

SAMSUNG

Galaxy S21 5G

Galaxy S21+ 5G

Galaxy S21 Ultra 5G

Quick Reference Guide

Samsung Care

Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit [Samsung.com/us/support/premium-care](https://www.samsung.com/us/support/premium-care) to enroll.

Get to know your product

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or download the [Samsung Members](#) app



Contact us

Questions?

Visit us.community.samsung.com for questions

Get Support

Call **1.800.SAMSUNG** for support

Service locations

Find a service location near you at [Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

Learn more



Manage your account

My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.

International travel

For features and rates when outside the US, visit: [Verizonwireless.com/solutions-and-services/international-travel](https://www.verizonwireless.com/solutions-and-services/international-travel)

Customer service

Call **800.922.0204**

Twitter [@VZWSupport](https://twitter.com/VZWSupport)

Download a User Guide from [Verizonwireless.com/support](https://www.verizonwireless.com/support)

About your phone



Use only Samsung-approved chargers and cables. To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

Samsung account

Get the most out of your phone with your Samsung account.

You can sign in to your Samsung account, create an account, or sign up with your Google account.

With your phone and your Samsung account, you can:

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more

Settings

Accounts and backup

Manage accounts

Add account

Samsung account

For more information

[Samsung.com/us/support/account](https://samsung.com/us/support/account)

Switching made simple

Whether you're coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

Samsung Smart Switch

1. From your new Galaxy device, tap **Settings > Accounts and backup > Bring data from old device**.
2. Tap **Receive data**.
3. Select your old device type and follow the prompts to connect your phones.

For more information

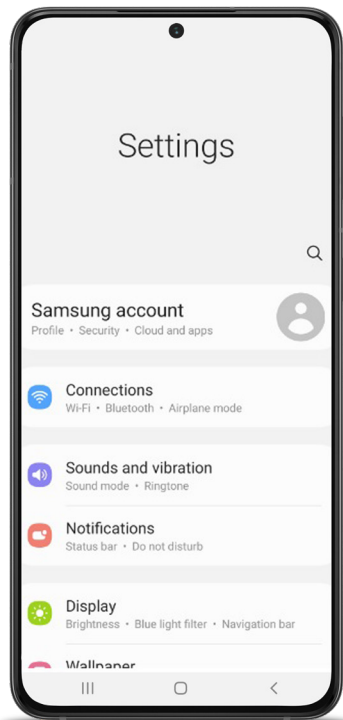
[Samsung.com/us/smart-switch](https://samsung.com/us/smart-switch)

To download Smart Switch

[Samsung.com/us/support/owners/app/smart-switch](https://samsung.com/us/support/owners/app/smart-switch)

Customize

From the Apps panel, tap **Settings** to customize your phone.



Essential apps

Samsung Pay

Introducing a better way to pay.

Samsung Pass

Say goodbye to forgotten passwords.

Google Duo

Simple, high-quality video calling for smartphones, tablets, computers and smart displays.

Google Photos

Store and back up your photos and videos.

Google Drive

Store, share and access your files from any device.

For more information

Google Duo: duo.google.com

Google Photos: support.google.com/photos

Google Drive: support.google.com/drive

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

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