



# **ET-16500 User's Guide**



---

# Contents

<b>ET-16500 User's Guide</b> .....	<b>13</b>
<b>Your Ink Tank System</b> .....	<b>14</b>
<b>Product Basics</b> .....	<b>15</b>
Using the Control Panel .....	15
Control Panel Buttons and Lights .....	16
Status Icons .....	17
Status Button .....	18
Setting a Password and Locking the Control Panel .....	19
Entering Characters on the LCD Screen .....	21
Using Presets .....	21
Changing the LCD Screen Language .....	23
Adjusting Control Panel Sounds .....	24
Adjusting the Screen Brightness.....	25
Turning Off Operation Time Out .....	26
Product Parts Locations .....	27
Product Parts - Top and Front .....	27
Product Parts - Paper Path .....	29
Product Parts - Inside .....	30
Product Parts - Back.....	31
Using Eco Mode and Other Power Saving Settings .....	31
Changing the Eco Settings .....	32
Changing the Sleep Timer Settings .....	32
Changing the Power Off Timer Settings .....	33
Epson Connect Solutions for Smartphones, Tablets, and More .....	34
Using Epson Email Print .....	35
Using the Epson iPrint Mobile App .....	35
Using Epson Remote Print .....	36
Using Epson Scan to Cloud.....	36
Using Google Cloud Print.....	37
Setting Up Google Cloud Print on a Chromebook .....	38

Android Printing Using the Epson Print Enabler .....	39
Using Fire OS Printing .....	39
Using Windows 10 Mobile Printing .....	40
Using Epson Print and Scan App with Windows Tablets .....	40
<b>Wi-Fi or Wired Networking.....</b>	<b>42</b>
Wi-Fi Infrastructure Mode Setup.....	42
Selecting Wireless Network Settings from the Control Panel .....	43
Wi-Fi Direct Mode Setup .....	45
Enabling Wi-Fi Direct Mode .....	46
Wi-Fi Protected Setup (WPS).....	47
Using WPS to Connect to a Network .....	48
Printing a Network Status Sheet.....	49
Changing or Updating Network Connections .....	50
Accessing the Web Config Utility .....	50
Changing a USB Connection to a Wi-Fi Connection.....	51
Changing a Wi-Fi Connection to a Wired Network Connection.....	51
Connecting to a New Wi-Fi Router .....	52
Disabling Wi-Fi Features .....	52
<b>Loading Paper .....</b>	<b>54</b>
Loading Paper for Documents in the Cassette .....	54
Loading Paper for Photos in the Cassette .....	60
Loading Envelopes in the Cassette .....	65
Loading Paper and Envelopes in the Rear Feed Slot .....	69
Paper Loading Capacity .....	72
Available Epson Papers .....	74
Paper Type Settings - Printer Software .....	75
Selecting the Paper Settings for Each Source - Control Panel .....	76
Paper Type Settings - Control Panel .....	77
Selecting Default Paper Settings - Administrator.....	78
Selecting the Default Paper Source Settings.....	78
Paper Source Options.....	79
Selecting Universal Print Settings.....	80
Universal Print Settings Options .....	81

<b>Placing Originals on the Product</b> .....	<b>83</b>
Placing Originals on the Scanner Glass .....	83
Placing Originals in the Automatic Document Feeder .....	84
<b>Copying</b> .....	<b>89</b>
Copying Documents or Photos .....	89
Copying Options .....	90
Copying Settings .....	92
<b>Printing from a Computer</b> .....	<b>93</b>
Printing with Windows .....	93
Selecting Basic Print Settings - Windows .....	93
Paper Source Options - Windows .....	95
Print Quality Options - Windows .....	96
Multi-Page Printing Options - Windows .....	96
Selecting Double-sided Printing Settings - Windows .....	97
Double-sided Printing Options - Windows .....	99
Print Density Adjustments - Windows .....	100
Selecting Additional Layout and Print Options - Windows .....	101
Custom Color Correction Options - Windows .....	103
Image Options and Additional Settings - Windows .....	104
Header/Footer Settings - Windows .....	105
Selecting a Printing Preset - Windows .....	106
Selecting Extended Settings - Windows .....	108
Extended Settings - Windows .....	109
Printing Your Document or Photo - Windows .....	110
Selecting Default Print Settings - Windows .....	111
Changing the Language of the Printer Software Screens .....	112
Changing Automatic Update Options .....	113
Printing with OS X .....	114
Selecting Basic Print Settings - OS X .....	115
Paper Source Options - OS X .....	119
Print Quality Options - OS X .....	119
Print Options - OS X .....	119
Selecting Page Setup Settings - OS X .....	120

Selecting Print Layout Options - OS X.....	121
Selecting Double-sided Printing Settings - OS X.....	121
Double-sided Printing Options and Adjustments - OS X.....	123
Managing Color - OS X.....	123
Color Matching and Color Options - OS X.....	124
Selecting Printing Preferences - OS X.....	125
Printing Preferences - OS X.....	126
Printing Your Document or Photo - OS X.....	127
Checking Print Status - OS X.....	127
Cancelling Printing Using a Product Button.....	128
<b>Scanning.....</b>	<b>129</b>
Starting a Scan.....	129
Starting a Scan Using the Product Control Panel.....	129
Changing Default Scan Button Settings.....	131
Starting a Scan Using the Epson Scan 2 Icon.....	131
Starting a Scan from a Scanning Program.....	133
Scanning in Epson Scan 2.....	135
Additional Scanning Settings - Main Settings Tab.....	138
Additional Scanning Settings - Advanced Settings Tab.....	138
Image Format Options.....	139
<b>Faxing.....</b>	<b>141</b>
Connecting a Telephone or Answering Machine.....	141
Setting Up Fax Features.....	146
Setting Up Fax Features Using the Product Control Panel.....	146
Selecting Your Country or Region.....	147
Selecting the Date and Time.....	148
Using the Fax Setup Wizard.....	149
Selecting the Line Type.....	152
Setting the Number of Rings to Answer.....	153
Selecting Fax Output Settings.....	154
Output Settings - Fax.....	156
Selecting Advanced Fax Settings.....	158
Basic Settings - Fax.....	159

Send Settings - Fax.....	160
Receive Settings - Fax.....	161
Security Settings - Fax.....	162
Printing Fax Reports.....	163
Fax Report Options.....	163
Setting Up Fax Features Using the Fax Utility.....	164
Setting Up Contacts and Contact Groups.....	165
Setting Up Contacts Using the Product Control Panel.....	166
Creating a Contact.....	166
Editing or Deleting a Contact.....	168
Creating a Contact Group.....	170
Editing or Deleting a Group.....	172
Setting Up Speed/Group Dial Lists Using the Fax Utility.....	174
Sending Faxes.....	177
Sending Faxes from the Product Control Panel.....	177
Faxing from the Control Panel.....	178
Fax Send Settings.....	180
Dialing Fax Numbers from a Connected Telephone.....	181
Sending a Fax at a Specified Time.....	182
Sending a Fax on Demand.....	183
Sending a Stored Fax.....	184
Sending Faxes Using the Fax Utility - Windows.....	186
Sending Faxes Using the Fax Utility - OS X.....	189
Receiving Faxes.....	192
Fax Reception.....	192
Receiving Faxes Automatically.....	193
Receiving Faxes Manually.....	193
Receiving a Fax by Polling.....	194
Viewing a Fax on the LCD Screen.....	194
Checking Fax Status.....	195
<b>Using Memory Cards and USB Devices with Your Product.....</b>	<b>196</b>
Inserting a Memory Card.....	196
Memory Card Types.....	197

Memory Card and USB Device File Specifications .....	197
Removing a Memory Card .....	198
Connecting and Using a USB Flash Drive or External Device .....	199
Viewing and Printing from the LCD Screen .....	200
Viewing and Printing Individual JPEG Photos .....	200
Printing All JPEG Photos .....	201
Viewing and Printing TIFF Files .....	202
Photo Adjustment Options - Device Mode .....	203
Print Setting Options - Device Mode .....	204
Transferring Photos on a Memory Card or USB Device .....	205
Configuring the Memory Device Interfaces .....	205
Transferring Files from a Memory Device to Your Computer .....	206
Charging a USB Device Using Your Product .....	207
<b>Refilling Ink .....</b>	<b>209</b>
Ink Safety Precautions .....	209
Check Ink Levels .....	210
Checking Ink Levels on Your Product .....	211
Checking Ink Levels with Windows .....	211
Checking Ink Levels with OS X .....	213
Disabling Special Offers with Windows .....	214
Purchase Epson Ink and Maintenance Box .....	216
Ink Bottle and Maintenance Box Part Numbers .....	216
Refilling the Ink Tanks .....	216
Replacing the Maintenance Box .....	221
<b>Adjusting Print Quality .....</b>	<b>224</b>
Print Head Maintenance .....	224
Print Head Nozzle Check .....	224
Checking the Nozzles Using the Product Control Panel .....	224
Checking the Nozzles Using a Computer Utility .....	227
Print Head Cleaning .....	228
Cleaning the Print Head Using the Product Control Panel .....	229
Cleaning the Print Head Using a Computer Utility .....	230
Print Head Alignment .....	232

Aligning the Print Head Using the Product Control Panel.....	233
Power Ink Flushing.....	234
Flushing the Ink Using a Computer Utility.....	234
Cleaning the Paper Guide.....	235
Checking the Number of Sheets.....	236
Checking the Sheet Counter - Windows.....	236
Checking the Sheet Counter - OS X.....	237
<b>Cleaning and Transporting Your Product.....</b>	<b>239</b>
Cleaning Your Product.....	239
Transporting Your Product.....	241
<b>Solving Problems.....</b>	<b>245</b>
Checking for Software Updates.....	245
Product Status Messages.....	246
Status Menu Error Codes.....	247
Running a Product Check.....	249
Resetting Control Panel Defaults.....	250
Solving Setup Problems.....	251
Noise After Filling the Ink.....	252
Software Installation Problems.....	252
Solving Network Problems.....	252
Product Cannot Connect to a Wireless Router or Access Point.....	253
Network Software Cannot Find Product on a Network.....	254
Product Does Not Appear in OS X Printer Window.....	255
Cannot Print Over a Network.....	256
Cannot Scan Over a Network.....	257
Solving Copying Problems.....	258
Product Makes Noise, But Nothing Copies.....	258
Product Makes Noise When It Sits for a While.....	259
Solving Paper Problems.....	259
Paper Feeding Problems.....	259
Paper Jam Problems Inside the Product.....	260
Paper Jam Problems in the Paper Cassette.....	262
Paper Jam Problems in the Duplexer (Rear Cover).....	263

Document Jams in the Automatic Document Feeder.....	268
Paper Ejection Problems .....	271
Solving Problems Printing from a Computer.....	271
Nothing Prints .....	271
Product Icon Does Not Appear in Windows Taskbar .....	272
Printing is Slow .....	273
Solving Page Layout and Content Problems .....	274
Inverted Image.....	274
Too Many Copies Print .....	274
Blank Pages Print .....	275
Incorrect Margins on Printout.....	275
Incorrect Characters Print.....	276
Incorrect Image Size or Position .....	276
Slanted Printout .....	276
Solving Print Quality Problems .....	277
White or Dark Lines in Printout .....	277
Blurry or Smearred Printout .....	278
Faint Printout or Printout Has Gaps .....	280
Grainy Printout.....	280
Incorrect Colors .....	281
Message Appears Prompting You to Reset Ink Levels.....	283
Solving Scanning Problems .....	283
Scanning Software Does Not Operate Correctly .....	283
Cannot Start Epson Scan 2 .....	284
Solving Scanned Image Quality Problems .....	285
Image Consists of a Few Dots Only.....	285
Line of Dots Appears in All Scanned Images.....	286
Straight Lines in an Image Appear Crooked .....	286
Image is Distorted or Blurry .....	286
Image Colors are Patchy at the Edges .....	287
Image is Too Dark .....	287
Back of Original Image Appears in Scanned Image .....	287
Ripple Patterns Appear in an Image .....	287

Scanned Image Colors Do Not Match Original Colors .....	288
Scanned Image Edges are Cropped .....	288
Solving Faxing Problems.....	288
Cannot Send or Receive Faxes.....	289
Cannot Receive Faxes with a Telephone Connected to Your Product .....	290
Solving Memory Card Problems.....	290
Memory Card Does Not Fit Into a Slot .....	291
Cannot View or Print Photos from a Memory Card or Device .....	291
Cannot Transfer Photos to or from a Memory Card or Device .....	291
Cannot Access Memory Card From a Networked Mac.....	292
Uninstall Your Product Software.....	292
Uninstalling Product Software - Windows.....	292
Uninstalling Product Software - OS X .....	294
Where to Get Help.....	294
<b>Technical Specifications .....</b>	<b>296</b>
Windows System Requirements .....	296
OS X System Requirements.....	297
Scanning Specifications .....	297
Automatic Document Feeder (ADF) Specifications .....	298
Fax Specifications .....	298
Paper Specifications .....	299
Printable Area Specifications .....	301
Ink Specifications .....	302
Memory Card Specifications .....	302
Dimension Specifications .....	303
Electrical Specifications .....	304
Environmental Specifications .....	304
Interface Specifications .....	304
Network Interface Specifications .....	305
Safety and Approvals Specifications .....	306
<b>Notices .....</b>	<b>308</b>
Important Safety Instructions.....	308
General Product Safety Instructions .....	308

LCD Screen Safety Instructions.....	310
Wireless Connection Safety Instructions .....	310
Telephone Equipment Safety Instructions .....	310
FCC Compliance Statement.....	311
Software Notice .....	313
Binding Arbitration and Class Waiver .....	316
Trademarks .....	319
Copyright Notice.....	320
libTIFF Software Acknowledgment.....	320
A Note Concerning Responsible Use of Copyrighted Materials.....	321
Default Delay Times for Power Management for Epson Products .....	321
Copyright Attribution .....	321

---

## **ET-16500 User's Guide**

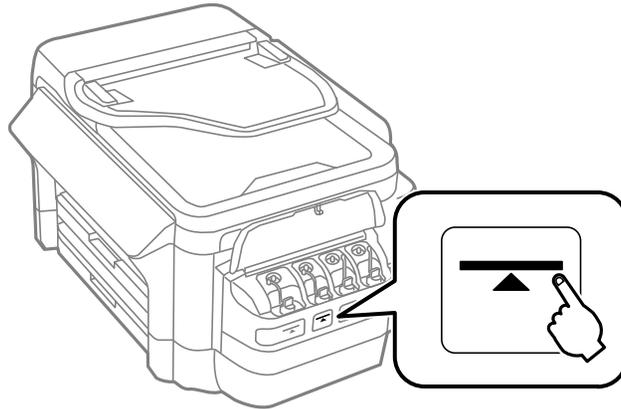
Welcome to the ET-16500 *User's Guide*.

For a printable PDF copy of this guide, [click here](#).

---

## Your Ink Tank System

You should visually check the ink levels in the product's ink tanks regularly. For optimum printing results, refill the ink tanks to the upper line at least once a year.



**Note:** The product has a low ink alert system. The accuracy of this system depends on the user refilling the ink tanks correctly. The product cannot directly measure the ink levels in the tanks; instead it estimates the amount of ink remaining by internally monitoring ink usage. The low ink alert system may generate inaccurate messages if the ink tanks are not refilled according to these instructions.

Visually check the ink levels in the product's ink tanks to confirm the actual ink levels. Continued use of the product when the ink is expended could damage the product.

To refill the ink tanks and reset the ink levels, click the link below.

---

## Product Basics

See these sections to learn about the basic features of your product.

[Using the Control Panel](#)

[Product Parts Locations](#)

[Using Eco Mode and Other Power Saving Settings](#)

[Epson Connect Solutions for Smartphones, Tablets, and More](#)

[Using Google Cloud Print](#)

[Android Printing Using the Epson Print Enabler](#)

[Using Fire OS Printing](#)

[Using Windows 10 Mobile Printing](#)

[Using Epson Print and Scan App with Windows Tablets](#)

## Using the Control Panel

See these sections to learn about the control panel and select control panel settings.

[Control Panel Buttons and Lights](#)

[Setting a Password and Locking the Control Panel](#)

[Using Presets](#)

[Changing the LCD Screen Language](#)

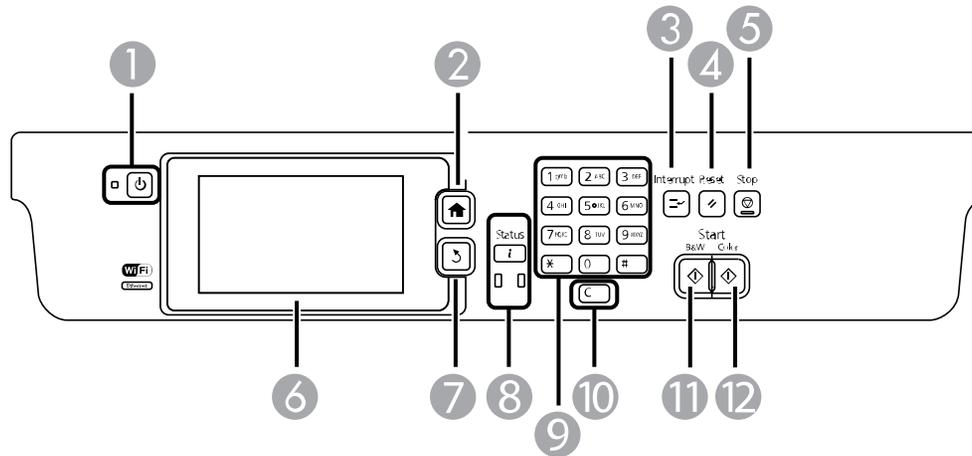
[Adjusting Control Panel Sounds](#)

[Adjusting the Screen Brightness](#)

[Turning Off Operation Time Out](#)

**Parent topic:** [Product Basics](#)

## Control Panel Buttons and Lights



- 1 The power button and light
- 2 The home button
- 3 The **Interrupt** button
- 4 The **Reset** button
- 5 The **Stop** button
- 6 The LCD screen
- 7 The back button
- 8 The **Status** button and lights
- 9 The numeric keypad
- 10 The **C** cancel button
- 11 The **B&W** button
- 12 The **Color** button

[Status Icons](#)

[Status Button](#)

Parent topic: [Using the Control Panel](#)

**Status Icons**

Status icons may be displayed on the LCD screen depending on the product's status. Select the Wi-Fi icon or network status icon to view or change the current network settings.

Icon	Description
	Displays additional information or instructions, such as on loading paper or placing a document.
	A document is placed inside the Automatic Document Feeder (ADF).
	The maintenance box is nearly full. Press the <b>i Status</b> button to open the Status Menu, select <b>Printer Information</b> , and then check the status.
	The maintenance box is full. Press the <b>i Status</b> button to open the Status Menu, select <b>Printer Information</b> , and then check the status.
	Unread or unprinted fax data is stored in the product. If the product is set up to save received faxes on a computer or external storage device, this icon may also indicate that received faxes have not been saved on the computer or storage device.
	Indicates the fax memory usage.
	Fax memory is full. Delete received faxes you have already read or printed. If the product is set up to save received faxes on a computer or external storage device, turn on the computer or connect the storage device to the product.
	Indicates that a Wi-Fi or an Ethernet connection is being processed.
	Indicates that there is no Ethernet connection.
	Indicates that an Ethernet connection has been established.

Icon	Description
	Indicates that there is no Wi-Fi connection.
	Indicates that a Wi-Fi network error has occurred or the product is searching for a connection.
	Indicates that a Wi-Fi connection has been established. The number of bars indicates the connection's signal strength.
	Indicates that an Ad hoc connection has been established.
	Indicates that a Wi-Fi Direct mode connection has been established.
	Indicates that a Simple AP mode connection has been established.

Parent topic: [Control Panel Buttons and Lights](#)

### Status Button

Press the **i Status** button on the control panel to view the current printer and job status.

Function	Description
<b>Printer Information</b>	Displays the status of consumables and any errors that have occurred with the product. Select the error from the list to display the error message.
<b>Job Monitor</b>	Displays the current print job and any jobs waiting to be processed.
<b>Job History</b>	Displays job history. If a job fails, an error code is shown in the history.
<b>Job Storage</b>	Select <b>Inbox</b> to display received faxes stored in the product's history.

Parent topic: [Control Panel Buttons and Lights](#)

## Setting a Password and Locking the Control Panel

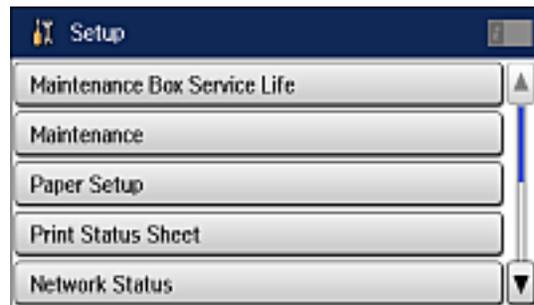
You can set an administrator password to lock the following settings and prevent them from being changed:

- System Administration Setup settings
- Eco mode settings
- Presets
- Contacts

**Note:** For more information on administration settings, see the [Administrator's Guide](#).

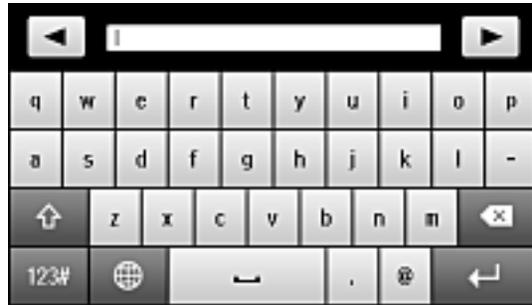
1. Press the  home button, if necessary.
2. Select  **Setup**.

You see a screen like this:



3. Scroll down and select **Admin Settings**.
4. Select **Admin Password**.
5. Select **Register**.

You see a screen like this:



6. Use the displayed keyboard to enter a password, then press .
7. Enter your password again to confirm.
8. Select **OK**.
9. Select **Lock Setting** and select **On**.

When the control panel is locked, you must enter the password to access any of the locked settings.

**Note:** If you forget your password, contact Epson for assistance.

[Entering Characters on the LCD Screen](#)

**Parent topic:** [Using the Control Panel](#)

**Related tasks**

[Entering Characters on the LCD Screen](#)

## Entering Characters on the LCD Screen

Follow these guidelines to enter characters for passwords and other settings.



- To move the cursor, select  or .
- To change the case of letters, select .
- To delete the previous character, select .
- To enter numbers or symbols, select .
- To change the keyboard layout, select .
- To enter a space, select .

**Parent topic:** [Setting a Password and Locking the Control Panel](#)

## Using Presets

You can save frequently used copy, fax, and scan settings as presets. This lets you easily reuse them whenever necessary.

**Note:** Presets can be locked by an administrator. If you cannot access or change presets, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select **Presets**. Enter the Administrator password, if necessary.

You see a screen like this:



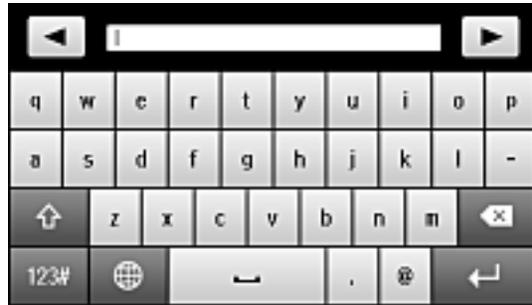
3. Select **Add New**.
4. Select the function you want to set up.

You see the main screen for that function, for example:



5. Select the settings you want to save, then select **Save**.

You see a screen like this:



6. Use the displayed keyboard to enter a name for the preset, then press .
7. Select **Save**.

When you are using the product's control panel to copy, fax, or scan, you can use the preset by selecting **Presets** and selecting it from the list. You can also add new presets.

**Parent topic:** [Using the Control Panel](#)

#### **Related tasks**

[Entering Characters on the LCD Screen](#)

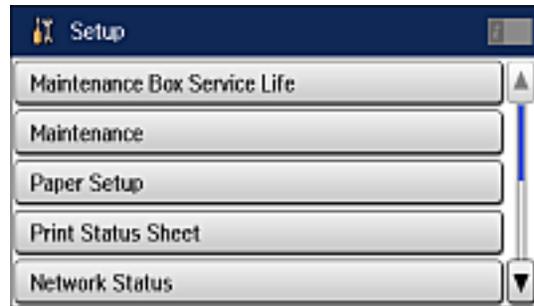
## **Changing the LCD Screen Language**

You can change the language used on the LCD screen.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.

You see a screen like this:



3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Select **Common Settings**.
5. Scroll down and select **Language**.
6. Select a language.

**Parent topic:** [Using the Control Panel](#)

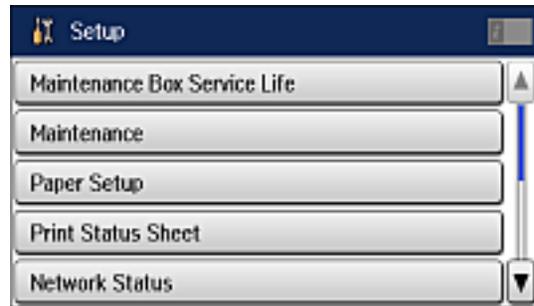
## Adjusting Control Panel Sounds

You can adjust the sound level heard when you press buttons on the control panel.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.

You see a screen like this:



3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Select **Common Settings**.
5. Select **Sound**.
6. Select **Button Press**.
7. Set the volume and press **OK**.

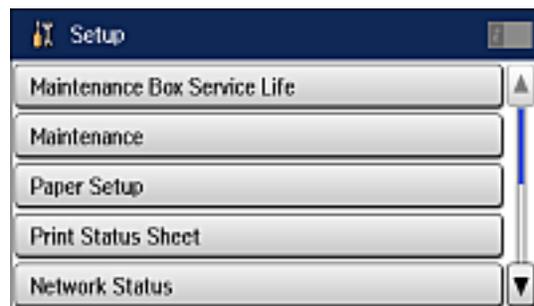
Parent topic: [Using the Control Panel](#)

## Adjusting the Screen Brightness

You can adjust the brightness of the LCD screen.

1. Press the  home button, if necessary.
2. Select  **Setup**.

You see a screen like this:



3. Scroll down and select **System Administration**.
4. Select **Common Settings**.
5. Select **LCD Brightness**.
6. Adjust the screen brightness by selecting a brightness level or by pressing the left and right arrows.
7. Select **OK** to exit.

**Parent topic:** [Using the Control Panel](#)

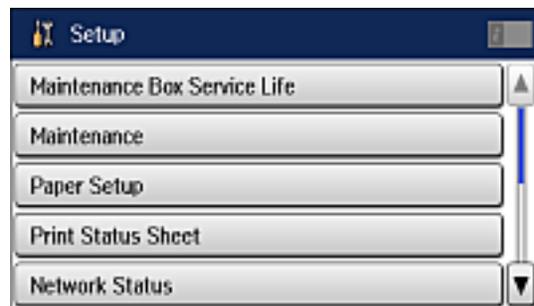
## Turning Off Operation Time Out

Operation Time Out causes the LCD screen to return to the Home screen after a few minutes of inactivity. This feature is enabled by default, but you can turn it off from the product's control panel.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.

You see a screen like this:



3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Select **Common Settings**.
5. Scroll down and select **Operation Time Out**.
6. Select **Off**.

**Parent topic:** [Using the Control Panel](#)

## Product Parts Locations

See these sections to identify the parts on your product.

[Product Parts - Top and Front](#)

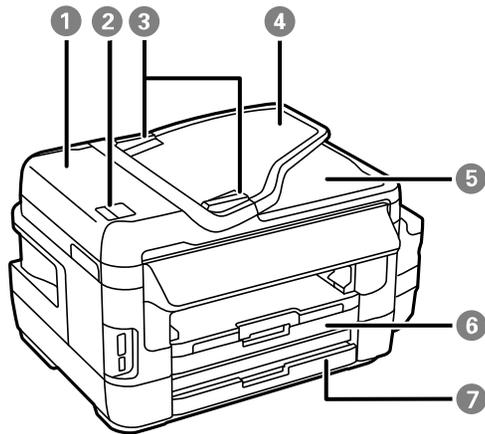
[Product Parts - Paper Path](#)

[Product Parts - Inside](#)

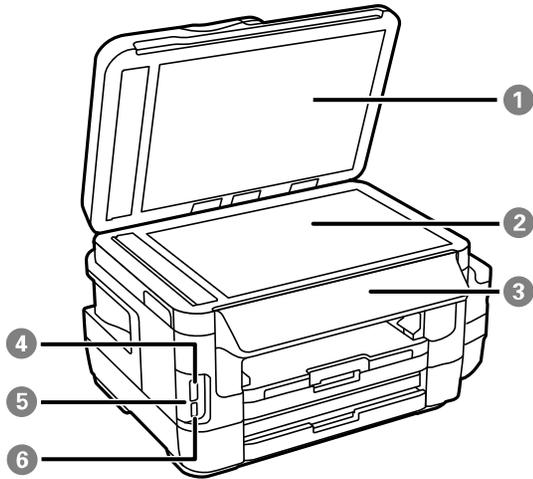
[Product Parts - Back](#)

Parent topic: [Product Basics](#)

### Product Parts - Top and Front



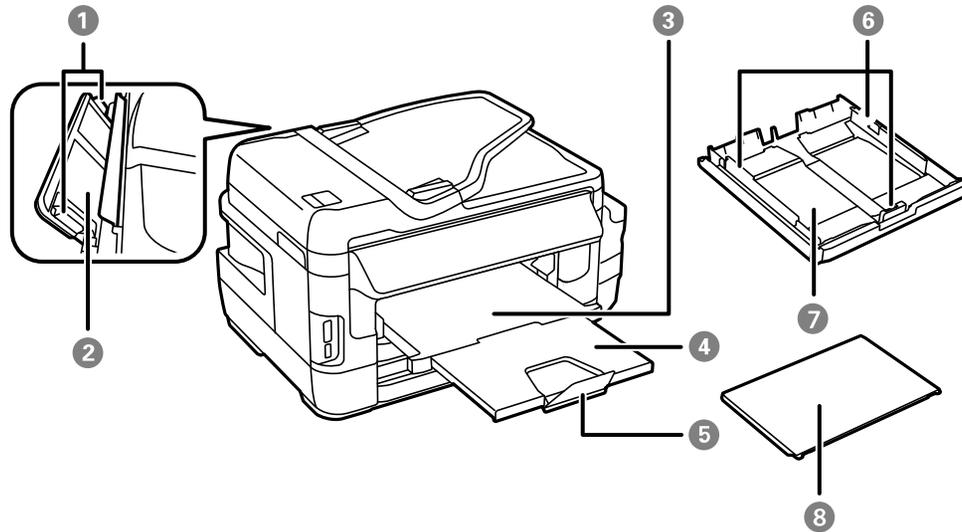
- 1 Automatic Document Feeder (ADF) cover
- 2 ADF lever
- 3 ADF edge guides
- 4 ADF input tray
- 5 ADF output tray
- 6 Paper cassette 1
- 7 Paper cassette 2



- 1 Document cover
- 2 Scanner glass
- 3 Control panel
- 4 Memory card slot
- 5 Memory card access light
- 6 USB Type A port for external devices

**Parent topic:** [Product Parts Locations](#)

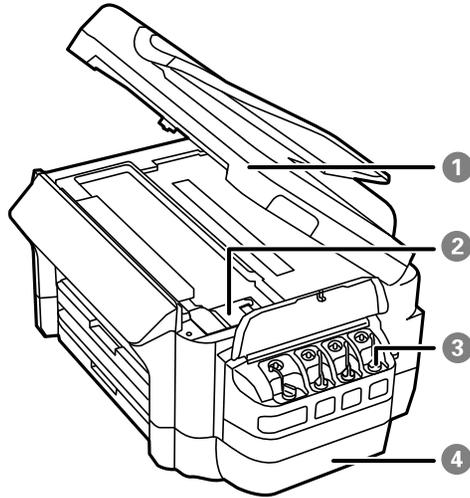
## Product Parts - Paper Path



- 1 Rear edge guides
- 2 Rear paper feed slot
- 3 Output tray
- 4 Output tray extension
- 5 Paper stopper
- 6 Edge guides
- 7 Paper cassette
- 8 Paper cassette cover

Parent topic: [Product Parts Locations](#)

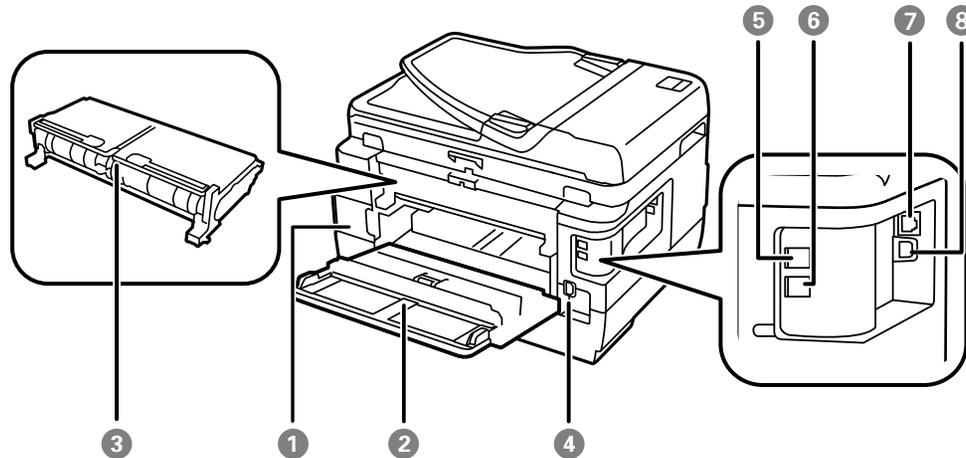
## Product Parts - Inside



- 1 Scanner unit
- 2 Print head
- 3 Ink tanks
- 4 Ink tank unit

Parent topic: [Product Parts Locations](#)

## Product Parts - Back



- 1 Maintenance box
- 2 Rear cover
- 3 Rear cover 2 (duplexer)
- 4 AC inlet
- 5 **LINE** port
- 6 **EXT** port
- 7 **LAN** port
- 8 **USB** port

Parent topic: [Product Parts Locations](#)

## Using Eco Mode and Other Power Saving Settings

Your product enters sleep mode automatically and turns off the LCD screen if it is not used for a period of time. You can make the time period shorter and select other options to save energy and resources.

[Changing the Eco Settings](#)

[Changing the Sleep Timer Settings](#)

## [Changing the Power Off Timer Settings](#)

**Parent topic:** [Product Basics](#)

## Changing the Eco Settings

You can use the product's control panel to change the Eco settings.

**Note:** The Sleep Timer setting in Eco Mode overrides the Sleep Timer setting in the Common Settings menu. Also, if you turn on Eco Mode, 2-sided copying is selected by default. The Eco Mode setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select **Eco Mode** and enter the administrator password, if necessary.

You see a screen like this:



3. Select **On**.
4. Select **Configure**.
5. Change any settings as necessary.
6. Select **OK** to exit.

**Parent topic:** [Using Eco Mode and Other Power Saving Settings](#)

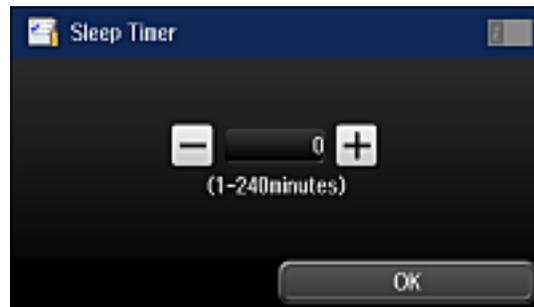
## Changing the Sleep Timer Settings

You can adjust the time period before your product enters sleep mode and turns off the LCD screen.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance. The Sleep Timer setting in Eco Mode overrides this Sleep Timer setting.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Select **Common Settings**.
5. Select **Sleep Timer**.

You see a screen like this:



6. Do one of the following:
  - Press the – or + icons to reduce or increase the number of minutes.
  - Press the number of minutes on the LCD screen, select the number of minutes from the on-screen keypad, then press .
7. Select **OK**.

**Parent topic:** [Using Eco Mode and Other Power Saving Settings](#)

## Changing the Power Off Timer Settings

You can have the product turn off automatically if it is not used for a specified period of time.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.

You see a screen like this:



3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Select **Common Settings**.
5. Select **Power Off Timer**.
6. Select a time period between **30minutes** and **12h** (12 hours), or select **Off**.

**Parent topic:** [Using Eco Mode and Other Power Saving Settings](#)

## Epson Connect Solutions for Smartphones, Tablets, and More

Use your smartphone, tablet, or computer to print and scan documents, photos, emails, and web pages from your home, office, or even across the globe.

Print from anywhere with these Epson Connect solutions:

- Epson Email Print
- Epson iPrint Mobile App
- Epson Remote Print

Scan and send a file as an email or upload it to an online service directly from your Epson product with Epson Scan to Cloud or the Epson iPrint Mobile App.

[Using Epson Email Print](#)

[Using the Epson iPrint Mobile App](#)

[Using Epson Remote Print](#)

[Using Epson Scan to Cloud](#)

**Parent topic:** [Product Basics](#)

## Using Epson Email Print

With Epson Email Print, you can print from any device that can send email, such as your smartphone, tablet, or laptop. Just activate your product's unique email address. When you want to print, attach a PDF, Microsoft Office document, or photo to an email and send it to your product. Both the email and the attachments will print automatically.

1. Connect your product to your network. See the link below.
2. If you did not already set up Email Print when you installed your product software, see the link below to use your product control panel to activate your unique email address. Or visit [epsonconnect.com](http://epsonconnect.com) to learn more about Email Print, create your Epson Connect account, and register your product to the Epson Connect service.
3. Now you are ready to send and print emails to your product's Email Print address.

**Note:** Go to [epsonconnect.com](http://epsonconnect.com) and log into your Epson connect account to personalize your product's email, adjust print settings, and set up other Epson Connect services.

**Parent topic:** [Epson Connect Solutions for Smartphones, Tablets, and More](#)

### Related topics

[Wi-Fi or Wired Networking](#)

## Using the Epson iPrint Mobile App

Use this free Apple and Android app to print and scan with networked Epson products. Epson iPrint lets you print PDFs, Microsoft Office documents, photos, and web pages over a wireless network. You can scan and save a file on your device, send it as an email, or upload it to an online service such as Box, Dropbox, Evernote, or Google Drive.

1. Connect your product to your wireless network. See the link below.
2. Visit [epson.com/connect](http://epson.com/connect) to learn more about Epson iPrint and check the compatibility of your mobile device.
3. Download Epson iPrint from the Apple App Store or Google Play.
4. Connect your mobile device to the same wireless network as your product.
5. Open Epson iPrint and select your Epson product.

Now you are ready to print or scan with your mobile device and your Epson product.

**Parent topic:** [Epson Connect Solutions for Smartphones, Tablets, and More](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

## Using Epson Remote Print

With Epson Remote Print software, you can print from your laptop or desktop computer to an Epson Email-enabled product anywhere in the world.

1. Connect your Epson product to your wireless network. See the link below.
2. If you did not already set up an Epson Connect account when you installed your product software, visit [epsonconnect.com](http://epsonconnect.com) to create your account and register your product to the Epson Connect service.

**Note:** Make a note of your product's email address.

3. Visit [epsonconnect.com](http://epsonconnect.com) to learn more about Remote Print and how to download the Remote Print Driver software.
4. Download and install the Remote Print software.
5. Enter the email address and optional access key of your Epson product during Remote Print setup.
6. Now you are ready to print remotely. Select the print command in your laptop or desktop computer application and choose the Remote Print option for your Epson product.

**Parent topic:** [Epson Connect Solutions for Smartphones, Tablets, and More](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

## Using Epson Scan to Cloud

The Epson Scan to Cloud service allows you to scan and send a file as an email or upload it to an online service directly from your Epson product. Register an email address or online services such as Box, DropBox, Evernote, or Google Drive with your Epson Connect account.

1. Connect your Epson product to your network. See the link below.
2. If you did not already set up an Epson Connect account when you installed your product software, visit [epsonconnect.com](http://epsonconnect.com) to create your account and register your product to the Epson Connect service.

**Note:** Make a note of your product's email address and password.

3. Visit [epsonconnect.com](https://epsonconnect.com) to sign into your account with the email address and password you selected.
4. Select your product, select **Scan to Cloud**, and select **Destination List**.
5. Click **Add**, then follow the instructions on the screen to create your destination list.
6. Now you are ready to use Scan to Cloud. Select the setting for scanning to Scan to Cloud on your Epson product control panel.

**Parent topic:** [Epson Connect Solutions for Smartphones, Tablets, and More](#)

#### **Related topics**

[Wi-Fi or Wired Networking](#)

## Using Google Cloud Print

With a Google Account, you can print from your Apple or Android device to your Epson product. You can also print from Chromebooks and the Google Chrome browser without drivers or cables.

1. Connect your Epson product to your wireless network. See the link below.
2. Note your product's IP address by checking your network status. See the link below.
3. Connect your computer or your Apple or Android device to the same wireless network as your Epson product.
4. Enter your product's IP address into the address bar of a web browser.
5. Select the **Google Cloud Print Services** option.

**Note:** If you don't see the **Google Cloud Print Services** option, turn your product off and back on. If the option still doesn't appear, select the **Firmware Update** option and follow the on-screen instructions to update your product.

6. Click **Register**.
7. Select the checkbox to agree to the Usage Advisory and click **Next**.
8. Click **OK** to launch the sign-in page.  
A separate browser window opens.
9. Enter your Google Account username and password and click **Sign in**, or, if you don't have an account, click **Sign up for a new Google Account** and follow the on-screen instructions.
10. Click **Finish printer registration** to complete setup and print a test page.

Your product is now linked to your Google Account and can be accessed from any Chromebook, computer, Apple or Android device with Internet access. Visit [Epson Support](#) for more information on using Google Cloud Print, or the [Google Cloud Print](#) website for a list of [supported apps](#).

[Setting Up Google Cloud Print on a Chromebook](#)

**Parent topic:** [Product Basics](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

## Setting Up Google Cloud Print on a Chromebook

With a Google Account, you can print from a Chromebook without drivers or cables.

1. Connect your Epson product to your wireless network. See the link below.
2. Turn on your Chromebook and connect it to the same wireless network as your product.

**Note:** See your Chromebook's documentation for details on connecting to a network.

3. Do one of the following:
  - Click **Add to Cloud Print** in the notification that appears in the corner of your Chromebook screen.

**Note:** If you do not see a notification, check to see if a number appears in the status area at the lower-right corner of the screen. Click this number to open the notifications menu, then click **Add to Cloud Print**.

- Open a web browser and enter **chrome://devices** in the address bar. Skip to step 4.
  - If you see a registration confirmation screen instead, click **Register**.
4. Click **Add Device**.
  5. Click the **Register** button that appears next to your product.
  6. Click **Register** on the confirmation screen. Your product's LCD screen displays a confirmation message.
  7. Select **OK** or press the **OK** button on your product to confirm the Google Cloud Print connection and print a test page.

Your product is now linked to your Google Account and can be accessed from any Chromebook, iPhone, or Android phone with Internet access. Visit [Epson Support](#) for more information on using Google Cloud Print, or the [Google Cloud Print](#) website for a list of [supported apps](#)

Parent topic: [Using Google Cloud Print](#)

## Android Printing Using the Epson Print Enabler

You can wirelessly print your documents, emails, photos, and web pages right from your Android phone or tablet (Android v4.4 or later). With a few taps, your Android device will discover your nearby Epson product and print.

1. Connect your Epson product to your wireless network. See the link below.
2. On your Android device, download the Epson Print Enabler plug-in from Google Play.
3. Go to settings on your Android device, select printers, and enable the Epson plug-in.
4. Connect your Android device to the same wireless network as your product.
5. Now you are ready to print. From an Android application such as Chrome or Gmail, tap the menu icon and print whatever is on the screen.

**Note:** If you do not see your product, tap **All Printers** and select your product.

Parent topic: [Product Basics](#)

### Related topics

[Wi-Fi or Wired Networking](#)

## Using Fire OS Printing

You can wirelessly print from Amazon Fire tablets and phones to your nearby networked Epson product. There is no software to download, no drivers to install, and no cables to connect. With just a few taps in Email, Calendar, Contacts, and WPS Office, you can send whatever is on the screen to an Epson product.

1. Connect your Epson product to your wireless network. See the link below.
2. Connect your Amazon device to the same wireless network as your product.
3. Now you are ready to print. From your Amazon application, tap the print option and select your product to print whatever is on the screen.

**Note:** If you see a message telling you that a plug-in is required, tap **OK** and tap **Download**. If your Amazon Fire product uses Fire OS 5 and above, your device automatically uses the built-in Mopria Print Service app to print.

Visit [epson.com/connect](http://epson.com/connect) to learn more about Fire OS Printing (one of many Epson Connect Partner Solutions) and check the compatibility of your mobile device.

**Parent topic:** [Product Basics](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

## Using Windows 10 Mobile Printing

You can wirelessly print from Windows 10 Mobile tablets and phones to your nearby networked Epson product. There is no software to download, no drivers to install, and no cables to connect. Look for the print option in your Windows 10 application to send whatever is on the screen to an Epson product.

1. Connect your Epson product to your wireless network. See the link below.
2. Connect your Windows 10 Mobile device to the same wireless network as your product.
3. Now you are ready to print. From your Windows 10 application, tap the print option and select your product to print whatever is on the screen.

Visit [epson.com/connect](http://epson.com/connect) to learn more about Windows 10 Mobile Printing (one of many Epson Connect Partner Solutions) and check the compatibility of your mobile device.

**Parent topic:** [Product Basics](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

## Using Epson Print and Scan App with Windows Tablets

You can use this free app to print photos and scan from your Windows (Windows 8 or higher) Surface RT or Pro tablet with networked Epson products. Epson Print and Scan App allows you to scan and capture images right to your tablet or to Microsoft OneDrive.

**Note:** The Epson Print and Scan App does not support Windows 10 Mobile printing.

1. Connect your Epson product to your wireless network. See the link below.
2. Download Epson Print and Scan App from the Microsoft Windows Store.
3. Connect your Windows tablet to the same wireless network as your product.
4. Open Epson Print and Scan App and select your Epson product.

Now you are ready to print photos or scan.

Visit [epson.com/connect](https://www.epson.com/connect) to learn more about Epson Print and Scan App.

**Parent topic:** [Product Basics](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

---

# Wi-Fi or Wired Networking

See these sections to use your product on a Wi-Fi or wired network.

[Wi-Fi Infrastructure Mode Setup](#)

[Wi-Fi Direct Mode Setup](#)

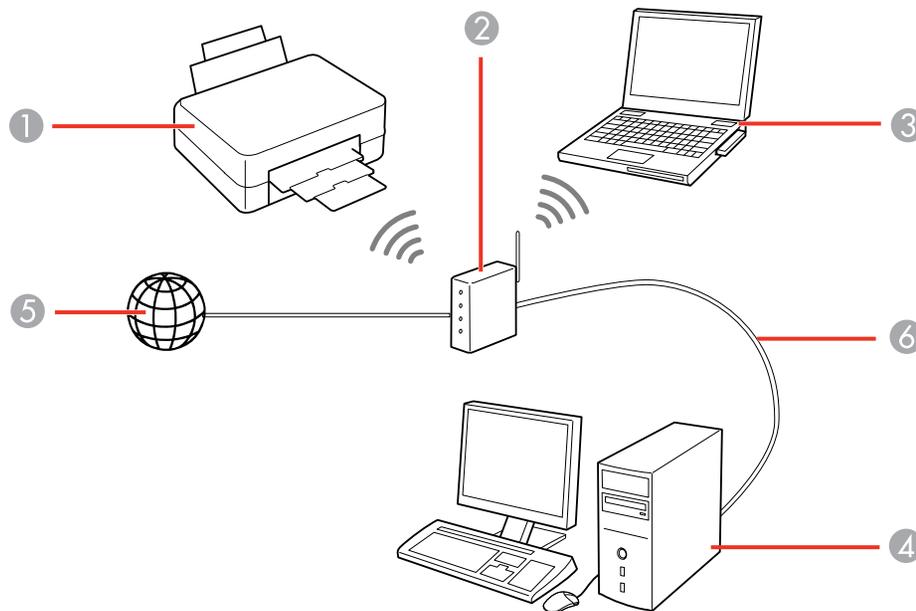
[Wi-Fi Protected Setup \(WPS\)](#)

[Printing a Network Status Sheet](#)

[Changing or Updating Network Connections](#)

## Wi-Fi Infrastructure Mode Setup

You can set up your product to communicate with your computer using a wireless router or access point. The wireless router or access point can be connected to your computer over a wireless or wired network.



- 1 Epson product
- 2 Wireless router or access point

- 3 Computer with a wireless interface
- 4 Computer
- 5 Internet
- 6 Ethernet cable (used only for wired connection to the wireless router or access point)

### Selecting Wireless Network Settings from the Control Panel

Parent topic: [Wi-Fi or Wired Networking](#)

## Selecting Wireless Network Settings from the Control Panel

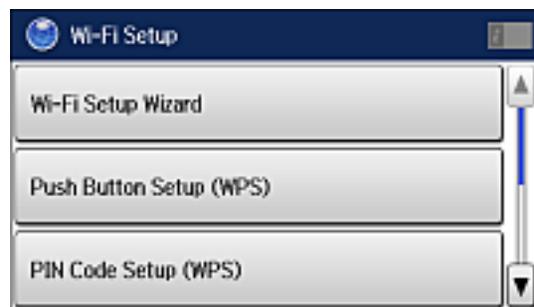
You can select or change wireless network settings using your product control panel.

To install your product on a wireless network, follow the instructions on the *Start Here* sheet and install the necessary software. The installer program guides you through network setup.

**Note:** Breakdown or repair of this product may cause loss of fax and network data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your fax and network data and settings.

1. Press the  home button, if necessary.
2. Press .
3. Select **Wi-Fi Setup**.

You see this screen:



4. Select **Wi-Fi Setup Wizard**.

**Note:** If you need to disable the wireless network to set up your product on an Ethernet network, scroll down and select **Disable Wi-Fi** instead. Then follow the instructions on changing to a wired network connection in this manual.

5. Select the name of your wireless network or enter the name manually.

**Note:** To enter the wireless network name manually, select **Other Networks**, then select the **Network (SSID)** field. Use the displayed keypad to enter your network name.

6. Select the **Password** field, and enter your wireless password using the displayed keypad.

7. Press  when you're finished entering your password, then select **Proceed**.

8. Confirm the displayed network settings and select **OK** to save them.

**Note:** If you need to change a setting, press the  back button.

9. If you want to print a network setup report, press one of the  buttons. (Otherwise, select **Done**.)

10. Press the  home button to return to the Home screen.

If the network connection is successful, the Wi-Fi icon in the upper-right corner of the LCD screen is lit as shown.



**Parent topic:** [Wi-Fi Infrastructure Mode Setup](#)

**Related references**

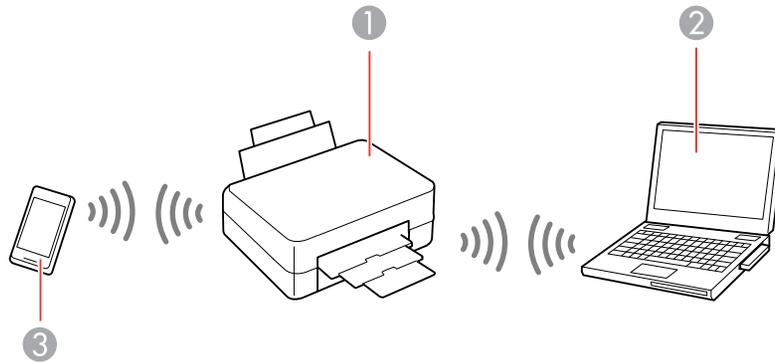
[Control Panel Buttons and Lights](#)

## Related tasks

[Entering Characters on the LCD Screen](#)

# Wi-Fi Direct Mode Setup

You can set up your product to communicate directly with your computer or another device without requiring a wireless router or access point.



- 1 Epson product
- 2 Computer with a wireless interface
- 3 Other wireless device

Your product automatically selects one of these modes to communicate with your computer or device:

### Access point mode

If your product is not already connected to a wireless network, it enters access point mode and the product itself acts as the network access point for up to 4 devices. When operating in this mode, your product displays an **AP** connection symbol on the LCD screen.

### Peer-to-peer mode

If your product is already connected to a wireless network, it enters peer-to-peer mode and disconnects from any other networks. This also disables any other product features requiring access to the Internet. When operating in this mode, your product displays a **Direct** or **D** connection symbol on the LCD screen.

**Note:** To disconnect a peer-to-peer mode connection, release the connection to your product from your computer or other device. Your product will reconnect to the previously used network.

## Enabling Wi-Fi Direct Mode

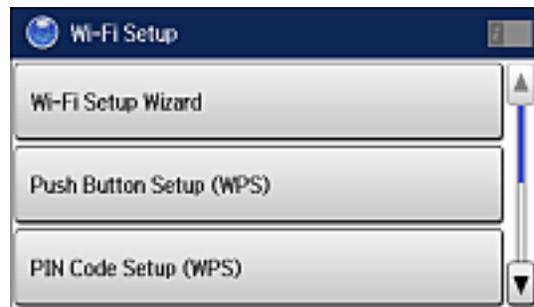
Parent topic: [Wi-Fi or Wired Networking](#)

### Enabling Wi-Fi Direct Mode

You can enable Wi-Fi Direct mode to allow direct communication between your product and computer or other devices without a wireless router or access point.

1. Press the  home button, if necessary.
2. Press .
3. Select **Wi-Fi Setup**.

You see this screen:



4. Scroll down and select **Wi-Fi Direct Setup**.
5. Select **Connection Setup**.
6. Select **Change Password**, then select **Yes**.

