

SAMSUNG Galaxy S20 5G Galaxy S20+ 5G Galaxy S20 Ultra 5G

xfinity mobile

Quick Reference Guide

Getting started

This guide provides you with the information you need to get started.

- Before turning on your phone, visit xfinitymobile.com/activate. Log in to start the activation process.

Access account information

- The Xfinity Mobile app  is preloaded on your phone. Consider it your control center to track your usage, manage your account and more.
- From the Home screen swipe up to access apps, tap Search phone, and enter Xfinity Mobile to find the Xfinity Mobile app .

Access voicemail

- Tap Voicemail  and follow the on-screen instructions to setup your voice mailbox.

Samsung Care

Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit Samsung.com/us/support/premium-care to enroll.

Get to know your product

Visit Samsung.com/us/support or download the Samsung Members app



Contact us

Questions?
Visit us.community.samsung.com for questions

Get Support

Call 1.800.SAMSUNG for support

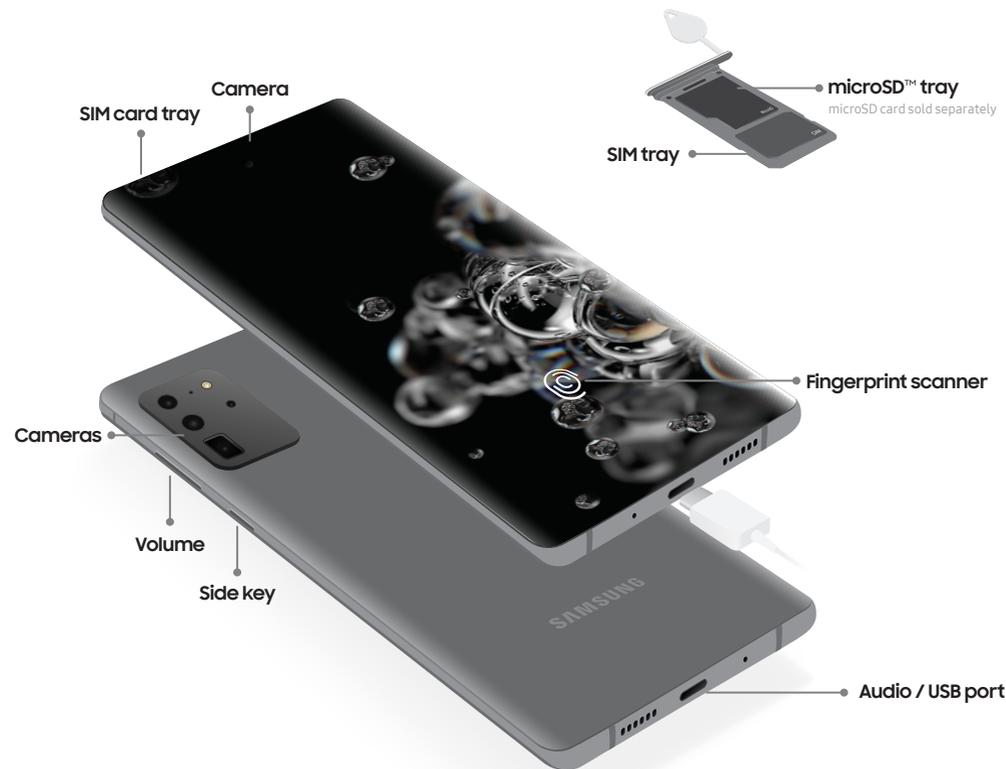
Service locations

Find a service location near you at Samsung.com/us/support/service/locations

Learn more



About your phone



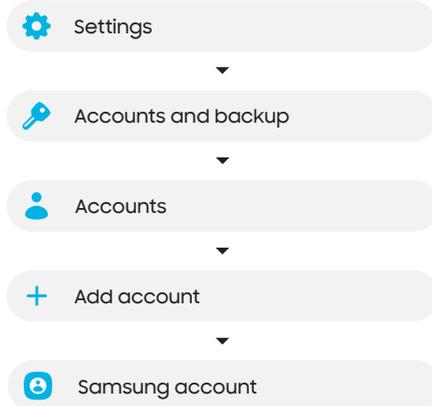
Samsung account

Get the most out of your phone, by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is setup, you can

- Set up your wallet with Samsung Pay
- Set up repair calls
- Back up your phone
- Restore your phone and more



For more information
Samsung.com/us/support/account

Use only Samsung approved charging devices and accessories.

Don't lose a thing

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Backup your old phone using your favorite back up app.

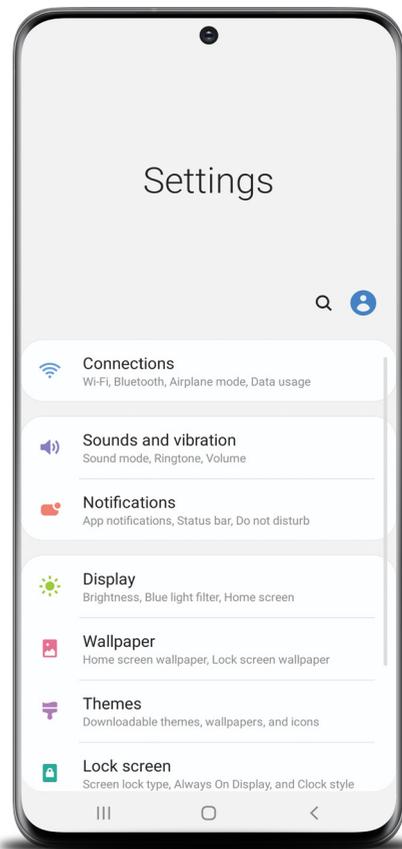
Samsung Smart Switch

1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.



Customize

Tap **Settings** to customize your phone.



Essential apps

 **Samsung Pay**

Introducing a better way to pay.

 **Samsung Pass**

Say goodbye to forgotten passwords.

 **Google Duo**

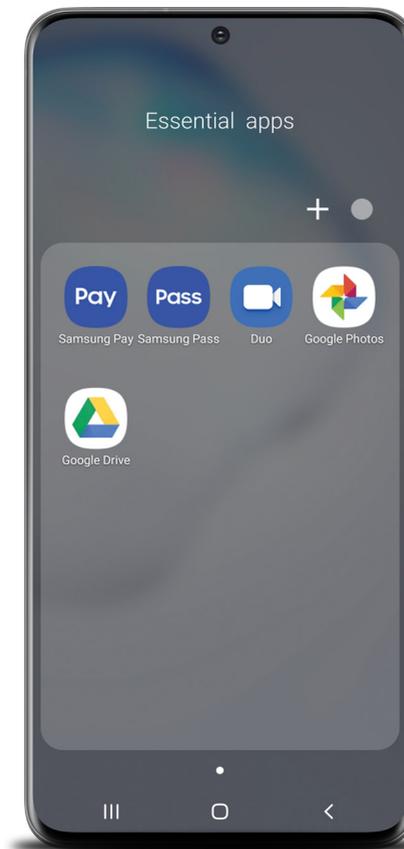
Simple, high quality video calling for smartphones, tablets, computers and smart displays.

 **Google Photos**

Store and back up your photos and videos automatically to your Google Account with Google Photos™.

 **Google Drive**

Store, share and access your files from any device.



Need Help? We're here.
Call Xfinity Support at 1 (888) 936-4968

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For more information

[Samsung.com/us/smart-switch](https://samsung.com/us/smart-switch)

For more information

Google Duo: duo.google.com

Google Photos: support.google.com/photos

Google Drive: support.google.com/drive