
M.2 2280 solid-state drive, QLC	PCle NVMe 3x4	Up to 1 TB

Media-card reader

The following table lists the media cards supported by your Vostro 3425.

Table 13. Media-card reader specifications

Description	Values
Media-card type	One SD card
Media-cards supported	 Secure Digital (SD) Secure Digital High Capacity(SDHC) Secure Digital Extended Capacity(SDXC)
(i) NOTE: The maximum capacity supported by the media-cal installed in your computer.	rd reader varies depending on the standard of the media card

Keyboard

The following table lists the keyboard specifications of your Vostro 3425.

Table 14. Keyboard specifications

Description	Values
Keyboard type	 Carbon Black, Standard backlit keyboard Carbon Black, Standard non-backlit keyboard
Keyboard layout	QWERTY
Number of keys	 United States and Canada: 79 keys United Kingdom: 80 keys Japan: 83 keys
Keyboard size	X=18.70 mm key pitch Y=19.05 mm key pitch
Keyboard shortcuts	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character,

Table 14. Keyboard specifications (continued)

Description	Values
	 press Shift and the desired key. To perform secondary functions, press Fn and the desired key. (i) NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program.

Camera

The following table lists the camera specifications of your Vostro 3425.

Table 15. Camera specifications

Description	Values	
Configurations	Carbon Black/Titan Gray (Plastic)	Titan Gray (Aluminum)
Number of cameras	One	One
Camera type	HD RGB camera	FHD RGB camera
Camera location	Front Camera	Front Camera
Camera sensor type	CMOS sensor technology	CMOS sensor technology
Camera resolution:		·
Still image:	0.92 Megapixel	2 Megapixel
Video:	1280 x 720 (HD) at 30 fps	1920 x 1080 (FHD) at 30 fps
Diagonal viewing angle:	78.6 degrees	78.6 degrees

Touchpad

The following table lists the touchpad specifications of your Vostro 3425.

Table 16. Touchpad specifications

Description		Values
Touchpad re	esolution:	
	Horizontal	300
	Vertical	300
Touchpad di	mensions:	
	Horizontal	115 mm (4.52 in.)
	Vertical	70 mm (2.76 in.)
Touchpad ge	estures	For more information about touchpad gestures available on Windows, see the Microsoft knowledge base article 4027871 at support.microsoft.com.

Power adapter

The following table lists the power adapter specifications of your Vostro 3425.

Table 17. Power adapter specifications

Description		Values	
Туре		65 W AC Adapter, 4.50 mm x 2.90 mm barrel type	
Connector	dimensions:		
Ex	ternal diameter	4.50 mm (0.18 in.)	
Int	ernal diameter	2.90 mm (0.11 in.)	
Power-ada	pter dimensions:		
He	eight	28 mm (1.10 in.)	
W	idth	106 mm (4.17 in.)	
De	epth	48 mm (1.89 in.)	
Power-ada	pter weight (maximum)	0.3 kg (0.66 lb)	
Input volta	ge	100 VAC x 240 VAC	
Input frequ	ency	50 Hz x 60 Hz	
Input curre	nt (maximum)	1.70 A	
Output cur	rent (continuous)	3.34 A	
Rated outp	out voltage	19.50 VDC	
Temperatu	re range:	I	
Or	perating	0°C to 40°C (32°F to 104°F)	
St	orage	-40°C to 70°C (-40°F to 158°F)	

the device outside these ranges may impact the performance of specific components.

Battery

The following table lists the battery specifications of your Vostro 3425.