**Note:** If you have already connected devices or computers to your product via Wi-Fi Direct, they will be disconnected when you change the password.

7. Enter a Wi-Fi Direct password using the displayed keyboard.

**Note:** Your password must be at least 8 and no more than 22 characters long.

8. Press  when you're finished entering your password.

You see this screen:



9. Scroll down to view the SSID (Wi-Fi network name) and password.
10. Use your computer or wireless device to select the Wi-Fi network name (SSID) displayed on the LCD screen, then enter the password shown.
11. Press the  home button to return to the Home screen.

You see either an **AP**, **D**, or **Direct** connection symbol on the LCD screen and should be able to print directly to your product from your computer or device.

**Note:** If the **AP**, **D**, or **Direct** connection symbol is not displayed on the LCD screen, Wi-Fi Direct mode is not enabled. Repeat these steps to try again.

**Parent topic:** [Wi-Fi Direct Mode Setup](#)

#### **Related references**

[Control Panel Buttons and Lights](#)

#### **Related tasks**

[Entering Characters on the LCD Screen](#)

## **Wi-Fi Protected Setup (WPS)**

If your network uses a WPS-enabled wireless router or access point, you can quickly connect your product to the network using Wi-Fi Protected Setup (WPS).

**Note:** To check if your router is WPS-enabled, look for a button labeled **WPS** on your router or access point. If there is no hardware button, there may be a virtual WPS button in the software for the device. Check your network product documentation for details.

## Using WPS to Connect to a Network

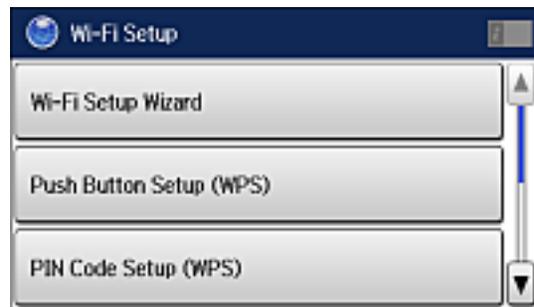
**Parent topic:** [Wi-Fi or Wired Networking](#)

### Using WPS to Connect to a Network

If you have a WPS-enabled wireless router or access point, you can use Wi-Fi Protected Setup (WPS) to connect your product to the network.

1. Press the  home button, if necessary.
2. Press .
3. Select **Wi-Fi Setup**.

You see this screen:



4. Select **Push Button Setup (WPS)**.
5. Follow the instructions on the LCD screen to complete WPS setup.
6. Press the  home button to return to the Home screen when finished.

If the network connection is successful, the Wi-Fi icon in the upper-right corner of the LCD screen is lit as shown.



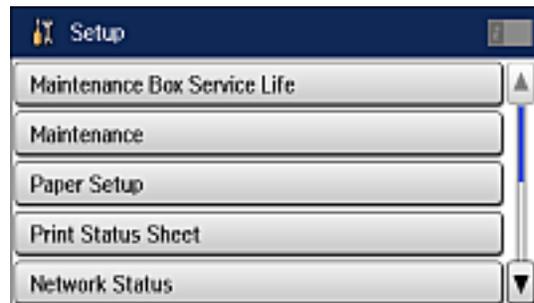
Parent topic: [Wi-Fi Protected Setup \(WPS\)](#)

## Printing a Network Status Sheet

You can print a network status sheet to help you determine the causes of any problems you may have using your product on a network.

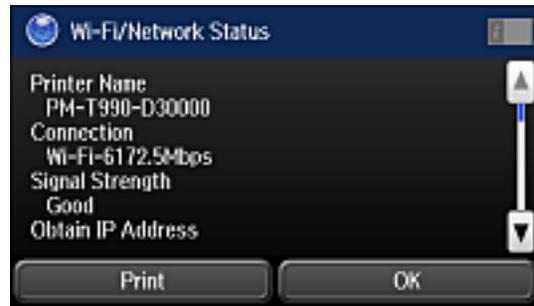
1. Press the  home button, if necessary.
2. Select **Setup**.

You see this screen:



3. Select **Network Status**.
4. Select **Wi-Fi/Network Status**.

You see a screen like this:



5. Select **Print**, then press one of the  buttons to print the network status sheet. Examine the settings shown on the network status sheet to diagnose any problems you have.

**Parent topic:** [Wi-Fi or Wired Networking](#)

## Changing or Updating Network Connections

See these sections to change or update how your product connects to a network.

[Accessing the Web Config Utility](#)

[Changing a USB Connection to a Wi-Fi Connection](#)

[Changing a Wi-Fi Connection to a Wired Network Connection](#)

[Connecting to a New Wi-Fi Router](#)

[Disabling Wi-Fi Features](#)

**Parent topic:** [Wi-Fi or Wired Networking](#)

## Accessing the Web Config Utility

You can select your product's network settings and confirm its operating status using a web browser. You do this by accessing your product's built-in Web Config utility from a computer or other device that is connected to the same network as your product.

**Note:** For more information on the Web Config utility, see the [Administrator's Guide](#).

1. Print a network status sheet.
2. Locate the IP address for your product that is listed on the network status sheet.

3. On a computer or other device connected to the same network as your product, open a web browser.
4. Enter your product's IP address into the address bar.  
You see the available Web Config utility options.

**Parent topic:** [Changing or Updating Network Connections](#)

**Related tasks**

[Printing a Network Status Sheet](#)

## Changing a USB Connection to a Wi-Fi Connection

If you have already connected your product to your computer using a USB connection, you can change to a Wi-Fi connection.

1. Disconnect the USB cable from your product.
2. Uninstall your product software.
3. Download and install your product software from the Epson website using the instructions on the *Start Here* sheet.

**Parent topic:** [Changing or Updating Network Connections](#)

## Changing a Wi-Fi Connection to a Wired Network Connection

If you have already connected your product to your computer wirelessly, you can change to a wired network connection if necessary.

1. Disable your product's Wi-Fi features.
2. Connect one end of an Ethernet network cable to the product's **LAN** port.
3. Connect the other end to any available LAN port on your router or access point.
4. Uninstall your product software.
5. Download and install your product software from the Epson website.
6. Follow the on-screen instructions to install the software.
7. When you see the Select Your Connection screen, select **Wired network connection**.
8. If you see a Select Setup Option screen, select **Set up printer for the first time**.
9. Continue following the rest of the on-screen instructions.

**Parent topic:** [Changing or Updating Network Connections](#)

## Related tasks

[Disabling Wi-Fi Features](#)

## Connecting to a New Wi-Fi Router

If you change the wireless router you have been using on your network, you need to update your product's Wi-Fi connection to the new router.

**Note:** If you switch to a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. See your router documentation for instructions.

1. Do one of the following:
  - **Windows:** Uninstall your product software.
  - **OS X:** Go to the next step.
2. Download and install your product software from the Epson website using the instructions on the *Start Here* sheet.

**Parent topic:** [Changing or Updating Network Connections](#)

## Related concepts

[Uninstall Your Product Software](#)

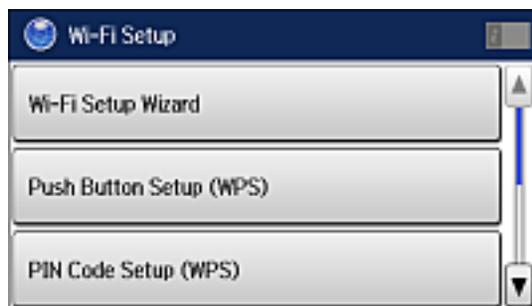
## Disabling Wi-Fi Features

You may need to disable your product's Wi-Fi features if you change your network connection type or need to solve a problem with your network connection.

**Note:** Before disabling Wi-Fi features, make a note of your product's SSID (network name) and password, and any network settings selected for the Epson Connect services you may use.

1. Press the  home button, if necessary.
2. Press .
3. Select **Wi-Fi Setup**.

You see this screen:



4. Scroll down and select **Disable Wi-Fi**.
5. Select **Yes** to disable Wi-Fi.

**Parent topic:** [Changing or Updating Network Connections](#)

---

# Loading Paper

Before you print, load paper for the type of printing you will do.

[Loading Paper for Documents in the Cassette](#)

[Loading Paper for Photos in the Cassette](#)

[Loading Envelopes in the Cassette](#)

[Loading Paper and Envelopes in the Rear Feed Slot](#)

[Paper Loading Capacity](#)

[Available Epson Papers](#)

[Paper Type Settings - Printer Software](#)

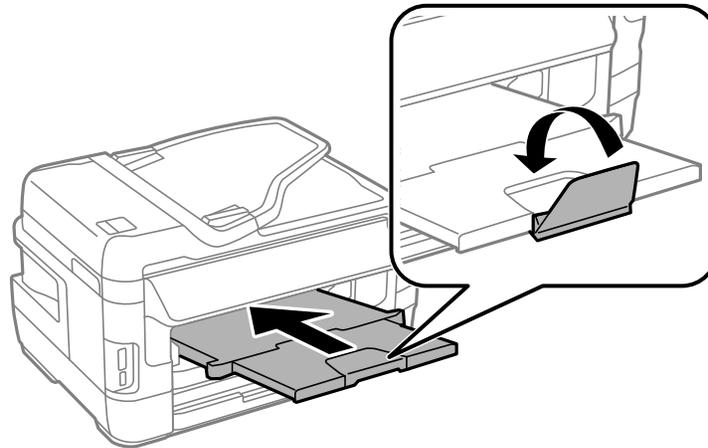
[Selecting the Paper Settings for Each Source - Control Panel](#)

[Selecting Default Paper Settings - Administrator](#)

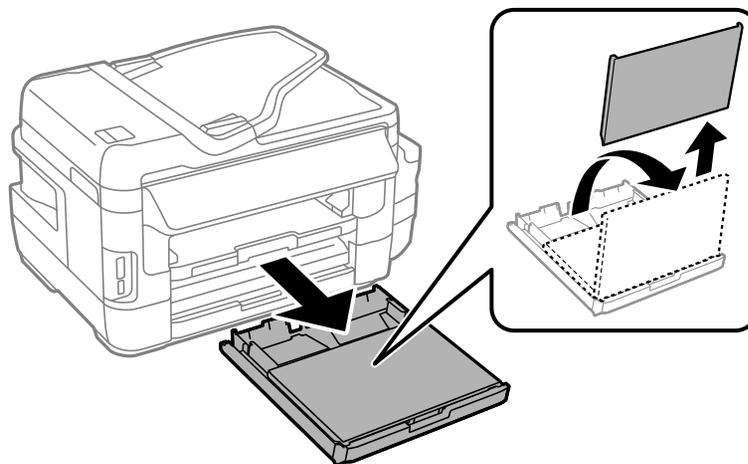
## Loading Paper for Documents in the Cassette

You can print documents on a variety of paper types and sizes.

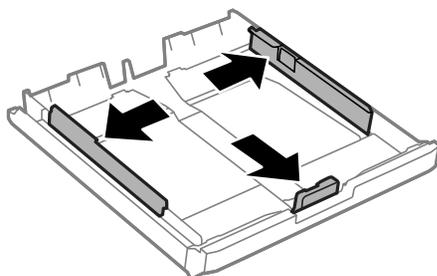
1. Close the paper stopper and output tray, if necessary.



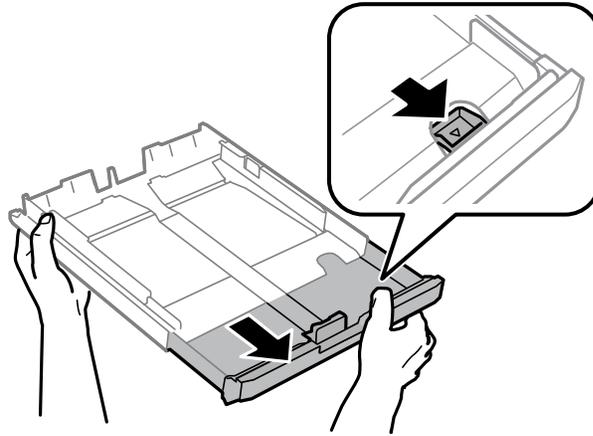
2. Pull out the paper cassette and remove the paper cassette cover.



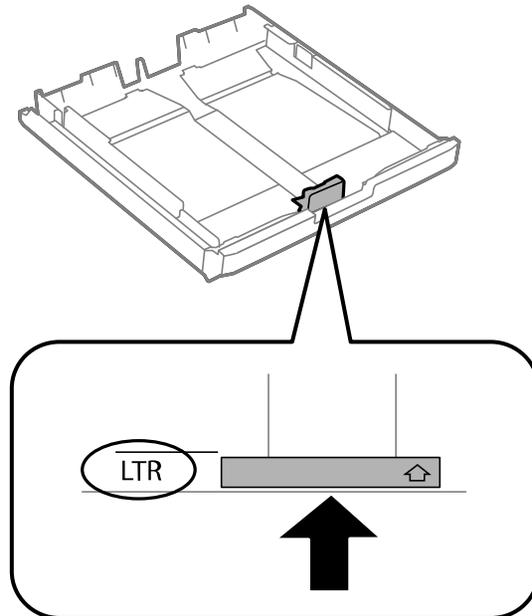
3. Slide the edge guides outward.



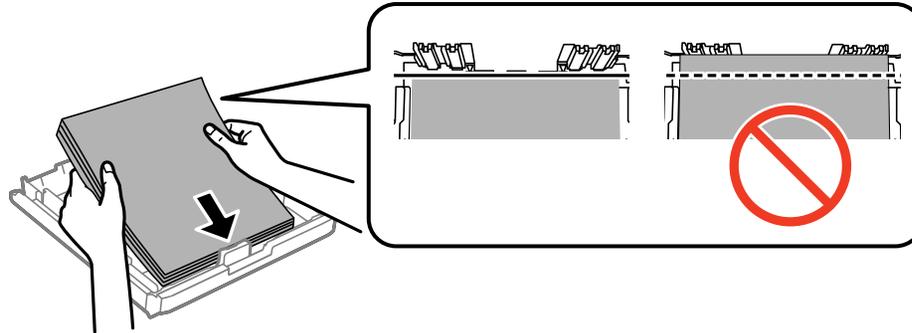
**Note:** If you are using legal-size paper or larger, squeeze the tab and extend the paper cassette.



4. Slide the edge guide to your paper size.

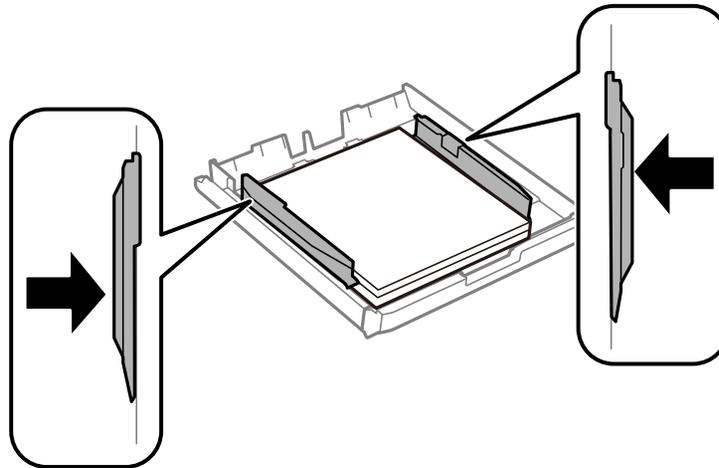


5. Load a stack of paper, printable side down, against the edge guide as shown.



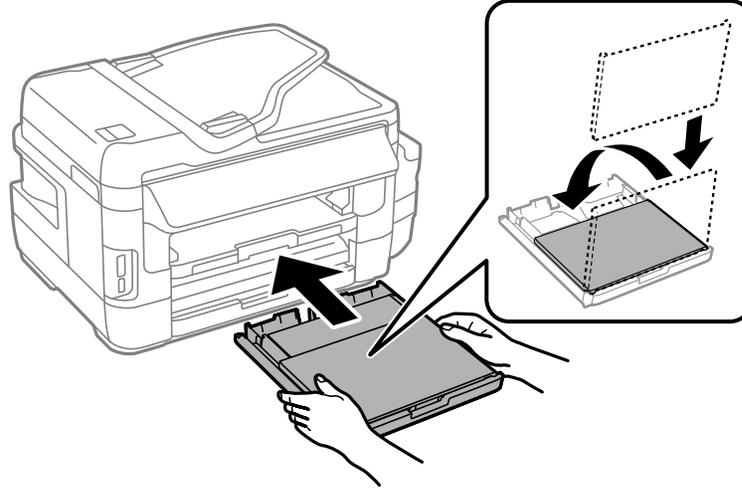
**Note:** Make sure the paper is loaded against the edge guide and not sticking out from the end of the cassette.

6. Slide the edge guides against the paper, but not too tightly.



**Caution:** To prevent paper feeding problems, make sure the paper fits beneath the top edges of the guides and do not load too much paper in the cassette.

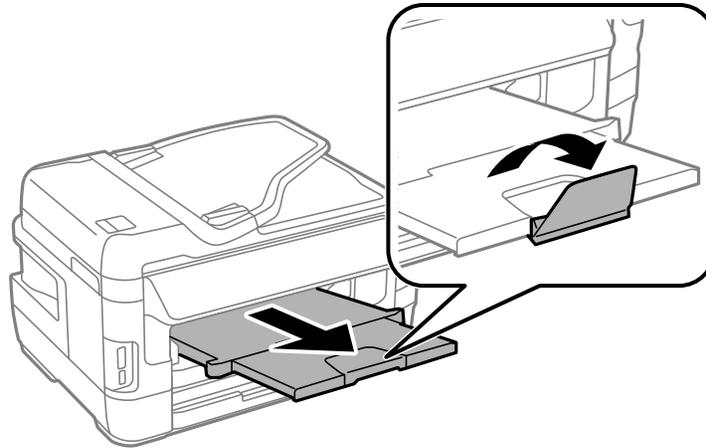
7. Close the paper cassette cover and gently insert the paper cassette.



**Note:** The paper may slide forward slightly as you insert the cassette. This is normal.

8. When prompted by the product's LCD screen, select the size and type of the paper you just loaded and select **OK**.

9. Extend the output tray and open the paper stopper.



**Note:** If you are using legal-size or longer paper, do not open the paper stopper. Do not remove or insert the paper cassette during printing.

Always follow these paper loading guidelines:

- Load only the recommended number of sheets.
- Load paper short edge first, no matter which way your document faces.
- Load the printable side facedown.
- Load letterhead or pre-printed paper top edge first.
- Do not load paper above the arrow mark inside the edge guide.
- Check the paper package for any additional loading instructions.

**Parent topic:** [Loading Paper](#)

**Related references**

[Paper Loading Capacity](#)

**Related tasks**

[Loading Paper for Photos in the Cassette](#)

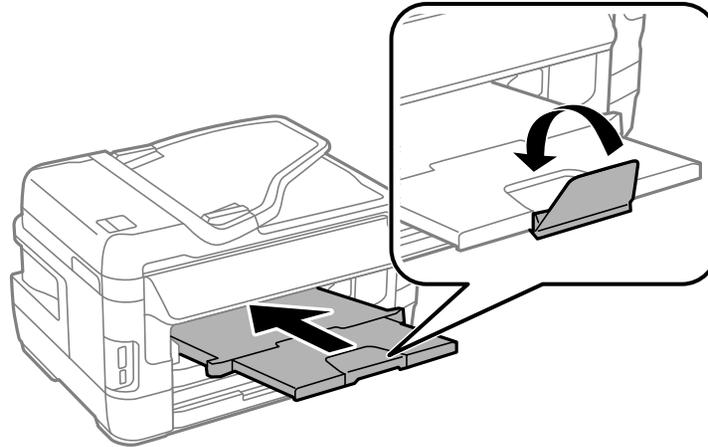
[Loading Envelopes in the Cassette](#)

[Loading Paper and Envelopes in the Rear Feed Slot](#)

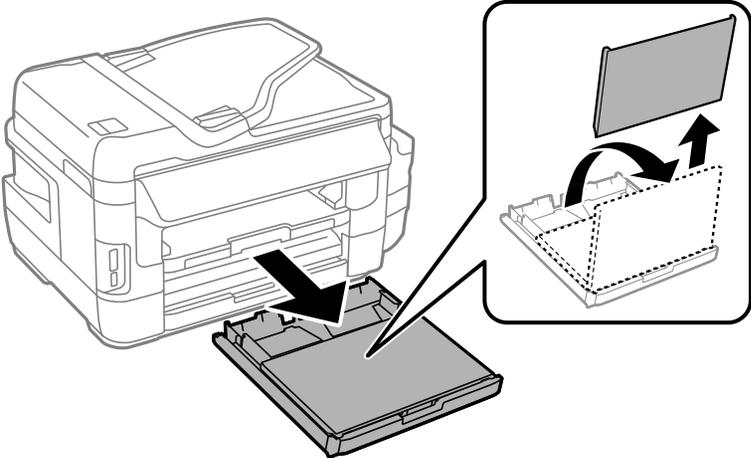
## Loading Paper for Photos in the Cassette

You can print photos on a variety of paper types and sizes. You can load photo paper in these sizes in Cassette 1 only: 4 × 6 inches (102 × 152 mm), 5 × 7 inches (127 × 178 mm), 8 × 10 inches (203 × 254 mm), Letter (8.5 × 11 inches [216 × 279 mm]), A4 (8.3 × 11.7 inches [210 × 297 mm]), A3 (11.7 × 16.5 inches [297 × 420 mm]), 11 × 14 inches (279 × 356 mm), 11 × 17 inches (279 × 432 mm), or 13 × 19 inches (330 × 483 mm).

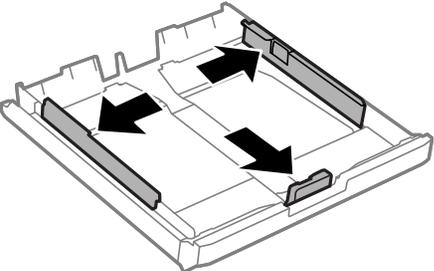
1. Close the paper stopper and output tray, if necessary.



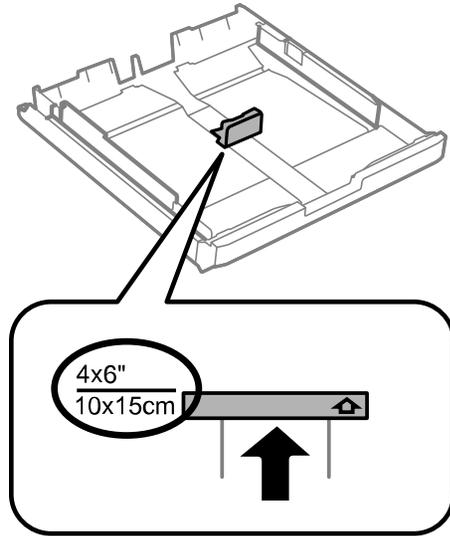
2. Pull out the paper cassette and remove the paper cassette cover.



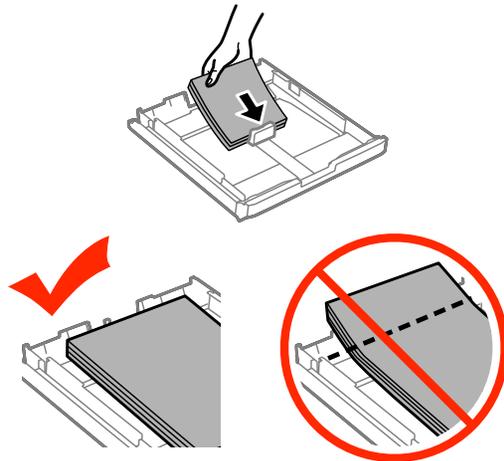
3. Slide the edge guides outward.



4. Slide the edge guide to your paper size.

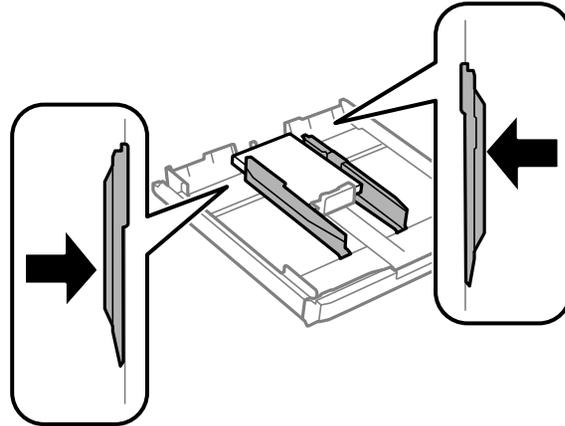


5. Load photo paper, short edge first and printable side down, against the edge guide as shown.



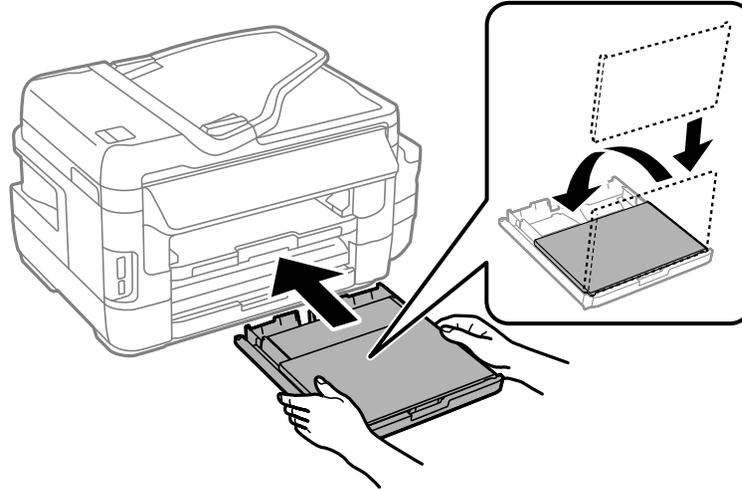
**Note:** Make sure the paper is loaded against the edge guide and not sticking out from the end of the cassette.

6. Slide the edge guides against the paper, but not too tightly.



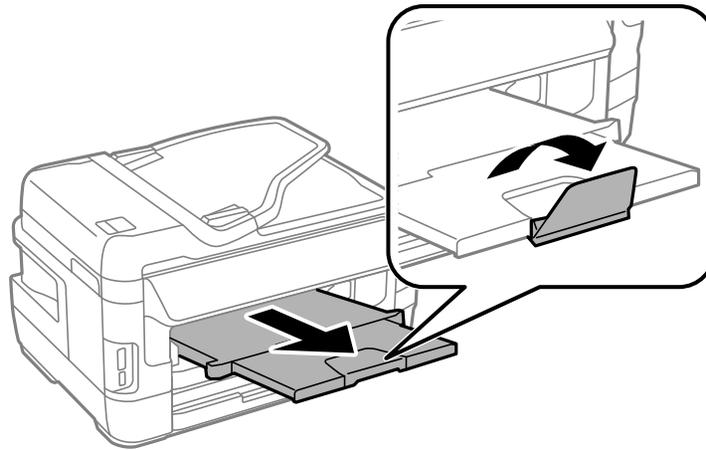
**Caution:** To prevent paper feeding problems, make sure the paper fits beneath the top edges of the guides and do not load too much paper in the cassette.

7. Close the paper cassette cover and gently insert the paper cassette.



**Note:** The paper may slide forward slightly as you insert the cassette. This is normal.

8. When prompted by the product's LCD screen, select the size and type of the paper you just loaded and select **OK**.
9. Extend the output tray and open the paper stopper.



**Note:** If you are using legal-size or longer paper, do not open the paper stopper. Do not remove or insert the paper cassette during printing.

Always follow these paper loading guidelines:

- Load only the recommended number of sheets.
- Load paper short edge first, no matter which way your photo faces.
- Load the printable side facedown.
- Do not load paper above the arrow mark inside the edge guide.
- Check the paper package for any additional loading instructions.

**Parent topic:** [Loading Paper](#)

**Related references**

[Paper Loading Capacity](#)

**Related tasks**

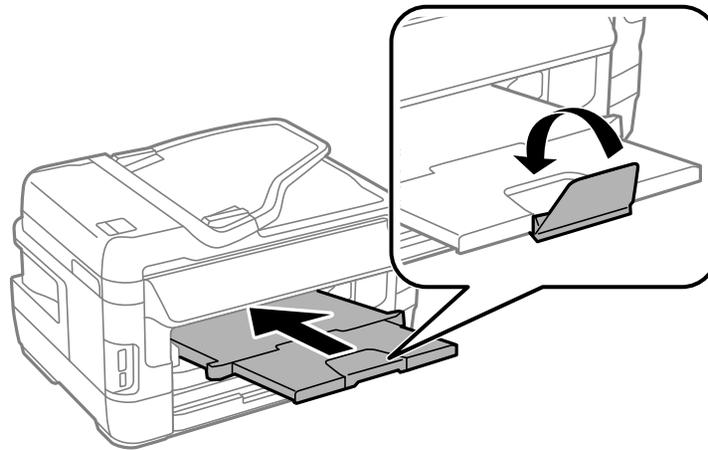
[Loading Paper for Documents in the Cassette](#)

[Loading Paper and Envelopes in the Rear Feed Slot](#)

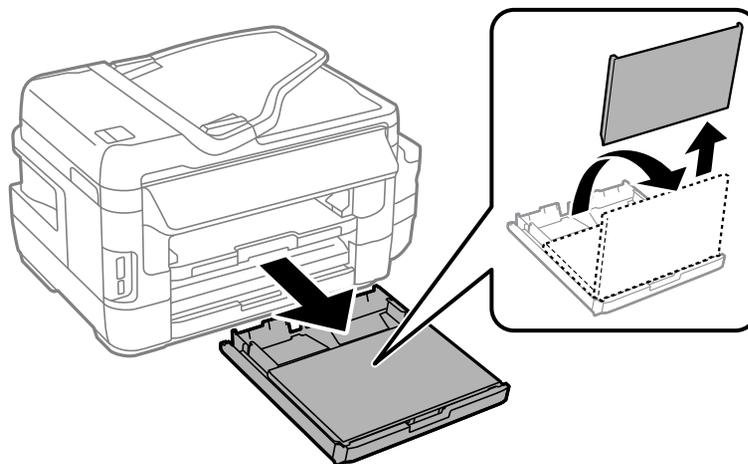
## Loading Envelopes in the Cassette

You can print on plain paper envelopes in this size: No. 10 (4.1 × 9.5 inches [105 × 241 mm]). You can load No. 10 size envelopes in Cassette 1 only.

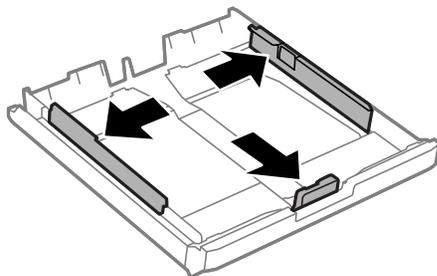
1. Close the paper stopper and output tray, if necessary.



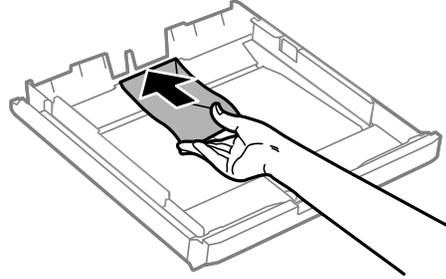
2. Pull out the paper cassette and remove the paper cassette cover.



3. Slide the edge guides outward.

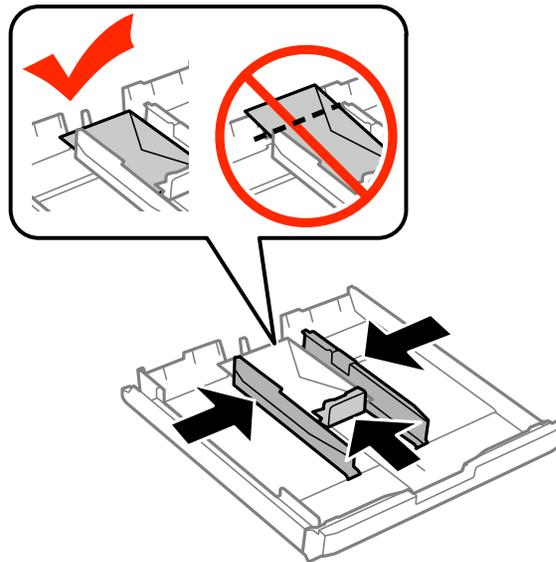


4. Load envelopes printable side down and flap edge right as shown.



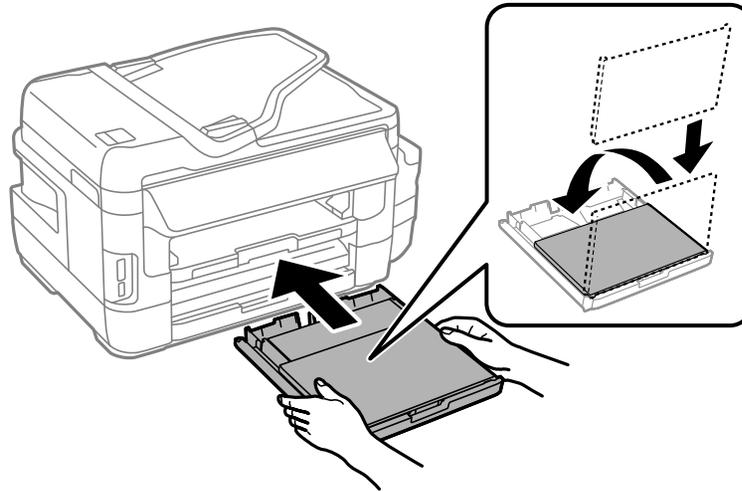
**Caution:** To prevent paper feeding problems, make sure you do not load too many envelopes in the cassette.

5. Slide the edge guides against the envelopes, but not too tightly.



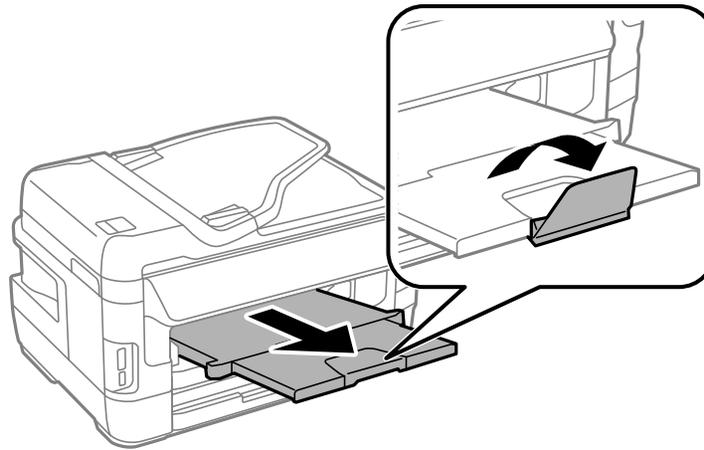
**Note:** Make sure the envelopes are loaded against the edge guide and not sticking out from the end of the cassette.

6. Close the paper cassette cover and gently insert the paper cassette.



**Note:** The envelopes may slide forward slightly as you insert the cassette. This is normal.

7. When prompted by the product's LCD screen, select **Envelope #10** for the Paper Size and **Envelope** for the Paper Type, and select **OK**.
8. Extend the output tray and open the paper stopper.



Always follow these envelope loading guidelines:

- If you have trouble loading a stack of envelopes, press each envelope flat before loading it or load one envelope at a time.
- If print quality declines when printing multiple envelopes, try loading one envelope at a time.
- Do not load envelopes that are curled, folded, or too thin.

**Parent topic:** [Loading Paper](#)

**Related references**

[Paper Loading Capacity](#)

**Related tasks**

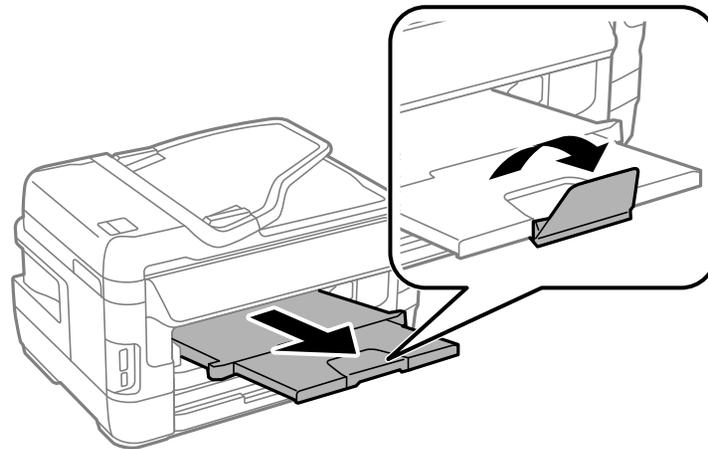
[Loading Paper for Documents in the Cassette](#)

[Loading Paper and Envelopes in the Rear Feed Slot](#)

## Loading Paper and Envelopes in the Rear Feed Slot

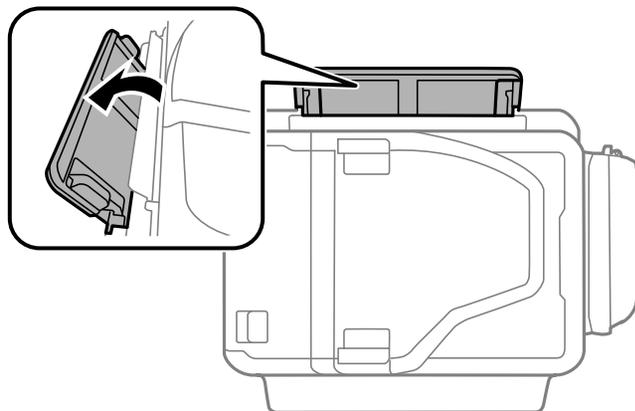
You can load one envelope or one sheet of paper or card stock in the rear feed slot.

1. Send your print job before loading paper into the rear feed slot.
2. Extend the output tray and open the paper stopper.

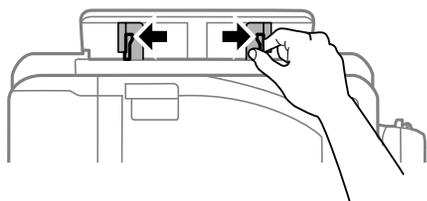


**Note:** If you are using legal-size or longer paper, do not open the paper stopper.

3. Open the rear paper feed slot and push it back.

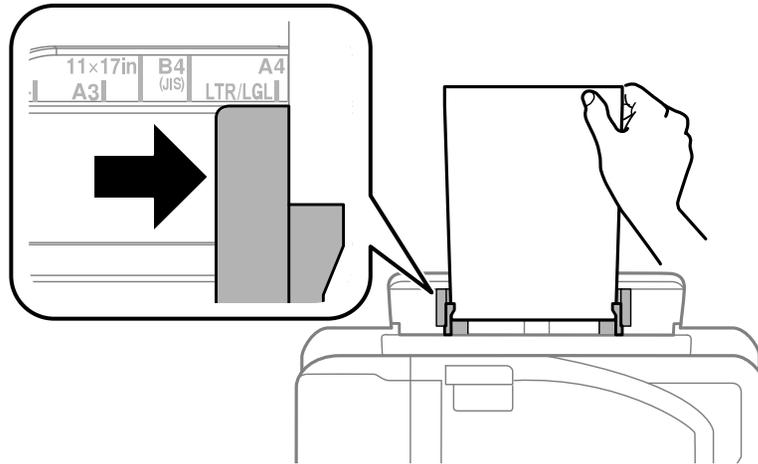


4. Slide out the edge guides.

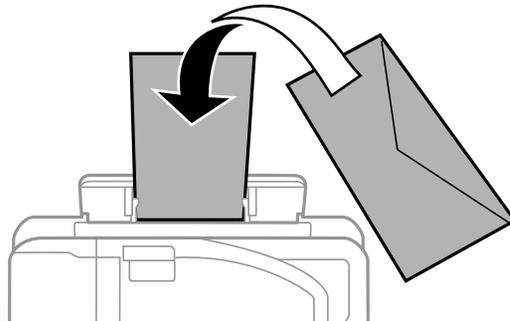


5. Do one of the following:

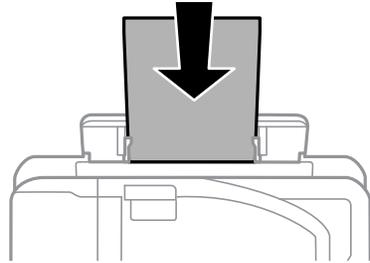
- Load one sheet of paper with the printable side faceup and slide the edge guides against the paper, but not too tightly.



- Load one envelope short edge first, with the flap facing down and the flap edge to the right.



6. Insert the paper or envelope into the slot until the printer feeds it automatically.



Always follow these paper loading guidelines:

- Load only one sheet or one envelope at a time.
- Load paper short edge first, no matter which way your document faces.
- Load the printable side faceup.
- Load letterhead or pre-printed paper top edge first.
- Check the paper package for any additional loading instructions.

**Note:** You can load a sheet of binder paper with holes on one of the long edges, but not for automatic 2-sided printing.

**Parent topic:** [Loading Paper](#)

**Related references**

[Paper Loading Capacity](#)

**Related tasks**

[Loading Paper for Documents in the Cassette](#)

[Loading Paper for Photos in the Cassette](#)

[Loading Envelopes in the Cassette](#)

## Paper Loading Capacity

You can load one envelope, one sheet of paper, or one sheet of cardstock up to 68 lb (256 g/m<sup>2</sup>) in these sizes in the rear feed slot:

- No. 10 (4.1 × 9.5 inches [105 × 241 mm]) envelope

- Letter (8.5 × 11 inches [216 × 279 mm])
- Legal (8.5 × 14 inches [216 × 356 mm])
- 13 × 19 inches (330 × 483 mm)
- 11 × 17 inches (279 × 432 mm)
- 8 × 10 inches (203 × 254 mm)
- 5 × 7 inches (127 × 178 mm)
- 4 × 6 inches (102 × 152 mm)
- A3 (11.7 × 16.5 inches [297 × 420 mm])
- A4 (8.3 × 11.7 inches [210 × 297 mm])
- A6 (4.1 × 5.8 inches [105 × 148 mm])
- Half Letter (5.5 × 8.5 inches [140 × 216 mm])
- User-defined

You can load paper of these types in the paper cassette(s):

Paper type	Loading capacity per paper size	
	Cassette 1	Cassette 2
Plain paper in these sizes: <ul style="list-style-type: none"> <li>• Letter (8.5 × 11 inches [216 × 279 mm])</li> <li>• Legal (8.5 × 14 inches [216 × 356 mm])</li> <li>• 11 × 17 inches (279 × 432 mm)</li> <li>• A3 (11.7 × 16.5 inches [297 × 420 mm])</li> <li>• A4 (8.3 × 11.7 inches [210 × 297 mm])</li> <li>• A6 (4.1 × 5.8 inches [105 × 148 mm]) (Cassette 1 only)</li> <li>• Half Letter (5.5 × 8.5 inches [140 × 216 mm]) (Cassette 1 only)</li> </ul>	250 sheets	250 sheets
Plain paper in a user-defined size	1 sheet	1 sheet
Epson Bright White Paper	200 sheets	200 sheets
Epson Presentation Paper Matte	80 sheets	—

Paper type	Loading capacity per paper size	
	Cassette 1	Cassette 2
Epson Premium Presentation Paper Matte	20 sheets	—
Epson Premium Presentation Paper Matte Double-sided		
Epson Premium Photo Paper Glossy		
Envelopes	10 envelopes	—

Parent topic: [Loading Paper](#)

## Available Epson Papers

You can purchase genuine Epson ink and paper at [epson.com/ink3](http://epson.com/ink3) (U.S. sales) or [epson.ca](http://epson.ca) (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

**Note:** Paper/media availability varies by country.

Paper Type	Size	Part number	Sheet count
Epson Bright White Paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041586	500
Epson Premium Presentation Paper Matte Double-sided	Letter (8.5 × 11 inches [216 × 279 mm])	S041568	50
Epson Premium Presentation Paper Matte	8 × 10 inches (203 × 254 mm)	S041467	50
	Letter (8.5 × 11 inches [216 × 279 mm])	S041257	50
		S042180	100
	11 × 14 inches (279 × 356 mm)	S041468	50
	A3 (11.7 × 16.5 inches [297 × 420 mm])	S041260	50
13 × 19 inches (330 × 483 mm)	S041263	50	

Paper Type	Size	Part number	Sheet count
Epson Presentation Paper Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041062	100
	Legal (8.5 × 14 inches [216 × 356 mm])	S041067	100
	11 × 17 inches (279 × 432 mm)	S041070	100
Epson Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041727	100
	5 × 7 inches (127 × 178 mm)	S041464	20
	8 × 10 inches (203 × 254 mm)	S041465	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042183	25
		S041667	50
	11 × 14 inches (279 × 356 mm)	S041466	20
	11 × 17 inches (279 × 432 mm)	S041290	20
	A3 (11.7 × 16.5 inches [297 × 420 mm])	S041288	20
13 × 19 inches (330 × 483 mm)	S041289	20	

Parent topic: [Loading Paper](#)

## Paper Type Settings - Printer Software

For this paper	Select this Paper Type or Media Type setting
Plain paper Epson Bright White Paper Epson Presentation Paper Matte	Plain Paper/Bright White Paper
Letterhead paper	Letterhead
Recycled paper	Recycled

For this paper	Select this Paper Type or Media Type setting
Colored paper	Color
Preprinted paper	Preprinted
Envelopes	Envelope
Epson Premium Photo Paper Glossy	Premium Photo Paper Glossy
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided	Premium Presentation Paper Matte
Cardstock up to 68 lb (256 g/m <sup>2</sup> )	Card Stock (rear paper feed slot only)

**Note:** Some settings are not available for Cassette 2.

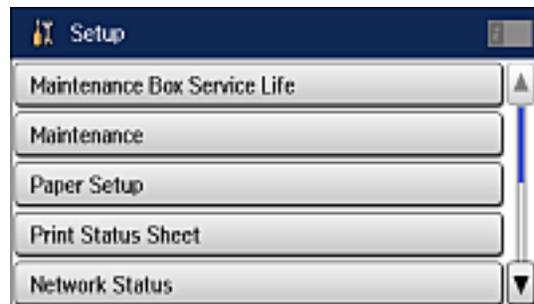
Parent topic: [Loading Paper](#)

## Selecting the Paper Settings for Each Source - Control Panel

You can change the default paper size and paper type for each paper cassette using the control panel on the product.

1. Press the  home button, if necessary.
2. Select  **Setup**.

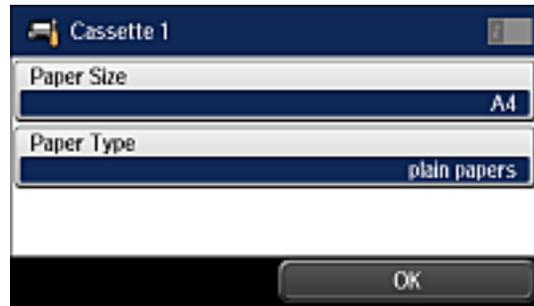
You see this screen:



3. Select **Paper Setup**.

4. Select the paper source you want to change.

You see a screen like this:



5. Select **Paper Size**.
6. Select the paper size you loaded.
7. Select **Paper Type**.
8. Select the paper type you loaded.
9. Select **OK**.
10. Select another paper source to change or press the  home button to return to the Home screen.

[Paper Type Settings - Control Panel](#)

Parent topic: [Loading Paper](#)

## Paper Type Settings - Control Panel

For this paper	Select this Paper Type or Media Type setting
Plain paper	Plain Paper
Epson Bright White Paper	
Epson Presentation Paper Matte	
Letterhead paper	Letterhead
Recycled paper	Recycled
Colored paper	Color

For this paper	Select this Paper Type or Media Type setting
Preprinted paper	Preprinted
Envelopes	Envelope
Epson Premium Photo Paper Glossy	Prem. Glossy
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided	Prem. Matte

**Note:** Some settings are not available for Cassette 2.

**Parent topic:** [Selecting the Paper Settings for Each Source - Control Panel](#)

## Selecting Default Paper Settings - Administrator

As an administrator, you can adjust default paper settings that apply to all print jobs sent to the product.

**Note:** These settings can be locked by an administrator. If you cannot access these settings, contact your administrator for assistance.

[Selecting the Default Paper Source Settings](#)

[Selecting Universal Print Settings](#)

**Parent topic:** [Loading Paper](#)

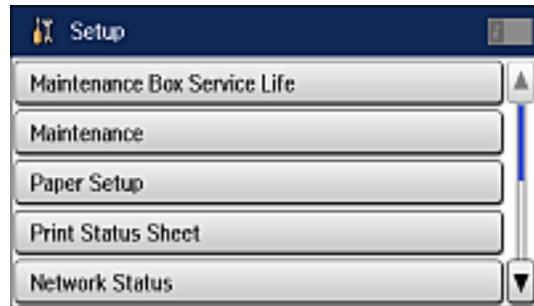
## Selecting the Default Paper Source Settings

You can change default paper source settings using the control panel on the product.

**Note:** These settings can be locked by an administrator. If you cannot access these settings, contact your administrator for assistance.

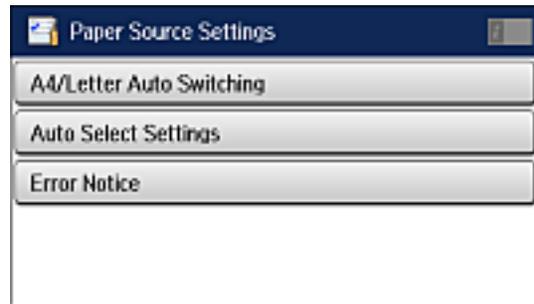
1. Press the  home button, if necessary.
2. Select  **Setup**.

You see this screen:



3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Select **Printer Settings**.
5. Select **Paper Source Settings**.

You see a screen like this:



6. Select the paper source options you want to use.
7. When you are finished, press the  home button to return to the Home screen.

[Paper Source Options](#)

**Parent topic:** [Selecting Default Paper Settings - Administrator](#)

### **Paper Source Options**

Select the paper source options you want to use for all print jobs.

Paper Source option	Available settings	Description
<b>A4/Letter Auto Switching</b>	<b>On</b>	If Letter or A4-size paper is selected for printing and the selected paper size is not loaded, the product attempts to print on an alternate paper size (Letter for A4, or A4 for Letter).
	<b>Off</b>	
<b>Auto Select Settings</b>	<b>Copy</b>	Select <b>On</b> to feed from the paper source containing paper that matches your paper settings.
	<b>Fax</b>	
	<b>Other</b>	
<b>Error Notice</b>	<b>Paper Size Notice</b>	Select <b>On</b> to display an error message when the paper size and type settings for each paper source and the copy/print settings in each mode do not match.
	<b>Paper Type Notice</b>	

Parent topic: [Selecting the Default Paper Source Settings](#)

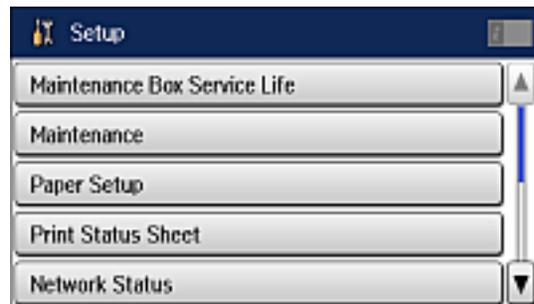
## Selecting Universal Print Settings

You can change the default universal print settings using the control panel on the product.

**Note:** These settings can be locked by an administrator. If you cannot access these settings, contact your administrator for assistance.

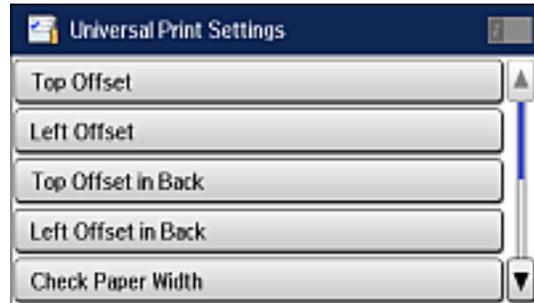
1. Press the  home button, if necessary.
2. Select  **Setup**.

You see this screen:



3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Scroll down and select **Universal Print Settings**.

You see this screen:



5. Adjust the settings as necessary.
6. When you are finished, press the  home button to return to the Home screen.

[Universal Print Settings Options](#)

**Parent topic:** [Selecting Default Paper Settings - Administrator](#)

### Universal Print Settings Options

Select the universal print settings you want to use.

Universal Print Settings option	Available settings	Description
<b>Top Offset</b>	—	Adjusts the top or left margin.
<b>Left Offset</b>		
<b>Top Offset in Back</b>	—	Adjusts the top or left margin of the back page when performing double-sided printing.
<b>Left Offset in Back</b>		
<b>Check Paper Width</b>	<b>On</b>	Select <b>On</b> to check the paper width before printing. This prevents printing beyond the edges of the paper when the paper size settings are wrong, but may reduce the printing speed.
	<b>Off</b>	

Universal Print Settings option	Available settings	Description
Dry Time	Standard	Select the drying time when printing double-sided.
	Long	
	Longer	
Skip Blank Page	On	Select <b>On</b> to skip blank pages automatically.
	Off	

Parent topic: [Selecting Universal Print Settings](#)

---

## Placing Originals on the Product

Follow the instructions here to place your original documents or photos on the product.

