

SAMSUNG Galaxy S20 FE 5G

Samsung Care

Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit [Samsung.com/us/support/premium-care](https://www.samsung.com/us/support/premium-care) to enroll.

Get to know your product

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or download the Samsung Members app



Contact us

Questions?
Visit us.community.samsung.com

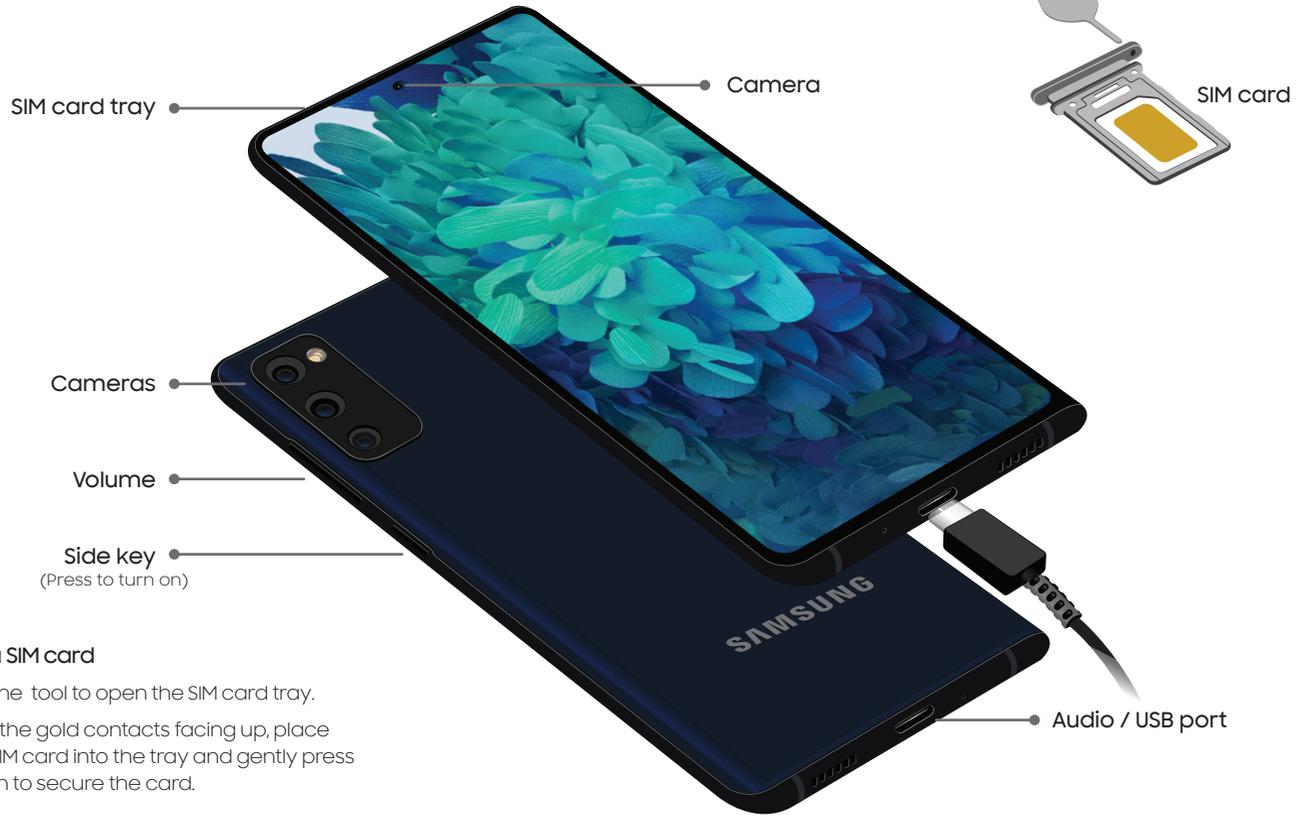
Get Support
Call 1.800.SAMSUNG

Service locations
Find a service location near you at [Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

Learn more



About your phone



Insert a SIM card

1. Use the tool to open the SIM card tray.
2. With the gold contacts facing up, place the SIM card into the tray and gently press down to secure the card.

U.S. Cellular Customer Care
1.888.944.9400

Quick Reference Guide

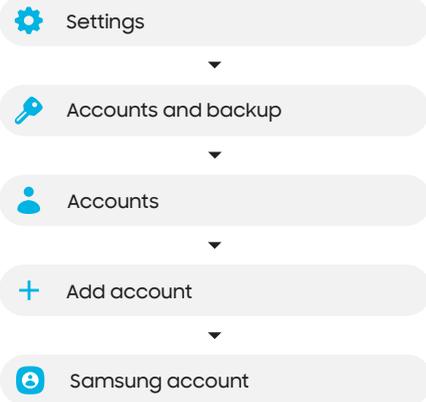
Samsung account

Get the most out of your phone, by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is set up, you can

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more



For more information
Samsung.com/us/support/account

Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

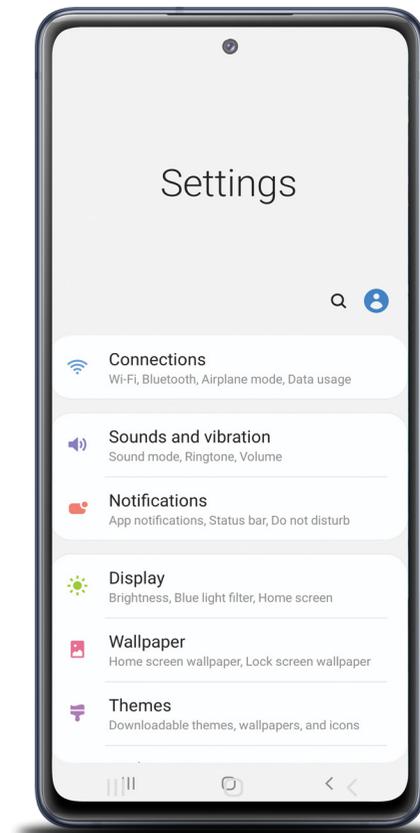
Samsung Smart Switch

1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Select your old device type.
4. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.

For more information
Samsung.com/us/smart-switch

Customize

Tap **Settings** to personalize your phone.



Essential apps

Samsung Pay

Introducing a better way to pay.

Samsung Pass

Say goodbye to forgotten passwords.

Google Duo

Simple, high quality video calling for smartphones, tablets, computers and smart displays.

Google Photos

Store and back up your photos and videos automatically to your Google Account with Google Photos™.

Google Drive

Store, share and access your files from any device.

For more information

Google Duo: duo.google.com
Google Photos: support.google.com/photos
Google Drive: support.google.com/drive

Emergency alerts

As a safety precaution, local government send alerts to phones in case of an emergency situations. You can customize this feature.

1. From the home screen, swipe up for apps.
2. Tap **Messages > Options ⓘ > Settings > Emergency alert settings**.
3. Tap **Emergency alerts** to turn alerts on/off.
4. You can also customize other features.

