

**English**

**Please read and keep this Owner's Guide and take the time to carefully read and follow the Important Safety Instructions included in the carton.**

For additional information about your headphones or for replacement accessories, refer to:

- <http://global.bose.com>
- <http://owners.bose.com/QuietComfort20>
- U.S. only: <http://owners.bose.com/QuietComfort20>

**Charging**

Allow up to 2 hours for a full charge before first use. Use the supplied USB cable to connect the headphones to a powered USB port on your computer or an agency approved wall charger (not supplied). When fully charged, headphones will have about 16 hours of battery life.

Note: When charging, be sure the headset is at room temperature, between 41°F (5°C) and 104°F (40°C).

**Components**

A. Control module  
B. In-line microphone and 3-button remote  
C. Charging dock  
D. StayHear+™ In-Ear Silicone Earbuds  
E. USB-charging cable  
F. Carrying case

**Powering on**

Slide the power switch on the control module to On. The headphones will turn on in Noise Cancelling, which reduces most sounds around you. Note: Noise Cancelling power is off when the headphones will still produce an powered audio. For best quality audio, turn the power on.

**Switching modes**

Press the Mode button on the side of the remote to switch to Aware mode, which lets you hear some sounds around you, such as traffic noise.

**Connecting to an iPod, iPhone or iPad**

Connect the Bose® QuietComfort™ 20 headphones to the standard 3.5 mm headphone jack on your iPod, iPhone, or iPad.

The headphones come with an in-line microphone and 3-button remote for convenient control of select iPod, iPhone, and iPad models.

Action	Headphone control
Adjust volume	Press + or -
Play/Pause	Press and release Answer/End.
Stop track	Press and release Answer/End twice quickly.
Previous track	Press and release Answer/End three times quickly.
Fast forward	Press Answer/End twice and hold.
Reverse	Press Answer/End three times and hold.
Answer or end a call	Press and release Answer/End. Press and hold Answer/End.
Switch to incoming call	While on a call, press Answer/End call. Press and release again to return to last call.
Switch to incoming call or end current call	While on a call, press Answer/End call and hold for about 2 seconds and release.
Use voice control	Press and hold Answer/End. See your device's user guide regarding voice control and usage information.

Note: Full controls may not be available for some devices.

**Importance of Proper Fit**

For effective noise reduction performance, it is important to choose the correct size StayHear+™ tip.

Select the size that gives you the best comfort and fit in each ear. You may need to try all three sizes to determine the best fit.

To test the fit, try speaking aloud (with the power off). Your voice should sound muffled in both ears. If not, select another size.

Each tip is marked with either an L or an R. Be sure to attach the left tip (L) to the left earpiece and the right tip (R) to the right earpiece.

**To change a StayHear+™ tip:**

1. Gently peel the edges of the attached tip away from the earpiece, using care not to tear the tip.
2. CAUTION: To prevent damage, do not pull on the tip wing.
3. Press the tip securely into place until you feel it latch. The ridge on the headphone housing should fit into the slot on the inside of the ear.

**Fitting the headphones to your ear**

1. Insert the headphone into the ear so the tip gently rests in the opening of the ear canal.
2. Tilt the headphone back and lightly press the wing under the ear ridge until it is comfortable and secure. The tip should sit comfortably yet securely in the bowl of the ear.

**Recognizing the lights**

Power/Battery indicator	Status while in use	Status while charging
Green (solid)	Power on for more than 3 hours of battery life remaining	Charging complete
Green (blinking)	Power on. Less than 3 hours of battery life remaining	N/A
Amber (blinking)	N/A	Charging Error
Red	N/A	Temperature range
None (Off)	Power off or battery depleted.	N/A

**Mode Indicator**

Color	Indicator:
Green (On)	Noise Cancelling on.
None (Off)	Aware mode on.