**Caution:** Do not place anything on top of your product or use its cover as a writing surface to avoid damaging it.

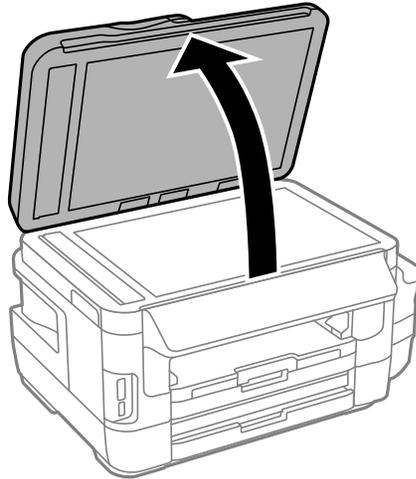
[Placing Originals on the Scanner Glass](#)

[Placing Originals in the Automatic Document Feeder](#)

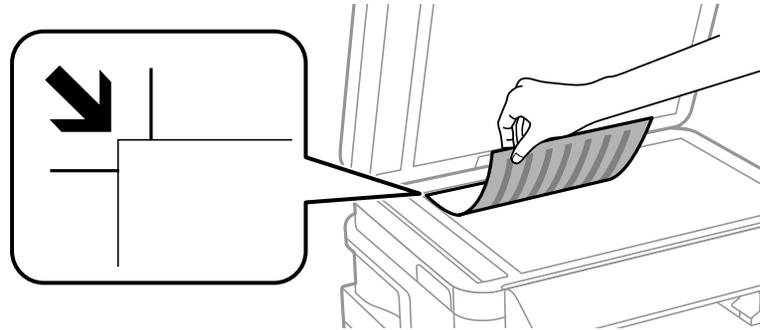
### Placing Originals on the Scanner Glass

You can place originals up to this size on the scanner glass: A3 (11.7 × 16.5 inches [297 × 420 mm]).

1. Open the document cover.



2. Place your original facedown on the scanner glass with the top facing into the corner. Slide the original to the edges of the indicated corner.



**Note:** You can place multiple originals on the scanner glass. Just make sure they are at least 0.8 inch (20 mm) away from each other.

3. Close the document cover gently to keep your original in place.

**Parent topic:** [Placing Originals on the Product](#)

**Related topics**

[Copying](#)

[Faxing](#)

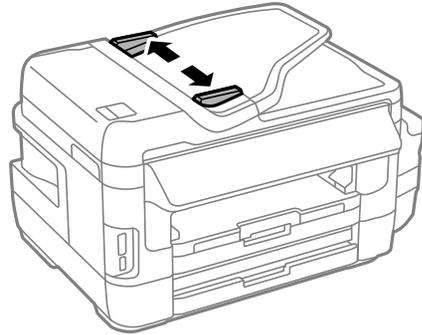
[Scanning](#)

## Placing Originals in the Automatic Document Feeder

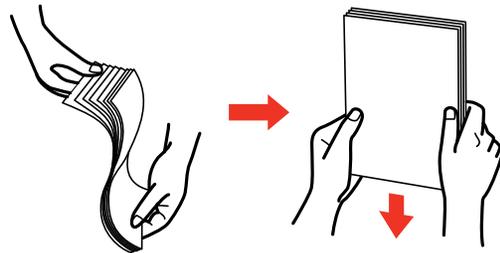
You can place multi-page original documents in the Automatic Document Feeder (ADF). You can also use the ADF to scan both sides of a 2-sided document. Make sure the originals meet the Automatic Document Feeder specifications before loading them.

**Caution:** Make sure your originals are not creased or folded, and do not contain holes, staples, tape, or other materials that could obstruct the feeder.

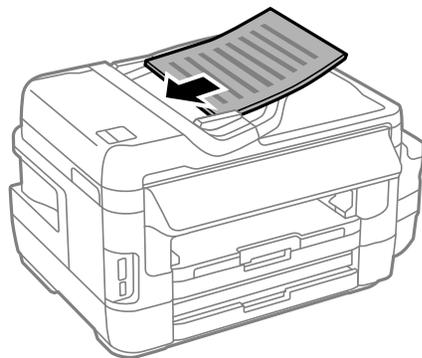
1. Slide the ADF edge guide outward.



2. Fan your stack of originals and tap them gently on a flat surface to even the edges.

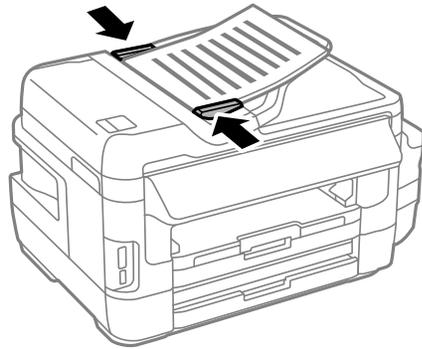


3. Insert the originals into the ADF faceup and top-edge first.

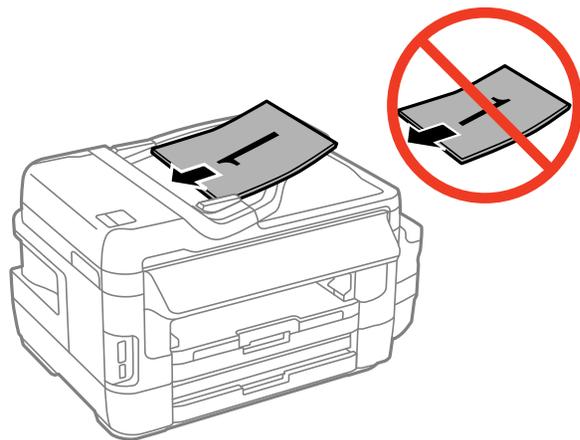
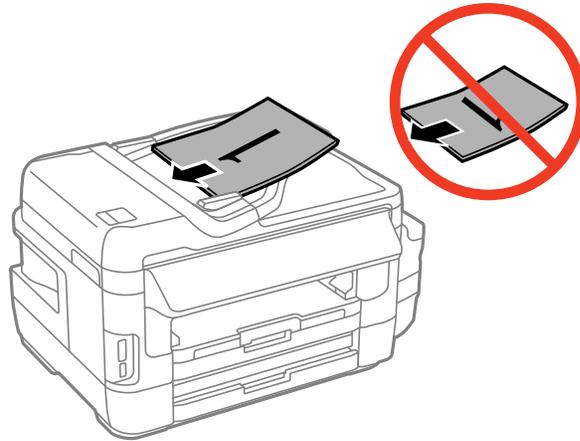


The **ADF** icon on the control panel lights up.

4. Slide the ADF edge guide against the originals, but not too tightly.



**Note:** If you are copying two originals onto one sheet, make sure the originals are loaded as shown:



**Parent topic:** [Placing Originals on the Product](#)

**Related references**

[Automatic Document Feeder \(ADF\) Specifications](#)

**Related tasks**

[Cleaning Your Product](#)

**Related topics**

[Copying](#)

---

# Copying

See the information here to copy documents or photos using your product.

**Note:** Copies may not be exactly the same size as your originals.

[Copying Documents or Photos](#)

[Copying Options](#)

## Copying Documents or Photos

You can copy documents or photos onto various sizes and types of paper, including Epson special papers.

1. Place your original document or photo on the scanner glass, or place multi-page documents in the ADF.
2. Load the paper you want to print on.
3. Press the  home button, if necessary.
4. Select **Copy**.

You see a screen like this:



5. To print more than one copy, press a number key on the product's control panel, or select **copies** and use the displayed keypad to enter the number of copies.
6. Change any of the displayed settings as necessary.

7. Select **Settings** to view and change additional copy settings, if necessary. Then press the ↵ back button.
8. Select **Preview** to preview your copy printout on the LCD screen.
9. Select **Presets** to save your copy settings.

**Note:** Presets can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

10. When you are ready to copy, press one of the ⬠ buttons.

**Note:** To cancel printing, press the ⏏ **Stop** button or select **Cancel**.

**Parent topic:** [Copying](#)

**Related references**

[Paper Loading Capacity](#)

[Available Epson Papers](#)

[Copying Options](#)

**Related tasks**

[Using Presets](#)

**Related topics**

[Loading Paper](#)

[Placing Originals on the Product](#)

## Copying Options

Select the copying options you want to use for your copies.

**Note:** Not all options or settings may be available, depending on other copying settings.

Copying option	Available settings	Description
<b>Layout</b>	<b>With Border</b>	Leaves a small margin around the image or document
	<b>2-up</b>	Copies multiple page documents onto one sheet. After selecting either one of these options, select <b>Settings</b> and change the <b>Document Orientation</b> setting if necessary.
	<b>4-up</b>	
	<b>ID Card</b>	Copies both sides of an ID card onto one side of a sheet of paper
	<b>Split Pages</b>	Copies two facing pages of a book on separate sheets of paper. After selecting this setting, select <b>Settings</b> and select the scan order.
<b>Document Size</b>	<b>Letter</b>	Select the document size of your original
	<b>A4</b>	
	<b>Legal</b>	
	<b>A3</b>	
	<b>11x17in</b>	
<b>Zoom</b>	<b>Custom Size</b>	Automatically sizes the image by the percentage you select
	<b>Actual Size</b>	Copies at 100% size
	<b>Auto Fit Page</b>	Automatically sizes the image to fit the paper size copied onto
	<b>Letter-&gt;11x17in</b> and other conversions	Automatically converts from one size to another
<b>Paper Source</b>	Various sources	Select the paper source that you want to use. If you select <b>Auto</b> , paper is fed automatically depending on the paper settings you selected for the paper sources.
<b>2-Sided</b>	<b>Off</b>	Uses the duplexer and ADF to make 2-sided copies. When you select <b>1&gt;2-Sided</b> or <b>2&gt;1-Sided</b> , select <b>Advanced</b> and select the binding edge for your originals or copies.
	<b>2&gt;2-Sided</b>	
	<b>1&gt;2-Sided</b>	
	<b>2&gt;1-Sided</b>	

[Copying Settings](#)

Parent topic: [Copying](#)

## Copying Settings

Select **Settings** from the Copy screen to select the copying settings you want to use for your copies.

**Note:** Not all options or settings may be available, depending on other copying settings.

Copying option	Available settings	Description
<b>Document Orientation</b>	<b>Portrait</b>	Specifies the orientation of your originals
	<b>Landscape</b>	
<b>Quality</b>	<b>Text</b>	Specifies the document type of your originals and affects the quality of your copies
	<b>Text(Best)</b>	
	<b>Text &amp; Image</b>	
	<b>Text &amp; Image(Best)</b>	
<b>Density</b>	Varying levels	Adjusts the lightness or darkness of copies
<b>Remove Shadow</b>	<b>Off</b>	Select <b>On</b> to erase the shadows that appear in the center of a document when copying a book or that appear around a document when copying thick paper
	<b>On</b>	
<b>Remove Punch Holes</b>	<b>Off</b>	Select <b>On</b> to erase the binding holes on a document
	<b>On</b>	
<b>Collate Copy</b>	<b>Off</b>	Select <b>On</b> to print multiple copies of a multi-page document both in order and sorted into sets
	<b>On</b>	
<b>Dry Time</b>	<b>Standard</b>	Provides longer drying time for 2-sided copies, if smudges or marks appear on the front of the paper when you print on the second side
	<b>Long</b>	
	<b>Longer</b>	

Parent topic: [Copying Options](#)

---

# Printing from a Computer

Before printing from your computer, make sure you have set up your product and installed its software as described on the *Start Here* sheet.

**Note:** If you have an Internet connection, it is a good idea to check for updates to your product software on Epson's support website. If you see a Software Update screen, select **Enable automatic checking** and click **OK**. The update scans your system to see if you have the latest product software. Follow the on-screen instructions.

[Printing with Windows](#)

[Printing with OS X](#)

[Cancelling Printing Using a Product Button](#)

## Printing with Windows

You can print with your product using any Windows application, as described in these sections.

[Selecting Basic Print Settings - Windows](#)

[Selecting Double-sided Printing Settings - Windows](#)

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting a Printing Preset - Windows](#)

[Selecting Extended Settings - Windows](#)

[Printing Your Document or Photo - Windows](#)

[Selecting Default Print Settings - Windows](#)

[Changing Automatic Update Options](#)

**Parent topic:** [Printing from a Computer](#)

## Selecting Basic Print Settings - Windows

Select the basic settings for the document or photo you want to print.

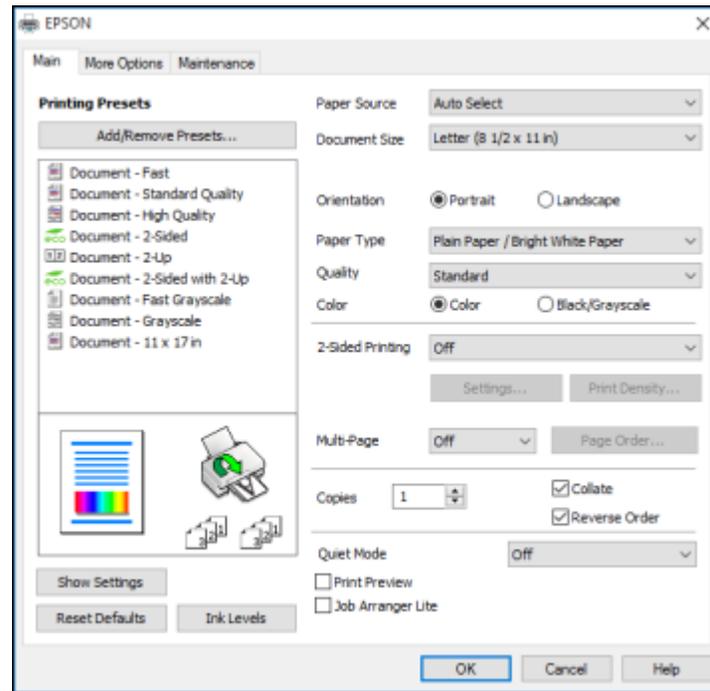
1. Open a photo or document for printing.
2. Select the print command in your application.

**Note:** You may need to select a print icon on your screen, the **Print** option in the **File** menu, or another command. See your application's help utility for details.

3. If necessary, select your product name as the printer you want to use.

**Note:** You may also need to select **Properties** or **Preferences** to view your print settings.

You see the Main tab of your printer settings window:



4. For the **Paper Source** setting, select where you loaded the paper you want to print on.
5. Select the size of the paper you loaded as the **Document Size** setting.

**Note:** You can also select the **User-Defined** setting to create a custom paper size. The Quality setting will be set to **Standard**.

6. Select the orientation of your document.

**Note:** If you are printing an envelope, select **Landscape**.

7. Select the type of paper you loaded as the **Paper Type** setting.

**Note:** The setting may not exactly match the name of your paper. Check the paper type settings list for details.

8. Select the **Quality** setting that matches the print quality you want to use.
9. Select a Color option:
  - To print a color document or photo, select the **Color** setting.
  - To print text and graphics in black or shades of gray, select the **Black/Grayscale** setting.
10. To print on both sides of the paper, select the **2-Sided Printing** setting and select the options you want.
11. To print multiple pages on one sheet of paper, or print one image on multiple sheets of paper, select one of the settings in the **Multi-Page** menu and select the printing options you want.
12. To print multiple copies and arrange their print order, select the **Copies** options.
13. To preview your job before printing, select **Print Preview**.
14. To save your print job as a project that can be modified and combined with other print jobs, select **Job Arranger Lite**.
15. To reduce noise during printing when you select **Plain Paper/Bright White Paper**, select **On** in the Quiet Mode menu.

[Paper Source Options - Windows](#)

[Print Quality Options - Windows](#)

[Multi-Page Printing Options - Windows](#)

**Parent topic:** [Printing with Windows](#)

#### **Related references**

[Paper Type Settings - Printer Software](#)

[Paper Type Settings - Control Panel](#)

#### **Related tasks**

[Selecting Double-sided Printing Settings - Windows](#)

[Printing Your Document or Photo - Windows](#)

### **Paper Source Options - Windows**

You can select any of the available options in the Paper Source menu to print on the paper loaded in that source.

**Auto Select**

Automatically selects the paper source based on the selected paper size.

**Paper Cassette 1**

Selects the paper in cassette 1 as the paper source.

**Paper Cassette 2**

Selects the paper in cassette 2 as the paper source.

**Rear Paper Feed Slot**

Selects the paper in the rear feed slot as the paper source.

**Parent topic:** [Selecting Basic Print Settings - Windows](#)

**Print Quality Options - Windows**

You can select any of the available Quality options to fine-tune the quality of your print. Some settings may be unavailable, depending on the paper type and border setting you have chosen.

**Draft**

For draft printing on plain paper.

**Standard**

For everyday text and image printing.

**Standard - Vivid**

For text and graphics with good quality and print speed.

**High**

For photos and graphics with high print quality.

**More Settings**

Opens a window that lets you choose among levels of speed and quality.

**Parent topic:** [Selecting Basic Print Settings - Windows](#)

**Multi-Page Printing Options - Windows**

You can select any of the available options in the Multi-Page menu to set up your multi-page print job.

**2-Up and 4-Up**

Prints 2 or 4 pages on one sheet of paper. Click the **Page Order** button to select page layout and border options.

**2×1 Poster, 2×2 Poster, 3×3 Poster, 4×4 Poster**

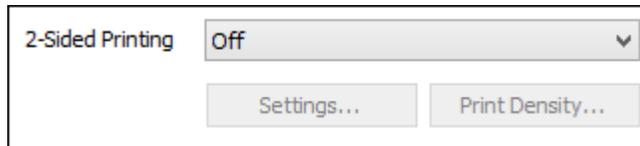
Prints one image on multiple sheets of paper to create a larger poster. Click the **Settings** button to select image layout and guideline options.

**Parent topic:** [Selecting Basic Print Settings - Windows](#)

## Selecting Double-sided Printing Settings - Windows

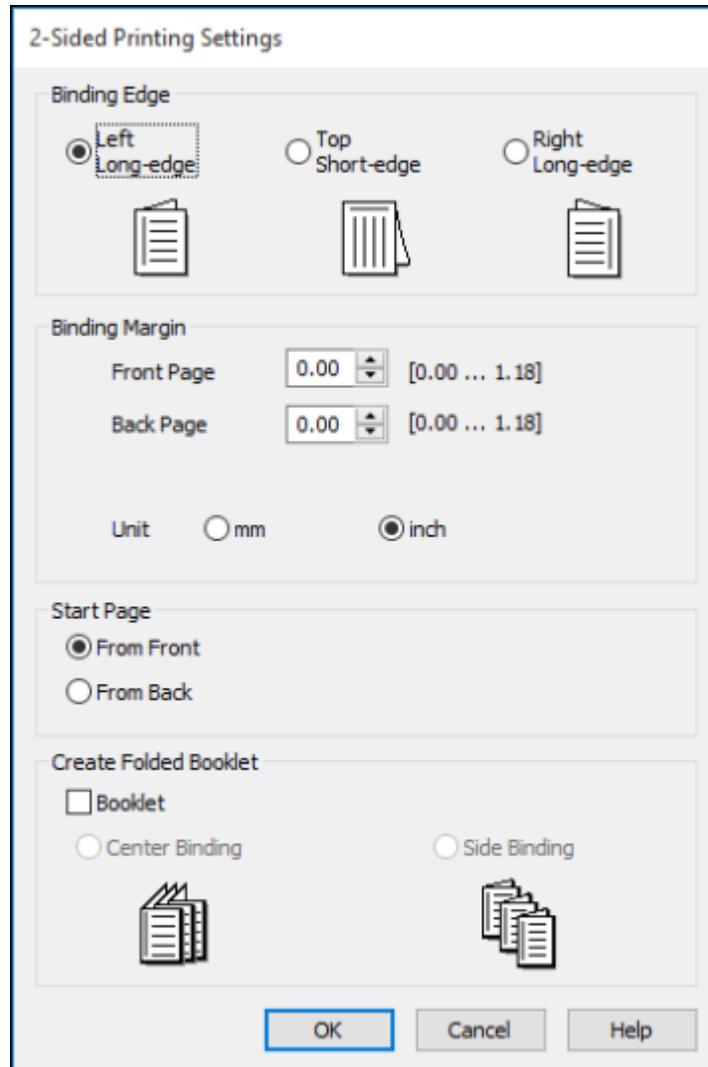
You can print on both sides of the paper by selecting one of the **2-Sided Printing** options on the Main tab.

**Note:** Some options may be pre-selected or unavailable, depending on other settings you have chosen or if you are accessing the product over a network.



1. Select one of the following options for **2-Sided Printing**:
  - **Auto (Long-edge binding)** to print your double-sided print job by automatically flipping the paper on the long edge.
  - **Auto (Short-edge binding)** to print your double-sided print job by automatically flipping the paper on the short edge.
2. Click the **Settings** button.

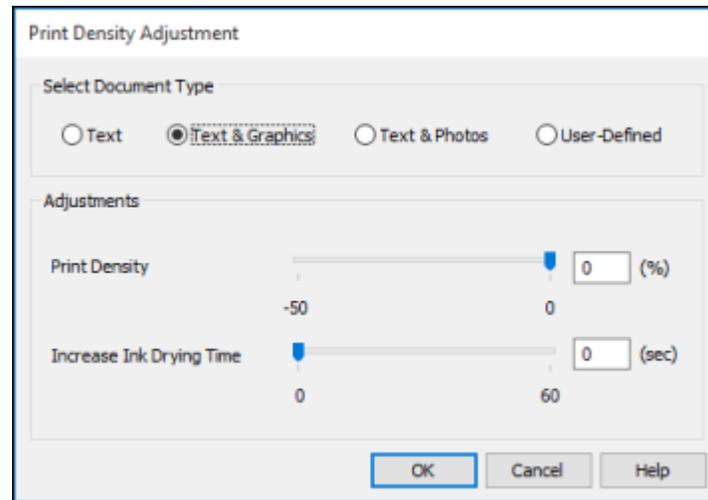
You see this window:



3. Select the double-sided printing options you want to use.
4. Click **OK** to return to the Main tab.

5. Click the **Print Density** button.

You see this window:



6. Select the type of document you are printing as the Document Type setting. The software automatically sets the **Adjustments** options for that document type.
7. If necessary, select the **Adjustments** options you want to use.
8. Click **OK** to return to the Main tab.
9. Print a test copy of your double-sided document to test the selected settings.
10. Follow any instructions displayed on the screen during printing.

[Double-sided Printing Options - Windows](#)

[Print Density Adjustments - Windows](#)

**Parent topic:** [Printing with Windows](#)

#### **Related tasks**

[Selecting Basic Print Settings - Windows](#)

#### **Double-sided Printing Options - Windows**

You can select any of the available options on the 2-Sided Printing Settings window to set up your double-sided print job.

**Binding Edge Options**

Select a setting that orients double-sided print binding in the desired direction.

**Binding Margin Options**

Select options that define a wider margin to allow for binding.

**Start Page**

Selects whether printing starts on the front or back page.

**Create Folded Booklet Options**

Select the **Booklet** checkbox and a binding option to print double-sided pages as a booklet.

**Parent topic:** [Selecting Double-sided Printing Settings - Windows](#)

**Print Density Adjustments - Windows**

You can select any of the available options on the Print Density Adjustment window to adjust the print quality of your double-sided print job.

**Print Density**

Sets the level of ink coverage for double-sided printing.

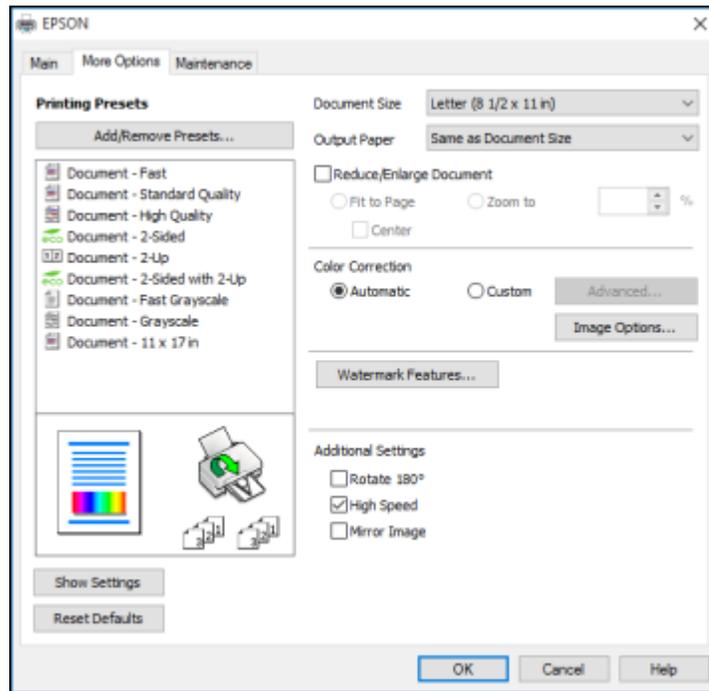
**Increase Ink Drying Time**

Sets the amount of time required for drying ink after printing on one side of the paper before printing the other side in double-sided printing to prevent ink smearing.

**Parent topic:** [Selecting Double-sided Printing Settings - Windows](#)

## Selecting Additional Layout and Print Options - Windows

You can select a variety of additional layout and printing options for your document or photo on the More Options tab.



1. To change the size of your printed document or photo, select the **Reduce/Enlarge Document** checkbox and select one of these sizing options:
  - Select the **Fit to Page** option to size your image to fit the paper you loaded. Select the size of your document or photo as the **Document Size** setting, and the size of your paper as the **Output Paper** setting. If you want to center your image on the paper, select the **Center** option.
  - Select the **Zoom to** option to reduce or enlarge your document or photo by a specific percentage. Select the percentage in the % menu.
2. Select one of the following Color Correction options:
  - Select **Automatic** to automatically adjust the sharpness, brightness, contrast, and color saturation for your image.

- Select **Custom** and click the **Advanced** button to manually adjust the color correction settings or turn off color management in your printer software.
- Select **Image Options** to access additional settings for improving printed images.

**Note:** You can also select **Color Universal Print** settings.

3. To add the following features, click the **Watermark Features** button:

- **Anti-Copy Pattern:** adds a watermark that only appears when your printout is copied

**Note:** This setting is not available for all types of printing.

- **Watermark:** adds a visible watermark to your printout

**Note:** Click the **Add/Delete** button to create your own watermark, and click the **Settings** button to customize the watermark.

- **Header/Footer:** adds information such as the date and time to the top or bottom of your printout

**Note:** Click the **Settings** button to customize the text and location of the header or footer.

4. Select any of the Additional Settings options to customize your print.

[Custom Color Correction Options - Windows](#)

[Image Options and Additional Settings - Windows](#)

[Header/Footer Settings - Windows](#)

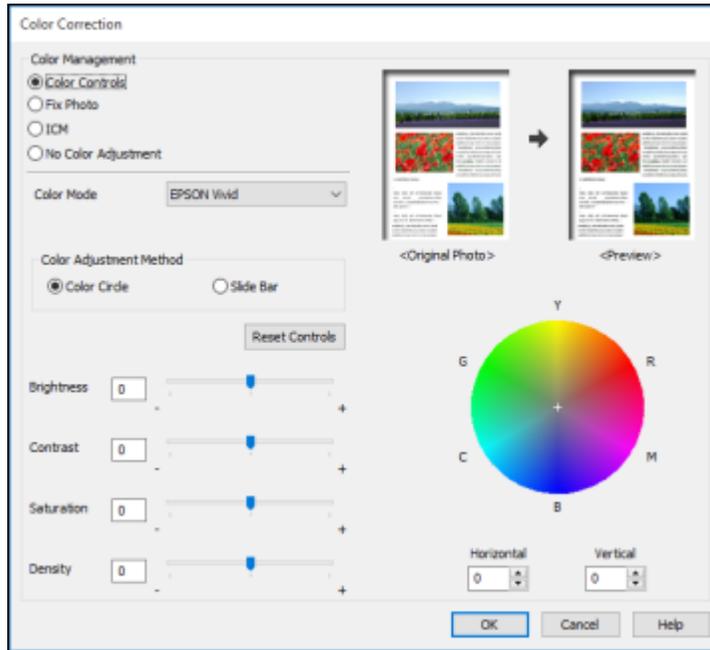
**Parent topic:** [Printing with Windows](#)

**Related tasks**

[Printing Your Document or Photo - Windows](#)

## Custom Color Correction Options - Windows

You can select any of the available options in the Color Correction window to customize the image colors for your print job.



### Color Controls

Lets you select a **Color Mode** setting, individual settings for **Brightness**, **Contrast**, **Saturation**, and **Density**, and individual color tones. Depending on the selected color mode, you can also adjust the midtone density using the **Gamma** setting.

### Fix Photo

Improves the color, contrast, and sharpness of flawed photos.

**Note:** Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject's face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off **Fix Photo** to retain the special color effects.

**ICM**

Lets you manage color using installed color printing profiles.

**No Color Adjustment**

Turns off color management in your printer software so you can manage color using only your application software.

**Parent topic:** [Selecting Additional Layout and Print Options - Windows](#)

**Image Options and Additional Settings - Windows**

You can select any of the Image Options and Additional Settings to customize your print. Some options may be pre-selected or unavailable, depending on other settings you have chosen.

**Image Options****Emphasize Text**

Adjusts the weight of printed text to increase readability.

**Emphasize Thin Lines**

Adjusts the weight of printed lines to increase visibility.

**Edge Smoothing**

Smooths jagged edges in low-resolution images such as screen captures or images from the Web.

**Fix Red-Eye**

Reduces or removes red-eye in photos.

**Print Text in Black**

Prints colored text in black.

**For Color Text**

Prints colored text on a background pattern or underlined.

**For Color Graphs and Images**

Prints colored graphics and images with overlay patterns.

**For Color Text, Graphs, and Images**

Prints colored text, graphics, and images with overlay patterns.

**Enhancement Options**

Specifies Color Universal Print enhancement settings for text, graphics, and images.

**Additional Settings Options****Rotate 180°**

Prints the image rotated 180° from its original orientation.

**High Speed**

Speeds up printing but may reduce print quality.

**Mirror Image**

Flips the printed image left to right.

**Parent topic:** [Selecting Additional Layout and Print Options - Windows](#)

**Header/Footer Settings - Windows**

You can select any of the Header/Footer Settings options to add headers or footers when you print. The items are available to print at the top or bottom of your pages, in either the left, right, or center of the page.

**Note:** These settings are not saved with your document.

Top Left	Top Center	Top Right
User Name	None	Date/Time
Bottom Left	Bottom Center	Bottom Right
None	None	None

Reset Defaults OK Cancel Help

You can select to print the following information:

- User Name
- Computer Name
- Date
- Date/Time
- Collate Number (copy number)

**Note:** The user name, computer name, date, and time come from the Windows Control Panel on your computer.

**Parent topic:** [Selecting Additional Layout and Print Options - Windows](#)

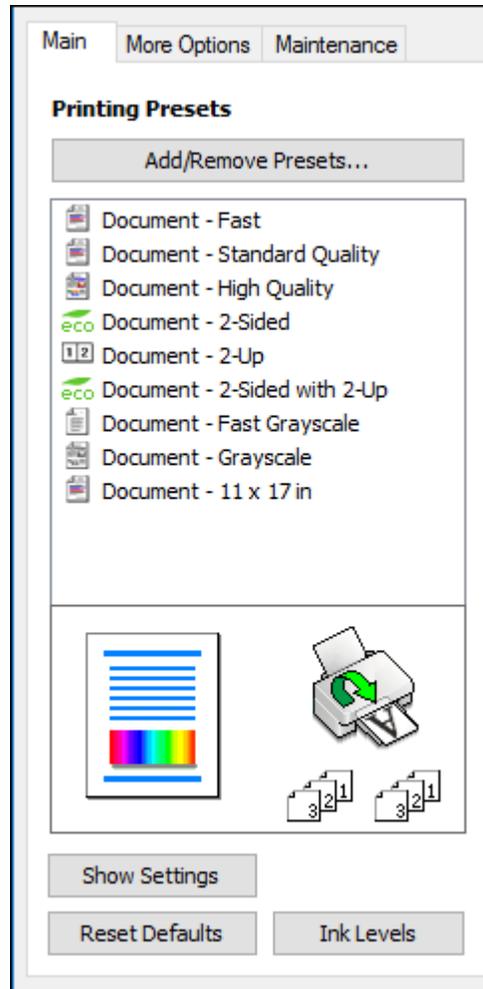
## Selecting a Printing Preset - Windows

For quick access to common groups of print settings, you can select a printing preset on the Main or More Options tab.

**Note:** You can create your own preset by clicking the **Add/Remove Presets** button.

1. Click the **Main** or **More Options** tab.

You see the available **Printing Presets** on the left:



2. Place your cursor over one of the **Printing Presets** to view its list of settings.
3. Click on a preset to change its settings, or use any of the available options on the screen to control your printing presets.
4. To choose a preset for printing, select it.

5. Click **OK**.

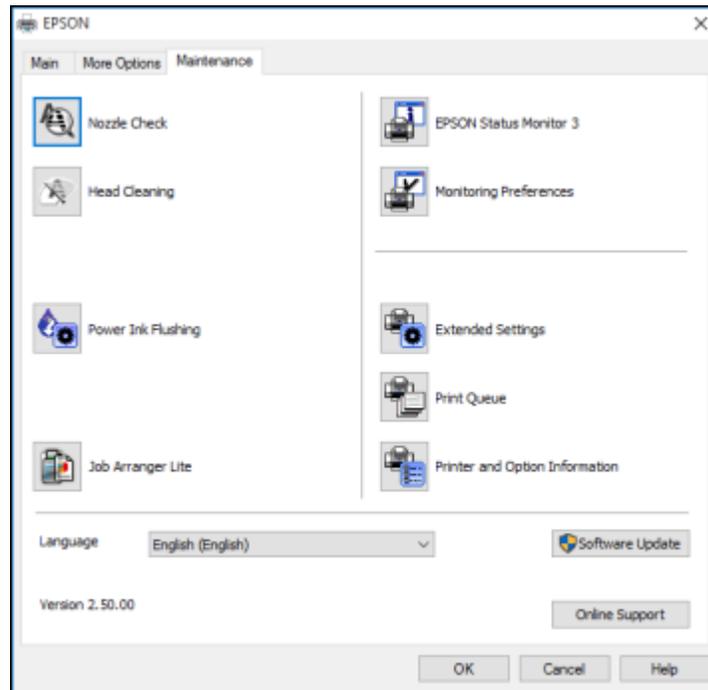
**Parent topic:** [Printing with Windows](#)

## Selecting Extended Settings - Windows

You can select additional settings that apply to all the print jobs you send to your product.

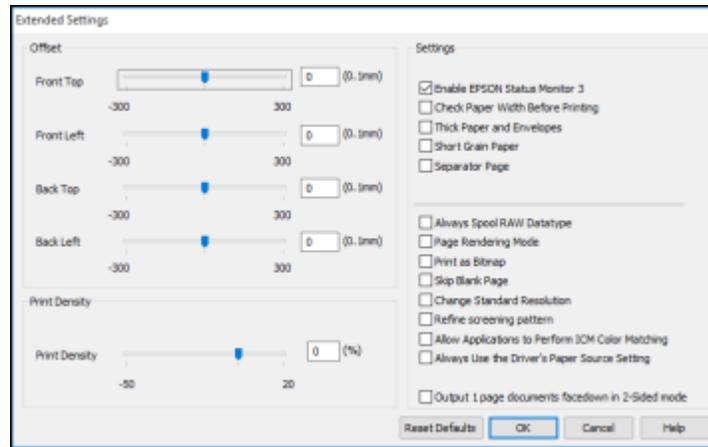
1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Printer Settings**.
3. Click the **Maintenance** tab.

You see the maintenance options:



4. Click the **Extended Settings** button.

You see this window:



5. Select any of the extended settings to customize your print.
6. Click **OK** to close the Extended Settings window.
7. Click **OK** to close the printer software window.

[Extended Settings - Windows](#)

**Parent topic:** [Printing with Windows](#)

### **Extended Settings - Windows**

You can select from these settings on the Extended Settings window.

#### **Enable EPSON Status Monitor 3**

Enables product monitoring for ink and paper supplies and other issues.

#### **Check Paper Width Before Printing**

Prevents printing beyond the edges of the paper if the paper size setting is incorrect; may reduce print speed.

#### **Thick Paper and Envelopes**

Prevents ink from smearing when you print on envelopes or other thick paper.

#### **Short Grain Paper**

Prevents ink from smearing when you print on envelopes or other thick paper, and the **Thick Paper** setting does not help.

**Separator Page**

Before each document, prints a separator page containing the title, user, date, and time.

**Always Spool RAW Datatype**

Increases print speed and may solve other printing problems.

**Page Rendering Mode**

Increases print speed when printing is extremely slow or the print head stops during printing.

**Print as Bitmap**

Increases print speed when printing is extremely slow or the print head stops during printing, and other settings do not help.

**Skip Blank Page**

Ensures that your product does not print pages that contain no text or images.

**Change Standard Resolution**

Reduces the resolution of print data to correct printing problems.

**Refine screening pattern**

Prints graphics with a finer screening pattern.

**Allow Applications to Perform ICM Color Matching**

Allows applications to perform ICM color matching.

**Always Use the Driver's Paper Source Setting**

Prints using the paper source setting in the printer driver, rather than the setting in your application.

**Output 1 page documents facedown in 2-Sided mode**

Outputs single-sided pages in a 2-sided print job facedown instead of faceup.

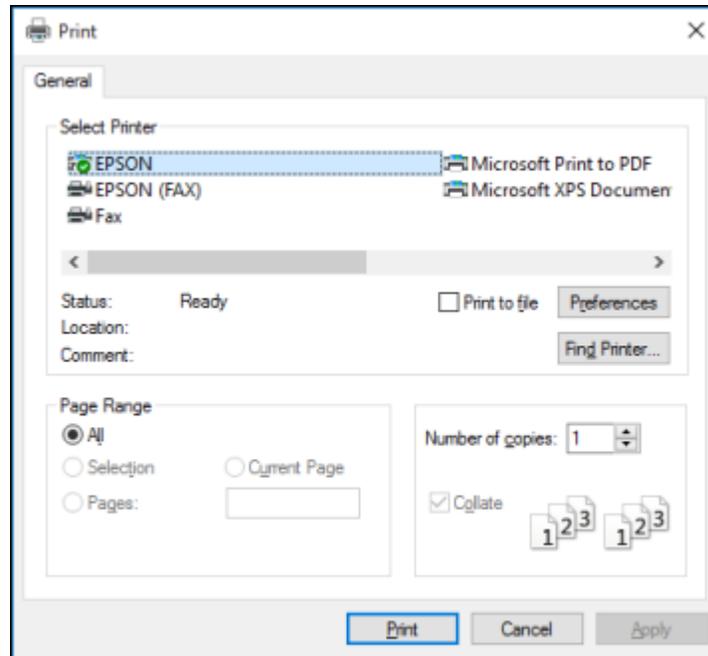
Parent topic: [Selecting Extended Settings - Windows](#)

## Printing Your Document or Photo - Windows

Once you have selected your print settings, you are ready to save your settings and print.

1. Click **OK** to save your settings.

You see your application's Print window, such as this one:



2. Click **OK** or **Print** to start printing.

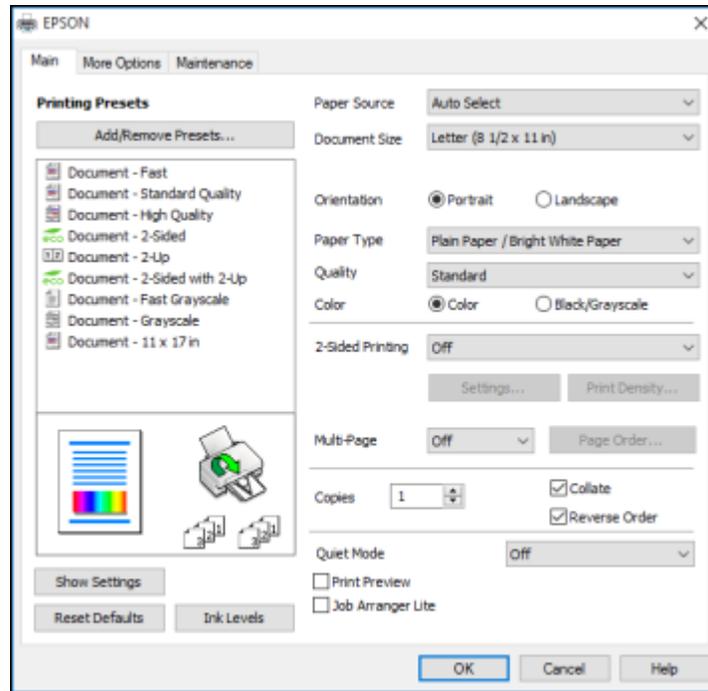
Parent topic: [Printing with Windows](#)

## Selecting Default Print Settings - Windows

When you change your print settings in a program, the changes apply only while you are printing in that program session. If you want to change the print settings you use in all your Windows programs, you can select new default print settings.

1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Printer Settings**.

You see the printer settings window:



3. Select the print settings you want to use as defaults in all your Windows programs.
4. Click **OK**.

These settings are now the defaults selected for printing. You can still change them as needed for printing in any program session.

#### [Changing the Language of the Printer Software Screens](#)

**Parent topic:** [Printing with Windows](#)

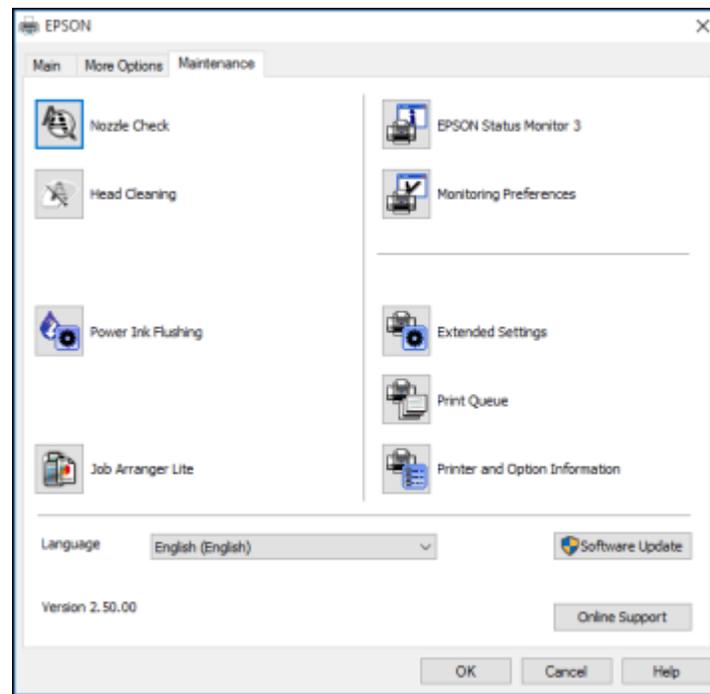
### **Changing the Language of the Printer Software Screens**

You can change the language used on the Windows printer software screens.

1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Printer Settings**.

You see the printer settings window.

3. Click the **Maintenance** tab.  
You see the maintenance options:



4. Select the language you want to use as the **Language** setting.
5. Click **OK** to close the printer software window.

The printer software screens appear in the language you selected the next time you access them.

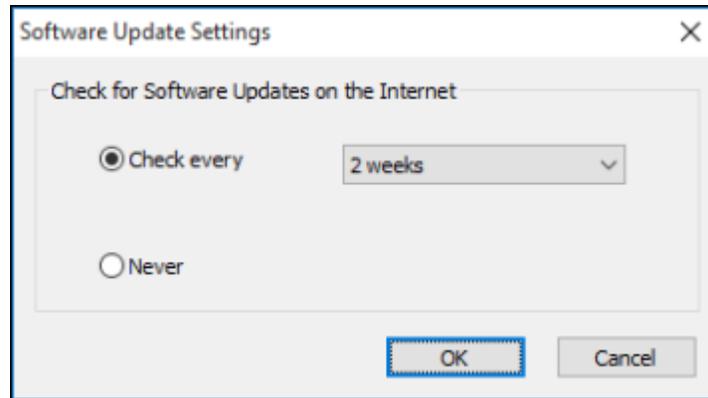
**Parent topic:** [Selecting Default Print Settings - Windows](#)

## Changing Automatic Update Options

Your printer software for Windows automatically checks for updates to the product software. You can change how often the software checks for updates or disable this feature.

1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.
2. Select **Software Update Settings**.

You see this window:



3. Do one of the following:
  - To change how often the software checks for updates, select a setting in the **Check every** menu.
  - To disable the automatic update feature, select the **Never** option.
4. Click **OK** to exit.

**Note:** If you choose to disable the automatic update feature, you can check for updates manually.

**Parent topic:** [Printing with Windows](#)

**Related tasks**

[Checking for Software Updates](#)

## Printing with OS X

You can print with your product using any OS X printing program, as described in these sections.

**Note:** If you have an Internet connection, it is a good idea to check for updates to your product software on Epson's support website.

[Selecting Basic Print Settings - OS X](#)

[Selecting Page Setup Settings - OS X](#)

[Selecting Print Layout Options - OS X](#)

[Selecting Double-sided Printing Settings - OS X](#)

[Managing Color - OS X](#)

[Selecting Printing Preferences - OS X](#)

[Printing Your Document or Photo - OS X](#)

**Parent topic:** [Printing from a Computer](#)

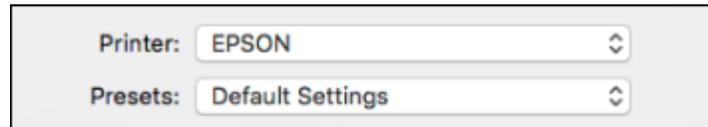
## Selecting Basic Print Settings - OS X

Select the basic settings for the document or photo you want to print.

1. Open a photo or document for printing.
2. Select the print command in your application.

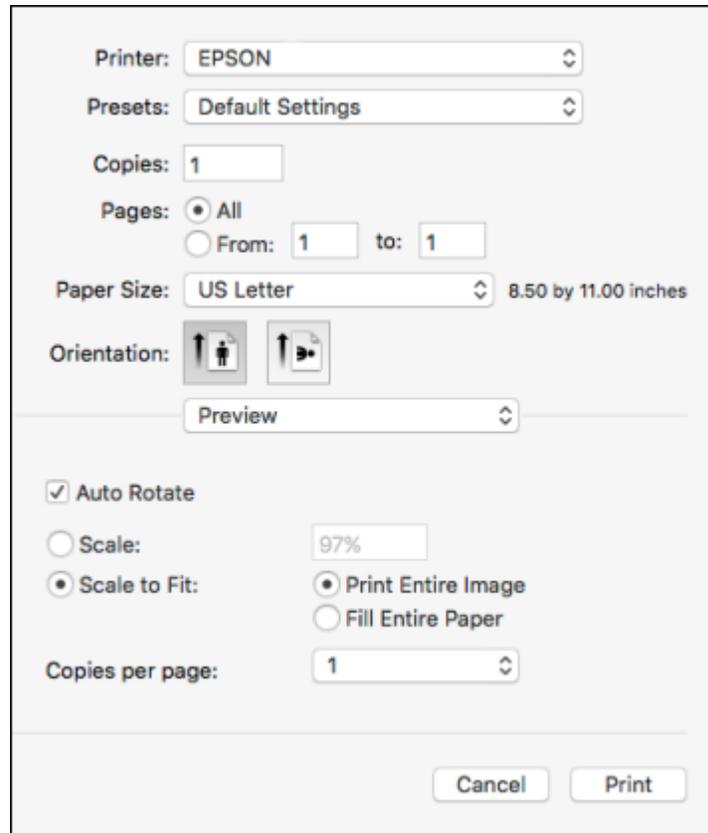
**Note:** You may need to select a print icon on your screen, the **Print** option in the File menu, or another command. See your application's help utility for details.

3. Select your product as the **Printer** setting.



4. If necessary, click the arrow next to the Printer setting or the **Show Details** button to expand the print window.

You see the expanded printer settings window for your product:



**Note:** The print window may look different, depending on the version of OS X and the application you are using.

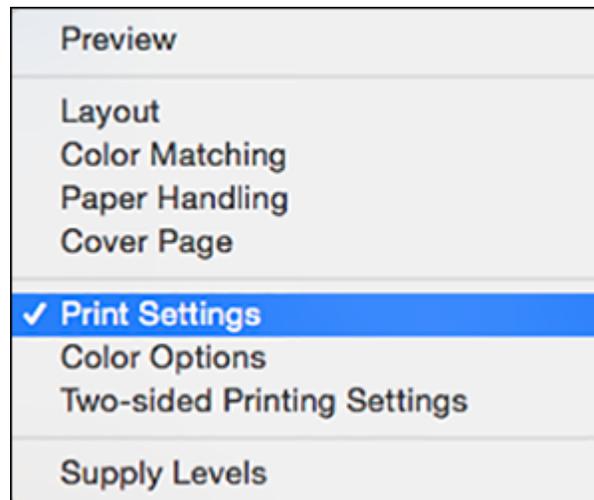
5. Select the **Copies** and **Pages** settings as necessary.

**Note:** If you do not see these settings in the print window, check for them in your application before printing.

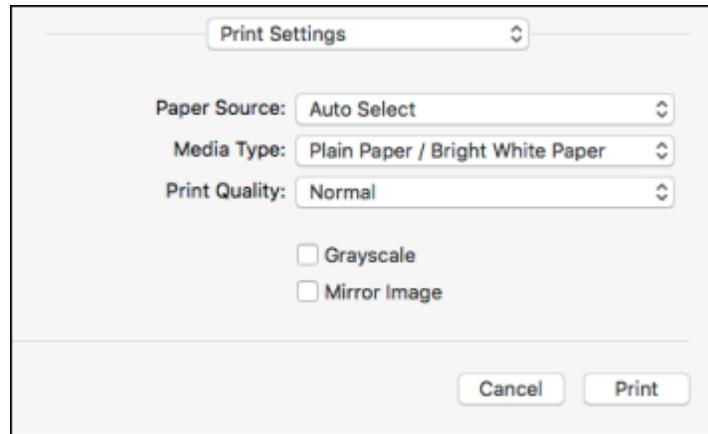
6. Select the page setup options: **Paper Size** and **Orientation**.

**Note:** If you do not see these settings in the print window, check for them in your application before printing. They may be accessible by selecting **Page Setup** from the File menu.

7. Select any application-specific settings that appear on the screen, such as those shown in the image above for the Preview application.
8. Select **Print Settings** from the pop-up menu.



You see these settings:



9. Select the **Paper Source** you wish to print from.
10. Select the type of paper you loaded as the **Media Type** setting.

**Note:** The setting may not exactly match the name of your paper. Check the paper type settings list for details.

11. Select the **Print Quality** setting you want to use.
12. Select any of the available print options.

[Paper Source Options - OS X](#)

[Print Quality Options - OS X](#)

[Print Options - OS X](#)

**Parent topic:** [Printing with OS X](#)

#### **Related references**

[Paper Type Settings - Printer Software](#)

[Paper Type Settings - Control Panel](#)

#### **Related tasks**

[Selecting Page Setup Settings - OS X](#)

[Printing Your Document or Photo - OS X](#)

## Paper Source Options - OS X

You can select any of the available options in the Paper Source menu to print on the paper loaded in that source.

### **Auto Select**

Automatically selects the paper source based on the selected paper size.

### **Cassette 1**

Selects the paper in cassette 1 as the paper source.

### **Cassette 2**

Selects the paper in cassette 2 as the paper source.

### **Rear Paper Feed Slot**

Selects the paper in the rear feed slot as the paper source.

**Parent topic:** [Selecting Basic Print Settings - OS X](#)

## Print Quality Options - OS X

You can select any of the available Print Quality options to fine-tune the quality of your print. Some settings may be unavailable, depending on the paper type setting you have chosen.

### **Draft**

For draft printing on plain paper.

### **Normal**

For everyday text and image printing.

### **Normal - Vivid**

For everyday text and image printing with good quality and print speed.

### **Fine**

For text and graphics with good quality and print speed.

### **Quality**

For text and graphics with increased quality and print speed.

### **Best Quality**

For the best print quality, but the slowest print speed.

**Parent topic:** [Selecting Basic Print Settings - OS X](#)

## Print Options - OS X

You can select any of the print options to customize your print. Some options may be unavailable, depending on other settings you have chosen.

**Grayscale**

Prints text and graphics in black or shades of gray.

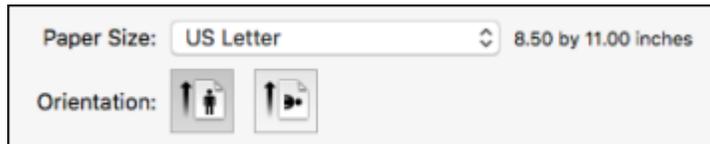
**Mirror Image**

Lets you flip the printed image horizontally.

**Parent topic:** [Selecting Basic Print Settings - OS X](#)

## Selecting Page Setup Settings - OS X

Depending on your application, you may be able to select the paper size and orientation settings from the print window.



**Note:** If you do not see these settings in the print window, check for them in your application before printing. They may be accessible by selecting **Page Setup** from the File menu.

1. Select the size of the paper you loaded as the **Paper Size** setting. You can also select a custom setting to create a custom paper size. The Quality setting will be limited to **Normal**.
2. Select the orientation of your document or photo as shown in the print window.

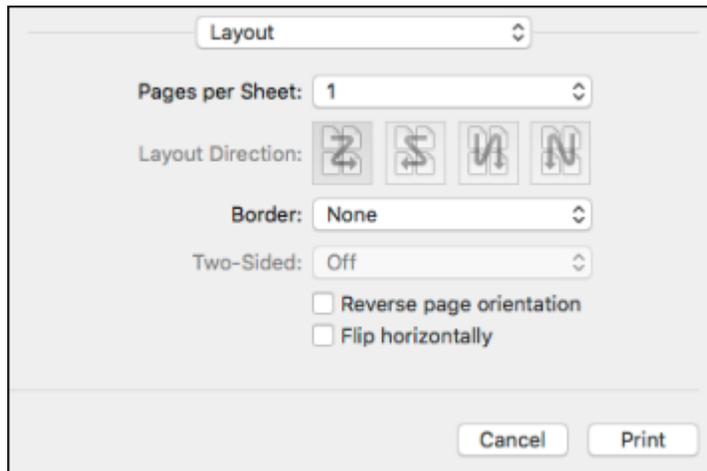
**Note:** If you are printing an envelope, select the  icon.

