Epson® SureColor® T3170/T5170
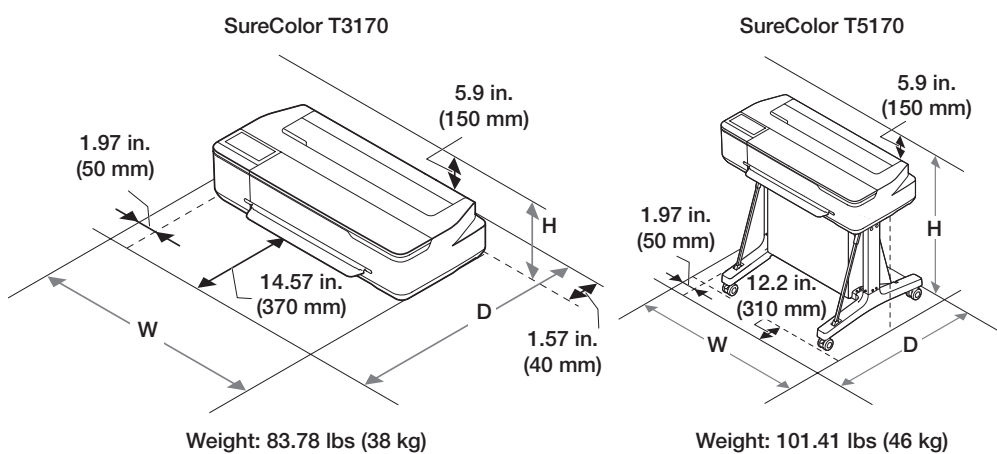
Start Here

IMPORTANT: Before using this product, make sure you read these instructions and the safety instructions in the online *User's Guide*.
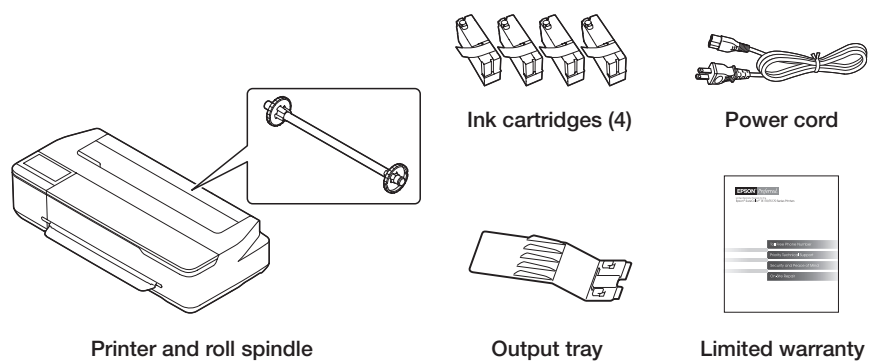
Choose a Location for the Printer

Choose a location for the printer that is near a wall outlet where the power cord can be easily unplugged. Avoid places subject to rapid changes in temperature and humidity. Also keep the printer away from direct sunlight, strong light, or heat sources.

Make sure to place the printer on a flat, stable surface with enough space on all sides (see illustrations below). The surface supporting the printer should be wider than the space between the rubber feet on the bottom of the printer and capable of supporting the weights shown below.
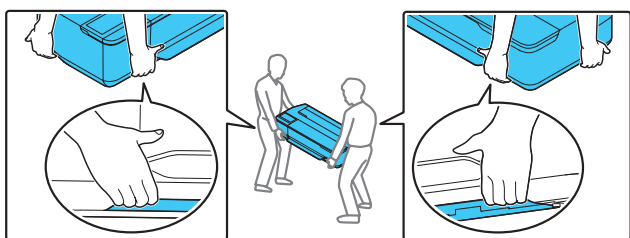
SureColor T3170

5.9 in. (150 mm)
1.97 in. (50 mm)
14.57 in. (370 mm)
1.57 in. (40 mm)
H
W
D

Weight: 83.78 lbs (38 kg)

SureColor T5170

5.9 in. (150 mm)
1.97 in. (50 mm)
12.2 in. (310 mm)
H
W
D

Weight: 101.41 lbs (46 kg)