**Troubleshooting**

**Poor sound quality**

- Make sure the headphones are powered on and they're plugged into the headphone jack on the device.
- Try another StayHear+™ tip size.
- Try another device or music application.
- Clean the connector with isopropyl alcohol and dry with a clean cloth.
- If your experience loud noise, turn off the power switch.

**Poor or no noise reduction**

- Make sure the power is switched on and the Mode Indicator is on (green).
- Try another StayHear+™ tip size. See "Importance of Proper Fit."
- Ensure that headphones are properly charged.

**Short battery life (less than 16 hours)**

- When charging, be sure both ends of the USB cable are firmly connected and ensure that the Battery Indicator is blinking amber.

**Device is not responding to remote button commands**

- Ensure you are using a compatible device. See "Made for" below.
- Make sure the headphones are securely plugged into the headphone jack on the device.

**Microphone not working**

- Make sure the headphones are securely plugged into the headphone jack on the device.
- Make sure the microphone is not blocked.
- Try another call, device, or application.

**For your records**

Serial number (on Warranty Card):

**Now is a good time to register your headphones. You can do this easily by going to:** <http://global.bose.com/register>.

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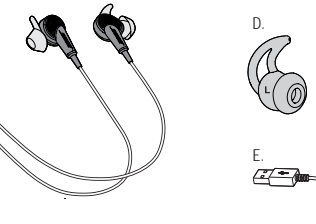
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**Dansk**

**Plsæs læs og behold denne Brugervejledning og følg sikkerhedsinstruktionerne, der findes i ærskæb. Du kan finde flere oplysninger om dine hovedtelefoner og om tilbehør på:**

- <http://global.bose.com>
- <http://owners.bose.com/QuietComfort20>
- Kun USA: <http://owners.bose.com/QuietComfort20>

**Oppladning**

Brug 2 timer på en fuld opladning, inden headsettet bruges for første gang. Brug det medfølgende USB-kabel til at tilslutte hovedtelefonerne til en strømforbundet USB-Anschluss an Ihrem Computer oder an godkendt vægoplader (medfølger ikke). Når hovedtelefonerne er helt opladede, har de ca. 16 timers batterilevetid.

**Bemærk:** Inden du oplader headsettet, skal du sørge for, at det er ved stuetemperatur mellem 5 °C og 40 °C.

**Komponenter**

A. Kontrolmodul  
B. Indbygget mikrofon og fjernbetjening med 3 knapper  
C. Tøjglids  
D. StayHear+™ ørpropper: Lilla (hvid)  
E. USB-ladningskabel (grå), stort (sort)  
F. USB-opladrkabel  
G. Bærelseskuffe

**Sådan tændes hovedtelefonerne**

1. Flyt tænd/sluk-knappen på kontrolmodulet til On. Hovedtelefonerne tændes i Noise Cancelling-modus, som reducerer de fleste af lydene omkring dig. Bemærk: Når der er støj for støj, vil hovedtelefonerne stadig levere lyd uden støjreduktion. Tænd for støjreduktion for at få den bedste lydoplevelse. For bedst mulig lyd, hold tænd/sluk-knappen på Off.

**Skift mellem tilstandene**

Tryk på tilstandsknappen på side af fjernbetjeningen for at skifte til den ønskede tilstand. Når du er i den ønskede tilstand, vil du høre nogle af lydene omkring dig. F.eks. trafiklarm.

**Tilslutning til en iPod, iPhone eller iPad**

1. Tilslut Bose® QuietComfort™ 20 hovedtelefonerne til den 3,5 mm standard-hovedtelefonstik på din iPod, iPhone, eller iPad.

Hovedtelefonerne leveres med integreret mikrofon og en in-line lydbygningskontrol med 3-tast fjernbetjening. Knapper, der gør det muligt at betjene udvalgte iPod-, iPhone- og iPad-enheder.

2. For at tilslutte hovedtelefonerne til en iPod, iPhone eller iPad, skal du tilslutte hovedtelefonkablet til den 3,5 mm standard-hovedtelefonstik på din iPod, iPhone eller iPad.