**Note:** You can reduce or enlarge the size of the printed image by selecting **Paper Handling** from the pop-up menu and selecting a scaling option.

**Parent topic:** [Printing with OS X](#)

## Selecting Print Layout Options - OS X

You can select a variety of layout options for your document or photo by selecting **Layout** from the pop-up menu on the print window.

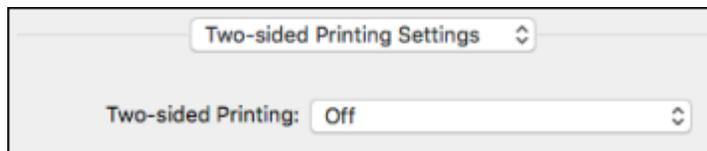


- To print multiple pages on one sheet of paper, select the number of pages in the **Pages per Sheet** pop-up menu. To arrange the print order of the pages, select a **Layout Direction** setting.
- To print borders around each page on the sheet, select a line setting from the **Border** pop-up menu.
- To invert or flip the printed image, select the **Reverse page orientation** or **Flip horizontally** settings.

Parent topic: [Printing with OS X](#)

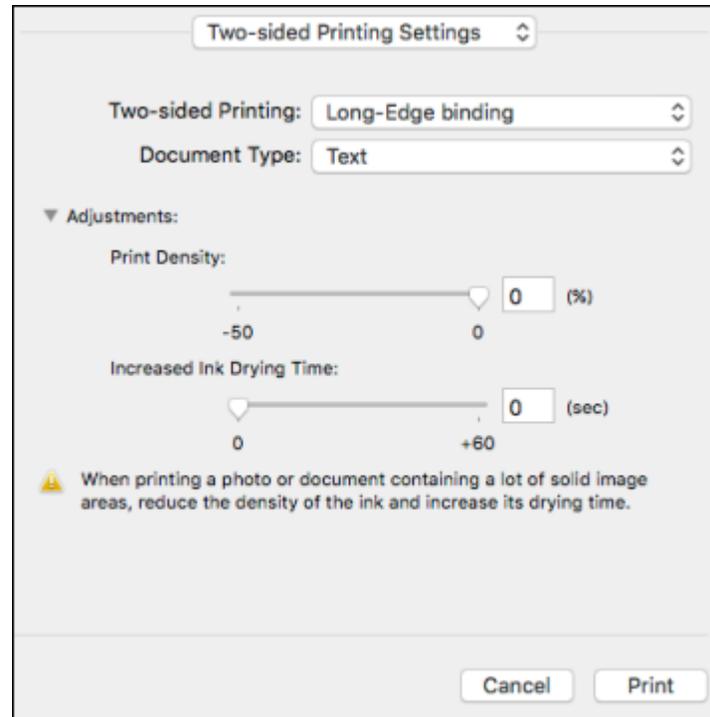
## Selecting Double-sided Printing Settings - OS X

You can print on both sides of the paper by selecting **Two-sided Printing Settings** from the pop-up menu on the print window.



**Note:** Some options may be pre-selected or unavailable, depending on other settings you have chosen or if you are accessing the product over a network. This screen may be different, depending on the version of OS X you are using.

1. Select one of the **Two-sided Printing** options.
2. Select the type of document you are printing as the **Document Type** setting. The software automatically sets the Adjustments options for that document type.



3. If necessary, customize the Adjustments settings as instructed on the screen.
4. Print a test copy of your double-sided document to test the selected settings.
5. Follow any instructions displayed on the screen during printing.

[Double-sided Printing Options and Adjustments - OS X](#)

**Parent topic:** [Printing with OS X](#)

## Related tasks

[Selecting Basic Print Settings - OS X](#)

## Double-sided Printing Options and Adjustments - OS X

You can select any of the available options in the **Two-sided Printing Settings** or **Output Settings** pop-up menu to set up your double-sided print job.

### Two-sided Printing Options

#### Long-Edge binding

Orients double-sided printed pages to be bound on the long edge of the paper.

#### Short-Edge binding

Orients double-sided printed pages to be bound on the short edge of the paper.

### Adjustments

#### Print Density

Sets the level of ink coverage for double-sided printing.

#### Increased Ink Drying Time

Sets the amount of time required for drying ink after printing on one side of the paper before printing the other side in double-sided printing.

**Parent topic:** [Selecting Double-sided Printing Settings - OS X](#)

## Managing Color - OS X

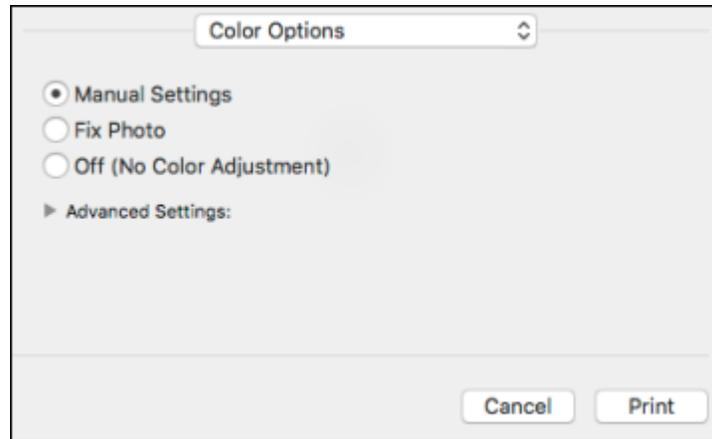
You can adjust the Color Matching and Color Options settings to fine-tune the colors in your printout, or turn off color management in your printer software.

1. Select **Color Matching** from the pop-up menu in the print window.



2. Select one of the available options.

3. Select **Color Options** from the pop-up menu in the print window.



**Note:** The available settings on the Color Options menu depend on the option you selected on the Color Matching menu.

4. Select one of the available options.

[Color Matching and Color Options - OS X](#)

**Parent topic:** [Printing with OS X](#)

### **Color Matching and Color Options - OS X**

You can select from these settings on the **Color Matching** and **Color Options** menus.

#### **Color Matching Settings**

##### **EPSON Color Controls**

Lets you manage color using controls in your printer software or turn off color management.

##### **ColorSync**

Prints using standard color profiles for your product and paper to help match image colors. You can customize the conversion method and filter settings on the ColorSync pop-up menu in the print window.

## Color Options Settings

### Manual Settings

Lets you select manual color adjustments. Click the arrow next to **Advanced Settings** and select settings for **Brightness**, **Contrast**, **Saturation**, and individual color tones. You can also select a color **Mode** setting for printing photos and graphics and the **Fix Red-Eye** setting to reduce or remove red-eye in photos. Depending on the selected color mode, you can also adjust the midtone density using the **Gamma** setting.

### Fix Photo

Improves the color, contrast, and sharpness of flawed photos. Click the arrow next to **Advanced Settings** and select the **Fix Red-Eye** setting to reduce or remove red-eye in photos.

**Note:** Fix Photo uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject's face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off **Fix Photo** to retain the special color effects.

### Off (No Color Adjustment)

Turns off color management in your printer software so you can manage color using only your application software.

**Note:** An ICC profile is required if color management is turned off.

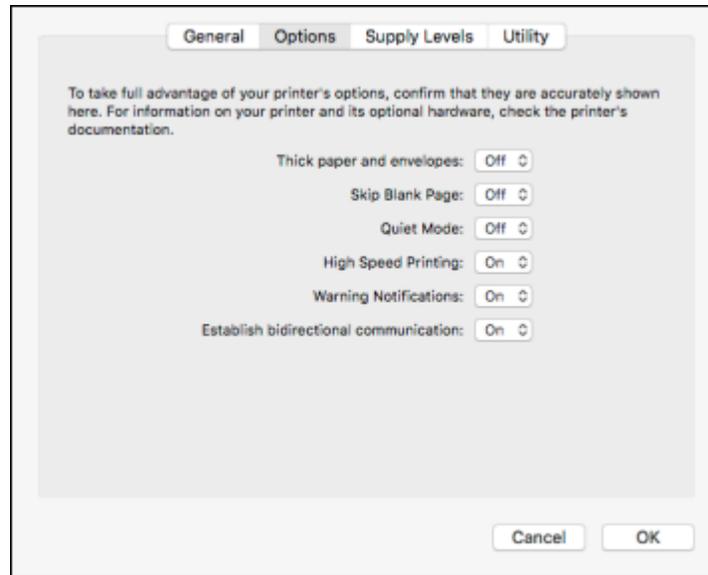
Parent topic: [Managing Color - OS X](#)

## Selecting Printing Preferences - OS X

You can select printing preferences that apply to all the print jobs you send to your product.

1. In the Apple menu or the Dock, select **System Preferences**.
2. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**.
3. Select **Driver** or **Options**.

You see a screen like this:



4. Select any of the available printing preferences.
5. Click **OK**.

[Printing Preferences - OS X](#)

**Parent topic:** [Printing with OS X](#)

### **Printing Preferences - OS X**

You can select from these settings on the **Options** or **Driver** tab.

#### **Thick Paper and Envelopes**

Prevents ink from smearing when you print on envelopes or other thick paper.

#### **Skip Blank Page**

Ensures that your product does not print pages that contain no text or images.

#### **Quiet Mode**

Lessens noise during printing but may decrease print speed.

#### **High Speed Printing**

Speeds up printing but may reduce print quality.

**Warning Notifications**

Lets you choose whether or not to receive warning notifications from the printer software for various operating conditions.

**Establish bidirectional communication**

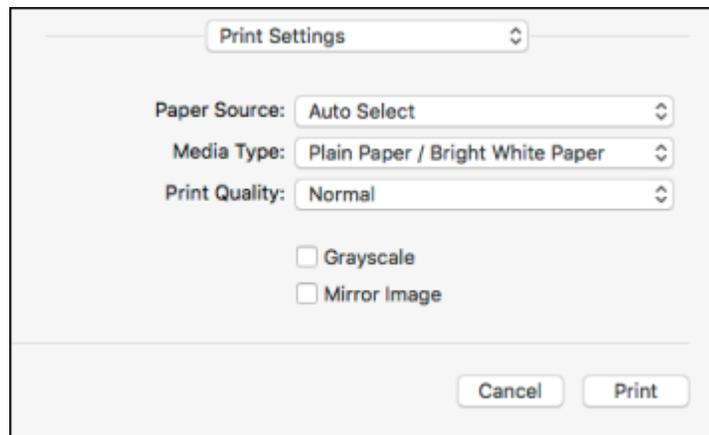
Allows the product to communicate with the computer. Do not change the default setting unless you experience issues when using a shared printing pool.

**Parent topic:** [Selecting Printing Preferences - OS X](#)

**Printing Your Document or Photo - OS X**

Once you have selected your print settings, you are ready to print.

Click **Print** at the bottom of the print window.

[Checking Print Status - OS X](#)

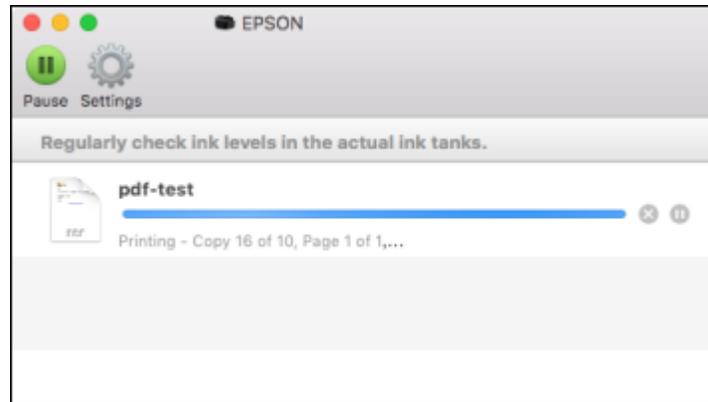
**Parent topic:** [Printing with OS X](#)

**Checking Print Status - OS X**

During printing, you can view the progress of your print job and control printing.

1. Click the printer icon when it appears in the Dock.

You see the print status window:



2. Select the following options as necessary:

- To cancel printing, click the print job and click  or **Delete**.
- To pause a print job, click the print job and click  or **Hold**. To resume a print job, click the paused print job and click  or **Resume**.
- To pause printing for all queued print jobs, click **Pause** or **Pause Printer**.
- To display other printer information, click **Settings**.

**Parent topic:** [Printing Your Document or Photo - OS X](#)

## Cancelling Printing Using a Product Button

If you need to cancel printing, press the  **Stop** button on your product.

**Parent topic:** [Printing from a Computer](#)

---

# Scanning

You can scan original documents or photos and save them as digital files.

[Starting a Scan](#)

[Scanning in Epson Scan 2](#)

## Starting a Scan

After placing your original documents or photos on your product for scanning, start scanning using one of these methods.

[Starting a Scan Using the Product Control Panel](#)

[Starting a Scan Using the Epson Scan 2 Icon](#)

[Starting a Scan from a Scanning Program](#)

**Parent topic:** [Scanning](#)

**Related topics**

[Placing Originals on the Product](#)

## Starting a Scan Using the Product Control Panel

You can scan an image to a memory device or to your computer using your product's control panel.

1. Make sure you installed the product software and connected the product to your computer or network.

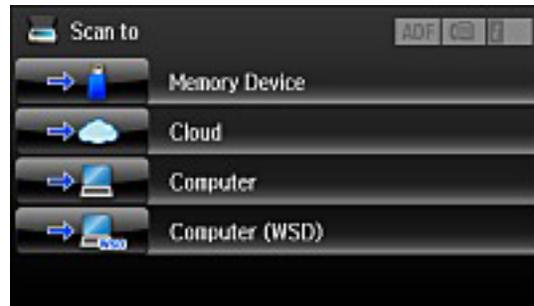
**Note:** Restart your computer after installing the product software to enable scanning from the control panel. Also make sure the Event Manager program is not being blocked by your firewall or security software.

2. Place your original on the product for scanning.

**Note:** To scan a double-sided document, place it in the ADF and select the **2-Sided** setting.

3. Press the  home button, if necessary.
4. Select **Scan**.

You see a screen like this:



**Note:** The **Email** and **Network Folder/FTP** scanning functions are not available on your product.

5. Select one of the following **Scan to** options:
  - **Memory Device** saves your scan file on a memory card or USB device and lets you select the file format, quality, and other settings.
  - **Cloud** sends your scanned files to a destination that you have registered with Epson Connect.
  - **Computer** saves your scan to your computer or as an image capture in OS X 10.6/10.7/10.8/10.9.
  - **Computer (WSD)** lets you manage network scanning in Windows 8, Windows 7, or Windows Vista (English only). To use this feature, you must first set up WSD (Web Services for Devices) on the computer.
6. Do one of the following:
  - If you are scanning to a computer, select the target computer, then select the format and 2-sided setting if necessary.
  - If you are scanning to a memory device, select **Settings** to display additional scanning options.

[Changing Default Scan Button Settings](#)

**Parent topic:** [Starting a Scan](#)

**Related tasks**

[Using Epson Scan to Cloud](#)

[Using Presets](#)

**Related topics**

[Placing Originals on the Product](#)

## Changing Default Scan Button Settings

You can view or change the default scan settings your product uses when you scan to your computer using the product buttons. You do this using the Event Manager program.

1. Do one of the following to open Event Manager:
  - **Windows 10:** Click , select **All apps**, select **EPSON Software**, and select **Event Manager**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Event Manager**.
  - **Windows (other versions):** Click  or **Start > All Programs** or **Programs > EPSON Software > Event Manager**.
  - **OS X:** Open the **Applications** folder, click **Epson Software**, and click **Event Manager**.
2. Open the **Scanner** (Windows) or **Select Scanner** (OS X) drop-down list and select your product, if necessary.
3. Click **Make Job Settings**.
4. Open the **Edit Job Settings** drop-down list and select the scan button settings you want to view or change.
5. Change the settings as necessary.
6. Click **OK**.
7. Click **Close** to close the Event Manager window.

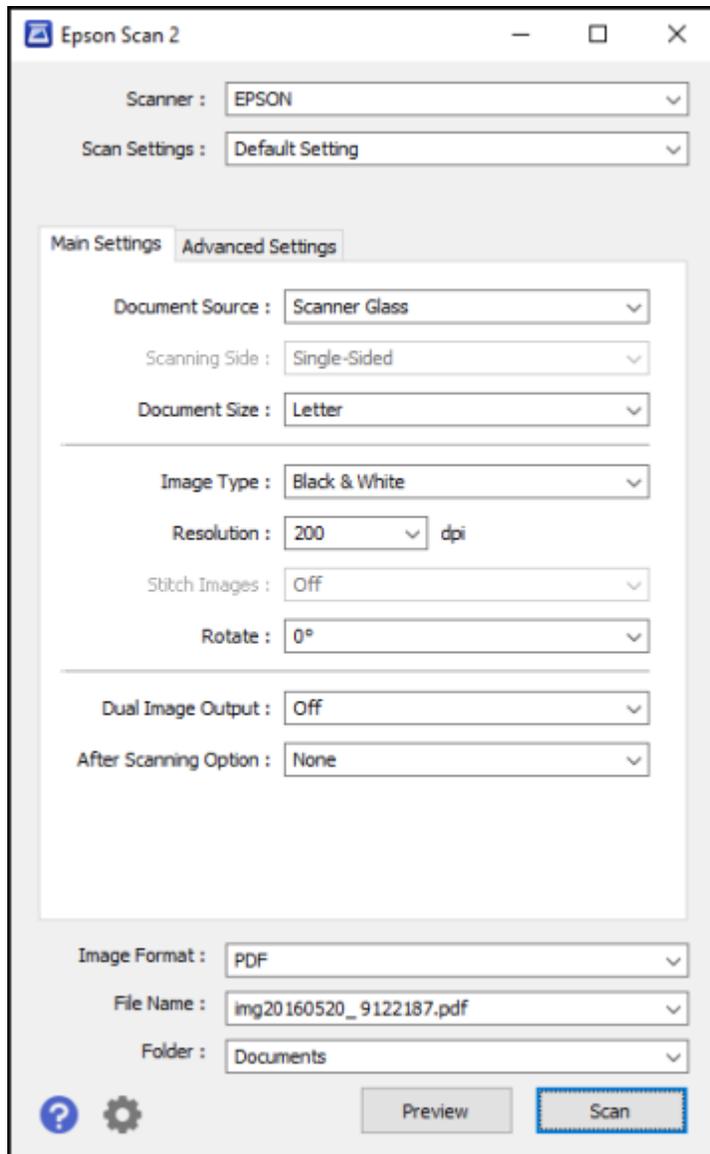
**Parent topic:** [Starting a Scan Using the Product Control Panel](#)

## Starting a Scan Using the Epson Scan 2 Icon

You can start the Epson Scan 2 program to select scan settings, scan, and save the scanned image to a file.

- **Windows 10:** Click  and select **All apps > EPSON > Epson Scan 2**.
- **Windows 8.x:** Navigate to the **Apps** screen and select **Epson Scan 2**.
- **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **EPSON > Epson Scan 2 > Epson Scan 2**.
- **OS X:** Open the **Applications** folder, open the **Epson Software** folder, and select **Epson Scan 2**.

You see an Epson Scan 2 window like this:



Parent topic: [Starting a Scan](#)

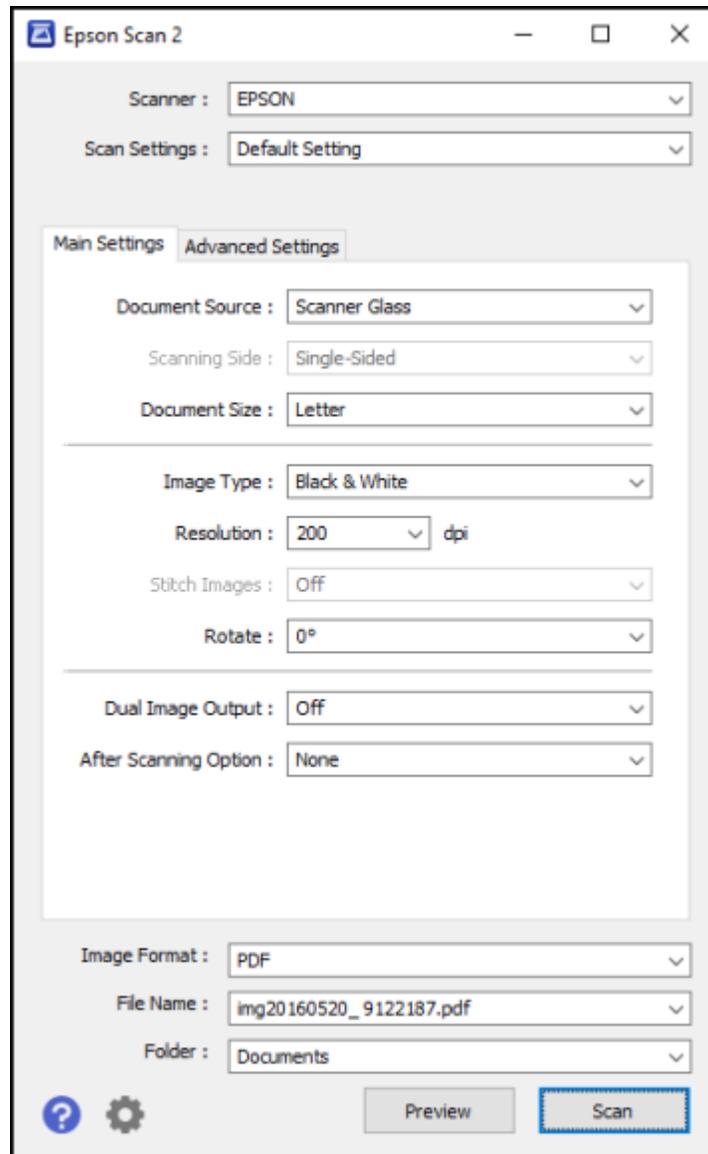
## Starting a Scan from a Scanning Program

You can start Epson Scan 2 from a TWAIN-compliant scanning program to select scan settings, scan, and open the scanned image in the program.

1. Open your scanning program and select its scanning option. (See your scanning program help for instructions.)
2. Select your product.

**Note:** In certain programs, you may need to select your product as the "source" first. If you see a **Select Source** option, choose it and select your product. With Windows, do not select a **WIA** option for your product; it will not work correctly.

You see an Epson Scan 2 window like this:



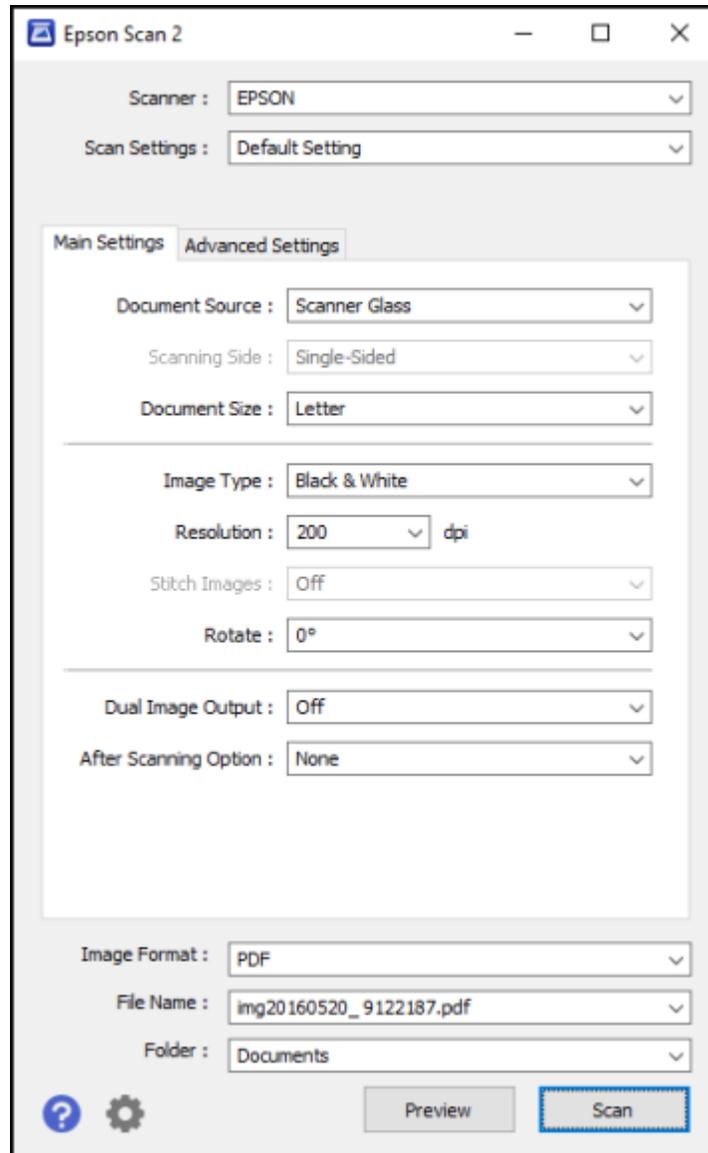
Parent topic: [Starting a Scan](#)

## Scanning in Epson Scan 2

Epson Scan 2 automatically scans your document and saves the scanned file in PDF format in your operating system's Documents or My Documents folder, or opens it in your scanning program. You can select settings, preview, and change the scanned file settings as necessary.

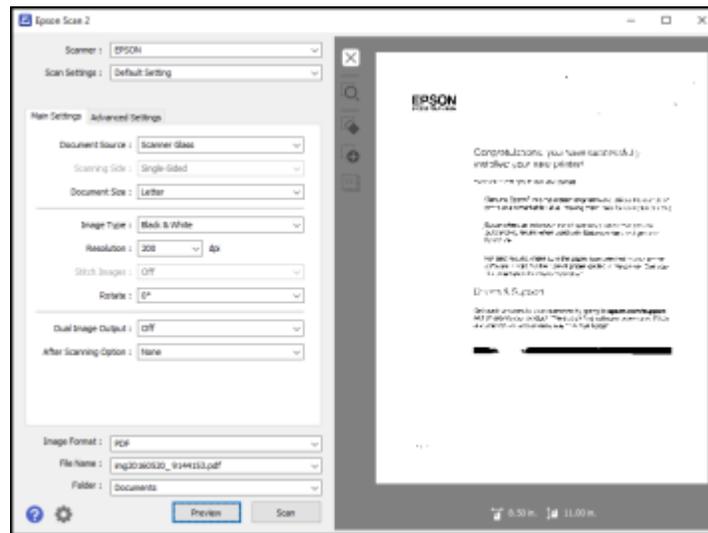
1. Start Epson Scan 2.

You see this window:



2. Select the **Document Source** setting that matches where you placed your original.
3. Select the **Scanning Side** setting if you are scanning from the ADF.
4. Select the **Document Size** setting that matches the size of your original, or select **Auto Detect** to have Epson Scan 2 automatically detect the size. You can select **Customize** to enter a custom size, if necessary.
5. Select your original image type and how you want it scanned as the **Image Type** setting.
6. Select the **Resolution** setting you want to use for your scan.
7. Click the **Preview** button.

Epson Scan 2 previews your original and displays the results in the Epson Scan 2 window.



8. Reinsert your original into the ADF, if necessary.
9. Select any of the additional settings that you want to use on the Main Settings tab.
10. Click the **Advanced Settings** tab and select any settings that you want to use.
11. Select the format in which you want to save your scanned file as the **Image Format** setting. If necessary, select **Options** and select any desired format options.
12. Enter the file name for your scanned file in the **File Name** field. If necessary, select **Settings** to modify the file name settings.

13. Select the location in which you want to save your scanned file as the **Folder** setting. If necessary, select **Select** to create a new folder.
14. Click **Scan**.

The product scans your original and saves the scanned file in the location you specified.

[Additional Scanning Settings - Main Settings Tab](#)

[Additional Scanning Settings - Advanced Settings Tab](#)

[Image Format Options](#)

**Parent topic:** [Scanning](#)

## Additional Scanning Settings - Main Settings Tab

You can select these additional scanning settings on the Epson Scan 2 Main Settings tab. Not all adjustment settings may be available, depending on other settings you have chosen.

### Dual Image Output

Scans the original image twice using different output settings.

### After Scanning Option

When scanning multi-page originals, lets you add additional pages or add and edit the pages in a job and save all of the scanned pages as one file.

**Note:** You must select a file format that supports multi-page such as **PDF** or **Multi-TIFF**.

**Parent topic:** [Scanning in Epson Scan 2](#)

## Additional Scanning Settings - Advanced Settings Tab

You can select these additional scanning settings on the Epson Scan 2 Advanced Settings tab. Not all adjustment settings may be available, depending on other settings you have chosen.

### Unsharp Mask

Makes the edges of certain image areas clearer. Turn off this option to leave softer edges.

### Descreening

Removes the ripple pattern that might appear in subtly shaded image areas, such as skin tones. This option improves results when scanning magazines or newspapers. (The results of descreening do not appear in the preview image, only in your scanned image.)

### Text Enhancement

Sharpens the appearance of letters in text documents.

**Auto Area Segmentation**

Makes grayscale images clearer and text recognition more accurate by separating the text from the graphics.

**Threshold**

Adjusts the level at which black areas in text and line art are delineated, improving text recognition in OCR (Optical Character Recognition) programs.

**Color Enhance**

Enhances the red, green, or blue shades in the scanned image.

**Brightness**

Adjusts the overall lightness and darkness of the scanned image.

**Contrast**

Adjusts the difference between the light and dark areas of the overall scanned image.

**Gamma**

Adjusts the midtone density of the scanned image.

**Skip Blank Pages**

If the scanner detects marks from the other side of a blank page and adds the marks to the scanned image, adjust this setting to prevent this.

**Edge Fill**

Corrects shadowing around the edges of the image by filling the shadows with the color you select.

**Correct Document Skew**

Corrects skewed originals, image contents, or both.

Parent topic: [Scanning in Epson Scan 2](#)

## Image Format Options

You can select different image formats and related options. For details on available options, click the ? icon on the Epson Scan 2 Image Format Options window. Not all image formats have options.

**Bitmap (\*.bmp)**

A standard image file format for most Windows programs.

**JPEG (\*.jpg)**

An image format that lets you highly compress image data. However, the higher the compression, the lower the image quality. (The TIFF format is recommended when you need to modify or retouch your scanned image.)

**PNG (\*.png)**

An image format that does not lose quality during editing.

**TIFF (\*.tif)**

A file format created for exchanging data between many programs, such as graphic and DTP software.

**Multi-TIFF (\*.tif)**

A TIFF file format when multiple pages are saved to the same file, allowing you to edit the images using a compatible program.

**PDF (\*.pdf)**

A document format that is readable by Windows and OS X systems using Adobe Reader, Acrobat, or other programs. You can save multi-page documents in one PDF file.

**Searchable PDF (\*.pdf)**

A document format that is readable by Windows and OS X systems using Adobe Reader, Acrobat, or other programs. You can save multi-page documents in one PDF file. Recognized text in the scanned document can be searched.

**Parent topic:** [Scanning in Epson Scan 2](#)

---

## Faxing

See these sections to fax using your product.

**Note:** This product allows you to store names, telephone numbers, and fax data in its memory even when the power is turned off. Make sure you restore all of the default settings if you give away or dispose of the product. This will erase all of your network settings and fax data.

[Connecting a Telephone or Answering Machine](#)

[Setting Up Fax Features](#)

[Setting Up Contacts and Contact Groups](#)

[Sending Faxes](#)

[Receiving Faxes](#)

[Viewing a Fax on the LCD Screen](#)

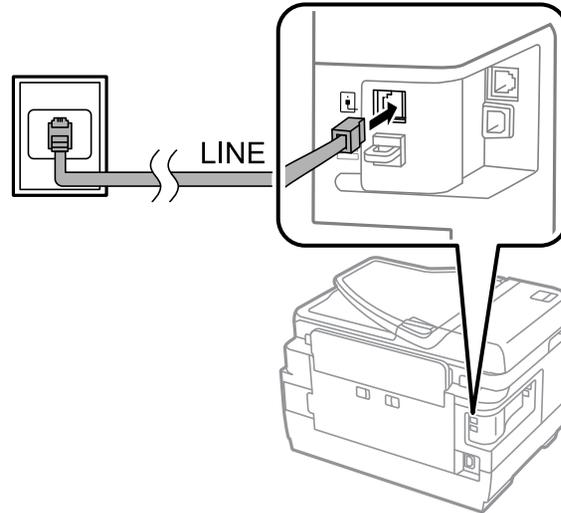
[Checking Fax Status](#)

## Connecting a Telephone or Answering Machine

You must connect your product to a telephone wall jack to send or receive faxes. If you want to use the same telephone line to receive calls, you can connect a telephone or answering machine to your product using an additional phone cable.

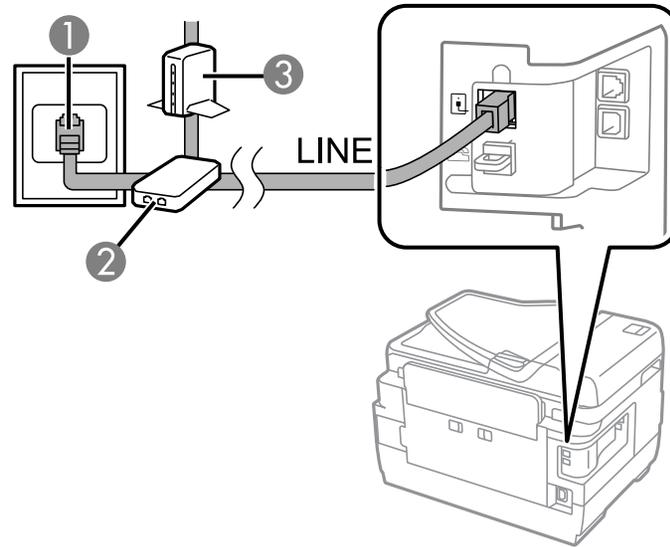
**Note:** If you do not connect a telephone to your product, make sure Receive Mode is set to **Auto**. Otherwise, you cannot receive faxes.

1. Connect a phone cable to your telephone wall jack and to the **LINE** port on your product.



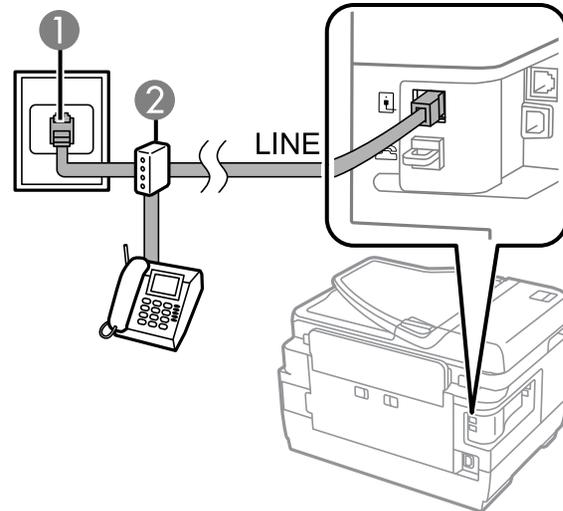
**Note:** If you have a DSL or ISDN connection, you must connect the appropriate DSL filter, or ISDN terminal adapter or router to the wall jack to be able to use the line for faxing or voice calls using your product. Contact your DSL or ISDN provider for the necessary equipment.

## DSL connection



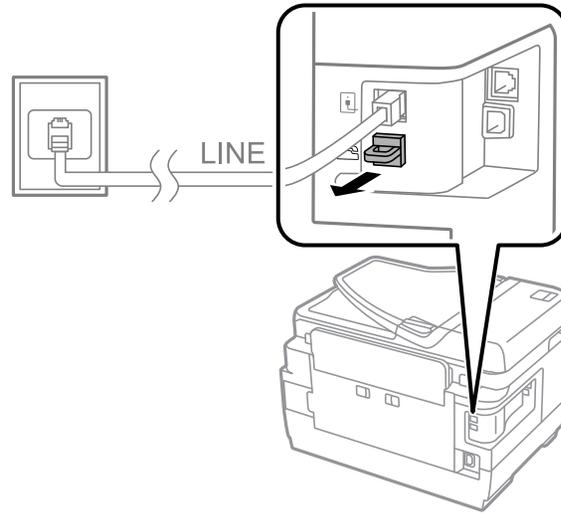
- 1 Telephone wall jack
- 2 DSL filter
- 3 DSL modem

## ISDN connection

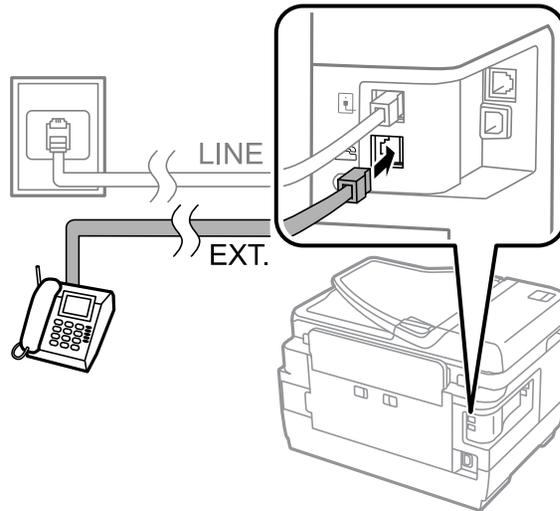


- 1 ISDN wall jack
- 2 Terminal adapter or ISDN router

2. If you are connecting a telephone or answering machine to your product using a second phone cable, remove the cap from the **EXT** port on your product.



3. Connect a second phone cable to your telephone or answering machine and to the **EXT** port on your product.



**Note:** If you connect an answering machine and Receive Mode is set to **Auto**, set the number of rings before your product answers a call to a number that is higher than your answering machine's setting for the number of rings.

Any phone or answering machine must be connected to the **EXT** port for your product to detect an incoming fax call when the phone is picked up. Epson cannot guarantee compatibility with VoIP, cable phone systems, or fiberoptic digital services such as FIOS.

**Parent topic:** [Faxing](#)

**Related tasks**

[Receiving Faxes Automatically](#)

## Setting Up Fax Features

Before faxing with your product, set up your fax header and select the fax features you want to use.

**Note:** If you leave your product unplugged for a long period of time, you may need to reset the date and time settings for faxes.

[Setting Up Fax Features Using the Product Control Panel](#)

[Setting Up Fax Features Using the Fax Utility](#)

**Parent topic:** [Faxing](#)

## Setting Up Fax Features Using the Product Control Panel

See these sections to set up fax features using the product control panel.

[Selecting Your Country or Region](#)

[Selecting the Date and Time](#)

[Using the Fax Setup Wizard](#)

[Selecting the Line Type](#)

[Setting the Number of Rings to Answer](#)

[Selecting Fax Output Settings](#)

[Output Settings - Fax](#)

[Selecting Advanced Fax Settings](#)

[Basic Settings - Fax](#)

[Send Settings - Fax](#)

[Receive Settings - Fax](#)

[Security Settings - Fax](#)

[Printing Fax Reports](#)

[Fax Report Options](#)

**Parent topic:** [Setting Up Fax Features](#)

**Related tasks**

[Setting Up Fax Features Using the Fax Utility](#)

## Selecting Your Country or Region

Before faxing, select the country or region in which you are using your product.

**Note:** If you change the country or region, your fax settings return to their defaults and you must select them again. This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Select **Common Settings**.

You see this screen:



5. Scroll down and select **Country/Region**.
6. Scroll up or down, if necessary, then select your country or region.  
You see a confirmation screen.
7. If the setting is correct, select **Yes**. (If not, select **No** and retry.)

**Note:** Changing the country or region restores the fax settings to their defaults.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

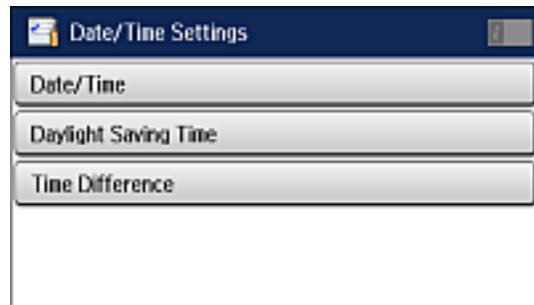
### Selecting the Date and Time

Before faxing, select the current date, time, and daylight saving phase in your area, and choose your preferred date and time format.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Select **Common Settings**.
5. Select **Date/Time Settings**.

You see a screen like this:



6. Select **Date/Time**.
7. Select the date format you want to use.
8. Use the numeric keypad to enter the current date and select .
9. Select the time format you want to use.
10. Use the numeric keypad to enter the current time and select .

11. Select **Date/Time Settings**.
12. Select **Daylight Saving Time**.
13. Select the setting that applies to your area:
  - **Winter**: it is winter or your region does not use Daylight Saving Time (DST)
  - **Summer**: it is spring or summer and your region uses Daylight Saving Time (DST)

**Note:** If your region uses Daylight Saving Time (DST), you must change this setting to match the season. When you change from **Winter** to **Summer**, your product automatically sets its clock ahead one hour. When you change from **Summer** to **Winter**, it sets its clock back one hour.

14. If necessary, select **Time Difference** and use the icons on the screen to set the difference between UTC (Coordinated Universal Time) and your time zone.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

### Using the Fax Setup Wizard

You can set up the product's basic fax settings using the Fax Setting Wizard. This wizard is automatically displayed when the product is turned on for the first time. You can also change these settings individually from the Fax Settings menu.

**Note:** These settings can be locked by an administrator. If you cannot access or change these setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Scroll down and select **Fax Settings**.

You see this screen:



5. Scroll down and select **Fax Setting Wizard**.
6. Select **Start**.

You a Fax Header screen like this:



7. Use the displayed keypad to enter the sender name for your fax source, such as your name or a business name. You can enter up to 40 characters. Select  when you are done.
8. Use the displayed keypad or the buttons on the product to enter your fax number, up to 20 characters. Press  when you are done.
9. On the Distinctive Ring Setting screen, do one of the following:
  - If you have subscribed to a distinctive ring service from your telephone company, select **Proceed**. Then, select the ring pattern to be used for incoming faxes. Go to step 12.
  - If you do not have distinctive ring service, select **Skip**, then go to the next step.

**Note:**

- Distinctive ring service allows you to have several phone numbers on one phone line. Each number is assigned a different ring pattern. You can use one number for voice calls and another for fax calls. Select the ring pattern assigned to fax calls in the DRD Setting.
- If you select **On** or one of the ring patterns other than **All**, Receive Mode is automatically set to **Auto**.

10. On the Receive Mode Setting screen, select **Yes** if you have connected an external telephone or answering machine to the product, and then go to the next step. Otherwise select **No**, then go to step 12. (Receive Mode is automatically set to **Auto**.)

**Note:** When no external telephone is connected to the product, Receive Mode must be set to **Auto**; otherwise you cannot receive faxes.

11. On the next Receive Mode Setting screen, select **Yes** to receive faxes automatically or select **No** to receive faxes manually.

**Note:** If you have connected an external answering machine and selected to receive faxes automatically, make sure the **Rings to Answer** setting is correct. If you select to receive faxes manually, you need to answer every call and use the product's control panel or your phone to receive faxes.

12. On the Confirm Settings screen, confirm the displayed settings and select **Proceed**. (Press the  back button if you need to correct or change the settings.)
13. On the Confirmation screen, select **Start** to check the fax connection and print a report of the check result. If there are any errors reported, try the solutions on the report, and run the check again.

**Note:**

- If the Select Line Type screen is displayed, select the correct line type.
- If the Select Dial Tone Detection screen is displayed, select **Disable**. However, disabling the dial tone detection function may drop the first digit of a fax number and send the fax to the wrong number.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

**Related tasks**

[Entering Characters on the LCD Screen](#)

## Selecting the Line Type

If you connect the product to a PBX (Private Branch Exchange) phone system or terminal adapter, you must change the product's line type. PBX is used in office environments where an external access code such as "9" must be dialed to call an outside line. The default Line Type setting is PSTN (Public Switched Telephone Network), which is a standard phone line, similar to the one in your home.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

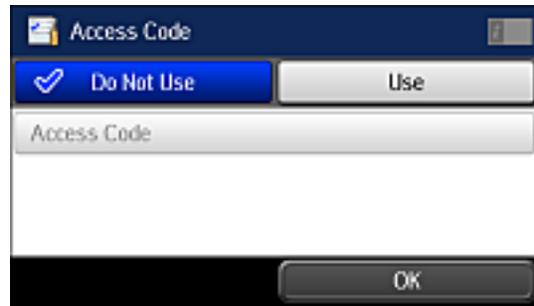
1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Scroll down and select **Fax Settings**.
5. Select **Basic Settings**.
6. Select **Line Type**.

You see this screen:



7. If you connected the product to a PBX phone system, select **PBX**.

You see this screen:



8. Select **Use**.
9. Select **Access Code**, use the on-screen keypad to enter the code (**9** for example), and press .
10. Select **OK**.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

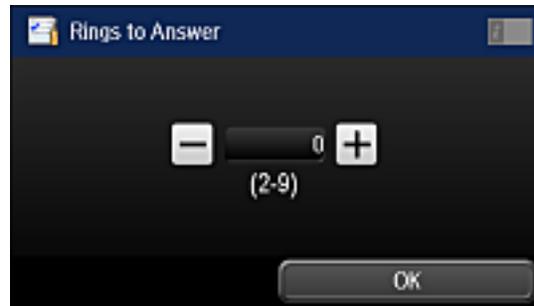
### Setting the Number of Rings to Answer

If you connect an external answering machine and select to receive faxes automatically, make sure the Rings to Answer setting is correct. The number of rings should be higher than the number of rings your answering machine is set to for answering a call.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Scroll down and select **Fax Settings**.
5. Select **Receive Settings**.
6. Select **Rings to Answer**.

You see this screen:



7. Select the number of rings and select **OK**. Make sure to select a number higher than the number of rings your answering machine is set to for answering a call.

**Note:** The answering machine picks up every call faster than the product, but the product can detect fax tones and start receiving faxes. If you answer the phone and hear a fax tone, check that the product has started receiving the fax, then hang up.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

### Selecting Fax Output Settings

You can use the product's control panel to select settings for saving, forwarding, or printing incoming faxes.

**Note:** These settings can be locked by an administrator. If you cannot access or change these settings, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Scroll down and select **Fax Settings**.
5. Select **Output Settings**.

You see this screen:



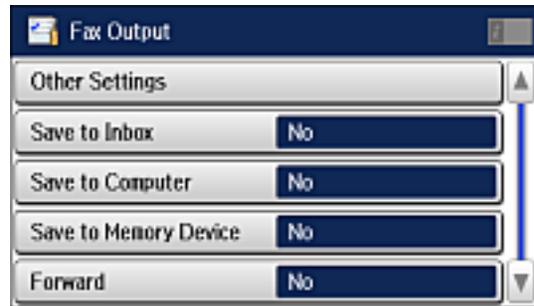
6. Select **Fax Output**.

You see this screen:



7. Select **Settings**.

You see this screen:



8. Select any of the settings for saving, forwarding, and printing faxes.

**Note:** If you want to save faxes to your computer, you must use the Epson FAX Utility to enable this feature.

9. If you selected **Save to Memory Device** or **Forward**, select **Other Settings**.
10. Do the following, depending on the options you want to use:
  - Select **Where to Forward** and select up to 5 destinations from the displayed Contacts list.
  - Select **Options When Forwarding Failed** and select **Print** or **Save to Inbox** if forwarding fails.
  - Select **Create Folder to Save**, and follow the instructions on the screen to create a folder for saving faxes on a memory device.
11. Select additional settings as necessary.

**Note:** If you select **Save to Inbox**, faxes are saved in the product's memory. Delete faxes after viewing or printing to prevent the memory from filling up. Even if you select other options for saving faxes, they may be saved temporarily in the product's memory.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

#### **Related references**

[Output Settings - Fax](#)

### **Output Settings - Fax**

Set the output options you want to use for incoming faxes.

Setting	Options	Description
<b>Fax Output</b>	<b>Other Settings</b>	Lets you create a folder for saving faxes on a memory device and select settings for forwarding faxes.
	<b>Save to Inbox</b>	Saves incoming faxes in the product's memory. You can view the faxes on the LCD screen and print if needed.
	<b>Save to Computer</b>	To enable this option, you must use the Epson FAX Utility. Once <b>Save to Computer</b> is enabled, you can select <b>Yes and Print</b> to have faxes saved and printed automatically.
	<b>Save to Memory Device</b>	Saves incoming faxes to a connected memory card or USB storage device. Select <b>Yes and Print</b> to have faxes saved and printed automatically.
	<b>Forward</b>	Forwards incoming faxes to as many as 5 numbers in your contact list. Select <b>Yes and Print</b> to have faxes saved and printed automatically.
<b>Auto Reduction</b>	<b>On</b>	Reduces incoming faxes to fit on the paper size in the selected paper source.
	<b>Off</b>	Prints large incoming faxes at their original size on multiple sheets.
<b>Auto Rotation</b>	<b>On</b>	The <b>On</b> setting rotates landscape-oriented incoming faxes so that they are printed correctly on the selected paper (depending on the size of the incoming fax).
	<b>Off</b>	
<b>Collation Stack</b>	<b>On</b>	The <b>On</b> setting prints incoming faxes last page first so that the pages are stacked in the correct order. (When the product is running low on memory, this option may not be available.)
	<b>Off</b>	
<b>Print Suspend Time</b>	<b>Off</b>	Sets a time period to stop automatic printing of faxes or reports. During the time period, received faxes are saved in the product's memory. Make sure there is enough free memory before using this function.
	<b>On</b>	
	<b>Time to Stop</b>	
	<b>Restart Time</b>	

Setting	Options	Description
<b>Forwarding Report</b>	<b>Print on Error</b>	Selects whether to print a report after an incoming fax is forwarded. <b>Print on Error</b> is selected by default.
	<b>Print</b>	
	<b>Do Not Print</b>	
<b>Attach Image to Report</b>	<b>Off</b>	Does not include an image on transmission reports.
	<b>On(Small Image)</b>	Prints transmission reports with an image of the first page (unless you select <b>Direct Send</b> ).
	<b>On(Large Image)</b>	
<b>Fax Log Auto Print</b>	<b>Off</b>	Does not print the fax log.
	<b>On(Every 30)</b>	Prints the fax log after 30 faxes are sent or received.
	<b>On(Time)</b>	Prints the fax log at a time you select using the numeric keypad displayed on the LCD screen.
<b>Report Format</b>	<b>Simple</b>	Selects the format for fax reports.
	<b>Detail</b>	

Parent topic: [Setting Up Fax Features Using the Product Control Panel](#)

### Selecting Advanced Fax Settings

You can use the product's control panel to select settings for sending, receiving, and printing faxes.

**Note:** These settings can be locked by an administrator. If you cannot access or change these setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Scroll down and select **Fax Settings**.

You see this screen:



5. Select the group of settings you want to change.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

**Related references**

[Receive Settings - Fax](#)

[Basic Settings - Fax](#)

[Security Settings - Fax](#)

[Send Settings - Fax](#)

**Basic Settings - Fax**

Set the basic options you want to use for incoming and outgoing faxes.

Setting	Options	Description
Fax Speed	Fast(33,600bps)	Sets the speed at which you transmit and receive faxes.
	Medium(14,400bps)	
	Slow(9,600bps)	
ECM	On	Turns on Error Correction Mode (ECM) to automatically correct errors in sent or received fax data.
	Off	Turns off Error Correction Mode (ECM)—color faxes cannot be sent or received.

Setting	Options	Description
<b>Dial Tone Detection</b>	<b>On</b>	Automatically dials the number you enter for faxing when the product detects a dial tone.
	<b>Off</b>	Turns off automatic dial tone detection, which may be necessary if the product is connected to a PBX (Private Branch Exchange) or a TA (Terminal Adapter). The product may drop the first digit of a fax number and send the fax to the wrong number.
<b>Line Type</b>	<b>PSTN</b>	Selects a standard phone line (Public Switched Telephone Network).
	<b>PBX</b>	Selects Private Branch Exchange, the type of phone line used in office environments where an access code such as <b>9</b> must be used to call an outside line
<b>Header</b>	<b>Fax Header</b>	Lets you set up the header information for outgoing faxes.
	<b>Your Phone Number</b>	

Parent topic: [Setting Up Fax Features Using the Product Control Panel](#)

### Send Settings - Fax

Set the options you want to use for outgoing faxes.

Setting	Options	Description
<b>Batch Send</b>	<b>Off</b>	Sorts outgoing faxes by recipient in the product's memory and sends them as a batch.
	<b>On</b>	
<b>Save Failure Data</b>	<b>Off</b>	Saves faxes that failed to be sent in the product's memory. You can resend the faxes from the Status Menu.
	<b>On</b>	

Setting	Options	Description
<b>Auto Rotation</b>	<b>On</b>	Select <b>On</b> to rotate the scanned documents 90 degrees when an A4 or Letter size document has been loaded long edge first into the ADF. The document is sent at A4 or Letter size. If this option is disabled, the document is sent at A3 size. If the recipient's fax machine does not support A3 size, the document is automatically reduced in size. This setting is not applied to color faxes and monochrome faxes sent using the Direct Send function.
	<b>Off</b>	

Parent topic: [Setting Up Fax Features Using the Product Control Panel](#)

### Receive Settings - Fax

Set the receive options you want to use for incoming faxes.

Setting	Options	Description
<b>Receive Mode</b>	<b>Manual</b>	Lets you confirm whether an incoming fax should be printed; a telephone must be connected to the product.
	<b>Auto</b>	Automatically receives and prints faxes.
<b>Distinctive Ring</b>	<b>All</b>	If you are using a Distinctive Ring Service on your phone line, your telephone company can assign two or more phone numbers to the same line and assign different ring patterns to each. If you use this service, select the number of rings for your fax number so your product can receive faxes on the correct number of rings. <b>All</b> works for phone lines that do not use this service.
	<b>Single</b>	
	<b>Double</b>	
	<b>Triple</b>	
	<b>Double&amp;Triple</b>	
<b>Rings to Answer</b>	2 to 9	Sets the number of rings before your product receives a fax. If Receive Mode is set to <b>Auto</b> and an answering machine is connected to the product, make sure this setting is set higher than the number of rings your answering machine is set to for answering a call.

