

# SAMSUNG Galaxy S20 5G UW



xfinity mobile

## Getting started

This guide provides you with the information you need to get started.

- Before turning on your phone, visit [xfinitymobile.com/activate](https://xfinitymobile.com/activate). Log in to start the activation process.

### Access account information

- The Xfinity Mobile app  is preloaded on your phone. Consider it your control center to track your usage, manage your account and more.
- From the Home screen swipe up to access apps, tap Search phone, and enter Xfinity Mobile to find the Xfinity Mobile app .

### Access voicemail

- Tap Voicemail  and follow the on-screen instructions to setup your voice mailbox.

## Samsung Care

### Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product.

Visit [Samsung.com/us/support/premium-care](https://Samsung.com/us/support/premium-care) to enroll.

### Get to know your product

Visit [Samsung.com/us/support](https://Samsung.com/us/support) or download the Samsung Members app



### Contact us

Questions?

Visit [us.community.samsung.com](https://us.community.samsung.com)

### Get Support

Call 1.800.SAMSUNG

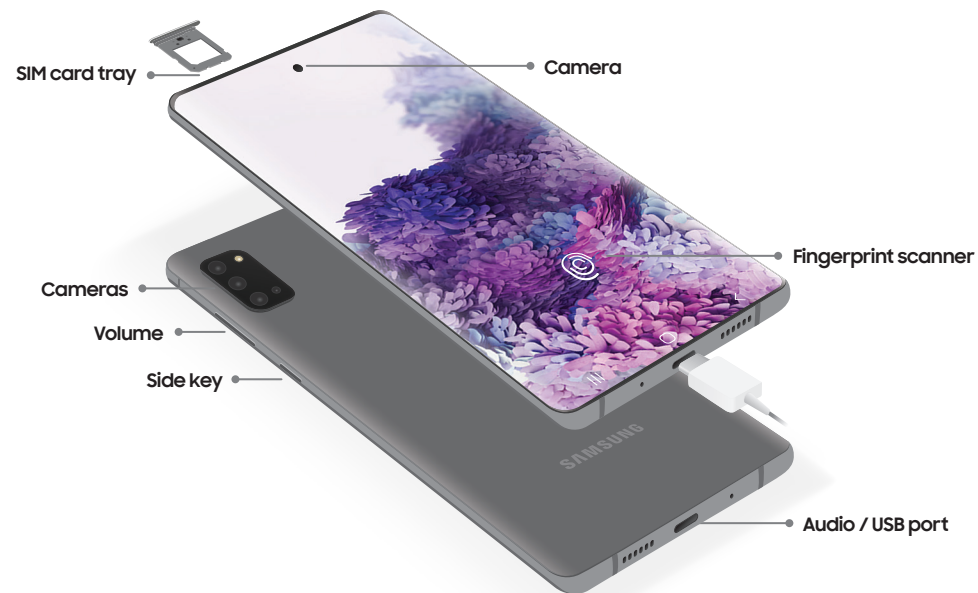
### Service locations

Find a service location near you at [Samsung.com/us/support/service/locations](https://Samsung.com/us/support/service/locations)

### Learn more



## About your phone



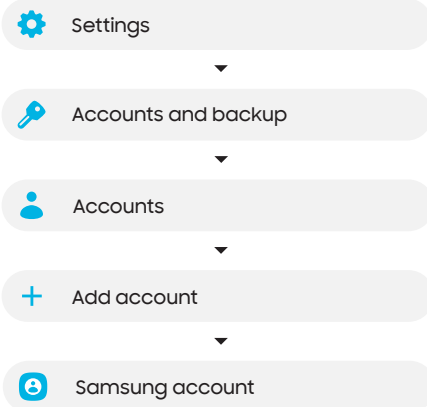
## Samsung account

Get the most out of your phone, by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is setup, you can

- Use Samsung Pay
- Set up repairs
- Back up your phone
- Restore your phone and more



For more information

[Samsung.com/us/support/account](https://Samsung.com/us/support/account)

# Quick Reference Guide

# Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

## Back up your old phone

Backup your old phone using your favorite back up app.

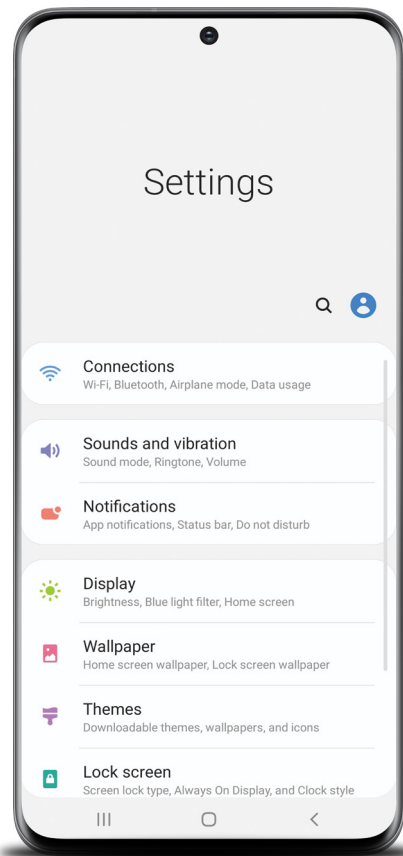
## Samsung Smart Switch

1. From your new Galaxy device, tap **Settings > Accounts and backup > Smart Switch**.
2. Tap **Receive data**.
3. Select your old device type.
4. Tap **Cable** (Android) or **Wireless** (Android and iOS) and follow the prompts to connect your phones.



# Customize

Tap **Settings** to personalize your phone.



# Essential apps

**Pay** Samsung Pay

Introducing a better way to pay.

**Pass** Samsung Pass

Say goodbye to forgotten passwords.

**Google Duo**

Simple, high quality video calling for smartphones, tablets, computers and smart displays.

**Google Photos**

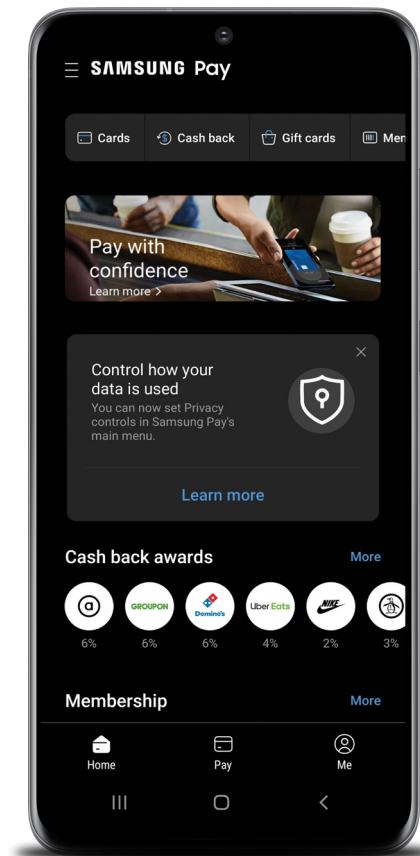
Store and back up your photos and videos automatically to your Google Account with Google Photos™.

**Google Drive**

Store, share and access your files from any device.

## For more information

- Google Duo: [duo.google.com](http://duo.google.com)
- Google Photos: [support.google.com/photos](http://support.google.com/photos)
- Google Drive: [support.google.com/drive](http://support.google.com/drive)



Need Help?  
Visit [xfinitymobile.com/support](http://xfinitymobile.com/support)

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