Table 18. Battery specifications

Description	Option one	Option two
Battery type	3-cell, 41 Wh "smart" lithium ion	4-cell, 54 Wh "smart" lithium ion
Battery voltage	11.25 VDC	15.0 VDC
Battery weight (maximum)	0.19 kg (0.41 lbs)	0.24 kg (0.54 lbs)
Battery dimensions:		

Table 18. Battery specifications (continued)

Description		Option one	Option two
	Height	206.40 mm (8.12 in.)	271.90 mm (10.70 in.)
	Width	82.00 mm (3.22 in.)	82.00 mm (3.22 in.)
	Depth	5.75 mm (0.22 in.)	5.75 mm (0.22 in.)
Temperature range:	I	1	1
	Operating	 When charging battery: Initiate charging: 0°C to 45°C (32°F to 113°F) Upper limit for charging (maximum): 50°C (122°F) When discharging battery: Normal discharging: 0°C to 60°C (32°F to 140°F) Over temperature protection (maximum): 70°C (158°F) (i) NOTE: The battery does not allow discharge past this temperature. 	 When charging battery: Initiate charging: 0°C to 45°C (32°F to 113°F) Upper limit for charging (maximum): 50°C (122°F) When discharging battery: Normal discharging: 0°C to 60°C (32°F to 140°F) Over temperature protection (maximum): 70°C (158°F) (i) NOTE: The battery does not allow discharge past this temperature.
	Storage	-20°C to 60°C (-4°F to 140°F)	-20°C to 60°C (-4°F to 140°F)
Battery operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certair power-intensive conditions.
Battery charging time (a NOTE: Control the duration, start and e on using the Dell Por application. For more the Dell Power Mana <i>My Dell</i> on www.del	charging time, and time, and so wer Manager e information on ager see, <i>Me and</i>	4 hours (when the computer is off)	4 hours (when the computer is off)
Coin-cell battery		Not available	Not available

CAUTION: Dell recommends that you charge the battery regularly for optimal power consumption. If your battery charge is completely depleted, connect the power adapter, turn on your computer, and then restart your computer to reduce the power consumption.

Display

The following table lists the display specifications of your Vostro 3425.

Table 19. Display specifications

Description	Option one	Option two
Display type	High Definition (HD)	Full High Definition (FHD)
Display-panel technology	Twisted Nematic (TN)	In-Plane Switching (IPS)

Description	Option one	Option two
Display-panel dimensions (ac	tive area):	
Height	174.02 mm (6.85 in.)	174.02 mm (6.85 in.)
Width	309.37 mm (12.18 in.)	309.37 mm (12.18 in.)
Diagonal	355.60 mm (14.00 in.)	355.60 mm (14.00 in.)
Display-panel native resolution	on 1366 x 768	1920x1080
Luminance (typical)	220 nits	250 nits
Megapixels	1.05 M	2.1 M
Color gamut	NTSC 45% typical	NTSC 45% typical
Pixels Per Inch (PPI)	112	158
Contrast ratio (min.)	300:1	500:1
Response time (max.)	21 ms	35 ms
Refresh rate	60 Hz	60 Hz
Horizontal view angle	45 degrees (Left/Right)	85 degrees (Left/Right)
Vertical view angle	15 degrees (Up) / 35 degree	es (Down) 85 degrees (Up) / 85 degrees (Down)
Pixel pitch	0.226 x 0.226 mm	0.161×0.161 mm
Power consumption (maximu	im) 2.50 W	3.90 W
Anti-glare vs glossy finish	Anti-glare	Anti-glare
Touch options	No	No

Table 19. Display specifications (continued)

Fingerprint reader (optional)

The following table lists the specifications of the optional fingerprint-reader of your Vostro 3425.

Table 20. Fingerprint reader specifications

Description	Values
Fingerprint-reader sensor technology	Capacitive
Fingerprint-reader sensor resolution	500 dpi
Fingerprint-reader sensor pixel size	108 x 88

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Vostro 3425.

Table 21. GPU—Integrated

Controller	Memory size	Processor
AMD Radeon Graphics	Shared system memory	 AMD Ryzen 3 AMD Ryzen 5 AMD Ryzen 7

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Vostro 3425.

Table 22. GPU—Discrete

Controller	Memory size	Memory type
NVIDIA GeForce MX550 (optional)	2 GB	DDR6

Hardware security

The following table lists the hardware security of your Vostro 3425.