Setting	Options	Description
Remote Receive	Off	Lets you start receiving faxes using your phone instead of operating the product (if the Receive Mode is set to <b>Auto</b> ). When you enable this function, you need to set a <b>Start Code</b> . If you are using a cordless handset whose base is connected to the product, you can start receiving the fax by entering the code on the handset.
	On	
	Start Code	

Parent topic: [Setting Up Fax Features Using the Product Control Panel](#)

### Security Settings - Fax

Set the security options you want to use for fax data.

Setting	Options	Description
Direct Dialing Restrictions	Off	Does not restrict dialing fax numbers
	On	Allows faxing only to numbers stored in the contacts list or history
	Enter Twice	Requires you to enter fax numbers twice to prevent errors
Confirm Address List	Off	Selects whether to display a recipient confirmation screen before a fax is sent
	On	
Inbox Password Settings	Register	Lets you set a password for viewing incoming faxes
Backup Data Auto Clear	Off	Automatically erases sent or received fax data remaining in your product's memory
	On	
Clear Backup Data	—	Deletes all sent or received fax data remaining in your product's memory; run this function if you are giving away or disposing of your product

Parent topic: [Setting Up Fax Features Using the Product Control Panel](#)

## Printing Fax Reports

You can select from several fax reports to print whenever necessary. You can also have the fax log printed automatically by selecting **System Administration > Fax Settings > Output Settings > Fax Log Auto Print**.

1. Press the  home button, if necessary.
2. Select **Fax**.

You see a screen like this:



3. Select **Menu**, scroll down and select **Fax Report**, and select the report you want to print.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

### Related references

[Fax Report Options](#)

## Fax Report Options

Select the fax report or list you want to print.

### Fax Settings List

Print a list of the current fax communication settings.

### Fax Log

View or print a report on recent fax transmissions.

### Last Transmission

Print a report on the previous fax that was sent or received through polling.

### Stored Fax Documents

Print a list of the fax jobs currently stored in the product's memory.

## Protocol Trace

Print a detailed report for the previous sent or received fax.

**Parent topic:** [Setting Up Fax Features Using the Product Control Panel](#)

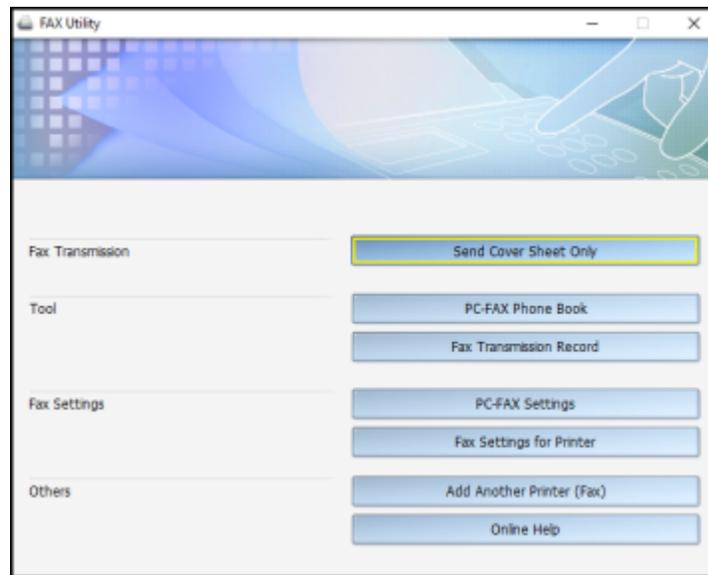
## Setting Up Fax Features Using the Fax Utility

You can set up your fax header and select your fax settings using the FAX Utility for Windows or OS X.

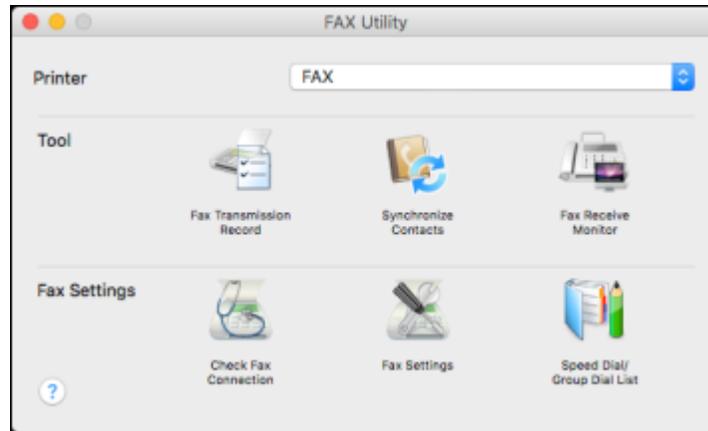
1. Do one of the following:
  - **Windows 10:** Click  and select **All apps**, then select **EPSON Software**.
  - **Windows 8.x:** Navigate to the **Apps** screen.
  - **Windows (other versions):** Click  or **Start > Programs** or **All Programs > EPSON Software**.
  - **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select the **FAX** option for your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
2. Select **FAX Utility**.

You see a window like this:

### Windows



## OS X



3. Do one of the following:
  - **Windows:** Select **Fax Settings for Printer**. (Select your product, if prompted.)
  - **OS X:** Select your **FAX** product in the Printer list.
4. Select **Fax Settings**. Enter the administrator password, if necessary.
5. Follow the prompts that appear on the screen to enter your fax header information and select your fax settings.

**Note:** For detailed information, select the FAX Utility **Help** option (Windows) or the ? icon (OS X).

**Parent topic:** [Setting Up Fax Features](#)

### Related topics

[Setting Up Fax Features Using the Product Control Panel](#)

## Setting Up Contacts and Contact Groups

You can set up a list of contacts and their fax numbers so you can quickly select them for faxing. You can also set up contact groups to send a fax message to multiple contacts.

[Setting Up Contacts Using the Product Control Panel](#)

[Setting Up Speed/Group Dial Lists Using the Fax Utility](#)

Parent topic: [Faxing](#)

## Setting Up Contacts Using the Product Control Panel

You can set up your contacts and contact groups using the control panel on your product.

[Creating a Contact](#)

[Editing or Deleting a Contact](#)

[Creating a Contact Group](#)

[Editing or Deleting a Group](#)

Parent topic: [Setting Up Contacts and Contact Groups](#)

### Related tasks

[Setting Up Speed/Group Dial Lists Using the Fax Utility](#)

### Creating a Contact

You can create a list of contacts to save frequently used fax numbers.

**Note:** You can create up to 100 contacts and contact groups combined.

1. Press the  home button, if necessary.
2. Select **Fax**.

You see a screen like this:



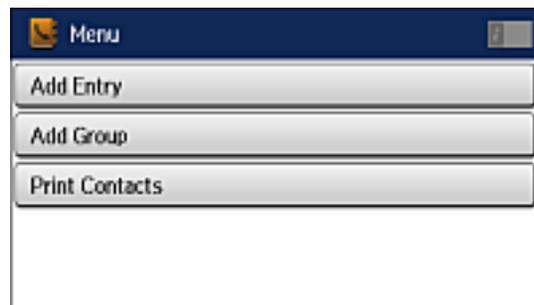
3. Select **Contacts**. Enter the administrator password, if necessary.

You see a screen like this:



4. Select **Menu**.

You see a screen like this:



**Note:** You can print your list of contacts and groups if necessary.

5. Select **Add Entry**.
6. Select the number you want to use for the contact you are adding.

You see a screen like this:



7. Select **Not Entered** under **Name**, use the displayed keyboard to enter the contact name (up to 30 characters), and press .
8. Select **Not Entered** under **Index Word**, use the displayed keyboard to enter a word to use when searching for an entry (up to 30 characters), and press . This field is optional.
9. Scroll down and select **Not Entered** under **Fax Number**, and use the numeric keypad on the LCD screen or the buttons on the product to enter the fax number. You can enter up to 64 characters. Press  when complete.

**Note:** If necessary, enter an outside line access code (such as **9**) at the beginning of the fax number. If the access code has been set up in the **Line Type** setting, enter the **#** pound sign instead of the code.

10. Set the Fax Speed if necessary.
11. Select **Save**.

**Parent topic:** [Setting Up Contacts Using the Product Control Panel](#)

### Editing or Deleting a Contact

You can edit or delete any of the contacts on your list.

1. Press the  home button, if necessary.
2. Select **Fax**.

You see a screen like this:



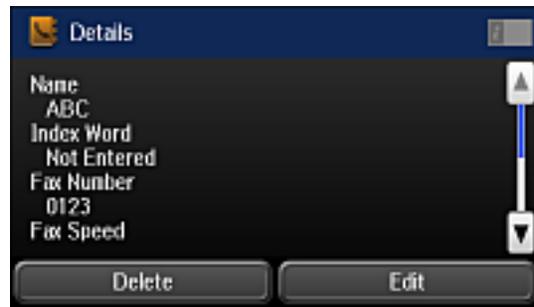
3. Select **Contacts**. Enter the administrator password, if necessary.

You see a screen like this:



4. Select  next to the contact you want to edit or delete.

You see a screen like this:



5. Do one of the following:
  - To delete the contact, select **Delete** and select **Yes** on the confirmation screen.
  - To edit the contact, select **Edit**, select the item you want to change, enter the correct information, and select . When you are finished editing, select **Save**.

**Parent topic:** [Setting Up Contacts Using the Product Control Panel](#)

### Creating a Contact Group

You can create a group of contacts so that you can easily send faxes to multiple recipients.

**Note:** You can create up to 100 contacts and contact groups combined.

1. Press the  home button, if necessary.
2. Select **Fax**.

You see a screen like this:



3. Select **Contacts**. Enter the administrator password, if necessary.
4. Select **Menu**.

You see a screen like this:



**Note:** You can print your list of contacts and groups if necessary.

5. Select **Add Group**.
6. Select the number you want to use for the group you are adding.

You see a screen like this:



7. Select **Not Entered** under **Name**, use the displayed keyboard to enter the group name (up to 30 characters), and press .
8. Select **Not Entered** under **Index Word**, use the displayed keyboard to enter a word to use when searching for a group (up to 30 characters), and press . This field is optional.

9. Select **Proceed**.

You see your contacts list.

10. Select the number next to each contact you want to include in your group.

A check mark appears next to each selected contact.

11. Select **Save**.

**Parent topic:** [Setting Up Contacts Using the Product Control Panel](#)

### Editing or Deleting a Group

You can edit an existing group to add or delete entries. You can also delete the entire group.

1. Press the  home button, if necessary.
2. Select **Fax**.

You see a screen like this:



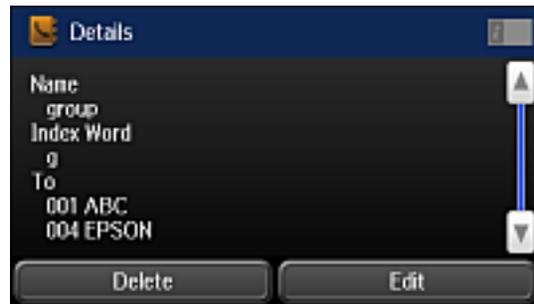
3. Select **Contacts**. Enter the administrator password, if necessary.

You see a screen like this, showing both individual contacts and contact groups:



4. Select  next to the group you want to edit.

You see a screen like this:



**Note:** If you want to delete the group, select **Delete**.

5. To edit the group, select **Edit**.
6. Select **Proceed**.  
You see a list of the contacts in your group.
7. To add or delete a contact, select the number next to it.
8. Select **Save**.

**Parent topic:** [Setting Up Contacts Using the Product Control Panel](#)

## Setting Up Speed/Group Dial Lists Using the Fax Utility

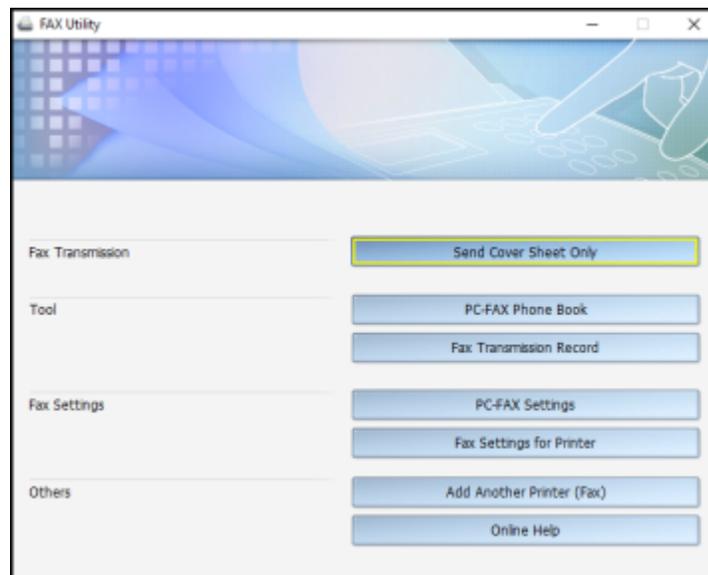
You can set up your speed dial and group dial lists using the FAX Utility for Windows or OS X. The utility also lets you import fax numbers from the Windows Address Book or MacAddress Book, and back up fax numbers stored in your product's memory.

**Note:** You can create up to 60 speed dial and group dial entries combined.

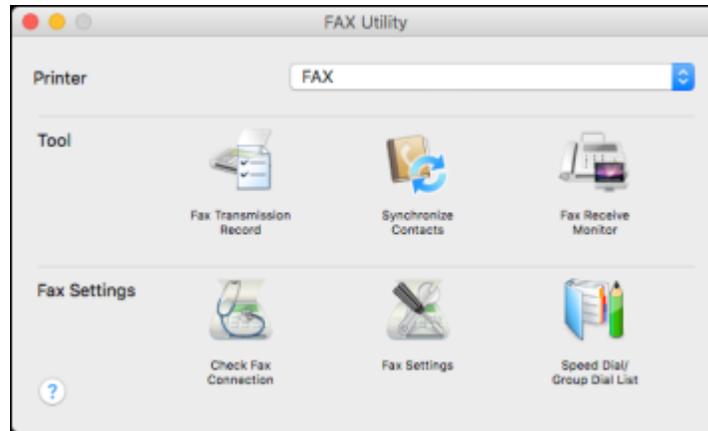
1. Do one of the following:
  - **Windows 10:** Click  and select **All apps > EPSON Software**.
  - **Windows 8.x:** Navigate to the **Apps** screen.
  - **Windows (other versions):** Click  or **Start > Programs** or **All Programs > EPSON Software**.
  - **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select the **FAX** option for your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
2. Select **FAX Utility**.

You see a window like this:

### Windows

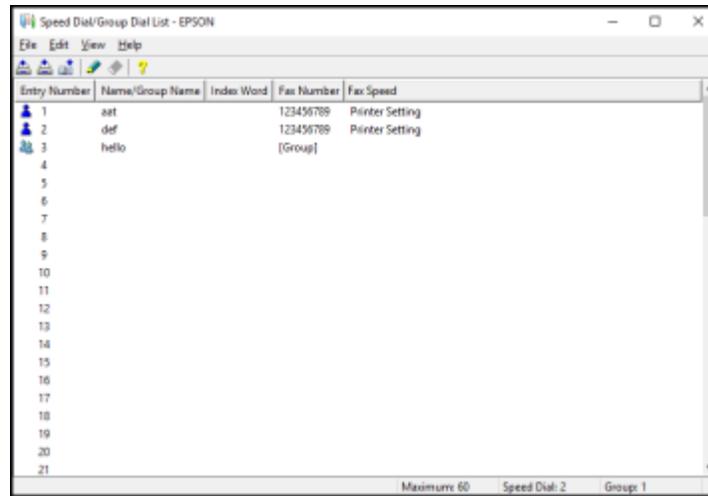


## OS X

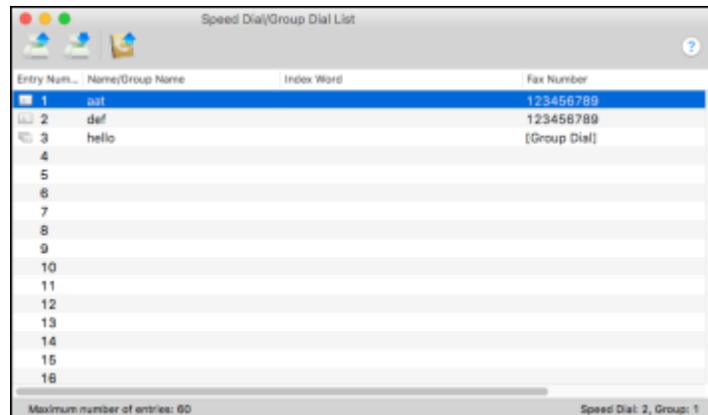


3. Do one of the following:
  - **Windows:** Select **Fax Settings for Printer**. (Select your product, if prompted.)
  - **OS X:** Select your **FAX** product in the Printer list.
4. Select **Speed Dial/Group Dial List**. Enter the administrator password, if necessary.  
You see a window like this:

## Windows



## OS X



- To add an entry, do one of the following:
  - Windows:** Select an empty entry and click the  icon.

**Note:** To edit an entry, select it and click the  icon. To delete an entry, select it and click the  icon.

- **OS X:** Double-click an empty entry.

**Note:** To edit an entry, select it and change the information. To delete an entry, select it and press the **Delete** key on your keyboard.

6. Do one of the following:
  - To create a speed dial entry, select **Speed Dial**, enter a name and fax number, and click **OK**.
  - To create a group dial entry, select **Group** (Windows) or **Group Dial** (OS X), enter a name, select your desired fax numbers, and click **OK**.
7. Repeat the previous steps as necessary to add all your speed dial or group dial entries.
8. **OS X:** To import entries from your MacAddress book, click the  icon.
9. When you are finished, click the  icon (Windows) or the  icon (OS X) to save the entries to your product's memory.

**Parent topic:** [Setting Up Contacts and Contact Groups](#)

#### **Related topics**

[Setting Up Contacts Using the Product Control Panel](#)

## **Sending Faxes**

See these sections to send faxes using your product.

[Sending Faxes from the Product Control Panel](#)

[Sending Faxes Using the Fax Utility - Windows](#)

[Sending Faxes Using the Fax Utility - OS X](#)

**Parent topic:** [Faxing](#)

## **Sending Faxes from the Product Control Panel**

See these sections to send faxes using the product's control panel.

[Faxing from the Control Panel](#)

[Fax Send Settings](#)

[Dialing Fax Numbers from a Connected Telephone](#)

[Sending a Fax at a Specified Time](#)

[Sending a Fax on Demand](#)

[Sending a Stored Fax](#)

**Parent topic:** [Sending Faxes](#)

### Faxing from the Control Panel

You can send a fax from your product control panel by entering the fax number or selecting the number from either the contact list or fax history. If direct dialing has been restricted, you can only select the number from the contact list or fax history. You can send black and white faxes to multiple recipients, but not color faxes.

1. Place your original on the product for faxing.

**Note:** To fax a double-sided document, place it in the ADF and turn on the **ADF 2-Sided** setting.

2. Press the  home button, if necessary.
3. Select **Fax**.

You see a screen like this:



4. Do one of the following:
  - Enter the fax number using the buttons on the control panel.
  - Select the **Enter a Fax Number** area on the LCD screen, and use the numeric keypad on the screen to enter the fax number. You can enter up to 64 characters.
  - Select **Contacts**, select one or more recipients from the list, and select **Proceed**.

- Select **History**, select a recipient from the list, press **Menu** on the Details screen, and select **Send to this number**.

**Note:** If necessary, enter an outside line access code (such as **9**) at the beginning of the fax number. If the access code has been set up in the **Line Type** setting, enter the **#** pound sign instead of the code.

5. If you need to change any fax settings, select **Menu**, select **Fax Send Settings**, and select your settings.

**Note:** If your recipient's fax machine does not print in color, your fax is automatically sent in black-and-white.

6. If you want to preview the fax image, select **Preview**.
7. Select **Presets** to save your fax settings.

**Note:** Presets can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

8. Press one of the  buttons.

**Note:** To cancel faxing, select **Cancel**.

Your product scans your original and prompts you to place additional pages, if necessary.

After scanning your originals, your product dials the number and sends the fax.

**Parent topic:** [Sending Faxes from the Product Control Panel](#)

#### **Related references**

[Fax Send Settings](#)

#### **Related tasks**

[Using Presets](#)

[Selecting the Line Type](#)

#### **Related topics**

[Placing Originals on the Product](#)

[Setting Up Contacts and Contact Groups](#)

## Fax Send Settings

While sending a fax, you can select these options.

**Note:** You can also select these options as User Default Settings.

Setting	Options	Description
<b>Resolution</b>	<b>Standard</b>	Adjusts the scan resolution and print quality for outgoing faxes.
	<b>Fine</b>	
	<b>Super Fine</b>	
	<b>Ultra Fine</b>	
	<b>Photo</b>	
<b>Density</b>	<b>Auto</b>	Automatically adjusts the darkness of outgoing faxes.
	<b>Manual</b>	Lets you select from various density levels.
<b>ADF 2-Sided</b>	<b>Off</b>	Sets up 2-sided faxing from the ADF. The <b>Direct Send</b> option and color faxing are disabled when this is turned on.
	<b>On</b>	
<b>Document Size (Glass)</b>	<b>Half Letter</b>	Sets the size for a document placed on the scanner glass.
	<b>A5</b>	
	<b>Letter</b>	
	<b>Legal</b>	
	<b>A4</b>	
	<b>11x17</b>	
	<b>A3</b>	
<b>Direct Send</b>	<b>Off</b>	Sends monochrome faxes to a single recipient as soon as the connection is made, without saving the scanned image to memory. You cannot use this feature when sending a color fax or sending to multiple recipients.
	<b>On</b>	
<b>Priority Send</b>	<b>Off</b>	Sends the current fax before other faxes waiting to be sent.
	<b>On</b>	

Setting	Options	Description
<b>Continuous ADF Scan</b>	<b>Off</b>	Sets the product to ask if you want to scan another page after a document in the ADF has finished scanning.
	<b>On</b>	
<b>Transmission Report</b>	<b>Print on Error</b>	Lets you select when to print transmission reports.
	<b>Print</b>	
	<b>Do Not Print</b>	

**Parent topic:** [Sending Faxes from the Product Control Panel](#)

### Dialing Fax Numbers from a Connected Telephone

If you have connected a telephone to the **EXT** port on your product, you can send a fax by dialing the number from the connected telephone. If the recipient's phone number and fax number are the same, you speak to the recipient before sending the fax.

1. Place your original on the product for faxing.
2. Press the  home button, if necessary.
3. Dial the fax number from the connected telephone. Speak to the recipient if necessary.

**Note:** If you are using a pre-paid calling card, enter the number and password required to use the card before entering the destination fax number.

4. Select **Send Fax** on the LCD screen.

**Note:** Your product communicates with the recipient's fax machine. Do not hang up the telephone yet.

5. Select **Send** on the LCD screen.
6. When you hear a fax tone, press one of the  buttons to start sending the fax.
7. Hang up the telephone.

**Note:** If your recipient's fax machine does not print in color, your fax is automatically sent in black-and-white.

**Parent topic:** [Sending Faxes from the Product Control Panel](#)

## Related references

[Fax Send Settings](#)

## Related topics

[Placing Originals on the Product](#)

## Sending a Fax at a Specified Time

You can send a fax at a time of your choice.

**Note:** You can send faxes only in black-and-white when you use this option.

1. Place your original on the product for faxing.

**Note:** To fax a double-sided document, place it in the ADF and turn on the **ADF 2-Sided** setting.

2. Press the  home button, if necessary.
3. Select **Fax**.

You see a screen like this:



4. Enter a fax number or select a number from the Contacts list or History.

**Note:** If necessary, enter an outside line access code (such as **9**) at the beginning of the fax number. If the access code has been set up in the **Line Type** setting, enter the **#** pound sign instead of the code.

5. Select **Menu**.
6. Select **Send Fax Later**.

7. Select **On**, use the numeric keypad on the screen to enter your desired time, and select **OK**.
8. Press one of the  buttons.

**Note:** To cancel faxing, press the  **Stop** button.

After scanning your originals, your product dials the number and sends the fax at the specified time.

**Note:** If the product is turned off at the specified time, the fax is sent when you turn it back on.

**Parent topic:** [Sending Faxes from the Product Control Panel](#)

**Related references**

[Fax Send Settings](#)

**Related topics**

[Placing Originals on the Product](#)

[Setting Up Contacts and Contact Groups](#)

### **Sending a Fax on Demand**

You can store one scanned document (up to 100 black-and-white pages) and have it sent automatically when another fax machine requests it. Customers or other associates can receive the document by calling your fax number and using the polling receive function on their fax machines.

1. Place your original on the product for faxing.
2. Press the  home button, if necessary.
3. Select **Fax**.

You see a screen like this:



4. Select **Menu**.
5. Select **Polling Send** and select **On**.
6. If you need to change any fax settings, select **Menu**, select **Fax Send Settings**, and select your settings.
7. Press the **B&W** button.

Your document is scanned and stored until you overwrite or delete it.

You can store only one document at a time. Subsequently stored documents overwrite the existing one. To delete a stored document, use the **i Status** button.

**Parent topic:** [Sending Faxes from the Product Control Panel](#)

#### Related references

[Fax Send Settings](#)

#### Related topics

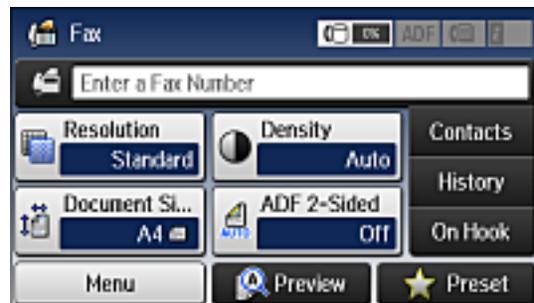
[Placing Originals on the Product](#)

### Sending a Stored Fax

You can store one black-and-white scanned document (up to 100 pages) and send it whenever necessary.

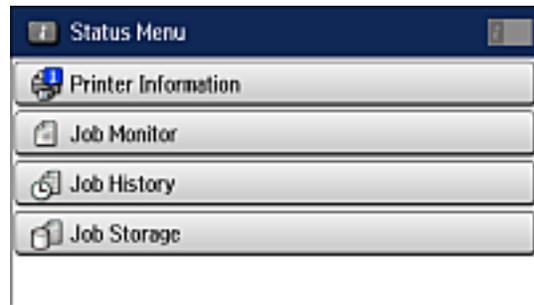
1. Place your original on the product for faxing.
2. Press the **Home** button, if necessary.
3. Select **Fax**.

You see a screen like this:



4. Select **Menu**.

5. Select **Store Fax Data** and select **On**.
6. If you need to change any fax settings, select **Menu**, select **Fax Send Settings**, and select your settings.
7. Press the **B&W** button.  
Your document is scanned and briefly previewed.
8. To send the document, press the **i Status** button.  
You see a screen like this:



9. Select **Job Monitor**.
10. Select **Communication Job**.
11. Select the job you want to send.
12. Select **Send/View** and select **Send**.
13. Do one of the following:
  - Enter the fax number using the buttons on the control panel.
  - Select the **Enter a Fax Number** area on the LCD screen, and use the numeric keypad on the screen to enter the fax number. You can enter up to 64 characters.
  - Select **Contacts**, select one or more recipients from the list, and select **Proceed**.
  - Select **History**, select a recipient from the list, press **Menu** on the Details screen, and select **Send to this number**.

**Note:** If necessary, enter an outside line access code (such as **9**) at the beginning of the fax number. If the access code has been set up in the **Line Type** setting, enter the **#** pound sign instead of the code.

14. If you need to change any fax settings, select **Menu**, select **Fax Send Settings**, and select your settings.

**Note:** If your recipient's fax machine does not print in color, your fax is automatically sent in black-and-white.

15. Press one of the  buttons.

**Note:** To cancel faxing, select **Cancel**.

Your product sends the fax.

You can store only one document at a time. Subsequently stored documents overwrite the existing one.

**Parent topic:** [Sending Faxes from the Product Control Panel](#)

**Related references**

[Fax Send Settings](#)

**Related topics**

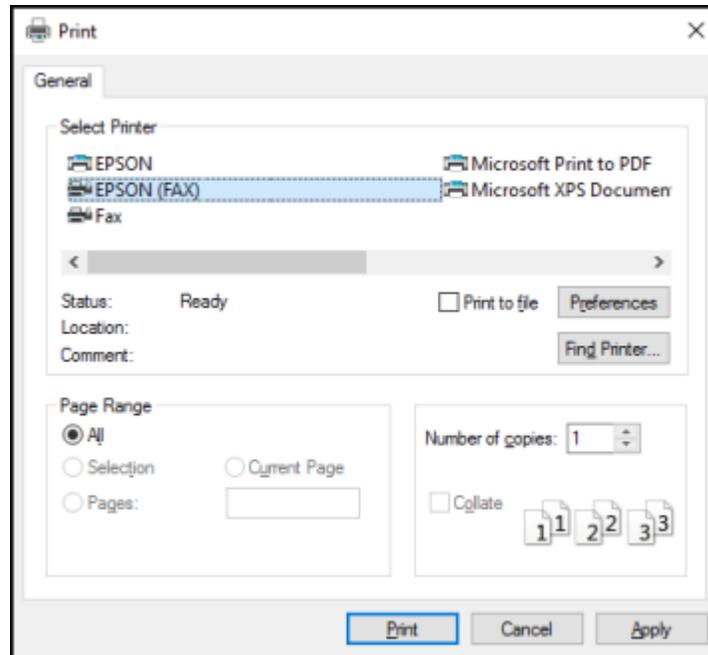
[Placing Originals on the Product](#)

## **Sending Faxes Using the Fax Utility - Windows**

You can send a fax from a printing program in Windows. You can fax up to 100 pages at a time, including a cover sheet.

1. Open the file you want to fax and select the print command.

You see a window like this:

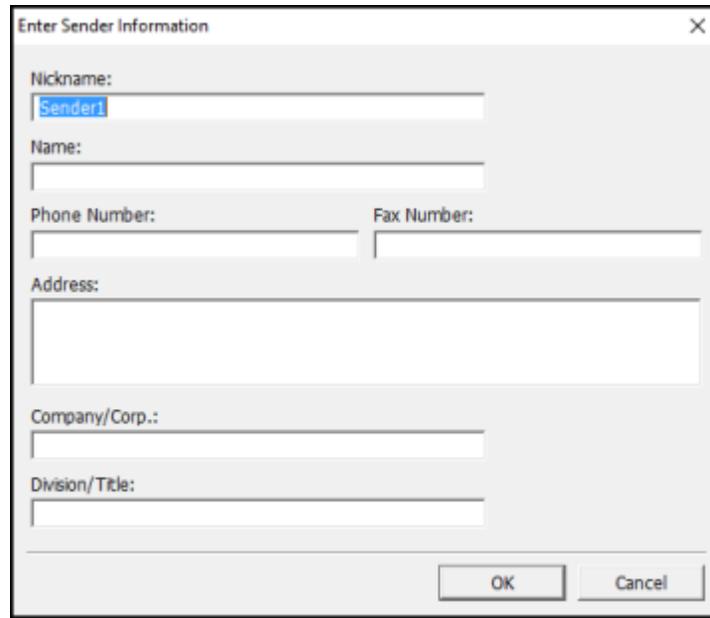


2. Select your product with the **FAX** option as the printer.
3. To change the Paper Size, Orientation, Color, Image Quality, or Character Density settings, click the **Preferences** or **Properties** button.

**Note:** If you see a **Setup**, **Printer**, or **Options** button, click it. Then click **Preferences** or **Properties** on the next screen. For more information about selecting fax print settings, click **Help**.

4. Select the Page Range as necessary. (Leave the Number of copies set to 1.)
5. Click **Print** or **OK**.

If you're faxing for the first time, you see a window like this one:



The image shows a dialog box titled "Enter Sender Information" with a close button (X) in the top right corner. The dialog contains several input fields: "Nickname:" with the text "Sender1" entered; "Name:" which is empty; "Phone Number:" and "Fax Number:" which are empty; "Address:" which is a large empty text area; "Company/Corp.:" which is empty; and "Division/Title:" which is empty. At the bottom right, there are two buttons: "OK" and "Cancel".

6. Enter your sender information so that recipients can identify the origin of the fax. Then click **OK** to save the sender information.

You see a window like this:

Recipient Settings (1 / 3)

Recipient List: Recipient Total: 0

Name/Group Name	Fax Number	Company/Corp.	Division/Title
-----------------	------------	---------------	----------------

Add Delete

Phone Book Manual Dial

Name:  Fax Number:

Title:

Company/Corp.:  Division/Title:

Save to Phone Book... Clear

< Back Next > Cancel Help

7. Enter the recipient's name and fax number or select a recipient from the phonebook, then click **Next**.

**Note:** For detailed instructions on using the Epson FAX Utility, click **Help**.

8. Select a cover sheet and enter a subject and message, then click **Next**.
9. Click **Send** to transmit your fax.

**Parent topic:** [Sending Faxes](#)

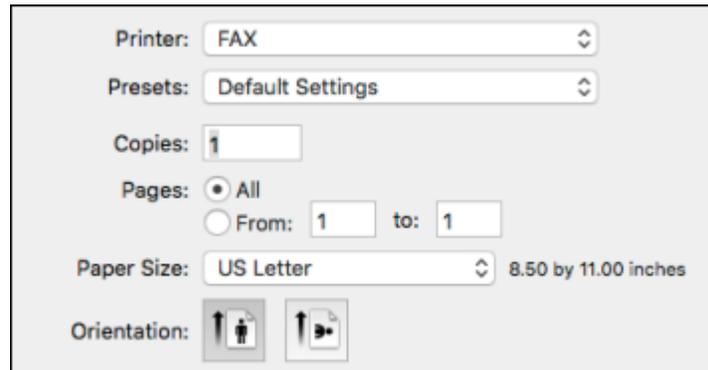
## Sending Faxes Using the Fax Utility - OS X

You can send a fax from a OS X printing program using the FAX Utility. You can fax up to 100 pages at a time, including a cover sheet.

1. Open the file you want to fax.

2. Select the print command in your application.

**Note:** You may need to select a print icon on your screen, the **Print** option in the **File** menu, or another command. See your application's help utility for details.



The image shows a print settings dialog box with the following controls:

- Printer:** A dropdown menu set to "FAX".
- Presets:** A dropdown menu set to "Default Settings".
- Copies:** A text input field containing the number "1".
- Pages:** Radio buttons for "All" (selected), "From: 1 to: 1", and "to: 1".
- Paper Size:** A dropdown menu set to "US Letter" with the dimensions "8.50 by 11.00 inches" displayed to the right.
- Orientation:** Two icons: one for portrait orientation (vertical arrow) and one for landscape orientation (horizontal arrow).

3. Select your product **FAX** option as the **Printer** setting.
4. If necessary, click the arrow next to the Printer setting or the **Show Details** button to expand the print window.
5. Select the number of pages you are faxing as the **Pages** setting.

**Note:** Leave the **Copies** setting set to **1**.

6. Select **Recipient Settings** from the pop-up menu.

You see this window:

Recipient Settings

Recipient List:

Name	Company/Corp.	Fax Number
------	---------------	------------

Add:

Name:

Company/Corp.:

Fax Number:

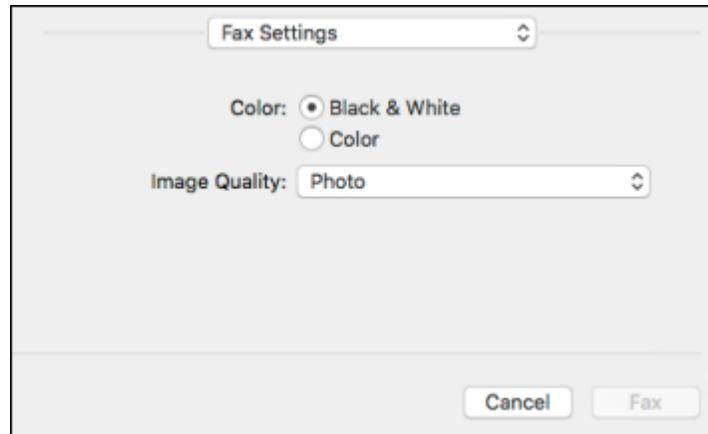
A hyphen (-) is available only at the beginning of the phone number because it acts as a pause in dialing.

External Access Prefix:

Cancel Fax

7. Do one of the following to choose your recipient:
  - Select a name or group from the **Recipient List**.
  - Enter a name, company, and fax number and click the **+** button.
  - Click the  icon and select a recipient from your address book.
8. Select **Fax Settings** from the pop-up menu.

You see this window:



9. Select the **Color** and **Image Quality** settings you want to use for your fax.
10. Click **Fax**.

**Parent topic:** [Sending Faxes](#)

## Receiving Faxes

See these sections to receive faxes with your product.

[Fax Reception](#)

[Receiving Faxes Automatically](#)

[Receiving Faxes Manually](#)

[Receiving a Fax by Polling](#)

**Parent topic:** [Faxing](#)

## Fax Reception

Your product will automatically receive and print faxes when you set the Receive Mode to **Auto**.

If you connected a telephone to your product so you can use the same phone line for faxes and voice calls, you can also set your product to receive faxes manually. This allows you to check for a fax tone using the telephone and press a button on your product to receive the fax.

Make sure to load paper in your product and select your fax settings before receiving a fax.

**Note:** If you run out of paper during fax printing, load more paper and press the button indicated on your product's LCD screen to continue.

**Parent topic:** [Receiving Faxes](#)

## Receiving Faxes Automatically

To receive faxes automatically, make sure Receive Mode is set to **Auto** (the default setting for the product).

To change the Receive Mode setting if necessary, select **Setup > System Administration > Fax Settings > Receive Settings > Receive Mode**.

If an answering machine is connected, make sure the product's **Rings to Answer** setting is set higher than the number of rings your answering machine is set to answer a call. For example, if the answering machine is set to pick up on the fourth ring, set the product to pick up on the fifth ring or later.

**Parent topic:** [Receiving Faxes](#)

### Related references

[Receive Settings - Fax](#)

### Related tasks

[Receiving Faxes Manually](#)

## Receiving Faxes Manually

You can set up your product to receive faxes manually by setting the Receive Mode to **Manual**. This lets you check for a fax tone on the connected telephone before receiving a fax.

1. When the connected telephone rings, answer the call.
2. If you hear a fax tone, select **Start Fax** on the LCD screen.
3. Select **Receive**.
4. Press the one of the  buttons to start receiving the fax.
5. Hang up the telephone.

**Parent topic:** [Receiving Faxes](#)

### Related references

[Receive Settings - Fax](#)

### Related tasks

[Receiving Faxes Automatically](#)

## Receiving a Fax by Polling

You can use polling to receive a fax from another fax machine (such as a fax information service).

1. Press the  home button, if necessary.
2. Select **Fax**.

You see a screen like this:



3. Select **Menu**.
4. Select **Polling Receive** and select **On**.
5. Enter the fax number.
6. Press one of the  buttons to start receiving the fax.

Parent topic: [Receiving Faxes](#)

## Viewing a Fax on the LCD Screen

You can save received faxes in your product's memory and view them on the LCD screen.

1. Press the  home button, if necessary.
2. Check the  icon on the LCD screen. It turns on if there are any unread or unprinted faxes in the product's memory.
3. Select **Fax**.
4. Select **Open Inbox**. Enter the administrator password, if necessary.

**Note:** The Inbox can be locked by an administrator. If you cannot access the Inbox, contact your administrator for assistance.

5. Select the fax you want to view.  
You see the fax displayed on the screen.
6. Select **Menu**.
7. Select **Print**, **Print then Delete**, or **Delete** and follow the on-screen instructions.

**Note:** Delete faxes after you print or view them to prevent the product's memory from filling up. When the memory is full, you cannot receive or send faxes.

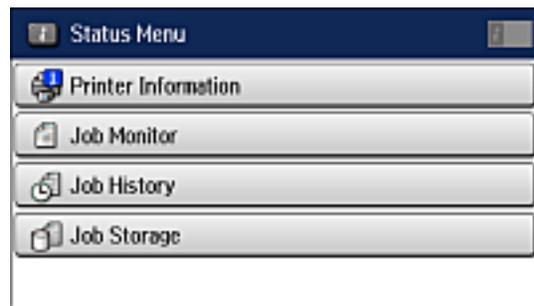
Parent topic: [Faxing](#)

## Checking Fax Status

You can use the **i Status** button to check ongoing fax jobs or faxes that have been received or sent.

1. Press the **i Status** button.

You see a screen like this:



2. Do one of the following:
  - To check the status of jobs that are ongoing or waiting to be sent, select **Job Monitor**, select **Communication Job**, and select the fax job you want to check.
  - To check the history of faxes that have been sent or received, select **Job History**, select **Receive Job** or **Send Job**, and select the job you want to check.
  - To check received faxes that have been saved in the product's memory, select **Job Storage** and select **Inbox**.

Parent topic: [Faxing](#)

---

# Using Memory Cards and USB Devices with Your Product

Follow the instructions here to work with a memory card or other device attached to your product.

[Inserting a Memory Card](#)

[Connecting and Using a USB Flash Drive or External Device](#)

[Viewing and Printing from the LCD Screen](#)

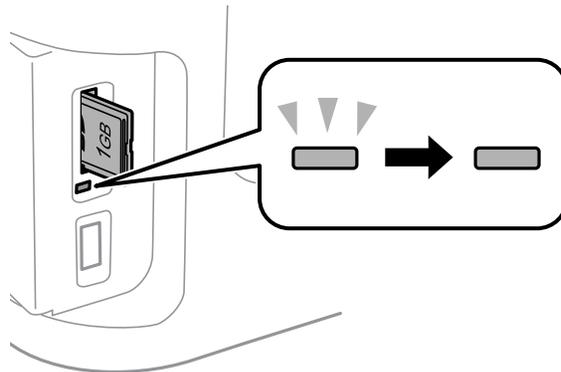
[Transferring Photos on a Memory Card or USB Device](#)

[Charging a USB Device Using Your Product](#)

## Inserting a Memory Card

Insert only one memory card at a time into a memory card slot on your product.

1. Make sure the memory card and the files on it are compatible with your product before inserting the card.
2. Insert your memory card into the correct slot, making sure the card is oriented correctly.



**Note:** Do not force the card all the way into the slot. Insert it only until it meets resistance.

The memory card access light flashes and then stays lit.

**Caution:** Do not remove a memory card or turn off your product while the memory card access light is flashing or you may lose data from the memory card.

[Memory Card Types](#)

[Memory Card and USB Device File Specifications](#)

[Removing a Memory Card](#)

**Parent topic:** [Using Memory Cards and USB Devices with Your Product](#)

## Memory Card Types

You can insert these types of memory cards in your product.

**Note:** Cards marked with an asterisk (\*) require an adapter; consult your adapter documentation for details on using it.

- Memory Stick Duo\*
- Memory Stick PRO Duo\*
- Memory Stick PRO-HG Duo\*
- Memory Stick Micro\*
- MagicGate Memory Stick Duo\*
- miniSD\*
- miniSDHC\*
- microSD\*
- microSDHC\*
- microSDXC\*
- SD
- SDHC
- SDXC

**Parent topic:** [Inserting a Memory Card](#)

## Memory Card and USB Device File Specifications

You can use memory cards and USB devices with your product containing files that meet these specifications.

<b>File format</b>	JPEG with the Exif version 2.3 standard TIFF 6.0-compliant uncompressed images: RGB full-color or binary (not CCITT-encoded)
<b>Image size</b>	80 × 80 pixels to 10200 × 10200 pixels
<b>File size</b>	Up to 2GB
<b>Number of files</b>	JPEG: Up to 9990 TIFF: Up to 999

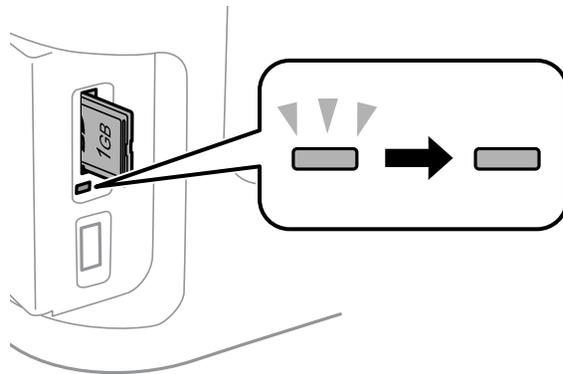
Parent topic: [Inserting a Memory Card](#)

## Removing a Memory Card

After you finish working with a memory card, check to make sure it is safe to remove it from your product.

**Caution:** Do not remove a memory card or turn off your product while the memory card access light is flashing or you may lose data from the memory card.

1. Make sure the memory card access light is not flashing.



2. If your product is connected to your computer using a USB cable, do one of the following:
  - **Windows:** Open the **My Computer**, **Computer**, **Windows Explorer**, or **File Explorer** utility. Then right-click the name of your memory card (listed as a removable disk) and select **Eject**.

- **OS X:** Drag the removable disk icon for your memory card from the desktop or computer window into the trash.

3. Pull the memory card straight out of its slot.

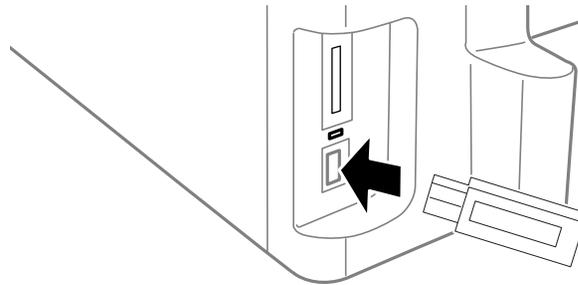
**Parent topic:** [Inserting a Memory Card](#)

## Connecting and Using a USB Flash Drive or External Device

You can view and print files from a USB thumb drive or other external storage device, such as an external hard drive. Before you connect your thumb drive or device, make sure the product is turned on but not printing.

**Note:** Epson cannot guarantee the compatibility of your device. Make sure the files on the device are compatible with the product.

1. Remove any memory cards from the product.
2. Insert your USB thumb drive or the USB cable that came with your device into the USB port on the front of your product.



3. When you see a message that the device is recognized, select **OK**.

When you finish printing, make sure the access light on the drive is not flashing, then remove or disconnect it from the product.

**Caution:** Do not remove the USB drive or turn off the product when the access light is flashing, or you may lose photos on the drive.

**Parent topic:** [Using Memory Cards and USB Devices with Your Product](#)

### Related references

[Memory Card and USB Device File Specifications](#)

### Related tasks

[Removing a Memory Card](#)

## Viewing and Printing from the LCD Screen

See these sections to view and print photos or other files displayed on your product's LCD screen.

[Viewing and Printing Individual JPEG Photos](#)

[Printing All JPEG Photos](#)

[Viewing and Printing TIFF Files](#)

[Photo Adjustment Options - Device Mode](#)

[Print Setting Options - Device Mode](#)

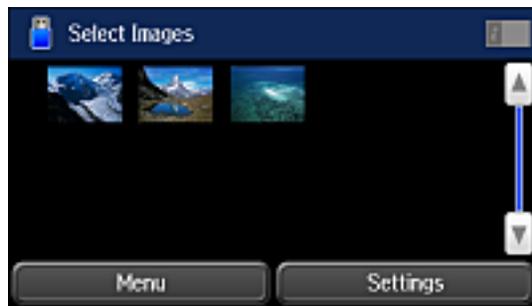
**Parent topic:** [Using Memory Cards and USB Devices with Your Product](#)

## Viewing and Printing Individual JPEG Photos

You can select individual photos for printing as you view them on the LCD screen.

1. Press the  home button, if necessary.
2. Select  **Memory Device**.
3. Select **JPEG**.

You see a screen like this:



**Note:** If you have more than 999 JPEG images on your device, the images are divided into groups, and you must first select the group you want to display.

4. Scroll through your photos if necessary and select a photo you want to print.  
You see a larger image of the photo:



5. To select the photo for printing, use the icons on the screen or the numeric keypad on the product's control panel to enter the number of prints you want.
6. Do the following as necessary:
  - To adjust the image, select **Adjustments**, and select your settings.
  - To change the print options, select **Settings**, and select the necessary options.
  - To view additional photos and select others for printing, select the arrow icons and repeat the selections above.
7. When you are ready to print, press the  **Color** button.

**Note:** To cancel printing, press the  **Stop** button or select **Cancel**.

**Parent topic:** [Viewing and Printing from the LCD Screen](#)

#### **Related references**

[Photo Adjustment Options - Device Mode](#)

[Print Setting Options - Device Mode](#)

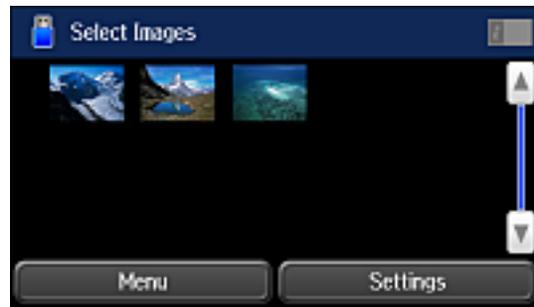
## **Printing All JPEG Photos**

You can quickly select all of the photos on your memory card or other device for printing.

1. Press the  home button, if necessary.
2. Select  **Memory Device**.

3. Select **JPEG**.

You see a screen like this:



**Note:** If you have more than 999 JPEG images on your device, the images are divided into groups, and you must first select the group you want to display.

4. Select **Menu**.
5. Choose **Select All Images**.
6. Select **Settings** and choose the print settings for all of your photos.
7. Select **Proceed**.

You see a screen confirming your print settings.

8. When you are ready to print, press the **Color** button.

**Note:** To cancel printing, press the **Stop** button or select **Cancel**.

**Parent topic:** [Viewing and Printing from the LCD Screen](#)

**Related references**

[Print Setting Options - Device Mode](#)

## Viewing and Printing TIFF Files

You can select and print files in the TIFF format from a memory card or other device.

1. Press the **Home** button, if necessary.
2. Select **Memory Device**.

3. Select **TIFF**.  
You see a list of the available files.
4. Select the file you want to print.  
You see information about the file.
5. Select **Proceed**.
6. Do the following as necessary:
  - To print more than one copy, use the icons on the screen or press a number key on the product's control panel.
  - To change the print options, select **Settings**, and select the necessary options.
7. Select **Proceed**.
8. When you are ready to print, press one of the  buttons.

**Note:** To cancel printing, press the  **Stop** button or select **Cancel**.

**Parent topic:** [Viewing and Printing from the LCD Screen](#)

**Related references**

[Print Setting Options - Device Mode](#)

## Photo Adjustment Options - Device Mode

Select the **Image Adjustments** you want to use when viewing and printing photos displayed on the LCD screen.

Photo adjustment settings	Available options	Description
<b>Fix Photo</b>	<b>On</b>	Automatically adjusts the brightness, contrast, and saturation of the photo based on the <b>Advanced &gt; Scene Detection</b> setting.
	<b>Off</b>	Turns off automatic adjustments; see <b>Note</b> below
	<b>P.I.M.</b>	Uses your camera's PRINT Image Matching or Exif Print adjustments

Photo adjustment settings	Available options	Description
<b>Scene Detection</b>	<b>Automatic</b>	Optimizes the <b>Fix Photo</b> adjustments for specific types of photos; select the option that best matches your photo content
	<b>People</b>	
	<b>Landscape</b>	
	<b>Night Scene</b>	
<b>Fix Red-Eye</b>	<b>Off - This Image</b>	Automatically fixes the red-eye effect in photos
	<b>On - This Image</b>	
	<b>Off - All Image</b>	
	<b>On - All Image</b>	

**Note:** **Fix Photo** uses a sophisticated face recognition technology to optimize photos that include faces. For this to work, both eyes and the nose must be visible in the subject's face. If your photo includes a face with an intentional color cast, such as a statue, you may want to turn off **Fix Photo** to retain the special color effects.

Parent topic: [Viewing and Printing from the LCD Screen](#)

## Print Setting Options - Device Mode

Select the **Print Settings** you want to use when printing from a memory card or other device.

**Note:** Not all options or settings may be available, depending on the file format.

Print settings	Available options	Description
<b>Paper Source</b>	Various paper size and type settings	Indicates the source that contains the paper size and type you want to print on
<b>Quality</b>	<b>Standard</b>	Provides good quality for most prints
	<b>Best</b>	Provides the highest quality for special prints
<b>Date</b>	Various date formats	Prints the date the photo was taken on the photo in the format you select

Print settings	Available options	Description
<b>Fit Frame</b>	<b>On</b>	Automatically crops the photo to fit into the selected photo layout
	<b>Off</b>	Turns off automatic cropping
<b>Bidirectional</b>	<b>On</b>	Prints at normal speed
	<b>Off</b>	Slows down printing to improve print quality
<b>Print Order</b>	<b>Last Page on Top</b>	Select the order for printing multi-page TIFF files.
	<b>First Page on Top</b>	

Parent topic: [Viewing and Printing from the LCD Screen](#)

## Transferring Photos on a Memory Card or USB Device

You can transfer photos to and from a memory card or other supported device connected to your product.

[Configuring the Memory Device Interfaces](#)

[Transferring Files from a Memory Device to Your Computer](#)

Parent topic: [Using Memory Cards and USB Devices with Your Product](#)

## Configuring the Memory Device Interfaces

Before you transfer photos from a computer to a memory device, you may need to configure your product's memory device interface settings.

**Caution:** Remove the memory device before you change these settings or you may lose data from the device. Do not remove a memory card or turn off your product while the memory card access light is flashing or you may lose data from the memory card.

