Helpdesk/Technical Support

Technical Support E-mail:	tech@swann.com
Technical Support Website:	support.swann.com
Telephone Helpdesk	
USA Toll Free	1-800-627-2799
USA Parts & Warranty	1-800-627-2799
	(M-F, 9am-5pm US PT)
AUSTRALIA	1800 788 210
NEW ZEALAND Toll Free	0800 479 266
UK	0808 168 9031

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Limited Warranty & Terms & Conditions

Swann Communications warrants this product against defects in workmanship and material for a period of one (1) year from its original purchase date. You must present your receipt as proof of purchase for warranty validation. Any unit which proves defective during the stated period will be repaired without charge for parts or labour or re-placed at the sole discretion of Swann. The end user is responsible for all freight charges incurred to send the product to Swann's repair centres. The end user is responsible for all shipping costs in-curred when shipping from and to any country other than the country of origin.

The warranty does not cover any incidental, acci-dental or consequential damages arising from the use of or the inability to use this product. Any costs associated with the fitting or removal of this prod-uct by a tradesman or other person or any other costs associated with its use are the responsibility of the end user. This warranty applies to the origi-nal purchaser of the product only and is not trans-ferable to any third party. Unauthorized end user or third party modifications to any component will render all warranties void. By law some countries do not allow limitations on certain exclusions in this warranty. Where applicable by local laws, regulations and legal rights will take precedence. **For Australia:** Our goods come with guarantees which cannot be excluded under Australian Con-sumer Law. You are entitled to a replacement or refund for a major failure and for compensa-tion for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of ac-ceptable quality.

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FCC Verification

This equipment has been tested and found to comply with the limits for Class B digital device, pursu-ant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna

• Increase the separation between the equipment and the receiver

• Connect the equipment into an outlet on a circuit different from that to which the receiver is con-nected

• Consult the dealer or an experienced radio/TV technician for help

These devices comply with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) These devices may not cause harmful interference.

(2) These devices must accept any interference received, including interference that may cause unde-sired operation.

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HD Dome
Security Camera

For use with Swann's Pro-Series HD Digital Video Recorders

EN INSTRUCTION MANUAL

Introduction

Congratulations on your purchase of this HD Dome Security Camera. See what's happening with 720p high definition video resolution.

Carefully unpack each item and discard any packaging not required.

Important instructions

1) Make sure the camera is fixed correctly and stable if fastened in place.

2) Only use the supplied power adapter (12V).

3) For use with Swann's Pro-Series HD Digital Video Recorders including DVR-1575, 1580, 4350 & 4400 series.

4) Have a look at the camera location tips included with your DVR, to select the best location for your camera (the camera location tips provided here are for general purpose only).

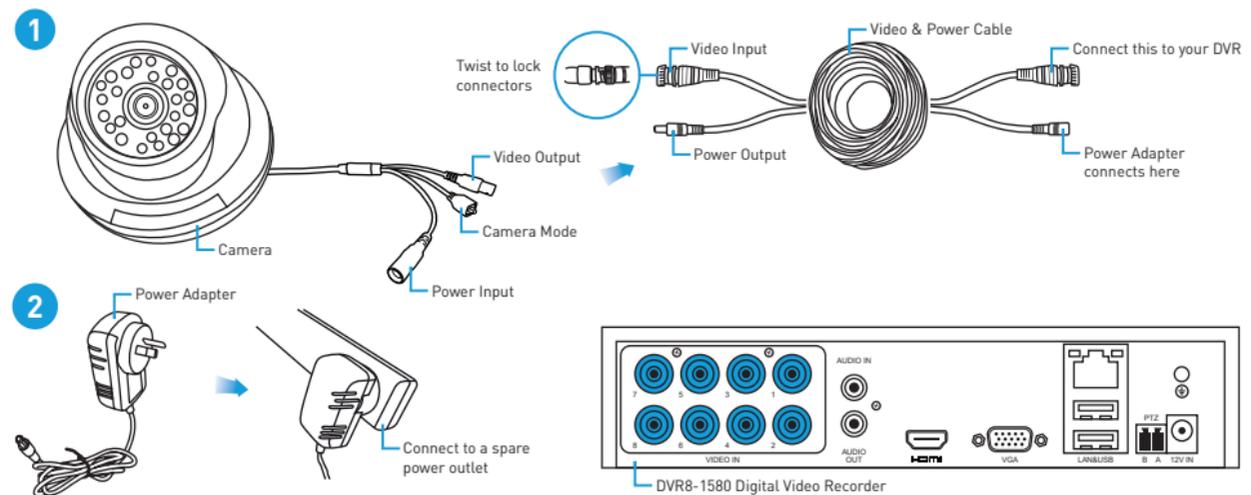**Camera Mode:** A button is available on the camera cable to select between AHD and TVI modes (see page 2).