Unpack

1 Make sure you have these items:

Ink cartridges (4)

Power cord
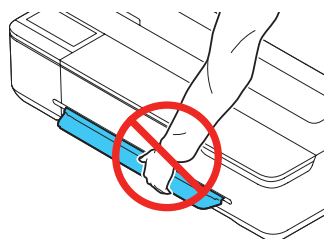
Printer and roll spindle

Output tray

Limited warranty

Note:

- See the online *User's Guide* for instructions on using the output tray.
- The SureColor T5170 comes with a stand and paper basket. See the online *User's Guide* for instructions on assembling these parts.
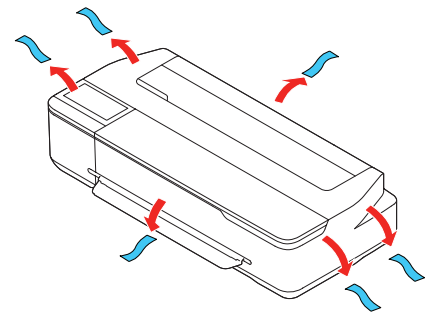
WARNING: The printer requires two people to lift and move it. Make sure to grip the printer as shown in the illustration.
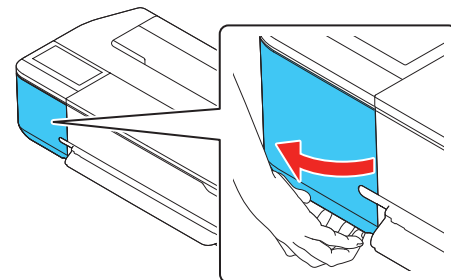
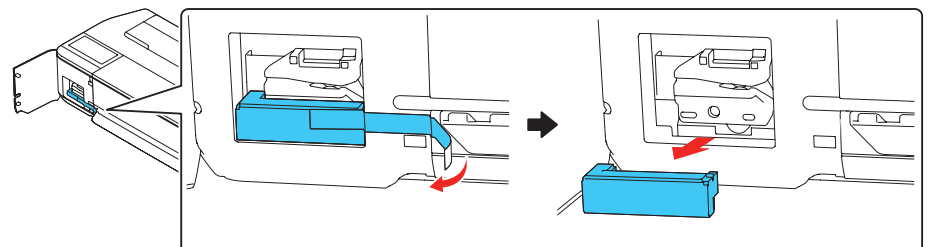**Note:** Do not hold the printer by its paper support.

2 Remove the plastic sheet and all tape from the outside of the printer.
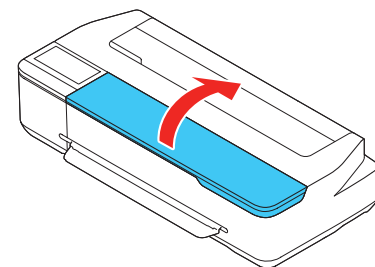
3 Open the left cover.
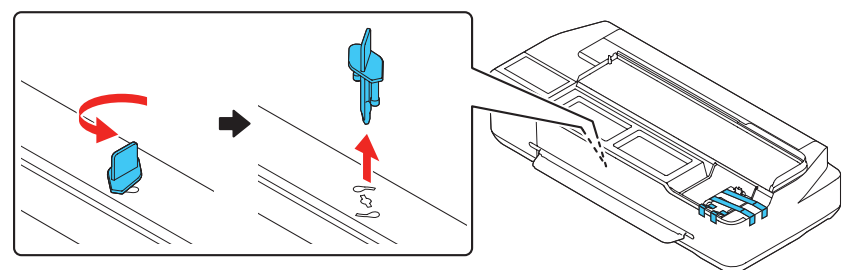
4 Remove the tape and the protective piece.
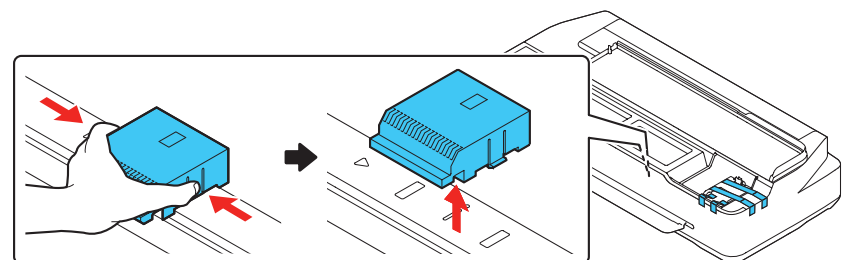
5 Close the left cover.
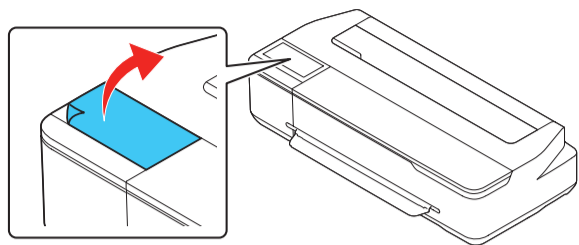
6 Open the front cover.