**Note:** These settings can be locked by an administrator. If you cannot access these settings, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.

4. Select **Printer Settings**.
5. Select **Memory Device Interface**.

You see this screen:



6. Make sure the Memory Device option is set to **Enable**.
7. Select **File Sharing**.
8. Select the way your computer is connected to the product: **USB** or **Wi-Fi Network**.

**Parent topic:** [Transferring Photos on a Memory Card or USB Device](#)

## Transferring Files from a Memory Device to Your Computer

You can transfer files to and from a memory card or USB device inserted in your product and a computer connected to your product.

**Note:** Do not transfer files to and from a memory device while you are printing from or scanning to the device.

1. Make sure your product is connected to a computer.
2. Insert a memory card or USB device into your product.
3. Do one of the following to access your files from your computer:
  - **Windows:** Open the **Computer**, **My Computer**, **Windows Explorer**, or **File Explorer** utility, then select the removable disk icon.
  - **OS X with a USB connection:** Look for the removable disk icon on your desktop or computer window, then select it.

- **OS X with a network connection:** Select the hard drive icon on your desktop or computer window, select your product in the **SHARED** section of the sidebar (you may need to widen the sidebar to see the name), then select the **MEMORYCARD** icon.
4. Select the folder that contains your files.
  5. Drag the files you want to transfer to the desired folder on your computer or on your memory device.

**Note:** Your product's LCD screen does not update to display new files transferred to the memory device. Wait until the memory card access light stops flashing, then remove and insert the memory card to update the files displayed. If you are using a USB device, remove and insert the device.

**Parent topic:** [Transferring Photos on a Memory Card or USB Device](#)

#### **Related tasks**

[Inserting a Memory Card](#)

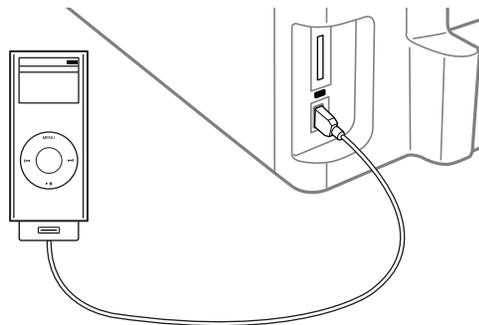
[Connecting and Using a USB Flash Drive or External Device](#)

## **Charging a USB Device Using Your Product**

You can charge your cell phone, music player, or other portable device by connecting it to the product. All you need is a user-supplied USB cable that is designed to work with your device.

**Caution:** Make sure your portable device complies with USB 2.0 standards. Devices that draw more than 500 mA may damage your Epson product. Epson cannot guarantee the compatibility of your device. Contact the device manufacturer for more information.

1. Turn on your product.
2. Connect your portable device to the USB port on the front of the product.



3. Leave your product turned on during charging (it will continue to charge even after going into sleep mode).

**Parent topic:** [Using Memory Cards and USB Devices with Your Product](#)

---

# Refilling Ink

Periodically check the ink tanks to see if they need to be refilled.

Before checking the ink level or refilling an ink tank as described here, be sure to read the ink safety precautions.

**Caution:** Visually check the ink levels in the product's ink tanks to confirm the actual ink levels. Continued use of the product when the ink is expended could damage the product.

[Ink Safety Precautions](#)

[Check Ink Levels](#)

[Purchase Epson Ink and Maintenance Box](#)

[Refilling the Ink Tanks](#)

[Replacing the Maintenance Box](#)

## Ink Safety Precautions

**Note:** The product has a low ink alert system. The accuracy of this system depends on the user refilling the ink tanks correctly. The product cannot directly measure the ink levels in the tanks; instead it estimates the amount of ink remaining by internally monitoring ink usage. The low ink alert system may generate inaccurate messages if the ink tanks are not refilled according to these instructions.

Visually check the ink levels in the product's ink tanks to confirm the actual ink levels. Continued use of the product when the ink is expended could damage the product.

### Ink Handling Precautions

- Keep ink bottles and the ink tank unit out of the reach of children. Do not allow children to drink from or handle the ink bottles and bottle caps.
- Do not tilt or shake an ink bottle after removing its seal; otherwise, ink may leak.
- If ink gets on your skin, wash it thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets into your mouth, spit it out immediately. Seek medical advice if problems persist.

### Ink Refilling Precautions

- Use ink bottles with the correct part number for this product.
- Do not mix with other Epson ink types.

- The use of non-Epson ink may cause damage that is not covered by Epson's warranty, and under certain circumstances, may cause erratic product behavior.
- This product requires careful handling of ink. Ink may splatter when the ink tanks are filled or refilled with ink. If ink gets on your clothes or belongings, it may not come off.
- Do not open the ink bottle package until you are ready to fill an ink tank. Ink bottles are vacuum packed to maintain reliability. If you leave an ink bottle unpacked for a long time before using it, print quality may be affected.
- Visually check the ink levels in the product's ink tanks to confirm the actual ink levels. Continued use of the product when the ink is expended could damage the product.
- Epson recommends filling an ink tank to the upper line before resetting the ink level.
- For optimum printing results, refill the ink tanks to the upper line at least once a year.
- After bringing an ink bottle inside from a cold storage site, allow it to warm up at room temperature for at least three hours before using it.
- Store ink bottles in a cool, dark place.
- Store the ink bottles in the same environment as the product. When storing or transporting an ink bottle after removing its seal, do not tilt the bottle and do not subject it to impacts or temperature changes. Otherwise, ink may leak even if the cap on the ink bottle is tightened securely. Be sure to keep the ink bottle upright when tightening the cap, and take measures to prevent ink from leaking when you transport the bottle.

#### **Ink Bottle and Ink Tank Information**

- To maintain optimum print head performance, some ink is consumed from all ink tanks during printing and when performing maintenance operations, such as cleaning the print head.
- The ink bottles may contain recycled materials, but this does not affect product function or performance.
- When printing in monochrome or grayscale, color ink may be used instead of black ink, depending on the paper type or print quality settings. This is because a mixture of color inks is used to create black.

**Parent topic:** [Refilling Ink](#)

## **Check Ink Levels**

Your product and its printing software will let you know when an ink tank is low or expended.

[Checking Ink Levels on Your Product](#)

[Checking Ink Levels with Windows](#)

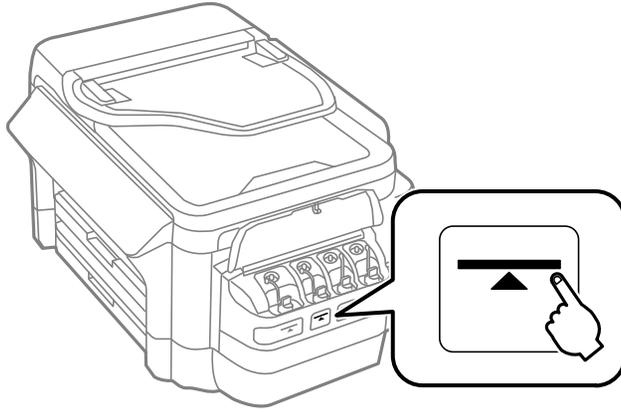
[Checking Ink Levels with OS X](#)

[Disabling Special Offers with Windows](#)

**Parent topic:** [Refilling Ink](#)

## Checking Ink Levels on Your Product

To confirm the actual ink levels, visually check the ink levels in the product's ink tanks.



**Note:** The product has a low ink alert system. The accuracy of this system depends on the user refilling the ink tanks correctly. The product cannot directly measure the ink levels in the tanks; instead it estimates the amount of ink remaining by internally monitoring ink usage. The low ink alert system may generate inaccurate messages if the ink tanks are not refilled according to these instructions.

Visually check the ink levels in the product's ink tanks to confirm the actual ink levels. Continued use of the product when the ink is expended could damage the product.

**Parent topic:** [Check Ink Levels](#)

### Related tasks

[Refilling the Ink Tanks](#)

## Checking Ink Levels with Windows

A low ink reminder appears if you try to print when ink is low, and you can check your ink levels at any time using a utility on your Windows computer.

1. To check your ink levels, access the Windows Desktop and double-click the product icon in the Windows taskbar.

You see a window like this:



2. Refill any ink tank as needed.

**Note:** The ink levels displayed are an estimate and may differ from the actual ink remaining in the ink tanks. To confirm the actual remaining ink, visually check the ink levels in the ink tanks. Continued use of the product when the ink is expended could damage the product.

Parent topic: [Check Ink Levels](#)

### Related tasks

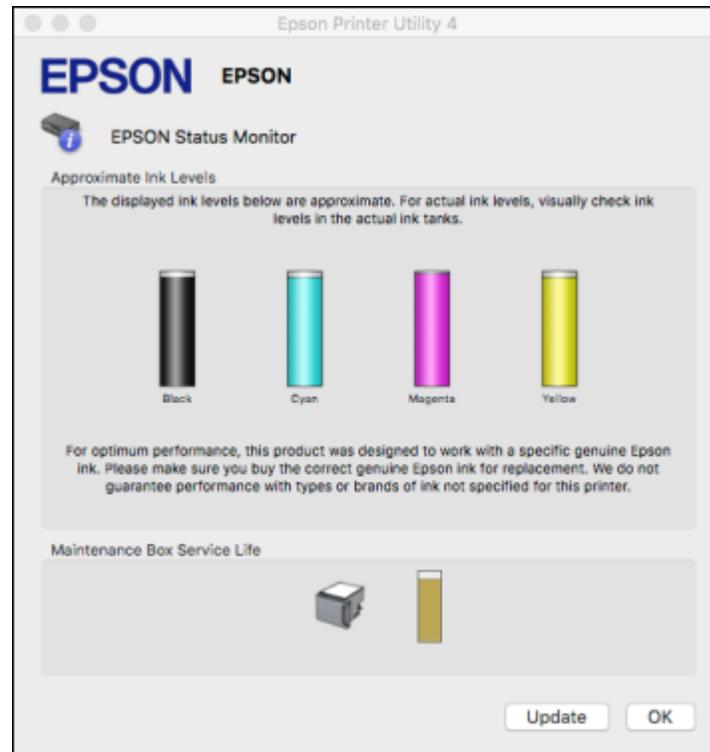
[Refilling the Ink Tanks](#)

## Checking Ink Levels with OS X

You can check your ink levels using a utility on your Mac.

1. In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
2. Select **EPSON Status Monitor**.

You see a window like this:



3. Refill any ink tank as needed.

**Note:** To update or refresh the displayed ink levels, click **Update**.

**Note:** The ink levels displayed are an estimate and may differ from the actual ink remaining in the ink tanks. To confirm the actual remaining ink, visually check the ink levels in the ink tanks. Continued use of the product when the ink is expended could damage the product.

**Parent topic:** [Check Ink Levels](#)

**Related tasks**

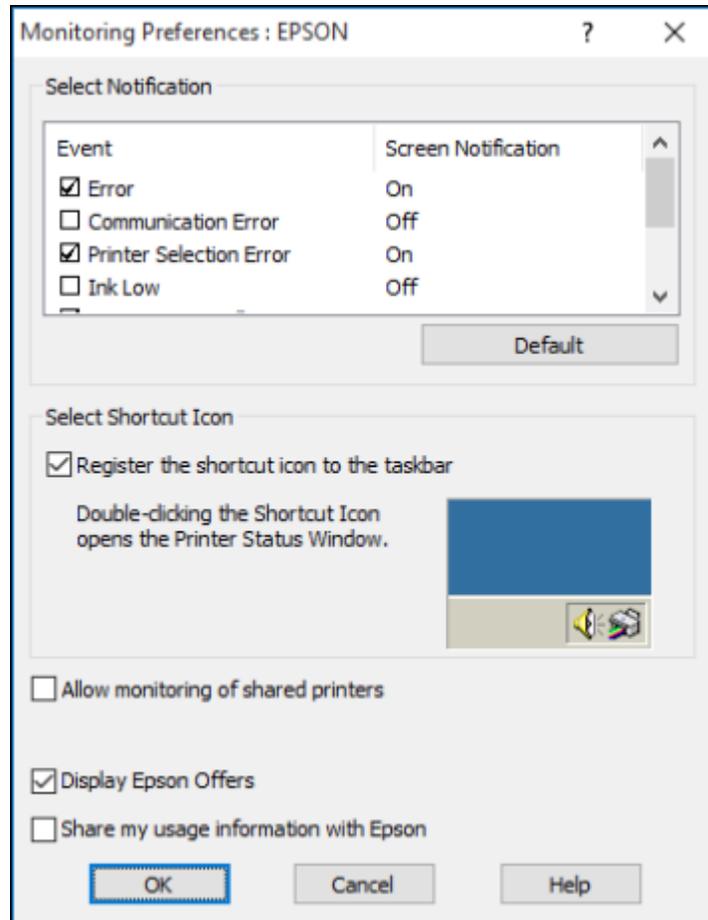
[Refilling the Ink Tanks](#)

## **Disabling Special Offers with Windows**

You can disable special offers messages from Epson using a utility on your Windows computer.

1. Right-click the product icon in the Windows taskbar and select **Monitoring Preferences**.

You see this window:



2. To disable promotional offers, deselect the **Display Epson Offers** checkbox.

**Parent topic:** [Check Ink Levels](#)

## Purchase Epson Ink and Maintenance Box

You can purchase genuine Epson ink, maintenance boxes, and paper at [epson.com/ink3](http://epson.com/ink3) (U.S. sales) or [epson.ca](http://epson.ca) (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

**Note:** This product is designed to work with genuine Epson inks. Non-Epson ink or any other ink not specified for this printer could cause damage not covered by Epson's warranties.

The included initial ink bottles must be used for printer setup and are not for resale. The printer ships with full ink bottles and part of the ink from the first bottles is used to charge the print head. Yields vary considerably based on images printed, print settings, paper type, frequency of use and temperature.

[Ink Bottle and Maintenance Box Part Numbers](#)

Parent topic: [Refilling Ink](#)

## Ink Bottle and Maintenance Box Part Numbers

Use these part numbers when you order or purchase new ink bottles or a new maintenance box. Use the ink by the date printed on the package.

Ink color	Part number
Black	774
Cyan	664
Magenta	664
Yellow	664

**Maintenance box part number:** T6711

Parent topic: [Purchase Epson Ink and Maintenance Box](#)

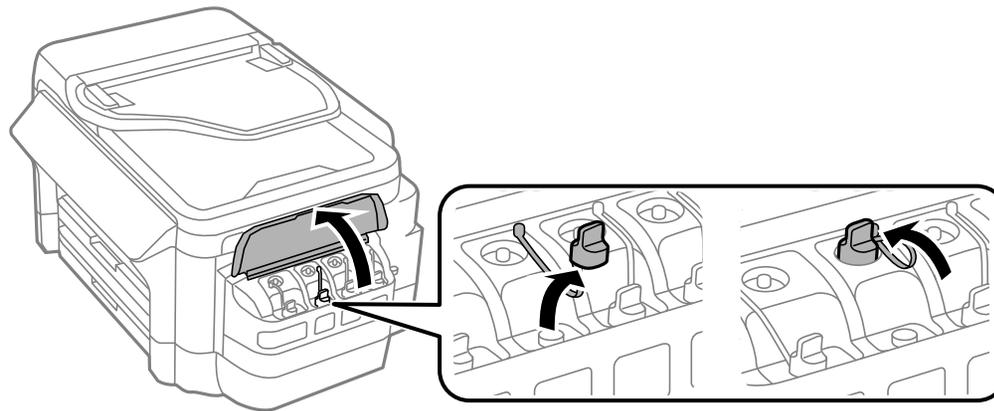
## Refilling the Ink Tanks

Make sure you have new ink bottles handy and have read the ink safety precautions before you begin.

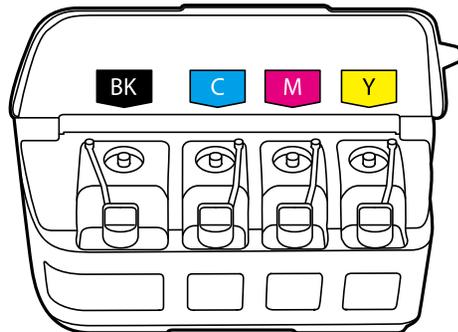
You can continue to use the product even if one or more ink tanks are not filled all the way. However, for the most accurate ink level monitoring, fill all the ink tanks up to the top line. For optimum printing results, refill the ink tanks to the upper line at least once a year.

**Caution:** Wear disposable gloves while refilling the ink tanks to avoid staining your hands. If ink spills, wipe it off immediately with a damp towel to avoid permanent stains. If ink gets on your clothes or belongings, it may not come off.

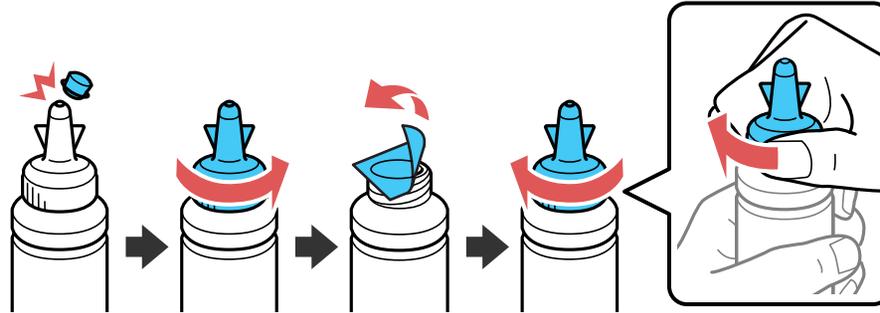
1. Place a sheet of paper or plastic under the ink tank unit, as ink may splatter.
2. Turn on your product.
3. If you see a message on the LCD screen telling you to reset the ink levels, note the ink tanks that need refilling. Otherwise, select **Setup > Maintenance > Reset Ink Levels** and follow the instructions.
4. Open the ink tank unit cover, then remove the ink tank cap and place it in the holder shown here.



**Note:** Make sure the color of the ink tank label matches the ink color you want to refill, and only remove the cap from that ink tank. Be careful not to spill any ink.



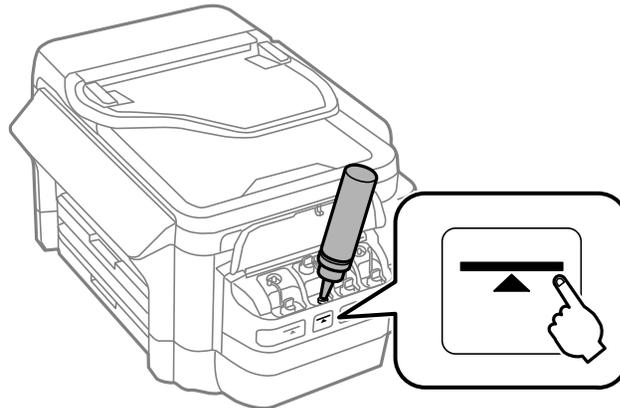
5. Snap off the tip of the bottle cap, but do not dispose of it so you can use it to seal the bottle cap later, if necessary. Then remove the bottle cap and carefully remove the protective seal (avoid touching the ink underneath the seal). Close the bottle cap tightly.



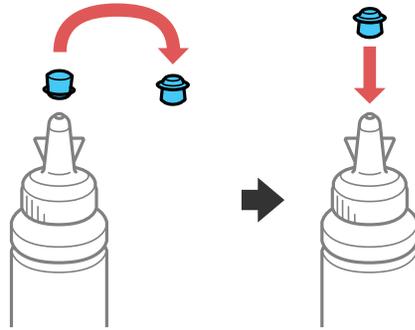
**Caution:** Close the bottle cap tightly; otherwise, ink may leak.

**Warning:** If ink gets on your skin, wash it thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets into your mouth, spit it out immediately. Seek medical advice if problems persist. Keep the ink bottles out of the reach of children and do not drink the ink.

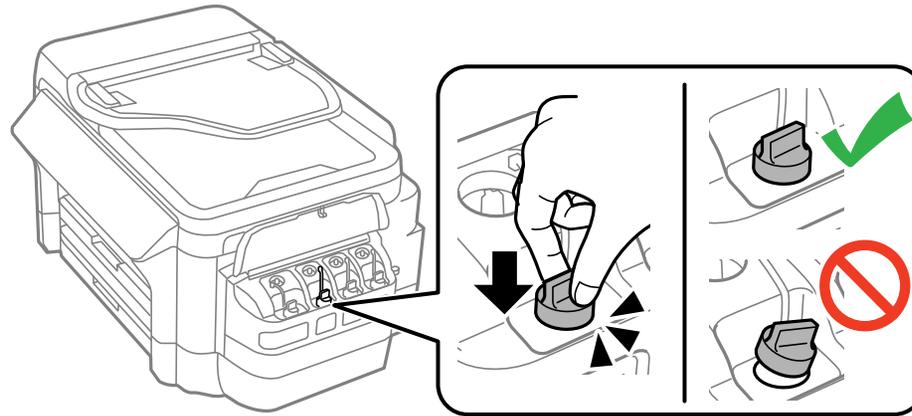
6. Refill the ink tank with the correct color ink up to the upper line on the ink tank.



7. If any ink remains in the ink bottle after filling the ink tank, place the bottle cap tip securely on the bottle cap and store the ink bottle upright for later use.

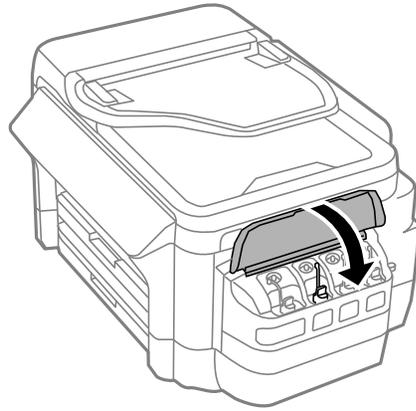


8. Replace the ink tank cap securely.



9. Repeat the previous steps as necessary for each ink tank you need to refill.

10. Close the ink tank unit cover.



11. Press the  home button, if necessary. Select **Setup > Maintenance > Reset Ink Levels**. Select **Proceed**.

You see this screen:



12. Select the colors for each ink tank you refilled, select **Done**, and select **OK**.

**Note:** The product has a low ink alert system. The accuracy of this system depends on the user refilling the ink tanks correctly. The product cannot directly measure the ink levels in the tanks; instead it estimates the amount of ink remaining by internally monitoring ink usage. The low ink alert system may generate inaccurate messages if the ink tanks are not refilled according to these instructions.

Visually check the ink levels in the product's ink tanks to confirm the actual ink levels. Continued use of the product when the ink is expended could damage the product.

**Parent topic:** [Refilling Ink](#)

**Related concepts**

[Purchase Epson Ink and Maintenance Box](#)

## Replacing the Maintenance Box

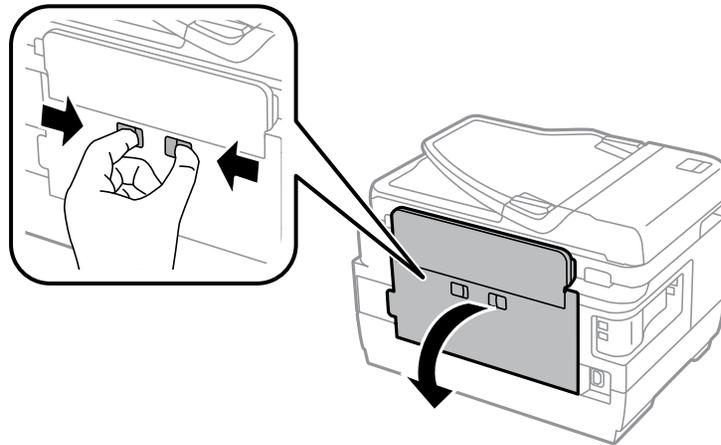
Make sure you have a new maintenance box before you begin.

**Caution:** Do not reuse a maintenance box that has been removed and left uninstalled for more than a week. Keep the maintenance box away from direct sunlight.

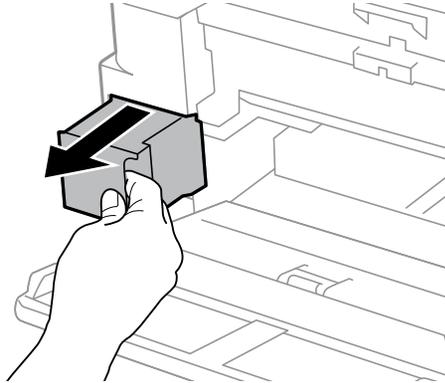
1. Remove the new maintenance box from its package.

**Caution:** Do not touch the green chip on the maintenance box.

2. Press the tabs and open the rear cover.



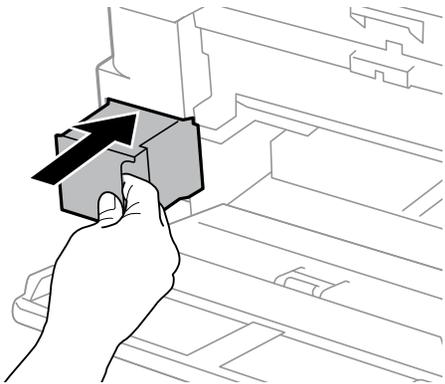
3. Grasp the maintenance box as shown and pull it out of its holder.



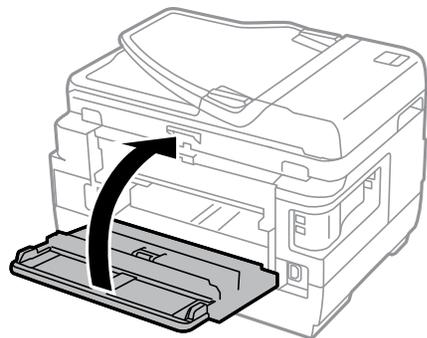
**Note:** Do not tilt the used maintenance box or take it apart.

**Warning:** If ink gets on your skin, wash it thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets into your mouth, spit it out immediately. Keep the maintenance box out of the reach of children and do not drink the ink.

4. Place the used maintenance box in the plastic bag that came with the new maintenance box. Seal the bag and dispose of it carefully.
5. Insert the new maintenance box into the holder and push it all the way in.



6. Close the rear cover.



**Parent topic:** [Refilling Ink](#)

**Related references**

[Ink Bottle and Maintenance Box Part Numbers](#)

---

## Adjusting Print Quality

If your print quality declines, you may need to run a utility to clean or align the print head.

If running these utilities does not solve the problem, you may need to flush the ink tubes.

[Print Head Maintenance](#)

[Power Ink Flushing](#)

[Cleaning the Paper Guide](#)

[Checking the Number of Sheets](#)

## Print Head Maintenance

If your printouts become too light, or you see dark or light bands across them, you may need to clean the print head nozzles. Cleaning uses ink, so clean the nozzles only if print quality declines.

You can check for clogged nozzles before you clean them so you don't clean them unnecessarily.

**Note:** You may not be able to clean the print head when the ink level in any of the tanks is low. You may have to refill the ink tank first.

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

[Print Head Alignment](#)

**Parent topic:** [Adjusting Print Quality](#)

**Related tasks**

[Refilling the Ink Tanks](#)

## Print Head Nozzle Check

You can print a nozzle check pattern to check for clogged nozzles.

[Checking the Nozzles Using the Product Control Panel](#)

[Checking the Nozzles Using a Computer Utility](#)

**Parent topic:** [Print Head Maintenance](#)

### Checking the Nozzles Using the Product Control Panel

You can check the print head nozzles using the control panel on your product.

1. Load a few sheets of plain paper in Cassette 1.

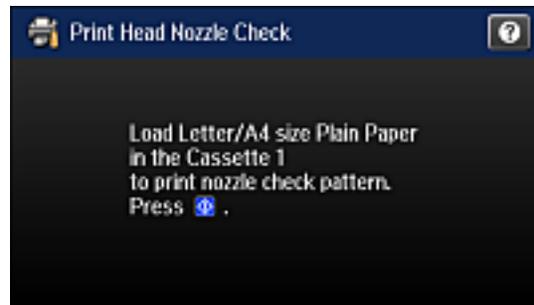
2. Press the  home button, if necessary.
3. Select  **Setup**.
4. Select **Maintenance**.

You see this screen:



5. Select **Print Head Nozzle Check**.

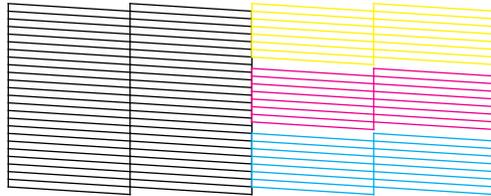
You see a screen like this:



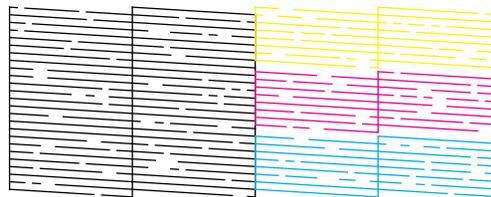
6. Press the  **Color** button.  
The nozzle pattern prints.

7. Check the printed pattern to see if there are gaps in the lines.

**Print head is clean**



**Print head needs cleaning**



8. Do one of the following:
  - If there are no gaps, select **Done**.
  - If there are gaps or the pattern is faint, select **Clean the Print Head** and continue.
9. Follow the instructions on the screen to clean the print head, check the nozzles, and repeat the process as necessary.

If you don't see any improvement after cleaning the print head up to 3 times, turn off the product and wait at least 12 hours. Then check the print head nozzles and try cleaning the print head again, if necessary. If quality still does not improve, contact Epson.

**Parent topic:** [Print Head Nozzle Check](#)

**Related concepts**

[Print Head Cleaning](#)

**Related tasks**

[Refilling the Ink Tanks](#)

## Related topics

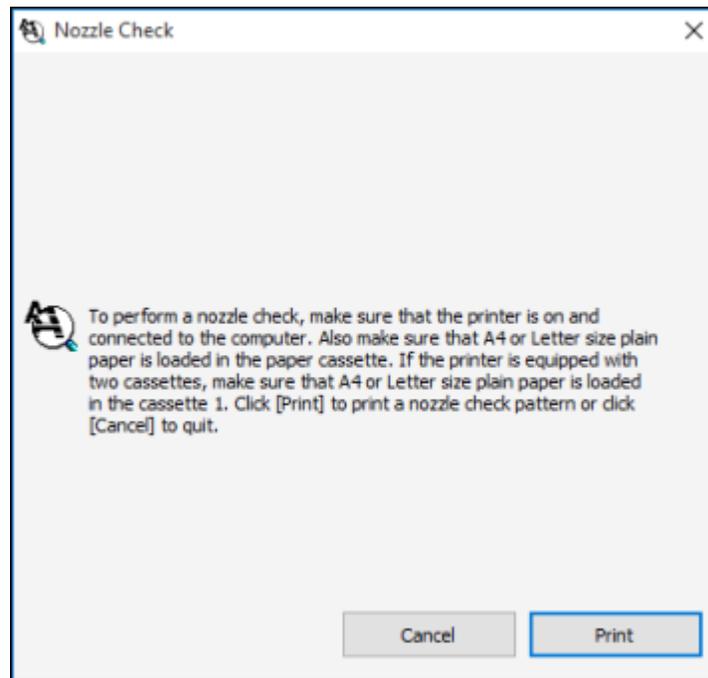
[Loading Paper](#)

### Checking the Nozzles Using a Computer Utility

You can check the print head nozzles using a utility on your Windows or Mac computer.

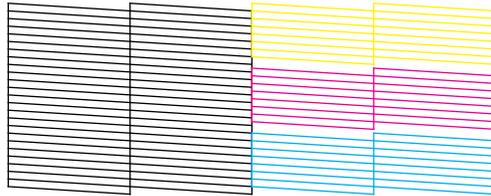
1. Load a few sheets of plain paper in Cassette 1.
2. Do one of the following:
  - **Windows:** Access the Windows Desktop and right-click the product icon in the Windows taskbar.
  - **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
3. Select **Nozzle Check**.

You see a window like this:

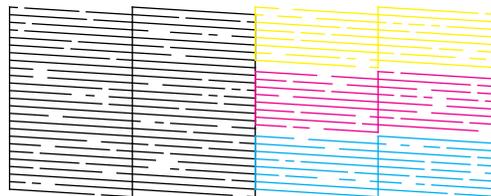


4. Click **Print**.
5. Check the printed pattern to see if there are gaps in the lines.

#### **Print head is clean**



#### **Print head needs cleaning**



6. If there are no gaps, click **Finish**.

If there are gaps or the pattern is faint, clean the print head.

If you don't see any improvement after cleaning the print head up to 3 times, turn off the product and wait at least 12 hours. Then check the print head nozzles and try cleaning the print head again, if necessary. If quality still does not improve, contact Epson.

**Parent topic:** [Print Head Nozzle Check](#)

#### **Related concepts**

[Print Head Cleaning](#)

#### **Related tasks**

[Refilling the Ink Tanks](#)

#### **Related topics**

[Loading Paper](#)

## **Print Head Cleaning**

If print quality has declined and the nozzle check pattern indicates clogged nozzles, you can clean the print head.

**Note:** You may not be able to clean the print head when the ink level in any of the tanks is low. You may have to refill the ink tank first.

[Cleaning the Print Head Using the Product Control Panel](#)

[Cleaning the Print Head Using a Computer Utility](#)

**Parent topic:** [Print Head Maintenance](#)

**Related tasks**

[Refilling the Ink Tanks](#)

### **Cleaning the Print Head Using the Product Control Panel**

You can clean the print head using the control panel on your product.

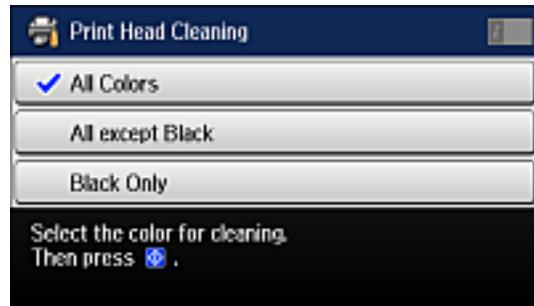
1. Load a few sheets of plain paper in Cassette 1.
2. Press the  home button, if necessary.
3. Select  **Setup**.
4. Select **Maintenance**.
5. Select **Print Head Cleaning**.

You see this screen:



6. Select **Proceed**.

You see a screen like this:



7. Select the cleaning cycle you want to run based on the nozzle check pattern.
8. Press the **Color** button.

When the cleaning cycle is finished, you see a message on the screen.

**Caution:** Never turn off the product during a cleaning cycle or you may damage it.

9. Select **Print Nozzle Check Pattern**.
10. Press the **Color** button to confirm that the print head is clean.

If you don't see any improvement after cleaning the print head up to 3 times, turn off the product and wait at least 12 hours. Then check the print head nozzles and try cleaning the print head again, if necessary. If quality still does not improve, contact Epson.

**Parent topic:** [Print Head Cleaning](#)

#### **Related tasks**

[Cleaning the Print Head Using a Computer Utility](#)

[Checking the Nozzles Using the Product Control Panel](#)

[Refilling the Ink Tanks](#)

### **Cleaning the Print Head Using a Computer Utility**

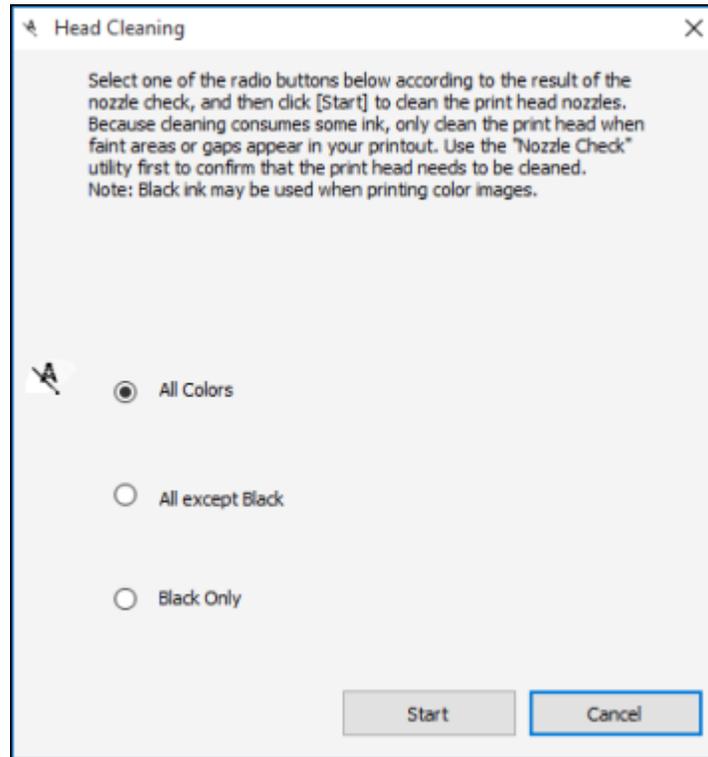
You can clean the print head using a utility on your Windows computer or Mac.

1. Load a few sheets of plain paper in Cassette 1.
2. Do one of the following:
  - **Windows:** Access the Windows Desktop and right-click the product icon in the Windows taskbar.

- **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.

3. Select **Head Cleaning**.

You see a window like this:



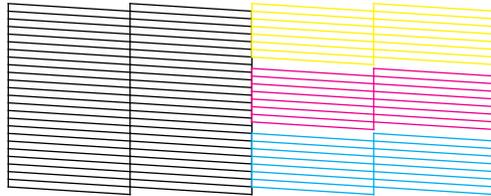
4. Select the cleaning cycle you want to run, based on the nozzle check pattern.
5. Click **Start** to begin the cleaning cycle.

The  power light flashes throughout the cleaning cycle and stays on when the cleaning cycle is finished.

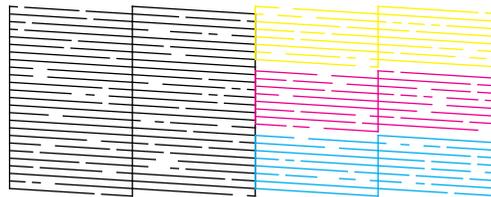
**Caution:** Never turn off the product during a cleaning cycle or you may damage it.

6. Check the printed pattern to see if there are gaps in the lines.

#### Print head is clean



#### Print head needs cleaning



- If there are no gaps, click **Finish**.
- If there are gaps or the pattern is faint, click **Clean** to clean the print head again.

If you don't see any improvement after cleaning the print head up to 3 times, turn off the product and wait at least 12 hours. Then check the print head nozzles and try cleaning the print head again, if necessary. If quality still does not improve, contact Epson.

**Parent topic:** [Print Head Cleaning](#)

#### Related tasks

[Cleaning the Print Head Using the Product Control Panel](#)

[Checking the Nozzles Using the Product Control Panel](#)

[Refilling the Ink Tanks](#)

## Print Head Alignment

If your printouts become grainy or blurry, you notice misalignment of vertical lines, or you see dark or light horizontal bands, you may need to align the print head.

**Note:** Banding may also occur if your print head nozzles need cleaning.

[Aligning the Print Head Using the Product Control Panel](#)

Parent topic: [Print Head Maintenance](#)

### Aligning the Print Head Using the Product Control Panel

You can align the print head using the control panel on your product.

1. Load a few sheets of plain paper in Cassette 1.
2. Press the  home button, if necessary.
3. Select  **Setup**.
4. Select **Maintenance**.
5. Select **Print Head Alignment**.

You see this screen:



6. Do one of the following:
  - If your printouts look blurry or vertical lines are misaligned, select **Vertical Alignment**.
  - If you see horizontal bands at regular intervals, select **Horizontal Alignment**.
7. Press the  **Color** button to print an alignment sheet.

**Note:** Do not cancel printing while you are printing head alignment patterns.

After the alignment sheet is printed, you see a series of screens asking you to select the best square in each pattern set.

8. Check the printed patterns and choose the number representing the best square for each set, then select **Proceed**.
9. After you have selected the number for all the sets, select **Done**.

Parent topic: [Print Head Alignment](#)

## Power Ink Flushing

If you still see white or dark lines or missing colors in your printouts, even after cleaning the print head several times, you can perform a Power Ink Flushing.

**Note:** After a Power Ink Flushing, you must turn off the product and wait at least 12 hours before printing again.

**Caution:** Power Ink Flushing consumes a lot of ink and should be performed only if necessary. Refill the ink tanks before performing a Power Ink Flushing.

Power Ink Flushing affects the service life of the ink pads by causing them to reach their capacity sooner. When an ink pad reaches the end of its service life, the product stops printing and you must contact Epson for support.

[Flushing the Ink Using a Computer Utility](#)

Parent topic: [Adjusting Print Quality](#)

### Related tasks

[Refilling the Ink Tanks](#)

## Flushing the Ink Using a Computer Utility

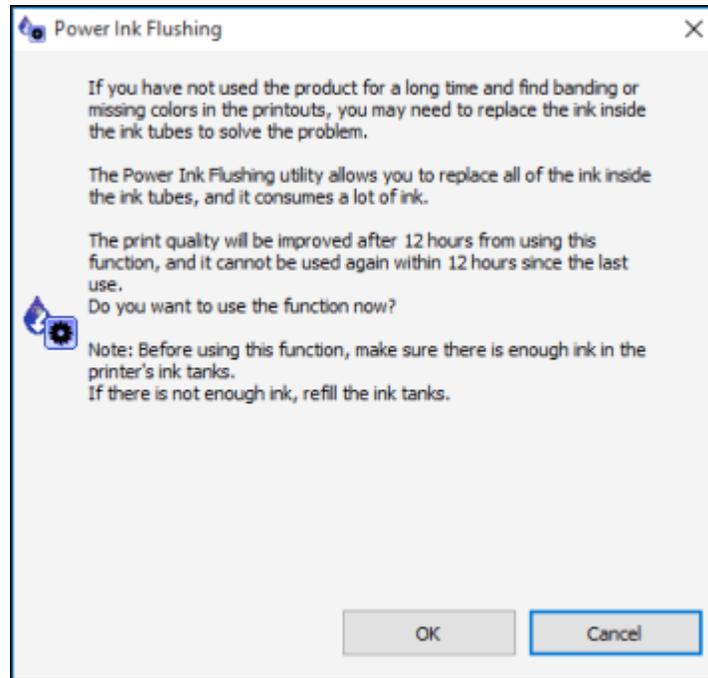
You can use the Power Ink Flushing utility to flush the ink.

**Note:** After a Power Ink Flushing, you must turn off the product and wait at least 12 hours before printing again.

Before you begin, make sure no product lights are indicating errors.

1. Do one of the following:
  - **Windows:** Access the Windows Desktop and right-click the product icon in the Windows taskbar and select **Printer Settings**. Then click the **Maintenance** tab.
  - **OS X:** In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
2. Click the **Power Ink Flushing** button.

You see a window like this:



3. Follow the on-screen instructions.
4. When you finish the Power Ink Flushing, turn off the product and wait at least 12 hours before printing.
5. Print a document and check the print quality. If the print quality did not improve, contact Epson for support.

**Parent topic:** [Power Ink Flushing](#)

#### **Related tasks**

[Refilling the Ink Tanks](#)

## **Cleaning the Paper Guide**

If you see ink on the back of a printout, you can clean the paper guide rollers to remove any excess ink.

1. Load a few sheets of plain paper in the product.

2. Press the  home button, if necessary.
3. Select  **Setup**.
4. Select **Maintenance**.

You see this screen:



5. Scroll down and select **Paper Guide Cleaning**.
6. Select the paper source if necessary.
7. Press the  **Color** button.
8. Check the back of the ejected paper to see if it is clean.
9. Repeat as necessary until the paper comes out clean.

**Parent topic:** [Adjusting Print Quality](#)

## Checking the Number of Sheets

You can view an option that displays the number of sheets of paper that have fed through the product.

[Checking the Sheet Counter - Windows](#)

[Checking the Sheet Counter - OS X](#)

**Parent topic:** [Adjusting Print Quality](#)

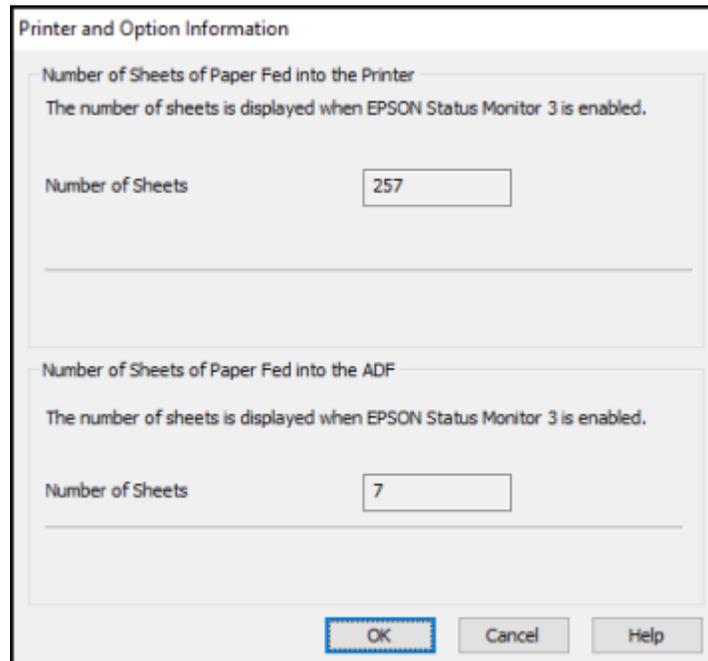
## Checking the Sheet Counter - Windows

You can check the number of sheets of paper that have fed through the product by checking the sheet counter.

1. Access the Windows Desktop and right-click the product icon in the Windows taskbar.

2. Select **Printer Settings**.
3. Click the **Maintenance** tab.
4. Select **Printer and Option Information**.

You see this window:



The screenshot shows a dialog box titled "Printer and Option Information". It has two main sections. The first section is titled "Number of Sheets of Paper Fed into the Printer" and includes the text "The number of sheets is displayed when EPSON Status Monitor 3 is enabled." Below this, there is a label "Number of Sheets" and a text input field containing the number "257". The second section is titled "Number of Sheets of Paper Fed into the ADF" and includes the text "The number of sheets is displayed when EPSON Status Monitor 3 is enabled." Below this, there is a label "Number of Sheets" and a text input field containing the number "7". At the bottom of the dialog box, there are three buttons: "OK", "Cancel", and "Help". The "OK" button is highlighted with a blue dashed border.

5. After checking the number of sheets fed into the printer, click **OK** to close the window.

**Note:** The number of sheets is displayed only when Epson Status Monitor 3 is enabled.

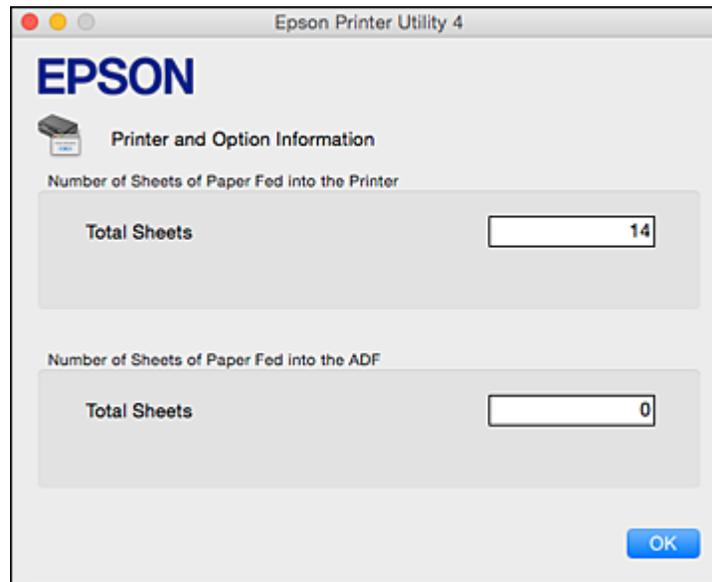
**Parent topic:** [Checking the Number of Sheets](#)

## Checking the Sheet Counter - OS X

You can check the number of sheets of paper that have fed through the product by checking the sheet counter.

1. In the Apple menu or the Dock, select **System Preferences**. Select **Print & Fax**, **Print & Scan**, or **Printers & Scanners**, select your product, and select **Options & Supplies**. Select **Utility** and select **Open Printer Utility**.
2. Select **Printer and Option Information**.

You see this window:



3. After checking the number of sheets fed into the printer, click **OK** to close the window.

**Parent topic:** [Checking the Number of Sheets](#)

---

# Cleaning and Transporting Your Product

See these sections if you need to clean or transport your product.

[Cleaning Your Product](#)

[Transporting Your Product](#)

## Cleaning Your Product

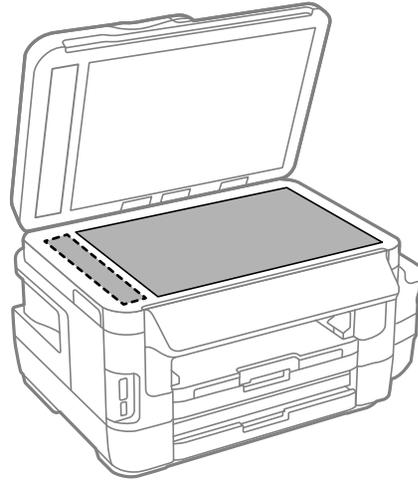
To keep your product working at its best, you should clean it several times a year.

**Caution:** Do not use a hard brush, alcohol, or paint thinner to clean the product or you may damage it. Do not use oil or other lubricants inside the product or let water get inside it. Close the rear paper feed slot when you are not using it, to keep out dust.

1. Turn off the product.
2. Unplug the power cable.
3. Disconnect any connected cables.
4. Remove all the paper from the product.
5. Clean the outer case and control panel with a soft, dry cloth. Do not use liquid or chemical cleansers.
6. Clean the paper cassette(s) using a soft brush.

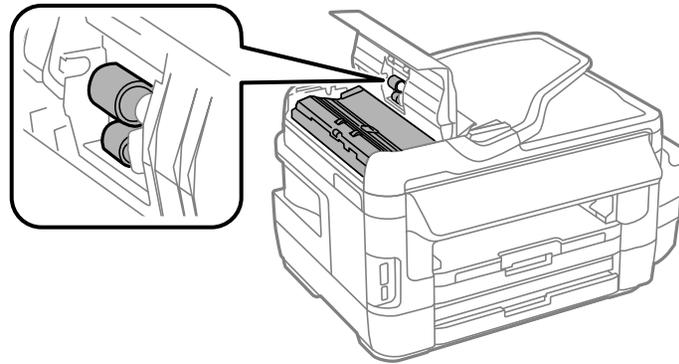
7. Clean the scanner glass and the glass area on the left with a soft, lint-free cloth (microfiber is recommended), moistened with a little glass cleaner.

**Caution:** Do not spray glass cleaner directly on the glass and do not press the glass surface with any force.



**Note:** If lines appear on the printout or in scanned images, carefully clean the scanner glass on the left.

8. Open the ADF cover and use a soft, dry, lint-free cloth (microfiber is recommended), to clean the rollers and the interior of the ADF.



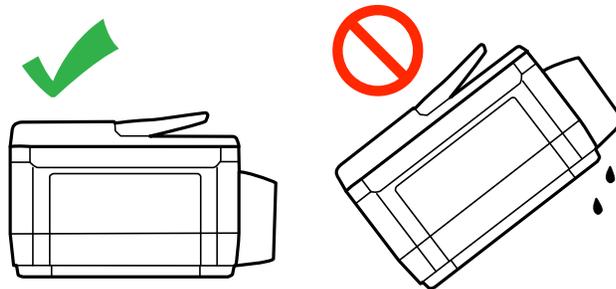
Parent topic: [Cleaning and Transporting Your Product](#)

## Transporting Your Product

If you need to store your product or transport it some distance, prepare it for transportation as described here.

**Caution:** During transportation and storage, follow these guidelines:

- Avoid tilting the product, placing it vertically, or turning it upside down; otherwise ink may leak.



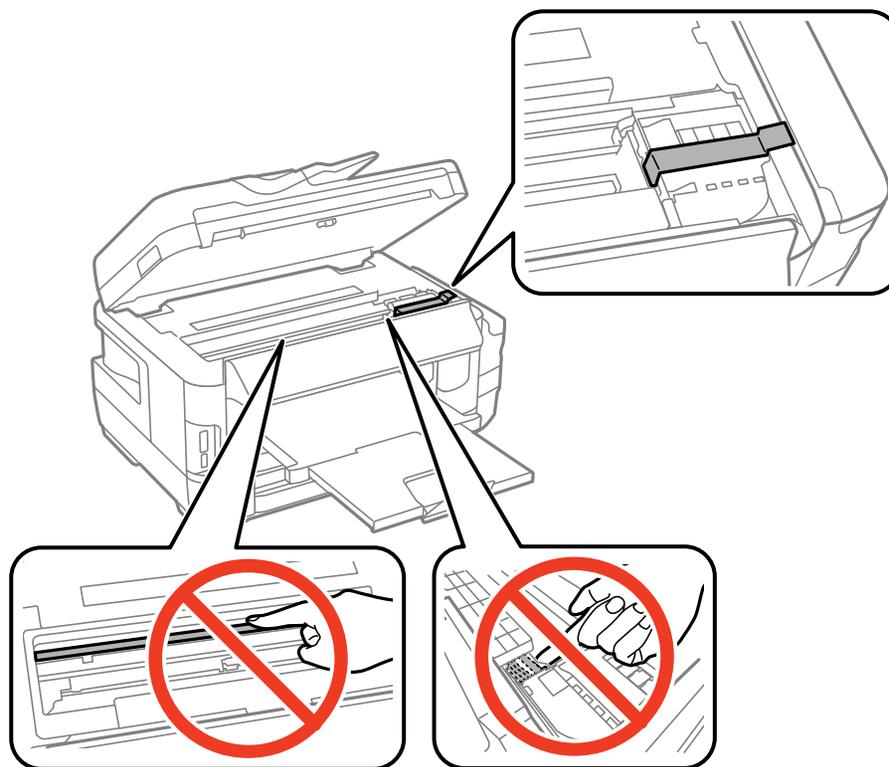
- When storing or transporting an ink bottle after removing its seal, do not tilt the bottle and do not subject it to impacts or temperature changes. Otherwise, ink may leak even if the cap on the ink bottle

is tightened securely. Be sure to keep the ink bottle upright when tightening the cap, and take measures to prevent ink from leaking when transporting the ink bottles.