1) When connecting the camera to your DVR, if you see a black & white image on-screen from the camera, remove the cap then press the button to change modes. Button "in" is AHD mode, button "out" is TVI mode.

2) After a brief moment, the camera will temporarily disconnect then reconnect using the correct mode for your DVR. A color image should appear on-screen.

💡 **Please note:** For DVR4-1580 and DVR8-1580 DVRs, the correct camera mode is automatically selected, regardless of which mode the camera is set to.

Connecting your Camera

1) Connect the video output and power input connections on the camera to the corresponding connections on the supplied video & power cable. Connect the video output on the video & power cable to an available camera input on your DVR.

2) Connect the supplied power adapter to the power input on the video & power cable then connect the power adapter to a spare power outlet. Press the power outlet's switch to the on position to supply power to the camera.

Mounting the Camera

Mounting the camera

1) The camera can be mounted onto a flat, vertical or horizontal surface and must have sufficient strength to hold the camera. Materials such as hardwood, brick or masonry are good options.

2) Using a Phillips head screwdriver, loosen the three screws located at the base of the camera then remove the bracket cover and dome cover.

3) Position the camera in the location you want to mount it then mark the screw holes on the surface to position the screws. Using the appropriate screws for the surface you are mounting to, screw the bracket into place.

4) If you're mounting to a wooden surface, screw the camera directly to the surface.

5) When mounting to a masonry surface, you'll need to use the included wall plugs.

Aiming the camera

1) Replace the dome cover and bracket cover.

2) The dome cover can be rotated left or right.

3) The camera can be aimed in almost any direction from wherever you choose to mount it.

4) After you've finished adjusting the camera's viewing position, tighten each screw to lock the position in place.

Positioning the cables

1) When running the cable, try to avoid bending it at sharp angles.

2) Avoid positioning the cable live electrical wiring. AC electricity generates radio "noise" which can interfere with the signal from your camera.

3) Do not stretch or apply force to the cable greater than 25lbs/11kgs.

Camera Location Tips

1) What you want to monitor and where you'll get the best view of it.

2) How you're going to connect the camera to your monitoring system; remember that cables and connections should be kept out of the weather.

3) How to keep the camera out of harm's way. It's recommended to mount your cameras at an elevated position.

4) Place your camera as close to the area of interest as practicable. The best position is from about 4m (13ft) above looking slightly down, keeping in mind the details you are looking for.

5) Although the sky looks nice when you look at the live view from your camera, it is an unlikely direction for an offender to approach, make sure your camera has minimal sky in it as the light in daylight can make the foreground of the image darker.

6) Think about the most likely way a potential offender may approach your home, use your cameras to give you the best coverage of these areas.

7) The camera's casing is resistant to water, different weather conditions and tampering. It would take an overwhelming event of this kind to damage the housing of the camera. However, the cable and connector are vulnerable and require protection.

8) Even though the camera is weather and water-resistant, prolonged exposure to adverse weather conditions such as sunlight or excessive moisture, may eventually damage the internal components of the camera and adversely affect its performance.

9) Avoid bending your cables at sharp angles.

10) Don't put your cable near live electrical wiring. AC electricity generates radio "noise" which can interfere with the signal from your camera.