Table 23. Hardware security

Hardware security	
Support BIOS password update via (Dell Command Configure)	
Support DDPE UEFI Preboot Authentication (PBA) solution for Windows 8 and greater	
BIOS Disable TPM (KillTPM)	
Trusted Platform Module TPM 2.0	
SafeBIOS: includes Dell Off-host BIOS Verification, BIOS Resilience, BIOS Recovery, and additional BIOS Controls	

Operating and storage environment

This table lists the operating and storage specifications of your Vostro 3425.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 24. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10000 ft)	-15.2 m to 10668 m (-49.87 ft to 35000 ft)

Table 24. Computer environment (continued)

Description	Operating	Storage
CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

 \ast Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse.

ComfortView

WARNING: Prolonged exposure to blue light from the display may lead to long-term effects such as eye strain, eye fatigue, or damage to the eyes.

Blue light is a color in the light spectrum which has a short wavelength and high energy. Chronic exposure to blue light, particularly from digital sources, may disrupt sleep patterns and cause long-term effects such as eye strain, eye fatigue, or damage to the eyes.

ComfortView mode can be enabled and configured using the Dell CinemaColor application.

ComfortView mode complies with TÜV Rheinland's requirement for low blue light displays.

Low blue light: Dell ComfortView software technology reduces harmful blue light emissions to make extended screen time easy on your eyes.

To reduce the risk of eye strain, it is also recommended that you:

- Position the display at a comfortable viewing distance between 20 and 28 inches (50 and 70 cm) from your eyes.
- Blink frequently to moisten your eyes, wet your eyes with water, or apply suitable eye drops.
- Look away from your display, and gaze at a distant object at 20 ft (609.60 cm) away for at least 20 seconds during each break.
- Take an extended break for 20 minutes every two hours.

Keyboard shortcuts of Vostro 3425

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press 2, 2 is typed out; if you press Shift + 2, @ is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing Fn + Esc. Subsequently, multi-media control can be invoked by pressing Fn and the respective function key. For example, mute audio by pressing Fn + F1.

NOTE: You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

Table 25. List of keyboard shortcuts

Function key	Primary behavior
F1	Mute audio
F2	Decrease volume
F3	Increase volume
F4	Play/Pause
F5	Toggle keyboard backlight (optional)
F6	Decrease brightness
F7	Increase brightness
F8	Switch to external display
F10	Print screen
F11	Home
F12	End

The Fn key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 26. Secondary behavior

Function key	Secondary behavior
Fn + F1	Operating system and application specific F1 behavior
Fn + F2	Operating system and application specific F2 behavior
Fn + F3	Operating system and application specific F3 behavior
Fn + F4	Operating system and application specific F4 behavior
Fn + F5	Operating system and application specific F5 behavior
Fn + F6	Operating system and application specific F6 behavior
Fn + F8	Operating system and application specific F8 behavior

Table 26. Secondary behavior (continued)

Function key	Secondary behavior
Fn + F9	Operating system and application specific F9 behavior
Fn + F10	Operating system and application specific F10 behavior
Fn + F11	Operating system and application specific F11 behavior
Fn + F12	Operating system and application specific F12 behavior
Fn + PrtScr	Turn off/on wireless
Fn + B	Pause/Break
Fn + Insert	Sleep
Fn + S	Toggle scroll lock
Fn + H	Toggle between power and battery-status light/hard-drive activity light
Fn + R	System request
Fn + Ctrl	Open application menu
Fn + Esc	Toggle Fn-key lock
Fn + PgUp	Page up
Fn + PgDn	Page down
Fn + Home	Home
Fn + End	End

6

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 27. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell app	Deell
Tips	· •
Contact Support	In Windows search, type Contact Support, and press Enter.
Online help for operating system	www.dell.com/support/windows
	www.dell.com/support/linux
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at www.dell.com/support. For more information on how to find the Service Tag for your computer, see Locate the Service Tag on your computer.
Dell knowledge base articles for a variety of computer concerns	 Go to www.dell.com/support. On the menu bar at the top of the Support page, select Support > Knowledge Base. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

(i) NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.

() NOTE: If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.