- Do not put opened ink bottles in the box with product.

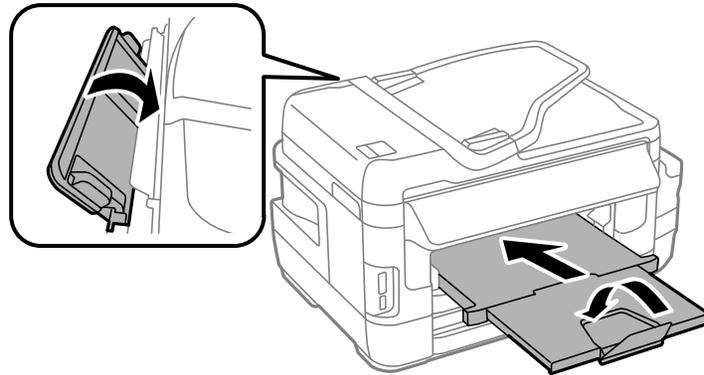
**Note:** Before storing your product for a long period, replace low, expended, or expired ink to help prevent the print head from drying out. Store your product in a cool, dry place.

1. Turn off the product.
2. Lift up the scanner unit and check to see if the print head is in the far right position (the home position). If not, turn on the product, wait for the print head to move to the far right, then turn the product off again.
3. Secure the print head to the case with tape.

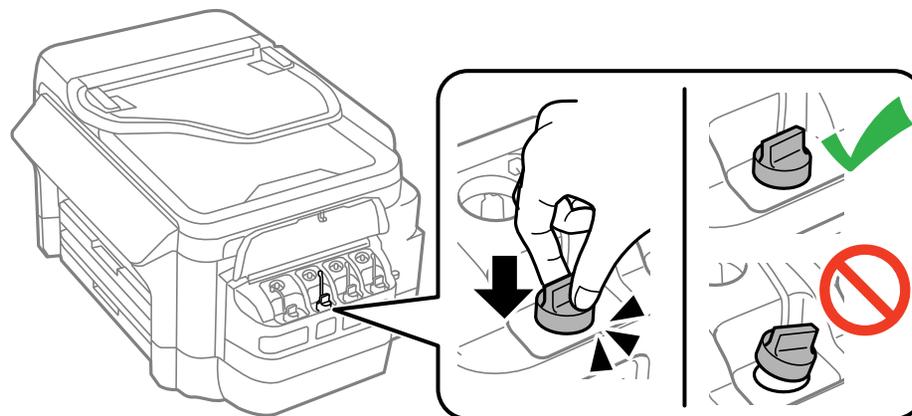


**Caution:** Do not touch the white flat cable, translucent part, or ink tubes inside the product; otherwise, you may damage your product.

4. Lower the scanner unit.
5. Remove all the paper from the product.
6. Close the output tray and rear feed slot, if necessary.



7. Unplug the power cable.
8. Disconnect any connected cables.
9. Open the ink tank unit cover and check to make sure that the ink tank caps are installed securely.



10. Place the product in its original packaging materials, if possible, or use equivalent cushioning around the product.

Be sure to remove the tape from the print head before turning on your product. If print quality has declined when you print again, clean and align the print head.

**Parent topic:** [Cleaning and Transporting Your Product](#)

**Related concepts**

[Print Head Cleaning](#)

[Print Head Alignment](#)

---

# Solving Problems

Check these sections for solutions to problems you may have using your product.

[Checking for Software Updates](#)

[Product Status Messages](#)

[Status Menu Error Codes](#)

[Running a Product Check](#)

[Resetting Control Panel Defaults](#)

[Solving Setup Problems](#)

[Solving Network Problems](#)

[Solving Copying Problems](#)

[Solving Paper Problems](#)

[Solving Problems Printing from a Computer](#)

[Solving Page Layout and Content Problems](#)

[Solving Print Quality Problems](#)

[Message Appears Prompting You to Reset Ink Levels](#)

[Solving Scanning Problems](#)

[Solving Scanned Image Quality Problems](#)

[Solving Faxing Problems](#)

[Solving Memory Card Problems](#)

[Uninstall Your Product Software](#)

[Where to Get Help](#)

## Checking for Software Updates

Periodically, it's a good idea to check Epson's support website for free updates to your product software. Visit the driver download site at ([U.S. downloads](#) or [Canadian downloads](#)).

- **Windows:** Your printer software automatically checks for updates. You can also manually update the software by selecting **Software Update** here:
  - Accessing the Windows Desktop and right-clicking the product icon in the Windows taskbar
  - On the **Maintenance** tab in the printer settings window

You can also update the software by selecting **EPSON Software Updater** in the **EPSON** or **EPSON Software** program group, accessible by the **Start** button, or on the **Start** or **Apps** screens, depending on your version of Windows.

- **OS X:** You can manually update the software by opening the **Applications > Epson Software** folder and selecting **EPSON Software Updater**.

Parent topic: [Solving Problems](#)

## Product Status Messages

You can often diagnose problems with your product by checking the messages on its LCD screen. You can also check for errors by pressing the **i Status** button to display the Status Menu.

**Note:** If the screen is dark, press the screen to wake the product from sleep mode.

LCD screen message	Condition/solution
Paper jam	If paper is jammed in the product, follow the instructions in this guide to remove the jammed paper from the indicated area.
Printer error. Turn the power off and on again. For details, see your documentation.	A serious error has occurred. Turn the product off and then back on again. If the error continues, check for a paper jam. If there is no paper jam, contact Epson for support.
Maintenance box is at the end of its service life. You need to replace it.	You must replace the maintenance box to continue printing.
No dial tone detected.	Make sure the phone cable is connected correctly and the phone line works. If you connected the product to a PBX (Private Branch Exchange) phone line or Terminal Adapter, turn off the <b>Dial Tone Detection</b> setting.
Combination of IP address and subnet mask is invalid. See your documentation.	There is a problem with the network connection to your product.
Recovery mode	An error has occurred during firmware updating. Connect your product using a USB cable and try downloading the Firmware Update from Epson's support website. If you still need help, contact Epson for support.

Parent topic: [Solving Problems](#)

### Related references

[Paper Jam Problems Inside the Product](#)  
[Paper Jam Problems in the Paper Cassette](#)  
[Paper Jam Problems in the Duplexer \(Rear Cover\)](#)  
[Where to Get Help](#)

### Related tasks

[Checking for Software Updates](#)  
[Selecting Advanced Fax Settings](#)  
[Connecting a Telephone or Answering Machine](#)

### Related topics

[Refilling Ink](#)  
[Loading Paper](#)  
[Wi-Fi or Wired Networking](#)

## Status Menu Error Codes

If a job does not complete successfully, you can check the error code. Press the **i Status** button, select **Job History**, and locate the incomplete job. Select the job to display the error code and additional information.

Code	Condition/solution
001	The product was turned off by a power failure.
109	The received fax was already deleted.
110	The job was printed 1-sided because the loaded paper does not support 2-sided printing.
201	The product's memory is full. You can send pages individually or print received faxes and then delete them to free up memory space.
202	The line was disconnected by the recipient's fax machine. Wait a moment, then try again.
203	The product cannot detect a dial tone. Make sure the phone cable is connected correctly and the phone line works. If you connected the product to a PBX (Private Branch Exchange) phone line or Terminal Adapter, turn off the <b>Dial Tone Detection</b> setting.
204	The recipient's fax machine is busy. Wait a moment, then try again.

<b>Code</b>	<b>Condition/solution</b>
205	The recipient's fax machine does not answer. Wait a moment, then try again.
206	The phone cable is incorrectly connected to the product's <b>LINE</b> and <b>EXT</b> ports. Connect the phone cable correctly.
207	The phone cable is not connected. Connect the phone cable.
208	The fax could not be sent to some of the specified recipients. Print a fax log to check which recipients failed to receive the fax. You may be able to resend a fax from Job Monitor in the Status Menu.
301 401	There is not enough storage space available on the external memory device. Clear space on the device or use a different device.
302 402	The external memory device is write-protected; disable write protection.
303	No folder is available for saving the scanned file. Create a folder or use a different memory device.
304 404	The external memory device has been removed. Reinsert the device.
305 405	An error occurred while saving.
306 315 327	The product's memory is full. Wait until other ongoing jobs are finished.
331	A communication error occurred while acquiring the destination list. Make sure the product is connected to the network correctly. Reduce the number of documents.
332	There is not enough space available for saving the scanned files in the specified folder.
333	The destination could not be found because the destination information has been uploaded to the server before sending the scanned data. Select the destination again.
334	An error occurred while sending the scanned data.
341	A communication error has occurred. Make sure the product is connected to the computer or network correctly. Make sure you have installed Epson Event Manager.

**Parent topic:** [Solving Problems](#)

**Related tasks**

[Connecting a Telephone or Answering Machine](#)

[Viewing a Fax on the LCD Screen](#)

[Selecting Advanced Fax Settings](#)

[Printing Fax Reports](#)

**Related topics**

[Sending Faxes](#)

[Wi-Fi or Wired Networking](#)

## Running a Product Check

Running a product check helps you determine if your product is operating properly.

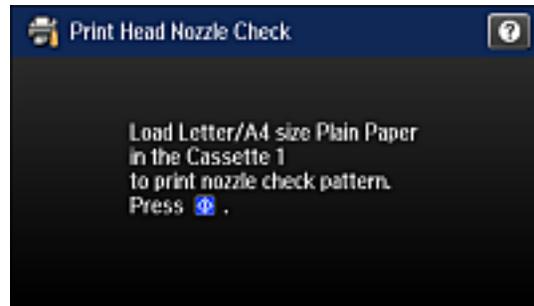
1. Disconnect any interface cables connected to your product.
2. Load a few sheets of plain paper in Cassette 1.
3. Press the  home button, if necessary.
4. Select  **Setup**.
5. Select **Maintenance**.

You see this screen:



6. Select **Print Head Nozzle Check**.

You see a screen like this:



7. Press the **Color** button.  
The nozzle pattern prints.
8. Do one of the following, depending on the results of the product check:
  - If the page prints and the nozzle check pattern is complete, the product is operating properly. Any operation problem you may have could be caused by your computer, cable, software, or selected settings. Check the other solutions in this book or try uninstalling and reinstalling your printer software.
  - If the page prints but the nozzle check pattern has gaps, clean or align the print head.
  - If the page does not print, the product may have a problem. Check the other solutions in this manual. If they do not work, contact Epson.

**Parent topic:** [Solving Problems](#)

**Related concepts**

[Print Head Cleaning](#)

[Print Head Alignment](#)

[Uninstall Your Product Software](#)

**Related references**

[Where to Get Help](#)

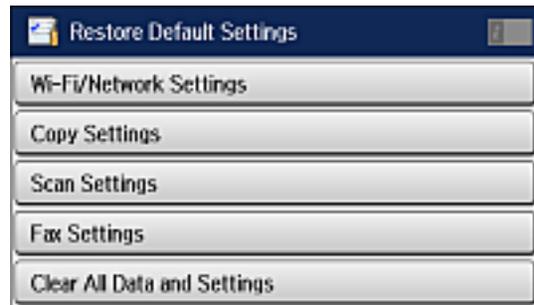
## Resetting Control Panel Defaults

If you have a problem with settings on the product control panel, you can reset them to their factory defaults. You can choose which settings to reset or reset them all.

**Note:** This setting can be locked by an administrator. If you cannot access or change this setting, contact your administrator for assistance.

1. Press the  home button, if necessary.
2. Select  **Setup**.
3. Scroll down and select **System Administration**. Enter the administrator password, if necessary.
4. Scroll down and select **Restore Default Settings**.

You see this screen:



5. Select one of these options:
  - **Wi-Fi/Network Settings:** Resets all network settings.
  - **Copy Settings:** Resets all settings for copying.
  - **Scan Settings:** Resets all settings for scanning.
  - **Fax Settings:** Resets all settings for faxing.
  - **Clear All Data and Settings:** Resets all control panel settings and contacts.

You see a confirmation screen.

6. Select **Yes** to reset the selected settings. (Select **No** if you want to cancel the operation.)

**Parent topic:** [Solving Problems](#)

## Solving Setup Problems

Check these sections if you have problems while setting up your product.

[Noise After Filling the Ink](#)

## [Software Installation Problems](#)

**Parent topic:** [Solving Problems](#)

### **Noise After Filling the Ink**

If you hear noises from your product after filling the ink tanks with ink, check these explanations:

- The first time you fill the tanks with ink, the product must charge its print head. Wait until charging finishes before you turn off the product, or it may charge improperly and use excess ink the next time you turn it on.
- If the product's print head stops moving or making noise, and the charging process has not finished after approximately 20 minutes, turn off your product. Turn it back on and check to see if charging is still in progress. If it is still in progress, contact Epson for help.

**Parent topic:** [Solving Setup Problems](#)

### **Software Installation Problems**

If you have problems while installing your product software, try these solutions:

- Make sure your product is turned on and any necessary cables are securely connected at both ends. If you still have problems installing software, disconnect the cable and carefully follow the instructions on the *Start Here* sheet. Also make sure your system meets the requirements for your operating system.
- Close any other programs, including screen savers and virus protection software, and install your product software again.
- In Windows, make sure your product is selected as the default printer and the correct port is shown in the printer properties.
- If you see any error message or your software does not install correctly in Windows, you may not have software installation privileges. Contact your System Administrator.

**Parent topic:** [Solving Setup Problems](#)

#### **Related concepts**

[Uninstall Your Product Software](#)

#### **Related references**

[Windows System Requirements](#)

[OS X System Requirements](#)

### **Solving Network Problems**

Check these solutions if you have problems setting up or using your product on a network.

**Note:** Breakdown or repair of this product may cause loss of fax and network data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your fax and network data and settings.

[Product Cannot Connect to a Wireless Router or Access Point](#)

[Network Software Cannot Find Product on a Network](#)

[Product Does Not Appear in OS X Printer Window](#)

[Cannot Print Over a Network](#)

[Cannot Scan Over a Network](#)

**Parent topic:** [Solving Problems](#)

## Product Cannot Connect to a Wireless Router or Access Point

If your product has trouble finding or connecting to a wireless router or access point, try these solutions:

- If you are connecting the product via Wi-Fi Protected Setup (WPS) and the Wi-Fi icon on your product's LCD screen is not lit or does not appear, make sure you select one of the WPS options from the product control panel within 2 minutes of pressing the WPS button on your router.
- Make sure to place your product within contact range of your 2.4 GHz router or access point. Avoid placing your product near a microwave oven, 2.4 GHz cordless phone, or large metal object, such as a filing cabinet.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. If your router uses a single network name (SSID) for both the 2.4 GHz and 5 GHz band, give each band its own network name (SSID) instead, such as Home Network 2.4 GHz and Home Network 5 GHz. See your router documentation or contact your internet service provider for instructions.

- Verify that your router or access point is operating correctly by connecting to it from your computer or another device.
- You may need to disable the firewall and any anti-virus software on your wireless router or access point.
- Check to see if access restrictions, such as MAC address filtering, are set on the router or access point. If access restrictions are set, add your product's MAC address to your router's address list. To obtain your product's MAC address, print a network status sheet. Then follow the instructions in your router or access point documentation to add the address to the list.
- If your router or access point does not broadcast its network name (SSID), follow the instructions that came with your product to enter your wireless network name manually.

- If your router or access point has security enabled, determine the kind of security it is using and any required password or passphrase for connection. Then make sure to enter the exact WEP key or WPA passphrase correctly.
- Check if your computer is restricting the available wireless channels. If so, verify that your wireless access point is using one of the usable channels and change to a usable channel, if necessary.
- If you are using a Wi-Fi Direct connection that suddenly disconnects, the Wi-Fi direct password on your device may have been changed. If necessary, delete the existing **DIRECT-xxxxxxx** connection settings from your device and enter a new password. See your device documentation for instructions.
- If you connected your product to a Windows computer using Wi-Fi Direct and it automatically selected Access Point Mode, you may have trouble accessing a low-priority Internet connection. Check the network connection or adapter settings in the Windows Control Panel and set the **Internet metric** setting to **100** for your version of the Internet Protocol.

**Parent topic:** [Solving Network Problems](#)

**Related concepts**

[Wi-Fi Direct Mode Setup](#)

**Related tasks**

[Selecting Wireless Network Settings from the Control Panel](#)

[Printing a Network Status Sheet](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

## Network Software Cannot Find Product on a Network

If EpsonNet Setup cannot find your product on a network, try these solutions:

- Make sure your product is turned on and connected to your network. Verify connection using your product control panel.
- Check if your network name (SSID) contains non-ASCII characters. Your product cannot display non-ASCII characters.
- Make sure your product is not connected to a guest network.
- If necessary, reinstall your product software and try running EpsonNet Setup again:
  1. Reset your product's network settings to their factory defaults.
  2. Windows only: uninstall your product software.
  3. Initialize your router following the instructions in your router documentation.

**Note:** If you are reading these instructions online, you will lose your Internet connection when you initialize your router, so note the next step before initializing it.

4. Download your product software from the Epson website using the instructions on the *Start Here* sheet.
- If you have replaced your router, reinstall your product software to connect to the new router.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. If your router uses a single network name (SSID) for both the 2.4 GHz and 5 GHz band, give each band its own network name (SSID) instead, such as Home Network 2.4 GHz and Home Network 5 GHz. See your router documentation or contact your internet service provider for instructions.

**Parent topic:** [Solving Network Problems](#)

**Related concepts**

[Uninstall Your Product Software](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

## Product Does Not Appear in OS X Printer Window

If your product does not appear in the OS X printer window, try these solutions:

- Turn your product off, wait 30 seconds, then turn it back on again.
- If you are connecting the product via Wi-Fi Protected Setup (WPS) and the Wi-Fi icon on your product's LCD screen is not lit, make sure you select one of the WPS options from the product control panel within 2 minutes of pressing the WPS button on your router.
- If you are connecting the product wirelessly via EpsonNet Setup and the Wi-Fi icon does not appear on your LCD screen, make sure your product software was installed correctly. If necessary, reinstall your software.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. If your router uses a single network name (SSID) for both the 2.4 GHz and 5 GHz band, give each band its own network name (SSID) instead, such as Home Network 2.4 GHz and Home Network 5 GHz. See your router documentation or contact your internet service provider for instructions.

**Parent topic:** [Solving Network Problems](#)

## Related tasks

[Uninstalling Product Software - OS X](#)

### Cannot Print Over a Network

If you cannot print over a network, try these solutions:

- Make sure that your product is turned on.
- Make sure you install your product's network software as described in your product documentation.
- Print a network status sheet and verify that the network settings are correct. If the network status is **Disconnected**, check any cable connections and turn your product off and then on again.
- If you are using TCP/IP, make sure the product's IP address is set correctly for your network. If your network does not assign IP addresses using DHCP, set the IP address manually.
- Make sure your computer and product are both using the same wireless network.
- If network printing is slow, print a network status sheet and check the signal strength. If it is poor, place your product closer to your router or access point. Avoid placing your product near a microwave oven, 2.4 GHz cordless phone, or large metal object, such as a filing cabinet.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. See your router documentation for instructions.

- Check to see if your wireless router or access point has an enabled Privacy Separator function that is preventing printing from a device over the network. See your router or access point documentation for instructions on disabling the Privacy Separator function.
- If you are connecting the product via Wi-Fi Protected Setup (WPS) and the Wi-Fi icon on your product's LCD is not lit, make sure you select one of the WPS options from the product control panel within 2 minutes of pressing the WPS button on your router.
- Check your wired LAN router or access point to see if the LED for the port to which your product is connected is on or flashing. If the link LED is off, try the following:
  - Make sure the Ethernet cable is securely connected to your product and to your router, access point, switch, or hub.
  - Try connecting your product to a different port or a different router, access point, switch, or hub.
  - Try connecting with a different Ethernet cable.
  - Try printing to your product from another computer on the network.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. See your router documentation for instructions.

- If you are connecting the product via EpsonNet Setup and the Wi-Fi icon does not appear lit on the LCD, make sure your product software was installed correctly. If necessary, reinstall your software.

**Parent topic:** [Solving Network Problems](#)

**Related concepts**

[Uninstall Your Product Software](#)

**Related tasks**

[Printing a Network Status Sheet](#)

**Related topics**

[Wi-Fi or Wired Networking](#)

## Cannot Scan Over a Network

If you cannot start Epson Scan 2 for scanning over a network, try these solutions:

- If you cannot scan from your product control panel, make sure you restarted your computer after installing the product software. Make sure the Event Manager program is not being blocked by your firewall or security software.

**Note:** If you are using a 5 GHz wireless router, set the router to operate in dual band (2.4 GHz and 5 GHz) mode. If your router uses a single network name (SSID) for both the 2.4 GHz and 5 GHz band, give each band its own network name (SSID) instead, such as Home Network 2.4 GHz and Home Network 5 GHz. See your router documentation or contact your internet service provider for instructions.

- If you are scanning a large original at a high resolution, a network communication error may occur. Try scanning again at a lower resolution.
- If network communication was interrupted while starting Epson Scan 2, exit Epson Scan 2, wait a few seconds, and restart it. If Epson Scan 2 cannot restart, turn off your product, turn it back on, and try restarting Epson Scan 2 again.
- Check the scanner setting and reset the connection if necessary using Epson Scan 2 Utility:

**Windows 10:** Click , select **All apps**, select **EPSON**, and select **Epson Scan 2 Utility**. Make sure your product is selected. If necessary, select the **Other** tab and click **Reset**.

**Windows 8.x:** Navigate to the **Apps** screen, select **EPSON**, and select **Epson Scan 2 Utility**. Make sure your product is selected. If necessary, select the **Other** tab and click **Reset**.

**Windows (other versions):** Click  or **Start > All Programs** or **Programs > EPSON > Epson Scan 2 > Epson Scan 2 Utility**. Make sure your product is selected. If necessary, select the **Other** tab and click **Reset**.

**OS X:** Open the **Applications** folder, click **Epson Software**, and click **Epson Scan 2 Utility**. Make sure your product is selected. If necessary, select the **Other** tab and click **Reset**.

- You may need to disable the firewall and any anti-virus software on your wireless router or access point.

**Note:** With OS X, in addition to scanning with Image Capture, you can download and install Epson Scan 2 scanning software. Epson Scan 2 provides additional image adjustment and photo correction features for enhancing scanned images, and provides an interface for TWAIN-compliant OCR scanning software. To download Epson Scan 2, visit Epson's driver download site ([U.S. downloads](#) or [Canadian downloads](#)).

**Parent topic:** [Solving Network Problems](#)

#### **Related tasks**

[Starting a Scan Using the Epson Scan 2 Icon](#)

[Starting a Scan from a Scanning Program](#)

## **Solving Copying Problems**

Check these solutions if you have problems copying with your product.

[Product Makes Noise, But Nothing Copies](#)

[Product Makes Noise When It Sits for a While](#)

**Parent topic:** [Solving Problems](#)

### **Product Makes Noise, But Nothing Copies**

If your product makes a noise, but nothing copies, try these solutions:

- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- If the nozzle check page does not print, but the product's power is on, make sure your product software is installed correctly.
- Make sure your product is level (not tilted).

**Parent topic:** [Solving Copying Problems](#)

### **Related concepts**

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

## **Product Makes Noise When It Sits for a While**

Your product is performing routine maintenance. This is normal.

**Parent topic:** [Solving Copying Problems](#)

## **Solving Paper Problems**

Check these sections if you have problems using paper with your product.

[Paper Feeding Problems](#)

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Paper Cassette](#)

[Paper Jam Problems in the Duplexer \(Rear Cover\)](#)

[Document Jams in the Automatic Document Feeder](#)

[Paper Ejection Problems](#)

**Parent topic:** [Solving Problems](#)

## **Paper Feeding Problems**

If you have problems feeding paper, try these solutions:

- If paper does not feed for printing, remove it from the rear feed slot or cassette. Reload it, then adjust the edge guides. Make sure the paper stack is not above the tab on the edge guides inside the cassette. Make sure to load only one sheet at a time in the rear feed slot.
- Be sure to insert the paper cassette all the way into your product.
- If multiple pages feed at once, remove the paper, fan the edges to separate the sheets, and reload it.
- Do not load more than the recommended number of sheets.
- Make sure your paper meets the specifications for your product.
- If paper jams when you print on both sides of the paper, try loading fewer sheets.
- For best results, follow these guidelines:
  - Use new, smooth, high-quality paper that is not curled, creased, old, too thin, or too thick.
  - Load paper in the cassette printable side down.

- Do not load binder paper with holes in the cassette.
- Follow any special loading instructions that came with the paper.

**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper Loading Capacity](#)

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Paper Cassette](#)

[Paper Jam Problems in the Duplexer \(Rear Cover\)](#)

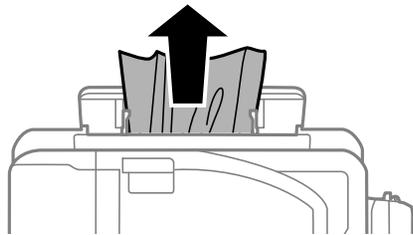
**Related topics**

[Loading Paper](#)

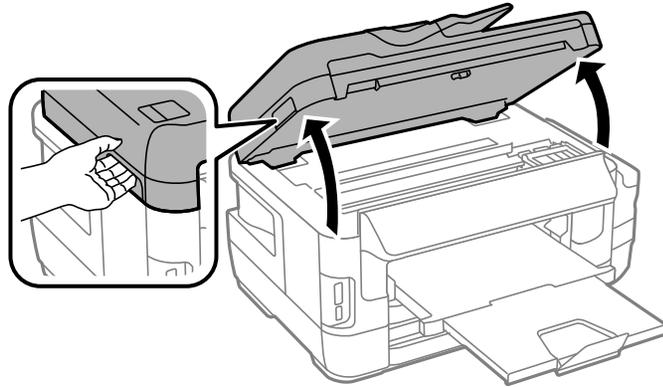
## **Paper Jam Problems Inside the Product**

If paper has jammed inside the product, follow the steps here to clear the jam.

1. Cancel the print job, if necessary.
2. Remove any jammed paper from the rear paper feed slot.

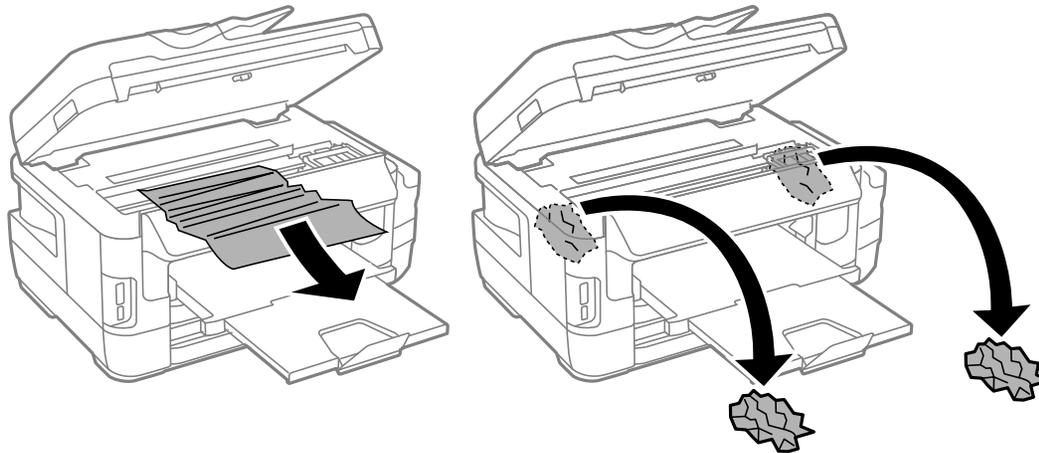


3. Lift the scanner unit.



**Caution:** Do not touch the flat white cable inside the printer.

4. Remove any paper inside, including torn pieces.



5. Close the scanner unit.

6. Follow the prompts on the LCD screen to clear any error messages. If you still see a paper jam message, check the other paper jam solutions.

**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper Jam Problems in the Paper Cassette](#)

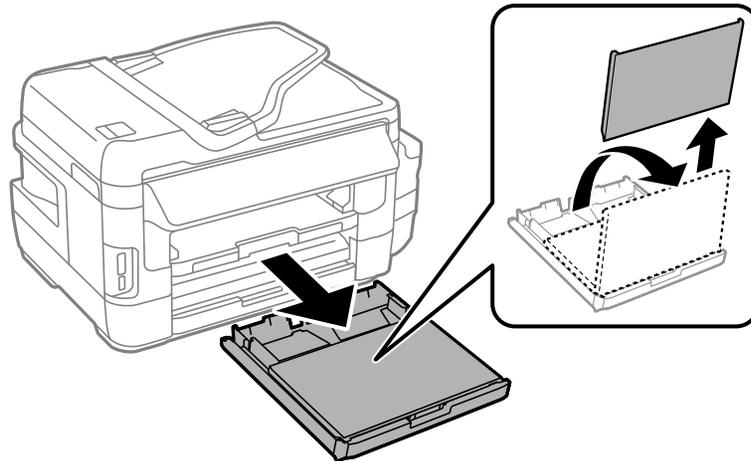
[Paper Jam Problems in the Duplexer \(Rear Cover\)](#)

[Document Jams in the Automatic Document Feeder](#)

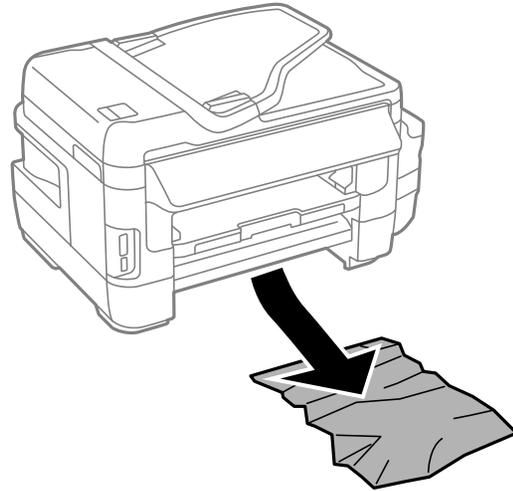
## Paper Jam Problems in the Paper Cassette

If paper has jammed in a paper cassette, follow the steps here to clear the jam.

1. Cancel the print job, if necessary.
2. Pull out the paper cassette, remove the paper cassette cover, then carefully remove any jammed paper.



3. Carefully remove any paper jammed inside the product.



4. Gently insert the paper cassette.
5. Follow the prompts on the LCD screen to clear any error messages. If you still see a paper jam message, check the other paper jam solutions.

**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Duplexer \(Rear Cover\)](#)

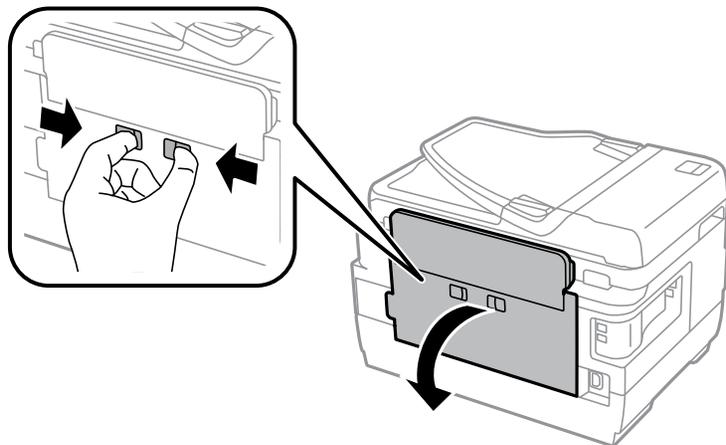
[Document Jams in the Automatic Document Feeder](#)

### **Paper Jam Problems in the Duplexer (Rear Cover)**

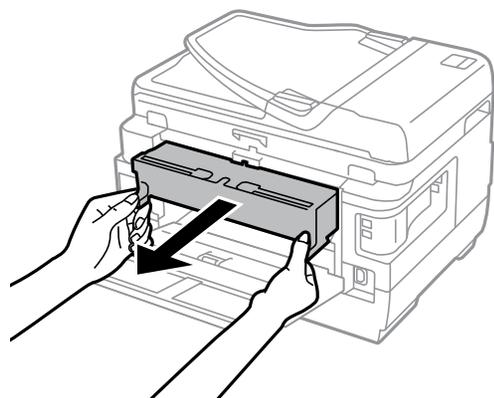
If paper has jammed in the duplexer (rear cover), follow the steps here to clear the jam.

1. Cancel the print job, if necessary.

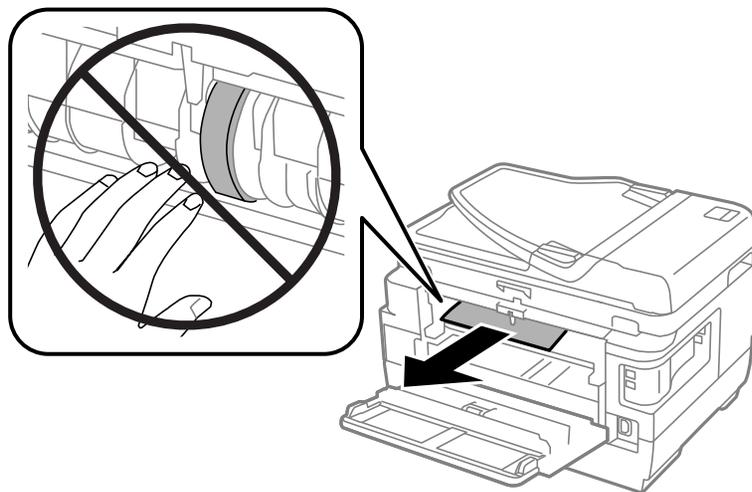
2. Press the tabs and open the rear cover.



3. Remove the duplexer.

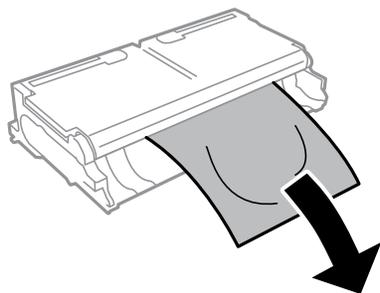


4. Carefully remove any jammed paper.

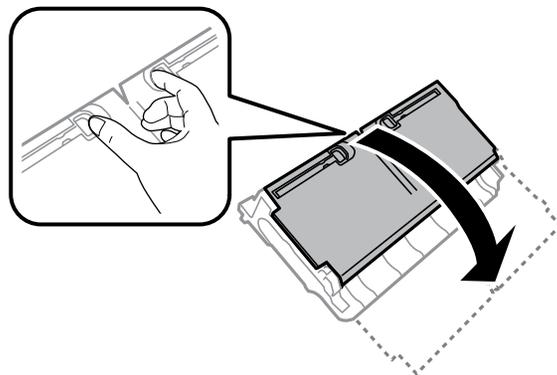


**Note:** Do not touch the paper rollers.

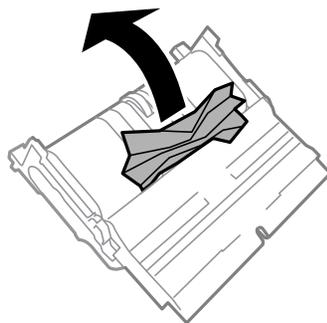
5. Remove any jammed paper from the duplexer.



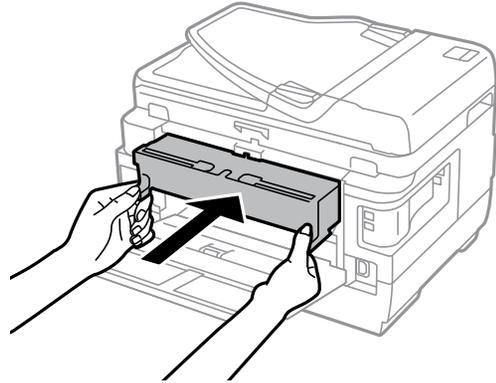
6. Open the duplexer.



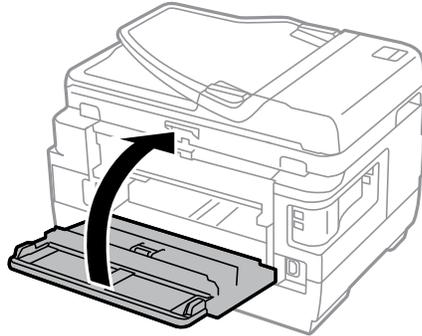
7. Carefully remove any jammed paper stuck inside.



8. Reinstall the duplexer.



9. Close the rear cover.



10. Follow the prompts on the LCD screen to clear any error messages. If you still see a paper jam message, check the other paper jam solutions.

**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper Jam Problems in the Paper Cassette](#)

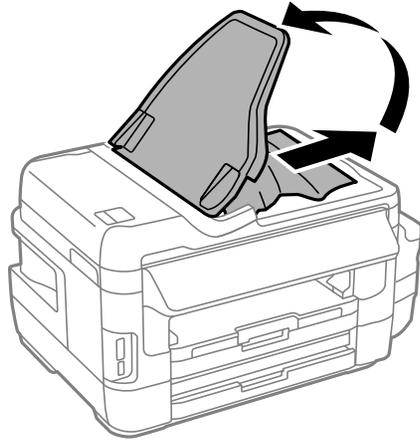
[Paper Jam Problems Inside the Product](#)

[Document Jams in the Automatic Document Feeder](#)

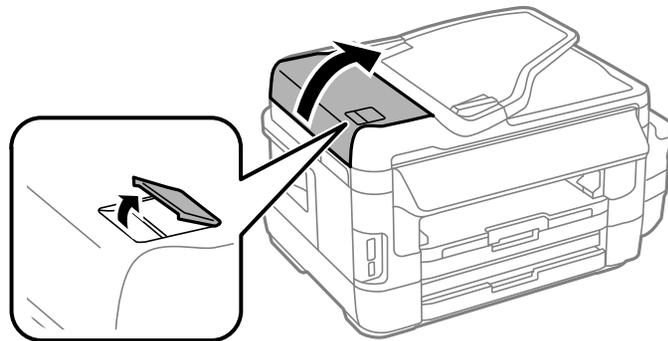
## Document Jams in the Automatic Document Feeder

If you have problems with document jams in the automatic document feeder (ADF), follow the steps here to clear the jam.

1. Cancel the print job, if necessary.
2. Remove your originals from the ADF.
3. Raise the ADF input tray and remove the jammed paper.

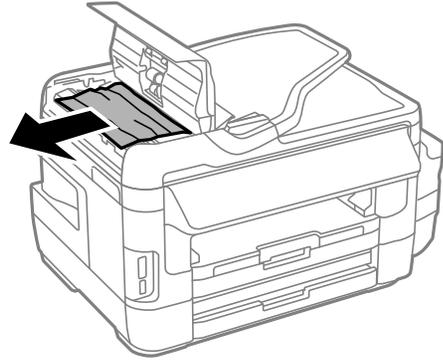


4. Lift up the ADF cover latch and open the ADF cover.

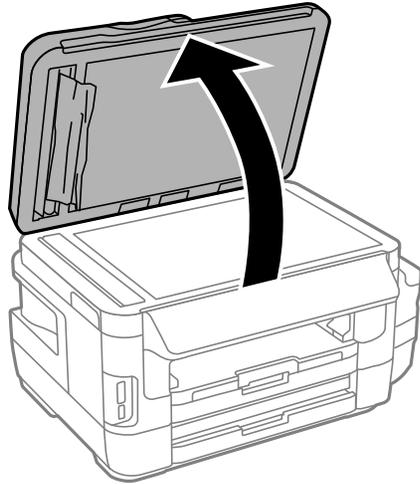


**Caution:** Make sure you open the ADF cover before removing any jammed pages. Otherwise the product may be damaged.

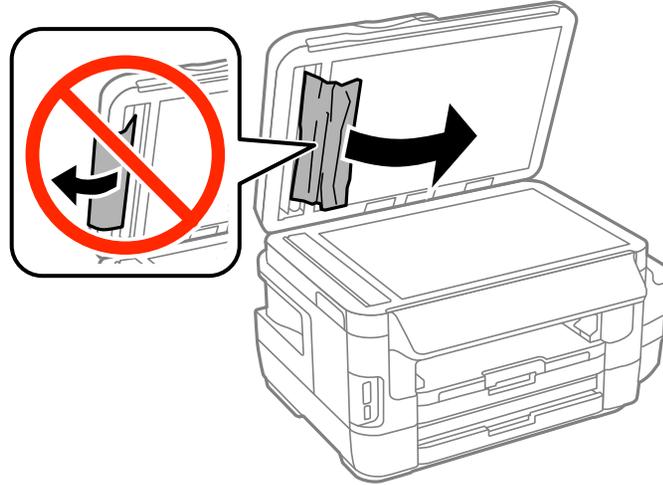
5. Carefully remove any jammed pages.



6. Close the ADF cover, then open the document cover.



7. Carefully remove any jammed pages in the direction shown.



8. Close the document cover.

9. Reload your originals.

**Caution:** Make sure you do not load the ADF beyond its capacity for your paper size. Also make sure your originals are not bent, folded, or curled and do not have tape, staples, or other materials that could obstruct the feeder.

10. Follow the prompts on the LCD screen to clear any error messages. If you still see a paper jam message, check the other paper jam solutions.

**Parent topic:** [Solving Paper Problems](#)

**Related references**

[Paper Jam Problems in the Paper Cassette](#)

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Duplexer \(Rear Cover\)](#)

## Paper Ejection Problems

If you have problems with paper ejecting properly, try these solutions:

- If paper does not eject fully, you may have set the wrong paper size. Cancel printing to eject the paper. Select the correct paper size when you reprint.
- If paper is wrinkled when it ejects, it may be damp or too thin. Load new paper and be sure to select the correct paper type setting when you reprint.

**Parent topic:** [Solving Paper Problems](#)

### Related references

[Paper Jam Problems Inside the Product](#)

[Paper Jam Problems in the Paper Cassette](#)

[Paper Jam Problems in the Duplexer \(Rear Cover\)](#)

[Paper Type Settings - Printer Software](#)

[Paper Type Settings - Control Panel](#)

### Related topics

[Loading Paper](#)

## Solving Problems Printing from a Computer

Check these sections if you have problems while printing from your computer.

[Nothing Prints](#)

[Product Icon Does Not Appear in Windows Taskbar](#)

[Printing is Slow](#)

**Parent topic:** [Solving Problems](#)

## Nothing Prints

If you have sent a print job and nothing prints, try these solutions:

- Make sure your product is turned on.
- Make sure any interface cables are connected securely at both ends.
- If you connected your product to a USB hub, make sure it is a first-tier hub. If it still does not print, connect your product directly to your computer instead of the hub.
- Run a product check to see if a test page prints. If the test page prints, check to see if your product software is installed correctly.

- In Windows, make sure your product is selected as the default printer.
- In Windows, delete all jobs from the Windows Spooler. Click **Print Queue** on the Maintenance tab in the printer settings window, and cancel and stalled print jobs.

**Parent topic:** [Solving Problems Printing from a Computer](#)

#### **Related tasks**

[Running a Product Check](#)

## **Product Icon Does Not Appear in Windows Taskbar**

If you do not see your product icon in the Windows taskbar, first try restarting your computer. If that does not work, try this solution:

1. Do one of the following:
  - **Windows 10:** Right-click  and select **Control Panel > Hardware and Sound > Devices and Printers**.
  - **Windows 8.x:** Navigate to the **Apps** screen and select **Control Panel > Hardware and Sound > Devices and Printers**.
  - **Windows 7:** Click  and select **Devices and Printers**.
  - **Windows Vista:** Click , select **Control Panel**, and click **Printer** under **Hardware and Sound**.
  - **Windows XP:** Click **Start** and select **Printers and Faxes**. (Or open the **Control Panel**, select **Printers and Other Hardware**, if necessary, and **Printers and Faxes**.)
2. Right-click your product name, select **Printing Preferences**, and select your product name again if necessary.
3. Click the **Maintenance** tab.
4. Click the **Monitoring Preferences** button.
5. Click the checkbox for the option that adds the shortcut icon to the taskbar.
6. Click **OK** to close the open program windows.

**Parent topic:** [Solving Problems Printing from a Computer](#)

## Printing is Slow

If printing becomes slow, try these solutions:

- Make sure your system meets the requirements for your operating system. If you are printing a high-resolution image, you may need more than the minimum requirements. If necessary, increase your system's memory.
- If you are using Windows 7, close the **Devices and Printers** window before you print.
- If you are using OS X, make sure you download and install the Epson printer driver.
- Make sure **Quiet Mode** is turned off.
- Clear space on your hard drive or run a defragmentation utility to free up existing space.
- Close any programs you are not using when you print.
- If your product is connected to a USB hub, connect it directly to your computer instead.
- If printing becomes slower after printing continuously for a long time, the product may have automatically slowed down to protect the print mechanism from overheating or becoming damaged. Let the product rest with the power on for 30 minutes, then try printing again.

For the fastest printing, select the following settings in your product software:

- Make sure the paper type setting matches the type of paper you loaded.
- Turn on any high speed settings in your product software.
- Select a lower print quality setting.
- Make sure the ink drying time has not been increased for double-sided printing.
- **Windows:** Click the **Maintenance** or **Utility** tab, select **Extended Settings** or **Speed and Progress**, and select the following settings:
  - **Always Spool RAW Datatype**
  - **Page Rendering Mode**
  - **Print as Bitmap**

**Parent topic:** [Solving Problems Printing from a Computer](#)

### Related references

[Paper Type Settings - Printer Software](#)

[Paper Type Settings - Control Panel](#)

[Windows System Requirements](#)

[OS X System Requirements](#)

### Related tasks

[Selecting Basic Print Settings - Windows](#)

[Selecting Extended Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

## Solving Page Layout and Content Problems

Check these sections if you have problems with the layout or content of your printed pages.

[Inverted Image](#)

[Too Many Copies Print](#)

[Blank Pages Print](#)

[Incorrect Margins on Printout](#)

[Incorrect Characters Print](#)

[Incorrect Image Size or Position](#)

[Slanted Printout](#)

**Parent topic:** [Solving Problems](#)

### Inverted Image

If your printed image is inverted unexpectedly, try these solutions:

- Turn off any mirror or inversion settings in your printing application.
- Turn off the **Mirror Image**, **Flip horizontally**, or **Reverse page orientation** settings in your printer software. (This option has different names, depending on your operating system version.)

**Parent topic:** [Solving Page Layout and Content Problems](#)

### Related tasks

[Selecting Basic Print Settings - OS X](#)

[Selecting Additional Layout and Print Options - Windows](#)

### Too Many Copies Print

Make sure that the **Copies** setting in your printing program or printer software is not set for multiple copies.

**Parent topic:** [Solving Page Layout and Content Problems](#)

### Related tasks

[Selecting Basic Print Settings - Windows](#)

## Blank Pages Print

If blank pages print unexpectedly, try these solutions:

- Make sure you selected the correct paper size settings in your printing program and printer software.
- If a blank page exists in a document you are printing and you want to skip printing it, select the **Skip Blank Page** setting in your printer software.
- Run a print head nozzle check to see if any of the nozzles are clogged. Then clean the print head, if necessary.
- Make sure your product is selected as the printer in your printing program.

**Parent topic:** [Solving Page Layout and Content Problems](#)

### Related concepts

[Print Head Nozzle Check](#)

[Print Head Cleaning](#)

### Related tasks

[Selecting Basic Print Settings - Windows](#)

[Selecting Extended Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

## Incorrect Margins on Printout

If your printed page has incorrect margins, try these solutions:

- Make sure you selected the correct paper size settings in your printing program and printer software.
- Make sure you selected the correct margins for your paper size in your printing program.
- Make sure your paper is positioned correctly for feeding into the printer.

You can use the preview option in your printer software to check your margins before you print.

**Parent topic:** [Solving Page Layout and Content Problems](#)

### Related tasks

[Selecting Basic Print Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

### Related topics

[Loading Paper](#)

## Incorrect Characters Print

If incorrect characters appear in your prints, try these solutions before reprinting:

- Make sure any cables are securely connected at both ends.
- In Windows, delete all jobs from the Windows Spooler. Click **Print Queue** on the Maintenance tab in the printer settings window, and cancel any stalled print jobs.
- If your product is connected to a USB hub, connect it directly to your computer instead.
- If incorrect characters still appear in your prints, try connecting your product using a different cable.

**Parent topic:** [Solving Page Layout and Content Problems](#)

## Incorrect Image Size or Position

If your printed image is the wrong size or in the wrong position, try these solutions:

- Make sure you selected the correct paper size and layout settings in your printing program and printer software.
- Make sure you selected the correct paper size on the control panel.
- Make sure your paper is positioned correctly for feeding into the printer.
- Clean the scanner glass and document cover.

You can use the preview option in your printer software to check your margins before you print.

**Parent topic:** [Solving Page Layout and Content Problems](#)

### Related tasks

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Basic Print Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Page Setup Settings - OS X](#)

## Slanted Printout

If your printouts are slanted, try these solutions:

- Slide the edge guides against the edges of the paper.
- Select a higher print quality setting in your printer software.
- Turn off any high speed settings in your product software.
- Align the print head.

- Make sure the product is not printing while tilted or at an angle.

**Parent topic:** [Solving Page Layout and Content Problems](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

**Related topics**

[Loading Paper](#)

## Solving Print Quality Problems

Check these sections if your printouts have problems with print quality, but your image looks fine on your computer screen.

[White or Dark Lines in Printout](#)

[Blurry or Smearred Printout](#)

[Faint Printout or Printout Has Gaps](#)

[Grainy Printout](#)

[Incorrect Colors](#)

**Parent topic:** [Solving Problems](#)

### White or Dark Lines in Printout

If you notice white or dark lines in your prints (also called banding), try these solutions before you reprint:

- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- Make sure the paper type setting matches the type of paper you loaded.
- Make sure you loaded the printable side of the paper correctly for your product.
- Turn off any high speed settings in your product software.
- Align the print head.
- You may need to refill the ink. Visually check the ink levels.
- If you have not used the product for a long time, run the Power Ink Flushing utility.

**Note:** Flushing the ink tubes replaces all the ink inside the tubes, so flush the ink only if you cannot improve print quality by other means. See the ink flushing section for details.

**Parent topic:** [Solving Print Quality Problems](#)

**Related concepts**

[Print Head Alignment](#)

[Print Head Nozzle Check](#)

[Power Ink Flushing](#)

[Print Head Cleaning](#)

**Related references**

[Paper Type Settings - Printer Software](#)

[Paper Type Settings - Control Panel](#)

**Related tasks**

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Printing Preferences - OS X](#)

**Related topics**

[Loading Paper](#)

[Refilling Ink](#)

## Blurry or Smearred Printout

If your printouts are blurry or smearred, try these solutions:

- Make sure your paper is not damp, curled, old, or loaded incorrectly in your product.
- Use a support sheet with special paper, or load special paper one sheet at a time.
- Make sure your paper meets the specifications for your product.
- Use Epson papers to ensure proper saturation and absorption of genuine Epson inks.
- Make sure the paper type setting in your product software matches the type of paper you loaded.
- Make sure you loaded the printable side of the paper correctly for your product.
- If you are printing on thick paper or envelopes, make sure you select the appropriate settings. In Windows, you can also try selecting **Short Grain Paper** in Extended Settings.
- Remove each sheet from the output tray as it is printed.
- Avoid handling printouts on glossy paper right after printing to allow the ink to set.
- If you print on both sides of a sheet of paper, smudges may appear on the reverse side of heavily saturated or dark images. If one side of a sheet will contain a lighter image or text, print that side first. Adjust the **Print Density** and/or **Increase Ink Drying Time** settings.

- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- Align the print head.
- Clean the paper path.
- If you have not used the product for a long time, run the Power Ink Flushing utility.

**Note:** Flushing the ink tubes replaces all the ink inside the tubes, so flush the ink only if you cannot improve print quality by other means. See the ink flushing section for details.

**Note:** Your product will not operate properly while tilted at an angle. Place it on a flat, stable surface that extends beyond the base of the product in all directions.

**Parent topic:** [Solving Print Quality Problems](#)

**Related concepts**

[Print Head Alignment](#)

[Print Head Cleaning](#)

**Related references**

[Available Epson Papers](#)

[Paper Specifications](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Double-sided Printing Settings - Windows](#)

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Double-sided Printing Settings - OS X](#)

[Selecting Printing Preferences - OS X](#)

[Cleaning the Paper Guide](#)

**Related topics**

[Loading Paper](#)

## Faint Printout or Printout Has Gaps

If your printouts are faint or have gaps, try these solutions:

- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- The ink levels may be low. Visually check the ink levels.
- Make sure the paper type setting matches the type of paper you loaded.
- Make sure your paper is not damp, curled, old, or loaded incorrectly in your product.
- Align the print head.
- Clean the paper path.

**Parent topic:** [Solving Print Quality Problems](#)

### **Related concepts**

[Print Head Alignment](#)

[Print Head Cleaning](#)

[Print Head Nozzle Check](#)

### **Related references**

[Paper Type Settings - Printer Software](#)

[Paper Type Settings - Control Panel](#)

### **Related tasks**

[Cleaning the Paper Guide](#)

[Selecting Basic Print Settings - Windows](#)

[Selecting Basic Print Settings - OS X](#)

### **Related topics**

[Loading Paper](#)

[Refilling Ink](#)

## Grainy Printout

If your printouts are grainy, try these solutions:

- Make sure you loaded the printable side of the paper correctly for your product.
- Select a higher print quality setting and turn off any high speed settings in your product software.
- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.