7 Turn and remove the protective piece.

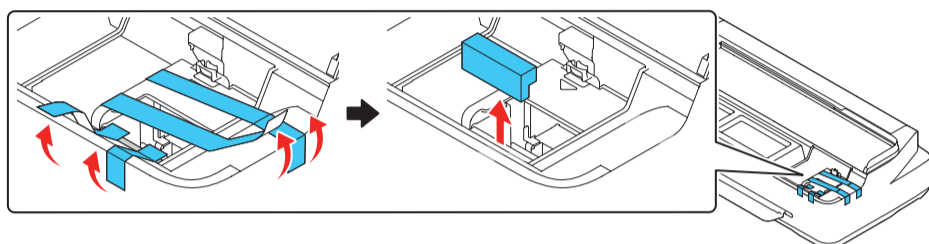**8** Press the sides of the protective piece, and then lift and remove it.

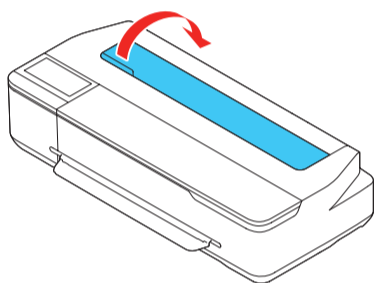**9** Remove the protective film from the control panel.

Note: The touchscreen will not operate if you do not remove the protective film.
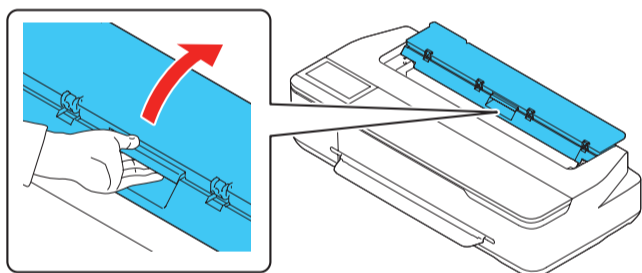
10 Remove the tape and the protective piece.

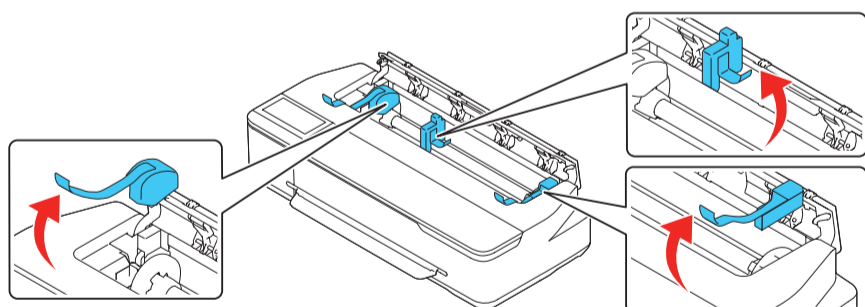**11** Close the front cover.