Hovedtelefonerne leveres med integreret mikrofon og en in-line lydbygningskontrol med 3-tast fjernbetjening. Knapper, der gør det muligt at betjene udvalgte iPod-, iPhone- og iPad-enheder.

Handling	Betjening af hovedtelefoner
Justér lydstyrken	Tryk på + eller -
Play/Pause	Tryk på svar/slut-tast og knap til højre.
Stop track	Tryk på og slip svar/slut-tast hurtigt to gange.
Previous track	Tryk på og slip svar/slut-tast tre gange hurtigt.
Fast forward	Tryk på svar/slut-tast to gange, og hold den nede.
Reverse	Tryk på svar/slut-tast tre gange, og hold den nede.
Answer or end a call	Tryk på svar/slut-tast og hold den nede.
Switch to incoming call	Tryk på svar/slut-tast og hold den nede.
Switch to incoming call or end current call	Tryk på svar/slut-tast og hold den nede. Mens du er i en samtale, skal du trykke på svar/slut-tast og holde den nede i ca. 2 sekunder for at afslutte samtalen.
Use voice control	Tryk på svar/slut-tast og hold den nede. Mens du er i en samtale, skal du trykke på svar/slut-tast og holde den nede i ca. 2 sekunder for at afslutte samtalen.

**Wigtigheden af god pasform**

For at få en effektiv støjreduktion er det vigtigt at vælge den korrekte størrelse på StayHear+™ ørpropper.

Udvalg den størrelse, der giver dig den bedste komfort og pasform i hvert øre. Du skal eventuelt prøve alle tre størrelser for at finde den, der passer bedst.

To test the fit, try speaking aloud (with the power off). Your voice should sound muffled in both ears. If not, select another size.

Each tip is marked with either an L or an R. Be sure to attach the left tip (L) to the left earpiece and the right tip (R) to the right earpiece.

**To change a StayHear+™ tip:**

1. Gently peel the edges of the attached tip away from the earpiece, using care not to tear the tip.
2. CAUTION: To prevent damage, do not pull on the tip wing.
3. Press the tip securely into place until you feel it latch. The ridge on the headphone housing should fit into the slot on the inside of the ear.

**Fitting the headphones to your ear**

1. Insert the headphone into the ear so the tip gently rests in the opening of the ear canal.
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**Recognizing the lights**

Power/Battery indicator	Status while in use	Status while charging
Green (solid)	Power on for more than 3 hours of battery life remaining	Charging complete
Green (blinking)	Power on. Less than 3 hours of battery life remaining	N/A
Amber (blinking)	N/A	Charging Error
Red	N/A	Temperature range
None (Off)	Power off or battery depleted.	N/A

**Mode Indicator**

Color	Indicator:
Green (On)	Noise Cancelling on.
None (Off)	Aware mode on.

**Troubleshooting**

**Poor sound quality**

- Make sure the headphones are powered on and they're plugged into the headphone jack on the device.
- Try another StayHear+™ tip size.
- Try another device or music application.
- Clean the connector with isopropyl alcohol and dry with a clean cloth.
- If your experience loud noise, turn off the power switch.

**Poor or no noise reduction**

- Make sure the power is switched on and the Mode Indicator is on (green).
- Try another StayHear+™ tip size. See "Importance of Proper Fit."
- Ensure that headphones are properly charged.

**Short battery life (less than 16 hours)**

- When charging, be sure both ends of the USB cable are firmly connected and ensure that the Battery Indicator is blinking amber.

**Device is not responding to remote button commands**

- Ensure you are using a compatible device. See "Made for" below.
- Make sure the headphones are securely plugged into the headphone jack on the device.

**Microphone not working**

- Make sure the headphones are securely plugged into the headphone jack on the device.
- Make sure the microphone is not blocked.
- Try another call, device, or application.