- Align the print head.
- You may need to increase the image resolution or print a smaller size; see your software documentation.

**Note:** Images from the Internet may be low resolution and not result in a high quality printout.

- If you enlarged the image in an image-editing program, you need to increase the resolution setting to retain a high image quality. Increase the resolution by the same amount you increased the image size. For example, if the resolution is 300 dpi (dots per inch) and you will double the image size later, change the resolution setting to 600 dpi.

**Note:** Higher resolution settings result in larger file sizes, which take longer to process and print. Consider the limitations of your computer system when selecting a resolution, and select the lowest possible resolution that produces acceptable quality to keep file sizes manageable.

**Parent topic:** [Solving Print Quality Problems](#)

**Related concepts**

[Print Head Alignment](#)

[Print Head Cleaning](#)

[Print Head Nozzle Check](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Selecting Printing Preferences - OS X](#)

**Related topics**

[Loading Paper](#)

## Incorrect Colors

If your printouts have incorrect colors, try these solutions:

- Make sure the paper type setting matches the paper you loaded.
- Make sure the **Black/Grayscale** or **Grayscale** setting is not selected in your printer software.
- If you selected **Standard-Vivid** (Windows) or **Normal-Vivid** (OS X) as the quality setting in the printer software, try selecting **Standard** (Windows) or **Normal** (OS X) instead.

- Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary.
- The ink levels may be low and you may need to refill the ink. Visually check the ink levels. Also make sure you filled the tanks with the correct colors of ink.
- After you print, the colors in your printout need time to set as the ink dries. During this time, the colors may look different than you expect. To speed up drying time, do not stack your printouts on top of each other.
- Your printed colors can never exactly match your on-screen colors. However, you can use a color management system to get as close as possible. Try using the color management options in your printer software.
- For best results, use genuine Epson ink and paper.
- If you have not used the product for a long time, run the Power Ink Flushing utility.

**Note:** Flushing the ink tubes replaces all the ink inside the tubes, so flush the ink only if you cannot improve print quality by other means. See the ink flushing section for details.

**Parent topic:** [Solving Print Quality Problems](#)

**Related concepts**

[Print Head Cleaning](#)

[Print Head Nozzle Check](#)

[Power Ink Flushing](#)

**Related references**

[Available Epson Papers](#)

**Related tasks**

[Selecting Basic Print Settings - Windows](#)

[Selecting Additional Layout and Print Options - Windows](#)

[Selecting Basic Print Settings - OS X](#)

[Managing Color - OS X](#)

**Related topics**

[Refilling Ink](#)

## Message Appears Prompting You to Reset Ink Levels

If you see a message on the LCD screen prompting you to reset the ink levels, do the following:

1. Refill all of the ink tanks or the ink tanks indicated on the LCD screen all the way to the top.

**Note:** Depending on the operating conditions, you may see the ink reset message even when there is still ink in the tanks.

2. Select the colors that you refilled on the LCD screen.
3. Follow the instructions on the LCD screen to reset the ink levels.

**Note:** The product has a low ink alert system. The accuracy of this system depends on the user refilling the ink tanks correctly. The product cannot directly measure the ink levels in the tanks; instead it estimates the amount of ink remaining by internally monitoring ink usage. The low ink alert system may generate inaccurate messages if the ink tanks are not refilled according to these instructions.

Visually check the ink levels in the product's ink tanks to confirm the actual ink levels. Continued use of the product when the ink is expended could damage the product.

**Parent topic:** [Solving Problems](#)

## Solving Scanning Problems

Check these solutions if you have problems scanning with your product.

[Scanning Software Does Not Operate Correctly](#)  
[Cannot Start Epson Scan 2](#)

**Parent topic:** [Solving Problems](#)

## Scanning Software Does Not Operate Correctly

If your scanning software does not operate correctly, try these solutions:

- Make sure your computer has adequate memory and meets the system requirements for your operating system.
- Make sure your computer is not running in a power-saving mode, such as sleep or standby. If so, wake your system and restart your scanning software.
- If you upgraded your operating system but did not reinstall your scanning software, try reinstalling it.

**Note:** With OS X, in addition to scanning with Image Capture, you can download and install Epson Scan 2 scanning software. Epson Scan 2 provides additional image adjustment and photo correction features for enhancing scanned images, and provides an interface for TWAIN-compliant OCR scanning software. To download Epson Scan 2, visit Epson's driver download site ([U.S. downloads](#) or [Canadian downloads](#)).

**Parent topic:** [Solving Scanning Problems](#)

**Related concepts**

[Uninstall Your Product Software](#)

**Related references**

[Windows System Requirements](#)

[OS X System Requirements](#)

## Cannot Start Epson Scan 2

If you cannot start Epson Scan 2, try these solutions:

- Make sure your product is turned on and any interface cables are securely connected at both ends.
- Make sure Epson Scan 2 is selected as your scanning program.
- Make sure your computer is not running in a power-saving mode, such as sleep or standby. If so, wake your system and restart Epson Scan 2.
- Check the connection setting and test the connection using Epson Scan 2 Utility:

**Windows 10:** Click  and select **All apps**. Select **EPSON**, then select **Epson Scan 2 Utility**. Make sure the correct your product is selected. If necessary, select the **Other** tab and click **Reset**.

**Windows 8.x:** Navigate to the **Apps** screen and select **Epson Scan 2 Utility**. Make sure the correct your product is selected. If necessary, select the **Other** tab and click **Reset**.

**Windows (other versions):** Click  or **Start > All Programs** or **Programs > EPSON > Epson Scan 2 > Epson Scan 2 Utility**. Make sure the correct your product is selected. If necessary, select the **Other** tab and click **Reset**.

**OS X:** Open the **Applications** folder, click **Epson Software**, and click **Epson Scan 2 Utility**. Make sure the correct your product is selected. If necessary, select the **Other** tab and click **Reset**.

- Make sure you do not have multiple versions of Epson Scan installed. If you do, uninstall both versions and install one version.
- If you upgraded your operating system but did not reinstall Epson Scan 2, try reinstalling it.

**Note:** With OS X, in addition to scanning with Image Capture, you can download and install Epson Scan 2 scanning software. Epson Scan 2 provides additional image adjustment and photo correction features for enhancing scanned images, and provides an interface for TWAIN-compliant OCR scanning software. To download Epson Scan 2, visit Epson's driver download site ([U.S. downloads](#) or [Canadian downloads](#)).

**Parent topic:** [Solving Scanning Problems](#)

**Related tasks**

[Starting a Scan Using the Epson Scan 2 Icon](#)

## Solving Scanned Image Quality Problems

Check these sections if a scanned image on your computer screen has a quality problem.

[Image Consists of a Few Dots Only](#)

[Line of Dots Appears in All Scanned Images](#)

[Straight Lines in an Image Appear Crooked](#)

[Image is Distorted or Blurry](#)

[Image Colors are Patchy at the Edges](#)

[Image is Too Dark](#)

[Back of Original Image Appears in Scanned Image](#)

[Ripple Patterns Appear in an Image](#)

[Scanned Image Colors Do Not Match Original Colors](#)

[Scanned Image Edges are Cropped](#)

**Parent topic:** [Solving Problems](#)

### Image Consists of a Few Dots Only

If your scanned image consists only of a few dots, try these solutions:

- Make sure you placed your original for scanning facing the correct way.
- If you are scanning using the Epson Scan 2 **Black & White** setting, adjust the **Threshold** setting and scan again.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related topics**

[Placing Originals on the Product](#)

## Line of Dots Appears in All Scanned Images

If a line of dots appears in all your scanned images, clean the scanner glass with a soft, dry, lint-free cloth or use a small amount of glass cleaner on the cloth, if necessary. Paper towels are not recommended.

**Caution:** Do not spray glass cleaner directly on the scanner glass.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

### Related tasks

[Cleaning Your Product](#)

## Straight Lines in an Image Appear Crooked

If straight lines in an original appear crooked in a scanned image, make sure to place your original straight when you scan it.

If you are scanning from the ADF, try cleaning the ADF and scan again.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

### Related topics

[Placing Originals on the Product](#)

## Image is Distorted or Blurry

If a scanned image appears distorted or blurry, try these solutions:

- Make sure your original is not wrinkled or warped. This may prevent the original from laying flat on the scanner glass.
- Do not move your original or your product during scanning.
- Your product will not operate properly while tilted at an angle. Place your product on a flat, stable surface that extends beyond its base in all directions.
- Adjust these Epson Scan 2 settings (if available) and try scanning again:
  - Increase the **Resolution** setting.
  - If the **Image Type** setting is **Black & White**, adjust the **Threshold** setting.
  - Select the **Unsharp Mask** setting.
  - If the **Image Type** setting is **Black & White**, select **Text Enhancement**. If the **Image Type** setting is **Color** or **Grayscale**, change the **Text Enhancement** setting to **High**.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related references**

[Additional Scanning Settings - Advanced Settings Tab](#)

## Image Colors are Patchy at the Edges

If you are scanning a thick or warped original, cover its edges with paper to block external light as you scan it.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

## Image is Too Dark

If your scanned image is too dark, try these solutions:

- Select the **Advanced Settings** tab in Epson Scan 2 and adjust the **Brightness** setting.
- Check the brightness and contrast settings of your computer monitor.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related references**

[Additional Scanning Settings - Advanced Settings Tab](#)

## Back of Original Image Appears in Scanned Image

If an image from the back of a thin original appears in your scanned image, try these solutions:

- Place a piece of black paper on the back of the original and scan it again.
- Adjust these Epson Scan 2 settings (if available) and try scanning again:
  - Select the **Advanced Settings** tab and adjust the **Brightness** setting.
  - If the **Image Type** is set to **Black & White**, select **Text Enhancement**. If the **Image Type** is set to **Color** or **Grayscale**, change the **Text Enhancement** setting to **High**.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

## Ripple Patterns Appear in an Image

You may see a ripple pattern (called a moiré) in scanned images of printed documents. This is caused by interference from differing pitches in the scanner's screen and your original's halftone screen. To reduce this effect, adjust these Epson Scan 2 settings (if available) and try scanning again:

- Select the **Descreening** setting.
- Select a lower **Resolution** setting.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related references**

[Additional Scanning Settings - Advanced Settings Tab](#)

## Scanned Image Colors Do Not Match Original Colors

Printed colors can never exactly match the colors on your computer monitor because printers and monitors use different color systems: monitors use RGB (red, green, and blue) and printers typically use CMYK (cyan, magenta, yellow, and black).

Check the color matching and color management capabilities of your computer, display adapter, and the software you are using to see if they are affecting the palette of colors you see on your screen.

To adjust the colors in your scanned image, adjust these Epson Scan 2 settings (if available) and try scanning again:

- If the **Image Type** setting is **Color** or **Grayscale**, adjust the **Contrast** setting.
- If the **Image Type** setting is **Black & White** or **Grayscale**, adjust the **Color Enhance** setting.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related references**

[Additional Scanning Settings - Advanced Settings Tab](#)

## Scanned Image Edges are Cropped

If the edges of a scanned image are cropped, make sure your original is placed correctly for scanning. If necessary, move your original away from the edges of the scanner glass slightly.

**Parent topic:** [Solving Scanned Image Quality Problems](#)

**Related tasks**

[Cleaning Your Product](#)

## Solving Faxing Problems

Check these solutions if you have problems faxing with your product.

[Cannot Send or Receive Faxes](#)

[Cannot Receive Faxes with a Telephone Connected to Your Product](#)

**Parent topic:** [Solving Problems](#)

## Cannot Send or Receive Faxes

If you cannot send or receive faxes, try these solutions:

- If you are faxing from a computer, use the Epson FAX Utility to send your fax.
- Make sure the recipient's fax machine is turned on and working.
- Make sure paper is loaded correctly in your product.
- Make sure you have set up your header information and have not blocked your caller ID. Otherwise, your faxes might be rejected by the recipient's fax machine.
- Make sure Receive Mode is set to **Auto** so you can receive faxes automatically.
- Check that the cable connecting your telephone wall jack to your product's **LINE** port is secure.
- Print a fax connection report using your product control panel or fax software to help diagnose the problem.
- Verify that the telephone wall jack works by connecting a phone to it and testing it.
- If there is no dial tone and you connected the product to a PBX (Private Branch Exchange) phone line or Terminal Adapter, change the **Line Type** setting to **PBX**. If you still cannot send a fax, turn off the turn off the product's dial tone detection setting. (Turning off the dial tone setting may cause the product to drop the first digit of a fax number.)
- If you connected your product to a DSL phone line, you must connect a DSL filter to the phone jack to enable faxing over the line. Contact your DSL provider for the necessary filter.
- If your telephone line has static, turn off your product's error correction mode fax communication setting and try faxing again.
- Try lowering your product's fax speed setting.
- Make sure the error correction mode (ECM) setting is turned on if you are trying to send or receive a color fax.
- If your telephone line uses call waiting and you have trouble receiving faxes, turn off call waiting to prevent disruption of incoming faxes.
- If you have subscribed to a call forwarding service, the product may not be able to receive faxes. Contact your service provider for assistance.

**Note:** If your product is connected to a VoIP (Voice over Internet Protocol) phone line, keep in mind that fax machines are designed to work over analog phone lines. Epson cannot guarantee that fax transmission will work when using VoIP.

If your phone line includes voice mail answering services, calls or faxes may be inadvertently received by your voice mail service.

**Parent topic:** [Solving Faxing Problems](#)

**Related tasks**

[Connecting a Telephone or Answering Machine](#)

[Using the Fax Setup Wizard](#)

[Selecting the Line Type](#)

[Selecting Advanced Fax Settings](#)

[Printing Fax Reports](#)

[Receiving Faxes Automatically](#)

**Related topics**

[Loading Paper](#)

## Cannot Receive Faxes with a Telephone Connected to Your Product

If you cannot receive faxes when a telephone is connected to your product, try these solutions:

- Make sure your telephone is connected to your product's **EXT** port.
- Make sure the Receive Mode is set to **Manual**.

**Note:** When answering a call that is a fax, wait until the product's LCD screen displays a message that a connection has been made before you hang up.

**Parent topic:** [Solving Faxing Problems](#)

**Related tasks**

[Connecting a Telephone or Answering Machine](#)

[Using the Fax Setup Wizard](#)

## Solving Memory Card Problems

Check these solutions if you have problems using memory cards with your product.

[Memory Card Does Not Fit Into a Slot](#)

[Cannot View or Print Photos from a Memory Card or Device](#)

[Cannot Transfer Photos to or from a Memory Card or Device](#)

[Cannot Access Memory Card From a Networked Mac](#)

**Parent topic:** [Solving Problems](#)

## Memory Card Does Not Fit Into a Slot

If a memory card does not fit properly in a slot, do not force it in. You may need to use an adapter with your memory card.

**Parent topic:** [Solving Memory Card Problems](#)

### Related references

[Memory Card Types](#)

### Related tasks

[Inserting a Memory Card](#)

## Cannot View or Print Photos from a Memory Card or Device

If you cannot view or print photos from a memory card or USB device inserted in your product, try these solutions:

- Make sure your memory card or device is compatible with the product.
- Make sure the files on your memory card or device are in the correct format.
- If you have too many photos on your memory card or device, you may not see all the photos you expect or may be prompted to select a group of photos by date. Reduce the number of photos on your card or select one group of photos at a time. Check the specifications for the maximum number of photos.

**Parent topic:** [Solving Memory Card Problems](#)

### Related references

[Memory Card Types](#)

[Memory Card Specifications](#)

### Related tasks

[Inserting a Memory Card](#)

## Cannot Transfer Photos to or from a Memory Card or Device

If you have problems transferring photos to or from a memory card or USB device inserted in your product, try these solutions:

- Make sure your memory card or device is compatible with the product.
- Make sure your product is securely connected to your computer.
- If you are transferring photos to a memory card, check the memory card's write-protect tab to make sure it is set to allow writing to the card.

- Make sure that the file sharing setting for your product is set correctly.

**Parent topic:** [Solving Memory Card Problems](#)

**Related references**

[Memory Card Types](#)

[Memory Card Specifications](#)

[Memory Card and USB Device File Specifications](#)

**Related topics**

[Transferring Photos on a Memory Card or USB Device](#)

## Cannot Access Memory Card From a Networked Mac

If you cannot access a memory card inserted in your product from a Mac connected to your product over a network, you may have dragged the Memory Card application icon to the Trash. Check the Trash contents and restore the icon, if possible.

**Parent topic:** [Solving Memory Card Problems](#)

## Uninstall Your Product Software

If you have a problem that requires you to uninstall and re-install your software, follow the instructions for your operating system.

[Uninstalling Product Software - Windows](#)

[Uninstalling Product Software - OS X](#)

**Parent topic:** [Solving Problems](#)

## Uninstalling Product Software - Windows

You can uninstall and then re-install your product software to solve certain problems.

1. Turn off the product.
2. Disconnect any interface cables.
3. Do one of the following:
  - **Windows 10:** Right click  and select **Control Panel > Programs > Programs and Features**. Select the uninstall option for your Epson product, then select **Uninstall/Change**.

**Note:** If you see a **User Account Control** window, click **Yes** or **Continue**.

Select your product again, if necessary, then select **OK**, and click **Yes** to confirm the uninstallation.

- **Windows 8.x:** Navigate to the **Apps** screen and select **Control Panel > Programs > Programs and Features**. Select the uninstall option for your Epson product, then select **Uninstall/Change**.

**Note:** If you see a **User Account Control** window, click **Yes** or **Continue**.

Select your product again, if necessary, then select **OK**, and click **Yes** to confirm the uninstallation.

- **Windows (other versions):** Click  or **Start**, and select **All Programs** or **Programs**. Select **EPSON**, select your product, then click **EPSON Printer Software Uninstall**.

**Note:** If you see a **User Account Control** window, click **Yes** or **Continue**.

In the next window, select your product and click **OK**. Then follow any on-screen instructions.

4. Do one of the following to uninstall Epson Event Manager, then follow any on-screen instructions:
  - **Windows 10:** Select **Epson Event Manager** and click **Uninstall**.
  - **Windows 8.x:** Select **Epson Event Manager** and click **Uninstall**.
  - **Windows 7/Windows Vista:** Open the Windows **Control Panel** utility. Select **Programs and Features**. (In Classic view, select **Programs** and click **Uninstall a program**.) Select **Epson Event Manager** and click **Uninstall/Change**.
  - **Windows XP:** Open the Windows **Control Panel** utility. Double-click **Add or Remove Programs**. Select **Epson Event Manager** and click **Change/Remove**.
5. Do one of the following to uninstall Epson Scan 2, then follow any on-screen instructions:
  - **Windows 10:** Select **Epson Scan 2** and click **Uninstall**.
  - **Windows 8.x/Windows 7/Windows Vista:** Select **Epson Scan 2** and click **Uninstall/Change**.
  - **Windows XP:** Select **Epson Scan 2** and click **Change/Remove**.
6. Restart your computer, then see the *Start Here* sheet to re-install your software.

**Note:** If you find that re-installing your product software does not solve a problem, contact Epson.

**Parent topic:** [Uninstall Your Product Software](#)

## Uninstalling Product Software - OS X

In most cases, you do not need to uninstall your product software before re-installing it. However, you can download the Uninstaller utility from the Epson support website to uninstall your product software as described here.

**Note:** If you find that re-installing your product software does not solve a problem, contact Epson.

1. To download the Uninstaller utility, visit the Epson download site ([U.S. downloads](#) or [Canadian downloads](#)).
2. Follow the instructions on the screen to install the Uninstaller utility.
3. Quit all applications currently running on your Mac.
4. Double-click the **Uninstaller** icon.
5. In the Epson Uninstaller screen, select the checkbox for each software program you want to uninstall.
6. Click **Uninstall**.
7. Follow the on-screen instructions to uninstall the software.
8. Reinstall your product software.

**Note:** If you uninstall the printer driver and your product name remains in the **Print & Fax**, **Print & Scan**, or **Printers & Scanners** window, select your product name and click the – (remove) icon to remove it.

**Parent topic:** [Uninstall Your Product Software](#)

## Where to Get Help

If you need to contact Epson for technical support services, use the following support options.

### Internet Support

Visit Epson's support website at [epson.com/support](#) (U.S.) or [epson.ca/support](#) (Canada) for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

### Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name

- Product serial number (located on a label on the product)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem

Then call:

- U.S.: (562) 276-4382, 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday
- Canada: (905) 709-3839, 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

### **Purchase Supplies and Accessories**

You can purchase genuine Epson ink and paper at [epson.com/ink3](http://epson.com/ink3) (U.S. sales) or [epson.ca](http://epson.ca) (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

**Parent topic:** [Solving Problems](#)

---

# Technical Specifications

These sections list the technical specifications for your product.

**Note:** Epson offers a recycling program for end of life Epson products. Please go to [this site](#) for information on how to return your Epson products for proper disposal.

[Windows System Requirements](#)

[OS X System Requirements](#)

[Scanning Specifications](#)

[Automatic Document Feeder \(ADF\) Specifications](#)

[Fax Specifications](#)

[Paper Specifications](#)

[Printable Area Specifications](#)

[Ink Specifications](#)

[Memory Card Specifications](#)

[Dimension Specifications](#)

[Electrical Specifications](#)

[Environmental Specifications](#)

[Interface Specifications](#)

[Network Interface Specifications](#)

[Safety and Approvals Specifications](#)

## Windows System Requirements

To use your product and its software, your computer should use one of these Microsoft operating systems:

- Windows 10
- Windows 8.x
- Windows 7
- Windows Vista
- Windows XP Professional x64 Edition
- Windows XP SP3

**Note:** Visit Epson's support website at [epson.com/support](http://epson.com/support) (U.S.) or [epson.ca/support](http://epson.ca/support) (Canada) for the latest in compatibility and drivers for your product.

**Parent topic:** [Technical Specifications](#)

## OS X System Requirements

To use your product and its software, your Mac should use one of these operating systems:

- OS X 10.11.x
- OS X 10.10.x
- OS X 10.9.x
- OS X 10.8.x
- OS X 10.7.x
- OS X 10.6.8

**Note:** Visit Epson's support website at [epson.com/support](http://epson.com/support) (U.S.) or [epson.ca/support](http://epson.ca/support) (Canada) for the latest in compatibility and drivers for your product.

**Parent topic:** [Technical Specifications](#)

## Scanning Specifications

<b>Scanner type</b>	Flatbed, color
<b>Photoelectric device</b>	CIS
<b>Effective pixels</b>	14040 × 20400 pixels at 1200 dpi; scanning area may be restricted if resolution setting is large
<b>Document size</b>	Maximum: A3 (11.7 × 16.5 inches [297 × 420 mm]) or 11 × 17 inches (279 × 432 mm)
<b>Scanning resolution</b>	1200 dpi (main scan) 2400 dpi (sub scan)
<b>Output resolution</b>	50 to 4800, 7200, and 9600 dpi (50 to 4800 dpi in 1 dpi increments)

<b>Image data</b>	16 bits per pixel per color internal 8 bits per pixel per color external (maximum)
<b>Light source</b>	LED

Parent topic: [Technical Specifications](#)

## Automatic Document Feeder (ADF) Specifications

<b>Paper input</b>	Faceup loading
<b>Paper output</b>	Facedown ejection
<b>Paper size</b>	US letter, legal, 11x17 in, A3, A4, A5, B4, or B5 size
<b>Paper type</b>	Plain paper
<b>Paper weight</b>	17 lb (64 g/m <sup>2</sup> ) to 24 lb (95 g/m <sup>2</sup> )
<b>Sheet feeding capacity</b>	Total thickness: 0.14 inch (3.5 mm) Approximately 35 sheets at 20 lb (75 g/m <sup>2</sup> )

Parent topic: [Technical Specifications](#)

## Fax Specifications

<b>Fax type</b>	Walk-up black-and-white and color fax capability (ITU-T Super Group 3)
<b>Supported lines</b>	Standard analog telephone lines PBX (Private Branch Exchange) telephone systems
<b>Speed</b>	Up to 33.6 kbps

**Resolution****Monochrome:**

Standard: 203 × 98 dpi

Fine: 203 × 196 dpi

Photo: 203 × 196 dpi

Super Fine: 203 × 392 dpi

Ultra Fine: 406 × 392 dpi

**Color:**

Fine: 200 × 200 dpi

Photo: 200 × 200 dpi

**Speed dial numbers**

Up to 200

**Page memory**

Up to 550 pages (based on ITU-T No. 1 chart )

**Redial**

2 times (with 1 minute interval); specifications may differ by region or country

**Interface**

RJ-11 Phone Line

RJ-11 Telephone set connection

**Parent topic:** [Technical Specifications](#)

## Paper Specifications

**Note:** Since the quality of any particular brand or type of paper may be changed by the manufacturer at any time, Epson cannot guarantee the quality of any non-Epson brand or type of paper. Always test a sample of paper stock before purchasing large quantities or printing large jobs. Poor quality paper may reduce print quality and cause paper jams or other problems. If you encounter problems, switch to a higher grade of paper.

## Single-sheets

<b>Size</b>	A3 (11.7 × 16.5 inches [297 × 420 mm]) A4 (8.3 × 11.7 inches [210 × 297 mm]) A6 (4.1 × 5.8 inches [105 × 148 mm]) Half Letter (5.5 × 8.5 inches [140 × 216 mm]) Letter (8.5 × 11 inches [216 × 279 mm]) Legal (8.5 × 14 inches [216 × 356 mm]) 13 × 19 inches (330 × 483 mm) 11 × 17 inches (279 × 432 mm) 8 × 10 inches (203 × 254 mm) 5 × 7 inches (127 × 178 mm) 4 × 6 inches (102 × 152 mm)
<b>Paper types</b>	Plain paper and paper distributed by Epson
<b>Thickness</b>	0.003 (0.08 mm) to 0.004 inch (0.11 mm)
<b>Weight</b>	17 lb (64 g/m <sup>2</sup> ) to 24 lb (90 g/m <sup>2</sup> )

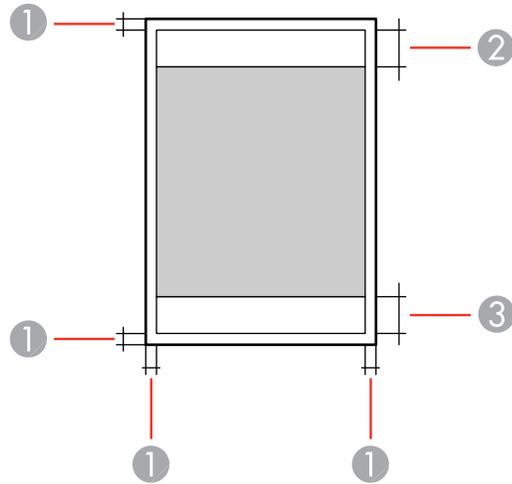
## Envelopes

<b>Size</b>	No. 10 (4.1 × 9.5 inches [105 × 241 mm])
<b>Paper types</b>	Plain paper
<b>Weight</b>	20 lb (75 g/m <sup>2</sup> ) to 24 lb (90 g/m <sup>2</sup> )

Parent topic: [Technical Specifications](#)

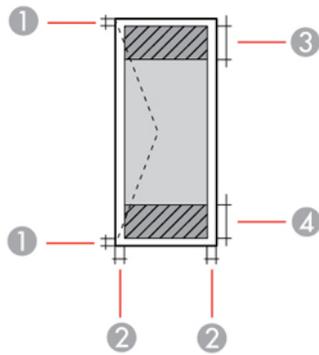
# Printable Area Specifications

## Single sheets



- 1 Margins: 0.12 inch (3 mm) minimum
- 2 Reduced print quality area (top): 1.85 inch (47 mm)
- 3 Reduced print quality area (bottom): 1.77 inch (45 mm)

## Envelopes



- 1 Left/right margins: 0.12 inch (3 mm) minimum
- 2 Top/bottom margins: 0.20 inch (5 mm) minimum
- 3 Reduced print quality area (right): 0.71 inch (18 mm)
- 4 Reduced print quality area (left): 1.85 inch (47 mm)

Parent topic: [Technical Specifications](#)

## Ink Specifications

**Note:** This product is designed to work with genuine Epson inks. Non-Epson ink or any other ink not specified for this printer could cause damage not covered by Epson's warranties.

The included initial ink bottles must be used for printer setup and are not for resale. The printer ships with full ink bottles and part of the ink from the first bottles is used to charge the print head. Yields vary considerably based on images printed, print settings, paper type, frequency of use and temperature.

<b>Color</b>	Black, Cyan, Magenta, Yellow
<b>Ink life</b>	For best results, use up ink within 6 months of removing the seal from an ink bottle
<b>Temperature</b>	Storage: -4 to 104 °F (-20 to 40 °C) 1 month at 104 °F (40 °C) Ink freezes at 5 °F (-15 °C) Ink thaws and is usable after 2 hours at 77 °F (25 °C)

Parent topic: [Technical Specifications](#)

### Related references

[Ink Bottle and Maintenance Box Part Numbers](#)

## Memory Card Specifications

**Note:** Cards marked with an asterisk (\*) require an adapter; consult your adapter documentation for details on using it.

**Compatible types**

Memory Stick Duo\*  
Memory Stick PRO Duo\*  
Memory Stick PRO-HG Duo\*  
Memory Stick Micro\*  
MagicGate Memory Stick Duo\*  
SDXC  
SDHC  
SD  
miniSD\*  
miniSDHC\*  
microSDXC\*  
microSDHC\*  
microSD\*

**Media format DCF**

DCF (Design rule for Camera File system) version 1.0 or 2.0 compliant

**Voltage requirements**

All card types standard version compliant  
3.3 V

**Parent topic:** [Technical Specifications](#)

**Related references**

[Memory Card and USB Device File Specifications](#)

## Dimension Specifications

**Height**

Stored: 16.5 inches (418 mm)  
Printing: 16.5 inches (418 mm)

**Width**

Stored: 26.2 inches (666 mm)  
Printing: 26.2 inches (666 mm)

**Depth**

Stored: 19.1 inches (486 mm)  
Printing: 32.2 inches (817 mm)

**Weight** 50.7 lb (23 kg)  
(without ink cartridges or power cord)

Parent topic: [Technical Specifications](#)

## Electrical Specifications

**Rated power supply voltage** 100 to 240 V  
**Rated frequency range** 50/60 Hz  
**Rated current** 1.0/0.6 A  
**Power consumption** Standalone copying: 20 W (ISO/IEC24712)  
Ready mode: 8.9 W  
Sleep mode: 1.9 W  
Power off mode: 0.4 W

Parent topic: [Technical Specifications](#)

## Environmental Specifications

**Temperature** Operating: 50 to 95 °F (10 to 35 °C)  
Storage: -4 to 104 °F (-20 to 40 °C)  
1 month at 104 °F (40 °C)  
**Humidity** Operating: 20 to 80% RH  
(without condensation) Storage: 5 to 85% RH

Parent topic: [Technical Specifications](#)

## Interface Specifications

**Interface type** Hi-Speed USB (Device Class for computers)  
Hi-Speed USB (for Mass storage class for external storage)

**External USB devices**

MO drive: 1.3 GB maximum capacity

Hard disk drive: 2 TB maximum capacity

USB flash drive: 2 TB maximum capacity, formatted in FAT, FAT32, or exFAT

**Note:** Epson cannot guarantee the operation of externally connected devices. External storage devices that are powered via USB are not recommended. Use only external storage devices with independent AC power sources.

Parent topic: [Technical Specifications](#)

## Network Interface Specifications

**Wi-Fi****Standard**

IEEE 802.11 b/g/n; complies with either IEEE 802.11 b/g or IEEE 802.11 b/g/n, depending on purchase location

**Security**

WEP (64/128 bit)

WPA-PSK (TKIP/AES); complies with WPA2 with support for WPA/WPA2 Personal

**Frequency band**

2.4 GHz

**Communication mode**

Infrastructure mode

Ad hoc mode

Wi-Fi Direct

**Note:** Wi-Fi Direct Simple AP mode available even if you connect the product to an Ethernet network.

## Ethernet

<b>Standard</b>	IEEE802.3i (10BASE-T); to prevent risk of radio interference, use a Category-5e or higher shielded twisted pair cable IEEE802.3u (100BASE-TX) IEEE802.3az (Energy Efficient Ethernet); connected device should be IEEE802.3az compliant
<b>Communication mode</b>	Auto, 10Mbps Full duplex, 10Mbps Half duplex, 100Mbps Full duplex, 100Mbps Half duplex
<b>Connector</b>	RJ-45

## Security Protocol

SSL/TLS: HTTPS Server/Client or IPPS

Parent topic: [Technical Specifications](#)

## Safety and Approvals Specifications

<b>United States</b>	Safety: UL60950-1 EMC: FCC part 15 Subpart B class B
<b>Canada</b>	Safety: CAN/CSA C22.2 No. 60950-1 EMC: CAN/CSA-CEI/IEC CISPR 22 Class B

This equipment contains the following wireless module:

- Manufacturer: Askey Computer Corporation.
- Type: WLU6117-D69 (RoHS)

This product conforms to Part 15 of FCC Rules and RSS-210 of the IC Rules. Epson cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

To prevent radio interference to the licensed service, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or its transmit antenna) that is installed outdoors is subject to licensing.

This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65 and RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment should be installed and operated so that the radiator is kept at least 7.9 inches (20 cm) or more away from a person's body (excluding extremities: hands, wrists, feet and ankles).

**Parent topic:** [Technical Specifications](#)

---

## Notices

Check these sections for important notices about your product.

**Note:** Epson offers a recycling program for end of life Epson products. Please go to [this site](#) for information on how to return your Epson products for proper disposal.

[Important Safety Instructions](#)

[FCC Compliance Statement](#)

[Software Notice](#)

[Binding Arbitration and Class Waiver](#)

[Trademarks](#)

[Copyright Notice](#)

## Important Safety Instructions

Before using your Epson product, read and follow these safety instructions.

[General Product Safety Instructions](#)

[LCD Screen Safety Instructions](#)

[Wireless Connection Safety Instructions](#)

[Telephone Equipment Safety Instructions](#)

**Parent topic:** [Notices](#)

## General Product Safety Instructions

- Be sure to follow all warnings and instructions marked on the product.
- Use only the type of power source indicated on the product's label.
- Use only the power cord that comes with the product. Use of another cord may cause fires or shock. Do not use the cord with any other equipment.
- Place the product near a wall outlet where the plug can be easily unplugged.
- Avoid plugging the product into an outlet on the same circuit as a photo copier or air control system that regularly switches on and off, or on an outlet controlled by a wall switch or timer.
- Do not let the power cord become damaged or frayed. Place it to avoid abrasions, cuts, fraying, crimping, and kinking. Do not place objects on top of it and do not allow it to be stepped on or run over. Be careful to keep the cord straight at each end.

- If you use an extension cord with the product, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- Always turn off the product using the power button, and wait until the power light stops flashing before unplugging the product or cutting off power to the electrical outlet.
- If you will not be using the product for a long period, unplug the power cord from the electrical outlet.
- Place the product on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- Allow space behind the product for the cables, and space above the product so that you can fully raise the document cover.
- Leave enough space in front of the product for the paper to be fully ejected.
- Avoid locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust.
- Do not place or store the product outdoors.
- Do not place the product near excessive heat sources or in direct sunlight.
- Leave enough room around the product for sufficient ventilation. Do not block or cover openings in the case or insert objects through the slots.
- Keep the product away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless telephones.
- When connecting the product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Do not touch the flat white cable inside the product.
- Do not move the print head by hand; this may damage the product.
- Do not spill liquid on the product or use the product with wet hands.
- Do not use aerosol products that contain flammable gases inside or around the product. Doing so may cause fire.
- Do not press too hard on the document table when placing originals.
- Do not open the scanner section while the product is copying, printing, scanning, or performing any other functions.
- Be careful not to trap your fingers when closing the document cover or scanner.
- Except as specifically explained in your documentation, do not attempt to service the product yourself.

- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance. Adjust only those controls that are covered by the operating instructions.
- Before transporting the product, make sure that the print head is in the home (far right) position.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak.

**Parent topic:** [Important Safety Instructions](#)

## **LCD Screen Safety Instructions**

- Use only a dry, soft cloth to clean the LCD screen. Do not use liquid or chemical cleansers.
- If the LCD screen is damaged, contact Epson. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.
- Do not press too hard on the LCD screen.
- Do not use a pointy or sharp object, such as a pen or your fingernail, to operate the LCD screen.

**Parent topic:** [Important Safety Instructions](#)

## **Wireless Connection Safety Instructions**

Radio waves from this product may adversely affect the operation of medical equipment or automatically controlled devices, such as pacemakers, automatic doors or fire alarms. When using this product near such devices or inside a medical facility, follow the directions from authorized staff members at the facility, and follow all posted warnings and directions on the device to avoid causing an accident.

**Parent topic:** [Important Safety Instructions](#)

## **Telephone Equipment Safety Instructions**

When using telephone equipment, you should always follow basic safety precautions to reduce the risk of fire, electric shock, and personal injury, including the following:

- Do not use the Epson product near water.
- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use a telephone to report a gas leak in the vicinity of the leak.

**Caution:** To reduce the risk of fire, use only a No. 26 AWG or larger telecommunication line cord.

**Parent topic:** [Important Safety Instructions](#)

## FCC Compliance Statement

### For United States Users

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments ("ACTA") . On the surface of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

Applicable certification jack Universal Service Order Codes ("USOC") for the equipment: RJ11C.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001 , the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you have problems with this product and require technical or customer support, please visit [www.epson.com](http://www.epson.com) for more information.

This product is not intended to be repaired by the customer. If you experience trouble connecting this equipment to a telephone line, please contact:

Name: Epson America, Inc.

Address: 3840 Kilroy Airport Way, Long Beach, CA 90806 U.S.A.

Telephone: (562) 981-3840

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This equipment may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. (The telephone number provided may not be a 900 number or any other number for which charges exceed local or long-distance transmission charges.)

In order to program this information into your fax machine, click the link below for instructions on entering fax header information.

According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrester in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **WARNING**

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification or Declaration of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

### **For Canadian Users**

1. This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.
2. The Ringer Equivalence Number indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

CAN ICES-3(B)/NMB-3(B)

Le présent produit est conforme aux spécifications techniques applicables d'Innovation, Sciences et Développement économique Canada.

L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de dispositifs qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme des IES de tous les dispositifs n'excède pas cinq.

CAN ICES-3(B)/NMB-3(B)

**Parent topic:** [Notices](#)

### **Related tasks**

[Using the Fax Setup Wizard](#)

## **Software Notice**

1. This printer product includes open source software programs listed in Section 6) according to the license terms of each open source software program.
2. We provide the source code of the GPL Programs, LGPL Programs, Apache License Program and ncftp license Program (each is defined in Section 6) until five (5) years after the discontinuation of same model of this printer product. If you desire to receive the source code above, please contact the customer support of your region. You shall comply with the license terms of each open source software program.

3. The open source software programs are WITHOUT ANY WARRANTY; without even the implied warranty of MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. See the license agreements of each open source software program for more details, which are described in OSS.pdf on the [Epson support site](#).

4. OpenSSL toolkit

This printer product includes software developed by the OpenSSL project for use in the OpenSSL Toolkit (<http://www.openssl.org/>).

This product includes cryptographic software written by Eric Young (eay@cryptsoft.com).

5. The license terms of each open source software program are described in OSS.pdf on the [Epson support site](#).

6. The list of open source software programs which this printer product includes are as follows.

GNU GPL

This printer product includes the open source software programs which apply the GNU General Public License Version 2 or later version ("GPL Programs").

The list of GPL Programs:

linux-2.6.35-arm1-epson12

busybox-1.17.4

udhcp 0.9.8cvs20050124-5

ethtool-2.6.35

GNU LGPL

This printer product includes the open source software programs which apply the GNU Lesser General Public License Version 2 or later version ("LGPL Programs").

The list of LGPL Programs:

uclibc-0.9.32

libusb-1.0.8

zeroconf 0.6.1-1

iksemel-rev25

Apache License

This printer product includes the open source software program which apply the Apache License Version 2.0 ("Apache License Program").

Bonjour

OpenLDAP 2.4.30

Bonjour License

This printer product includes the open source software program "Bonjour " which applies the terms and conditions provided by owner of the copyright to the "Bonjour ".

Net-SNMP license

This printer product includes the open source software program "Net-SNMP" which applies the terms and conditions provided by owner of the copyright to the "Net-SNMP".

OpenSSL License/Original SSLeay License

This printer product includes the open source software program "OpenSSL toolkit" which applies the license terms of OpenSSL License and Original SSLeay License.

BSD License (Berkeley Software Distribution License)

This printer product includes the open source software program "busybox-1.17.4 " which apply the Berkeley Software Distribution License ("BSD Program").

Sun RPC License

This printer product includes the open source software program "busybox-1.17.4 " which apply the Sun RPC License ("Sun RPC Program").

ncftp license

This printer product includes the open source software program "ncftp-3.2.4 " which applies the terms and conditions provided by owner of the copyright to the "ncftp ".

SHA1 license

This printer product includes the open source software program "SHA1" which applies the terms and conditions provided by owner of the copyright to the "SHA1".

ARC4 license

This printer product includes the open source software program "ARC4" which applies the terms and conditions provided by owner of the copyright to the "ARC4".

json\_parserlicense

This printer product includes the open source software program "json\_parser" which applies the terms and conditions provided by owner of the copyright to the "json\_parser".

MD5license

This printer product includes the open source software program "MD5" which applies the terms and conditions provided by owner of the copyright to the "MD5".

AESlicense

This printer product includes the open source software program "AES" which applies the terms and conditions provided by owner of the copyright to the "AES".

OpenLDAP license

This printer product includes the open source software program "OpenLDAP 2.4.30" which applies the terms and conditions provided by owner of the copyright to the "OpenLDAP".

Parent topic: [Notices](#)

## Binding Arbitration and Class Waiver

### 1. DISPUTES, BINDING INDIVIDUAL ARBITRATION, AND WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS

1.1 **Disputes.** The terms of this Section 1 shall apply to all Disputes between you and Epson. The term "Dispute" is meant to have the broadest meaning permissible under law and includes any dispute, claim, controversy or action between you and Epson arising out of or relating to this Agreement, Epson branded products (hardware and including any related software), or other transaction involving you and Epson, whether in contract, warranty, misrepresentation, fraud, tort, intentional tort, statute, regulation, ordinance, or any other legal or equitable basis. "DISPUTE" DOES NOT INCLUDE IP CLAIMS, or more specifically, a claim or cause of action for (a) trademark infringement or dilution, (b) patent infringement, (c) copyright infringement or misuse, or (d) trade secret misappropriation (an "IP Claim"). You and Epson also agree, notwithstanding Section 1.6, that a court, not an arbitrator, may decide if a claim or cause of action is for an IP Claim.

1.2 **Binding Arbitration.** You and Epson agree that all Disputes shall be resolved by binding arbitration according to this Agreement. **ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING AND YOUR GROUNDS FOR APPEAL ARE LIMITED.**

Pursuant to this Agreement, binding arbitration shall be administered by JAMS, a nationally recognized arbitration authority, pursuant to its code of procedures then in effect for consumer related disputes, but excluding any rules that permit joinder or class actions in arbitration (for more detail on procedure, see Section 1.6 below). You and Epson understand and agree that (a) the Federal Arbitration Act (9 U.S.C. §1, et seq.) governs the interpretation and enforcement of this Section 1, (b) this Agreement memorializes a transaction in interstate commerce, and (c) this Section 1 shall survive termination of this Agreement.

1.3 **Pre-Arbitration Steps and Notice.** Before submitting a claim for arbitration, you and Epson agree to try, for sixty (60) days, to resolve any Dispute informally. If Epson and you do not reach an agreement to resolve the Dispute within the sixty (60) days, you or Epson may commence an arbitration. Notice to Epson must be addressed to: Epson America, Inc., ATTN: Legal Department, 3840 Kilroy Airport Way, Long Beach, CA 90806 (the "Epson Address"). The Dispute Notice to you will be sent to the most recent

address Epson has in its records for you. For this reason, it is important to notify us if your address changes by emailing us at [EAILEgal@ea.epson.com](mailto:EAILEgal@ea.epson.com) or writing us at the Epson Address above. Notice of the Dispute shall include the sender's name, address and contact information, the facts giving rise to the Dispute, and the relief requested (the "Dispute Notice"). Following receipt of the Dispute Notice, Epson and you agree to act in good faith to resolve the Dispute before commencing arbitration.

**1.4 Small Claims Court.** Notwithstanding the foregoing, you may bring an individual action in the small claims court of your state or municipality if the action is within that court's jurisdiction and is pending only in that court.

**1.5 WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS. YOU AND EPSON AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS OR REPRESENTATIVE PROCEEDING, INCLUDING WITHOUT LIMITATION FEDERAL OR STATE CLASS ACTIONS, OR CLASS ARBITRATIONS. CLASS ACTION LAWSUITS, CLASS-WIDE ARBITRATIONS, PRIVATE ATTORNEY-GENERAL ACTIONS, AND ANY OTHER PROCEEDING WHERE SOMEONE ACTS IN A REPRESENTATIVE CAPACITY ARE NOT ALLOWED. ACCORDINGLY, UNDER THE ARBITRATION PROCEDURES OUTLINED IN THIS SECTION, AN ARBITRATOR SHALL NOT COMBINE OR CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS WITHOUT THE WRITTEN CONSENT OF ALL AFFECTED PARTIES TO AN ARBITRATION PROCEEDING.**

**1.6 Arbitration Procedure.** If you or Epson commences arbitration, the arbitration shall be governed by the rules of JAMS that are in effect when the arbitration is filed, excluding any rules that permit arbitration on a class or representative basis (the "JAMS Rules"), available at <http://www.jamsadr.com> or by calling 1-800-352-5267, and under the rules set forth in this Agreement. All Disputes shall be resolved by a single neutral arbitrator, and both parties shall have a reasonable opportunity to participate in the selection of the arbitrator. The arbitrator is bound by the terms of this Agreement. The arbitrator, and not any federal, state or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability or formation of this Agreement, including any claim that all or any part of this Agreement is void or voidable. Notwithstanding this broad delegation of authority to the arbitrator, a court may determine the limited question of whether a claim or cause of action is for an IP Claim, which is excluded from the definition of "Disputes" in Section 1.1 above. The arbitrator shall be empowered to grant whatever relief would be available in a court under law or in equity. The arbitrator may award you the same damages as a court could, and may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. In some instances, the costs of arbitration can exceed the costs of litigation and the right to discovery may be more limited in arbitration than in court. The arbitrator's award is binding and may be entered as a judgment in any court of competent jurisdiction.

You may choose to engage in arbitration hearings by telephone. Arbitration hearings not conducted by telephone shall take place in a location reasonably accessible from your primary residence, or in Orange County, California, at your option.

a) Initiation of Arbitration Proceeding. If either you or Epson decides to arbitrate a Dispute, both parties agree to the following procedure:

(i) Write a Demand for Arbitration. The demand must include a description of the Dispute and the amount of damages sought to be recovered. You can find a copy of a Demand for Arbitration at <http://www.jamsadr.com> ("Demand for Arbitration").

(ii) Send three copies of the Demand for Arbitration, plus the appropriate filing fee, to: JAMS, 500 North State College Blvd., Suite 600 Orange, CA 92868, U.S.A.

(iii) Send one copy of the Demand for Arbitration to the other party (same address as the Dispute Notice), or as otherwise agreed by the parties.

b) Hearing Format. During the arbitration, the amount of any settlement offer made shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or Epson is entitled. The discovery or exchange of non-privileged information relevant to the Dispute may be allowed during the arbitration.

c) Arbitration Fees. Epson shall pay, or (if applicable) reimburse you for, all JAMS filings and arbitrator fees for any arbitration commenced (by you or Epson) pursuant to provisions of this Agreement.

d) Award in Your Favor. For Disputes in which you or Epson seeks \$75,000 or less in damages exclusive of attorney's fees and costs, if the arbitrator's decision results in an award to you in an amount greater than Epson's last written offer, if any, to settle the Dispute, Epson will: (i) pay you \$1,000 or the amount of the award, whichever is greater; (ii) pay you twice the amount of your reasonable attorney's fees, if any; and (iii) reimburse you for any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing the Dispute in arbitration. Except as agreed upon by you and Epson in writing, the arbitrator shall determine the amount of fees, costs, and expenses to be paid by Epson pursuant to this Section 1.6d).

e) Attorney's Fees. Epson will not seek its attorney's fees and expenses for any arbitration commenced involving a Dispute under this Agreement. Your right to attorney's fees and expenses under Section 1.6d) above does not limit your rights to attorney's fees and expenses under applicable law; notwithstanding the foregoing, the arbitrator may not award duplicative awards of attorney's fees and expenses.

**1.7 Opt-out. You may elect to opt-out (exclude yourself) from the final, binding, individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement by sending a written letter to the Epson Address within thirty (30) days of your assent to this Agreement (including without limitation the purchase, download, installation of the Software or other applicable use of Epson Hardware, products and services) that specifies (i) your name, (ii) your mailing address, and (iii) your request to be excluded from the final, binding**

**individual arbitration procedure and waiver of class and representative proceedings specified in this Section 1. In the event that you opt-out consistent with the procedure set forth above, all other terms shall continue to apply, including the requirement to provide notice prior to litigation.**

**1.8 Amendments to Section 1.** Notwithstanding any provision in this Agreement to the contrary, you and Epson agree that if Epson makes any future amendments to the dispute resolution procedure and class action waiver provisions (other than a change to Epson's address) in this Agreement, Epson will obtain your affirmative assent to the applicable amendment. If you do not affirmatively assent to the applicable amendment, you are agreeing that you will arbitrate any Dispute between the parties in accordance with the language of this Section 1 (or resolve disputes as provided for in Section 1.7, if you timely elected to opt-out when you first assented to this Agreement).

**1.9 Severability.** If any provision in this Section 1 is found to be unenforceable, that provision shall be severed with the remainder of this Agreement remaining in full force and effect. **The foregoing shall not apply to the prohibition against class or representative actions as provided in Section 1.5. This means that if Section 1.5 is found to be unenforceable, the entire Section 1 (but only Section 1) shall be null and void.**

Parent topic: [Notices](#)

## Trademarks

EPSON® is a registered trademark, EPSON Exceed Your Vision is a registered logomark, and Epson Connect™, Epson iPrint™, and Remote Print™ are trademarks of Seiko Epson Corporation.

Epson Store<sup>SM</sup> is a service mark of Epson America, Inc.

Apple, App Store, iPad, iPhone, iPod touch, Mac, and OS X are trademarks of Apple Inc., registered in the U.S. and other countries.

Google® is a registered trademark and Android™, Chromebook™, Gmail™, Google Chrome™, Google Cloud Print™, Google Drive™, and Google Play™ are trademarks of Google Inc.

Wi-Fi Direct® is a registered trademark of Wi-Fi Alliance®.

General Notice: Other product names used herein are for identification purposes only and may be trademarks of their respective owners. Epson disclaims any and all rights in those marks.



Parent topic: [Notices](#)

## Copyright Notice

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of Seiko Epson Corporation. The information contained herein is designed only for use with this Epson product. Epson is not responsible for any use of this information as applied to other products.

Neither Seiko Epson Corporation nor its affiliates shall be liable to the purchaser of this product or third parties for damages, losses, costs, or expenses incurred by purchaser or third parties as a result of: accident, misuse, or abuse of this product or unauthorized modifications, repairs, or alterations to this product, or (excluding the U.S.) failure to strictly comply with Seiko Epson Corporation's operating and maintenance instructions.

Seiko Epson Corporation shall not be liable for any damages or problems arising from the use of any options or any consumable products other than those designated as Original Epson Products or Epson Approved Products by Seiko Epson Corporation.

Seiko Epson Corporation shall not be held liable for any damage resulting from electromagnetic interference that occurs from the use of any interface cables other than those designated as Epson approved Products by Seiko Epson Corporation.

This information is subject to change without notice.

[libTIFF Software Acknowledgment](#)

[A Note Concerning Responsible Use of Copyrighted Materials](#)

[Default Delay Times for Power Management for Epson Products](#)

[Copyright Attribution](#)

**Parent topic:** [Notices](#)

## libTIFF Software Acknowledgment

Copyright © 1988-1997 Sam Leffler

Copyright © 1991-1997 Silicon Graphics, Inc.

Permission to use, copy, modify, distribute, and sell this software and its documentation for any purpose is hereby granted without fee, provided that (i) the above copyright notices and this permission notice appear in all copies of the software and related documentation, and (ii) the names of Sam Leffler and Silicon Graphics may not be used in any advertising or publicity relating to the software without the specific, prior written permission of Sam Leffler and Silicon Graphics.

THE SOFTWARE IS PROVIDED "AS-IS" AND WITHOUT WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR OTHERWISE, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SAM LEFFLER OR SILICON GRAPHICS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR ANY DAMAGES WHATSOEVER RESULTING FROM LOSS OF USE, DATA OR PROFITS, WHETHER OR NOT ADVISED OF THE POSSIBILITY OF DAMAGE, AND ON ANY THEORY OF LIABILITY, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THIS SOFTWARE.

**Parent topic:** [Copyright Notice](#)

## **A Note Concerning Responsible Use of Copyrighted Materials**

Epson encourages each user to be responsible and respectful of the copyright laws when using any Epson product. While some countries' laws permit limited copying or reuse of copyrighted material in certain circumstances, those circumstances may not be as broad as some people assume. Contact your legal advisor for any questions regarding copyright law.

**Parent topic:** [Copyright Notice](#)

## **Default Delay Times for Power Management for Epson Products**

This product will enter sleep mode after a period of nonuse. This is to ensure that the product meets Energy Star standards of energy efficiency. More energy savings can be achieved by setting the time to sleep to a shorter interval.

**Parent topic:** [Copyright Notice](#)

## **Copyright Attribution**

© 2016 Epson America, Inc.

8/16

CPD-51573R1

**Parent topic:** [Copyright Notice](#)