12 Open the cut sheet cover and remove the tape inside the printer.

13 Open and fold back the roll paper cover.

14 Remove the tape and the protective pieces.

15 Close the roll paper cover and the cut sheet cover.

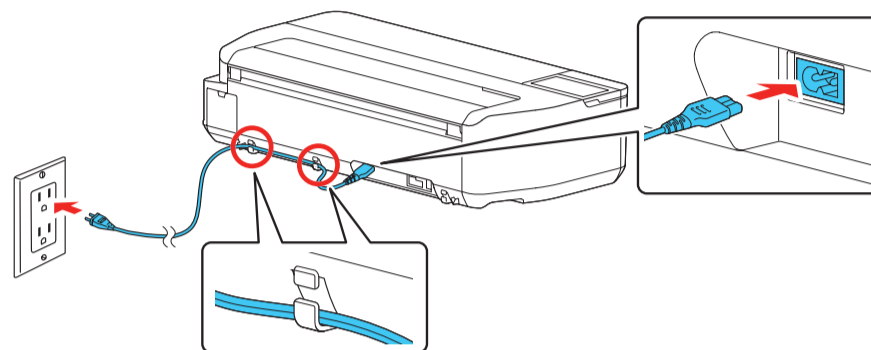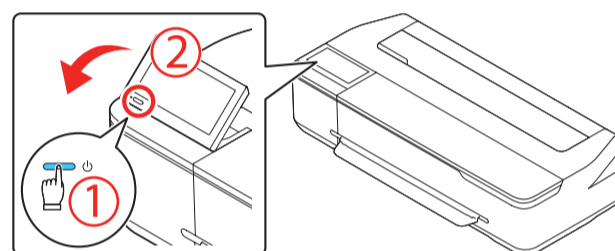**16** Dispose of all the tape and the protective pieces.

Install Ink Cartridges

Note:

- The printer is designed for use with Epson® cartridges only, not third-party cartridges or ink.
- The cartridges included with the printer are designed for printer setup and not for resale. After some ink is used for initializing, the rest is available for printing.

1 Connect the power cord to the printer. Route the cord through the hooks on the back of the printer and plug the other end of the power cord into an outlet.

2 Press the ⏻ power button on the control panel to turn on the printer. Raise the control panel if necessary.

3 Select your language on the LCD screen.

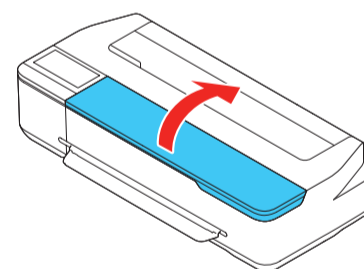**4** When you see a message about removing protective parts, select **Done**.
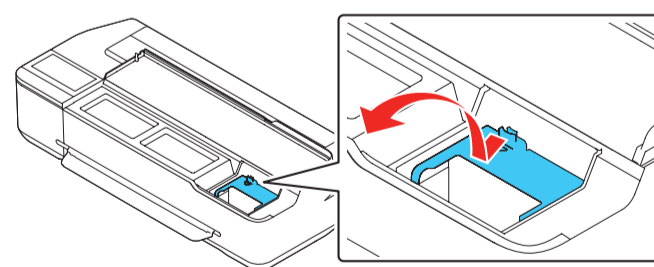
5 Select the date and time.

Note: Select **See Guide** to view additional instructions.

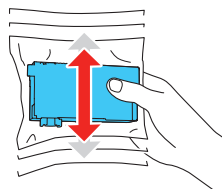**6** Follow the prompts to begin ink initialization.
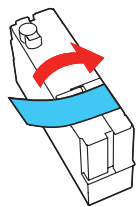
7 Open the front cover.

8 Pull and lift the tab on the ink cartridge cover to open the cover. Remove the protective paper covering the ink ports.

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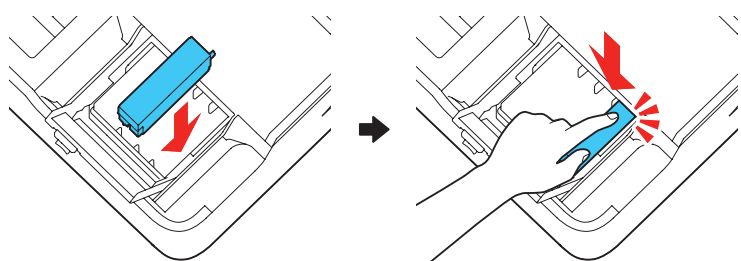**9**   Gently shake one of the ink cartridges for about 10 seconds, then remove it from its packaging.