**For your records**

Serial number (on Warranty Card):

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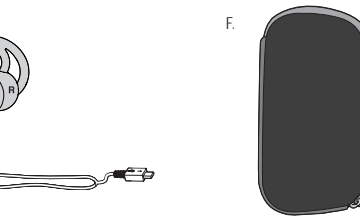
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**Deutsch**

**Bitte lesen Sie diese Bedienungsanleitung und beachten Sie die Sicherheitsanweisungen. Sie sind in der Verpackung zu finden. Sie können auch auf:**

- <http://global.bose.com>
- <http://owners.bose.com/QuietComfort20>
- Nur USA: <http://owners.bose.com/QuietComfort20>

**Aufladen**

Das vollständige Aufladen vor dem erstmaligen Gebrauch kann bis zu 2 Stunden dauern. Verwenden Sie das mitgelieferte USB-Kabel, um den Kopfhörer an einen mit Strom versorgten USB-Anschluss an Ihrem Computer oder an einem behördlich zugelassenen Wandladegerät (nicht mitgeliefert) anzuschließen. Die Batterielebensdauer bei vollem Aufladestrom beträgt ca. 16 Stunden.

**Hinweis:** Verwenden Sie sich vor dem Aufladen, dass das Headset Raumtemperatur hat (zwischen 5 °C und 40 °C).

**Komponenten**

A. Steuerschaltfläche  
B. In-line-Mikrofon und Fernbedienung mit 3 Tasten  
C. Clip  
D. StayHear+™ Polsterkappen: Grau (weiß)  
E. USB-Ladungskabel (grün), Groß (schwarz)  
F. Transport-UI

**Einschalten**

1. Schließen Sie den Netzschalter am Steuermodule auf Ein. Der Kopfhörer schaltet sich in der Noise-Cancelling-Modus ein, die die meisten Geräusche in Ihrer Umgebung reduziert.

**Hinweis:** Wenn der Netzschalter ausgeschaltet ist, liefert der Kopfhörer immer noch unverstärkter Ton. Für optimale Tonqualität sollten Sie den Netzschalter einschalten.

**Umschalten der Modi**

Drücken Sie die Mode-Taste an der Seite der Fernbedienung, um zwischen den Modi umzuschalten, in dem Sie einige Umgebungsgereusche hören können. Zum Beispiel Verkehrsgereusche.

**Anschließen an iPod, iPhone oder iPad**

1. Schließen Sie die Bose® QuietComfort™ 20 Kopfhörer an Ihre übliche 3,5-mm-Kopfhörerbuchse an Ihrem iPod, iPhone oder iPad an.

Der Kopfhörer wird mit einem In-line-Mikrofon und einer Fernbedienung mit 3-Taste für die bequeme Steuerung ausgewählter iPod-, iPhone- und iPad-Modelle geliefert.

2. Drücken Sie die Bose® QuietComfort™ 20 Kopfhörer an Ihre übliche 3,5-mm-Kopfhörerbuchse an Ihrem iPod, iPhone oder iPad an.

Der Kopfhörer wird mit einem In-line-Mikrofon und einer Fernbedienung mit 3-Taste für die bequeme Steuerung ausgewählter iPod-, iPhone- und iPad-Modelle geliefert.

