

SAMSUNG

Galaxy S21 5G

Galaxy S21+ 5G

Galaxy S21 Ultra 5G

Quick Reference Guide

Samsung Care

Get to know your product

Visit [Samsung.com/us/support](https://www.samsung.com/us/support) or download the Samsung Members app



Contact us

Questions?

Visit us.community.samsung.com for questions

Get Support

Call 1.800.SAMSUNG for support

Service locations

Find a service location near you at [Samsung.com/us/support/service/locations](https://www.samsung.com/us/support/service/locations)

Learn more



Install your SIM card

Your SIM card may be pre-installed. If you need to install a SIM, follow these steps.

1. Locate the SIM card tray.
2. Insert the SIM ejector pin into the hole on the card tray.
3. Pull out the card tray.
4. Insert the nano-SIM card in the tray with the gold contacts facing up.



5. Insert the card tray back into the slot.

About your phone



Use only Samsung-approved chargers and cables. To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

Samsung account

Get the most out of your phone with your Samsung account.

You can sign in to your Samsung account, create an account, or sign up with your Google account.

With your phone and your Samsung account, you can:

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more



Settings



Accounts and backup



Manage accounts



Add account



Samsung account

For more information

[Samsung.com/us/support/account](https://samsung.com/us/support/account)

Switching made simple

Whether you're coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

Samsung Smart Switch

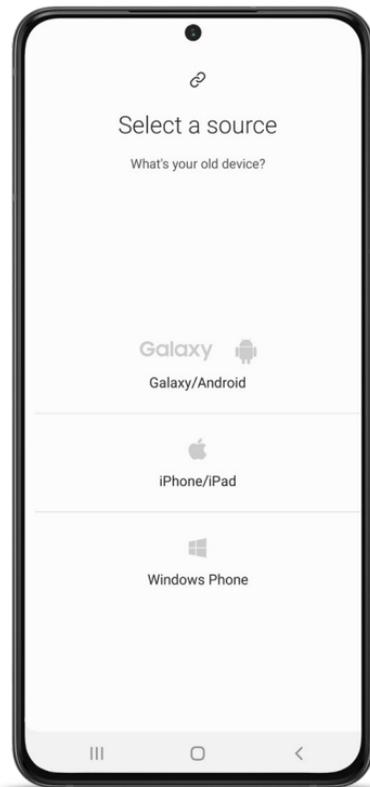
1. From your new Galaxy device, tap **Settings > Accounts and backup > Bring data from old device**.
2. Tap **Receive data**.
3. Select your old device type and follow the prompts to connect your phones.

For more information

[Samsung.com/us/smart-switch](https://samsung.com/us/smart-switch)

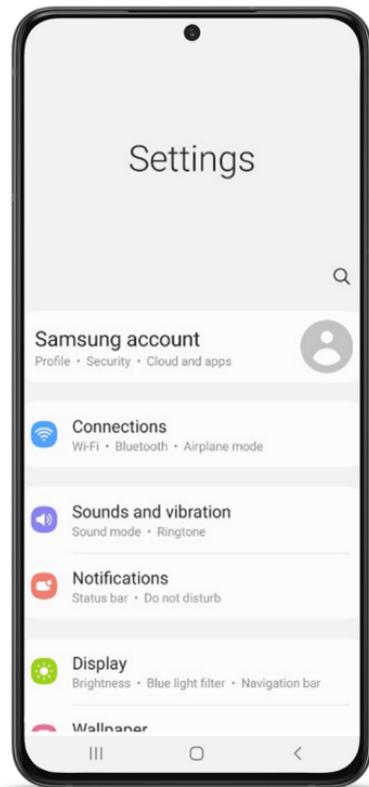
To download Smart Switch

[Samsung.com/us/support/owners/app/smart-switch](https://samsung.com/us/support/owners/app/smart-switch)



Customize

From the apps panel, tap **Settings**  to customize your phone.



Essential apps

 **Samsung Pay**

Introducing a better way to pay.

 **Samsung Pass**

Say goodbye to forgotten passwords.

 **Google Duo**

Simple, high-quality video calling for smartphones, tablets, computers and smart displays.

 **Google Photos**

Store and back up your photos and videos.

 **Google Drive**

Store, share and access your files from any device.

For more information

Google Duo: duo.google.com

Google Photos: support.google.com/photos

Google Drive: support.google.com/drive

APPROVED FIRMWARE VERSIONS

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

INFORMATION ABOUT SAFEGUARDING DEVICES

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. This device has a locking function (e.g. user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

5G: Devices operating on a nationwide 5G network currently use multiband dual connectivity; and receive service via both 4G LTE network and 5G network to support their connectivity. Dual connectivity could result in instances where the phone's network indicator shows "5G" in a 5G coverage area, but the device is connected to the 4G LTE.

©2021 Samsung Electronics America, Inc.

Samsung and Galaxy are both trademarks of Samsung Electronics Co., Ltd. Other company and product names mentioned herein may be trademarks of their respective owners. Screen images simulated. Appearance of phone may vary. Images shown are for reference only. If you use a screen protector, make sure it allows for use of touch-screen features.