10   Remove the yellow tape from the cartridge.

Caution: Do not remove any other labels or seals, or ink will leak. Do not touch the green chip on top of the cartridge.
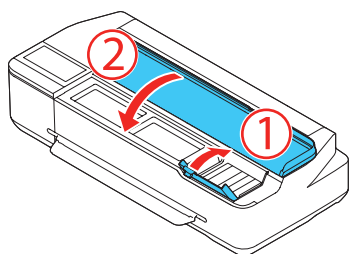
11   Insert the cartridge into the holder for the corresponding color and push it down firmly.

12   Repeat steps 9 to 11 for the remaining ink cartridges.

Note: If you install a 50-ml black ink cartridge, there will be a gap on the left side of the cartridge. This is normal.

13   Close the ink cartridge cover and the front cover.

14   The printer starts initializing the ink. This takes about 18 minutes. The home screen appears when charging is complete.

Caution: Do not turn off or unplug the printer or perform any other operations during ink charging.

Note:

- You may need to replace the maintenance box soon after ink initialization. See the online *User's Guide* for instructions.
- See the online *User's Guide* for instructions on loading paper.

Install Software

Note: An internet connection is required to obtain the product software.

1   Download and run your product's software package:
   SureColor T3170
   U.S.:   www.epson.com/support/t3170
   Canada: www.epson.ca/support/t3170

   SureColor T5170
   U.S.:   www.epson.com/support/t5170
   Canada: www.epson.ca/support/t5170

2   Follow the instructions on the screen to run the setup program.

3   When you see the Select Your Connection screen, select one of the following:

- **Wireless connection**
   In most cases, the software installer automatically attempts to set up your wireless connection. If setup is unsuccessful, you may need to enter your network name (SSID) and password.

- **Direct USB connection**
   Make sure you have a USB 2.0 or 3.0 cable (not included).
   Note: If you do not use a USB 2.0 or 3.0 cable, print speed and performance may decline.

- **Wired network connection**
   Make sure you have an Ethernet cable (not included).

Mobile Printing

Connect wirelessly from your smartphone, tablet, or computer. Print documents and photos from across the room or around the world:

- Print directly from your iOS device. Simply connect your device to the printer's network and tap the action icon to print.

- Use Epson Print Enabler (free from Google Play™) with Android™ devices (v4.4 or later). Then connect your printer and device to the same network and tap the menu icon to print.

Product Support

User's Guide

Instructions for using and maintaining your printer.

Windows: Click the icon on your desktop or Apps screen to access the online *User's Guide*.

Mac: Click the icon in Applications/Epson Software/Guide to access the online *User's Guide*.

If you don't have a User's Guide icon, go to the Epson website, as described below.

Epson technical support

Visit **www.epson.com/support** (U.S.) or **www.epson.ca/support** (Canada) and search for your product to download software and utilities, view manuals, get FAQs and troubleshooting advice, or contact Epson.

Epson provides technical support and information on the installation, configuration, and operation of professional printing products through the Epson Preferred℠ Limited Warranty Plan. Dial (888) 377-6611, 6 AM to 6 PM, Pacific Time, Monday through Friday. Days and hours of support are subject to change without notice. Before you call, make sure you have your:

- Printer serial number: _____
- Proof of purchase and date: _____

Note: If you experience difficulty with the toll-free line, call (562) 276-1305.

Recycling

Epson offers a recycling program for end of life hardware and ink cartridges. Please go to **www.epson.com/recycle** (U.S.) or **www.epson.ca/recycle** (Canada) for information on how to return your products for proper disposal.

Need Ink?

You can purchase ink from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766).

Epson SureColor T3170/T5170 replacement ink cartridges

Color	26 ml	50 ml	80 ml
● Black	-	T40V120	T40W120
● Cyan	T40V220	T40W220	-
● Magenta	T40V320	T40W320	-
● Yellow	T40V420	T40W420	-