Action	Kopfhörer-Bedienelemente
Lautstärke einstellen	Drücken Sie + oder -
Wiedergabe/Pause	Drücken Sie die Answer/End-Taste.
Titel überspringen	Drücken Sie Answer/End-Taste kurz zweimal.
Vorgänger/Next Track	Drücken Sie die Answer/End-Taste kurz zweimal.
Schnelle Wirtauf	Drücken Sie die Answer/End-Taste zweimal und halten Sie sie.
Zurückspulen	Drücken Sie die Answer/End-Taste zweimal und halten Sie sie.
Einem Anruf entgehen/ohren oder beenden	Drücken Sie die Answer/End-Taste und halten Sie sie.
Eingehenden Anruf annehmen	Halten Sie die Answer/End-Taste gedrückt.
Eingehenden Anruf ablehnen	Drücken Sie während eines Anrufs die Answer/End-Taste einmal. Drücken Sie während eines Anrufs die Answer/End-Taste zweimal, um einen Anruf zurückzulehnen.
Eingehenden Anruf ablehnen	Halten Sie die Answer/End-Taste gedrückt.
Eingehenden Anruf ablehnen	Halten Sie die Answer/End-Taste gedrückt.
Eingehenden Anruf ablehnen	Halten Sie die Answer/End-Taste gedrückt.

**Wichtig für den richtigen Sitz**

Für eine effektive Geräuschreduzierung ist es wichtig, StayHear+™ Polsterkappen in der richtigen Größe auszuwählen.

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**Troubleshooting**

**Poor sound quality**

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- Try another StayHear+™ tip size.
- Try another device or music application.
- Clean the connector with isopropyl alcohol and dry with a clean cloth.
- If your experience loud noise, turn off the power switch.

**Poor or no noise reduction**

- Make sure the power is switched on and the Mode Indicator is on (green).
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- Ensure that headphones are properly charged.

**Short battery life (less than 16 hours)**

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**Device is not responding to remote button commands**

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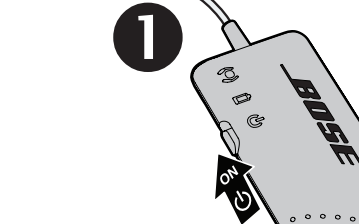
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**Dutch**

**Lees deze gebruikershandleiding voor, bewaar deze op een goed zichtbare plaats en volg de veiligheidsinstructies en zijn bijgevoegd in de doos zorgvuldig door te lezen en te volgen.**

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- <http://global.bose.com>
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- U.S. only: <http://owners.bose.com/QuietComfort20>

**Bezig met opladen**

Volledig opladen vóór het eerste gebruik kan 2 uur duren. Gebruik de bijgeleverde USB-kabel om de hoofdtelefoon aan te sluiten op een werkende USB-poort op uw computer of een officieel goedgekeurd USB-wandladegerät (niet bijgeleverd). Wanneer deze volledig is opladen is, heeft de batterij van de hoofdtelefoon een gebruiksduur van ongeveer 16 uur.

**Opmerking:** Zorg dat de hoofdtelefoon vóór het laden op kamertemperatuur is, tussen 5 °C en 40 °C (104 °F).

**Onderdelen**

A. Bedieningsmodule  
B. In-line microfoon en afstandsbediening met 3 knoppen  
C. Kledingclip  
D. StayHear+™ oërgoepjes: Klein (wit), Medium (grijs), Groot (zwart)  
E. USB-opladrkabel  
F. Etui

**Einschalten**

1. Schuif de aan-uitschakelaar op de bovenzijde van de afstandsbediening naar rechts. De hoofdtelefoon wordt aangezet in lawaardereductiemodus, waardoor de meeste geluiden om u heen worden verminderd. Opmerking: Wanneer de stroom is uitgeschakeld, levert de hoofdtelefoon nog steeds onversterkt geluid. Voor de beste geluidskwaliteit zet u de stroom aan.

**Overschakelen tussen modi**

Druk op de modusknop aan de zijkant van de afstandsbediening om over te schakelen naar Bewust-modus, waarmee u bepaalde geluiden om u heen kunt horen, zoals verkeersgeluid.

**Aansluiten op een iPod, iPhone of iPad**

1. Sluit de Bose® QuietComfort™ 20 hoofdtelefoon aan op de standaardhoofdtelefoonansluiting van 3,5 mm op uw iPod, iPhone of iPad.

De hoofdtelefoon wordt met een in-line microfoon en een afstandsbediening met 3 kn